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**Department of Social Services**

**Australian Government Disability Services, 2008-09**

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Table 1. Characteristics of users of disability employment services, 2008-09

Service user characteristics	Male Open employment service users	Female Open employment service users	Total Open employment service users	Male Supported employment service users <sup>(a)</sup>	Female Supported employment service users <sup>(a)</sup>	Total Supported employment <sup>(a)</sup> service users	Total Disability employment service users
<b>Age (year)</b>							
<25	13,483	7,139	20,622	2,415	1,147	3,562	24,184
25-34	11,865	6,444	18,309	3,335	1,814	5,149	23,458
35-44	10,860	7,410	18,270	3,880	2,184	6,064	24,334
45-54	9,514	9,228	18,742	3,300	2,081	5,381	24,123
55-64	6,730	4,570	11,300	1,545	849	2,394	13,694
65+	365	46	411	254	94	348	759
<b>Median age (year)</b>	36	40	38	39	40	39	38
<b>State/Territory</b>							
New South Wales	16,759	10,928	27,687	5,663	3,064	8,727	36,414
Victoria	13,873	9,781	23,654	3,231	1,785	5,016	28,670
Queensland	11,589	7,303	18,892	1,563	898	2,461	21,353
Western Australia	4,032	2,603	6,635	1,525	936	2,461	9,096
South Australia	4,180	2,733	6,913	2,029	1,094	3,123	10,036
Tasmania	1,374	780	2,154	413	213	626	2,780
Australian Capital Territory	677	466	1,143	225	123	348	1,491
Northern Territory	333	243	576	80	56	136	712
<b>Remoteness area<sup>(b)</sup></b>							
Major Cities	33,580	22,629	56,209	9,798	5,633	15,431	71,639
Inner Regional	12,569	7,959	20,528	3,504	1,777	5,281	25,808
Outer Regional	5,741	3,621	9,362	1,285	660	1,945	11,307
Remote/Very Remote	849	573	1,422	112	72	184	1,606
Not stated	79	54	133	31	27	58	191
<b>Primary disability group</b>							
Intellectual	6,974	4,488	11,462	9,601	5,953	15,554	27,016
Specific learning/ADD	5,407	2,421	7,828	254	92	346	8,174
Autism	2,691	511	3,202	611	104	715	3,917
Physical	14,290	10,594	24,884	992	550	1,542	26,426
Acquired brain injury	1,787	621	2,408	508	127	635	3,043
Neurological	1,360	914	2,274	357	175	532	2,806
Sensory/Speech <sup>(c)</sup>	3,085	2,355	5,440	387	239	626	6,066
Psychiatric	17,223	12,933	30,156	1,947	879	2,826	32,982
Not stated	-	-	-	72	50	122	122
<b>Severity of disability</b>							
Profound	1,518	961	2,479	4,105	2,434	6,539	9,018
Severe	24,252	15,126	39,378	7,572	4,153	11,725	51,103
Moderate to none	27,047	18,750	45,797	2,631	1,318	3,949	49,746
Unknown	-	-	-	421	264	685	685
<b>Country of birth (English Proficiency Group countries)</b>							
Australia <sup>(d)</sup>	42,990	27,392	70,382	13,517	7,534	21,051	91,433
Born overseas, EPG 1 <sup>(e)</sup>	3,259	2,177	5,436	241	125	366	5,802
Born overseas, EPG 2-4	6,568	5,268	11,836	579	287	866	12,702
Not stated	-	-	-	392	223	615	615
<b>Indigenous status</b>							
Indigenous <sup>(f)</sup>	1,903	1,217	3,120	353	169	522	3,642
Not Indigenous	50,914	33,620	84,534	14,070	7,835	21,905	106,439
Not stated	-	-	-	306	165	471	471
<b>Main income source</b>							
Disability Support Pension	20,596	14,053	34,649	13,477	7,664	21,141	55,790
Other pension or benefit	19,093	13,705	32,798	357	201	558	33,356
Paid employment	8,793	4,331	13,124	603	168	771	13,895
Other income	835	676	1,511	-	-	-	1,511
Not known / Not applicable	3,500	2,072	5,572	292	136	428	6,000

**Table 1. Characteristics of users of disability employment services, 2008-09**

Service user characteristics	Male Open employment service users	Female Open employment service users	Total Open employment service users	Male Supported employment service users <sup>(a)</sup>	Female Supported employment service users <sup>(a)</sup>	Total Supported employment <sup>(a)</sup> service users	Total Disability employment service users
<b>Living arrangement</b>							
Lives alone	16,209	12,882	29,091	2,168	1,013	3,181	32,272
Lives with family	19,782	11,630	31,412	7,410	4,015	11,425	42,837
Lives with others	16,826	10,325	27,151	3,019	1,980	4,999	32,150
Not known	-	-	-	2,132	1,161	3,293	3,293
<b>Residential setting</b>							
Private residence	49,591	33,395	82,986	11,347	5,985	17,332	100,318
Domestic-scale supported living facility	-	-	-	1,957	1,432	3,389	3,389
Supported accommodation facility	-	-	-	760	388	1,148	1,148
Boarding house/private hotel	3,190	1,423	4,613	68	30	98	4,711
Residential aged care facility	36	19	55	74	36	110	165
Other <sup>(g)</sup>	-	-	-	252	114	366	366
Not known	-	-	-	271	184	455	455
<b>Communication method</b>							
Spoken language	52,501	34,527	87,028	10,577	6,041	16,618	103,646
Sign language	316	310	626	238	128	366	992
Other non-spoken communication	-	-	-	43	23	66	66
Little or no effective communication	-	-	-	963	477	1,440	1,440
Not stated	-	-	-	2,908	1,500	4,408	4,408
<b>Need for interpreter services</b>							
For spoken language other than English	2,128	2,205	4,333	135	65	200	4,533
For non-spoken communication	316	310	626	233	117	350	976
Does not need an interpreter	50,373	32,322	82,695	6,622	3,523	10,145	92,840
Not stated	-	-	-	7,739	4,464	12,203	12,203
<b>Exit status</b>							
Current	34,922	22,701	57,623	12,037	6,679	18,716	76,339
Exited	17,895	12,136	30,031	2,692	1,490	4,182	34,213
<b>Existence of an informal carer</b>							
Has an informal carer	5,057	2,618	7,675	4,158	2,340	6,498	14,173
Does not have an informal carer	47,760	32,219	79,979	10,571	5,829	16,400	96,379
<b>Relationship of carer to service user</b>							
Partner	937	444	1,381	203	101	304	1,685
Mother	3,160	1,609	4,769	2,861	1,649	4,510	9,279
Father	336	122	458	380	183	563	1,021
Daughter/Son	35	114	149	102	72	174	323
Other relative	389	233	622	455	250	705	1,327
Friend/neighbour	188	90	278	151	83	234	512
Not stated	12	6	18	-	-	-	18
Not applicable	47,760	32,219	79,979	10,577	5,831	16,408	96,387
<b>Total</b>	<b>52,817</b>	<b>34,837</b>	<b>87,654</b>	<b>14,729</b>	<b>8,169</b>	<b>22,898</b>	<b>110,552</b>

(a) Includes 381 Targeted support service users. From 1 October 2008, targeted support services previously delivered by the Australian Government and included in 'Supported employment services' for this table were transferred to other service groups delivered by State and Territory Government.

(b) Remoteness area data was derived by applying the ABS Australian Standard Geographic Classification Remoteness Area (ASGC RA) ratios in the ABS postcode-ASGC RA 2006 concordance file to postcode data collected for service users. As the boundary between one level of remoteness and another may cut across postcodes, a certain proportion of a postcode's population can be classified as living in one remoteness areas and the rest in another. Population figures allocated to each remoteness area were rounded to the nearest whole person. As a result of rounding components may not add to column totals.

(c) Includes Deaf/Blind, Vision, Hearing, and Speech disabilities.

(d) Includes external territories, excludes Norfolk Island.

(e) English Proficiency Group 1 countries include Canada, Ireland, New Zealand, South Africa, United Kingdom, United States of America and Zimbabwe.

(f) Includes Aboriginal origin, Torres Strait Islander origin, and both Aboriginal and Torres Strait Islander origin.

(g) Other includes Residence with an Aboriginal/Torres Strait Islander community, Independent living unit within a retirement village, Psychiatric/mental health community care facility, Short term crisis, emergency or transitional accommodation, Hospital, Public place/temporary shelter, and other.



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**Table 2. New starters of Disability employment services, by service type, 2008-09**

Service user characteristics	Open employment	Supported employment	Total new starters
<b>Sex</b>			
Male	24,736	2,173	26,909
Female	16,492	1,094	17,586
<b>Age (year)</b>			
<25	9,766	1,085	10,851
25-34	7,994	742	8,736
35-44	8,741	667	9,408
45-54	9,064	537	9,601
55-64	5,587	217	5,804
65+	76	19	95
<b>State/Territory</b>			
New South Wales	13,150	1,331	14,481
Victoria	12,162	714	12,876
Queensland	8,568	224	8,792
Western Australia	2,696	369	3,065
South Australia	3,037	465	3,502
Tasmania	964	71	1,035
Australian Capital Territory	431	76	507
Northern Territory	220	17	237
<b>Total</b>	<b>41,228</b>	<b>3,267</b>	<b>44,495</b>



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Table 3. Employment outcome of disability employment service users aged 15 years and over, 2008-09

Service user characteristics	Employed Open employment service users	Unemployed Open employment service users	Total Open employment service users	Employed Supported employment service users <sup>(a)</sup>	Unemployed Supported employment service users <sup>(a)</sup>	Total Supported employment service users <sup>(a)</sup>	Total Disability employment service users
<b>Age (years)</b>							
<25	9,848	10,761	20,609	3,559	-	3,559	24,168
25-34	9,006	9,303	18,309	5,114	-	5,114	23,423
35-44	7,422	10,848	18,270	5,931	-	5,931	24,201
45-54	6,477	12,265	18,742	5,258	-	5,258	24,000
55-64	3,095	8,205	11,300	2,321	-	2,321	13,621
65+	151	260	411	332	-	332	743
<b>Sex</b>							
Male	22,496	30,310	52,806	14,507	-	14,507	67,313
Female	13,503	21,332	34,835	8,008	-	8,008	42,843
<b>State / Territory</b>							
New South Wales	9,983	17,700	27,683	8,619	-	8,619	36,302
Victoria	8,748	14,906	23,654	4,967	-	4,967	28,621
Queensland	8,719	10,164	18,883	2,300	-	2,300	21,183
Western Australia	3,692	2,943	6,635	2,413	-	2,413	9,048
South Australia	2,898	4,015	6,913	3,123	-	3,123	10,036
Tasmania	1,054	1,100	2,154	626	-	626	2,780
Australian Capital Territory	602	541	1,143	347	-	347	1,490
Northern Territory	303	273	576	120	-	120	696
<b>Remoteness area<sup>(b)</sup></b>							
Major cities	22,388	33,817	56,205	15,195	-	15,195	71,400
Inner regional	8,656	11,866	20,522	5,189	-	5,189	25,711
Outer regional	4,252	5,105	9,357	1,906	-	1,906	11,263
Remote/Very remote	643	779	1,422	170	-	170	1,592
Unknown	59	74	133	56	-	56	189
<b>Primary disability group</b>							
Intellectual	7,470	3,989	11,459	15,222	-	15,222	26,681
Specific learning/ADD	4,132	3,689	7,821	346	-	346	8,167
Autism	1,700	1,501	3,201	712	-	712	3,913
Physical	7,257	17,626	24,883	1,503	-	1,503	26,386
Acquired brain injury	1,177	1,230	2,407	633	-	633	3,040
Neurological	1,030	1,244	2,274	532	-	532	2,806
Sensory/Speech <sup>(c)</sup>	2,878	2,562	5,440	625	-	625	6,065
Psychiatric	10,355	19,801	30,156	2,823	-	2,823	32,979
Not stated	-	-	-	119	-	119	119
<b>Severity of disability</b>							
Profound	704	1,775	2,479	6,539	-	6,539	9,018
Severe	13,912	25,461	39,373	11,724	-	11,724	51,097
Moderate to none	21,383	24,406	45,789	3,948	-	3,948	49,737
Unknown	-	-	-	304	-	304	304
<b>Indigenous status</b>							
Indigenous <sup>(d)</sup>	902	2,218	3,120	501	-	501	3,621
Not Indigenous	35,097	49,424	84,521	21,580	-	21,580	106,101
Not stated	-	-	-	434	-	434	434
<b>Country of birth (English Proficiency Group countries)</b>							
Australia	30,999	39,370	70,369	20,676	-	20,676	91,045
Born overseas, EPG 1 <sup>(e)</sup>	2,104	3,332	5,436	365	-	365	5,801
Born overseas, EPG 2-4	2,896	8,940	11,836	863	-	863	12,699
Not stated	-	-	-	611	-	611	611
<b>All</b>	<b>35,999</b>	<b>51,642</b>	<b>87,641</b>	<b>22,515</b>	<b>-</b>	<b>22,515</b>	<b>110,156</b>

(a) Total for Supported employment service doesn't include the 381 targeted support service users. Targeted support service users are classified as 'not in the labour force' for the purpose of the Australian Government Disability Services Census data collection. Targeted support services provide people with disability structured training and support to work towards social and community participation or opportunities to develop skills, or retrain, for paid employment. The responsibility of targeted support service transferred to State/Territory governments from 1 October 2008.

(b) Remoteness area data was derived by applying the ABS Australian Standard Geographic Classification Remoteness Area (ASGC RA) ratios in the ABS postcode-ASGC RA 2006 concordance file to postcode data collected for service users. As the boundary between one level of remoteness and another may cut across postcodes, a certain proportion of a postcode's population can be classified as living in one remoteness areas and the rest in another. Population figures allocated to each remoteness area were rounded to the nearest whole person. As a result of rounding components may not add to column totals.

(c) Includes Deaf/Blind, Vision, Hearing, and Speech disabilities.

(d) Includes Aboriginal origin, Torres Strait Islander origin, and both Aboriginal and Torres Strait Islander origin.

(e) English Proficiency Group 1 countries include Canada, Ireland, New Zealand, South Africa, United Kingdom, United States of America and Zimbabwe.



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Table 4. Support needs of users of disability employment services, by service type and sex, 2008-09

Support needs	Male Open employment service users	Female Open employment service users	Total Open employment service users	Male Supported employment service users	Female Supported employment service users	Total Supported employment service users	Total Disability employment service users
<b>Self-care</b>							
Always needs help	71	36	107	1,736	1,067	2,803	2,910
Sometimes needs help	818	484	1,302	4,832	2,783	7,615	8,917
Needs no help but uses aids	-	-	-	135	72	207	207
Needs no help and uses no aids	51,928	34,317	86,245	5,378	2,777	8,155	94,400
Not applicable/Not stated	-	-	-	2,648	1,470	4,118	4,118
<b>Mobility</b>							
Always needs help	148	103	251	2,432	1,601	4,033	4,284
Sometimes needs help	4,717	3,301	8,018	3,753	2,351	6,104	14,122
Needs no help but uses aids	-	-	-	294	138	432	432
Needs no help and uses no aids	47,952	31,433	79,385	7,152	3,390	10,542	89,927
Not applicable/Not stated	-	-	-	1,098	689	1,787	1,787
<b>Communication</b>							
Always needs help	1,356	849	2,205	2,854	1,513	4,367	6,572
Sometimes needs help	23,366	14,398	37,764	7,866	4,440	12,306	50,070
Needs no help but uses aids	-	-	-	105	61	166	166
Needs no help and uses no aids	28,095	19,590	47,685	3,443	1,873	5,316	53,001
Not applicable/Not stated	-	-	-	461	282	743	743
<b>Interpersonal interactions and relationships</b>							
Always needs help	7,448	4,823	12,271	4,000	2,282	6,282	18,553
Sometimes needs help	24,921	16,206	41,127	8,581	4,745	13,326	54,453
Needs no help but uses aids	-	-	-	56	30	86	86
Needs no help and uses no aids	20,448	13,808	34,256	1,187	540	1,727	35,983
Not applicable/Not stated	-	-	-	905	572	1,477	1,477
<b>Learning</b>							
Always needs help	7,471	4,759	12,230	6,442	3,818	10,260	22,490
Sometimes needs help	24,663	16,334	40,997	7,369	3,889	11,258	52,255
Needs no help but uses aids	-	-	-	42	25	67	67
Needs no help and uses no aids	20,683	13,744	34,427	409	157	566	34,993
Not applicable/Not stated	-	-	-	467	280	747	747
<b>Education</b>							
Always needs help	3,078	1,580	4,658	5,077	2,922	7,999	12,657
Sometimes needs help	18,146	10,606	28,752	4,394	2,307	6,701	35,453
Needs no help but uses aids	-	-	-	47	32	79	79
Needs no help and uses no aids	31,593	22,651	54,244	823	408	1,231	55,475
Not applicable/Not stated	-	-	-	4,388	2,500	6,888	6,888
<b>Community(civic) and economic life</b>							
Always needs help	9,729	6,815	16,544	3,777	2,322	6,099	22,643
Sometimes needs help	25,434	16,748	42,182	4,658	2,484	7,142	49,324
Needs no help but uses aids	-	-	-	75	37	112	112
Needs no help and uses no aids	17,654	11,274	28,928	1,473	774	2,247	31,175
Not applicable/Not stated	-	-	-	4,746	2,552	7,298	7,298
<b>Domestic life</b>							
Always needs help	465	291	756	3,188	1,933	5,121	5,877
Sometimes needs help	6,369	5,028	11,397	4,381	2,434	6,815	18,212
Needs no help but uses aids	-	-	-	72	48	120	120
Needs no help and uses no aids	45,983	29,518	75,501	1,627	943	2,570	78,071
Not applicable/Not stated	-	-	-	5,461	2,811	8,272	8,272
<b>Working</b>							
Always needs help	5,173	3,109	8,282	7,666	4,538	12,204	20,486
Sometimes needs help	22,380	13,959	36,339	6,538	3,308	9,846	46,185
Needs no help but uses aids	-	-	-	20	20	40	40
Needs no help and uses no aids	25,264	17,769	43,033	119	63	182	43,215
Not applicable/Not stated	-	-	-	386	240	626	626
<b>Total</b>	<b>52,817</b>	<b>34,837</b>	<b>87,654</b>	<b>14,729</b>	<b>8,169</b>	<b>22,898</b>	<b>110,552</b>



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Table 5. Main reason for cessation of services of exited disability employment services users by service type, 2008-09

Main reason for cessation of services	Open employment service users	Supported employment service users	Total Disability employment service users
Assistance no longer required - moved to mainstream services	6,039	336	6,375
Assistance no longer required - other reason	2,864	1,172	4,036
Needs have increased - other service type required	-	309	309
Service user died	170	57	227
Other reasons <sup>(a)</sup>	20,958	2,308	23,266
<b>Total</b>	<b>30,031</b>	<b>4,182</b>	<b>34,213</b>

(a) Other reasons include service user moved to residential, institutional or supported accommodation setting, services terminated due to budget/staffing constraints, service user terminated service, and other.



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Table 6. Disability employment service users, severity of core-activity limitation by primary disability and service type, 2008-09

Primary disability	Profound core-activity limitation	Severe core-activity limitation	Moderate to none core-activity limitation	Unknown	Total
<b>Open employment service</b>					
Intellectual	231	6,965	4,266	-	11,462
Specific learning/ADD	109	4,540	3,179	-	7,828
Autism	106	1,905	1,191	-	3,202
Physical	443	9,865	14,576	-	24,884
Acquired brain injury	74	1,154	1,180	-	2,408
Neurological	80	1,059	1,135	-	2,274
Sensory/Speech <sup>(a)</sup>	568	2,318	2,554	-	5,440
Psychiatric	868	11,572	17,716	-	30,156
Not stated	-	-	-	-	-
<b>Total</b>	<b>2,479</b>	<b>39,378</b>	<b>45,797</b>	<b>-</b>	<b>87,654</b>
<b>Supported employment service</b>					
Intellectual	4,879	8,048	2,137	490	15,554
Specific learning/ADD	24	195	116	11	346
Autism	250	357	89	19	715
Physical	487	589	415	51	1,542
Acquired brain injury	180	320	123	12	635
Neurological	134	291	98	9	532
Sensory/Speech <sup>(a)</sup>	272	273	78	3	626
Psychiatric	283	1,583	876	84	2,826
Not stated	30	69	17	6	122
<b>Total</b>	<b>6,539</b>	<b>11,725</b>	<b>3,949</b>	<b>685</b>	<b>22,898</b>
<b>Total Disability employment service</b>					
Intellectual	5,110	15,013	6,403	490	27,016
Specific learning/ADD	133	4,735	3,295	11	8,174
Autism	356	2,262	1,280	19	3,917
Physical	930	10,454	14,991	51	26,426
Acquired brain injury	254	1,474	1,303	12	3,043
Neurological	214	1,350	1,233	9	2,806
Sensory/Speech <sup>(a)</sup>	840	2,591	2,632	3	6,066
Psychiatric	1,151	13,155	18,592	84	32,982
Not stated	30	69	17	6	122
<b>Total</b>	<b>9,018</b>	<b>51,103</b>	<b>49,746</b>	<b>685</b>	<b>110,552</b>

(a) Includes Deaf/Blind, Vision, Hearing, and Speech disabilities.





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Table 7. Characteristics of disability service outlets, by service type<sup>(a)</sup>, 2008-09

Data item	Open employment	Supported employment <sup>(b)</sup>	Advocacy	Information/referral and alternative formats of communication <sup>(c)</sup>	Total disability service outlets
<b>State/Territory</b>					
New South Wales	239	145	14	3	401
Victoria	159	97	20	2	278
Queensland	138	50	7	1	196
Western Australia	50	37	8	2	97
South Australia	68	39	6	1	114
Tasmania	19	15	3	-	37
Australian Capital Territory	10	9	2	2	23
Northern Territory	10	5	3	-	18
<b>Agency sector</b>					
Australian government	1	1	-	-	2
State/Territory government	-	2	-	-	2
Local government	5	1	-	-	6
Income tax exempt (charity)	625	360	30	11	1,026
Non-income tax exempt	62	33	33	-	128
<b>Hours of operation per day</b>					
Less than 7	-	43	1	-	44
7 to <9 hours	21	12	3	2	38
9 to <24	604	309	55	9	977
24 hours	47	33	4	-	84
No regular pattern	6	-	-	-	6
Not stated	15	-	-	-	15
<b>Days of operation per week</b>					
1 day	-	43	1	-	44
2 days	26	-	-	-	26
3 days	20	1	-	1	22
4 days	15	-	1	-	16
5 days	6	8	4	-	18
6 days	589	325	57	10	981
7 days	-	7	-	-	7
No regular pattern	17	13	-	-	30
Not stated	20	-	-	-	20
<b>Weeks of operation per year</b>					
1-39 weeks	-	43	1	-	44
40-47 weeks	3	2	-	1	6
48-51 weeks	1	4	-	1	6
52 weeks	312	182	40	6	540
No regular pattern	373	166	22	3	564
Not stated	4	-	-	-	4
<b>Remoteness areas<sup>(d)</sup></b>					
Major cities	367	204	42	11	624
Inner regional	177	115	14	-	305
Outer regional	108	65	3	-	176
Remote	22	7	2	-	31
Very Remote	7	2	-	-	9
Unknown	12	4	2	-	18
<b>Total number of disability service outlets</b>	<b>693</b>	<b>397</b>	<b>63</b>	<b>11</b>	<b>1,164</b>
<b>Number of service users</b>	<b>87,654</b>	<b>22,898</b>	<b>25,533</b>	<b>72,726</b>	<b>208,811</b>
<b>Paid staff hours in the reference week</b>	<b>133,965</b>	<b>147,162</b>	<b>6,047</b>	<b>3,069</b>	<b>290,243</b>
<b>Paid staff hours in a typical week</b>	<b>139,381</b>	<b>153,362</b>	<b>6,451</b>	<b>3,206</b>	<b>302,400</b>
<b>Unpaid Staff hours in the reference week</b>	<b>1,110</b>	<b>3,790</b>	<b>1,215</b>	<b>1,628</b>	<b>7,743</b>
<b>Unpaid staff hours in a typical week</b>	<b>739</b>	<b>3,732</b>	<b>1,114</b>	<b>1,640</b>	<b>7,225</b>

(a) The DSS (former FaHCSIA) discontinued collecting information from certain Australian Government funded respite services in 2009, but resumed collection from 2011.

(b) Includes Targeted support.

(c) Includes Australian Government funded disability information, captioning and print disability services.

(d) Remoteness area data was derived by applying the ABS Australian Standard Geographic Classification Remoteness Area (ASGC RA) ratios in the ABS postcode-ASGC RA 2006 concordance file to postcode data collected for service outlets. As the boundary between one level of remoteness and another may cut across postcodes, a certain proportion of a postcode's service outlets can be classified as locating in one remoteness areas and the rest in another. Service outlet figures allocated to each remoteness area were rounded to the nearest whole number. Components may not add up to totals due to rounding.



Australian Government

Department of Social Services

Table 8. Number of paid and unpaid staff hours in the reference and a typical week, by state and service type<sup>(a)</sup>, 2008-09

Data Item	Open employment	Supported employment <sup>(b)</sup>	Advocacy	Information/referral and alternative formats of communication <sup>(c)</sup>	Total disability service outlets
<b>New South Wales</b>					
Paid staff hours in the reference week	47,144	55,736	1,623	420	104,923
Paid staff hours in a typical week	49,152	57,077	1,767	490	108,486
Unpaid Staff hours in the reference week	507	1,562	302	86	2,457
Unpaid staff hours in a typical week	105	1,472	229	86	1,892
<b>Victoria</b>					
Paid staff hours in the reference week	26,567	33,559	1,506	2,127	63,759
Paid staff hours in a typical week	27,322	35,855	1,698	2,127	67,002
Unpaid Staff hours in the reference week	118	749	309	1,065	2,241
Unpaid staff hours in a typical week	115	729	293	1,070	2,207
<b>Queensland</b>					
Paid staff hours in the reference week	29,850	11,445	731	91	42,117
Paid staff hours in a typical week	31,311	12,282	807	104	44,504
Unpaid Staff hours in the reference week	155	846	36	190	1,227
Unpaid staff hours in a typical week	196	1,040	7	200	1,443
<b>Western Australia</b>					
Paid staff hours in the reference week	12,807	14,464	799	270	28,340
Paid staff hours in a typical week	13,789	15,549	807	253	30,398
Unpaid Staff hours in the reference week	273	60	492	265	1,090
Unpaid staff hours in a typical week	265	66	495	228	1,054
<b>South Australia</b>					
Paid staff hours in the reference week	11,520	20,025	904	112	32,561
Paid staff hours in a typical week	11,383	20,278	876	154	32,691
Unpaid Staff hours in the reference week	42	380	72	13	507
Unpaid staff hours in a typical week	20	233	84	45	382
<b>Tasmania</b>					
Paid staff hours in the reference week	3,495	9,905	203	-	13,603
Paid staff hours in a typical week	3,738	10,209	226	-	14,173
Unpaid Staff hours in the reference week	5	135	4	-	144
Unpaid staff hours in a typical week	17	122	6	-	145
<b>Australian Capital Territory</b>					
Paid staff hours in the reference week	1,714	1,199	155	49	3,117
Paid staff hours in a typical week	1,802	1,199	163	78	3,242
Unpaid Staff hours in the reference week	10	38	-	9	57
Unpaid staff hours in a typical week	1	38	-	11	50
<b>Northern Territory</b>					
Paid staff hours in the reference week	868	829	126	-	1,823
Paid staff hours in a typical week	884	913	107	-	1,904
Unpaid Staff hours in the reference week	-	20	-	-	20
Unpaid staff hours in a typical week	20	32	-	-	52
<b>Total</b>					
Paid staff hours in the reference week	133,965	147,162	6,047	3,069	290,243
Paid staff hours in a typical week	139,381	153,362	6,451	3,206	302,400
Unpaid Staff hours in the reference week	1,110	3,790	1,215	1,628	7,743
Unpaid staff hours in a typical week	739	3,732	1,114	1,640	7,225

(a) DSS (former FaHCSIA) discontinued collecting information from certain Australian Government funded respite services in 2009, but resumed collection from 2011.

(b) Includes Targeted support.

(c) Includes Australian Government funded disability information, captioning and print disability services.