



Australian Government

Department of Social Services



Support Services Summary Directory - Goldfields

September 2022

To find out further information on the Cashless Debit Card visit servicesaustralia.gov.au/debitcard or call the Cashless Debit Card hotline on 1800 252 604.

*The Department of Social Services acknowledges
the traditional owners of country throughout
Australia, and their continuing connection to
land, water and community.*

*We pay our respects to them and their cultures,
and to Elders both past and present.*

Support Services Summary Directory – Goldfields

This Summary Directory provides an overview of contacts for available support services in each cashless welfare location

Organisation	Help getting off CDC	Managing your money	Food & emergency relief	Finding local services (inc. accessing services)	Rehabilitation & Sobering up services	Gambling addiction support	Mental health/emotional support	Social support
1 City of Kalgoorlie-Boulder 577 Hannan St, Somerville Ph: (08) 9021 9600				✓				
2 Shire of Coolgardie (Kambalda Community Resource Centre) Irish Mulga Dr, Kambalda West Ph: (08) 9080 2111	✓			✓				
3 Shire of Laverton 9 Macpherson Pl, Laverton Ph: (08) 9031 1202	✓			✓				
4 Shire of Leonora 16 Tower Street, Leonora Ph: (08) 9037 6044				✓				
5 Bega Garnibirringu Health Services Incorporated 6-18 MacDonald St, Kalgoorlie Ph: (08) 9022 5500 Mon-Fri: 7:00am-5:00pm				✓	✓ (Sobering up services)		✓	

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6 The Salvation Army (Western Australia) Ph: 13 72 58			✓		✓ (Sobering up services)			
7 Esperance Care Services Inc. 2 Gilpin Street, Esperance Ph: (08) 9071 6310 Tues, Wed and Fri: 9:30am-2:30pm Thu: 9:30am-4:00pm Sat: 9:00am-2:30pm			✓					
8 St Vincent De Paul Society (WA) Incorporated Ph: 1300 794 054			✓					
9 Headspace Level 1, 48 Brookman Street, Kalgoorlie Ph: (08) 9021 5599 18 Andrew Street , Esperance Ph: (08) 9034 5160							✓	
10 Hope Community Services Ph: (08) 9921 7409 48 Brookman Street, KALGOORLIE Ph: (08) 9021 3069					✓ (Sobering up services)			

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11	Ngaanyatjarra Council (Aboriginal Corporation) SHOP 4, LAVERTON PL, LAVERTON Ph: (08) 8950 1711		✓	✓			✓	✓	
12	Anglicare WA Ph: 1300 11 44 46 Mon-Fri: 8:00am-4:00pm		✓					✓	
13	Menzies Community Resource Centre 37 Shenton Street, Menzies Ph: (08) 9024 2702 Mon-Fri: 8:30am-4:30pm (Closed on Weekends & Public Holidays)	✓							
14	Coolgardie Community Resource Centre Sylvester Street, Coolgardie Ph: (08) 9080 2111	✓							
15	Leonora Community Resource Centre Lot 25 Tower Street, Leonora Ph: (08) 9037 7521	✓							

Nationally Available Services

This Summary Directory provides an overview of national support services available

Organisation		Description	Address	Phone Number
1	Department of Health and Aged Care	For free and confidential advice about alcohol and other drugs treatment services	Refer to phone number for service address and information.	1800 250 015
2	Lifeline 13YARN	13YARN (Thirteen YARN) is the first national crisis support line for Aboriginal and Torres Strait Islander people who are feeling overwhelmed or having difficulty coping. The service offers a confidential one-on-one opportunity with a Lifeline-trained Aboriginal & Torres Strait Islander Crisis Supporter who can provide crisis support 24 hours a day, 7 days a week. 13YARN empowers the community with the opportunity to talk without judgement and provide a culturally safe space to speak about their needs, worries or concerns.	Refer to phone number for service address and information.	13YARN (13 92 76)
3	Australian National University (e-hub Assist)	Online self-help mental health programs	Refer to phone number for service address and information.	e-hub Assist - Home (ehubhealth.com)
4	Black Dog Institute	Online self-help programs, psychoeducation and positive psychology	Refer to phone number for service address and information.	Black Dog Institute Science. Compassion. Action.
5	Blue Knot Foundation	Information and support line for anyone affected by complex trauma National Counselling and Referral Service – Disability 1800 421 468 or 02 6146 1468 (9am to 6pm AEST Monday to Friday and 9am to 5pm AEST Saturday, Sunday and public holidays)	Refer to phone number for service address and information.	Blue Knot Helpline and Redress Support Service 1300 657 380 (Monday to Sunday, 9am to 5pm AEST)
6	Butterfly Foundation	Telephone, online counselling, referral and online support groups for eating disorders and body image issues	Refer to phone number for service address and information.	1800 33 4673 (8am to midnight AEST, Monday to Sunday)
7	Lifeline Australia	24/7 crisis support and phone counselling	Refer to phone number for service address and information.	13 11 14
8	Alcoholics Anonymous	Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.	Refer to phone number for service address and information.	1300 222 222

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Organisation		Description	Address	Phone Number
9	Beyond Blue	24/7 online and email counselling and moderated forums	Refer to phone number for service address and information.	1300 22 4636
10	ReachOut	24/7 online support for people aged 14 to 25	Refer to phone number for service address and information.	02 8029 7777
11	National Debt Helpline	Provides help to sort out your money (budget). Open from 9.30am to 4.30pm, Monday to Friday.	Refer to phone number for service address and information.	1800 007 007
12	Mob Strong Debt Helpline	Provides help to sort out your money (budget). Open from 9.30am to 4.30pm, Monday to Friday.	Refer to phone number for service address and information.	1800 808 488
13	Salvation Army	Provides help with food and bills.	Refer to phone number for service address and information.	13 72 58
14	St Vincent de Paul Society	Provides help with food and bills.	Refer to phone number for service address and information.	13 18 12
15	1800RESPECT	Domestic or family violence counselling (24 hours).	Refer to phone number for service address and information.	1800 737 732
16	Family Drug Support Australia	Alcohol or other drug use counselling (24 hours).	Refer to phone number for service address and information.	1300 368 186
17	National Gambling Helpline	Support for anyone affected by gambling (24 hours).	Refer to phone number for service address and information.	1800 858 858
18	Narcotics Anonymous	Narcotics Anonymous is a nonprofit fellowship or society of men and women for whom drugs had become a major problem.	Refer to phone number for service address and information.	1300 652 820