

Can refugees help my business - transcript

[Music plays and a blurred image appears of a person walking away from the camera and text appears: Can refugees help my business? Career Pathways for Refugees]

Kelly Buckingham: Refugees are such great people to employ because they want to work.

[Images move through of Nesrin Khoury writing in a notebook, Nesrin Khoury and Kelly Buckingham talking together at a desk and Kelly Buckingham talking to the camera]

They want to contribute financially and economically to society. They want to give back.

[Image changes to show Nesrin Khoury nodding and then the image changes to show Kelly Buckingham talking to the camera and text appears: Kelly Buckingham, Multicultural Development Association]

My name's Kelly Buckingham and I'm the Regional Manager here at M.D.A. in Toowoomba.

[Image changes to show Kelly Buckingham and Nesrin Khoury sitting either side of a desk and talking]

We're a non-profit Organisation that settles newly arrived refugees.

[Images move through of Kelly Buckingham talking to the camera, Nesrin Khoury walking along a street, tree leaves waving in the wind and a rear view of Nesrin Khoury walking down the street]

Nesrin is currently employed as a Cultural Support Worker. So, Nesrin supports newly arrived refugees with language support and orientating them into our Community of Toowoomba.

[Images changes to show the "mda" sign on the side of a building and then the image changes to show Nesrin Khoury talking to the camera and text appears: Nesrin Khoury, Humanitarian Entrant]

Nesrin Khoury: I was working as a teller in Bank of Jordan Syria for three years

[Image changes to show Nesrin Khoury walking beside and then entering the mda building]

and then I left to Iraq and was working as Senior Finance Officer.

[Images move through of Kelly Buckingham talking to the camera, Nesrin Khoury entering the mda building and Nesrin Khoury talking to the camera]

Kelly Buckingham: Given that we're such a multicultural society I think it's really important that all workplaces are diverse.

[Images move through of Nesrin Khoury working on a computer, Nesrin Khoury notetaking, and the computer screen she is working on]

Nesrin Khoury: Refugees, especially out of Syria, they are educated people and all of them used to work in our country. So, they have experience, they have education. They have all qualifications. So, when I started it was very good for me because I can use my skill set.

[Image changes to show Kelly Buckingham talking to the camera and then the image changes to show Nesrin Khoury working on a computer]

Kelly Buckingham: It's important to have some skill advice and helping her on that career path to having her skills recognised here in Australia so she can work in the field that she's trained and in the coming months she'll start looking at courses she can do to upskill to have her C.P.A. qualifications recognised here in Australia.

[Music plays and the image changes to show Nour Bitar walking towards the camera and the camera zooms in on Nour Bitar]

Anna Nicholls: It's important to hire our Humanitarian Entrants.

[Image changes to show a rear view of Nour Bitar walking towards an office]

These people really want to work. They want to prove themselves and that's a massive benefit.

[Image changes to show Anna Nicholls talking to the camera and text appears: Anna Nicholls, CEO Cedar Centre]

My name's Anna Nicholls. I'm the C.E.O. here at Cedar Centre.

[Images move through of Anna Nicholls and Nour Bitar working at a desk and the camera zooms in on their hands as they work and then on their faces]

We are a Community Education Centre. Basically, we provide a lot of support services to the general Toowoomba Community.

[Image changes to show Anna Nicholls talking to the camera]

We've also been really fortunate to have Nour, who's a Syrian refugee and she joined us about three months ago.

[Images move through of Nour Bitar working at a computer]

She's archiving files for us. It is such a particular job and with her experience working in H.R. and accounting she's actually got that attention for detail.

[Image changes to show Nour Bitar talking to the camera and then the image changes to show Nour Bitar seated at a desk with another female and text appears: Nour Bitar, Humanitarian Entrant]

Nour Bitar: I have five years' experience in banking, accounting and administration.

[Images move through of Nour Bitar and then another female and then the camera zooms in on Nour Bitar writing in a notebook and then the camera zooms up to show a side view of Nour Bitar]

We have a big energy to our career because we want to go far away from the war and everything that happened with us.

[Camera pans to the left and shows another female talking]

So, we need to work here and improve ourselves and we have a lot of experience.

[Music plays and images move through of a female walking up to Nesrin Khoury and then the camera zooms in on the paper she is looking at]

[Image changes to show Anna Nicholls talking to the camera and then the images move through of Nesrin Khoury and then Nour Bitar]

Anna Nicholls: Other employers would really benefit from hiring skilled Humanitarian Entrants because they do get a level of professionalism. They can create something interesting within the workplace too, new conversations actually start.

[Image changes to show a female smiling and then the image changes to show Nour Bitar talking to the camera and then the image changes again to show Anna Nicholls and Nour Bitar talking]

Nour Bitar: So, it's a good state to improve myself and get a lot of experience from people here because they are working in a professional way.

[Music plays and images move through of Nesrin Khoury working at a desk, the book she is looking at, Nesrin Khoury talking to the camera and Nesrin Khoury walking down a street holding hands with a male]

Nesrin Khoury: I would like to improve my career here in Australia and study at university or just be like Finance Controller or working in a bank again.

[Camera zooms in on the male's face and then the camera pans to the right to show Nesrin Khoury laughing at the male and then the camera zooms out to show them both smiling]

Anna Nicholls: I'd encourage all Organisations to employ refugees. They have a lot of skills that are transferrable.

[Image changes to show an animation image of children, two footballers, a female and child and a family of refugees and the camera zooms in on the refugee family]

They bring new energy to a workplace and they just want to work and give back.

[Music plays and the Australian Government Department of Social Services logo and text appears: Find out more at www.dss.gov.au/careerpathways]