Australian Government

Inclusive Employment Australia

Finding careers for people with disability

Supporting people with disability to find work

Inclusive Employment Australia is a program that supports people with a disability, injury or health condition. They help people to find work they enjoy and grow their career.

Inclusive Employment Australia gives people more choice and control in finding work and makes things simpler for employers.

You can join the program even if you are not getting an Income Support Payment from Services Australia.

Choose support that works for you

Inclusive Employment Australia is delivered by service providers who specialise in helping people. This includes people from different backgrounds with different disabilities and health conditions. They can help you get ready for work and find a job that matches what you are good at and like doing.

Your service provider can help you become more confident, connect with your community and help you look for a job that is right for you.

With Inclusive Employment Australia you can:

- choose a provider who specialises in helping people with a specific disability or health condition
- change to a different eligible provider at any time
- decide what support you need and how your provider can help you
- choose how you stay in contact with your provider.

There are no time limits, so you can keep working with your provider for as long as you need. You can be on the program even if you can only work a few hours a week. You can also decide to change your goals and how much support you need if your life, health, or work situation changes.

What providers do for you

Inclusive Employment Australia program providers:

- support you to create a Job Plan with activities that will help you find and keep a job
- support you to connect with local employers and the community
- help arrange short courses and accredited training
- help you create a strong resume that highlights what you are good at
- help you build confidence through coaching and practising interviews

- refer you to allied health or community services, such as occupational therapy, physiotherapy and other services that support independence and wellbeing
- continue to support you after you start work, such as with workplace changes, assistive technology, support to manage your condition at work, and suitable hours.

What providers do for employers

Service providers can help employers build inclusive workplaces by:

- helping to match people who are ready to work with suitable jobs
- helping to pay starting wages (through wage subsidies)
- giving financial support to make changes in the workplace if needed
- providing disability awareness training and ongoing support
- providing advice and support to maintain positive workplace relationships.

Changing your provider

There are 2 ways you can change your provider.

1. Visit Workforce Australia Online (www.workforceaustralia.gov.au/) for individuals.
2. Call the National Customer Service Line on **1800 805 260***.

More information

To find an Inclusive Employment Australia provider, search the list on the JobAccess website (www.jobaccess.gov.au/find-a-provider). There is also a list of providers by state and territory, and more information, on the Inclusive Employment Australia website (www.dss.gov.au/inclusive-employment-australia).

To talk to someone about Inclusive Employment Australia, you can call the National Customer Service Line on **1800 805 260***.

Speak and Listen users phone 1300 555 727 then ask for 1300 653 227.

If you are d/Deaf, hard-of-hearing or have speech communication difficulties, use the National Relay Service to contact the National Customer Service Line. For more information, go to www.accesshub.gov.au.

If you need an interpreter, call TIS National on **131 450*** and ask for **1800 805 260**.

*Call charges may apply for calls to '13' and '1800' numbers from mobile phones.

Call rates from landline and mobile providers may vary. Check with your current service provider.