**Cashless Debit Card** Important information for program participants

If you receive a working age welfare payment, such as Newstart Allowance or Youth Allowance, you will soon receive your Cashless Debit Card.

# To activate your card, make sure you have these details with you:

* Cashless Debit Card ID and Activation Number
* Centrelink Customer Reference Number (CRN)
* date of birth
* an active email address
* regular bank account number
* payment type

*Please tell Centrelink if your details have changed.*

# Activate your card:

There are several ways to activate your card:

* **Online** — by visiting the Indue website at [www.indue.com.au/dct](http://www.indue.com.au/dct)
* **Phone** — call the Indue Customer Service Centre on 1800 710 265
* **In person** — visit support staff at one of the local partners.

**Cashless Debit Card**

Get the facts

**The Cashless Debit Card is just like a regular bank card — use the card to:**

* pay rent or mortgage
* pay bills
* pay for medical appointments
* pay electricty bills
* pay car registration
* buy groceries
* check balance and transaction history for free

**Did you know?**

* Medicare rebates can still go into your regular bank account

**The Cashless Debit Card cannot be used to buy alcohol, gambling products, some gift cards or to withdraw cash.**

People on the Cashless Debit Card receive:

* 20 per cent of their welfare payment into their usual bank account
* 80 per cent of their welfare payment onto their Cashless Debit Card
* 100 per cent of lump sum payments from Centrelink (e.g. Family Tax Benefit) are placed onto the Cashless Debit Card