

2025 APS Employee Census

5 May - 6 June

Highlights Report

DSS

Responses:

2,970 of 3,834

Response rate:

77%



Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These tend to be the low results, which are notably below comparisons.



Generally a difference of ± 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

Employee Engagement: Say, Stay, Strive



Employee Engagement

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.

Your Employee Engagement Index score		74	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
Say	Overall, I am satisfied with my job	73	14 13	73%	-5 ↓	-4	-4	-4
	I am proud to work in my agency	79	15	79%	0	-2	-4	-4
	I would recommend my agency as a good place to work	76	14 10	76%	-1	-1	-5 ↓	-4
	I believe strongly in the purpose and objectives of my agency	91	7	91%	0	+3	+3	+2
Stay	I feel a strong personal attachment to my agency	59	27 14	59%	-1	-6 ↓	-4	-5 ↓
	I feel committed to my agency's goals	89	9	89%	-1	+1	+2	+1
Strive	I suggest ideas to improve our way of doing things	88	9	88%	-1	+2	-1	0
	I am happy to go the 'extra mile' at work when required	90		90%	-3	0	-2	-1
	I work beyond what is required in my job to help my agency achieve its objectives	77	19	77%	-4	-1	0	0
	My agency really inspires me to do my best work every day	64	23 13	64%	0	-3	-3	-3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate Supervisor Index assesses how employees view the leadership behaviours of their immediate supervisor in line with the *APS Leadership Capability Framework*.

Your Immediate Supervisor Index score				77	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
							-1	0	-1	-1
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	79	12 8	79%	-1	-1	-1	-1		
	My supervisor can deliver difficult advice whilst maintaining relationships	79	13 8	79%	-1	-1	-1	-1		
	My supervisor invites a range of views, including those different to their own	81	11 8	81%	-1	-1	-3	-2		
	My supervisor encourages my team to regularly review and improve our work	82	11	82%	-1	0	0	0		
	My supervisor is invested in my development	76	14 10	76%	-2	-2	-2	-2		
	My supervisor ensures that my workgroup delivers on what we are responsible for	88	8	88%	-2	0	-1	-1		
Other similar questions										
	My supervisor provides me with helpful feedback to improve my performance	76	13 10	76%	-2	-3	-1	-2		
	My immediate supervisor encourages me	78	15 7	78%	-1	0	-1	-1		
	My supervisor actively ensures that everyone can be included in workplace activities	84	11	84%	-2	-1	-1	-1		
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	80	12 8	80%	-2	-1	-2	-1		
Key										
⬆ At least 5 percentage points greater than comparator ⬇ At least 5 percentage points less than comparator Positive Neutral Negative										

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the *APS Leadership Capability Framework*.

Your SES Manager Index score	71	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
				-3	0	-2	-1

SES Manager	My SES manager clearly articulates the direction and priorities for our area	71	17	12	71%	-6⬇️	0	-3	-2
	My SES manager presents convincing arguments and persuades others towards an outcome	65	25	10	65%	-5⬇️	+1	-5⬇️	-3
	My SES manager promotes cooperation within and between agencies	73	21		73%	-4	+3	-4	-1
	My SES manager encourages innovation and creativity	68	23	9	68%	-3	0	-3	-1
	My SES manager creates an environment that enables us to deliver our best	67	20	13	67%	-5⬇️	0	-5⬇️	-3
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	77	17		77%	-5⬇️	+1	-4	-2

Other similar questions

	In my agency, the SES work as a team	57	29	13	57%	-4	-1	-4	-1
	In my agency, the SES clearly articulate the direction and priorities for our agency	67	20	13	67%	-6⬇️	0	-1	0
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	73	21		73%	-1	+4	0	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Your Communication Index score	69	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
				-2	-1	-2	-2

Communication	My supervisor communicates effectively	78	11	11	78%	-2	-3	-2	-3
	My SES manager communicates effectively	71	17	12	71%	-6 ↓	0	-3	-2
	Internal communication within my agency is effective	59	21	19	59%	-3	-3	-4	-3

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	60	18	22	60%	-8 ↓	-7 ↓	-7 ↓	-7 ↓
	Staff are consulted about change at work	46	36	18	46%	-6 ↓	-6 ↓	-6 ↓	-6 ↓
	Change is managed well in my agency	43	29	29	43%	-5 ↓	-5 ↓	-5 ↓	-4

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Enabling Innovation



Enabling Innovation

The Enabling Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be so.

Your Enabling Innovation Index score		67	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
Enabling Innovation	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	85	11	85%	+3	+1	-2	0
	My immediate supervisor encourages me to come up with new or better ways of doing things	76	15 9	76%	+2	0	-2	-1
	People are recognised for coming up with new and innovative ways of working	61	25 14	61%	+3	-3	-2	-2
	My agency inspires me to come up with new or better ways of doing things	56	29 15	56%	+7⬆	-3	-1	-1
	My agency recognises and supports the notion that failure is a part of innovation	48	33 19	48%	+8⬆	-3	+1	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing Policies and Support



Wellbeing

The Wellbeing Policies and Support Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

+	Your Wellbeing Policies and Support Index score	72	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
					0	0	0	0

Wellbeing Policies and Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	75	15	10	75%	+3	+2	+2	+1
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	73	17	10	73%	+4	+3	+3	+3
	My agency does a good job of promoting health and wellbeing	71	18	11	71%	+1	0	+1	0
	I think my agency cares about my health and wellbeing	68	20	12	68%	-2	-1	-1	-2
	I believe my immediate supervisor cares about my health and wellbeing	87			87%	-1	0	-1	-1

Other similar questions

Wellbeing	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	77	10	13	77%	0	+1	0	0
	I receive the respect I deserve from my colleagues at work	80	16		80%	-4	-2	-3	-3
	My agency supports and actively promotes an inclusive workplace culture	83	10		83%	-1	-1	-2	-2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
In general, would you say that your health is:						
Excellent		10%	0	-2	-3	-2
Very good		35%	+1	0	-1	-1
Good		37%	-1	0	+1	+1
Fair		14%	-2	+1	+2	+2
Poor		4%	+1	+1	+1	+1
What best describes your current workload?						
Well above capacity - too much work		18%	-4	+2	+2	+2
Slightly above capacity - lots of work to do		37%	-4	-3	-2	-2
At capacity - about the right amount of work to do		34%	+5⬆	-3	0	-1
Slightly below capacity - available for more work		9%	+2	+3	0	+1
Well below capacity - not enough work		2%	0	+1	0	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
How often do you find your work stressful?						
Always		4%	+1	0	+1	+1
Often		23%	-1	0	+1	+1
Sometimes		49%	0	-1	-2	-2
Rarely		21%	0	+1	+1	+1
Never		2%	0	0	0	0
To what extent is your work emotionally demanding?						
To a very large extent		8%	+1	+1	+2	+2
To a large extent		19%	+1	-1	+2	+1
Somewhat		37%	0	-2	-2	-2
To a small extent		26%	-1	+2	-1	-1
To a very small extent		10%	-1	+1	-1	-1
I feel burned out by my work						
Strongly agree		8%	+1	+1	+1	+1
Agree		20%	0	-1	0	0
Neither agree nor disagree		29%	-1	-3	-2	-2
Disagree		33%	0	+2	0	0
Strongly disagree		9%	0	+1	0	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

Key  At least 5 percentage points greater than comparator  At least 5 percentage points less than comparator

Positive Neutral Negative



Working in the APS

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
I am supported to use my expertise to provide frank and fearless advice	66 19 15	66%	-1	-4	-5 ↓	-4
The people in my workgroup demonstrate stewardship	73 19 8	73%	-6 ↓	-4	-6 ↓	-5 ↓
The culture in my agency supports people to act with integrity	79 12 9	79%	-1	-2	-4	-3
I believe strongly in the purpose and objectives of the APS	90 8	90%	+1	+2	+1	+1
I feel a strong personal attachment to the APS	70 21 8	70%	+3	+2	+2	+2
My workgroup considers the people and businesses affected by what we do	82 12	82%	-4	-2	-4	-4
The people in my workgroup value others' individual skills and talents	80 12 8	80%	-	-3	-5 ↓	-4
People in my workgroup are comfortable checking with each other if they have questions about the right way to do something	87 7	87%	-	-1	-2	-2
The people in my workgroup are able to bring up problems and tough issues	77 13 10	77%	-3	-2	-3	-3
If you make a mistake in my workgroup, it tends to be held against you (reverse scored : positive scores represent those who disagreed, or strongly disagreed with this statement)	68 20 12	68%	-	+1	-2	-2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Job satisfaction

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
I am satisfied with the recognition I receive for doing a good job	69 17 14	69%	-5⬇️	+1	-3	-2
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	79 11 9	79%	0	+13⬆️	+4	+7⬆️
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	86 8	86%	+1	+2	0	0
I am satisfied with the stability and security of my job	80 11 10	80%	-6⬇️	-6⬇️	-6⬇️	-6⬇️

Clarity and autonomy

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	91	91%	-2	-1	0	-1
I am clear what my duties and responsibilities are	79 15	79%	0	-5⬇️	-3	-4
I have a choice in deciding how I do my work	68 23 9	68%	0	0	-6⬇️	-5⬇️
Where appropriate, I am able to take part in decisions that affect my job	69 15 16	69%	-6⬇️	-3	-6⬇️	-5⬇️

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Performance

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		22%	-8⬇️	-3	-3	-3
Very good		56%	+1	-1	-2	-2
Average		18%	+5⬆️	+2	+3	+3
Below average		3%	+1	+1	+1	+1
Well below average		1%	+1	+1	+1	+1

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	74 15 11	74%	-5⬇️	-5⬇️	-6⬇️	-6⬇️
My workgroup has the tools and resources we need to perform well	54 20 25	54%	-5⬇️	-5⬇️	-5⬇️	-5⬇️
The people in my workgroup use time and resources efficiently	70 17 13	70%	-6⬇️	-5⬇️	-4	-5⬇️
My job gives me opportunities to utilise my skills	77 12 11	77%	-4	-3	-4	-4
During the last 12 months, the formal learning I have accessed has improved my performance	58 29 13	58%	-2	-1	+1	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
Which of the following statements best reflects your thoughts about working in your current position?						
I want to leave my position as soon as possible		11%	+2	+3	+2	+3
I want to leave my position within the next 12 months		26%	+1	+4	0	+3
I want to stay working in my position for the next one to two years		41%	-1	+2	-3	-2
I want to stay working in my position for at least the next three years		22%	-1	-9⬇️	0	-4
What best describes your plans involved with leaving your current position?						
I am planning to retire		4%	0	-1	+1	+1
I am pursuing another position within my agency		36%	-5⬇️	-10⬇️	-7⬇️	-6⬇️
I am pursuing a position in another agency		35%	+7⬆️	+10⬆️	+7⬆️	+8⬆️
I am pursuing work outside the APS		6%	0	-2	-2	-3
It is the end of my non-ongoing, casual or contracted employment		3%	-2	+1	+1	0
Other		15%	-1	+1	0	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Retention



Employees who indicated that they were pursuing another position within their agency, another agency, or outside the APS were asked for the primary reason behind their desire to leave. They could select one response from a list of 18 items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall, therefore those comparisons are not included.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):						
I wish to pursue a promotion opportunity		15%	-	-	-	-
I want to try a different type of work or I'm seeking a career change		11%	-	-	-	-
I am looking to further my skills in another area		9%	-	-	-	-
Senior leadership is of a poor quality		8%	-	-	-	-
There are a lack of future career opportunities in my agency		7%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked where the discrimination came from and if they reported it.

Discrimination	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
During the last 12 months, and in connection with your work, have you experienced discrimination on the basis of your background or a personal characteristic?						
Yes		10%	-1	+2	+2	+3
No		90%	+1	-2	-2	-3
Did this discrimination occur in your current agency?						
Yes		95%	+3	+1	+1	+1
No		5%	-3	-1	-1	-1
The discrimination came from: [Multiple Response]						
Within my agency		95%	-	+3	+2	+2
Another agency		4%	-	0	-1	-1
A customer, stakeholder or member of the public		2%	-	-7⬇️	-4	-5⬇️
Other		4%	-	0	+1	0
Did you report the discrimination?						
I reported the discrimination in accordance with my agency's policies and procedures		17%	-	-2	+1	+1
It was reported by someone else		3%	-	-1	-1	-1
I did not report the discrimination		80%	-	+3	-1	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an expanded definition of harassment. Comparing results to 2024 should take this change in definition in context.

Employees who perceived bullying or harassment in the last 12 months were asked what type of bullying or harassment they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Bullying and harassment	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
During the last 12 months, have you been subjected to bullying or harassment in your current workplace?						
Yes		12%	+1	+3	+3	+4
No		83%	-1	-3	-4	-4
Not sure		5%	0	0	+1	0
Types of bullying or harassment experienced (3 highest responses):						
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		59%	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		37%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		35%	-	-	-	-
Did you report the bullying or harassment?						
I reported the behaviour in accordance with my agency's policies and procedures		39%	-1	+2	+6 ↑	+5 ↑
It was reported by someone else		5%	-2	-2	-1	-2
I did not report the behaviour		55%	+3	0	-4	-3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an updated definition of corruption to align with the *National Anti-Corruption Commission Act 2022* and the Commonwealth Fraud and Corruption Control Framework.

Comparing results to 2024 should take this change in definition in context.

Corruption	Response scale	%	Variance from 2024	Variance from APS overall	Variance from policy agencies	Variance from large sized agencies
During the last 12 months, excluding behaviour reported to you as part of your duties, have you observed a public official engaging in conduct in your agency that you would consider to be corruption?						
Yes		2%	-1	0	0	0
No		93%	0	+1	-1	0
Not sure		4%	+1	0	0	0
Prefer not to answer		1%	0	0	0	0
Which of the following reflects the conduct you witnessed? [Multiple Response]						
Abuse of office		65%	-	-	-	-
Adversely affecting the honesty or impartiality of a public official		46%	-	-	-	-
A breach of public trust		17%	-	-	-	-
Misuse of information or documents		15%	-	-	-	-
Did you report the conduct?						
I reported the behaviour in accordance with my agency's policies and procedures		23%	-5⬇️	-2	0	0
It was reported by someone else		15%	0	-2	+1	0
I did not report the behaviour		62%	+5⬆️	+4	0	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Demographics

How do you describe your gender?	Responses
Man or male	26%
Woman or female	69%
Non-binary	1%
I use a different term	0%
Prefer not to say	3%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	5%
No	95%

Do you have an ongoing disability?	Responses
Yes	18%
No	82%

Do you have carer responsibilities?	Responses
Yes	46%
No	54%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	12%
No	88%

Do you identify as culturally or linguistically diverse?	Responses
Yes	22%
No	78%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	76%
Australian Aboriginal and/or Torres Strait Islander	5%
New Zealander (excluding Maori)	2%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	15%
North-West European (excluding Anglo-European)	3%
Southern and Eastern European	7%
South-East Asian	8%
North-East Asian	2%
Southern and Central Asian	3%
North American	1%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	14%
No	69%
Maybe	13%
I am unsure what neurodivergent means	4%

Agency position



Agency position

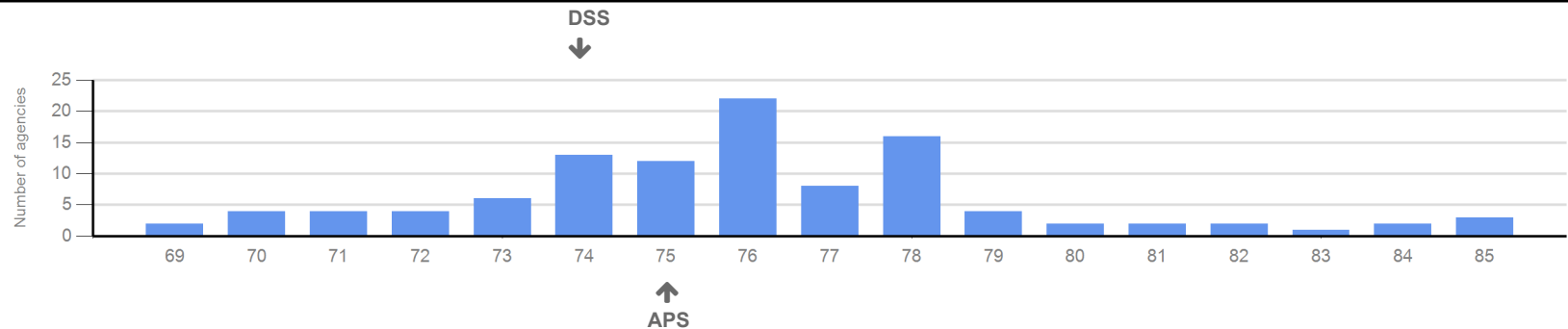
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

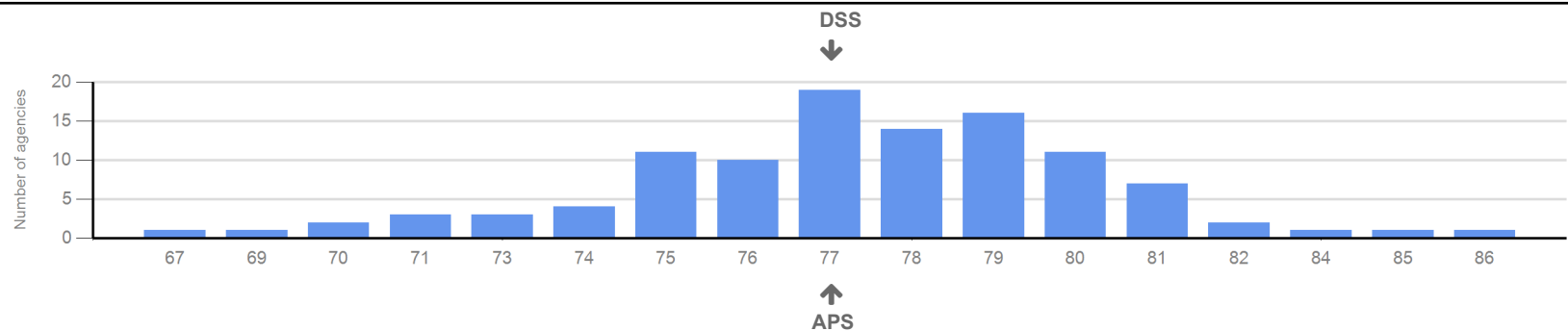
Employee Engagement Index

Ranking : 82nd of 107



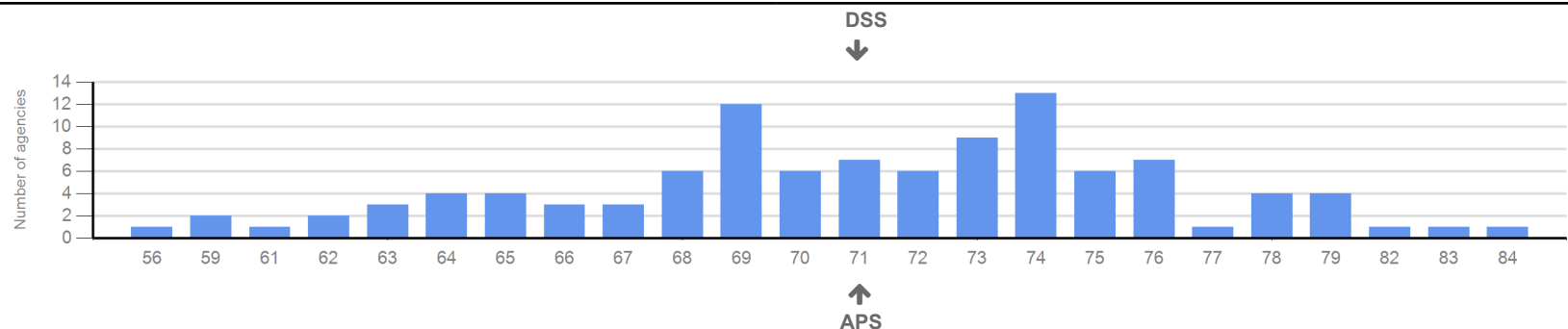
Immediate Supervisor Index

Ranking : 66th of 107



SES Manager Index

Ranking : 56th of 107



Agency position



Agency position

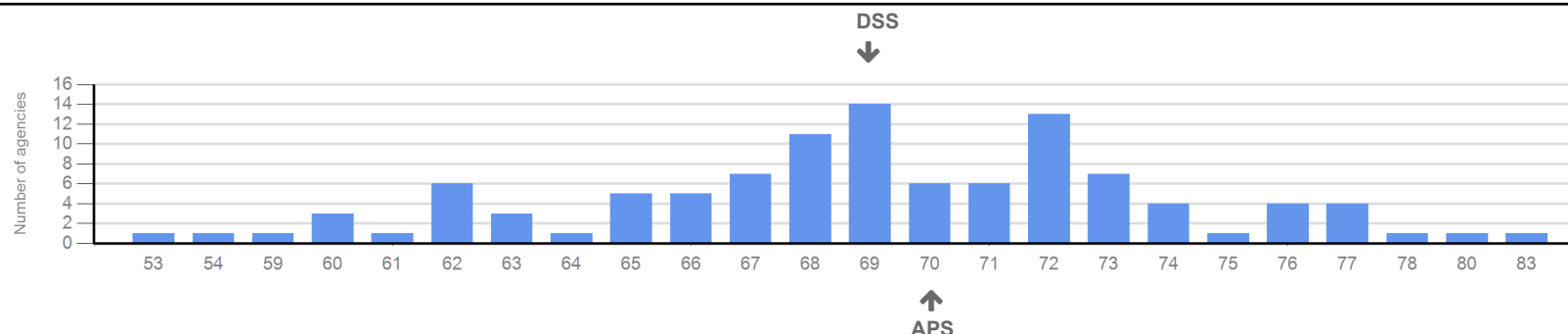
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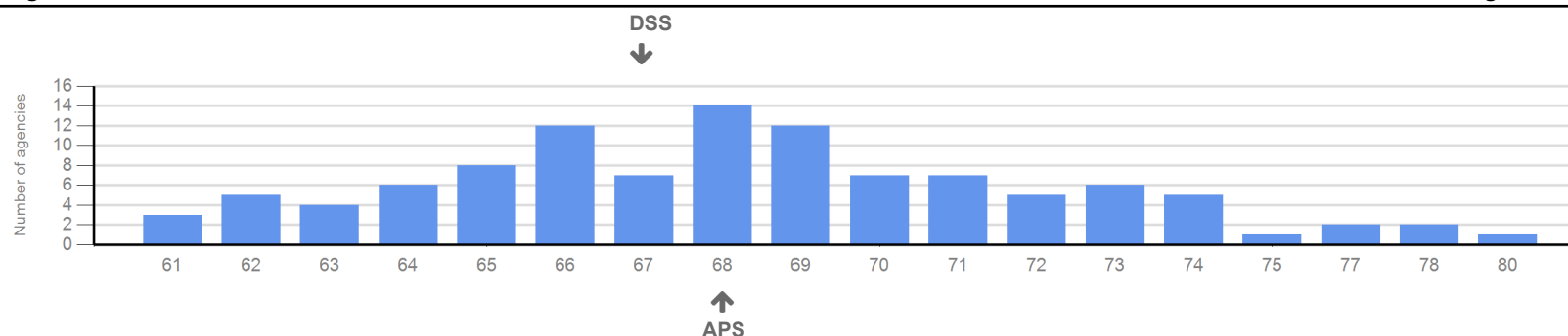
Communication Index

Ranking : 57th of 107



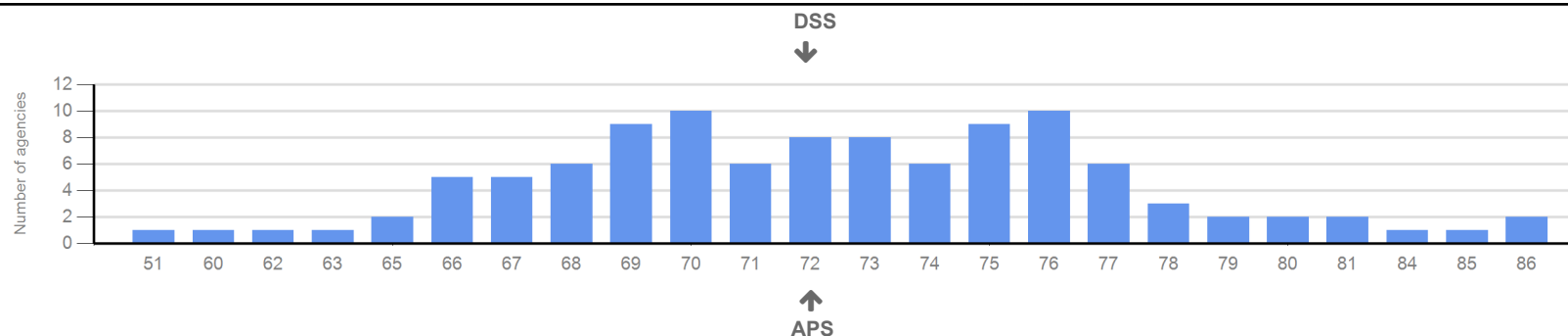
Enabling Innovation Index

Ranking : 67th of 107



Wellbeing Policies and Support Index

Ranking : 60th of 107



Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

%
Positive

Variance from
2024

Variance from
APS overall

Variance from
policy
agencies

Variance from
large
sized agencies

.1	My agency inspires me to come up with new or better ways of doing things	56%	+7	-3	-1	-1
.2	I am supported to use my expertise to provide frank and fearless advice	66%	-1	-4	-5	-4
.3	I am satisfied with the recognition I receive for doing a good job	69%	-5	+1	-3	-2
.4	The culture in my agency supports people to act with integrity	79%	-1	-2	-4	-3
.5	Where appropriate, I am able to take part in decisions that affect my job	69%	-6	-3	-6	-5
.6	My SES manager creates an environment that enables us to deliver our best	67%	-5	0	-5	-3

DSS specific questions

	Response scale	% Positive	Variance from 2024
My Branch / State Manager uses regular meeting forums to update staff on the department's goals and priorities and how this relates to my workgroup's outputs	82	12	82% -5 ⬇
My agency actively encourages a pro-integrity culture through fostering a culture which values, acknowledges and champions doing the right thing	77	17	77% -2
My branch leadership encourages me to be curious in my work	70	21	70% -4
My agency recognises the importance of workplace wellbeing (including mental health)	79	14	79% -1
My team collaborates on new ideas and problem solving	70	22	70% -
When I make a suggestion, I feel my suggestion is heard	64	27	64% +4
When change occurs, the reasons are communicated well by the SES in my Group	53	32	53% -6 ⬇
I feel confident to speak up, contest ideas and share a different view to my colleagues and immediate supervisor to influence better outcomes and decisions	72	17	72% -4
I am encouraged to collaborate with peers across the Department	72	19	72% 0
Senior leaders model the behaviours of the 4Cs - Curiosity, Contestability, Collaboration and Courage	63	24	63% -6 ⬇

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



DSS specific questions

	Response scale	% Positive	Variance from 2024
I feel confident that my team environment supports me to show courage in difficult circumstances/situations	74 17 9	74%	-3
I feel senior leaders empower others to take greater responsibility within teams	58 26 16	58%	-4
I know what I am accountable for in my current role	84 10	84%	-4
My director demonstrates strong people management behaviours (e.g. empowers and develops others; builds an inclusive environment; treat people with decency and respect)	76 12 12	76%	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Time to take action



Celebrate

What things do we do well?

Think about how we can build on our strengths and learn from what we are good at.



Investigate further with our teams

Are there any other opportunities coming out of the results that we want to explore further?

How could we investigate? Through looking at the data in more detail or through discussions with staff?



Opportunities

Areas we need to focus on and turn into action plans:

What are the key things we need to improve to make working here better?



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

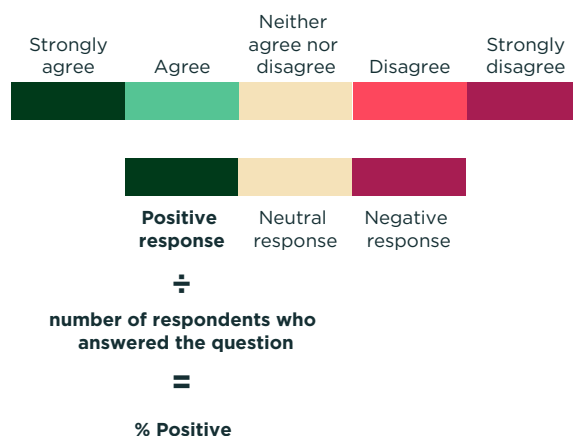
Prioritise 3 areas to take forward

	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

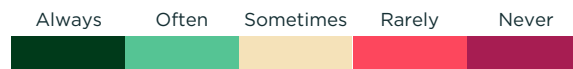
Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report.

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

