
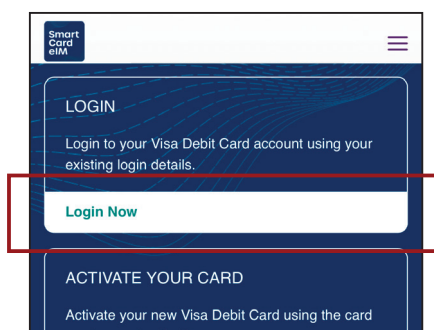




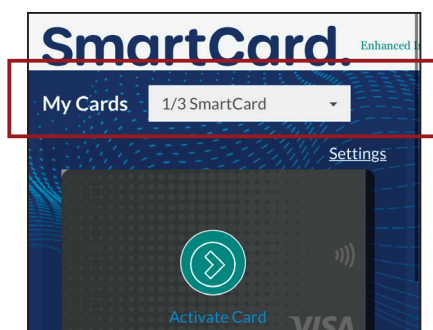
How to activate your SmartCard

 This information sheet shows the SmartCard eIM app. The Traditional Credit Union (TCU) SmartCard eIM app and online account work the same but look a bit different.

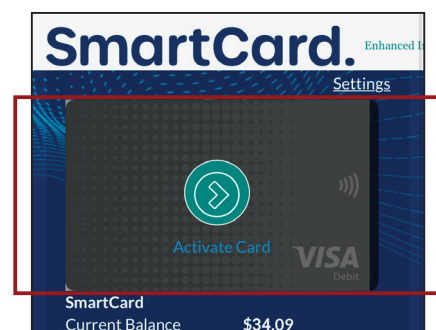
Use this information sheet to learn how to activate your SmartCard for enhanced Income Management. To do this, you will need to have your online account already set up.



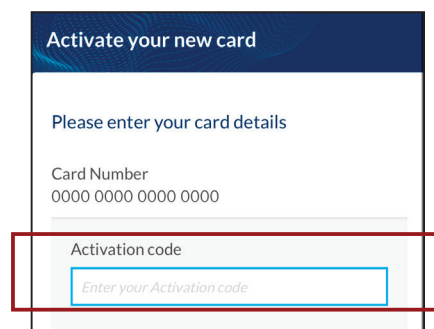
1 Open the SmartCard eIM app and log in to your account.



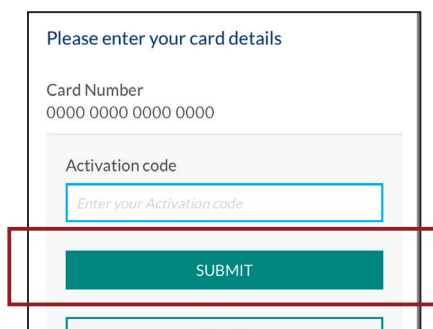
2 Find the SmartCard you want to activate from the **My Cards** dropdown list.



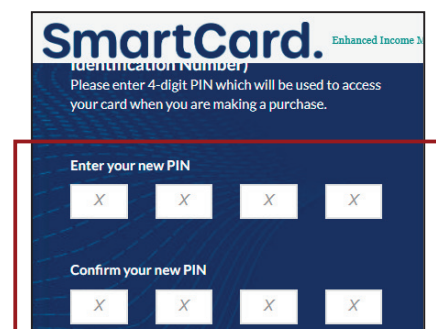
3 Click the **Activate Card** link.



4 Enter the **activation code** from the letter you got in the mail with your SmartCard.






5 Click **Submit**.






6 Set your **Personal Identification Number (PIN)** for your SmartCard. Choose a PIN that cannot be easily guessed.

For more help or information

If you have a SmartCard:

-  go to servicesaustralia.gov.au/smartcard
-  call the **SmartCard eIM** hotline on **1800 252 604** – interpreters available.
-  visit a Services Australia service centre.

If you have a Traditional Credit Union (TCU) SmartCard:

-  go to tcu.com.au/smartcard
-  call TCU on **1800 828 232**.
-  visit a TCU branch.