



Connecting Communities: Share your story consent form – for children

Who we are







We are the Australian Government Department of Social Services (**DSS**).

We work in partnership with other government agencies and organisations to improve the economic and social wellbeing of individuals, families and vulnerable members of Australian communities.

Why we are seeking your consent

We are seeking your consent to collect, use and disclose your child's personal information to help us explain and promote government policies, programs, services, events and activities.

This might include your child's personal information being used or disclosed:

 <p>In printed products (e.g. annual reports, brochures, booklets, fact sheets, banners, newspapers or magazines)</p>	 <p>In digital products (e.g. the internet, on our website at dss.gov.au, in presentations)</p>	 <p>On television and radio (e.g. advertisements, news, notices etc.)</p>
 <p>On social media (e.g. Facebook, Instagram, X, LinkedIn, YouTube)</p>	 <p>To other parties (e.g. other government agencies, contractors, media outlets)</p>	 <p>To Members of Parliament to promote DSS work (but not for political purposes)</p>

Important note: As digital products may be viewed online, your child's personal information may be accessed by people in other countries.

Your personal information

For the purposes of the promotion, your child's personal information may include:

- your child's photo (image), and/or
- a digital, video or audio recording of your child, and/or
- information which can be assumed from your child's image, such as your gender, age, hair or clothing worn, religion, race or ethnicity, sexual orientation, disability and/or illness
- your child's first and/or last name, and/or
- your child's general location (e.g. your city or state/territory), and/or

As the child's parent or guardian, we will also require your contact details to check your ongoing consent for your child's personal information to be used.

We will not share your child's name or your address or contact details without your permission.

Why do we need your personal information?

We are collecting your child's personal information to promote case studies showing the value of services and programs funded by DSS. Their information will be supplied to us by service providers.

How long will we use your personal information?

We may use and disclose your child's personal information for a continuous period of 2 years and no longer than 6 years unless otherwise agreed (for example, as part of a contract). If we want to continue to use your child's personal information after 2 years, we will contact you to seek consent again.

You can contact us at any time to withdraw your consent. However, it may not always be possible for us to retrieve or delete your child's personal information once it is published.

Who owns the copyright?

The Australian Government owns copyright of any promotional material it produces. If you receive a copy of material containing your child's personal information, you may not publish it without permission from DSS.

More information

Please refer to our [Privacy Policy](#) for more information on how we protect and store personal information. Our Privacy Policy also contains information on how you may seek access or correction to your child's personal information or complain about our handling of your child's personal information.

Contact us

Email: complaints@dss.gov.au

Telephone: 1800 634 035

Post: DSS Feedback, GPO Box 9820, Canberra ACT 2601



Consent

Please fill in the following details:

I, Parent/Guardian

of (address)

phone number

Email

On behalf of Child's Name

Select yes or no below to acknowledge and give consent that I:

Have read (or someone has read to me) the information in this document and understand it.	Yes	No
Consent to my personal information being used and disclosed by DSS (and contractors or providers working on DSS's behalf), the Australian Government and Members of Parliament for the promotional purposes described in this form.	Yes	No
Acknowledge I will not be able to publish the written, photo, video or audio material containing my personal information without permission from the Australian Government.	Yes	No
Acknowledge I can withdraw my consent at any time by contacting DSS using the contact details listed above (subject to contractual requirements if this is a paid appearance).	Yes	No
Acknowledge that if I withdraw consent that my personal information will no longer be used or disclosed but that already printed or online materials may not be able to be removed.	Yes	No
Acknowledge that I may be contacted in the future to check my ongoing consent for DSS to use and disclose my personal information.	Yes	No

Please fill in the following details:

Type your name in the signature field below to confirm you've read and agree to this consent form.

Parent/ Guardian Signature:

Date:

