**Child Care Management System**

**Addendum to**

**Service Provider Interface**

**Technical Specifications v1.60**

|  |  |
| --- | --- |
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# Overview

The Child Care Management Solution is a national child care computer system for the administration and payment of Child Care Benefit fee relief on behalf of parents to approved child care services. It will also provide for the collection of information about the supply and usage of child care across Australia.

The CCMS will allow all CCB approved child care services to provide information directly to Department of Social Services (DSS) via the internet to facilitate the calculation and payment of CCB fee reduction on behalf of children in their service.

Services will use software available from third party Software Providers to record child and attendance information. This information will be transferred through the Service Provider Interface to DSS.

This document is an addendum to Service Provider Interface Technical Specification document, and contains the actual values of the Allowable Values referred to within that document.

# QUERY CCB APPROVAL INTERFACE

## Query CCB Approval Request Message

Reference: 11.1.2 Request data rules

No additional conditions specified.

Reference: 11.1.3 Allowable Values - Request Message

None specified.

## Query CCB Approval Response Message

Reference: 11.1.5 Allowable Values - Response Message

| Query CCB Approval Response Message | | |
| --- | --- | --- |
| Data Name | Values | |
| CCB Approval Status  (CCB Approval) | Cancelled | |
| Current | |
| Pending Closure | |
| Suspended | |
| Age Group  (Places) | 0 - 12 Months | |
| 13 - 24 Months | |
| 25 - 35 Months | |
| 36 Months - Preschool Age | |
| Over Preschool Age | |
| All | |
| Employer Sponsored | |
| Legacy Places | |
| Type  (Accreditation) | Accreditation | |
| Certificate | |
| Fit and Proper Person | |
| License | |
| Qualification | |
| Status  (Accreditation) | Active | |
| Created in Error | |
| Does Not Meet Requirement | |
| Draft | |
| Duplicate | |
| Expired | |
| Meets Requirement | |
| Suspended | |
| Withdrawn | |
| Status  (Operational Profile) | Review | |
| Review in Progress | |
| Rejected | |
| Approved | |
| Approved with Changes | |
| Created in Error | |
| Draft | |
| Operational Status  (Operational Profile) | Ceased Operation | |
| Closed | |
| Operational | |
| Temporarily Closed | |
| Transferred | |
| Operational Status Change Reason  (Operational Profile) | Not Operational-Financial | |
| Not Operational-Utilisation | |
| Not Operational-Other | |
| Unexpected Circumstances | |
| Planned Closure | |
| Under New Ownership | |
| Restructure to Appr Operator | |
| Conversion | |
| Day  (Operating Hours) | Mon.-Fri. | |
| Mon.-Sun. | |
| Sunday | |
| Monday | |
| Tuesday | |
| Wednesday | |
| Thursday | |
| Friday | |
| Saturday | |
| Relationship  (All Personnel) | Staff | |
| Affiliate | |
| Carer | |
| Additional Educator | |
| Home Based Carer Status  (All Personnel) | Active | |
| Ceased | |
| Status  (All Personnel) | Draft | |
| Submitted | |
| Created in Error | |
| Rejected | |
| Title  (All Personnel) | Chaplain | |
| Dr | |
| Father | |
| Lieutenant | |
| Major | |
| Miss | |
| Mr | |
| Mrs | |
| Ms | |
| Pastor | |
| Reverend | |
| Reverend Canon | |
| Reverend Dr | |
| Sister | |
| Position Type  (All Personnel) | Accountant | Librarian |
| Administration | Manager |
| Assistant Program Manager | Not Specified |
| Bursar | Operator |
| Chairperson | President |
| Chief Executive Officer | Principal |
| Community Worker | Program Leader |
| Consultant | Program Manager |
| Coordinator | Project Officer |
| Development Officer | Secretary |
| Director | Team Leader |
| Executive Officer | Treasurer |
| General Manager |  |
| Role  (All Personnel) | Authorised Person | |
| Service Contact | |
| Key Personnel | |
| Applicant Representative | |
| General Staff | |
| Qualification 1  Qualification 2  Qualification 3  (All Personnel) | Advncd Cert in Child Care | Dip of Disability |
| Advncd Dip in Child Services | Dip of Educ |
| Advncd Dip of Commnty Services | Dip of Educ Support |
| Assc Dip Social Science | Dip of Leisure and Health |
| Bach Arts in Educ | Dip of Teacg |
| Bach Arts(Early Childhd Educ) | Dip of Youth Work |
| Bach Degree | Grad Cert Erly Childhd Educ |
| Bach of Child and Family St | Grad Cert in ECE(K-PP) |
| Bach of Childrens Services | Grad Cert in ECEC |
| Bach of Early Childhd Educ | Grad Cert in Educ |
| Bach of Early Childhd Learng | Grad Cert in Educ Stud(ECE) |
| Bach of Early Childhd Studies | Grad Cert in Educ(Erly Chldhd) |
| Bach of Early Childhd Teachg | Grad Dip Child and Family |
| Bach of Early Childhood | Grad Dip Erly Childhd Educ |
| Bach of Early Years Studies | Grad Dip Erly Childhd Teachg |
| Bach of Educ | Grad Dip in ECEC |
| Bach of Educ in Mid School | Grad Dip in Educ |
| Bach of Educ in Primary Teach | Grad Dip in Educ Scndry Teachg |
| Bach of Educ-Erly Chldhd Educ | Grad Dip in Educ Studies(ECE) |
| Bach of Educ-Primary | Grad Dip in Educ(Erly Childhd) |
| Bach of Educ-Secondary | Grad Dip in Educ(Erly Yrs) |
| Bach of Learng Design | Grad Dip in Erly Childhd |
| Bach of Learng Mgmnt | Grad Dip in Teachg and Learng |
| Bach of Psych | Grad Dip of Early Chldhd Educ |
| Bach of Social Science | Grad Dip of Learng Mgmnt |
| Bach of Social Work | Mster in Educ(Erly Childhd) |
| Bach of Sport and Rec | Mster of Education |
| Bach of Teachg | Mster of Erly Childhd Educ |
| Bach Teachg and Learng | Mster of Human Services |
| Bach of Teachg(Primary) | Mster of Teachg Birth-12 |
| Cert III Child Services | Mster of Teachg Birth-5 |
| Cert in Child Care | Mster of Teachg(Erly Childhd) |
| Cert IV Lifestyle and Leisure | Mster of Teachg(Erly Yrs) |
| Cert IV Outside Schl Hrs Care | Mster of Teachg(K-7) |
| Dip in Outside School Hrs Care | Mster of Teachg/Bach Teachg |
| Dip of Child Services | Postgrd Dip of Teachg |
| Dip of Childs Services(OSHC) | Other |
| Dip of Commty Devlpmnt | Information Not Provided |
| Dip of Commty Services | No Formal Qualifications |
|  | Incomplete Qualifications |
| Authorisation Status  (All Personnel) | Not Authorised | |
| Authorised | |
| Pending Approval | |
| Transport Service  (Fees) | Yes – Included in Fee | |
| Yes – Not Included in Fee | |
| No | |
| Other – Contact Service | |
| Information Not Provided | |
| Educational Programs  (Fees) | Yes – Included in Fee | |
| Yes – Not Included in Fee | |
| No | |
| Other – Contact Service | |
| Information Not Provided | |
| Excursion / Incursion  (Fees) | Yes – Included in Fee | |
| Yes – Not Included in Fee | |
| No | |
| Other – Contact Service | |
| Information Not Provided | |
| Fee Status  (Fees) | Draft | |
| Review | |
| Review in Progress | |
| Publish | |
| Do Not Publish | |
| Created in Error | |
| Cease Publishing | |
| Rejected | |
| Age Group  (Fees) | 0 – 12 Months | |
| 13 – 24 Months | |
| 25 – 35 Months | |
| 36 Months – Preschool Age | |
| Over Preschool Age | |
| Period  (Fees) | Hourly | |
| Weekly | |
| Full Day Session | |
| Half Day Session | |
| Preschool Session | |
| Before School Care Session | |
| After School Care Session | |

# UPDATE PROFILE INTERFACE

## Update Profile Request Message

Reference: 11.2.2 Request data rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

[Operational Status Change Reason] is mandatory for defined Operational Statuses.

| Operational Status | Requires Change Reason? | Valid Change Reasons for Operational Status | Requires Review? |
| --- | --- | --- | --- |
| Closed | Yes | Not Operational-Financial | Yes |
| Not Operational-Utilisation | Yes |
| Not Operational-Other | Yes |
| Transferred | Yes | Under New Ownership | Yes |
| Restructure to Appr Operator | Yes |
| Temporarily Closed | Yes | Unexpected Circumstances | Yes |
| Planned Closure |  |

Reference: 11.2.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Operational Status  (Operational Profile) | Ceased Operation |
| Closed |
| Operational |
| Temporarily Closed |
| Transferred |
| Operational Status Change Reason  (Operational Profile) | Not Operational-Financial |
| Not Operational-Utilisation |
| Not Operational-Other |
| Unexpected Circumstances |
| Planned Closure |
| Under New Ownership |
| Restructure to Appr Operator |
| Day | Mon.-Fri. |
| Mon.-Sun. |
| Sunday |
| Monday |
| Tuesday |
| Wednesday |
| Thursday |
| Friday |
| Saturday |

## Update Profile Response Message

Reference: 11.2.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Status | Submitted |
| Rejected |
| Approved |
| Approved with Changes |

|  |  |
| --- | --- |
| Operational Status | Ceased Operation |
| Closed |
| Operational |
| Temporarily Closed |
| Transferred |
| Operational Status Change Reason | Not Operational-Financial |
| Not Operational-Utilisation |
| Not Operational-Other |
| Unexpected Circumstances |
| Planned Closure |
| Under New Ownership |
| Restructure to Appr Operator |

|  |  |
| --- | --- |
| Day | Mon.-Fri. |
| Mon.-Sun. |
| Sunday |
| Monday |
| Tuesday |
| Wednesday |
| Thursday |
| Friday |
| Saturday |

## Scenarios affecting status of Operational Profile record

| **Status on Operational Profile will be set to *Review* when:** |
| --- |
| [Hours per Week] is less than [Min Hours per Week] |
| [Hours per Week] is greater than [Max Hours per Week] |
| [Weeks per Year] is less than [Min Weeks per Year] |
| [Weeks per Year] is greater than [Max Weeks per Year] |
| [Operational Status Change Reason] requires review |
| New Postal address supplied |
| New Business address supplied |
| New Service Name supplied |

| **Service Type** | **Min Hours** | **Max Hours** | **Min Weeks** | **Max Weeks** |
| --- | --- | --- | --- | --- |
| **ASC** | 017:30 | 022:30 | 36 | 45 |
| **BSC** | 010:00 | 015:00 | 36 | 45 |
| **FDC** | 040:00 | 168:00 | 48 | 52 |
| **IHC** | 040:00 | 168:00 | 48 | 52 |
| **LDC** | 040:00 | 070:00 | 48 | 52 |
| **OCC** | 025:00 | 045:00 | 20 | 52 |
| **VAC** | 040:00 | 070:00 | 7 | 12 |

# UPDATE ALL PERSONNEL INTERFACE

## Update All Personnel Request Message

Reference: 11.3.2 Request data rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

If [SP Personnel Id] is null in CCMS

and [Authorised Person Id] on the inbound message is equal to the [SP Personnel Id] on the inbound message

and ([Authorised Person] = Y on the inbound message and [Authorised Person] = Y in CCMS

or [Key Person] = Y on the inbound message and [Key Person] = Y in CCMS)

and [CCMS Personnel Id] belongs to a personnel record in CCMS where [Current Flag] is true and [Authorisation Status] = Authorised

CCMS will allow the record to be submitted (subject to all other validation rules being passed)

**This rule is effective from December 2012 - exact implementation date to be provided.**

* Personnel details where [Relationship] is equal to “Carer” can only be provided if allowed by Service Type.

| Data Name | Values | |
| --- | --- | --- |
| Home Based Carer details allowed | Service Type | Value |
| ASC | No |
| BSC | No |
| FDC | Yes |
| IHC | Yes |
| LDC | No |
| OCC | No |
| VAC | No |

Reference: 11.3.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Relationship | Staff |
| Affiliate |
| Carer |
| Additional Educator |
| Home Based Carer Status | Active |
| Ceased |
| Title | Chaplain |
| Dr |
| Father |
| Lieutenant |
| Major |
| Miss |
| Mr |
| Mrs |
| Ms |
| Pastor |
| Reverend |
| Reverend Canon |
| Reverend Dr |
| Sister |
| Position Type | Accountant |
| Administration |
| Assistant Program Manager |
| Bursar |
| Chairperson |
| Chief Executive Officer |
| Community Worker |
| Consultant |
| Coordinator |
| Development Officer |
| Director |
| Executive Officer |
| General Manager |
| Librarian |
| Manager |
| Not Specified |
| Operator |
| President |
| Principal |
| Program Leader |
| Program Manager |
| Project Officer |
| Secretary |
| Team Leader |
| Treasurer |
| Role | Authorised Person |
| Service Contact |
| Key Personnel |
| General Staff |

|  |  |  |
| --- | --- | --- |
| Qualification 1  Qualification 2  Qualification 3  (All Personnel) | Advncd Cert in Child Care | Dip of Disability |
| Advncd Dip in Child Services | Dip of Educ |
| Advncd Dip of Commnty Services | Dip of Educ Support |
| Assc Dip Social Science | Dip of Leisure and Health |
| Bach Arts in Educ | Dip of Teacg |
| Bach Arts(Early Childhd Educ) | Dip of Youth Work |
| Bach Degree | Grad Cert Erly Childhd Educ |
| Bach of Child and Family St | Grad Cert in ECE(K-PP) |
| Bach of Childrens Services | Grad Cert in ECEC |
| Bach of Early Childhd Educ | Grad Cert in Educ |
| Bach of Early Childhd Learng | Grad Cert in Educ Stud(ECE) |
| Bach of Early Childhd Studies | Grad Cert in Educ(Erly Chldhd) |
| Bach of Early Childhd Teachg | Grad Dip Child and Family |
| Bach of Early Childhood | Grad Dip Erly Childhd Educ |
| Bach of Early Years Studies | Grad Dip Erly Childhd Teachg |
| Bach of Educ | Grad Dip in ECEC |
| Bach of Educ in Mid School | Grad Dip in Educ |
| Bach of Educ in Primary Teach | Grad Dip in Educ Scndry Teachg |
| Bach of Educ-Erly Chldhd Educ | Grad Dip in Educ Studies(ECE) |
| Bach of Educ-Primary | Grad Dip in Educ(Erly Childhd) |
| Bach of Educ-Secondary | Grad Dip in Educ(Erly Yrs) |
| Bach of Learng Design | Grad Dip in Erly Childhd |
| Bach of Learng Mgmnt | Grad Dip in Teachg and Learng |
| Bach of Psych | Grad Dip of Early Chldhd Educ |
| Bach of Social Science | Grad Dip of Learng Mgmnt |
| Bach of Social Work | Mster in Educ(Erly Childhd) |
| Bach of Sport and Rec | Mster of Education |
| Bach of Teachg | Mster of Erly Childhd Educ |
| Bach Teachg and Learng | Mster of Human Services |
| Bach of Teachg(Primary) | Mster of Teachg Birth-12 |
| Cert III Child Services | Mster of Teachg Birth-5 |
| Cert in Child Care | Mster of Teachg(Erly Childhd) |
| Cert IV Lifestyle and Leisure | Mster of Teachg(Erly Yrs) |
| Cert IV Outside Schl Hrs Care | Mster of Teachg(K-7) |
| Dip in Outside School Hrs Care | Mster of Teachg/Bach Teachg |
| Dip of Child Services | Postgrd Dip of Teachg |
| Dip of Childs Services(OSHC) | Other |
| Dip of Commty Devlpmnt | Information Not Provided |
| Dip of Commty Services | No Formal Qualifications |
|  | Incomplete Qualifications |

## Update All Personnel Response Message

Reference: 11.3.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Status | Submitted |
| Relationship | Staff |
| Affiliate |
| Carer |
| Additional Educator |
| Home Based Carer Status | Active |
| Ceased |
| Title | Chaplain |
| Dr |
| Father |
| Lieutenant |
| Major |
| Miss |
| Mr |
| Mrs |
| Ms |
| Pastor |
| Reverend |
| Reverend Canon |
| Reverend Dr |
| Sister |
| Position Type | Accountant |
| Administration |
| Assistant Program Manager |
| Bursar |
| Chairperson |
| Chief Executive Officer |
| Community Worker |
| Consultant |
| Coordinator |
| Development Officer |
| Director |
| Executive Officer |
| General Manager |
| Librarian |
| Manager |
| Not Specified |
| Operator |
| President |
| Principal |
| Program Leader |
| Program Manager |
| Project Officer |
| Secretary |
| Team Leader |
| Treasurer |
| Role | Authorised Person |
| Service Contact |
| Key Personnel |
| General Staff |

|  |  |  |
| --- | --- | --- |
| Qualification 1  Qualification 2  Qualification 3 | Advncd Cert in Child Care | Dip of Disability |
| Advncd Dip in Child Services | Dip of Educ |
| Advncd Dip of Commnty Services | Dip of Educ Support |
| Assc Dip Social Science | Dip of Leisure and Health |
| Bach Arts in Educ | Dip of Teacg |
| Bach Arts(Early Childhd Educ) | Dip of Youth Work |
| Bach Degree | Grad Cert Erly Childhd Educ |
| Bach of Child and Family St | Grad Cert in ECE(K-PP) |
| Bach of Childrens Services | Grad Cert in ECEC |
| Bach of Early Childhd Educ | Grad Cert in Educ |
| Bach of Early Childhd Learng | Grad Cert in Educ Stud(ECE) |
| Bach of Early Childhd Studies | Grad Cert in Educ(Erly Chldhd) |
| Bach of Early Childhd Teachg | Grad Dip Child and Family |
| Bach of Early Childhood | Grad Dip Erly Childhd Educ |
| Bach of Early Years Studies | Grad Dip Erly Childhd Teachg |
| Bach of Educ | Grad Dip in ECEC |
| Bach of Educ in Mid School | Grad Dip in Educ |
| Bach of Educ in Primary Teach | Grad Dip in Educ Scndry Teachg |
| Bach of Educ-Erly Chldhd Educ | Grad Dip in Educ Studies(ECE) |
| Bach of Educ-Primary | Grad Dip in Educ(Erly Childhd) |
| Bach of Educ-Secondary | Grad Dip in Educ(Erly Yrs) |
| Bach of Learng Design | Grad Dip in Erly Childhd |
| Bach of Learng Mgmnt | Grad Dip in Teachg and Learng |
| Bach of Psych | Grad Dip of Early Chldhd Educ |
| Bach of Social Science | Grad Dip of Learng Mgmnt |
| Bach of Social Work | Mster in Educ(Erly Childhd) |
| Bach of Sport and Rec | Mster of Education |
| Bach of Teachg | Mster of Erly Childhd Educ |
| Bach Teachg and Learng | Mster of Human Services |
| Bach of Teachg(Primary) | Mster of Teachg Birth-12 |
| Cert III Child Services | Mster of Teachg Birth-5 |
| Cert in Child Care | Mster of Teachg(Erly Childhd) |
| Cert IV Lifestyle and Leisure | Mster of Teachg(Erly Yrs) |
| Cert IV Outside Schl Hrs Care | Mster of Teachg(K-7) |
| Dip in Outside School Hrs Care | Mster of Teachg/Bach Teachg |
| Dip of Child Services | Postgrd Dip of Teachg |
| Dip of Childs Services(OSHC) | Other |
| Dip of Commty Devlpmnt | Information Not Provided |
| Dip of Commty Services | No Formal Qualifications |
|  | Incomplete Qualifications |

|  |  |
| --- | --- |
| Authorisation Status | Not Authorised |
| Authorised |
| Pending Approval |

## Scenarios affecting Authorisation Status on All Personnel

| **Authorisation Status on All Personnel will be set to *Review* when:** |
| --- |
| Authorised Person is set to Y from N or null |
| Key Person is set to Y from N or null |
| Authorised Person is set to N or null from Y |
| Key Person is set to N or null from Y |

# UPDATE FEES INTERFACE

## Update Fees Request Message

Reference: 11.4.2 Request data rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

* [Period] can not be submitted if not allowed for Service Type.
* [Period] must be submitted if mandatory for Service Type.
* If any Periods are specified as “Mandatory Within Combination” for the [Service Type], at least one of those Periods must be included within the Fee Set (none currently specified as Mandatory Within Combination).

| Period | ASC | BSC | FDC | IHC | LDC | OCC | VAC |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Hourly | Allowed | Allowed | Mandatory | Mandatory | Allowed | Mandatory | Allowed |
| Weekly | Allowed | Allowed | Allowed | Allowed | Allowed | Allowed | Allowed |
| Full Day Session | Not Allowed | Not Allowed | Allowed | Allowed | Mandatory | Allowed | Mandatory |
| Half Day Session | Not Allowed | Not Allowed | Allowed | Allowed | Allowed | Allowed | Allowed |
| Preschool Session | Not Allowed | Not Allowed | Not Allowed | Not Allowed | Allowed | Not Allowed | Not Allowed |
| Before School Care Session | Not Allowed | Mandatory | Allowed | Allowed | Allowed | Not Allowed | Not Allowed |
| After School Care Session | Mandatory | Not Allowed | Allowed | Allowed | Allowed | Not Allowed | Not Allowed |

| Age Groups | ASC | BSC | FDC | IHC | LDC | OCC | VAC |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 0 - 12 Months | Not Allowed | Not Allowed | Allowed | Allowed | Allowed | Allowed | Not Allowed |
| 13 - 24 Months | Not Allowed | Not Allowed | Allowed | Allowed | Allowed | Allowed | Not Allowed |
| 25 - 35 Months | Not Allowed | Not Allowed | Allowed | Allowed | Allowed | Allowed | Not Allowed |
| 36 Months - Preschool Age | Allowed | Allowed | Allowed | Allowed | Allowed | Allowed | Allowed |
| Over Preschool Age | Allowed | Allowed | Allowed | Allowed | Allowed | Allowed | Allowed |

* Combination of [Age Group] and [Period] must be valid for this Service Type

| Service Type | Age Group | Period |
| --- | --- | --- |
| ASC | 36 Months - Preschool Age | After School Care Session |
| ASC | 36 Months - Preschool Age | Hourly |
| ASC | 36 Months - Preschool Age | Weekly |
| ASC | Over Preschool Age | After School Care Session |
| ASC | Over Preschool Age | Hourly |
| ASC | Over Preschool Age | Weekly |
| BSC | 36 Months - Preschool Age | Before School Care Session |
| BSC | 36 Months - Preschool Age | Hourly |
| BSC | 36 Months - Preschool Age | Weekly |
| BSC | Over Preschool Age | Before School Care Session |
| BSC | Over Preschool Age | Hourly |
| BSC | Over Preschool Age | Weekly |
| FDC | 0 - 12 Months | After School Care Session |
| FDC | 0 - 12 Months | Before School Care Session |
| FDC | 0 - 12 Months | Full Day Session |
| FDC | 0 - 12 Months | Half Day Session |
| FDC | 0 - 12 Months | Hourly |
| FDC | 0 - 12 Months | Weekly |
| FDC | 13 - 24 Months | After School Care Session |
| FDC | 13 - 24 Months | Before School Care Session |
| FDC | 13 - 24 Months | Full Day Session |
| FDC | 13 - 24 Months | Half Day Session |
| FDC | 13 - 24 Months | Hourly |
| FDC | 13 - 24 Months | Weekly |
| FDC | 25 - 35 Months | After School Care Session |
| FDC | 25 - 35 Months | Before School Care Session |
| FDC | 25 - 35 Months | Full Day Session |
| FDC | 25 - 35 Months | Half Day Session |
| FDC | 25 - 35 Months | Hourly |
| FDC | 25 - 35 Months | Weekly |
| FDC | 36 Months - Preschool Age | After School Care Session |
| FDC | 36 Months - Preschool Age | Before School Care Session |
| FDC | 36 Months - Preschool Age | Full Day Session |
| FDC | 36 Months - Preschool Age | Half Day Session |
| FDC | 36 Months - Preschool Age | Hourly |
| FDC | 36 Months - Preschool Age | Weekly |
| FDC | Over Preschool Age | After School Care Session |
| FDC | Over Preschool Age | Before School Care Session |
| FDC | Over Preschool Age | Full Day Session |
| FDC | Over Preschool Age | Half Day Session |
| FDC | Over Preschool Age | Hourly |
| FDC | Over Preschool Age | Weekly |
| IHC | 0 - 12 Months | After School Care Session |
| IHC | 0 - 12 Months | Before School Care Session |
| IHC | 0 - 12 Months | Full Day Session |
| IHC | 0 - 12 Months | Half Day Session |
| IHC | 0 - 12 Months | Hourly |
| IHC | 0 - 12 Months | Weekly |
| IHC | 13 - 24 Months | After School Care Session |
| IHC | 13 - 24 Months | Before School Care Session |
| IHC | 13 - 24 Months | Full Day Session |
| IHC | 13 - 24 Months | Half Day Session |
| IHC | 13 - 24 Months | Hourly |
| IHC | 13 - 24 Months | Weekly |
| IHC | 25 - 35 Months | After School Care Session |
| IHC | 25 - 35 Months | Before School Care Session |
| IHC | 25 - 35 Months | Full Day Session |
| IHC | 25 - 35 Months | Half Day Session |
| IHC | 25 - 35 Months | Hourly |
| IHC | 25 - 35 Months | Weekly |
| IHC | 36 Months - Preschool Age | After School Care Session |
| IHC | 36 Months - Preschool Age | Before School Care Session |
| IHC | 36 Months - Preschool Age | Full Day Session |
| IHC | 36 Months - Preschool Age | Half Day Session |
| IHC | 36 Months - Preschool Age | Hourly |
| IHC | 36 Months - Preschool Age | Weekly |
| IHC | Over Preschool Age | After School Care Session |
| IHC | Over Preschool Age | Before School Care Session |
| IHC | Over Preschool Age | Full Day Session |
| IHC | Over Preschool Age | Half Day Session |
| IHC | Over Preschool Age | Hourly |
| IHC | Over Preschool Age | Weekly |
| LDC | 0 - 12 Months | After School Care Session |
| LDC | 0 - 12 Months | Before School Care Session |
| LDC | 0 - 12 Months | Full Day Session |
| LDC | 0 - 12 Months | Half Day Session |
| LDC | 0 - 12 Months | Hourly |
| LDC | 0 - 12 Months | Preschool Session |
| LDC | 0 - 12 Months | Weekly |
| LDC | 13 - 24 Months | After School Care Session |
| LDC | 13 - 24 Months | Before School Care Session |
| LDC | 13 - 24 Months | Full Day Session |
| LDC | 13 - 24 Months | Half Day Session |
| LDC | 13 - 24 Months | Hourly |
| LDC | 13 - 24 Months | Preschool Session |
| LDC | 13 - 24 Months | Weekly |
| LDC | 25 - 35 Months | After School Care Session |
| LDC | 25 - 35 Months | Before School Care Session |
| LDC | 25 - 35 Months | Full Day Session |
| LDC | 25 - 35 Months | Half Day Session |
| LDC | 25 - 35 Months | Hourly |
| LDC | 25 - 35 Months | Preschool Session |
| LDC | 25 - 35 Months | Weekly |
| LDC | 36 Months - Preschool Age | After School Care Session |
| LDC | 36 Months - Preschool Age | Before School Care Session |
| LDC | 36 Months - Preschool Age | Full Day Session |
| LDC | 36 Months - Preschool Age | Half Day Session |
| LDC | 36 Months - Preschool Age | Hourly |
| LDC | 36 Months - Preschool Age | Preschool Session |
| LDC | 36 Months - Preschool Age | Weekly |
| LDC | Over Preschool Age | After School Care Session |
| LDC | Over Preschool Age | Before School Care Session |
| LDC | Over Preschool Age | Full Day Session |
| LDC | Over Preschool Age | Half Day Session |
| LDC | Over Preschool Age | Hourly |
| LDC | Over Preschool Age | Preschool Session |
| LDC | Over Preschool Age | Weekly |
| OCC | 0 - 12 Months | Full Day Session |
| OCC | 0 - 12 Months | Half Day Session |
| OCC | 0 - 12 Months | Hourly |
| OCC | 0 - 12 Months | Weekly |
| OCC | 13 - 24 Months | Full Day Session |
| OCC | 13 - 24 Months | Half Day Session |
| OCC | 13 - 24 Months | Hourly |
| OCC | 13 - 24 Months | Weekly |
| OCC | 25 - 35 Months | Full Day Session |
| OCC | 25 - 35 Months | Half Day Session |
| OCC | 25 - 35 Months | Hourly |
| OCC | 25 - 35 Months | Weekly |
| OCC | 36 Months - Preschool Age | Full Day Session |
| OCC | 36 Months - Preschool Age | Half Day Session |
| OCC | 36 Months - Preschool Age | Hourly |
| OCC | 36 Months - Preschool Age | Weekly |
| OCC | Over Preschool Age | Full Day Session |
| OCC | Over Preschool Age | Half Day Session |
| OCC | Over Preschool Age | Hourly |
| OCC | Over Preschool Age | Weekly |
| VAC | 36 Months - Preschool Age | Full Day Session |
| VAC | 36 Months - Preschool Age | Half Day Session |
| VAC | 36 Months - Preschool Age | Hourly |
| VAC | 36 Months - Preschool Age | Weekly |
| VAC | Over Preschool Age | Full Day Session |
| VAC | Over Preschool Age | Half Day Session |
| VAC | Over Preschool Age | Hourly |
| VAC | Over Preschool Age | Weekly |

* [Nappies Included] must not = “Y” if [Nappies Allowed] = “N” for this Service Type
* [Breakfast Included] must not = “Y” if [Breakfast Allowed] = “N” for this Service Type
* [Morning Tea Included] must not = “Y” if [Morning Tea Allowed] = “N” for this Service Type
* [Lunch Included] must not = “Y” if [Lunch Allowed] = “N” for this Service Type
* [Afternoon Tea Included] must not = “Y” if [Afternoon Tea Allowed] = “N” for this Service Type
* [Other Meals Included] must not = “Y” if [Other Meals Allowed] = “N” for this Service Type

| Service Type | Nappies Allowed | Breakfast Allowed | Morning Tea Allowed | Lunch Allowed | Afternoon Tea Allowed | Other Meals Allowed |
| --- | --- | --- | --- | --- | --- | --- |
| ASC | Y | N | N | N | Y | Y |
| BSC | Y | Y | Y | N | N | Y |
| FDC | Y | Y | Y | Y | Y | Y |
| IHC | Y | Y | Y | Y | Y | Y |
| LDC | Y | Y | Y | Y | Y | Y |
| OCC | Y | Y | Y | Y | Y | Y |
| VAC | Y | Y | Y | Y | Y | Y |

* Standard Rate (Min) must equal Standard Rate (Max) if specified in the addendum to this document.

| Data Name | Values | |
| --- | --- | --- |
| Standard Rate (Min) must equal Standard Rate (Max) | Service Type | Value |
| ASC | Y |
| BSC | Y |
| FDC | N |
| IHC | N |
| LDC | Y |
| OCC | Y |
| VAC | Y |

* Date of Effect must be greater than today but no more than x days in advance.

| Data Name | Values | |
| --- | --- | --- |
| Advance Submission Period for Fee Reporting | Service Type | Days |
| ASC | 14 |
| BSC | 14 |
| FDC | 14 |
| IHC | 14 |
| LDC | 14 |
| OCC | 14 |
| VAC | 14 |

Reference: 11.4.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Update Fees - Request Message |  |
| Transport Service | Yes - Included in Fee |
| Yes - Not Included in Fee |
| No |
| Other - Contact Service |
| Information Not Provided |
| Educational Programs | Yes - Included in Fee |
| Yes - Not Included in Fee |
| No |
| Other - Contact Service |
| Information Not Provided |
| Excursion / Incursion | Yes - Included in Fee |
| Yes - Not Included in Fee |
| No |
| Other - Contact Service |
| Information Not Provided |
| Age Group | 0 - 12 Months |
| 13 - 24 Months |
| 25 - 35 Months |
| 36 Months - Preschool Age |
| Over Preschool Age |
| Period | Hourly |
| Weekly |
| Full Day Session |
| Half Day Session |
| Preschool Session |
| Before School Care Session |
| After School Care Session |

## Update Fees Response Message

Reference: 11.4.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Update Fees - Response Message |  |
| Transport Service | Yes - Included in Fee |
| Yes - Not Included in Fee |
| No |
| Other - Contact Service |
| Information Not Provided |
| Educational Programs | Yes - Included in Fee |
| Yes - Not Included in Fee |
| No |
| Other - Contact Service |
| Information Not Provided |
| Excursion / Incursion | Yes - Included in Fee |
| Yes - Not Included in Fee |
| No |
| Other - Contact Service |
| Information Not Provided |
| Fee Status | Review |
| Publish |
| Age Group | 0 - 12 Months |
| 13 - 24 Months |
| 25 - 35 Months |
| 36 Months - Preschool Age |
| Over Preschool Age |
| Period | Hourly |
| Weekly |
| Full Day Session |
| Half Day Session |
| Preschool Session |
| Before School Care Session |
| After School Care Session |

## Scenarios affecting status on Fee Set

| **Status on Fee Set will be set to *Review* when:** |
| --- |
| Fee Set is created against the CCB Approval for the first time |
| [Additional Comments] on the inbound message is not blank and does not equal either the [Additional Comments] or the [Additional Comments for Publication] on the “current” Fee Header stored on CCMS |
| [Standard Rate (Min)] or [Standard Rate (Max)] is less than Fee Rate Range Min Rate |
| [Standard Rate (Min)] or [Standard Rate (Max)] is greater than Fee Rate Range Max Rate |

| Service Type | Period | Rule | Fee Rate Range Min | Fee Rate Range Max |
| --- | --- | --- | --- | --- |
| ASC | Hourly | Allowed | 1.00 | 55.00 |
| ASC | Weekly | Allowed | 1.00 | 1,375.00 |
| ASC | After School Care Session | Mandatory | 1.00 | 275.00 |
| BSC | Hourly | Allowed | 1.00 | 55.00 |
| BSC | Weekly | Allowed | 1.00 | 1,375.00 |
| BSC | Before School Care Session | Mandatory | 1.00 | 275.00 |
| FDC | Hourly | Mandatory | 1.00 | 55.00 |
| FDC | Weekly | Allowed | 1.00 | 1,375.00 |
| FDC | Full Day Session | Allowed | 1.00 | 275.00 |
| FDC | Half Day Session | Allowed | 1.00 | 180.00 |
| FDC | Before School Care Session | Allowed | 1.00 | 275.00 |
| FDC | After School Care Session | Allowed | 1.00 | 275.00 |
| IHC | Hourly | Mandatory | 1.00 | 55.00 |
| IHC | Weekly | Allowed | 1.00 | 1,375.00 |
| IHC | Full Day Session | Allowed | 1.00 | 275.00 |
| IHC | Half Day Session | Allowed | 1.00 | 180.00 |
| IHC | Before School Care Session | Allowed | 1.00 | 275.00 |
| IHC | After School Care Session | Allowed | 1.00 | 275.00 |
| LDC | Hourly | Allowed | 1.00 | 55.00 |
| LDC | Weekly | Allowed | 1.00 | 1,375.00 |
| LDC | Full Day Session | Mandatory | 1.00 | 275.00 |
| LDC | Half Day Session | Allowed | 1.00 | 180.00 |
| LDC | Preschool Session | Allowed | 1.00 | 275.00 |
| LDC | Before School Care Session | Allowed | 1.00 | 275.00 |
| LDC | After School Care Session | Allowed | 1.00 | 275.00 |
| OCC | Hourly | Mandatory | 1.00 | 55.00 |
| OCC | Weekly | Allowed | 1.00 | 1,375.00 |
| OCC | Full Day Session | Allowed | 1.00 | 275.00 |
| OCC | Half Day Session | Allowed | 1.00 | 180.00 |
| VAC | Hourly | Allowed | 1.00 | 55.00 |
| VAC | Weekly | Allowed | 1.00 | 1,375.00 |
| VAC | Full Day Session | Mandatory | 1.00 | 275.00 |
| VAC | Half Day Session | Allowed | 1.00 | 180.00 |

# CREATE ENROLMENT INTERFACE

## Create Enrolment Request Message

Reference: 12.1.2 Request data rules

* The Enrolment [Start Date] must not be greater than **X** days time or less than **Y** days time

|  |  |  |
| --- | --- | --- |
| Service Type | X | Y |
| ASC | 28 | 1,095 |
| BSC | 28 | 1,095 |
| FDC | 28 | 1,095 |
| IHC | 28 | 1,095 |
| LDC | 28 | 1,095 |
| OCC | 28 | 1,095 |
| VAC | 28 | 1,095 |

Reference: 12.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Type | Formal |
| Informal |
| AMEP**/**Other |
| Service SCCB |
| Service Type | FDC |
| IHC |
| LDC |
| OCC |
| BSC |
| ASC |
| VAC |
| Disability | Y |
| N |
| Special Needs | Y |
| N |
| JFA Eligibility Details Request | Y |
| N |
| Indigenous Status  NOTE: TS Islander = Torres Strait Islander | Aboriginal not TS Islander |
| TS Islander not Aboriginal |
| Aboriginal and TS Islander |
| Not Aboriginal nor TS Islander |
| Not stated |

## Create Enrolment Response Message

Reference: 12.1.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| CCB Parent Child Status | Current |
| Cancelled |
| Not assessed |
| CCB Method | Fee Reduction |
| Potential Lump Sum |
| Cancelled Fee Reduction |
| Status | Submitted |
| Active |
| Suspended |
| Exited |
| Cancelled |
| Gender | M |
| F |
| CCB Type | CCB |
| GCCB |
| Cancelled |
| Not assessed |
| Type | Formal |
| Informal |
| AMEP/Other |
| Service SCCB |
| Disability | Y |
| N |
| Special Needs | Y |
| N |
| Indigenous Status  NOTE: TS Islander = Torres Strait Islander | Aboriginal not TS Islander |
| TS Islander not Aboriginal |
| Aboriginal and TS Islander |
| Not Aboriginal nor TS Islander |
| Not stated |
| JFA Eligibility Details Request | Y |
| N |
| CCR Method | Other |
| Pay to Service |
| IS Case.IS Case Type | ISS |
| FSF |
| IS Case.Day.Payment Type  IS Case.Care Hours.Payment Type  IS Case.Support Hours.Payment Type | ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| FSF Hrs |
| IS Case.Day.Variable Week | No |
| Week On/Week Off |
| IS Case.Support Hours.Period | Week |
| Approval |
| IS Case Status | Approved |
| Cancelled |
| Created In Error |
| Duplicate |
| Inactive |
| Not Approved |
| Pending |
| Ready for Approval |
| Started |
| Submit for Approval |
| Submit for Endorsement |
| Varied |
| Waitlisted |
| Withdrawn |

# FORMALISE ENROLMENT INTERFACE

## Formalise Enrolment Request Message

Reference: 12.2.3 Allowable Values - Request Message

No allowable values applicable for this interface.

## Formalise Enrolment Response Message

Reference: 12.2.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| CCB Parent Child Status | Current |
| Cancelled |
| Not assessed |
| CCB Method | Fee Reduction |
| Potential Lump Sum |
| Cancelled Fee Reduction |
| Status | Submitted |
| Active |
| Suspended |
| Exited |
| Cancelled |
| Gender | M |
| F |
| CCB Type | CCB |
| GCCB |
| Cancelled |
| Not assessed |
| Type | Formal |
| Informal |
| AMEP/Other |
| Service SCCB |
| Disability | Y |
| N |
| Special Needs | Y |
| N |
| Indigenous Status  NOTE: TS Islander = Torres Strait Islander | Aboriginal not TS Islander |
| TS Islander not Aboriginal |
| Aboriginal and TS Islander |
| Not Aboriginal nor TS Islander |
| Not stated |
| JFA Eligibility Details Request | Y |
| N |
| CCR Method | Other |
| Pay to Service |
| IS Case.IS Case Type | ISS |
| FSF |
| IS Case.Day.Payment Type  IS Case.Care Hours.Payment Type  IS Case.Support Hours.Payment Type | ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| FSF Hrs |
| IS Case.Day.Variable Week | No |
| Week On/Week Off |
| IS Case.Support Hours.Period | Week |
| Approval |
| IS Case Status | Approved |
| Cancelled |
| Created In Error |
| Draft |
| Duplicate |
| Inactive |
| Not Approved |
| Pending |
| Ready for Approval |
| Started |
| Submit for Approval |
| Submit for Endorsement |
| Varied |
| Waitlisted |
| Withdrawn |

# UPDATE ENROLMENT INTERFACE

## Update Enrolment Request Message

Reference: 12.3.2 Request Data Rules

* The Enrolment [Start Date] must not be greater than **X** days time or less than **Y** days time

|  |  |  |
| --- | --- | --- |
| Service Type | X | Y |
| ASC | 28 | 1,095 |
| BSC | 28 | 1,095 |
| FDC | 28 | 1,095 |
| IHC | 28 | 1,095 |
| LDC | 28 | 1,095 |
| OCC | 28 | 1,095 |
| VAC | 28 | 1,095 |

Reference: 12.3.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Disability | Y |
| N |
| Special Needs | Y |
| N |
| Indigenous Status  NOTE: TS Islander = Torres Strait Islander | Aboriginal not TS Islander |
| TS Islander not Aboriginal |
| Aboriginal and TS Islander |
| Not Aboriginal nor TS Islander |
| Not stated |
| JFA Eligibility Details Request | Y |
| N |

## Update Enrolment Response Message

Reference: 12.3.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| CCB Parent Child Status | Current |
| Cancelled |
| Not assessed |
| CCB Method | Fee Reduction |
| Potential Lump Sum |
| Cancelled Fee Reduction |
| Status | Submitted |
| Active |
| Suspended |
| Exited |
| Cancelled |
| Gender | M |
| F |
| CCB Type | CCB |
| GCCB |
| Cancelled |
| Not assessed |
| Type | Formal |
| Informal |
| AMEP/Other |
| Service SCCB |
| Disability | Y |
| N |
| Special Needs | Y |
| N |
| Indigenous Status  NOTE: TS Islander = Torres Strait Islander | Aboriginal not TS Islander |
| TS Islander not Aboriginal |
| Aboriginal and TS Islander |
| Not Aboriginal nor TS Islander |
| Not stated |
| JFA Eligibility Details Request | Y |
| N |
| CCR Method | Other |
| Pay to Service |
| IS Case.IS Case Type | ISS |
| FSF |
| IS Case.Day.Payment Type  IS Case.Care Hours.Payment Type  IS Case.Support Hours.Payment Type | ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| FSF Hrs |
| IS Case.Day.Variable Week | No |
| Week On/Week Off |
| IS Case.Support Hours.Period | Week |
| Approval |
| IS Case Status | Approved |
| Cancelled |
| Created In Error |
| Draft |
| Duplicate |
| Inactive |
| Not Approved |
| Pending |
| Ready for Approval |
| Started |
| Submit for Approval |
| Submit for Endorsement |
| Varied |
| Waitlisted |
| Withdrawn |

# CANCEL ENROLMENT INTERFACE

## Cancel Enrolment Request Message

Reference: 12.4.3 Allowable Values - Request Message

No allowable values applicable for this interface.

## Cancel Enrolment Response Message

Reference: 12.4.5 Allowable Values - Response Message

No allowable values applicable for this interface.

# QUERY ENROLMENT INTERFACE

## Query Enrolment Request Message

Reference: 12.5.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |
| Default Page Size | 100 |
| Status | Submitted |
| Active |
| Suspended |
| Exited |
| Cancelled |
| Type | Formal |
| Informal |
| AMEP/Other |
| Service SCCB |

## Query Enrolment Response Message

Reference: 12.5.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| CCB Parent Child Status | Current |
| Cancelled |
| Not assessed |
| CCB Method | Fee Reduction |
| Potential Lump Sum |
| Cancelled Fee Reduction |
| Status | Submitted |
| Active |
| Suspended |
| Exited |
| Cancelled |
| Gender | M |
| F |
| CCB Type | CCB |
| GCCB |
| Cancelled |
| Not assessed |
| Type | Formal |
| Informal |
| AMEP/Other |
| Service SCCB |
| Disability | Y |
| N |
| Special Needs | Y |
| N |
| Indigenous Status  NOTE: TS Islander = Torres Strait Islander | Aboriginal not TS Islander |
| TS Islander not Aboriginal |
| Aboriginal and TS Islander |
| Not Aboriginal nor TS Islander |
| Not stated |
| JFA Eligibility Details Request | Y |
| N |
| CCR Method | Other |
| Pay to Service |
| IS Case.IS Case Type | ISS |
| FSF |
| IS Case.Day.Payment Type  IS Case.Care Hours.Payment Type  IS Case.Support Hours.Payment Type | ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| FSF Hrs |
| IS Case.Day.Variable Week | No |
| Week On/Week Off |
| IS Case.Support Hours.Period | Week |
| Approval |
| IS Case Status | Approved |
| Cancelled |
| Created In Error |
| Duplicate |
| Inactive |
| Not Approved |
| Pending |
| Ready for Approval |
| Started |
| Submit for Approval |
| Submit for Endorsement |
| Varied |
| Waitlisted |
| Withdrawn |

# CREATE ATTENDANCE INTERFACE

## Create Attendance Request Message

Reference: 13.1.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

* The **Maximum Number of Attendance records** that can be submitted per interface call is defined X

| Name | Value |
| --- | --- |
| Maximum Number of Attendance records (X) | 100 |

* Attendance[Charged Standard Hours] must be less than or equal to **Max Weekly Std. Hours** specified for the Service Type
* Attendance[Charged Non Standard Hours] must be less than or equal to **Max Weekly Non Std. Hours** specified for the Service Type
* The calculated total Standard Hours for each day of the week must be less than or equal to the **Maximum Standard Daily Hours** value if defined by Service Type

| Service Type | Max Weekly Std. Hours | Max Weekly Non Std. Hours | Maximum Standard Daily Hours |
| --- | --- | --- | --- |
| ASC | Not specified | Not specified | Not specified |
| BSC | Not specified | Not specified | Not specified |
| FDC | 50:00\* | 118:00\* | 10:00\* |
| IHC | 50:00\* | 118:00\* | 10:00\* |
| LDC | Not specified | Not specified | Not specified |
| OCC | Not specified | Not specified | Not specified |
| VAC | Not specified | Not specified | Not specified |

\*These values may change in the future at the Department of Education’s discretion.

* [Session Start Time] on each Session record must be greater than or equal to the **Earliest Start Time** specified for the Session Type (if an Earliest Start Time is specified for the Service Type)
* [Session End Time] must be less than or equal to the **Latest End Time** specified for the Session Type (if an Latest End Time is specified for the Service Type)
* [Session Type] must be valid for the day of the week on which the session occurred

| Service Type | Session Type | Maximum Session Hours | Earliest Start Time | Latest End Time | Session Type Allowed | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | | Sunday |
| ASC | Hrs | 03:30 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Hrs Absence | 03:30 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Hrs Additional Absence | 03:30 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Make Up Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Zero Fee Session | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Cessation of Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Pupil Free Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Pupil Free Day Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Pupil Free Day Add Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | Additional Hours | 08:30 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | ISS Regular Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | ISS Pupil Free Day Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | FSF Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| ASC | ISS Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
|  |  |  |  |  |  |  |  |  |  |  |  | |
| BSC | Hrs | 02:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Hrs Absence | 02:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Hrs Additional Absence | 02:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Make Up Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Zero Fee Session | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Cessation of Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Pupil Free Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Pupil Free Day Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Pupil Free Day Add Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | Additional Hours | 10:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | ISS Regular Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | ISS Pupil Free Day Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | FSF Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| BSC | ISS Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
|  |  |  |  |  |  |  |  |  |  |  |  | |
| FDC | Std Hrs | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| FDC | Non Std Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Std Hrs Absence | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| FDC | Std Hrs Additional Absence | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| FDC | Non Std Hrs Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Non Std Hrs Additional Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Std Hrs 24 Hour Care | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| FDC | Non Std Hrs 24 Hour Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Std Hrs 24 Hr Care Abs | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| FDC | Std Hrs 24 Hr Care Add Abs | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| FDC | Non Std Hrs 24 Hr Care Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Non Std Hrs 24 Hr Care Add Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Make Up Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Zero Fee Session | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | Cessation of Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | ISS T1 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | ISS T2 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | ISS Pupil Free Day T1 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | ISS Pupil Free Day T2 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | ISS Out of Home Care Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | FSF Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| FDC | ISS Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
|  |  |  |  |  |  |  |  |  |  |  |  | |
| IHC | Std Hrs | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| IHC | Non Std Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Std Hrs Absence | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| IHC | Std Hrs Additional Absence | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| IHC | Non Std Hrs Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Non Std Hrs Additional Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Std Hrs 24 Hour Care | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| IHC | Non Std Hrs 24 Hour Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Std Hrs 24 Hr Care Abs | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| IHC | Std Hrs 24 Hr Care Add Abs | 10:00 | 7:00am | 6:30pm | ✓ | ✓ | ✓ | ✓ | ✓ |  |  | |
| IHC | Non Std Hrs 24 Hr Care Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Non Std Hrs 24 Hr Care Add Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Make Up Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Zero Fee Session | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | Cessation of Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | ISS T1 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | ISS T2 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | ISS Pupil Free Day T1 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | ISS Pupil Free Day T2 Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | ISS Out of Home Care Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | FSF Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| IHC | ISS Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
|  |  |  |  |  |  |  |  |  |  |  |  | |
| LDC | Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Hrs Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Hrs Additional Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Hrs 24 Hour Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Hrs 24 Hr Care Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Hrs 24 Hr Care Add Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Make Up Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Zero Fee Session | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | Cessation of Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | ISS Regular Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | ISS Pupil Free Day Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | FSF Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| LDC | ISS Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
|  |  |  |  |  |  |  |  |  |  |  |  | |
| OCC | Hrs | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | Hrs Absence | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | Hrs Additional Absence | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | Make Up Day | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | Zero Fee Session | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | Cessation of Care | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | ISS Regular Hrs | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | ISS Pupil Free Day Hrs | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | FSF Hrs | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| OCC | ISS Absence | 09:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
|  |  |  |  |  |  |  |  |  |  |  |  | |
| VAC | Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Hrs Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Hrs Additional Absence | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Hrs 24 Hour Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Hrs 24 Hr Care Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Hrs 24 Hr Care Add Abs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Make Up Day | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Zero Fee Session | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | Cessation of Care | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | ISS Regular Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | FSF Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | ISS Absence | 12:00 | N/A | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| VAC | ISS Pupil Free Day Hrs | 12:00 | N/a | N/a | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |

Reference: 13.1.3 Allowable Values

| Service Type | Session Type |
| --- | --- |
| FDC | Std Hrs |
| Non Std Hrs |
| Std Hrs Absence |
| Std Hrs AdditionalAbsence |
| Non Std Hrs Absence |
| Non Std Hrs Additional Absence |
| Std Hrs 24 Hour Care |
| Non Std Hrs 24 Hour Care |
| Std Hrs 24 Hr Care Abs |
| Std Hrs 24 Hr Care Add Abs |
| Non Std Hrs 24 Hr Care Abs |
| Non Std Hrs 24 Hr Care Add Abs |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| ISS Out of Home Care Hrs |
| FSF Hrs |
| ISS Absence |
| IHC | Std Hrs |
| Non Std Hrs |
| Std Hrs Absence |
| Std Hrs Additional Absence |
| Non Std Hrs Absence |
| Non Std Hrs Additional Absence |
| Std Hrs 24 Hour Care |
| Non Std Hrs 24 Hour Care |
| Std Hrs 24 Hr Care Abs |
| Std Hrs 24 Hr Care Add Abs |
| Non Std Hrs 24 Hr Care Abs |
| Non Std Hrs 24 Hr Care Add Abs |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| ISS Out of Home Care Hrs |
| FSF Hrs |
| ISS Absence |
| LDC | Hrs |
| Hrs Absence |
| Hrs Additional Absence |
| Hrs 24 Hour Care |
| Hrs 24 Hr Care Abs |
| Hrs 24 Hr Care Add Abs |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| ISS Regular Hrs |
| FSF Hrs |
| ISS Absence |
| ISS Pupil Free Day Hrs |
| OCC | Hrs |
| Hrs Absence |
| Hrs Additional Absence |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| ISS Regular Hrs |
| FSF Hrs |
| ISS Absence |
| ISS Pupil Free Day Hrs |
| BSC | Hrs |
| Hrs Absence |
| Hrs Additional Absence |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| Pupil Free Day |
| Additional Hours |
| Pupil Free Day Absence |
| Pupil Free Day Add Abs |
| ISS Regular Hrs |
| ISS Pupil Free Day Hrs |
| FSF Hrs |
| ISS Absence |
| ASC | Hrs |
| Hrs Absence |
| Hrs Additional Absence |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| Pupil Free Day |
| Additional Hours |
| Pupil Free Day Absence |
| Pupil Free Day Add Abs |
| ISS Regular Hrs |
| ISS Pupil Free Day Hrs |
| FSF Hrs |
| ISS Absence |
| VAC | Hrs |
| Hrs Absence |
| Hrs Additional Absence |
| Hrs 24 Hour Care |
| Hrs 24 Hr Care Abs |
| Hrs 24 Hr Care Add Abs |
| Make Up Day |
| Zero Fee Session |
| Cessation of Care |
| ISS Regular Hrs |
| FSF Hrs |
| ISS Absence |
| Increased Entitlement Reason | CRK | |
| TFH | |
| Increased Eligible Hours Reason | EXC | |
| CRK | |
| Additional Absence Reason | Illness (Medical Certificate) | |
| Non-Immunisation | |
| Rostered Days Off | |
| Rotating Shift Work | |
| Temp School Closure/Pupil-Free | |
| Shared Care Arrangements | |
| Attendance At Pre-school | |
| Exceptional Circumstance | |
| Preschool Indicator | Inhouse | |
| Offsite | |

# QUERY ATTENDANCE INTERFACE

## Query Attendance Request Message

Reference: 13.2.2 Request Data Rules

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |

Reference: 13.2.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Attendance Status | Submitted |
| Processing |
| Processed |
| Cancelling |
| Cancelled |
| Maximum Page Size | 150 |
| Default Page Size | 100 |
| Return Sessions | All Sessions |
| Only IS Sessions |
| No Sessions |

## Query Attendance Response Message

Reference: 13.2.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Increased Entitlement Reason | CRK |
| TFH |
| Increased Eligible Hours Reason | EXC |
| CRK |
| Attendance Status | Submitted |
| Processing |
| Processed |
| Cancelling |
| Cancelled |
| CCB Payment Status | Pending |
| Payment Ready |
| Not Applicable |
| Payment Created |
| Payment Reversed |
| JFA Payment Status | Pending |
| Payment Ready |
| Not Applicable |
| Payment Created |
| Payment Reversed |
| Centrelink Interface Status | Not Sent |
| Sent |
| Cancellation Sent |
| Resend Attendance |
| Cancellation Required |
| Resend Cancellation |
| Received |
| CLK Send Attendance Error |
| CLK Resend Attendance Error |
| CLK Send Cancellation Error |
| CLK Resend Cancellation Error |
| CCB Method | Fee Reduction |
| Potential Lump Sum |
| Cancelled Fee Reduction |
| CCB Type | CCB |
| GCCB |
| SCCB |
| Cancelled |
| Not Assessed |
| CCB Recovery | Service |
| Family |
| Service Exempt | Local Emergency |
| 24 Hr Exempt |
| Local Emergency & 24 Hr Exempt |
| Preschool Indicator | Inhouse |
| Offsite |
| CCR Payment Status | Pending |
| Payment Ready |
| Not Applicable |
| Payment Created |
| Payment Reversed |
| CCR Method | Other |
| Pay to Service |

# CANCEL ATTENDANCE INTERFACE

## Cancel Attendance Request Message

Reference: 13.3.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

# QUERY IS CASE INTERFACE

## Query IS Case Request Message

Reference: 15.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Status | Approved |
| Cancelled |
| Created In Error |
| Duplicate |
| Inactive |
| Not Approved |
| Pending |
| Ready for Approval |
| Started |
| Submit for Approval |
| Submit for Endorsement |
| Varied |
| Waitlisted |
| Withdrawn |

## Query IS Case Response Message

Reference: 15.1.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Case Type | ISS |
| FSF |
| IS Case Status | Approved |
| Cancelled |
| Created In Error |
| Duplicate |
| Inactive |
| Not Approved |
| Pending |
| Ready for Approval |
| Started |
| Submit for Approval |
| Submit for Endorsement |
| Varied |
| Waitlisted |
| Withdrawn |
| **Care Week Profile** |  |
| Payment Type | ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| FSF Hrs |
| Variable Week | No |
| Week On/Week Off |
| **Profile Summary** |  |
| Support Hours Period | Week |
| Approval |

# CREATE IS CASE CLAIM INTERFACE

## Create IS Case Claim Request Message

Reference: 16.1.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

* If [Week Ending] is older than today minus **Claim Rejection Days** days, the transaction will be accepted but the [IS Case Claim Status] will be set to Rejected Late Submission for the combination of Service Type, Case Type and Payment Type, unless this IS Case Claim is replacing a previously cancelled IS Case Claim which was submitted within the specified **Claim Rejection Days**.
* Count of [CCMS Personnel Id] in list of Additional Educators must be equal to or greater than **Minimum Additional Educators** specified for the combination of Service Type, Case Type and Payment Type.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service Type** | **Case Type** | **Payment Type** | **Minimum Additional Educators** | **Claim Rejection Days** |
| FDC | ISS | ISS T1 Hrs | 0 | 67 |
| FDC | ISS | ISS T2 Hrs | 0 | 67 |
| FDC | ISS | ISS Out of Home Care Hrs | 1 | 67 |
| FDC | ISS | ISS Pupil Free Day T1 Hrs | 0 | 67 |
| FDC | ISS | ISS Pupil Free Day T2 Hrs | 0 | 67 |
| FDC | FSF | FSF Hrs | 0 | 67 |
| ASC | ISS | ISS Regular Hrs | 1 | 67 |
| ASC | ISS | ISS Pupil Free Day Hrs | 1 | 67 |
| ASC | FSF | FSF Hrs | 0 | 67 |
| BSC | ISS | ISS Regular Hrs | 1 | 67 |
| BSC | ISS | ISS Pupil Free Day Hrs | 1 | 67 |
| BSC | FSF | FSF Hrs | 0 | 67 |
| IHC | ISS | ISS Out of Home Care Hrs | 1 | 67 |
| IHC | ISS | ISS T1 Hrs | 0 | 67 |
| IHC | ISS | ISS T2 Hrs | 0 | 67 |
| IHC | ISS | ISS Pupil Free Day T1 Hrs | 0 | 67 |
| IHC | ISS | ISS Pupil Free Day T2 Hrs | 0 | 67 |
| IHC | FSF | FSF Hrs | 0 | 67 |
| LDC | ISS | ISS Regular Hrs | 1 | 67 |
| LDC | ISS | ISS Pupil Free Day Hrs | 1 | 67 |
| LDC | FSF | FSF Hrs | 0 | 67 |
| OCC | ISS | ISS Regular Hrs | 1 | 67 |
| OCC | FSF | FSF Hrs | 0 | 67 |
| VAC | ISS | ISS Regular Hrs | 1 | 67 |
| VAC | ISS | ISS Pupil Free Day Hrs | 1 | 67 |
| VAC | FSF | FSF Hrs | 0 | 67 |

\*These values may change in the future at the Department of Education’s discretion.

Reference: 16.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| IS Payment Type | FSF Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| Service Provision | Face-to-Face |
| Non Face-to-Face |
| Other |
| Additional Educator Declaration | Y |
| N |

## Create IS Case Claim Response Message

Reference: 16.1.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| IS Payment Type | FSF Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| Service Provision | Face-to-Face |
| Non Face-to-Face |
| Other |
| IS Case Claim Status | Draft |
| Ready for Submission |
| Submitted |
| Processed |
| Rejected |
| Cancellation Required |
| Cancelled |
| Rejected Late Submission |
| Additional Educator Declaration | Y |
| N |

# QUERY IS CASE CLAIM INTERFACE

## Query IS Case Claim Request Message

Reference: 16.2.2 Request Data Rules

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |

Reference: 16.2.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| IS Case Claim Status | Draft |
| Ready for Submission |
| Submitted |
| Processed |
| Rejected |
| Cancellation Required |
| Cancelled |
| Rejected Late Submission |
| Maximum Page Size | 150 |
| Default Page Size | 100 |

## Query IS Case Claim Response Message

Reference: 16.2.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| IS Payment Type | FSF Hrs |
| ISS Out of Home Care Hrs |
| ISS Pupil Free Day Hrs |
| ISS Pupil Free Day T1 Hrs |
| ISS Pupil Free Day T2 Hrs |
| ISS Regular Hrs |
| ISS T1 Hrs |
| ISS T2 Hrs |
| Service Provision | Face-to-Face |
| Non Face-to-Face |
| Other |
| IS Case Claim Status | Draft |
| Ready for Submission |
| Submitted |
| Processed |
| Rejected |
| Cancellation Required |
| Cancelled |
| Rejected Late Submission |
| Additional Educator Declaration | Y |
| N |

# CANCEL IS CASE CLAIM INTERFACE

## Cancel IS Case Claim Request Message

Reference: 16.3.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

## ~~Query~~ Cancel IS Case Claim Response Message

Reference: 16.3.4 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| IS Case Claim Status | Draft |
| Ready for Submission |
| Submitted |
| Processed |
| Rejected |
| Cancellation Required |
| Cancelled |

# CREATE CPOFR INTERFACE

## Create CPOFR Request Message

Reference: 14.1.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

Reference: 14.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Reason for Adjustment | Notified by Service Provider |

## Create CPOFR Response Message

Reference: 14.1.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Reason for Adjustment | Notified by Service Provider |
| CPOFR Status | ~~New~~ |
| Submitted |
| Submitted – Pending Approval |
| Processing |
| Processed |
| Cancelled |
| Cancelling – Pending Approval |
| CLK Interface Status | Not Applicable |
| Not Sent |
| CLK Send Adjustment Error |
| Sent |
| Resend Adjustment |
| CLK Resend Adjustment Error |
| CCB Adjustment Payment Status | Payment Ready |
| Not Applicable |
| Payment Created |
| CCR Adjustment Payment Status | Payment Ready |
| Not Applicable |
| Payment Created |

# QUERY CPOFR ~~CLAIM~~ INTERFACE

## Query CPOFR Request Message

Reference: 14.3.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |

Reference: 14.3.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Entitlement Adjustment Status | ~~New~~ |
| Submitted |
| Submitted – Pending Approval |
| Processing |
| Processed |
| Cancelled |
| Cancelling – Pending Approval |
| Maximum Page Size | 150 |

## Query CPOFR Response Message

Reference: 14.3.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Reason for Adjustment | Notified by Service Provider |
| Created to reverse CPOFR |
| CPOFR Status | ~~New~~ |
| Submitted |
| Submitted – Pending Approval |
| Processing |
| Processed |
| Cancelled |
| Cancelling – Pending Approval |
| CLK Interface Status | Not Applicable |
| Not Sent |
| CLK Send Adjustment Error |
| Sent |
| Resend Adjustment |
| CLK Resend Adjustment Error |
| CCB Adjustment Payment Status | Payment Ready |
| Not Applicable |
| Payment Created |
| CCR Adjustment Payment Status | Payment Ready |
| Not Applicable |
| Payment Created |

# CANCEL CPOFR INTERFACE

## Cancel CPOFR Request Message

Reference: 14.2.2 Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

Reference: 14.2.3 Allowable Values - Request Message

No allowable values applicable for this interface.

## Cancel CPOFR Response Message

Reference: 14.2.5 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| Cancellation Request Result | Cancelled |
| Created |
| Updated |
| Reason for Adjustment | Notified by Service Provider |
| Created to reverse CPOFR |
| CPOFR Status | ~~New~~ |
| Submitted |
| Submitted – Pending Approval |
| Processing |
| Processed |
| Cancelled |
| Cancelling – Pending Approval |
| CLK Interface Status | Not Applicable |
| Not Sent |
| CLK Send Adjustment Error |
| Sent |
| Resend Adjustment |
| CLK Resend Adjustment Error |
| CCB Adjustment Payment Status | Payment Ready |
| Not Applicable |
| Payment Created |
| CCR Adjustment Payment Status | Payment Ready |
| Not Applicable |
| Payment Created |

# MESSAGES INTERFACE

## Messages Request Message

Reference: 17.1.2 Request Data Rules

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |

Reference: 17.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |
| Default Page Size | 100 |

### 

Reference: 17.1.5 Allowable Values - Response Message

\* The Department of Education can create ad hoc messages in CCMS that may contain values not contained in the lists below.

| Data Name | Values |
| --- | --- |
| Source | Attendance |
| Enrolment |
| General |
| Vacancy |
| Entitlement Adjustment |
| Type | Alert |
| Deemed Exit |
| Enrolment Advance Acquittal |
| Enrolment Advance Payment |
| Exit |
| For Information |
| General |
| CCB Adjustment Payment |
| CCB Adjustment Acquittal |
| JFA Adjustment Payment |
| JFA Adjustment Acquittal |
| CCR Adjustment Acquittal |
| CCR Adjustment Payment |
| IS Case Claim Rejected |
| IS Case Closure |

# UPDATE VACANCIES INTERFACE

### Not supported - removed in v1.50

# UPDATE CARE PROVIDED AND VACANCIES INTERFACE

## Update Care Provided Request Message

Reference: 19.1.2 Update Care Provided Request Data Rules

[Authorised Person Id] must exist with a current [Service Provider Personnel Id] in Personnel for this CCB Approval with Authorisation Status = Authorised.

|  |  |
| --- | --- |
| **Service Type** | **Validation of Authorised Person enforced** |
| **ASC** | No |
| **BSC** | No |
| **FDC** | No |
| **IHC** | No |
| **LDC** | No |
| **OCC** | No |
| **VAC** | No |

| Data Name | Values | |
| --- | --- | --- |
| Advance Submission Period for Vacancies Reporting | Service Type | Days |
| ASC | 140 |
| BSC | 140 |
| FDC | 14 |
| IHC | 14 |
| LDC | 14 |
| OCC | 14 |
| VAC | 14 |
| Advance Submission Period for Non-Operational Reporting | Service Type | Days |
| ASC | 365 |
| BSC | 365 |
| FDC | 365 |
| IHC | 365 |
| LDC | 365 |
| OCC | 365 |
| VAC | 365 |
| Deadlines | Service Type | Days before week ending |
| ASC | 7 |
| BSC | 7 |
| FDC | 7 |
| IHC | 7 |
| LDC | 7 |
| OCC | 7 |
| VAC | 7 |
| Maximum Vacancies Per Line Item | Service Type | Vacancies |
| ASC | 9,999 |
| BSC | 9,999 |
| FDC | 9,999 |
| IHC | 9,999 |
| LDC | 9,999 |
| OCC | 9,999 |
| VAC | 9,999 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Mandatory values by Service Type**  **Effective dates** | **ASC** | **BSC** | **FDC** | **IHC** | **LDC** | **OCC** | **VAC** |
| Care Provided Age Group | 01/07/2011 | 01/07/2011 | 01/07/2011 | N/A | 01/07/2011 | 01/07/2011 | 01/07/2011 |
| Care Provided Basis | 01/07/2011 | 01/07/2011 | 01/07/2011 | N/A | 01/07/2011 | 01/07/2011 | 01/07/2011 |
| Care Provided Session Period | 01/07/2011 | 01/07/2011 | 01/07/2011 | N/A | 01/07/2011 | 01/07/2011 | 01/07/2011 |

| **Mandatory values by Service Type** | **ASC** | **BSC** | **FDC** | **IHC** | **LDC** | **OCC** | **VAC** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Care Provided Age Group** | | | | | | | |
| Care Provided 0 To 24 Months | N | N | Y | N/A | Y | Y | N |
| Care Provided 25 To 35 Months | N | N | Y | N/A | Y | Y | N |
| Care Provided 36 Plus Months Not At School | N | N | Y | N/A | Y | Y | N |
| Care Provided School Child | Y | Y | Y | N/A | Y | Y | Y |
| **Care Provided Age Basis** | | | | | | | |
| Care Provided Permanent | Y | Y | Y | N/A | Y | N/A | Y |
| Care Provided Casual | Y | Y | Y | N/A | Y | Y | Y |
| **Care Provided Session Period** | | | | | | | |
| Care Provided Full Day | N | N | Y | N/A | Y | Y | Y |
| Care Provided Half Day | N | N | Y | N/A | Y | Y | Y |
| Care Provided Period Other | Y | Y | Y | N/A | Y | Y | Y |
| **Care Provided In Home Care** | | | | | | | |
| In Home Care Vacancies | N/A | N/A | N/A | Y | N/A | N/A | N/A |

Reference: 19.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Service Operational | Y |
| N |
| In Home Care Vacancies | Y |
| N |
| Care Provided 0 To 24 Months | Y |
| N |
| Care Provided 25 To 35 Months | Y |
| N |
| Care Provided 36 Plus Months Not At School | Y |
| N |
| Care Provided School Child | Y |
| N |
| Care Provided Permanent | Y |
| N |
| Care Provided Casual | Y |
| N |
| Care Provided Full Day | Y |
| N |
| Care Provided Half Day | Y |
| N |
| Care Provided Period Other | Y |
| N |
| Care Provided Permananet | Y |
| N |
| [List of Vacancies] 0 To 24 Months | Y |
| N |
| [List of Vacancies] 25 To 35 Months | Y |
| N |
| [List of Vacancies] 36 Plus Months Not At School | Y |
| N |
| [List of Vacancies] School Child | Y |
| N |
| [List of Vacancies] Permananet | Y |
| N |
| [List of Vacancies] Casual | Y |
| N |
| [List of Vacancies] Full Day | Y |
| N |
| [List of Vacancies] Half Day | Y |
| N |
| [List of Vacancies] Period Other | Y |
| N |

# REMITTANCE INTERFACE

## Query Remittance by Payee Request Message

Reference: 20.1.2 Request Data Rules

|  |  |
| --- | --- |
| Page Size, Page Number must be greater than zero. | If no Page Size or Page Number are specified, or the specified Page Size exceeds the Maximum Page Size, the DSS system default values will be used instead rather than rejecting the request with an error message. |
| Page Size must be less than or equal to Maximum Page Size. |

Reference: 20.1.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |
| Default Page Size | 100 |

Reference: 20.1.4 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| GST Code | Tax Free (0%) |
| Tax Claimable (10%) |
| Pay As You Go |
| Out Of Scope |

## Query Payment for CCB Approval Request Message

Reference: 20.2.3 Allowable Values - Request Message

| Data Name | Values |
| --- | --- |
| Maximum Page Size | 150 |
| Default Page Size | 100 |

Reference: 20.2.4 Allowable Values - Response Message

| Data Name | Values |
| --- | --- |
| GST Code | Tax Free (0%) |
| Tax Claimable (10%) |
| Pay As You Go |
| Out Of Scope |

## List of Payment Types

This list contains all the possible payment types that may be returned through the Remittance Interface.

|  |  |  |  |
| --- | --- | --- | --- |
| Additional Transition | ISS Out of Home Care Hrs | Network Support | Set-up Assistance |
| Bicultural Support Funds | ISS Program Funding | Non Formula Fund Budget Based | SNSS |
| Budget Based Funding | ISS Pupil Free Day Hrs | Op. Support - Inner Regional | Sustain. - Inner Regional |
| Capital | ISS Regular Hrs | Op. Support - Major Cities | Sustain. - Inner Regional Yr1 |
| Carer Start Up Payment | ISS Relief Funding | Op. Support - Outer Regional | Sustain. - Major Cities |
| CCB Enrolment Advance | ISS T1 Hrs | Op. Support - Remote | Sustain. - Major Cities Yr1 |
| CCB Fee Reduction | ISS T2 Hrs | Op. Support - Very Remote | Sustain. - Multi Care Service |
| CCR Payment | JET Fee Relief | Operational Support | Sustain. - Outer Regional |
| Child Care Service Debt | JETCCFA | PSC Program Funding | Sustain. - Outer Regional Yr1 |
| COS Overadvance | LDCIS Commencement | Program Funding | Sustain. - Remote |
| COS Underadvance | LDCIS Incentive <24 months | Regional Travel Assist’ Grant | Sustain. - Remote Yr1 |
| DSups | LDCIS Incentive 24+ months | SCCB | Sustain. - Very Remote |
| Equipment Funds | LDCIS Utilisation Support | SCCB Service Level | Sustain. - Very Remote Yr1 |
| Fee Reduction | Miscellaneous | Ser. Support - Inner Regional | Sustainability |
| Flexible Support Funding | Net. Support - Inner Regional | Ser. Support - Major Cities | Sustainability Ass. 12 month |
| FSF Hrs | Net. Support - Major Cities | Ser. Support - Outer Regional | Sustainability Ass. 1st Year |
| GCCB | Net. Support - Outer Regional | Ser. Support - Remote | Sustainability Assistance |
| IPSU Program Funds | Net. Support - Remote | Ser. Support - Very Remote | Transition |
| ISA Program Funding | Net. Support - Very Remote | Service Support | Utilisation Support |
| ISS Admin |  |  |  |

# DIAGNOSTIC INTERFACE

## Ping Interface

Reference: 21.1.2 Request Data Rules

Not Applicable.

# ATTENDANCE SUMMING AND COUNTING RULES

Reference: 22 Appendix N - Summing and Counting Rules for Attendance

The following table has been included to assist with understanding the rules when summing and counting weekly attendance amounts.

**Key:**

|  |
| --- |
| ✓ = Count or Sum  (✓) = Count or Sum only if JFA flagged session  [✓] = Count or Sum only if Start of 24 Hour Care Period flagged Session |

| **Session Type** | **[Attended Hours] must be greater than zero** | **[Fee Charged] must be greater than zero** | **[Fee Charged] must be greater than or equal to zero** | **[Fee Charged] must equal zero** | **[Additional Absence Reason] Required** | **At Least One In and Out Time Required** | **Count to [Number of Absences]**  **(If more than 1 session exists on a day, count as one absence)** | **Count to [Claimed Periods of 24 Hour Care] (If start 24 hour care period is checked)** | **Sum to [Charged Standard Hours]** | **Sum to [Charged Non Standard Hours]** | **Sum to [Charged JFA Standard Hours]**  **(JFA Flag is checked)** | **Sum to [Charged JFA Non Standard Hours] (JFA Flag is checked)** | **Sum to [Fee For Charged Standard Hours]** | **Sum to [Fee For Charged Non Standard Hours]** | **Sum to [Fee for Charged JFA Standard Hours] (JFA Flag Checked)** | **Sum to [Fee for Charged JFA Non Standard Hours] (JFA Flag Checked)** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Family Day Care (FDC)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Std Hrs | ✓ | ✓ |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs | ✓ | ✓ |  |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Std Hrs Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Std Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs Absence |  | ✓ |  |  |  |  | ✓ |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Non Std Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Std Hrs 24 Hour Care | ✓ | ✓ |  |  |  |  |  | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs 24 Hour Care | ✓ | ✓ |  |  |  |  |  | [✓] |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Std Hrs 24 Hr Care Abs |  | ✓ |  |  |  |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Std Hrs 24 Hr Care Add Abs |  | ✓ |  |  | ✓ |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs 24 Hr Care Abs |  | ✓ |  |  |  |  | ✓ | [✓] |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Non Std Hrs 24 Hr Care Add Abs |  | ✓ |  |  | ✓ |  | ✓ | [✓] |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Make Up Day | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Zero Fee Session | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Cessation of Care |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS T1 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS T2 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day T1 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day T2 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Out of Home Care Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FSF Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Absence |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **In Home Care (IHC)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Std Hrs | ✓ | ✓ |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs | ✓ | ✓ |  |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Std Hrs Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Std Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs Absence |  | ✓ |  |  |  |  | ✓ |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Non Std Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Std Hrs 24 Hour Care | ✓ | ✓ |  |  |  |  |  | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs 24 Hour Care | ✓ | ✓ |  |  |  |  |  | [✓] |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Std Hrs 24 Hr Care Abs |  | ✓ |  |  |  |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Std Hrs 24 Hr Care Add Abs |  | ✓ |  |  | ✓ |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Non Std Hrs 24 Hr Care Abs |  | ✓ |  |  |  |  | ✓ | [✓] |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Non Std Hrs 24 Hr Care Add Abs |  | ✓ |  |  | ✓ |  | ✓ | [✓] |  | ✓ |  | (✓) |  | ✓ |  | (✓) |
| Make Up Day | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Zero Fee Session | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Cessation of Care |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS T1 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS T2 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day T1 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day T2 Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Out of Home Care Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FSF Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Absence |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Long Day Care (LDC)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hrs | ✓ | ✓ |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs 24 Hour Care | ✓ | ✓ |  |  |  |  |  | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs 24 Hr Care Abs |  | ✓ |  |  |  |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs 24 Hr Care Add Abs |  | ✓ |  |  | ✓ |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Make Up Day | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Zero Fee Session | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Cessation of Care |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Regular Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FSF Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Absence |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Occasional Care (OCC)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hrs | ✓ | ✓ |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Make Up Day | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Zero Fee Session | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Cessation of Care |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Regular Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FSF Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Absence |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Outside School Hours Care (OSHC) – BSC & ASC** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hrs | ✓ | ✓ |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Make Up Day | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Zero Fee Session | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Cessation of Care |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Pupil Free Day | ✓ | ✓ |  |  |  |  |  | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Pupil Free Day Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Pupil Free Day Add Abs |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Additional Hours | ✓ | ✓ |  |  |  |  |  | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| ISS Regular Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FSF Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Absence |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Outside School Hours Care (OSHC) - VAC** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hrs | ✓ | ✓ |  |  |  |  |  |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Absence |  | ✓ |  |  |  |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs Additional Absence |  | ✓ |  |  | ✓ |  | ✓ |  | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs 24 Hour Care | ✓ | ✓ |  |  |  |  |  | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs 24 Hr Care Abs |  | ✓ |  |  |  |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Hrs 24 Hr Care Add Abs |  | ✓ |  |  | ✓ |  | ✓ | [✓] | ✓ |  | (✓) |  | ✓ |  | (✓) |  |
| Make Up Day | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Zero Fee Session | ✓ |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |
| Cessation of Care |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Regular Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Pupil Free Day Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FSF Hrs | ✓ |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ISS Absence |  |  | ✓ |  |  |  |  |  |  |  |  |  |  |  |  |  |

# 

# LIST OF KNOWN SOAP FAULTS

Reference: 3.4.1 SOAP Faults

| Error Type | Reference Provided | SOAP Fault Response | Cause |
| --- | --- | --- | --- |
| 403.14 Directorylistingdenied | SPInt\_WSrvr\_40314 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>403.14 Incorrect URL reference</faultstring> <detail> <providerinterfacefault>Please refer back to the Technical specification for the correct URL and try again.</providerinterfacefault>  <ref>Ref: SPInt\_WSrvr\_40314</ref>  </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS Error where client has incorrect entered the SPInterface URL. (i.e. https://fofms.fahcsia.gov.au/SPInterface) Client issue. |
| 403.1 ExecutionForbidden | SPInt\_WSrvr\_4031 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>403.1 Execute access forbidden.</faultstring> <detail> <providerinterfacefault>The appropriate level of the Execute permission is not granted.</providerinterfacefault> <ref>Ref: SPInt\_WSrvr\_4031</ref> </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS Error on the server end when the web server hosting the SPInterface has not be assigned enough permissions for the SPInterface to execute. FOFMS issue. |
| 403.4 SSLrequired | SPInt\_WSrvr\_4034 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>403.4 SSL required.</faultstring> <detail> <providerinterfacefault>The request is made over a nonsecure channel, and the Web application requires a Secure Sockets Layer (SSL) connection.</providerinterfacefault> <ref>Ref: SPInt\_WSrvr\_4034</ref> </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS Error where the client is attempting to connect to the SPInterface without a SSL connection. (i.e. Using http:// instead of https://). Client issue. |
| 403.5 SSL128required | SPInt\_WSrvr\_4035 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>403.5 SSL 128 required.</faultstring> <detail> <providerinterfacefault>The server is configured to require a 128-bit SSL connection. But, the request is not sent by using 128-bit encryption.</providerinterfacefault> <ref>Ref: SPInt\_WSrvr\_4035</ref>  </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS Error where the client is attempting to connect to the SPInterface without a SSL connection. (i.e. Using http:// instead of https://). Client issue. |
| 404 FileNotFound | SPInt\_WSrvr\_4040 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>404.0 File Not found</faultstring> <detail> <providerinterfacefault>The file that you are trying to access was moved or does not exist.</providerinterfacefault> <ref>Ref: SPInt\_WSrvr\_4040</ref> </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS Error where the client has entered an incorrect reference to Provider.Interface of the SPInterface URL. (i.e. https://fofms.fahcsia.gov.au/SPInterface/Provide.inteface  Client issue. |
| 404.6 VerbDenied | SPInt\_WSrvr\_4046 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>404.6 Verb denied</faultstring> <detail> <providerinterfacefault>The request is made by using an HTTP verb that is not configured or that is not valid.</providerinterfacefault>  <ref>Ref: SPInt\_WSrvr\_4046</ref>  </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS error when client attempts to access the SPInterface using a client that make a POST request. Client issue. |
| 500 ServerError | SPInt\_WSrvr\_5000 | <?xml version="1.0" encoding="UTF-8"?> <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> <SOAP-ENV:Body> <SOAP-ENV:Fault> <faultcode>SOAP-ENV:Server</faultcode> <faultstring>500 Internal Server Error</faultstring> <detail> <providerinterfacefault>An error has occurred on the server side</providerinterfacefault>  <ref>Ref: SPInt\_WSrvr\_5000</ref>  </detail> </SOAP-ENV:Fault> </SOAP-ENV:Body> </SOAP-ENV:Envelope> | IIS error when web server is experiencing internal errors either within or supply service to the SPInterface. FOFMS issue. |
| XML Validation Error - badly formed XML | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Exception convertAndValidating. Summary Message: 'The 'soap:Body' start tag on line 24 position 6 does not match the end tag of 'QueryEnrolments\_Input'. Line 36, position 11.'</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1408374578\_805</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Leave out a start tag such as: <QueryEnrolments\_Input xmlns="http://facsia.gov.au/interfaces"> Client issue. |
| XML Validation Error - Security tag | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Security Node not found in Soap Message</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1710288241\_985</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Leave out security tag. Client issue. |
| XML Validation Error - UsernameToken | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Malformed SecurityNode - Username tag expected</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1716541451\_474</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Leave out UsernameToken tag. Client issue. |
| XML Validation Error - Username empty | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Username not provided inside SecurityNode/UsernameToken/Username tag or malformed Username tag</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1737167805\_605</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Do not provide Username. Client issue. |
| XML Validation Error - Password empty | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Password not provided inside SecurityNode/UsernameToken/Password tag or malformed Password tag</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1737188241\_443</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Do not provide password. Client issue. |
| XML Validation Error - body missing | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Soap Body is missing</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1737215541\_664</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Leave out body tag. Client issue. |
| XML Validation Error - Username tags missing | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Malformed SecurityNode/UsernameToken - Username tag expected</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1737232077\_233</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Leave out username tag. Client issue. |
| XML Validation Error - Invalid character in the given encoding. | SPInt-XMLValidation\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>ConvertAndValidate Failed.</faultstring><detail><providerinterfacefault>Exception convertAndValidating. Summary Message: 'Invalid character in the given encoding. Line 7, position 564.'</providerinterfacefault><ref>Ref: SPInt-XMLValidation\_20120329\_1321441078\_816</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Pass in a character in different encoding such as latin u with acute: ú Client issue. |
| Maintenance Mode | SPInt-MAINT\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>The System is currently unavailable.</faultstring><detail><providerinterfacefault>The system is currently unavailable. Please review the DEEWR web site and outage notifications for details on when the system will be available. If you are receiving this error and believe that the system should be available please contact the CCMS help desk for further information.</providerinterfacefault><ref>Ref: SPInt-MAINT\_20120329\_1509566450\_633</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | When system is down for maintenance you will get this error |
| Server Busy | SPInt-ServerBusy\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>The System is currently unavailable.</faultstring><detail><providerinterfacefault>The system is currently experiencing very high load. Please try again shortly to see if the system is available. If you are receiving this error and believe that the system should be available please review the DEEWR web site for outage notifications. Alternatively please contact the CCMS help desk for further information.</providerinterfacefault><ref>Ref: SPInt-ServerBusy\_20120329\_1519435918\_316</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | When system is too busy you get this error. |
| Translation of System HTML errors to a generic SOAP Fault | SPInt-ContentType\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>The System is currently unavailable.</faultstring><detail><providerinterfacefault>The system is either busy or is currently experiencing difficulties. Please try again and if you are still receiving this error review the DEEWR web site for outage notifications. Alternatively please contact the CCMS help desk for further information.</providerinterfacefault><ref>Ref: SPInt-ContentType\_20120329\_1522139728\_247</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> |  |
| Incorrect user / password error | SPInt-Content\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>Either an invalid user name or password was specified in the request.</faultstring><detail><providerinterfacefault>Either an invalid user name or password was specified in the request.</providerinterfacefault><ref>Ref: SPInt-Content\_20120328\_1252488548\_435</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Provide an incorrect user id or password |
| System SOAP Fault - request incorrect web service method | SPInt-SOAPFault\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Client</faultcode><faultstring>Unknown Part &apos;http://facsia.gov.au/interfaces:QueryEnrolments\_Input&apos; for operation &apos;QueryAttendances&apos; exists in SOAP message.(SBL-EAI-04304)</faultstring><detail><siebelf:siebdetail xmlns:siebelf="http://www.siebel.com/ws/fault"><siebelf:logfilename>EAIObjMgr\_enu\_0028\_29360237.log</siebelf:logfilename><siebelf:errorstack><siebelf:error><siebelf:errorcode>SBL-EAI-04304</siebelf:errorcode><siebelf:errorsymbol>IDS\_EAI\_WS\_MISSING\_ARG</siebelf:errorsymbol><siebelf:errormsg>Unknown Part &apos;http://facsia.gov.au/interfaces:QueryEnrolments\_Input&apos; for operation &apos;QueryAttendances&apos; exists in SOAP message.(SBL-EAI-04304)</siebelf:errormsg></siebelf:error></siebelf:errorstack></siebelf:siebdetail><Ref>Ref: SPInt-SOAPFault\_20120329\_1131087136\_184</Ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Request incorrect web service method. That is pass in a query attendance back use a soap action for query enrolment. |
| Security Proxy Application Error | SPInt-ApplicationError\_[Timestamp]\_[RandomNumber] | <?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>The System is currently unavailable.</faultstring><detail><providerInterfaceFault>The system is either busy or is currently experiencing difficulties. Please try again and if you are still receiving this error review the DEEWR web site for outage notifications. Alternatively please contact the CCMS help desk for further information.</providerInterfaceFault><Ref>Ref: SPInt-ApplicationError\_20120327\_1601410829\_617</Ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope> | Internal application error |
| CCMS Global Timeout | SPInt-HttpTimeout\_[Timestamp]\_[RandomNumber] | [<?xml version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body><SOAP-ENV:Fault><faultcode>SOAP-ENV:Server</faultcode><faultstring>The HTTP connection has timed out however CCMS will continue processing your request. Please query later to check the status of your transaction.</providerinterfacefault><ref>Ref: SPInt-HttpTimeout\_20120430\_1125321147\_797</ref></detail></SOAP-ENV:Fault></SOAP-ENV:Body></SOAP-ENV:Envelope>](http://schemas.xmlsoap.org/soap/envelope/) | HTTP Timeout in Security Proxy  **Currently set at 5 minutes.** |

# Changes History

## From Version 1.50 v1.0 final to Version 1.60 v0.01 draft

| No. | Change Details | Completed Version/Date |
| --- | --- | --- |
|  | Change references from FaHCSIA to Department of Social Services (DSS).  NOTE: References contained within field names and tags will **not** be altered. | Completed |
|  | Change references from DEEWR to Department of Education. | Completed |
|  | Updated Create Attedance, Cancel Attendance, Update Care Provided and Vacancies, Create IS Case Claim and Cancel IS Case Claim to have the values for Authorised Person validation | Completed |
|  | Values for Entitlement Adjustment | Completed |
|  | Add values for Messages Interfaces (IS related) | Completed |

## Changes from Version 1.60 v0.01 to v0.02

|  |  |
| --- | --- |
| No. | Change Details |
|  | Corrected heading name in section 19 |
|  | Added **Rejected Late Submission** to IS Case Claim status and business rules |

## Changes from Version 1.60 v0.02 to v0.03

|  |  |
| --- | --- |
| No. | Change Details |
|  | Added **Rejected Late Submission** to IS Case Claim allowable values |

## Changes from Version 1.60 v0.03 to v0.04

|  |  |
| --- | --- |
| No. | Change Details |
|  | Removed **New** from CPOFR interfaces |
|  | Various updates to Reference numbers to Service Provider Interface Technical Specification |