



**Australian Government**  
**Department of Social Services**

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**FOI Request 19/20-042**

**Item 1:** Data and/or documents showing the number of Outcome Fee Claims lodged by Disability Employment Services (DES) providers which were rejected as invalid by the department for the 2018-19 financial year, and what percentage of total claims submitted for the 2018-19 financial year this figure represents.

**Response:** The number of outcome claims lodged in 2018-19 was 77,179. Of these, 832 (or 1.08 per cent) were not paid for reasons including rejected by the department, withdrawn by provider and debt offset.