

Our purpose is to **improve the economic and social wellbeing of individuals, families and vulnerable members of Australian communities.**

Outcome domains: What we are responsible for

Outcomes: What we want to achieve for the Australian people

Social security

Support the financial wellbeing and self-sufficiency of people when they cannot fully support themselves, by providing targeted payments and assistance through the social security system, and disability employment services.

Families and communities

Promote stronger and more resilient families, children, individuals and communities by providing targeted supports.

Financial security for all

Stronger communities

Safer individuals and families

Thriving children and young people

More people in work

A fair social security system

Break the cycle of entrenched disadvantage

People are connected to their community

End violence in families and relationships

Parents and carers support their children to be safe and develop

This Impact Strategy aligns with the Department's responsibility for Closing the Gap outcomes 12 and 13.

----- CtG 13. Families and households are safe

----- CtG 12. Children are not overrepresented in the child protection system

Our environment

What are our opportunities and challenges

Widening inequality, across communities and generations

Global disruption to culture, security and the economy

Declining public trust in government and institutions

Digital transformation, including use of AI and automation

User expectations of supports tailored to need

Priority capabilities

What will we invest in to deliver our outcomes for all Australians

Lead strategic social policy – to create beneficial change

Drive delivery – to achieve real impact

Embed supportive systems – to work smarter

Collaborate meaningfully – to build shared purpose and influence

Our Values

What guides us

Curiosity

Contestability

Courage

Collaboration