Australian Government
Department of Social Services

Senior Executive Service Organisational Chart

Social Security
Matt Flavel
Deputy Secretary

- Participation and Family Payments — **Ben Peoples**, GM
  - Participation and Supplementary Payments — **Katrina Chatham**, BM
  - Carer, Disability and Student Payments — **Dani Chatillon**, BM
  - Family Payments — **Agnieszka Nelson**, BM
  - ■ Child Support Reform — **Lauren Power**, BM
- System, Strategy and Seniors — **Jo Evans**, GM
  - Payment Structures and Seniors — **Kirsty Johnson**, BM
  - Strategy and Analysis — **Gillian Beer**, BM
  - International Payments and Compliance — **Cheryl-Anne Navarro**, BM
- Disability Employment — **Kellie Spence**, GM
  - Disability Employment Programs — **Jacinda Still**, BM
  - Disability Employment Policy — **Alex Buckley**, BM

Delivery and Data
Corri McKenzie
Deputy Secretary

- Data and Evaluation — **Patrick Burford**, GM
  - Data Reporting and Evaluation — **Danielle Aeuckens**, BM
  - Data Governance and Use — **Julie Lee**, A/g BM
  - Income Management Taskforce — **Kirsti van der Steen**, BM
- Delivery and Communities — **Pia van de Zandt**, GM
  - Communities — **Heidi Kiekebosch-Fitt**, BM
  - Closing the Gap Delivery — **Rick Haines**, BM
  - Delivery Unit — **Sarah Mourney**, A/g BM

Families and Communities
Corri McKenzie
Interim Deputy Secretary

- Family Wellbeing — **Jacqueline Hrast**, GM
  - Child and Family Programs — **James Steen**, BM
  - Reform and Implementation — **Janaya Cox**, A/g BM
  - Financial Resilience and Response — **Mary Hodge**, BM
  - Korea-Australia Intercountry Adoption Program — **Joanna Carey**, Taskforce Lead
- Family Safety — **Anna Lutz**, GM
  - Design and Development — **Tim Crosier**, BM
  - National Programs — **Eve Cordeiro**, BM
  - Family, Domestic and Sexual Violence Specialist Policy — **Emily Hurley**, BM
  - Children's and Youth Policy — **Emily Devine**, BM

Chief Operating Officer
Patrick Hetherington

- Chief Counsel, Legal Services, Audit and Assurance — **Bronwyn Worswick**, GM
  - Legal Services — **Nicola Pearson**, A/g BM
  - Audit and Assurance — **Rob Stedman**, BM
- Redress — **Grant Lovelock**, GM
  - Policy, Institutions and Governance — **Val Still**, BM
  - Integrity and Information — **Lauren Ambrose**, A/g BM
  - Operations and Outcomes — **Justine Fievez**, BM
- Community Grants Hub — **Kath Paton**, A/g GM
  - Hub Operations — **Tamsin Jackson**, BM
  - Community Sector Relationships — **Emma Cook**, BM
  - Client Grants — **Jessica Ballinger**, A/g BM
  - DSS Grants — **Mike Mays**, A/g BM
  - Inclusive Employment Delivery — **Tanya George**, BM
- Chief Finance Officer, Finance and Information Services — **Thea Connolly**, GM
  - Budget Development — **Mark Richardson**, BM
  - Financial Management and Property Services — **Hitesh Rohra**, BM
  - Chief Information Officer — **Alana Lundy**, BM
- Corporate and Government Services — **Richard Baumgart**, GM
  - Chief Communication Officer, Communication — **Melissa Evans**, BM
  - People Services — **Sam Ursich**, BM
  - Parliamentary, Security and Governance — **Kraig Lowes**, BM
- Social Policy — **Andrew Whitecross**, GM
  - Strategy and Delivery — **Thomas Abhayaratna**, BM

Legend
"A/g" indicates the employee is temporarily acting in the role
"GM" Group Manager
"BM" Branch Manager
■ indicates a temporary group/branch
… Chief Counsel reports to both the Secretary and the Chief Operating Officer

As at 2 March 2026