**Summary of Services provided through the Forced Adoption Support Services, by Provider**

| **Service** | **Relationships Australia New South Wales** | **Relationships Australia Northern Territory** | **Jigsaw Queensland** | **Relationships Australia South Australia** | **Relationships Australia Tasmania** | **Relationships Australia Victoria** | **Relationships Australia Western Australia** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1800 information line | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Referrals and information based on individual needs | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Face-to-face support | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Casework/case management | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Intake/assessment | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Outreach (for service accessibility) | Yes | No | Yes | No | Yes | Yes | Yes |
| Group activities | Yes | No | Yes | Yes | Yes | No | Yes |
| Records tracing | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Dedicated records staff | Yes | Yes | No | No | No | No | Yes |
| Assistance with family searching and intermediary services | Yes | Yes | Yes | Yes | Yes | No | No |
| Emotional support/counselling1 | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Access to peer support | Yes | No | Yes | Yes2 | Yes | Yes2 | Yes2 |
| Advocacy | Yes | Yes | Yes | Yes | No | Yes | Yes |
| Small grants | Yes | Yes (optional) | Yes | Yes | No | Yes | Yes |
| SCORE reporting | Yes | Yes | No | Yes | No | Yes | Yes |

1. Emotional support/counselling does not include therapeutic counselling. The delivery of therapeutic counselling services is not a mandatory part of the service offer; however, it may be part of the individual provider’s service offer, where they have the expertise and capacity.
2. Access to peer support is provided through Small Grants funding and through referrals.