# Shaping the next National Disability Strategy

## A report about what the community told us

## How to use this report

The Social Deck wrote this report for the Australian Government.
When you see the word ‘we’, it means the Australian Government.

We have written this report in an easy to read way.

We use pictures to explain some ideas.

We have written some words in **bold**. We explain what these
words mean. There is a list of these words on page 13.

This Easy Read report is a summary of another report.

You can find the other report on our website at [www.engage.dss.gov.au/a-new-national-disability-strategy-for-beyond-2020](http://www.engage.dss.gov.au/a-new-national-disability-strategy-for-beyond-2020/)

You can ask for help to read this report.

A friend, family member or support person may be able to help you.

## What’s in this report?

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## What is the National Disability Strategy?

The National Disability Strategy 2010–2020 is a plan to improve the lives of people with disability.

In this document we call it ‘the Strategy’.

The Strategy talks about what we can do to make Australia more:

* **inclusive**
* **accessible**.

If something is inclusive, everyone can take part. If something is accessible, everyone can use it. This might be:

* a place or a building
* transport
* a service
* information
* a website.

The Strategy explains how people with disability should be:

* treated the same as everyone else
* included in our community.

The Strategy is based on ideas that are in the United Nations Convention on the Rights of Persons with Disabilities (UN Convention).

The UN Convention is an international agreement.

It applies all around the world.

The UN Convention sets out the rights of people with disability.

It explains how people with disability should be treated fairly.

## A new national disability strategy

In 2020, the Strategy will end.

Governments across Australia are working together to create
a new strategy.

We want to know what people think should be in the new strategy.

We asked people what they thought:

* in a survey
* at community workshops
* by talking to them in person
* by talking to them online.

This report is about what people in the community told us.

## Talking to the community about the strategy

It’s important to talk to the community about any plans we make for the new strategy.

We talked to:

* people with disability
* families
* carers
* **advocates** – people who speak up for people with disability
* service providers
* **academics** – people who teach in a college or university.

We heard from people in the community in different ways.

2,649 people answered the questions in the survey.

599 people took part in community workshops.

We talked to 474 Aboriginal and Torres Strait Islander peoples.

We talked 1 on 1 with:

* 15 organisations in person
* 14 people online.

## What the community told us

People gave us lots of important ideas to think about for the
new strategy.

They said people with disability need to be included every time decisions are made about them.

This includes:

* what is in the new strategy
* how the new strategy works.

They said it’s important that governments do what the new
strategy says.

People said there should be a group that checks on how governments are going with the new strategy.

They also said there should be a report every year about how the new strategy is going.

### What has improved for people with disability?

People in the community told us that some things have improved over the last 10 years.

People said:

* they can get services and supports that meet their needs better
* how the community thinks and feels about people with disability has improved
* more people with disability are shown in the media
* there are more people with disability in important jobs
* the community is more accessible.

### What challenges do people with disability still face?

People with disability still face barriers and challenges in our community.

Over 80% of people who took part in the survey said that people without disability don’t know how to act towards people with disability.

31% of people with disability who took part in the survey said that **discrimination** has gotten worse in the last 5 years.

Discrimination is when you are treated unfairly because of
your disability.

34% of people with disability who took part in the survey said that experiences of **violence**, **abuse**, **neglect** and **exploitation** has gotten worse over the past 5 years.

Violence is when someone is hurting you physically.

Abuse is when someone is treating you badly.

Neglect is when someone is not helping you the way they are supposed to help you.

Exploitation is when someone is taking advantage of you.

72% of people who took part in the survey said it’s hard to find information about disability services.

60% of people who took part in the survey said it’s hard to find information about the rights of people with disability.

We also found out that about 50% of people with disability don’t take part in community activities very often.

Community activities can include:

* shopping
* going to see a movie
* going to a sporting event, like the football.

The most common reason people with disability don’t take part is because they don’t have enough money.

People with disability said the biggest challenges they face are:

* finding and keeping a job
* having enough money.

People with disability also told us about other challenges that stop them from living the life they want.

The challenges include:

* people not supporting their rights
* not being able to do things for themselves
* having poor health and wellbeing
* not including people with disability when changes are made that affect them
* not having people understand that different groups of people with disability can have different challenges.

### Groups in our community

There are many groups in our community who face extra barriers
and challenges.

These different groups include:

* people who live in the country and a long way from towns
and cities
* Aboriginal and Torres Strait Islander peoples
* children and young people
* people who are over 65 years old
* women
* people who are lesbian, gay, bisexual, transgender, intersex and queer (LGBTIQ+)
* people who don’t have much money
* people from different **cultures**.

Your culture is your race, the language you speak or the way you live your life because of where you or your family were born.

## Our vision for the new strategy

Our **vision** is what we want the new strategy to help make better
in the future.

People told us what their vision for the new strategy is.

They said they would like to see:

* Australia high on lists of countries that give people with disability good support
* respect for all human rights
* new laws to support the rights of people with disability
* more jobs for people with disability
* more accessible housing for people with disability
* communities that are accessible for everyone
* better lives for all people with disability
* new **policies** created with people with disability.

A policy is a government plan for the future.

## What happens next?

We have listened to everything that people told us is important to them.

Now we will start creating the new strategy.

While we are creating the new strategy, we will:

* give people the chance to tell us what they think about the things we want to include in the strategy
* think more about the right of people with disability to work and how to include this in the strategy
* show how governments can support people with disability who don’t take part in the National Disability Insurance Scheme (NDIS)
* look at how governments can support people with disability to use new technology
* show governments how they can make communities
more accessible
* look at how different groups of people with disability are supported and how governments can help them
* think about how governments will show that they are doing what the strategy says.

## Word list

**Abuse**

When someone is treating you badly.

**Academic**

A person who teaches in a college or university.

**Accessible**

If something is accessible, everyone can use it. This might be:

* a place or a building
* transport
* a service
* information
* a website.

**Advocate**

A person who supports you. They help you have your say. They can also give you information and advice.

**Culture**

Your race, the language you speak or the way you live your life because of where you or your family were born.

**Discrimination**

When you are treated unfairly because of your disability.

**Exploitation**

When someone is taking advantage of you.

**Inclusive**

If something is inclusive, everyone can take part.

**Neglect**

When someone is not helping you the way they are supposed to
help you.

**Policies**

Government plans for the future.

**Violence**

When someone is hurting you physically.

**Vision**

Our vision is what we want the new strategy to help make better
in the future.

## Contact us

Phone: **1800 334 505**

You can also call the National Relay Service.

* TTY users: **1800 555 677**
* Phone **13 36 77**

Email: disabilityreform@dss.gov.au

Website: [www.engage.dss.gov.au](http://www.engage.dss.gov.au)

The Information Access Group created this Easy Read fact sheet.
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