



Making the NDIS better

Terms of Reference

Easy Read version



How to use this document



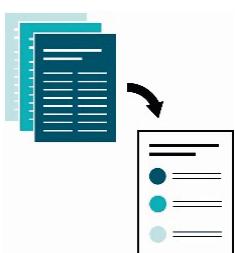
This information is written in an easy to read way. We use pictures to explain some ideas.



The Australian Government Department of Social Services (DSS) wrote this document. When you see the word 'we', it means The Australian Government.



Some words are written in **bold**. We explain what these words mean. There is a list of these words on page 18.



This Easy Read document is a summary of another document.



You can find the other document on our website at www.engage.dss.gov.au



You can ask for help to read this document. A friend, family member or support person may be able to help you.

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Making the NDIS better



The National Disability Insurance Scheme is a way of providing support to people with disability around Australia.



It is usually called the NDIS.



It is managed by the National Disability Insurance Agency.

NDIA



We usually call them the NDIA.



We want to make sure that people who use the NDIS have a good experience.

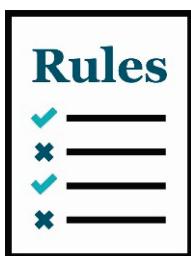


We are doing a review to see how we can make the NDIS easier for people to use.

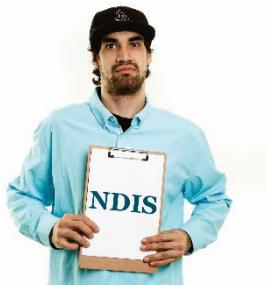
Our review will look at:



- NDIS law



- NDIS rules



- people's experience of using the NDIS.



The law is called the *National Disability Insurance Scheme Act 2013*.



The rules are called the *National Disability Insurance Scheme Rules*.



We are then going to create the Participant Service Guarantee.



A **participant** is someone who gets services from the NDIS.



And a **guarantee** is like a promise.



The Participant Service Guarantee will be a new set of rules.



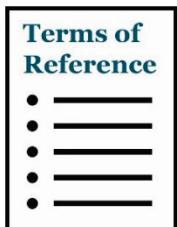
In this document, we call it the Guarantee.

Guarantee



It will help us make sure that people get good service from the NDIS.

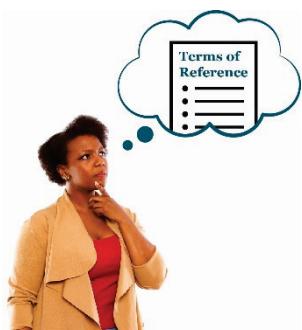
What are Terms of Reference?



Terms of Reference are a set of instructions.



They tell us what we should look at in this review.

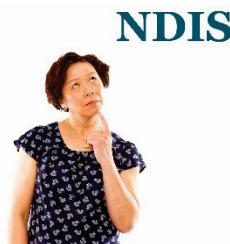


They tell us what we need to think about.



And they tell us what is not included in this review.

For example, this review is not about:



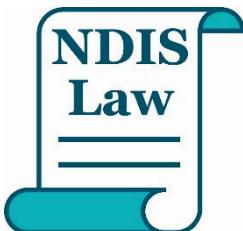
- why we have the NDIS



- the goals of the NDIS.

What we need to think about for our review

NDIS law



We need to think about the NDIS law.



We need to think about changes we can make to the NDIS law to make it better.



Changes to the law could make the NDIS easier and faster to use.



For example, the changes might make it quicker to find out if you can use the NDIS.

The Guarantee



We also need to think about what should be in the Guarantee.



The Guarantee will make new rules about how the NDIS should work.



The Guarantee will be made into law.



This means that the NDIA has to obey the rules in it.

People's experience of the NDIS

We need to think about the experiences of:



- people with disability



- family members and carers



- disability service providers.

What we will keep in mind



During the review we will also think about other work that is already being done to make the NDIS better.



This includes the work that different governments do to help people with disability use the NDIS.



For example, your state government might give you information about how to use the NDIS.



Another example is the new Participant Pathway that the NDIA has been working on.



The new pathway helps make it easier to use the NDIS.



As part of the new pathway, each participant will have 1 contact person for the NDIS.



Another example is that, in 2015, governments from around Australia asked for a review of the NDIS law.



The review was written by people working outside of government.



They suggested some changes to the wording of the law.



Those changes haven't been made yet.

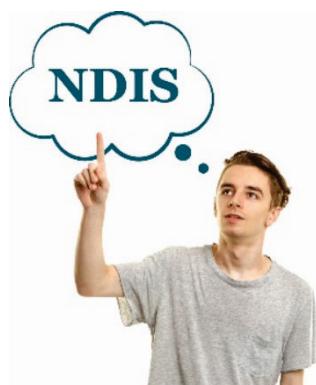


We'll think about those changes now.

Who we will talk to



We want to know what people think.



- using the NDIS



- what should change in the NDIS law



- what should be in the Guarantee.

We want to hear what these people think:



- people with disability



- family members and carers



- people who work with people with disability



- disability service providers



- politicians and people who work for governments around Australia

NDIA



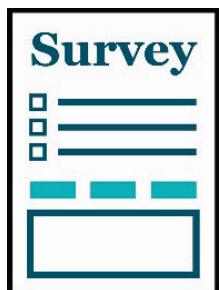
- the NDIA.

How you can tell us what you think

You can:



- write to us and tell us what you think



- take part in our survey



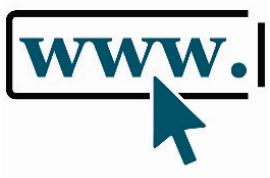
- come to a workshop.



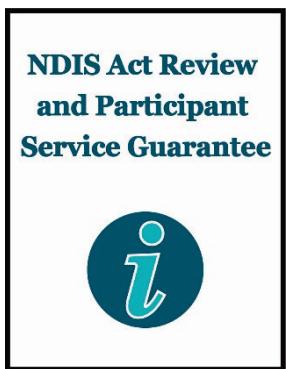
There will be workshops in every State and Territory around Australia.



It is up to you if you want to take part.



All of the information about taking part
is on the website www.engage.dss.gov.au



You'll find the information under the
heading 'NDIS Act Review and
Participant Service Guarantee'.

Word list



Guarantee

A promise.



Participant

A person who uses the NDIS.



Terms of Reference

A set of instructions.

They tell us what is included in a review.

They tell us what we need to think about.

And they tell us what is not included in a review.

Contact us



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You'll find the information under the heading 'NDIS Act Review and Participant Service Guarantee'.



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