



Australian Government

Cashless Debit Card

How to buy essentials

Where can I shop?

- You can use your Cashless Debit Card at shops that have EFTPOS, unless they sell alcohol or gambling products.

Paying/shopping with EFTPOS

- Most businesses in your community have EFTPOS and will accept the cashless debit card.
- To use your Cashless Debit Card when shopping:
 - insert your card into the EFTPOS machine
 - press “SAV” or “Savings” or “CHQ” or “Cheque” or “CR” or “Credit”
 - enter your PIN

Paying/Shopping with cash

- 20 per cent of your payment is paid into your regular bank account. This can be withdrawn as cash and used however you like i.e. at school canteens, fetes and farmers markets.

Shopping Online

- You can shop online at approved websites.
A list of approved sites can be found on the Indue website at number www.indue.com.au/dct/merchants/approved
- When shopping or making payments online you will need to enter the name on the card, the card number, the expiry date and the ccv number



Where can I find out more? Contact the Department of Social Services:
Go to www.dss.gov.au/cashlessdebitcard
Phone: 1800 252 604 or Email: cashlessdebitcard@dss.gov.au



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Get the facts

The Cashless Debit Card is just like a regular bank card — use the card to:

- pay rent or mortgage
- pay bills
- pay for medical appointments
- pay electricity bills
- pay car registration
- buy groceries
- check balance and transaction history for free

Did you know?

- Medicare rebates can still go into your regular bank account

The Cashless Debit Card cannot be used to buy alcohol, gambling products, some gift cards or to withdraw cash.

People on the Cashless Debit Card receive:

- 20 per cent of their welfare payment into their usual bank account
- 80 per cent of their welfare payment onto their Cashless Debit Card
- 100 per cent of lump sum payments from Centrelink (e.g. Family Tax Benefit) are placed onto the Cashless Debit Card



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