

**Translated Script – Tiwi**

**How to set up and log into your SmartCard eIM app and online account –   
Animated Video**

**Ngirramini ngini karri nimpakirimi (set up) amintiya log nimi ngini nginjila SmartCard elM app amintiya online account**

**Karri nimpakirimi nginjila online account**

Api ngini nuwuni nginjila phone arrami kuta nyoni mobile device, nginja awunganji download awarra SmartCard elM app arrami kuta TCU SmartCard elM app.

Tanga awarra App Store arrami Google Play amintiya search ‘SmartCard elM’.

Nuwunga awarra app kangi awarra SmartCard ngini nginja juwunga.

Api ngini nginja nuwuni computer, nginja awunganji nginjila online account.

Nimpawuriyi awunganji kangi smartcard.com.au, click anginanki ‘Account login’ page.

Api ngini nginja nuwuni TCU SmartCard, nuwuriyi kapi tcu.com.au/smartcard.

Nginja nimpakirimi (set up) nginjila online account nginja lamiya karri nginja activating awarra SmartCard.

Kangi nginanki ngirramini (example) ngawa ngamatakurayi nginja awarra SmartCard elM app.

Apunumi nimi awarra SmartCard elM app amintiya select awarra ‘Menu’ kangi kurriyuwu-arripa narra kangi screen.

Nuwunga (choose) ‘Activate nginjila card’. Nginja wiyi nimpamaruwuriyi nginjila SmartCard amintiya awarra activation code nginja juwunga kangi mail ngini nginjila card.

Ngaparuji (enter) Card ID ngini pirrikirimi kangi SmartCard tukatanga.

Ngaparuji (enter) ngini activation code ngini kapi nginjila letter.

Pikirrimiya amintiya ngantaliwa nginanki ‘Conditions of Use’ karri selecting awarra checkbox, kiyi click ‘Submit’.

Kiyi nginja nintakirayi ngini nginjila ngirramini (identity).

Ngaparuji (enter):

* nginjila Centrelink Customer Reference Number (CRN)
* nginjila ngirramini ngini ngumulurrungumi, ngininanji (example) 01/01/1980
* awarra main ngirramini karri nuwunga kunawuni (payment) kapi awungunta Centrelink
* nginjila bank account number.

Api awunganila check nimpami nginjila ngirramini (details) karri verify wurrumi kiyi ‘Submit’ pili awarra waya nginja nuwunga 3 chances karri verify wurrumi nginjila ngirramini (identity) ngini warntarrarna nginja.

Karri waya wurrumajawu nginjila ngirramini wuta wiyi wupakirimi nginjila online account.

Nginja lamiya nuwunga nginjila email address arrami account number ngini yuwunga awarra nginjatuwu username.

Api ngini juwunga awarra email address, awarra waya nginja lamiya email address.

Karri juwunga awarra account number, api ngarralamiyami arikirimi nginjila ngirramini ngini nginja.

Nimpakirimi password, security question amintiya answer, kiyi click nimpami ‘Continue’.

Nimpakirimi ngini Personal Identification Number (PIN) kangi ngini nginjila SmartCard.

Api karri nimpakirimi PIN ngini katukuwapi wurrumajawu wurumi awuta arrukutumunuwi.

Tanga nginjila PIN karri nuparuji tuwanga awunganila amintiya click ngini green button.

Nginja waya awarra nginanki online account, amintiya ngini nginjila SmartCard yita waya active amintiya pupuni ngini nimpirtimarti nanki.

**Nguwuriyi yilarruwu (logging in)**

Awunganji kapi SmartCard elM app, tanga awarra select the ‘Menu’ kapi kurriyuwu- arripa narra kangi screen amintiya click ‘Login’.

Nimpalamiya nginjila username yintanga.

Awarra nginanki ngini nginjila email address arrami kuta nginjila account number.

Nimpalamiya nginjila password.

Nginja wiyi click nimpami awarra ‘Remember me’ box pili yirrima amintiya pupuni karri log in nimpirimi.

Api karluwu click nimpami awarra nginanki pili ngini nginja share nimpirimi nginjila device kapi yingwapa arrukutumunuwi.

Aningani click ‘Login’.

**Karluwu nimpirimajawu password**

Ngini karluwu nimpirimajawu password, nginja wiyi reset nginjila password.

Nimpalamiya nginjila username yintanga, kiyi click ‘Submit’.

Ngawa ngimarruwuriyi nginja email awunganji link ngini reset nginjila password.

Kangi click nginanki link amintiya answer awarra security question nginja jirtimarti karri jikirimi nginjila online account.

Nimpalamiya arrakini password amintiya ngini awarra nginjatuwu log nimpami kangi nginjila account.

**Ngini nimpirtimarti wuntawani nginja, arrami ngini jiwujirtmarti awarra ngirramini (information):**

* Nuwuriyi kapi servicesaustralia.gov.au/smartcard
* Nimarra nimpami kangi 1800 252 604 (nginja nanginta nimi natinga interpreter ngini nimpirtimarti nantinga), arrami kuta
* Nuwuriyi kapi service centre.

**Ngini nginja nuwuni TCU SmartCard:**

* Nuwuriyi awunganji kapi tcu.com.au/smartcard
* Nimarra nimpami kangi TCU 1800 828 232, arrami
* Nuwuriyi awunganji kapi TCU branch.