

Provider performance scorecard

Provider DSA Employment Solutions

Period September 2025 quarter

Location All Employment Service Areas

Specialisation No

Disability Employment Services (DES) providers are assessed on the Quality, Effectiveness and Efficiency of their services. The ratings for **DSA Employment Solutions** are in the table below.

Quality	Effectiveness	Efficiency
Quality of services provided to people with disability	Ability of providers to help people with disability complete education and find jobs	Time taken for people with disability to start in the program
	(-)	

What do the ratings mean?

There are 4 possible rating levels. They are explained in the table below.

Image	Meaning
	The provider is exceeding service expectations.
	The provider is meeting service expectations.
•••	The provider did not fully meet the service expectations. The provider needs to improve.
	The provider did not have enough participants to be able to show a score or the score is not being measured.

Important things to know about

Results are based on information available at a point in time. The Department of Social Services may change the results if new compliance information is received.

If you have any questions, please contact your provider.