# What is enhanced Income Management?

## Video transcript

Do you need help with your enhanced Income Management account and SmartCard?

There are videos you can watch to help you:

* activate your SmartCard
* set up, log in to and use your app and online account
* check your account balance
* make payments, transfer money and set up direct debits
* turn tap to pay on or off, and
* keep your money safe.

You can watch the videos at **servicesaustralia.gov.au/smartcard** and if you still need help, you can call **1800 252 604**.

If you have a Traditional Credit Union SmartCard, you can call **1800 828 232** or visit a TCU branch.