| **Service activities**[[1]](#endnote-1) | **Inputs** | **Outputs** | **Service Quality Outcomes** | **Outcomes for individuals, families and communities** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Immediate** | **Intermediate** | **Long‑Term** |
| Intake / Assessment  Information / Advice / Referral  Education and Skills training  Child-focused groups  Counselling  Dispute resolution  Supervised changeover/contact  Support / Advocacy  Outreach  Records search  Community capacity building | **Department**:  Funding  Policy  Grant administration  Performance measurement  **Service Providers:**  To be identified at the service level | Provide data in accordance with DSS Data Exchange Protocols. | * Increased use of evidence-based practice * Increased use of early intervention and prevention approaches * Increased service integration and collaboration * Improved access for vulnerable or disadvantaged individuals and families | * Increased personal agency * Stronger family relationships * Increased parental capacity * More cooperative post‑separation arrangements * Increased positive community connectedness | * Improved individual functioning * Improved family functioning * Improved child wellbeing * Improved community functioning | * Improved individual and family wellbeing * Increased economic engagement * More cohesive communities |

1. There are a number of actions, interventions etc. which could be included under each eligible activity, with some able to be included under more than one. For example, the following eligible activities **could include, but are not limited to**:

   *Intake / Assessment* – duty assistance, initial assessment, support

   *Information/advice* – legal assistance (including ‘duty assistance’)

   *Education and skills training* – training relating to relationships, parenting, blended families

   *Child-focused groups* – playgroups, holiday programs and breakfast clubs

   *Counselling* – counselling delivered face-to-face, by telephone, or online, child inclusive, family law and preparatory counselling, communication coaching, single session therapy, child consultation and family conferencing

   *Dispute resolution* – family and adolescent mediation, family dispute resolution and property dispute resolution

   *Support / Advocacy* – parenting support, intensive family support, practical and emotional support, court support,

   promoting awareness, providing support for people seeking particular services and representing or negotiating on behalf of clients

   *Community Capacity Building* – collaboration, community consultation, engagement, outreach, development, service system planning, Facilitating Partner activities

   NOTE: The Outcomes listed in the Programme Logic are high level, but allow for more specific outcomes for individual services funded under the programme. For example, reduced violence and improved safety are implicit in the Immediate, Intermediate and Long-Term Outcomes: ‘reduced violence’ could be an element of *Stronger family relationships* (Immediate), *Improved family functioning* (Intermediate) and *Improved child, individual and family wellbeing* (Long-Term). [↑](#endnote-ref-1)