



## **Translated Script**

### **Checking your enhanced Income Management account balance**

- You can check your enhanced Income Management account balance in the following ways:
  - using the Smartcard eIM app or TCU Smartcard eIM app, downloaded from the App Store or Google Play
  - using the SMS balance checking options on the back of your SmartCard
  - at any Westpac, Commonwealth, ANZ or NAB ATM
  - at participating DC Payments ATMs at various local venues across Australia
  - at a Services Australia service centre
  - calling the TCU Customer Service Centre on 1800 828 232 if you have a TCU SmartCard.