



Need help with your enhanced Income Management account?

We have videos that can help you:

- ✓ understand enhanced Income Management
- ✓ set up your online account
- ✓ use the app
- ✓ activate your SmartCard
- ✓ check your account balance



To watch these videos,
go to **servicesaustralia.gov.au/smartcard**

Find out more

For more information about enhanced Income Management, your account or SmartCard:



go to **servicesaustralia.gov.au/smartcard**



call the SmartCard eIM hotline on **1800 252 604**

Let us know if you need an interpreter and we'll arrange one for free.

call the Traditional Credit Union on **1800 828 232** if you have a TCU SmartCard

Calls to 1800 phone numbers from a fixed phone line or Telstra payphone are free.

There may be charges for calls from mobile phones depending on the provider and call length.