



Australian Government



**Inclusive
Employment
Australia**

Finding careers for people with disability

How to choose your provider

Inclusive Employment Australia



Easy Read version



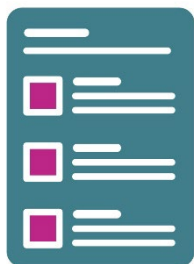
How to use this document



Australian Government
Department of Social Services

We are the Australian Government
Department of Social Services (DSS).

We wrote this document.



We wrote some words in **bold**.

We explain what these words mean.

There is also a list of these words on page 12.



You can ask someone you trust for support to:

- read this document
- find more information.



This is an Easy Read summary of a webpage.

It only includes the most important ideas.



You can find the other page on our website.

www.dss.gov.au/inclusive-employment-australia

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What is Inclusive Employment Australia?

Inclusive Employment Australia is a program that supports people with disability to:



- get ready for a job
- find a job
- keep a job.



We call it the program.



We use this program now instead of the Disability Employment Services (DES) program.



The program includes **providers** who have experience with people who have different:

- disabilities
- backgrounds.



Providers support people with disability by delivering a service.

How can you choose your provider?



You should find out as much as you can about a provider to help you choose the best provider for you.



You can find information about a provider by:

- looking at their website
- finding experiences other people have had with them.



You can also search for a provider close to you on Workforce Australia's website.

www.workforceaustralia.gov.au/individuals



We have written a list of things you can think about before you choose a provider.

This can help you decide if they are right for you.



Sometimes you might not be able to choose your own provider.



You should ask your provider about your options.

What to think about



You should choose a provider that understands how to support different needs.



For example, you should find out if they will understand what support you need if you are deaf or hard of hearing.



You should choose a provider that you feel comfortable with.



For example, you feel comfortable with your provider to share your **culture**.



Culture is someone's way of life and what they believe.

You should also think about:



- if the provider is close to where you live



- if it is easy for you to use their building



- what services they can give you



- how soon they can start working with you.

Contact us



You can call the National Customer Services Line.

1800 805 260



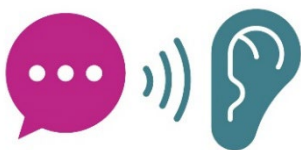
There are 2 ways to call the National Relay Service if you:

- are deaf or hard of hearing
- find it hard to speak using the phone.



1. TTY – Type and read

1800 555 677



2. Speak and listen

1800 555 727



You can ask them to connect you to the National Customer Services Line phone number.

1800 805 260



You can also visit their website.

www.accesshub.gov.au



If you need help in a language other than English, you can call the Translating and Interpreting Service.

13 14 50



You can ask them to connect you to our phone number.

1800 805 260



You can visit our website.

www.dss.gov.au/inclusive-employment-australia

Word list

This list explains what the **bold** words mean.



Culture

Culture is someone's way of life and what they believe.



Provider

Providers support people with disability by delivering a service.



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