

Portfolio Budget Statements 2019­20

**Budget Related Paper No. 1.15A**

Social Services Portfolio

Budget Initiatives and Explanations of

Appropriations Specified by Outcomes

and Programs by Entity

© Commonwealth of Australia 2019

ISBN (Print) 978-1-925318-87-6

ISBN (Online) 978-1-925318-88-3

This publication is available for your use under a Creative Commons BY Attribution 3.0 Australia licence, with the exception of the Commonwealth Coat of Arms, the Department of Social Services logo, photographs, images, signatures and where otherwise stated. The full licence terms are available from <http://creativecommons.org/licenses/by/3.0/au/legalcode>.

Creative Commons logo

Use of Department of Social Services material under a Creative Commons BY Attribution 3.0 Australia licence requires you to attribute the work (but not in any way that suggests that the Department of Social Services endorses you or your use of the work).

Department of Social Services *material used ‘as supplied*’

Provided you have not modified or transformed the Department of Social Services’ material in any way including, for example, by changing the Department of Social Services’ text; calculating percentage changes; graphing or charting data; or deriving new statistics from published Department of Social Services statistics – then the Department of Social Services prefers the following attribution:

*Source: The Australian Government Department of Social Services*

**Derivative material**

If you have modified or transformed the Department of Social Services material, or derived new material from the Department of Social Services in any way, then the Department of Social Services prefers the following attribution:

*Based on The Australian Government Department of Social Services data*

**Use of the Coat of Arms**

The terms under which the Coat of Arms can be used are set out on the It’s an Honour website (see [www.itsanhonour.gov.au](http://www.itsanhonour.gov.au)).

**Other uses**

Enquiries regarding this licence and any other use of this document are welcome at:

*Andrew Harvey, Chief Finance Officer, Department of Social Services,   
1300 653 227.*

Printed by CanPrint Communications Pty Ltd.





I hereby submit Portfolio Budget Statements in support of the 2019-20 Budget for the Social Services Portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the outcomes for the portfolio.

**The Hon Paul Fletcher MP**

Minister for Families and Social Services

**PARLIAMENT HOUSE CANBERRA 2600**

President of the Senate Australian Senate Parliament House CANBERRA ACT 2600

I present these statements to provide accountability to the Parliament and, through it, the public.

Speaker

House of Representatives Parliament House CANBERRA ACT 2600

Yours sincerely

Dear Mr President Dear Mr Speaker

#### Abbreviations and conventions

The following notations may be used:

NEC/nec not elsewhere classified

– nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

$m $ million

$b $ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

#### Enquiries

Should you have any enquiries regarding this publication, please contact  
Andrew Harvey, Chief Finance Officer, Department of Social Services on   
1300 653 227.

Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Estimates Statements) can be located on the Australian Government Budget website at [www.budget.gov.au](http://www.budget.gov.aua).

User guide

to the

Portfolio Budget Statements

# User guide

The purpose of the *Portfolio Budget Statements 2019-20* (PB Statements) is to inform Senators and Members of Parliament of the proposed allocation of resources to government outcomes by entities within the portfolio. Entities receive resources from the annual appropriations acts, special appropriations (including standing appropriations and special accounts), and revenue from other sources.

A key role of the PB Statements is to facilitate the understanding of proposed annual appropriations in Appropriation Bills (No. 1 and No. 2) 2019­20 (or Appropriation (Parliamentary Departments) Bill *(*No. 1) 2019­20 for the parliamentary departments). In this sense, the PB Statements are Budget related papers and are declared by the Appropriation Acts to be ‘relevant documents’ to the interpretation of the Acts according to section 15AB of the *Acts Interpretation Act 1901*.

The PB Statements provide information, explanation and justification to enable Parliament to understand the purpose of each outcome proposed in the Bills.

As required under section 12 of the *Charter of Budget Honesty Act 1998*, only entities within the general government sector are included as part of the Commonwealth general government sector fiscal estimates and produce PB Statements where they receive funding (either directly or via portfolio departments) through the annual appropriation acts.

The Enhanced Commonwealth Performance Framework

The following diagram outlines the key components of the enhanced Commonwealth performance framework. The diagram identifies the content of each of the publications and the relationship between them. Links to the publications for each entity within the portfolio can be found in the introduction to Section 2: Outcomes and planned performance.

**Enhanced Commonwealth Performance Framework**Key components of relevant publications

Portfolio Budget Statements (April)  
*Portfolio based*

Corporate Plan (August)  
*Entity based*

Supports Annual Appropriations. Informs Senators and Members of Parliament of the proposed allocation of other resources to **government outcomes and programs**.

Provides links to **relevant programs** undertaken by other Commonwealth entities.

Provides high level performance  
information for current, ongoing programs, particularly a **forecast of performance for the current year**.

Provides **detailed** prospective  
performance information for proposed new budget measures that require **a new program** or **significantly change an existing program**.

**Primary planning document** of a  
Commonwealth entity.

Sets out the **purposes** of the entity, the **activities** it will undertake to achieve its purposes and the **results** it expects to achieve over a minimum four year period.

Describes the **environment** in which the entity **operates**, the **capability** it requires to undertake **activities** and a discussion  
of **risk**.

Explains how the entity’s **performance** will be **measured** and **assessed**.

Annual Performance Statement (October following year) *Entity based*

Included in the Commonwealth entity’s Annual Report. Focuses on **recent  
performance**.

Reports on the **actual performance results** for the year against the **forecasts** made in the **corporate plan** and **Portfolio Budget Statements**, and provides other performance information relevant to the entity.

Provides an **analysis** of the factors that **contributed** to the **entity’s   
performance results**.

Contents

Portfolio Overview 3

Social Services Portfolio overview 5

Entity resources and planned performance 9

Department of Social Services 11

Australian Institute of Family Studies 101

National Disability Insurance Agency 127

NDIS Quality and Safeguards Commission 151

Portfolio glossary 175

Abbreviations 181

Portfolio Overview

Social Services Portfolio overview

This document provides information about the changes within the Social Services Portfolio since the publication of the Portfolio Additional Estimates Statements 2018‑19.

For information on the Department of Human Services, refer to the Department of Human Services Portfolio Budget Statements. To prevent duplication of reporting, all references to the Portfolio in this document are exclusive of the Department of Human Services.

Ministers and portfolio responsibilities

The Minister and Assistant Ministers responsible for the portfolio and its entities are:

* The Hon Paul Fletcher MP, Minister for Families and Social Services
* The Hon Sarah Henderson MP, Assistant Minister for Social Services, Housing and Disability Services
* The Hon Michelle Landry MP, Assistant Minister for Children and Families

Structure of the portfolio

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act),   
the portfolio comprises four non-corporate Commonwealth entities (two Departments of State and two listed entities) and one corporate Commonwealth entity. Refer to Figure 1 for further information on the portfolio’s structure.

**Department of Social Services**

The Department of Social Services was formed in September 2013 and is subject to the PGPA Act. The Department of Social Services’ mission is to improve the lifetime wellbeing of individuals and families in Australian communities. The Department works in partnership with government and non-government organisations to achieve this mission through the effective development, management and delivery of payments, policies, programs, and services. The Department of Social Services is a non‑corporate Commonwealth entity under the PGPA Act.

**Australian Institute of Family Studies**

The Australian Institute of Family Studies is a statutory body established under the *Family Law Act 1975*. The Australian Institute of Family Studies’ role is to increase understanding of factors affecting how Australian families function by conducting research and disseminating findings. The Australian Institute of Family Studies’ work provides an evidence base for developing policy and practice relating to the wellbeing of families in Australia. The Australian Institute of Family Studies is a non-corporate Commonwealth entity under the PGPA Act.

**National Disability Insurance Agency**

The National Disability Insurance Agency is a statutory authority established under the *National Disability Insurance Scheme Act 2013* to deliver the National Disability Insurance Scheme (NDIS). The National Disability Insurance Agency provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, and the social and economic participation of eligible people with disability, their families and carers. The National Disability Insurance Agency also plays a key role in building community awareness and understanding of disability matters to reduce the barriers to community inclusion for people with disability, their families and carers. The National Disability Insurance Agency is a corporate Commonwealth entity under the PGPA Act.

**NDIS Quality and Safeguards Commission**

The NDIS Quality and Safeguards Commission is an independent Commonwealth statutory body established under the *National Disability Insurance Scheme Amendment (Quality and Safeguards and Other Measures) Act 2017*. The NDIS Quality and Safeguards Commission commenced operations in New South Wales and South Australia on 1 July 2018 and will commence in the remaining states and territories when those jurisdictions complete the transition to full scheme NDIS. The NDIS Quality and Safeguards Commission registers providers and manages quality standards, supports the resolution of complaints, receives and analyses reportable incident notifications, provides leadership to reduce and eliminate restrictive practices and leads collaboration with states and territories to design and implement nationally consistent NDIS worker screening. The NDIS Quality and Safeguards Commission is a non‑corporate Commonwealth entity under the PGPA Act.

For information on resourcing across the portfolio, please refer to Part 1: Agency Financial Resourcing in *Budget Paper No. 4: Agency Resourcing*.

Figure 1: Social Services portfolio structure and outcomes

| **Minister for Families and Social Services**  The Hon Paul Fletcher MP  **Assistant Minister for Social Services, Housing and Disability Services**  The Hon Sarah Henderson MP  **Assistant Minister for Children and Families**  The Hon Michelle Landry MP |
| --- |
|  |
| **Department of Social Services**  Secretary: Ms Kathryn Campbell AO CSC  **Outcome 1: Social Security**  Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.  **Outcome 2: Families and Communities**  Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.  **Outcome 3: Disability and Carers**  Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.  **Outcome 4: Housing**  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |
|  |
| **Australian Institute of Family Studies**  Director: Ms Anne Hollonds  **Outcome 1:**  Increased understanding of factors affecting how families function by conducting research and communicating findings to policy-makers, service providers and the broader community. |
|  |
| **National Disability Insurance Agency**  Chief Executive Officer: Mr Rob De Luca  **Outcome 1:**  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |
|  |
| **NDIS Quality and Safeguards Commission**  Commissioner: Mr Graeme Head AO  **Outcome 1:**  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |

Entity resources and

planned performance

**Department of Social Services 11**

**Australian Institute of Family Studies 101**

**National Disability Insurance Agency 127**

**NDIS Quality and Safeguards Commission 151**

Department o

Department of Social Services

Entity resources and planned performance

Department of Social Services

Section 1: Entity overview and resources 15

1.1 Strategic direction statement 15

1.2 Entity resource statement 19

1.3 Budget measures 23

Section 2: Outcomes and planned performance 28

2.1 Budgeted expenses and performance for Outcome 1 29

2.2 Budgeted expenses and performance for Outcome 2 59

2.3 Budgeted expenses and performance for Outcome 3 70

2.4 Budgeted expenses and performance for Outcome 4 81

Section 3: Budgeted financial statements 88

3.1 Budgeted financial statements 88

3.2 Budgeted financial statements tables 91

Department of Social Services

Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The Department of Social Services (DSS) provides assistance to individuals and families in Australian communities.

Through policies, payments, programs and services, DSS outcomes reflect four core areas in which we assist people:

* Social Security
* Families and Communities
* Disability and Carers
* Housing

**Key priorities for 2019-­20**

The 2019-20 Budget supports Australians to have the opportunity to get ahead and build a better life for themselves and their families. This includes: a major commitment to reduce violence against women and their children; delivering on the *Royal Commission into Institutional Reponses to Child Sexual Abuse* key recommendations; establishing a *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability*; expanding and extending the Cashless Debit Card trial; supporting Indigenous boarding school students; delivering one-off payments for flood victims and for energy expenses; making income reporting easier for income support recipients; and helping carers, including young carers, by delivering respite, education and employment opportunities.

**A fair and sustainable welfare system**

The 2019-20 Budget continues to ensure the welfare system is sustainable and encourages independence and participation in employment.

The Government will introduce changes to make income reporting easier. Income support recipients will now report income when it is received rather than when it is earned. This is an important step in modernising Australia’s social security system. Together with the Australian Taxation Office’s Single Touch Payroll, it will make reporting requirements for recipients and employers easier, reduce income reporting errors and associated debts, and deliver savings of around $2.1 billion over four years.

Funding of $36.4 million will help Indigenous students stay longer in boarding school. ABSTUDY recipients who need to live away from home to study will now continue to receive Family Tax Benefit until the student finishes Year 12.

The Government has also committed $14.1 million for a Social Impact Investment trial to measure social outcomes. Three organisations will be invited to partner with the Commonwealth in the trial, with a portion of their funding linked to measurable outcomes.

**Helping people recover from the North Queensland flood**

The Flood Education Supplement is for isolated families severely affected by the   
North Queensland flood. Eligible families can receive a one-off payment of $1,000 to help them cover their education and related costs. The payment is expected to help 550 students across 11 North Queensland locations.

**Assistance for energy expenses**

The Australian Government has committed $284.4 million for a one-off Energy Assistance Payment to support 3.9 million Australian residents with their winter energy bills. From June 2019, the Department of Human Services will make payments of $75.00 for eligible singles and $62.50 for each eligible member of a couple.

**Building personal responsibility to reduce welfare dependency**

The Government is expanding and extending the Cashless Debit Card trial with around 22,500 Income Management participants to transition from the BasicsCard onto the Cashless Debit Card. The majority of Income Management participants in the Northern Territory and Cape York will transition to the Cashless Debit Card from January 2020.

The Cashless Debit Card will be enhanced to feature the ability to accrue interest and improved technology which will mean that transactions will automatically decline, online or in store, if the purchase includes restricted items such as alcohol or gambling products.

The four existing Cashless Debit Card trial sites will be extended for an additional 12 months to 30 June 2021. This includes funding for support services. Funding has also been allocated to 30 June 2021 for a proposed fifth site, as announced in the 2018‑19 Mid‑Year Economic and Fiscal Outlook (MYEFO).

The transition and new trial will be independently evaluated, including baseline measurement and a full impact evaluation.

**Improving the lives of vulnerable Australians**

The 2019-20 Budget delivers on a key recommendation from the *Royal Commission into Institutional Reponses to Child Sexual Abuse*. The Government has allocated $22.5 million (to 2024-25) to establish a National Centre for the Prevention of Child Sexual Abuse, which will help ensure the future safety of children and young people, and support survivors of sexual abuse.

The Government has committed $22.6 million to assist newly arrived migrants, including $20.4 million for the National Community Hubs Program, creating 32 new Hubs and continuing to fund the 68 existing Hubs, based in primary schools and community centres. Community Hubs provide a familiar space for migrant and refugee women and their families to learn English, develop new skills, find employment, and access programs and services.

**An increased focus on family and domestic violence and sexual assault**

As part of the Commonwealth’s $328.1 million investment in the *National Plan to Reduce Violence against Women and their Children 2010–2022*, DSS will provide $263.5 million to fund prevention strategies and frontline service initiatives under the Fourth Action Plan 2019‑2022.

As part of this package, DSS will spend $63.5 million on a range of community programs, information campaigns and awareness-raising activities to stop violence before it begins. This includes $16.7 million to continue the national campaign to reduce violence against women, *Stop it at the Start*.

Also included is $78.4 million to provide safe places for people impacted by domestic and family violence, and $26.2 million to continue training health and community workers to recognise and support people experiencing violence.

National counselling helpline 1800RESPECT will receive $64.0 million from the package, to support Australians impacted by, or at risk of, domestic and family violence, and sexual assault.

**Supporting people with disability and Australian carers**

The Government has committed $527.9 million over five years from 2018-19 to support a *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability*.

The 2019-20 Budget also provides Australia’s 2.7 million carers with extra services to ensure they get the help they need before reaching a crisis point.

Funding of $84.3 million will be used to provide additional planned and emergency respite services for carers and enhance carer participation in education and training. The funding will also prioritise outcomes for young carers to help them continue in school or their job, which will reduce the risk of long-term welfare dependency.

The new services will be rolled out through Carer Gateway — the Government’s national website and phone service. The services will include counselling, online peer support and coaching from July 2019, and a new regional service delivery network from September 2019.

### 1.2 Entity resource statement

Table 1.1 shows the total resources from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4: Agency Resourcing.*

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses for Outcome X’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Department of Social Services resource statement – Budget estimates for 2019­20 as at Budget April 2019

|  | *2018-19a* | 2019­20 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Annual appropriations - ordinary annual servicesb |  |  |
| Prior year appropriations availablec | *82,987* | 77,510 |
| Departmental appropriationd | *415,230* | 433,757 |
| s74 external revenuee | *50,082* | 37,569 |
| Departmental capital budgetf | *17,063* | 17,513 |
| Annual appropriations - other services - non-operatingg |  |  |
| Equity injections | *21,469* | 10,845 |
| *Total departmental annual appropriations* | *586,831* | 577,194 |
| ***Total departmental resourcing*** | ***586,831*** | **577,194** |
| **Administered** |  |  |
| Annual appropriations - ordinary annual servicesb |  |  |
| Outcome 1 | *49,283* | 47,899 |
| Outcome 2 | *741,100* | 822,557 |
| Outcome 3h | *7,261,383* | 8,187,926 |
| Outcome 4 | *85,621* | 148,013 |
| Payments to corporate entitiesi | *1,477,674* | 1,408,255 |
| *Total administered annual appropriations* | *9,615,061* | 10,614,650 |

Note: All figures are GST exclusive.

a Annual appropriation amounts appearing for 2018-19 do not include the Appropriation Bills (No. 3) and (No. 4) 2018-19, as they had not been enacted at the time of publication.

b Appropriation Bill (No. 1) 2019-20.

c Estimated adjusted balance carried forward from previous year for annual appropriations.

d Excludes departmental capital budget.

e Estimated external revenue receipts under section 74 of the PGPA Act.

f Departmental capital budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

g Appropriation Bill (No. 2) 2019-20.

h Includes Commonwealth cash contributions to the National Disability Insurance Agency for reasonable and necessary support for participants and community inclusion, and capacity development grants.

i ‘Corporate entities' are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.

Table 1.1: Department of Social Services resource statement – Budget estimates for 2019­20 as at Budget April 2019 (continued)

|  | *2018­19* | 2019­20 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Special appropriations |  |  |
| *Social Security (Administration) Act 1999* | *91,082,424* | 93,880,729 |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | *17,669,777* | 18,042,932 |
| *Paid Parental Leave Act 2010* | *2,251,228* | 2,328,215 |
| *Student Assistance Act 1973* | *354,316* | 364,592 |
| *Business Services Wage Assessment Tool Payment*  *Scheme Act 2015* | *39,708* | – |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018*j | *nfp* | nfp |
| *Public Governance, Performance and Accountability Act 2013* | *200* | – |
| *Total administered special appropriations* | *111,397,653* | 114,616,468 |
| Special accounts |  |  |
| Opening balance | *338,921* | 322,517 |
| Appropriation receiptsk | *447,168* | 509,921 |
| Non-appropriated receipts | *6,711* | 4,530 |
| *Total special accounts receipts* | *792,800* | 836,968 |
| *less administered appropriations drawn from annual/special appropriations and credited to special accounts* | *5,000* | 1,700 |
| *less payments to corporate entities from annual/special appropriations* | *7,207,575* | 8,385,691 |
| ***Total administered resourcing*** | ***114,592,939*** | **117,680,695** |
| **Total resourcing for the Department of Social Services** | ***115,179,770*** | **118,257,889** |
|  |  |  |
|  | *2018­19* | 2019­20 |
| **Average staffing levels (number)** | *2,085* | 2,122 |

Note: All figures are GST exclusive.

j The payments relating to National Redress Scheme for Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.

k Includes amounts credited to the special accounts from DSS annual and special appropriations.

Table 1.1: Department of Social Services resource statement – Budget estimates for 2019­20 as at Budget April 2019 (continued)

Third-party payments from and on behalf of other entities

|  | *2018­19* | 2019­20 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Payments made by the Department of Human Services on behalf of DSS: |  |  |
| Special appropriations - *Social Security (Administration) Act 1999* | *91,508,091* | 94,596,177 |
| Special appropriations - *A New Tax System (Family Assistance) (Administration) Act 1999* | *18,026,532* | 18,097,324 |
| Special appropriations - *Paid Parental Leave Act 2010* | *2,286,480* | 2,331,642 |
| *S*pecial appropriations - *Student Assistance Act 1973* | *364,756* | 378,018 |
| Special appropriations - *Business Services Wage Assessment Tool Payment Scheme Act 2015* | *36,836* | – |
| Special appropriations - *National* *Redress Scheme for Institutional Child Sexual Abuse Act 2018*l | *nfp* | nfp |
| Annual administered appropriations | *5,862* | 7,367 |
| Payments made by the Department of Veterans' Affairs on behalf of DSS: |  |  |
| Special appropriations - *Social Security (Administration) Act 1999* | *44,226* | 39,415 |
| Payments made to other entities for the provision of services: |  |  |
| Department of Veterans' Affairs | *149* | 147 |
| Payments made to corporate entities within the Portfolio: |  |  |
| National Disability Insurance Agency (Annual appropriations - ordinary annual services)m,n | *7,157,860* | 8,205,762 |
| National Disability Insurance Agency (Special Accounts) | *49,715* | 179,929 |
| Receipts received from other entities for the provision of services |  |  |
| Department of Health | *20,597* | 6,323 |
| Department of the Prime Minister and Cabinet | *9,405* | 4,663 |
| Department of Education and Training | *6,709* | 6,709 |
| Department of Agriculture and Water Resources | *3,826* | 6,357 |
| Attorney-General's Department | *1,333* | 5,503 |
| Other | *8,212* | 8,014 |

Note: All figures are GST exclusive.

l The payments relating to National Redress Scheme for Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.

m The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

n Annual appropriation amounts appearing for 2018-19 do not include the Appropriation Bills (No. 3) and (No. 4) 2018-19, as they had not been enacted at the time of publication.

### 1.3 Budget measures

Budget measures in Part 1 relating to DSS are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: Department of Social Services 2019­20 Budget measures

Part 1: Measures announced since the 2018­19 MYEFO

|  | Program | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Expense Measures** |  |  |  |  |  |  |
| Extending Family Tax Benefit to ABSTUDY recipients aged 16 and over who study away from home | 1.1 |  |  |  |  |  |
| Administered expenses |  | – | 4,022 | 8,399 | 8,725 | 9,102 |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **4,022** | **8,399** | **8,725** | **9,102** |
| North Queensland Flood Recovery Packagea | 1.2, 1.11 |  |  |  |  |  |
| Administered expenses |  | 521 | – | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **521** | **–** | **–** | **–** | **–** |
| Changing the Social Security Income Assessment Model | 1.3, 1.6, 1.8, 1.9, 1.10, 1.11, 1.12 |  |  |  |  |  |
| Administered expenses |  | – | – | (655,633) | (706,804) | (755,983) |
| Departmental expenses |  | – | 205 | – | – | – |
| **Total** |  | **–** | **205** | **(655,633)** | **(706,804)** | **(755,983)** |
| Energy Assistance Payment | 1.6, 1.8, 1.9, 1.10 |  |  |  |  |  |
| Administered expenses |  | 257,116 | 652 | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **257,116** | **652** | **–** | **–** | **–** |
| Protecting Your Super Package – putting members' interests firstb | 1.8, 1.10 |  |  |  |  |  |
| Administered expenses |  | – | (2,191) | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **(2,191)** | **–** | **–** | **–** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Part 1: Measures announced since the 2018­19 MYEFO (continued)

|  | Program | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Expense Measures (continued)** |  |  |  |  |  |  |
| Immigration Reformc | 1.12 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | (996) | (272) | – | – | – |
| **Total** |  | **(996)** | **(272)** | **–** | **–** | **–** |
| New Regional Visas – Population Packaged | 1.12 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | 212 | 969 | – | – | – |
| **Total** |  | **212** | **969** | **–** | **–** | **–** |
| Mutual Understanding, Support, Tolerance, Engagement and Respect Initiative – additional fundinge | 2.1 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** | **–** |
| Single National Mechanism for Commonwealth Legal Assistancef | 2.3 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** | **–** |
| Building Social Cohesion for Newly Arrived Migrants | 2.1, 2.4 |  |  |  |  |  |
| Administered expenses |  | – | 5,835 | 7,073 | 4,645 | 4,719 |
| Departmental expenses |  | – | 116 | 185 | – | – |
| **Total** |  | **–** | **5,951** | **7,258** | **4,645** | **4,719** |
| Cashless Debit Card – further extension and expansiong | 2.1, 2.4 |  |  |  |  |  |
| Administered expenses |  | – | nfp | nfp | nfp | nfp |
| Departmental expenses |  | – | nfp | nfp | nfp | nfp |
| **Total** |  | **–** | **nfp** | **nfp** | **nfp** | **nfp** |
| Establishing the National Centre for the Prevention of Child Sexual Abuse | 2.1, 2.4 |  |  |  |  |  |
| Administered expenses |  | – | – | 4,420 | 4,820 | 4,420 |
| Departmental expenses |  | – | 2,323 | 235 | 186 | 187 |
| **Total** |  | **–** | **2,323** | **4,655** | **5,006** | **4,607** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Part 1: Measures announced since the 2018­19 MYEFO (continued)

|  | Program | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Expense Measures (continued)** |  |  |  |  |  |  |
| Increasing workforce participation for young adults with Down syndromeh | 3.1 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** | **–** |
| Australian Disability Enterprises – additional supporti | 3.1, 3.3 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** | **–** |
| Integrated Carer Support Service – additional support for young carers | 3.1, 3.3 |  |  |  |  |  |
| Administered expenses |  | – | 18,142 | 21,916 | 22,494 | 21,654 |
| Departmental expenses |  | – | 50 | – | – | – |
| **Total** |  | **–** | **18,192** | **21,916** | **22,494** | **21,654** |
| Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disabilityj | 3.1, 3.3 |  |  |  |  |  |
| Administered expenses |  | – | 34,468 | 34,253 | 34,255 | – |
| Departmental expenses |  | – | 4,991 | 4,485 | 4,515 | – |
| **Total** |  | **–** | **39,459** | **38,738** | **38,770** | **–** |
| Hobart City Dealk | 4.1 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** | **–** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Part 1: Measures announced since the 2018­19 MYEFO (continued)

|  | Program | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Cross-Outcome** |  |  |  |  |  |  |
| Social Impact Investing – payment by outcomes trials |  |  |  |  |  |  |
| Outcome 1 | 1.10, 1.12 |  |  |  |  |  |
| Administered expenses |  | (496) | 1,850 | 1,865 | 4,000 | 5,600 |
| Departmental expenses |  | – | 1,592 | 143 | 144 | 345 |
| Outcome 2 | 2.1 |  |  |  |  |  |
| Administered expenses |  | – | (450) | (450) | – | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **(496)** | **2,992** | **1,558** | **4,144** | **5,945** |
| Protecting Your Super Package – amendmentl |  |  |  |  |  |  |
| Outcome 1 | 1.8, 1.10 |  |  |  |  |  |
| Administered expenses |  | – | (411) | (656) | (680) | (707) |
| Departmental expenses |  | – | – | – | – | – |
| Outcome 3 | 3.1 |  |  |  |  |  |
| Administered expenses |  | – | (8) | (30) | (50) | (59) |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **(419)** | **(686)** | **(730)** | **(766)** |
| Fourth Action Plan (2019-22) to reduce violence against women and their children |  |  |  |  |  |  |
| Outcome 2 | 2.1, 2.4 |  |  |  |  |  |
| Administered expenses |  | – | 62,874 | 82,320 | 37,538 | – |
| Departmental expenses |  | – | 3,841 | 1,592 | 1,527 | – |
| Outcome 4 | 4.1 |  |  |  |  |  |
| Administered expenses |  | – | – | 29,972 | 30,422 | – |
| Departmental expenses |  | – | – | – | – | – |
| **Total** |  | **–** | **66,715** | **113,884** | **69,487** | **–** |
| **Total Expense Measures** |  |  |  |  |  |  |
| Administered |  | 257,141 | 124,783 | (466,551) | (560,635) | (711,254) |
| Departmental |  | (784) | 13,815 | 6,640 | 6,372 | 532 |
| **Total** |  | **256,357** | **138,598** | **(459,911)** | **(554,263)** | **(710,722)** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Part 1: Measures announced since the 2018­19 MYEFO (continued)

a The lead entity for the measure North Queensland Flood Recovery Package is the Department of Agriculture and Water Resources. A full measure description and package details appear in Budget Paper No. 2, under the Agriculture and Water Resources Portfolio.

b The lead entity for the measure Protecting Your Super Package – putting members’ interests first is the Treasury. A full measure description and package details appear in Budget Paper No. 2, under the Treasury Portfolio.

c The measure Immigration Reform was announced in the Portfolio Additional Estimates Statements (PAES) 2018-19 for the Social Services Portfolio. The Government decided not to proceed with this measure as included in PAES. The financial figures reflect the current net fiscal impact of the measure to DSS.

d The lead entity for the measure New Regional Visas – Population Package is the Department of Home Affairs. A full measure description and package details appear in Budget Paper No. 2, under the Home Affairs Portfolio.

e The changes to the measure Mutual Understanding, Support, Tolerance, Engagement and Respect Initiative – additional funding were announced in the PAES 2018-19 for the Social Services Portfolio. The measure will provide funding to DSS of $20.0 million in 2018-19, $20.0 million in 2019‑20 and $20.0 million in 2020‑21.

f The lead entity for the measure Single National Mechanism for Commonwealth Legal Assistance is the Attorney-General’s Department. A full measure description appears in Budget Paper No. 2, under the Attorney‑General’s Portfolio.

g The expenditure for the measure Cashless Debit Card – further extension and expansion is not for publication as this information is commercial‑in-confidence.

h The measure Increasing workforce participation for young adults with Down syndrome was announced on 10 February 2019 jointly by the Treasurer, the Hon Josh Frydenberg MP, and the Assistant Minister for Social Services, Housing and Disability Services, the Hon Sarah Henderson MP. DSS will receive funding of $0.3 million in 2018-19. The full measure description appears in Budget Paper No. 2.

i Funding for the measure Australian Disability Enterprises – additional support has already been provided for by the Government. The measure will reduce funding to DSS of $45.8 million in 2018-19, and increase funding to DSS of $1.9 million in 2019-20, $47.6 million in 2020-21, $33.3 million in 2021-22 and $30.0 million in 2022‑23. A full measure description appears in Budget Paper No. 2.

j The lead entity for the measure Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability is the Attorney-General’s Department. A full measure description appears in Budget Paper No. 2, under the Attorney‑General’s Portfolio.

k The measure Hobart City Deal was published in the PAES 2018-19 for the Social Services Portfolio as Improving Social Housing Outcomes. The current measure reflects a subsequent decision to move $27.0 million from 2018-19 to 2019-20.

l The lead entity for the measure Protecting Your Super Package – amendment is the Treasury. A full measure description and package details appear in Budget Paper No. 2, under the Treasury Portfolio.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the enhanced Commonwealth performance framework established by the   
*Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide an entity’s complete performance story.

The most recent corporate plan for DSS can be found at: [www.dss.gov.au](https://www.dss.gov.au).

The most recent annual performance statement can be found at: [www.dss.gov.au](https://www.dss.gov.au).

**2.1 Budgeted expenses and performance for Outcome 1**

| Outcome 1: Social Security  Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. |
| --- |

Linked programs

|  |
| --- |
| **Department of Education and Training** |
| **Program**   * Program 2.4 – Higher Education Loan Program |
| **Contribution to Outcome 1 made by linked program**  This linked program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. |
| **Department of Jobs and Small Business** |
| **Program**   * Program 1.1 – Employment Services |
| **Contribution to Outcome 1 made by linked program**  Mutual obligation requirements and compliance frameworks for various payments under this Outcome are stipulated in this linked program. |
| **Department of Health** |
| **Program**   * Program 5.3 – Immunisation |
| **Contribution to Outcome 1 made by linked program**  The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for the full entitlement of Family Tax Benefit Part A is contingent on satisfying age-related immunisation requirements contained in this Outcome. |
| **Department of Human Services** |
| **Programs**   * Program 1.1 – Services to the Community – Social Security and Welfare * Program 1.3 – Child Support |
| **Contribution to Outcome 1 made by linked programs**  Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by the Department of Human Services. |

Linked programs (continued)

|  |
| --- |
| **Department of the Prime Minister and Cabinet** |
| **Programs**   * Program 2.1 – Indigenous Advancement – Jobs, Land and Economy * Program 2.2 – Indigenous Advancement – Children and Schooling |
| **Contribution to Outcome 1 made by linked programs**  Mutual exclusion provisions are shared between scholarships administered by the Department of the Prime Minister and Cabinet and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome. |
| **Department of Veterans’ Affairs** |
| **Program**   * Program 1.1 – Veterans’ Income Support and Allowances |
| **Contribution to Outcome 1 made by linked program**  Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans’ Affairs. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 1 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment. |

Table 2.1.1: Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

|  | **Outcome 1: Social Security** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
|  | **Program 1.1 - Family Tax Benefit** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *A New Tax System (Family Assistance) (Administration) Act 1999* | 17,647,240 | 18,029,665 | 17,928,256 | 18,237,688 | 18,333,653 |
|  | **Administered Total** | 17,647,240 | 18,029,665 | 17,928,256 | 18,237,688 | 18,333,653 |
|  | **Total expenses for Program 1.1** | **17,647,240** | **18,029,665** | **17,928,256** | **18,237,688** | **18,333,653** |
|  | **Program 1.2 - Child Payments** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 3,065 | 3,076 | 3,058 | 3,115 | 3,194 |
|  | *A New Tax System (Family Assistance) (Administration) Act 1999* | 22,537 | 13,267 | 9,160 | 9,220 | 9,282 |
|  | *Student Assistance Act 1973* | 78,106 | 80,019 | 83,106 | 87,121 | 90,648 |
|  | **Administered Total** | 103,708 | 96,362 | 95,324 | 99,456 | 103,124 |
|  | **Total expenses for Program 1.2** | **103,708** | **96,362** | **95,324** | **99,456** | **103,124** |
|  | **Program 1.3 - Income Support for Vulnerable People** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 142,697 | 225,049 | 261,208 | 264,745 | 261,367 |
|  | **Administered Total** | 142,697 | 225,049 | 261,208 | 264,745 | 261,367 |
|  | **Total expenses for Program 1.3** | **142,697** | **225,049** | **261,208** | **264,745** | **261,367** |
|  | **Program 1.4 - Income Support for People in Special Circumstances** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Ordinary annual services (Appropriation Bill No. 1) | 1,362 | 1,367 | 1,374 | 1,381 | 1,388 |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 4,413 | 3,727 | – | – | – |
|  | **Administered Total** | 5,775 | 5,094 | 1,374 | 1,381 | 1,388 |
|  | **Total expenses for Program 1.4** | **5,775** | **5,094** | **1,374** | **1,381** | **1,388** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

|  | **Outcome 1: Social Security** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
|  | **Program 1.5 - Supplementary Payments and Support for Income Support Recipients** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 26,998 | 25,553 | 23,123 | 21,573 | 22,222 |
|  | **Administered Total** | 26,998 | 25,553 | 23,123 | 21,573 | 22,222 |
|  | **Total expenses for Program 1.5** | **26,998** | **25,553** | **23,123** | **21,573** | **22,222** |
|  | **Program 1.6 - Income Support for Seniors** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 46,744,024 | 48,341,981 | 50,358,510 | 52,331,223 | 54,786,181 |
|  | **Administered Total** | 46,744,024 | 48,341,981 | 50,358,510 | 52,331,223 | 54,786,181 |
|  | **Total expenses for Program 1.6** | **46,744,024** | **48,341,981** | **50,358,510** | **52,331,223** | **54,786,181** |
|  | **Program 1.7 - Allowances and Concessions for Seniors** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 92,426 | 83,285 | 75,043 | 67,621 | 60,931 |
|  | **Administered Total** | 92,426 | 83,285 | 75,043 | 67,621 | 60,931 |
|  | **Total expenses for Program 1.7** | **92,426** | **83,285** | **75,043** | **67,621** | **60,931** |
|  | **Program 1.8 - Income Support for People with Disability** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 16,727,821 | 17,111,452 | 17,098,306 | 17,678,182 | 17,940,271 |
|  | **Administered Total** | 16,727,821 | 17,111,452 | 17,098,306 | 17,678,182 | 17,940,271 |
|  | **Total expenses for Program 1.8** | **16,727,821** | **17,111,452** | **17,098,306** | **17,678,182** | **17,940,271** |
|  | **Program 1.9 - Income Support for Carers** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Ordinary annual services (Appropriation Bill No. 1) | 2,800 | 2,800 | 2,800 | 2,800 | 2,800 |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 8,792,430 | 9,234,170 | 9,520,507 | 10,050,634 | 10,559,938 |
|  | **Administered Total** | 8,795,230 | 9,236,970 | 9,523,307 | 10,053,434 | 10,562,738 |
|  | **Total expenses for Program 1.9** | **8,795,230** | **9,236,970** | **9,523,307** | **10,053,434** | **10,562,738** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

|  | **Outcome 1: Social Security** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
|  | **Program 1.10 - Working Age Payments** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Ordinary annual services (Appropriation Bill No. 1) | 33,625 | 43,732 | 16,021 | 6,256 | 5,998 |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 16,190,917 | 16,431,205 | 16,392,001 | 16,934,234 | 17,399,784 |
|  | **Administered Total** | 16,224,542 | 16,474,937 | 16,408,022 | 16,940,490 | 17,405,782 |
|  | **Total expenses for Program 1.10** | **16,224,542** | **16,474,937** | **16,408,022** | **16,940,490** | **17,405,782** |
|  | **Program 1.11 - Student Payments** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Special appropriations |  |  |  |  |  |
|  | *Social Security (Administration) Act 1999* | 2,288,081 | 2,342,604 | 2,344,071 | 2,389,573 | 2,476,440 |
|  | *Student Assistance Act 1973* | 274,706 | 283,051 | 289,409 | 298,911 | 310,534 |
|  | **Administered Total** | 2,562,787 | 2,625,655 | 2,633,480 | 2,688,484 | 2,786,974 |
|  | **Total expenses for Program 1.11** | **2,562,787** | **2,625,655** | **2,633,480** | **2,688,484** | **2,786,974** |
|  | **Program 1.12 - Program Support for Outcome 1** | | | | | |
|  | Departmental expenses |  |  |  |  |  |
|  | Departmental appropriation | 106,156 | 103,892 | 92,178 | 91,707 | 91,981 |
|  | s74 external revenuea | 2,444 | 1,030 | 1,030 | 1,030 | 1,030 |
|  | Expenses not requiring appropriation in the budget yearb | 35,873 | 29,594 | 22,550 | 14,415 | 12,754 |
|  | **Departmental Total** | 144,473 | 134,516 | 115,758 | 107,152 | 105,765 |
|  | **Total expenses for Program 1.12** | **144,473** | **134,516** | **115,758** | **107,152** | **105,765** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

|  | **Outcome 1: Social Security** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
|  | **Outcome 1 Totals by appropriation type** | | | | | |
|  | Administered expenses |  |  |  |  |  |
|  | Ordinary annual services (Appropriation Bill No. 1) | 37,787 | 47,899 | 20,195 | 10,437 | 10,186 |
|  | Special appropriations | 109,035,461 | 112,208,104 | 114,385,758 | 118,373,840 | 122,254,445 |
|  | **Administered Total** | 109,073,248 | 112,256,003 | 114,405,953 | 118,384,277 | 122,264,631 |
|  | Departmental expenses |  |  |  |  |  |
|  | Departmental appropriation | 106,156 | 103,892 | 92,178 | 91,707 | 91,981 |
|  | s74 external revenuea | 2,444 | 1,030 | 1,030 | 1,030 | 1,030 |
|  | Expenses not requiring appropriation in the budget yearb | 35,873 | 29,594 | 22,550 | 14,415 | 12,754 |
|  | **Departmental Total** | 144,473 | 134,516 | 115,758 | 107,152 | 105,765 |
|  | **Total expenses for**  **Outcome 1** | **109,217,721** | **112,390,519** | **114,521,711** | **118,491,429** | **122,370,396** |
|  |  |  |  |  |  |  |
|  | **Movement of administered funds between yearsc** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
|  | Outcome 1: |  |  |  |  |  |
|  | Program 1.10 - Working Age Payments | (15,489) | 6,367 | 9,122 | – | – |
|  | **Total movement of administered funds** | **(15,489)** | **6,367** | **9,122** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

c Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.1.2: Program components of Outcome 1

| **Program 1.1 - Family Tax Benefit** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.1.1 - Component 1 (Family Tax Benefit Part A)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 13,666,221 | 13,944,826 | 13,847,133 | 14,072,232 | 14,151,858 |
| Total component 1 expenses | 13,666,221 | 13,944,826 | 13,847,133 | 14,072,232 | 14,151,858 |
| *1.1.2 - Component 2 (Family Tax Benefit Part B)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 3,981,019 | 4,084,839 | 4,081,123 | 4,165,456 | 4,181,795 |
| Total component 2 expenses | 3,981,019 | 4,084,839 | 4,081,123 | 4,165,456 | 4,181,795 |
| **Total Program expenses** | **17,647,240** | **18,029,665** | **17,928,256** | **18,237,688** | **18,333,653** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.2 - Child Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.2.1 - Component 1 (Single Income Family Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999*a | 20,786 | 11,453 | 7,279 | 7,279 | 7,279 |
| Total component 1 expenses | 20,786 | 11,453 | 7,279 | 7,279 | 7,279 |
| *1.2.2 - Component 2 (Stillborn Baby Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 1,751 | 1,814 | 1,881 | 1,941 | 2,003 |
| Total component 2 expenses | 1,751 | 1,814 | 1,881 | 1,941 | 2,003 |
| *1.2.3 - Component 3 (Double Orphan Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 3,065 | 3,076 | 3,058 | 3,115 | 3,194 |
| Total component 3 expenses | 3,065 | 3,076 | 3,058 | 3,115 | 3,194 |
| *1.2.4 - Component 4 (Assistance for Isolated Children)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 78,106 | 80,019 | 83,106 | 87,121 | 90,648 |
| Total component 4 expenses | 78,106 | 80,019 | 83,106 | 87,121 | 90,648 |
| **Total Program expenses** | **103,708** | **96,362** | **95,324** | **99,456** | **103,124** |

a The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.3 - Income Support for Vulnerable People** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.3.1 - Component 1 (Special Benefit)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 142,697 | 225,049 | 261,208 | 264,745 | 261,367 |
| Total component 1 expenses | 142,697 | 225,049 | 261,208 | 264,745 | 261,367 |
| **Total Program expenses** | **142,697** | **225,049** | **261,208** | **264,745** | **261,367** |

| **Program 1.4 - Income Support for People in Special Circumstances** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.4.1 - Component 1 (Payments under Special Circumstances)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 1,362 | 1,367 | 1,374 | 1,381 | 1,388 |
| Total component 1 expenses | 1,362 | 1,367 | 1,374 | 1,381 | 1,388 |
| *1.4.2 - Component 2 (Bereavement Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*a | 4,413 | 3,727 | – | – | – |
| Total component 2 expenses | 4,413 | 3,727 | – | – | – |
| **Total Program expenses** | **5,775** | **5,094** | **1,374** | **1,381** | **1,388** |

a This payment will cease from 20 March 2020. This change is a result of the 2017-18 Budget measure: Working Age Payments Reforms.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.5 - Supplementary Payments and Support for Income Support Recipients** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.1 - Component 1 (Essential Medical Equipment Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 7,052 | 7,229 | 7,451 | 7,677 | 7,904 |
| Total component 1 expenses | 7,052 | 7,229 | 7,451 | 7,677 | 7,904 |
| *1.5.2 - Component 2 (Utilities Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 19,946 | 18,324 | 15,672 | 13,896 | 14,318 |
| Total component 2 expenses | 19,946 | 18,324 | 15,672 | 13,896 | 14,318 |
| **Total Program expenses** | **26,998** | **25,553** | **23,123** | **21,573** | **22,222** |

| **Program 1.6 - Income Support for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.6.1 - Component 1 (Age Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 46,660,529 | 48,283,974 | 50,358,510 | 52,331,223 | 54,786,181 |
| Total component 1 expenses | 46,660,529 | 48,283,974 | 50,358,510 | 52,331,223 | 54,786,181 |
| *1.6.2 - Component 2 (Widow B Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*a | 5,507 | 3,633 | – | – | – |
| Total component 2 expenses | 5,507 | 3,633 | – | – | – |
| *1.6.3 - Component 3 (Wife Pension (Age))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*a | 77,988 | 54,374 | – | – | – |
| Total component 3 expenses | 77,988 | 54,374 | – | – | – |
| **Total Program expenses** | **46,744,024** | **48,341,981** | **50,358,510** | **52,331,223** | **54,786,181** |

a This payment will cease from 20 March 2020. This change is a result of the 2017-18 Budget measure: Working Age Payments Reforms.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.7 - Allowances and Concessions for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.7.1 - Component 1 (Energy Supplement for Commonwealth Seniors Health Card holders)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 92,426 | 83,285 | 75,043 | 67,621 | 60,931 |
| Total component 1 expenses | 92,426 | 83,285 | 75,043 | 67,621 | 60,931 |
| **Total Program expenses** | **92,426** | **83,285** | **75,043** | **67,621** | **60,931** |

| **Program 1.8 - Income Support for People with Disability** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.8.1 - Component 1 (Disability Support Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 16,654,773 | 17,061,989 | 17,058,149 | 17,640,542 | 17,904,763 |
| Total component 1 expenses | 16,654,773 | 17,061,989 | 17,058,149 | 17,640,542 | 17,904,763 |
| *1.8.2 - Component 2 (Mobility Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 73,048 | 49,463 | 40,157 | 37,640 | 35,508 |
| Total component 2 expenses | 73,048 | 49,463 | 40,157 | 37,640 | 35,508 |
| **Total Program expenses** | **16,727,821** | **17,111,452** | **17,098,306** | **17,678,182** | **17,940,271** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.9 - Income Support for Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.9.1 - Component 1 (Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child))* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 2,800 | 2,800 | 2,800 | 2,800 | 2,800 |
| Total component 1 expenses | 2,800 | 2,800 | 2,800 | 2,800 | 2,800 |
| *1.9.2 - Component 2 (Carer Allowance (Adult))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 1,706,418 | 1,781,712 | 1,844,738 | 1,942,430 | 2,040,748 |
| Total component 2 expenses | 1,706,418 | 1,781,712 | 1,844,738 | 1,942,430 | 2,040,748 |
| *1.9.3 - Component 3 (Carer Allowance (Child))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 632,110 | 660,251 | 686,761 | 728,159 | 767,731 |
| Total component 3 expenses | 632,110 | 660,251 | 686,761 | 728,159 | 767,731 |
| *1.9.4 - Component 4 (Carer Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 5,599,184 | 5,941,458 | 6,164,027 | 6,532,978 | 6,881,141 |
| Total component 4 expenses | 5,599,184 | 5,941,458 | 6,164,027 | 6,532,978 | 6,881,141 |
| *1.9.5 - Component 5 (Carer Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 596,010 | 613,945 | 629,140 | 645,707 | 662,554 |
| Total component 5 expenses | 596,010 | 613,945 | 629,140 | 645,707 | 662,554 |
| *1.9.6 - Component 6 (Child Disability Assistance Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 189,838 | 190,915 | 195,841 | 201,360 | 207,764 |
| Total component 6 expenses | 189,838 | 190,915 | 195,841 | 201,360 | 207,764 |
| *1.9.7 - Component 7 (Wife Pension (Disability Support Pension))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*a | 68,870 | 45,889 | – | – | – |
| Total component 7 expenses | 68,870 | 45,889 | – | – | – |
| **Total Program expenses** | **8,795,230** | **9,236,970** | **9,523,307** | **10,053,434** | **10,562,738** |

a This payment will cease from 20 March 2020. This change is a result of the 2017-18 Budget measure: Working Age Payments Reforms.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.10 - Working Age Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.1 - Component 1 (Compensation and Debt Relief)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 198 | 198 | 198 | 198 | 198 |
| Total component 1 expenses | 198 | 198 | 198 | 198 | 198 |
| *1.10.2 - Component 2 (Investment Approach to Welfare - Evaluation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 29,720 | 32,613 | 8,200 | 200 | 200 |
| Total component 2 expenses | 29,720 | 32,613 | 8,200 | 200 | 200 |
| *1.10.3 - Component 3 (Newstart Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*a | 9,741,663 | 7,368,567 | – | – | – |
| Total component 3 expenses | 9,741,663 | 7,368,567 | – | – | – |
| *1.10.4 - Component 4 (Parenting Payment Partnered)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 833,516 | 809,330 | 763,593 | 791,027 | 803,397 |
| Total component 4 expenses | 833,516 | 809,330 | 763,593 | 791,027 | 803,397 |
| *1.10.5 - Component 5 (Parenting Payment Single)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 4,421,759 | 4,503,326 | 4,537,442 | 4,647,895 | 4,725,479 |
| Total component 5 expenses | 4,421,759 | 4,503,326 | 4,537,442 | 4,647,895 | 4,725,479 |
| *1.10.6 - Component 6 (Pensioner Education Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 41,851 | 24,268 | 24,930 | 25,427 | 25,958 |
| Total component 6 expenses | 41,851 | 24,268 | 24,930 | 25,427 | 25,958 |
| *1.10.7 - Component 7 (Sickness Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*b | 102,680 | 71,136 | 247 | – | – |
| Total component 7 expenses | 102,680 | 71,136 | 247 | – | – |
| *1.10.8 - Component 8 (Widow Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 160,157 | 116,668 | 47,937 | 8,761 | – |
| Total component 8 expenses | 160,157 | 116,668 | 47,937 | 8,761 | – |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.10 - Working Age Payments (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.9 - Component 9 (Youth Allowance (Other))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 877,387 | 886,916 | 937,063 | 962,494 | 1,012,515 |
| Total component 9 expenses | 877,387 | 886,916 | 937,063 | 962,494 | 1,012,515 |
| *1.10.10 - Component 10 (Seasonal Work Incentives - Evaluation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 326 | – | – | – | – |
| Total component 10 expenses | 326 | – | – | – | – |
| *1.10.11 - Component 11 (Partner Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 11,904 | 13,861 | 5,486 | 1,552 | – |
| Total component 11 expenses | 11,904 | 13,861 | 5,486 | 1,552 | – |
| *1.10.12 - Component 12 (JobSeeker Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | – | 2,637,133 | 10,075,303 | 10,497,078 | 10,832,435 |
| Total component 12 expenses | – | 2,637,133 | 10,075,303 | 10,497,078 | 10,832,435 |
| *1.10.13 - Component 13 (Social Impact Investment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 3,381 | 6,432 | 6,501 | 5,858 | 5,600 |
| Total component 13 expenses | 3,381 | 6,432 | 6,501 | 5,858 | 5,600 |
| *1.10.14 - Component 14 (Drug Testing Trial - Treatment Fund)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | – | 4,489 | 1,122 | – | – |
| Total component 14 expenses | – | 4,489 | 1,122 | – | – |
| **Total Program expenses** | **16,224,542** | **16,474,937** | **16,408,022** | **16,940,490** | **17,405,782** |

a Newstart Allowance will cease from 20 March 2020 when the new Jobseeker Payment is introduced. This change is a result of the 2017-18 Budget measure: Working Age Payments Reforms.

b Sickness Allowance will close to new entrants from 20 March 2020 when the new Jobseeker Payment is introduced, and then will cease on 20 September 2020. This change is a result of the 2017-18 Budget measure: Working Age Payments Reforms.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.11 - Student Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.11.1 - Component 1 (ABSTUDY - Secondary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 160,079 | 167,680 | 174,130 | 178,902 | 183,743 |
| Total component 1 expenses | 160,079 | 167,680 | 174,130 | 178,902 | 183,743 |
| *1.11.2 - Component 2 (ABSTUDY - Tertiary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 111,620 | 112,128 | 111,780 | 116,274 | 122,808 |
| Total component 2 expenses | 111,620 | 112,128 | 111,780 | 116,274 | 122,808 |
| *1.11.3 - Component 3 (Austudy)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 453,359 | 458,418 | 467,757 | 493,478 | 508,428 |
| Total component 3 expenses | 453,359 | 458,418 | 467,757 | 493,478 | 508,428 |
| *1.11.4 - Component 4 (Youth Allowance (student))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 1,696,325 | 1,738,636 | 1,720,762 | 1,729,952 | 1,790,418 |
| Total component 4 expenses | 1,696,325 | 1,738,636 | 1,720,762 | 1,729,952 | 1,790,418 |
| *1.11.5 - Component 5 (Student Start-up Loan - ABSTUDY)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 3,007 | 3,243 | 3,499 | 3,735 | 3,983 |
| Total component 5 expenses | 3,007 | 3,243 | 3,499 | 3,735 | 3,983 |
| *1.11.6 - Component 6 (Student Start-up Loan)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 138,397 | 145,550 | 155,552 | 166,143 | 177,594 |
| Total component 6 expenses | 138,397 | 145,550 | 155,552 | 166,143 | 177,594 |
| **Total Program expenses** | **2,562,787** | **2,625,655** | **2,633,480** | **2,688,484** | **2,786,974** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.12 - Program Support for Outcome 1** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.12.1 - Component 1 (Departmental DSS - Outcome 1)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 106,156 | 103,892 | 92,178 | 91,707 | 91,981 |
| s74 external revenuea | 2,444 | 1,030 | 1,030 | 1,030 | 1,030 |
| Expenses not requiring appropriation in the budget yearb | 35,873 | 29,594 | 22,550 | 14,415 | 12,754 |
| Total component 1 expenses | 144,473 | 134,516 | 115,758 | 107,152 | 105,765 |
| **Total Program expenses** | **144,473** | **134,516** | **115,758** | **107,152** | **105,765** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Cash projections for Rent Assistancea

| **Cross-Program - Rent Assistance** | | |
| --- | --- | --- |
|  | 2018­19 | 2019­20 |
|  | Estimated | Budget |
|  | actual |  |
|  | $'000 | $'000 |
| *DSS: A New Tax System (Family Assistance)(Administration) Act 1999* |  |  |
| Family Tax Benefit | 1,919,594 | 1,923,052 |
| *DSS: Social Security (Administration) Act 1999* |  |  |
| Age Pension | 862,010 | 937,764 |
| Austudy | 38,995 | 39,748 |
| Bereavement Allowance | 102 | 88 |
| Carer Payment | 121,194 | 133,772 |
| Disability Support Pension | 707,858 | 740,085 |
| Newstart Allowance/Jobseeker Payment | 528,452 | 551,552 |
| Parenting Payment (Partnered) | 949 | 987 |
| Parenting Payment (Single) | 30,989 | 31,900 |
| Partner Allowance | 14 | 9 |
| Sickness Allowance | 7,464 | 5,788 |
| Special Benefit | 9,849 | 15,980 |
| Widow Allowance | 7,444 | 5,385 |
| Widow Pension B | 7 | 4 |
| Wife Pension (Age) | 772 | 537 |
| Wife Pension (Disability Support Pension) | 856 | 577 |
| Youth Allowance | 179,370 | 183,473 |
| *DSS: ABSTUDY (Student Assistance Act 1973)* | 17,973 | 18,722 |
| *Department of Veterans' Affairs: Veterans' Entitlements Act 1986*b | 30,191 | 29,190 |
| **Total cash projections** | **4,464,083** | **4,618,613** |

a Rent Assistance is not a discrete sum of money separately payable under the law, but is a supplementary payment included in the calculation of the primary income support payment, Family Tax Benefit or service pension. This table provides cash projections for the Rent Assistance component included in the primary income support payment, Family Tax Benefit or service pension.

b Rent Assistance is paid to eligible service pension and income support supplement recipients.

Table 2.1.3: Performance Criteria for Outcome 1

Table 2.1.3 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

| **Outcome 1 –** Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | | |
| --- | --- | --- |
| **Program 1.1 –** **Family Tax Benefit** – To make payments to assist low and medium income families with the direct and indirect costs of raising dependent children. | | |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of the family assistance law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that the delivery of the payments/programs below are made in accordance with relevant legislation, policy and guidelines:   * Family Tax Benefit Part A * Family Tax Benefit Part B * Child Support Scheme | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Number of eligible children * Administered outlays * Payment accuracy (Family Tax Benefit) |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that the delivery of the payments/programs below are made in accordance with relevant legislation, policy and guidelines:   * Family Tax Benefit Part A * Family Tax Benefit Part B * Child Support Scheme | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Number of eligible children * Administered outlays * Payment accuracy (Family Tax Benefit) |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.1 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.2 –** **Child Payments** – To make payments to families in certain circumstances to assist with the costs of children. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Single Income Family Supplement is paid through the Department of Human Services to eligible families under the provisions of the family assistance law  Stillborn Baby Payment is made through the Department of Human Services to eligible claimants under the provisions of the family assistance law  Double Orphan Pension is paid through the Department of Human Services to eligible claimants under the provisions of social security law  Assistance for Isolated Children is paid through the Department of Human Services to eligible families. The appropriation for payments is in the *Student Assistance Act 1973* | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Single Income Family Supplement * Stillborn Baby Payment * Double Orphan Pension * Assistance for Isolated Children | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Number of children (Double Orphan Pension) * Administered outlays |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Single Income Family Supplement * Stillborn Baby Payment * Double Orphan Pension * Assistance for Isolated Children | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Number of children (Double Orphan Pension) * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.2 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.3 – Income Support for Vulnerable People** – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Special Benefit | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Special Benefit | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.3 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.4 –** **Income Support for People in Special Circumstances** – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. To make payments to Australians in circumstances beyond their control to support them in overcoming those circumstances and maintaining their financial wellbeing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments under Special Circumstances are made to eligible claimants under the provisions of social security law and the PGPA Act  Bereavement Allowance payments are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Payments under Special Circumstances * Bereavement Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Payments under Special Circumstances * Bereavement Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.4 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.5 –** **Supplementary Payments and Support for Income Support Recipients** – To make payments and subsidise services to certain income support recipients and low income households to assist them financially and to help them continue to participate economically and socially. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Essential Medical Equipment Payment and Utilities Allowance are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Essential Medical Equipment Payment * Utilities Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients (Utilities Allowance) * Number of payments (Essential Medical Equipment Payment) * Administered outlays |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Essential Medical Equipment Payment * Utilities Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients (Utilities Allowance) * Number of payments (Essential Medical Equipment Payment) * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.5 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.6 –** **Income Support for Seniors** – To make payments to senior Australians to assist them financially in a manner that encourages them to productively manage resources and life transitions. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Age Pension * Widow B Pension * Wife Pension (Age) | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Age Pension) |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Age Pension * Widow B Pension * Wife Pension (Age) | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Age Pension) |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.6 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.7 –** **Allowances and Concessions for Seniors** – To make payments and provide services to senior Australians to assist with household expenses, enabling them to maintain their standard of living. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Allowances and Concessions for Seniors | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Allowances and Concessions for Seniors | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.7 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.8** **– Income Support for People with Disability** – To make payments to eligible people with disability who are unable to support themselves to achieve financial independence. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Disability Support Pension * Mobility Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Disability Support Pension) |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Disability Support Pension * Mobility Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Disability Support Pension) |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.8 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.9** **–** **Income Support for Carers** – To make payments and allowances to financially assist eligible carers of people with disability or a severe medical condition. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of social security law  Ex-gratia payments to unsuccessful applicants of Carer Payment (Child) (Carer Adjustment Payment) are paid under the provisions of the PGPA Act | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Carer Allowance (Adult) and (Child) * Carer Payment * Carer Supplement * Child Disability Assistance Payment * Wife Pension (Disability Support Pension) | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Carer Allowance (Adult) and (Child) and Carer Payment) |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Carer Allowance (Adult) and (Child) * Carer Payment * Carer Supplement * Child Disability Assistance Payment * Wife Pension (Disability Support Pension) | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Carer Allowance (Adult) and (Child) and Carer Payment) |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.9 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.10 –** **Working Age Payments** – To assist people who are temporarily unable to support themselves through work or have a limited capacity to work due to disability or caring responsibilities for young children. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through the Department of Human Services to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Newstart Allowance * Parenting Payment * Sickness Allowance * Widow Allowance * Youth Allowance (Other) * Partner Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Newstart Allowance * Parenting Payment * Sickness Allowance * Widow Allowance * Youth Allowance (Other) * Partner Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.10 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.11 – Student Payments** – To achieve growth in skills, qualifications and productivity through providing income support and other financial assistance to students to assist them to undertake further education and training. To increase access and participation by Indigenous Australian students in school education, vocational education and training and higher education and accelerate their educational outcomes. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments and other financial assistance are made through the Department of Human Services to eligible claimants under the provisions of social security and student assistance law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments and other financial assistance below are made in accordance with relevant legislation, policy and guidelines:   * ABSTUDY * Austudy * Youth Allowance (student) * Student Start­up Loans | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (ABSTUDY, Austudy, Youth Allowance (student)) |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments and other financial assistance below are made in accordance with relevant legislation, policy and guidelines:   * ABSTUDY * Austudy * Youth Allowance (student) * Student Start-­up Loans | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (ABSTUDY, Austudy, Youth Allowance (student)) |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.11 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.12** **– Program Support for Outcome 1** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Total departmental funding for Outcome 1 | Funding is expended on activities that contribute to agency outcomes |
| 2019­20 | Total departmental funding for Outcome 1 | Funding is expended on activities that contribute to agency outcomes |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.12 resulting from the following measures: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Cross-Program – Rent Assistance** – To make payments to low and moderate income Australians receiving income support or Family Tax Benefit Part A to assist with the costs of renting private and community housing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Rent Assistance payments are made through the Department of Human Services to eligible claimants under the provisions of the social security law and family assistance law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Rent Assistance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Output:   * Number of income units |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Rent Assistance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those who are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Output:   * Number of income units |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purposes** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Cross-Program – Rent Assistance resulting from the following measures: Nil** | | |

**2.2 Budgeted expenses and performance for Outcome 2**

| Outcome 2: Families and Communities  Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. |
| --- |

Linked programs

| **Attorney-General’s Department** |
| --- |
| **Programs**   * Program 1.1 – Attorney-General’s Department operating expenses – Civil justice and legal services * Program 1.4 – Justice Services * Program 1.5 – Family Relationships * Program 1.6 – Indigenous Legal and Native Title Assistance |
| **Contribution to Outcome 2 made by linked programs**  The Attorney-General’s Department has policy responsibility for improving access to justice for Indigenous people and for family matters, including Family Law Services. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome. |
| **Department of Human Services** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 2 made by linked program**  The administrative aspects of Income Management, payments under the Paid Parental Leave Scheme and the Transition to Independent Living Allowance that fall under this Outcome are delivered by the Department of Human Services through the above linked program. |
| **Department of the Prime Minister and Cabinet** |
| **Programs**   * Program 2.2 – Indigenous Advancement – Children and Schooling * Program 2.3 – Indigenous Advancement – Safety and Wellbeing * Program 2.5 – Indigenous Advancement – Remote Australia Strategies |
| **Contribution to Outcome 2 made by linked programs**  These linked programs support Government efforts to ensure: Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments. |

Linked programs (continued)

|  |
| --- |
| **Department of Home Affairs** |
| **Programs**   * Program 2.1 – Citizenship * Program 2.2 – Migration * Program 2.3 – Visas * Program 2.4 – Refugee and Humanitarian Assistance |
| **Contribution to Outcome 2 made by linked programs**  The Department of Home Affairs has policy responsibility for the effective management of Australia’s visa, multicultural affairs and citizenship, Skilled and Family Migration and the Humanitarian Programme. DSS delivers settlement services to refugees and humanitarian migrants. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 2 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for the Social and Community Sector and other agreements. |

Table 2.2.1: Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

| **Outcome 2: Families and Communities** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.1 - Families and Communities** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 777,408 | 822,557 | 813,477 | 694,403 | 667,941 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 8 | 8 | 8 | 8 | – |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018*a | nfp | nfp | nfp | nfp | nfp |
| Special Accounts |  |  |  |  |  |
| Other Services - Services for Other Entities and Trust Moneys | 13,664 | 4,530 | 4,548 | 4,567 | – |
| **Administered total** | 791,080 | 827,095 | 818,033 | 698,978 | 667,941 |
| **Total expenses for**  **Program 2.1** | **791,080** | **827,095** | **818,033** | **698,978** | **667,941** |
| **Program 2.2 - Paid Parental Leave** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,251,228 | 2,328,215 | 2,398,479 | 2,478,731 | 2,553,168 |
| **Administered total** | 2,251,228 | 2,328,215 | 2,398,479 | 2,478,731 | 2,553,168 |
| **Total expenses for**  **Program 2.2** | **2,251,228** | **2,328,215** | **2,398,479** | **2,478,731** | **2,553,168** |
| **Program 2.3 - Social and Community Services** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special Accounts |  |  |  |  |  |
| Social and Community Services Pay Equity Special Account | 454,489 | 435,882 | 500,230 | – | – |
| **Administered total** | 454,489 | 435,882 | 500,230 | – | – |
| **Total expenses for**  **Program 2.3** | **454,489** | **435,882** | **500,230** | **–** | **–** |

Table 2.2.1: Budgeted expenses for Outcome 2 (continued)

| **Outcome 2: Families and Communities** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.4 - Program Support for Outcome 2** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 182,615 | 198,635 | 190,534 | 180,801 | 178,687 |
| s74 external revenueb | 43,725 | 33,541 | 33,541 | 33,541 | 33,541 |
| Expenses not requiring appropriation in the budget yearc | 25,832 | 25,863 | 19,001 | 12,370 | 11,000 |
| **Departmental total** | 252,172 | 258,039 | 243,076 | 226,712 | 223,228 |
| **Total expenses for**  **Program 2.4** | **252,172** | **258,039** | **243,076** | **226,712** | **223,228** |
| **Outcome 2 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 777,408 | 822,557 | 813,477 | 694,403 | 667,941 |
| Special appropriations | 2,251,236 | 2,328,223 | 2,398,487 | 2,478,739 | 2,553,168 |
| Special accounts | 468,153 | 440,412 | 504,778 | 4,567 | – |
| **Administered total** | 3,496,797 | 3,591,192 | 3,716,742 | 3,177,709 | 3,221,109 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 182,615 | 198,635 | 190,534 | 180,801 | 178,687 |
| s74 external revenueb | 43,725 | 33,541 | 33,541 | 33,541 | 33,541 |
| Expenses not requiring appropriation in the budget yearc | 25,832 | 25,863 | 19,001 | 12,370 | 11,000 |
| **Departmental total** | 252,172 | 258,039 | 243,076 | 226,712 | 223,228 |
| **Total expenses for**  **Outcome 2** | **3,748,969** | **3,849,231** | **3,959,818** | **3,404,421** | **3,444,337** |
|  |  |  |  |  |  |
| **Movement of administered funds between years**d | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 2: |  |  |  |  |  |
| Program 2.1 - Families and Communities | (6,809) | 6,809 | – | – | – |
| **Total movement of administered funds** | **(6,809)** | **6,809** | **–** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

a The payments relating to National Redress Scheme for Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.

b Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

c ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

d Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.2.2: Program components of Outcome 2

| **Program 2.1 - Families and Communities** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.1 - Component 1 (Civil Society)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 1,524 | 1,098 | 1,129 | 1,610 | 1,639 |
| Total component 1 expenses | 1,524 | 1,098 | 1,129 | 1,610 | 1,639 |
| *2.1.2 - Component 2 (Families and Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 277,067 | 290,032 | 275,217 | 259,651 | 259,302 |
| Total component 2 expenses | 277,067 | 290,032 | 275,217 | 259,651 | 259,302 |
| *2.1.3 - Component 3 (Families and Communities Services Improvement)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 2,629 | 2,654 | 2,672 | 2,691 | 2,709 |
| Total component 3 expenses | 2,629 | 2,654 | 2,672 | 2,691 | 2,709 |
| *2.1.4 - Component 4 (Financial Wellbeing and Capability)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 116,882 | 143,945 | 138,227 | 96,686 | 96,311 |
| Total component 4 expenses | 116,882 | 143,945 | 138,227 | 96,686 | 96,311 |
| *2.1.5 - Component 5 (National Initiatives)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 71,932 | 95,615 | 113,750 | 69,823 | 36,674 |
| Total component 5 expenses | 71,932 | 95,615 | 113,750 | 69,823 | 36,674 |
| *2.1.6 - Component 6 (Settlement Services)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 211,003 | 207,077 | 206,964 | 207,477 | 214,098 |
| Total component 6 expenses | 211,003 | 207,077 | 206,964 | 207,477 | 214,098 |
| *2.1.7 - Component 7 (Strong and Resilient Communities)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 68,611 | 62,812 | 55,913 | 36,545 | 37,173 |
| Total component 7 expenses | 68,611 | 62,812 | 55,913 | 36,545 | 37,173 |

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.1 - Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.8 - Component 8 (Transition to Independent Living Allowance)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 2,012 | 3,512 | 3,512 | 3,512 | 3,512 |
| Total component 8 expenses | 2,012 | 3,512 | 3,512 | 3,512 | 3,512 |
| *2.1.9 - Component 9 (Income Management Balancing Appropriation)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 8 | 8 | 8 | 8 | – |
| Total component 9 expenses | 8 | 8 | 8 | 8 | – |
| *2.1.10 - Component 10 (Other Services - Services for Other Entities and Trust Moneys)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Other Services - Services for Other Entities and Trust Moneys | 13,664 | 4,530 | 4,548 | 4,567 | – |
| Total component 10 expenses | 13,664 | 4,530 | 4,548 | 4,567 | – |
| *2.1.11 - Component 11 (National Redress Scheme for Institutional Child Sexual Abuse - Redress payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018*a | nfp | nfp | nfp | nfp | nfp |
| Total component 11 expenses | nfp | nfp | nfp | nfp | nfp |
| *2.1.12 - Component 12 (National Redress Scheme for Institutional Child Sexual Abuse - Psychological Support payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018*a | nfp | nfp | nfp | nfp | nfp |
| Total component 12 expenses | nfp | nfp | nfp | nfp | nfp |
| *2.1.13 - Component 13 (Volunteer Management)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 5,748 | 5,812 | 6,093 | 6,408 | 6,523 |
| Total component 13 expenses | 5,748 | 5,812 | 6,093 | 6,408 | 6,523 |
| *2.1.14 - Component 14 (Volunteer Grants)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 20,000 | 10,000 | 10,000 | 10,000 | 10,000 |
| Total component 14 expenses | 20,000 | 10,000 | 10,000 | 10,000 | 10,000 |
| **Total Program expenses** | **791,080** | **827,095** | **818,033** | **698,978** | **667,941** |

a The payments relating to National Redress Scheme for Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.2 - Paid Parental Leave** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.2.1 - Component 1 (Dad and Partner Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 117,725 | 118,492 | 119,384 | 126,139 | 129,801 |
| Total component 1 expenses | 117,725 | 118,492 | 119,384 | 126,139 | 129,801 |
| *2.2.2 - Component 2 (Parental Leave Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,133,503 | 2,209,723 | 2,279,095 | 2,352,592 | 2,423,367 |
| Total component 2 expenses | 2,133,503 | 2,209,723 | 2,279,095 | 2,352,592 | 2,423,367 |
| **Total Program expenses** | **2,251,228** | **2,328,215** | **2,398,479** | **2,478,731** | **2,553,168** |
|  |  |  |  |  |  |

| **Program 2.3 - Social and Community Services** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.3.1 - Component 1 (Social and Community Services Pay Equity Special Account)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Social and Community Services Pay Equity Special Accounta | 454,489 | 435,882 | 500,230 | – | – |
| Total component 1 expenses | 454,489 | 435,882 | 500,230 | – | – |
| **Total Program expenses** | **454,489** | **435,882** | **500,230** | **–** | **–** |

a The funding for the Social and Community Services Pay Equity Special Account is directly appropriated through the *Social and Community Services Pay Equity Special Account Act 2012*. This Act ceases to have effect on 30 June 2021.

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.4 - Program Support for Outcome 2** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.4.1 - Component 1 (Departmental DSS - Outcome 2)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 182,615 | 198,635 | 190,534 | 180,801 | 178,687 |
| s74 external revenuea | 43,725 | 33,541 | 33,541 | 33,541 | 33,541 |
| Expenses not requiring  appropriation in the budget yearb | 25,832 | 25,863 | 19,001 | 12,370 | 11,000 |
| Total component 1 expenses | 252,172 | 258,039 | 243,076 | 226,712 | 223,228 |
| **Total Program expenses** | **252,172** | **258,039** | **243,076** | **226,712** | **223,228** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.3: Performance criteria for Outcome 2

Table 2.2.3 below details the performance criteria for each program associated with Outcome 2. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

|  |  |  |
| --- | --- | --- |
| Outcome 2 – Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | | |
| **Program 2.1 –** **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning and facilitate the settlement of migrants and humanitarian entrants into the community. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting families, children, young people, volunteers, humanitarian entrants, migrants and other individuals with special circumstances | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS. Agreements and contracts require:   * Support and capacity building that contribute to strengthening individual and family functioning and communities; or * National leadership and representation for services to build capacity within the families and community sector that works to strengthen family and community functioning | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS.  No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of organisations contracted or receiving grant funding to deliver services * Number of individuals assisted * Administered outlays |
| 2019­20 | Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS. Agreements and contracts require:   * Support and capacity building that contribute to strengthening individual and family functioning and communities; or * National leadership and representation for services to build capacity within the families and community sector that works to strengthen family and community functioning | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS.  No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of organisations contracted or receiving grant funding to deliver services * Number of individuals assisted * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.1 resulting from the following measures: Nil** | | |

Table 2.2.3: Performance criteria for Outcome 2 (continued)

| **Program 2.2 –** **Paid Parental Leave** – To provide financial support to parents to help them take time off work following the birth or adoption of a child. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Dad and Partner Pay is paid by the Department of Human Services directly to eligible fathers or partners in accordance with the *Paid Parental Leave Act 2010*  The Department of Human Services either funds employers to provide Parental Leave Pay to eligible employees, or provides Parental Leave Pay directly to eligible parents and other persons, according to the provisions of the *Paid Parental Leave Act 2010* | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Dad and Partner Pay * Parental Leave Pay | Agreement is in place  Due to the nature of this payment, where assistance is provided to all those who are eligible and apply, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2019­20 | Agreement is in place with the Department of Human Services to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Dad and Partner Pay * Parental Leave Pay | Agreement is in place  Due to the nature of this payment, where assistance is provided to all those who are eligible and apply, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.2 resulting from the following measures: Nil** | | |

Table 2.2.3: Performance criteria for Outcome 2 (continued)

| **Program 2.3 –** **Social and Community Services** – To set aside funding for the implementation period of Fair Work Australia’s Social, Community and Disability Services Industry Equal Remuneration Order. | | |
| --- | --- | --- |
| **Delivery** | Funds are issued to eligible service providers to meet the Australian Government’s share of the pay increases  Funds are issued to other government agencies to meet the Australian Government’s share of the pay increases for their eligible service providers | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Delivery complies with relevant legislation  The funds appropriated to DSS are issued to meet the Australian Government’s share of the pay increases | Payments made as described |
| 2019­20 | Delivery complies with relevant legislation  The funds appropriated to DSS are issued to meet the Australian Government’s share of the pay increases | Payments made as described |
| 2020­21a | As per 2019­20 | As per 2019­20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.3 resulting from the following measures: Nil** | | |

a  Program 2.3 – Social and Community Services ceases on 30 June 2021.

| **Program 2.4 –** **Program Support for Outcome 2** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Total departmental funding for Outcome 2 | Funding is expended on activities that contribute to agency outcomes |
| 2019­20 | Total departmental funding for Outcome 2 | Funding is expended on activities that contribute to agency outcomes |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.4 resulting from the following measures: Nil** | | |

**2.3 Budgeted expenses and performance for Outcome 3**

| Outcome 3: Disability and Carers  Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. |
| --- |

Linked programs

|  |
| --- |
| **Department of Jobs and Small Business** |
| **Program**   * Program 1.1 – Employment Services |
| **Contribution to Outcome 3 made by linked program**  The Department of Jobs and Small Business is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks. |
| **Department of Health** |
| **Programs**   * Program 2.1 – Mental Health * Program 6.1 – Access and Information * Program 6.2 – Aged Care Services * Program 6.3 – Aged Care Quality |
| **Contribution to Outcome 3 made by linked programs**  This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. In particular, the Department of Health manages two programs that will have partial or full funding transition to the NDIS and a continuity of support program for people aged 65 and over currently in state specialist disability services who are not eligible for the NDIS. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability and mental health. |
| **Department of Human Services** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 3 made by linked program**  Various payments and concessions under this Outcome are delivered through this linked program administered by the Department of Human Services. |

Linked programs (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.2 – Community inclusion and capacity development grants |
| Contribution to Outcome 3 made by linked programs  These linked programs provide for the delivery of the NDIS. |
| NDIS Quality and Safeguards Commission |
| **Program**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| **Contribution to Outcome 3 made by linked program**  The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support. |
| The Treasury |
| **Programs**   * Program 1.7 – Assistance to the State for Disability Services * Program 1.9 – National Partnership Payments to the States |
| Contribution to Outcome 3 made by linked programs  The Treasury makes National Specific Purpose Payments to the states for disability services. It also makes National Partnership payments on behalf of DSS to the States on transition to the National Disability Insurance Scheme and other agreements. |

Table 2.3.1: Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

| **Outcome 3: Disability and Carers** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 3.1 - Disability Mental Health and Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 1,060,233 | 1,137,245 | 1,139,301 | 1,149,618 | 1,167,771 |
| Special appropriations |  |  |  |  |  |
| *Business Services Wage Assessment Tool Payment Scheme Act 2015* | 2,872 | – | – | – | – |
| Special Accounts |  |  |  |  |  |
| National Disability Research Special Account 2016 | 2,130 | 431 | – | – | – |
| **Administered total** | 1,065,235 | 1,137,676 | 1,139,301 | 1,149,618 | 1,167,771 |
| **Total expenses for**  **Program 3.1** | **1,065,235** | **1,137,676** | **1,139,301** | **1,149,618** | **1,167,771** |
| **Program 3.2 - National Disability Insurance Scheme** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 4,284,997 | 7,050,681 | 10,148,456 | 11,117,602 | 11,870,453 |
| Payments to corporate entities | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| **Administered total** | 5,762,671 | 8,458,936 | 11,349,606 | 12,371,568 | 13,161,434 |
| **Total expenses for**  **Program 3.2** | **5,762,671** | **8,458,936** | **11,349,606** | **12,371,568** | **13,161,434** |
| **Program 3.3 - Program Support for Outcome 3** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 110,757 | 111,230 | 106,769 | 105,681 | 101,041 |
| s74 external revenuea | 3,301 | 2,525 | 2,525 | 2,525 | 2,525 |
| Expenses not requiring appropriation in the budget yearb | 23,503 | 19,315 | 14,694 | 9,412 | 8,339 |
| **Departmental total** | 137,561 | 133,070 | 123,988 | 117,618 | 111,905 |
| **Total expenses for**  **Program 3.3** | **137,561** | **133,070** | **123,988** | **117,618** | **111,905** |

Table 2.3.1: Budgeted expenses for Outcome 3 (continued)

| **Outcome 3: Disability and Carers** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 5,345,230 | 8,187,926 | 11,287,757 | 12,267,220 | 13,038,224 |
| Payments to corporate entities | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| Special appropriations | 2,872 | – | – | – | – |
| Special Accounts | 2,130 | 431 | – | – | – |
| **Administered total** | 6,827,906 | 9,596,612 | 12,488,907 | 13,521,186 | 14,329,205 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 110,757 | 111,230 | 106,769 | 105,681 | 101,041 |
| s74 external revenuea | 3,301 | 2,525 | 2,525 | 2,525 | 2,525 |
| Expenses not requiring appropriation in the budget yearb | 23,503 | 19,315 | 14,694 | 9,412 | 8,339 |
| **Departmental total** | 137,561 | 133,070 | 123,988 | 117,618 | 111,905 |
| **Total expenses for**  **Outcome 3** | **6,965,467** | **9,729,682** | **12,612,895** | **13,638,804** | **14,441,110** |
|  |  |  |  |  |  |
| **Movement of administered funds between years**c | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 3: |  |  |  |  |  |
| Program 3.1 - Disability Mental Health and Carers | (2,300) | 2,300 | – | – | – |
| Program 3.2 - National Disability Insurance Scheme | (6,500) | 4,000 | 2,500 | – | – |
| **Total movement of administered funds** | **(8,800)** | **6,300** | **2,500** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

c Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.3.2: Program components of Outcome 3

| **Program 3.1 - Disability Mental Health and Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.1.1 - Component 1 (Community Mental Health)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 53,586 | 54,075 | 54,210 | 55,022 | 55,957 |
| Total component 1 expenses | 53,586 | 54,075 | 54,210 | 55,022 | 55,957 |
| *3.1.2 - Component 2 (Disability and Carer Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 164,377 | 240,534 | 226,442 | 235,715 | 207,762 |
| Total component 2 expenses | 164,377 | 240,534 | 226,442 | 235,715 | 207,762 |
| *3.1.3 - Component 3 (Disability Employment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 817,084 | 787,975 | 782,812 | 798,572 | 846,800 |
| Total component 3 expenses | 817,084 | 787,975 | 782,812 | 798,572 | 846,800 |
| *3.1.4 - Component 4 (Disability and Carer Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 25,186 | 54,661 | 75,837 | 60,309 | 57,252 |
| Total component 4 expenses | 25,186 | 54,661 | 75,837 | 60,309 | 57,252 |
| *3.1.5 - Component 5 (Business Services Wage Assessment Tool Payment Scheme)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Business Services Wage Assessment Tool Payment Scheme Act 2015* | 2,872 | – | – | – | – |
| Total component 5 expenses | 2,872 | – | – | – | – |
| *3.1.6 - Component 6 (National Disability Research Special Account 2016)* | | | | | |
| Special Account Expenses: |  |  |  |  |  |
| National Disability Research Special Account 2016 | 2,130 | 431 | – | – | – |
| Total component 6 expenses | 2,130 | 431 | – | – | – |
| **Total Program expenses** | **1,065,235** | **1,137,676** | **1,139,301** | **1,149,618** | **1,167,771** |

Table 2.3.2: Program components of Outcome 3 (continued)

| **Program 3.2 - National Disability Insurance Scheme** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.2.1 - Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 500,605 | 218,589 | 38,277 | 31,804 | 37,314 |
| Total component 1 expenses | 500,605 | 218,589 | 38,277 | 31,804 | 37,314 |
| *3.2.2 - Component 2 (Sector Development Fund and Jobs and Market Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 35,466 | 31,840 | 18,353 | – | – |
| Total component 2expenses | 35,466 | 31,840 | 18,353 | – | – |
| *3.2.3 - Component 3 (National Disability Insurance Scheme Participant Plans)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 3,628,407 | 6,665,892 | 9,958,991 | 10,951,104 | 11,696,425 |
| Total component 3 expenses | 3,628,407 | 6,665,892 | 9,958,991 | 10,951,104 | 11,696,425 |
| *3.2.4 - Component 4 (National Disability Insurance Scheme Information Linkages and Capacity Building)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 114,277 | 131,615 | 132,835 | 134,694 | 136,714 |
| Total component 4 expenses | 114,277 | 131,615 | 132,835 | 134,694 | 136,714 |
| *3.2.5 - Component 5 (Establishment of the NDIS Quality and Safeguards Commission)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 6,242 | 2,745 | – | – | – |
| Total component 5 expenses | 6,242 | 2,745 | – | – | – |
| *3.2.6 - Component 6 (Payments to Corporate Entity - NDIA agency costs)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Payments to corporate entities | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| Total component 6 expenses | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| **Total Program expenses** | **5,762,671** | **8,458,936** | **11,349,606** | **12,371,568** | **13,161,434** |

Table 2.3.2: Program components of Outcome 3 (continued)

| **Program 3.3 - Program Support for Outcome 3** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.3.1 - Component 1 (Departmental DSS - Outcome 3)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 110,757 | 111,230 | 106,769 | 105,681 | 101,041 |
| s74 external revenuea | 3,301 | 2,525 | 2,525 | 2,525 | 2,525 |
| Expenses not requiring appropriation in the budget yearb | 23,503 | 19,315 | 14,694 | 9,412 | 8,339 |
| Total component 1 expenses | 137,561 | 133,070 | 123,988 | 117,618 | 111,905 |
| **Total Program expenses** | **137,561** | **133,070** | **123,988** | **117,618** | **111,905** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.3: Performance Criteria for Outcome 3

Table 2.3.3 below details the performance criteria for each program associated with Outcome 3. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

|  |  |  |
| --- | --- | --- |
| Outcome 3 – Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | | |
| **Program 3.1** – **Disability Mental Health and Carers** – To provide support and community-based initiatives for people with disability, mental illness and carers, so they can develop their capabilities and actively participate in community and economic life. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting support to people with disability, carers and people with, or at risk of, mental illness | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS. Agreements and contracts require services that contribute to developing capabilities and active participation in:   * Employment assistance and other services to people with disability * Direct advocacy support to people with disability * Support to carers * Support through community based initiatives to assist people with, or at risk of, mental illness * National leadership and representation for services to build capacity within the disability, carers or community mental health sectors | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS. No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of organisations contracted or receiving grant funding to deliver services * Number of individuals assisted * Administered outlays |

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 3.1** – **Disability Mental Health and Carers** – To provide support and community-based initiatives for people with disability, mental illness and carers, so they can develop their capabilities and actively participate in community and economic life. | | |
| 2019­20 | Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS. Agreements and contracts require services that contribute to developing capabilities and active participation in:   * Employment assistance and other services to people with disability * Direct advocacy support to people with disability * Support to carers * Support through community based initiatives to assist people with, or at risk of, mental illness * National leadership and representation for services to build capacity within the disability, carers or community mental health sectors | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS. No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of organisations contracted or receiving grant funding to deliver services * Number of individuals assisted * Administered outlays |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services | |
| **Material changes to Program 3.1 resulting from the following measures: Nil** | | |

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

| **Program 3.2** – **National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes funding from existing Commonwealth programs that are transitioning into the NDIS in a phased approach and the Jobs and Market Fund. | | | |
| --- | --- | --- | --- |
| **Delivery** | Negotiate NDIS agreements, policy settings and financial arrangements with states and territories for the transition to full scheme  Through a program of grants for disability sector improvement, assist people with disability, people with severe mental illness, carers and service providers, to transition to the NDIS | | |
| **Performance information** | | | |
| **Year** | | **Performance criteria** | **Targetsa** |
| 2018­19 | | Policy, financial and partnership arrangements are in place to create an effective and sustainable NDIS including:   * Developing and implementing policy settings for full scheme * Implementing funding mechanisms for NDIS transitions * Negotiating agreements with states and territories for full scheme | Timely and effective policy advice (including Quality and Safeguards) is provided for full scheme  Appropriate management of the NDIS cash flow  Strategic implementation issues are identified and resolved  Outputs:   * Value of Commonwealth program funding transitioned to the NDIS * Value and number of Jobs and Market Fund projects supporting the market, sector and workforce to transition to the NDIS |
| 2019­20 | | Policy, financial and partnership arrangements are in place to create an effective and sustainable NDIS including:   * Developing and implementing policy settings for full scheme * Implementing funding mechanisms for NDIS transitions * Negotiating and implementing agreements with states and territories for full scheme | Timely and effective policy advice (including Quality and Safeguards) is provided for full scheme  Appropriate management of the NDIS cash flow  Strategic implementation issues are identified and resolved  Outputs:   * Value of Commonwealth program funding transitioned to the NDIS * *Value and number of Jobs and Market Fund projects supporting the growth of the NDIS market and workforce* |
| 2020­21 and beyond | | As per 2019­20 | As per 2019­20 |
| **Purpose** | | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services | |
| **Material changes to Program 3.2 resulting from the following measures:** **Nil** | | | |
| **a** New or modified performance criteria are shown in *italics*. | | | |

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

| **Program 3.3** – **Program Support for Outcome 3** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Total departmental funding for Outcome 3 | Funding is expended on activities that contribute to agency outcomes |
| 2019­20 | Total departmental funding for Outcome 3 | Funding is expended on activities that contribute to agency outcomes |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services | |
| **Material changes to Program 3.3 resulting from the following measures: Nil** | | |

**2.4 Budgeted expenses and performance for Outcome 4**

| Outcome 4: Housing  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |
| --- |

Linked programs

|  |
| --- |
| **The Treasury** |
| **Programs**   * Program 1.8 – Assistance to the States for Affordable Housing * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 4 made by linked programs**  On behalf of DSS, the Treasury makes payments to the states for the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office. |

Table 2.4.1: Budgeted expenses for Outcome 4

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

| **Outcome 4: Housing** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 4.1 - Housing and Homelessness** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 4,588 | 28,586 | 31,545 | 30,437 | 15 |
| **Administered total** | 4,588 | 28,586 | 31,545 | 30,437 | 15 |
| **Total expenses for Program 4.1** | **4,588** | **28,586** | **31,545** | **30,437** | **15** |
| **Program 4.2 - Affordable Housing** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 122,204 | 119,427 | 115,683 | 106,335 | 87,627 |
| **Administered total** | 122,204 | 119,427 | 115,683 | 106,335 | 87,627 |
| **Total expenses for Program 4.2** | **122,204** | **119,427** | **115,683** | **106,335** | **87,627** |
| **Program 4.3 - Program Support for Outcome 4** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 20,994 | 20,000 | 15,744 | 15,624 | 15,635 |
| s74 external revenuea | 612 | 473 | 473 | 473 | 473 |
| Expenses not requiring appropriation in the budget yearb | 6,813 | 5,581 | 4,249 | 2,708 | 2,395 |
| **Departmental total** | 28,419 | 26,054 | 20,466 | 18,805 | 18,503 |
| **Total expenses for Program 4.3** | **28,419** | **26,054** | **20,466** | **18,805** | **18,503** |

Table 2.4.1: Budgeted expenses for Outcome 4 (continued)

| **Outcome 4: Housing** | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 126,792 | 148,013 | 147,228 | 136,772 | 87,642 |
| **Administered total** | 126,792 | 148,013 | 147,228 | 136,772 | 87,642 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 20,994 | 20,000 | 15,744 | 15,624 | 15,635 |
| s74 external revenuea | 612 | 473 | 473 | 473 | 473 |
| Expenses not requiring appropriation in the budget yearb | 6,813 | 5,581 | 4,249 | 2,708 | 2,395 |
| **Departmental total** | 28,419 | 26,054 | 20,466 | 18,805 | 18,503 |
| **Total expenses for**  **Outcome 4** | **155,211** | **174,067** | **167,694** | **155,577** | **106,145** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.4.2: Program components of Outcome 4

| **Program 4.1 - Housing and Homelessness** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.1.1 - Component 1 (Housing and Homelessness Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 4,588 | 28,586 | 31,545 | 30,437 | 15 |
| Total component 1 expenses | 4,588 | 28,586 | 31,545 | 30,437 | 15 |
| **Total Program expenses** | **4,588** | **28,586** | **31,545** | **30,437** | **15** |

| **Program 4.2 - Affordable Housing** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.2.1 - Component 1 (National Rental Affordability Scheme)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No.1) | 122,204 | 119,427 | 115,683 | 106,335 | 87,627 |
| Total component 1 expenses | 122,204 | 119,427 | 115,683 | 106,335 | 87,627 |
| **Total Program expenses** | **122,204** | **119,427** | **115,683** | **106,335** | **87,627** |

| **Program 4.3 - Program Support for Outcome 4** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.3.1 - Component 1 (Departmental DSS - Outcome 4)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 20,994 | 20,000 | 15,744 | 15,624 | 15,635 |
| s74 external revenuea | 612 | 473 | 473 | 473 | 473 |
| Expenses not requiring appropriation in the budget yearb | 6,813 | 5,581 | 4,249 | 2,708 | 2,395 |
| Total component 1 expenses | 28,419 | 26,054 | 20,466 | 18,805 | 18,503 |
| **Total Program expenses** | **28,419** | **26,054** | **20,466** | **18,805** | **18,503** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.4.3: Performance criteria for Outcome 4

Table 2.4.3 below details the performance criteria for each program associated with Outcome 4. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

| Outcome 4 – Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. | | |
| --- | --- | --- |
| **Program 4.1 – Housing and Homelessness** – To provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects. | | |
| **Delivery** | Fund organisations to design and implement initiatives that improve the availability of affordable housing and prevent homelessness | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | * Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS |
| 2019­20 | * Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Program 4.1 resulting from the following measures: Nil** | | |

Table 2.4.3: Performance criteria for Outcome 4 (continued)

| **Program 4.2 – Affordable Housing** – To improve the supply of affordable rental housing to low and moderate income households. | | |
| --- | --- | --- |
| **Delivery** | Provide National Rental Affordability Scheme incentives in accordance with statutory criteria to approved participants | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targetsa** |
| 2018­19 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants who comply with the regulations, so National Rental Affordability Scheme dwellings are made available at reduced rents for eligible low and moderate income households | Incentives are only issued when compliance with the regulations has been adhered to. It is also demand-driven in terms of approved participants needing to submit a Statement of Compliance in order to be eligible to receive an incentive. Actual performance will be reported in the DSS Annual Report.   * Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash Payments and Refundable Tax Offsets) * Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year |
| 2019­20 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants who comply with the regulations, so National Rental Affordability Scheme dwellings are made available at reduced rents for eligible low and moderate income households | *National Rental Affordability Scheme incentives are issued only after approved participants lodge Statements of Compliance for dwellings and DSS assesses whether the conditions of allocation have been satisfied. Actual performance will be reported in the DSS Annual Report.*   * Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash Payments and Refundable Tax Offsets) * Percentage of National Rental Affordability Scheme dwellings paid an incentive for the relevant National Rental Affordability Scheme year |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Program 4.2 resulting from the following measures: Nil** | | |

a New or modified performance criteria are shown in italics.

Table 2.4.3: Performance criteria for Outcome 4 (continued)

| **Program 4.3 – Program Support for Outcome 4** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Total departmental funding for Outcome 4 | Funding is expended on activities that contribute to agency outcomes |
| 2019­20 | Total departmental funding for Outcome 4 | Funding is expended on activities that contribute to agency outcomes |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Program 4.3 resulting from the following measures: Nil** | | |

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2019­20 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Differences in entity resourcing and financial statements

Table 3.1 recognises revenue on an accrual basis.

#### 3.1.2 Explanatory notes and analysis of budgeted financial statements

Budgeted statements of income and expenditure, assets and liabilities, and cash flows have been included for the financial years 2018­19 to 2022­23. These statements are prepared in accordance with the requirements of the Australian Government's financial budget and reporting framework.

Amounts in these statements are rounded to the nearest thousand dollars.

##### Departmental and Administered Items

Departmental revenues, expenses, assets and liabilities are those which are controlled by DSS. Departmental expenses include employee and supplier expenses and other administrative costs which are incurred by DSS in providing its goods and services.

Administered items are revenues, expenses, assets and liabilities which are managed by DSS on behalf of the Government, according to set government directions. Administered expenses include subsidies, grants, personal benefit payments and suppliers.

##### Asset Valuation

All assets are initially recorded at cost. Property, plant and equipment and other infrastructure assets are periodically revalued to fair value.

##### Commentary – Financial Statements

###### Intangibles (Departmental)

Intangibles represent computer software at cost.

###### Employee provisions (Departmental)

Employee provisions consist of accrued leave entitlements, accrued salary and wages and superannuation payments that are owed to employees at the end of the financial year.

###### Receivables (Administered)

Administered receivables represent amounts owing to the Australian Government for overpayments to benefit recipients. The figure presented in the financial statements is net of provisions recognised for bad and doubtful debts.

###### Non-financial assets – other (Administered)

Other non-financial assets relate to estimated administered prepayments at the end of the financial year.

###### Personal benefits payable (Administered)

Personal benefits payable relates to special appropriation amounts recognised as payables due to the timing of payments to benefit recipients at the end of the financial year.

##### Departmental

###### Income and expenses

DSS is budgeting for a balanced operating result in 2019­20 before allowing for unfunded depreciation expenses of $78.9 million. Under net cash funding arrangements, asset replacement is funded through capital appropriations.

Total operating revenue for 2019­20 is estimated at $472.8 million, higher than in 2018­19. Expenditure for 2019­20 is estimated to be $551.7 million (inclusive of $78.9 million of unfunded depreciation), lower than in 2018­19.

###### Balance sheet

DSS’ budgeted net asset position for 2019­20 is expected to be $100.0 million, $50.5 million lower than 2018­19.

##### Administered

###### Income and expenses

DSS will administer the collection of non-taxation revenue estimated at $778.6 million in 2019­20, higher than 2018­19 mainly due to recoveries of National Redress Scheme for Institutional Child Sexual Abuse payments made on behalf of other governments and organisations.

DSS expenses administered on behalf of the Australian Government will total $126.3 billion in 2019­20, higher than in 2018­19 mainly due to demographic changes and policy initiatives.

###### Balance sheet

Total assets administered on behalf of the Australian Government are expected to be $6.6 billion, higher than in 2018­19, primarily due to increased receivables.

Total liabilities administered on behalf of the Australian Government are expected to be $6.8 billion, higher than 2018­19 primarily due to increased personal benefits payable.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 275,023 | 285,295 | 287,062 | 290,235 | 295,143 |
| Suppliers | 192,558 | 183,015 | 152,680 | 138,095 | 126,718 |
| Depreciation and amortisation | 90,551 | 78,883 | 59,024 | 37,435 | 33,018 |
| Other expenses | 4,493 | 4,486 | 4,522 | 4,522 | 4,522 |
| **Total expenses** | **562,625** | **551,679** | **503,288** | **470,287** | **459,401** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering  of services | 50,082 | 37,569 | 37,569 | 37,569 | 37,569 |
| **Total own-source revenue** | **50,082** | **37,569** | **37,569** | **37,569** | **37,569** |
| **Gains** |  |  |  |  |  |
| Other gains | 1,470 | 1,470 | 1,470 | 1,470 | 1,470 |
| **Total gains** | **1,470** | **1,470** | **1,470** | **1,470** | **1,470** |
| **Total own-source income** | **51,552** | **39,039** | **39,039** | **39,039** | **39,039** |
| **Net (cost of)/contribution by services** | **(511,073)** | **(512,640)** | **(464,249)** | **(431,248)** | **(420,362)** |
| Revenue from Government | 420,522 | 433,757 | 405,225 | 393,813 | 387,344 |
| **Surplus/(deficit) attributable**  **to the Australian Government** | **(90,551)** | **(78,883)** | **(59,024)** | **(37,435)** | **(33,018)** |
| **Total comprehensive income/(loss)** | **(90,551)** | **(78,883)** | **(59,024)** | **(37,435)** | **(33,018)** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **(90,551)** | **(78,883)** | **(59,024)** | **(37,435)** | **(33,018)** |

Prepared on Australian Accounting Standards basis.

Table 3.1: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June (continued)

| **Note: Impact of Net Cash Appropriation Arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive income/(loss) excluding depreciation/amortisation expenses previously funded through revenue appropriations** | **–** | **–** | **–** | **–** | **–** |
| less depreciation/amortisation expenses previously funded through revenue appropriationsa | 90,551 | 78,883 | 59,024 | 37,435 | 33,018 |
| **Total comprehensive income/(loss) - as per the Statement of Comprehensive Income** | **(90,551)** | **(78,883)** | **(59,024)** | **(37,435)** | **(33,018)** |

Prepared on Australian Accounting Standards basis.

a From 2010­11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding departmental capital budgets, please refer to Table 3.5 departmental capital budget statement.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 6,602 | 6,602 | 6,602 | 6,602 | 6,602 |
| Trade and other receivables | 70,908 | 69,086 | 64,467 | 64,586 | 65,478 |
| ***Total financial assets*** | ***77,510*** | ***75,688*** | ***71,069*** | ***71,188*** | ***72,080*** |
| **Non-financial assets** |  |  |  |  |  |
| Leasehold improvements | 52,417 | 44,349 | 37,502 | 33,899 | 31,526 |
| Property, plant and equipment | 25,566 | 22,123 | 16,575 | 10,308 | 7,296 |
| Intangibles | 122,721 | 83,707 | 54,802 | 45,310 | 35,872 |
| Other non-financial assets | 28,149 | 28,149 | 28,149 | 28,149 | 28,149 |
| ***Total non-financial assets*** | ***228,853*** | ***178,328*** | ***137,028*** | ***117,666*** | ***102,843*** |
| **Total assets** | **306,363** | **254,016** | **208,097** | **188,854** | **174,923** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 35,068 | 30,086 | 25,288 | 23,670 | 22,725 |
| Other payables | 32,644 | 32,593 | 32,855 | 32,855 | 32,855 |
| ***Total payables*** | ***67,712*** | ***62,679*** | ***58,143*** | ***56,525*** | ***55,580*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 86,992 | 90,203 | 90,120 | 91,857 | 93,694 |
| Other provisions | 1,087 | 1,087 | 1,087 | 1,087 | 1,087 |
| ***Total provisions*** | ***88,079*** | ***91,290*** | ***91,207*** | ***92,944*** | ***94,781*** |
| **Total liabilities** | **155,791** | **153,969** | **149,350** | **149,469** | **150,361** |
| **Net assets** | **150,572** | **100,047** | **58,747** | **39,385** | **24,562** |
| **EQUITYa** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 472,491 | 500,849 | 518,573 | 536,646 | 554,841 |
| Reserves | 72,393 | 72,393 | 72,393 | 72,393 | 72,393 |
| Retained surpluses (accumulated deficit) | (394,312) | (473,195) | (532,219) | (569,654) | (602,672) |
| ***Total parent entity interest*** | ***150,572*** | ***100,047*** | ***58,747*** | ***39,385*** | ***24,562*** |
| **Total equity** | **150,572** | **100,047** | **58,747** | **39,385** | **24,562** |

Prepared on Australian Accounting Standards basis.

a ‘Equity' is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2019­20)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as**  **at 1 July 2019** |  |  |  |  |
| Balance carried forward from previous period | (394,312) | 72,393 | 472,491 | 150,572 |
| ***Adjusted opening balance*** | ***(394,312)*** | ***72,393*** | ***472,491*** | ***150,572*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (78,883) | – | – | (78,883) |
| ***Total comprehensive income*** | ***(78,883)*** | **–** | **–** | ***(78,883)*** |
| of which: |  |  |  |  |
| Attributable to the Australian  Government | (78,883) | – | – | (78,883) |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Equity Injection – Appropriation | – | – | 10,845 | 10,845 |
| Departmental capital budget | – | – | 17,513 | 17,513 |
| ***Subtotal transactions with owners*** | **–** | **–** | ***28,358*** | ***28,358*** |
| **Estimated closing balance as**  **at 30 June 2020** | **(473,195)** | **72,393** | **500,849** | **100,047** |
| **Closing balance attributable to the Australian Government** | **(473,195)** | **72,393** | **500,849** | **100,047** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 425,999 | 435,579 | 409,844 | 393,694 | 386,452 |
| Goods and services | 50,082 | 37,569 | 37,569 | 37,569 | 37,569 |
| ***Total cash received*** | ***476,081*** | ***473,148*** | ***447,413*** | ***431,263*** | ***424,021*** |
| **Cash used** |  |  |  |  |  |
| Employees | 268,549 | 282,084 | 287,145 | 288,498 | 293,306 |
| Suppliers | 197,948 | 186,578 | 155,746 | 138,243 | 126,193 |
| Other | 4,493 | 4,486 | 4,522 | 4,522 | 4,522 |
| ***Total cash used*** | ***470,990*** | ***473,148*** | ***447,413*** | ***431,263*** | ***424,021*** |
| **Net cash from/(used by)**  **operating activities** | **5,091** | **–** | **–** | **–** | **–** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant,  equipment and intangibles | 43,623 | 28,358 | 17,724 | 18,073 | 18,195 |
| ***Total cash used*** | ***43,623*** | ***28,358*** | ***17,724*** | ***18,073*** | ***18,195*** |
| **Net cash from/(used by)**  **investing activities** | **(43,623)** | **(28,358)** | **(17,724)** | **(18,073)** | **(18,195)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations – contributed equity | 38,532 | 28,358 | 17,724 | 18,073 | 18,195 |
| ***Total cash received*** | ***38,532*** | ***28,358*** | ***17,724*** | ***18,073*** | ***18,195*** |
| **Net cash from/(used by)**  **financing activities** | **38,532** | **28,358** | **17,724** | **18,073** | **18,195** |
| **Net increase/(decrease)**  **in cash held** | **–** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the beginning of the reporting period | 6,602 | 6,602 | 6,602 | 6,602 | 6,602 |
| **Cash and cash equivalents at the end of the reporting period** | **6,602** | **6,602** | **6,602** | **6,602** | **6,602** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended   
30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Departmental capital budget – Appropriation Bill No. 1 | 17,063 | 17,513 | 17,442 | 17,789 | 17,910 |
| Equity injections – Appropriation Bill No. 2 | 21,469 | 10,845 | 282 | 284 | 285 |
| **Total new capital appropriations** | **38,532** | **28,358** | **17,724** | **18,073** | **18,195** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *38,532* | *28,358* | *17,724* | *18,073* | *18,195* |
| ***Total Items*** | ***38,532*** | ***28,358*** | ***17,724*** | ***18,073*** | ***18,195*** |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  |  |  |
| Funded by capital appropriationsa | 26,560 | 10,845 | 282 | 284 | 285 |
| Funded by capital appropriations  – departmental capital budgetb | 17,063 | 17,513 | 17,442 | 17,789 | 17,910 |
| **TOTAL** | **43,623** | **28,358** | **17,724** | **18,073** | **18,195** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 43,623 | 28,358 | 17,724 | 18,073 | 18,195 |
| **Total cash used to acquire assets** | **43,623** | **28,358** | **17,724** | **18,073** | **18,195** |

Prepared on Australian Accounting Standards basis.

a Includes both current Appropriation Bill (No. 2) and prior Act 2/4/6 appropriations.

b Does not include annual finance lease costs. Includes purchases from current and previous years' departmental capital budgets.

Table 3.6: Statement of asset movements (Budget year 2019­20)

|  | Leasehold | Property, | Intangibles | Other | Total |
| --- | --- | --- | --- | --- | --- |
|  | improvements | plant & |  |  |  |
|  |  | equipment |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2019** |  |  |  |  |  |
| Gross book value | 72,511 | 56,850 | 376,851 | 28,149 | 534,361 |
| Accumulated depreciation/  amortisation and impairment | (20,094) | (31,284) | (254,130) | – | (305,508) |
| **Opening net book balance** | **52,417** | **25,566** | **122,721** | **28,149** | **228,853** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |  |  |
| By purchase – appropriation equitya | – | – | 10,845 | – | 10,845 |
| By purchase – appropriation ordinary annual servicesb | 350 | 10,714 | 6,449 | – | 17,513 |
| **Total additions** | **350** | **10,714** | **17,294** | **–** | **28,358** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation  expense | (8,418) | (14,157) | (56,308) | – | (78,883) |
| **Total other movements** | **(8,418)** | **(14,157)** | **(56,308)** | **–** | **(78,883)** |
| **As at 30 June 2020** |  |  |  |  |  |
| Gross book value | 72,861 | 67,564 | 394,145 | 28,149 | 562,719 |
| Accumulated depreciation/  amortisation and impairment | (28,512) | (45,441) | (310,438) | – | (384,391) |
| **Closing net book balance** | **44,349** | **22,123** | **83,707** | **28,149** | **178,328** |

Prepared on Australian Accounting Standards basis.

a 'Appropriation equity' refers to equity injections provided through Appropriation Bill (No. 2) 2019-20.

b 'Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2019­20 for depreciation/amortisation expenses, departmental capital budgets or other operational expenses.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Grants | 2,298,072 | 1,827,956 | 1,560,300 | 1,465,455 | 1,486,319 |
| Subsidies | 122,204 | 119,427 | 115,683 | 106,335 | 87,627 |
| Personal benefits | 110,661,860 | 114,528,360 | 116,710,090 | 120,772,851 | 124,761,485 |
| Suppliers | 297,438 | 471,303 | 483,766 | 421,849 | 389,520 |
| Write-down and impairment of assets | 703,649 | 688,889 | 702,721 | 548,671 | 455,941 |
| Borrowing costs | 9,759 | 10,033 | 10,412 | 10,858 | 11,366 |
| Payments to corporate entities | 5,272,321 | 8,385,691 | 11,542,567 | 12,339,764 | 13,124,120 |
| Other expenses | 239,277 | 243,757 | 264,903 | 26,589 | – |
| **Total expenses administered on behalf of Government** | **119,604,580** | **126,275,416** | **131,390,442** | **135,692,372** | **140,316,378** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Interest | 54,593 | 48,237 | 51,782 | 55,481 | 46,923 |
| Other sources of non­taxation revenues | 129,972 | 730,335 | 689,838 | 521,153 | 454,630 |
| ***Total non-taxation revenue*** | ***184,565*** | ***778,572*** | ***741,620*** | ***576,634*** | ***501,553*** |
| **Total own-source revenue administered on behalf of Government** | **184,565** | **778,572** | **741,620** | **576,634** | **501,553** |
| **Total own-source income administered on behalf of Government** | **184,565** | **778,572** | **741,620** | **576,634** | **501,553** |
| **Net (cost of)/ contribution by services** | **(119,420,015)** | **(125,496,844)** | **(130,648,822)** | **(135,115,738)** | **(139,814,825)** |
| **Surplus/(deficit)** | **(119,420,015)** | **(125,496,844)** | **(130,648,822)** | **(135,115,738)** | **(139,814,825)** |
| **Total comprehensive**  **income/(loss)** | **(119,420,015)** | **(125,496,844)** | **(130,648,822)** | **(135,115,738)** | **(139,814,825)** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalentsa | 327,907 | 401,515 | 477,749 | 477,749 | 477,749 |
| Receivables | 3,712,395 | 3,896,347 | 4,060,646 | 4,180,592 | 4,112,008 |
| Investments | 1,875,897 | 1,875,897 | 1,875,897 | 1,875,897 | 1,875,897 |
| ***Total financial assets*** | ***5,916,199*** | ***6,173,759*** | ***6,414,292*** | ***6,534,238*** | ***6,465,654*** |
| **Non-financial assets** |  |  |  |  |  |
| Other non-financial assets | 444,923 | 458,453 | 467,236 | 479,668 | 492,080 |
| ***Total non-financial assets*** | ***444,923*** | ***458,453*** | ***467,236*** | ***479,668*** | ***492,080*** |
| **Total assets administered on behalf of Government** | **6,361,122** | **6,632,212** | **6,881,528** | **7,013,906** | **6,957,734** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 44,187 | 44,154 | 44,121 | 44,088 | 44,088 |
| Subsidies | 53,043 | 51,588 | 49,627 | 44,729 | 34,926 |
| Personal benefits payable | 2,140,731 | 2,482,241 | 2,448,330 | 2,421,039 | 2,420,220 |
| Grants | 34,623 | 34,623 | 34,623 | 34,623 | 34,623 |
| Other payables | 81,085 | 81,085 | 81,085 | 81,085 | 81,085 |
| ***Total payables*** | ***2,353,669*** | ***2,693,691*** | ***2,657,786*** | ***2,625,564*** | ***2,614,942*** |
| **Provisions** |  |  |  |  |  |
| Personal benefits provision | 4,028,265 | 4,097,920 | 3,953,294 | 3,827,608 | 3,696,888 |
| ***Total provisions*** | ***4,028,265*** | ***4,097,920*** | ***3,953,294*** | ***3,827,608*** | ***3,696,888*** |
| **Total liabilities administered on behalf of Government** | **6,381,934** | **6,791,611** | **6,611,080** | **6,453,172** | **6,311,830** |
| **Net assets/(liabilities)** | **(20,812)** | **(159,399)** | **270,448** | **560,734** | **645,904** |

Prepared on Australian Accounting Standards basis.

a Includes special account balances.

Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Interest | 50,891 | 54,520 | 49,578 | 45,296 | 45,278 |
| Other | 838,914 | 1,514,245 | 1,609,816 | 1,435,223 | 1,416,716 |
| ***Total cash received*** | ***889,805*** | ***1,568,765*** | ***1,659,394*** | ***1,480,519*** | ***1,461,994*** |
| **Cash used** |  |  |  |  |  |
| Grant payments | 2,299,129 | 1,827,956 | 1,560,300 | 1,465,455 | 1,486,319 |
| Subsidies paid | 108,059 | 120,882 | 117,644 | 111,233 | 97,430 |
| Personal benefits | 112,093,526 | 115,703,201 | 118,537,312 | 122,294,725 | 126,055,741 |
| Suppliers | 297,438 | 471,336 | 483,799 | 421,882 | 389,520 |
| Payments to corporate entities | 5,272,321 | 8,385,691 | 11,542,567 | 12,339,764 | 13,124,120 |
| Other | 319,511 | 243,757 | 264,903 | 26,589 | – |
| ***Total cash used*** | ***120,389,984*** | ***126,752,823*** | ***132,506,525*** | ***136,659,648*** | ***141,153,130*** |
| **Net cash from/(used by) operating activities** | **(119,500,179)** | **(125,184,058)** | **(130,847,131)** | **(135,179,129)** | **(139,691,136)** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Repayments of loans and advances | 47,639 | 45,238 | 45,238 | 45,238 | 45,238 |
| ***Total cash received*** | ***47,639*** | ***45,238*** | ***45,238*** | ***45,238*** | ***45,238*** |
| **Cash used** |  |  |  |  |  |
| Loans and advances | 214,853 | 228,934 | 273,517 | 346,818 | 246,006 |
| ***Total cash used*** | ***214,853*** | ***228,934*** | ***273,517*** | ***346,818*** | ***246,006*** |
| **Net cash from/(used**  **by) investing activities** | **(167,214)** | **(183,696)** | **(228,279)** | **(301,580)** | **(200,768)** |
| ***Net increase/ (decrease) in cash held*** | ***(119,667,393)*** | ***(125,367,754)*** | ***(131,075,410)*** | ***(135,480,709)*** | ***(139,891,904)*** |
| Cash and cash equivalents at beginning of reporting period | 244,859 | 327,907 | 401,515 | 477,749 | 477,749 |
| Cash from Official Public Account for: |  |  |  |  |  |
| – Appropriations | 120,598,739 | 127,063,667 | 132,864,560 | 137,001,899 | 141,441,915 |
| Cash to Official Public Account for: |  |  |  |  |  |
| – Appropriations | 848,298 | 1,622,305 | 1,712,916 | 1,521,190 | 1,550,011 |
| **Cash and cash equivalents at end of reporting period** | **327,907** | **401,515** | **477,749** | **477,749** | **477,749** |

Prepared on Australian Accounting Standards basis.

Department o

Australian Institute of Family Studies

Entity resources and planned performance

Australian Institute of Family Studies

Section 1: Entity overview and resources 105

1.1 Strategic direction statement 105

1.2 Entity resource statement 111

1.3 Budget measures 112

Section 2: Outcomes and planned performance 113

2.1 Budgeted expenses and performance for Outcome 1 114

Section 3: Budgeted financial statements 119

3.1 Budgeted financial statements 119

3.2 Budgeted financial statements tables 120

Australian Institute of Family Studies

Section 1: Entity overview and resources

1.1 Strategic direction statement

The Australian Institute of Family Studies (AIFS or the Institute) is the Australian Government’s key research body in the area of family wellbeing. It was established in 1980 under the *Family Law Act 1975*. AIFS’ role is to conduct research and communicate findings to policy-makers, service providers and the community about factors affecting family wellbeing.

AIFS’ work builds an evidence base about ‘what works for families’. The evidence base contributes to developing policy and practice to promote the wellbeing of families in Australia. Within the Australian Government, AIFS is uniquely positioned as a bridge between research, policy and evidence-based practice.

Strategic Directions

As outlined in *AIFS Agency (Corporate) Plan 2018-2022*, these four pillars underpin the Institute’s organisational strategy:

* **Create knowledge**: research and advice in the design, implementation and evaluation of policy and practices;
* **Communicate for impact:** resources and education for policy, practice, researchers and the public;
* **Collaborate and connect:** bringing policy makers, service providers and researchers together;
* **Activate:** sustainability as an independent Institute.

Recently the Institute developed its ‘theory of change’. This articulates how AIFS achieves better outcomes for children, families and communities. The Institute’s theory of change sets out the causal pathway to achieving its outcome and organisational purpose.

To summarise the theory of change, AIFS achieves impact as follows:

1. AIFS conducts research and translates findings from our own research and the broader evidence base for policy makers and practitioners so that they are able to design effective policies, services and programs for families.
2. When informed by evidence from AIFS research, laws, policies and service systems are more effective.
3. This leads to better outcomes for children, families, and communities.

Throughout 2019-20, the majority of AIFS’ work will again be undertaken on behalf of government agencies seeking research evidence to inform specific policy and service‑delivery decisions affecting families, and their communities, in Australia.

AIFS will continue to communicate and translate research findings so they are relevant to policy makers and practitioners. Key stakeholders seeking this information include primarily other Australian Government agencies, but also state, territory and local governments; providers of services to families and children; courts and legal professionals; researchers and policy-makers; and the broader Australian community.

AIFS researchers will also work across governments and the child and family welfare sector to support the use of evidence in both policy and practice. Examples of this work include:

* co-designing evaluation and outcomes measurements for in-house evaluations;
* building the capability of the sector to use evidence-informed practice; and
* undertaking independent large-scale evaluations of national policy initiatives and reforms.

AIFS is one of six Data Linkage Integrating Authorities in Australia. It is strongly engaged with the Australian Government’s data sharing and release strategy and the establishment of the Office of the National Data Commissioner. This strategy, once completed, will enhance the Institute’s capacity to make more effective use of Commonwealth data, Institute data, and administrative and other statistical holdings and enable AIFS to assist other agencies to benefit from linked data.

To enable AIFS to achieve its priorities, we will continue to experiment, test new ideas and adapt to face the changing external environment.

Commitment to excellence

AIFS is committed to the pursuit of ‘excellence for impact’. We ensure the quality of our work through:

* rigorous ethical standards and oversight by an ethics committee;
* seeking best practice in the design of research methodologies and analysis; and
* subjecting research design, methodology and results to both internal and external review.

Our research work includes projects involving a range of data collection and analytic methods (such as quantitative, qualitative and mixed methods). This includes undertaking longitudinal studies; analysing major national datasets, such as the Australian Bureau of Statistics census; program evaluation; and undertaking literature reviews and submissions to government inquiries.

The Institute maintains high standards in relation to its research and corporate governance through:

* adherence to the standards set by the National Statement on Ethical Conduct in Human Research;
* use of peer reviewing of projects and publications including its own Scientific Research Committee;
* the Australian Gambling Research Centre Expert Advisory Group; and
* the Risk Assessment and Audit Committee.

Key activities in 2019‑20

The Institute’s priorities in 2019-20, guided by *AIFS Agency (Corporate) Plan 2018-2022*,will include a number of significant activities:

* **Longitudinal and Lifecourse Studies**: AIFS runs several large-scale longitudinal surveys that help to inform long-term policy and practice. These studies contribute to an evidence base to inform policy development and analysis undertaken by AIFS and by other researchers. They include *Growing up in Australia:*The Longitudinal Study of Australian Children**,** *Building a New Life in Australia*: The Longitudinal Study of Humanitarian Migrants, and *Ten to Men*: The Australian Longitudinal Study on Male Health.

As these studies progress, their power to change our understanding of what helps and hinders families to thrive continues to grow. In 2019-20, AIFS will focus on explaining the implications of the evidence from its longitudinal data sets to policy makers and practitioners. AIFS communicates these insights from the studies to help governments and services design effective policies, services and programs for families.

AIFS will implement innovative engagement methodologies with its study participants to ensure enduring loyalty to the studies so that a strong story can continue to be told. Knowledge sharing and collaborations with longitudinal studies internationally are essential for continuous improvement. The Institute will continue to grow its international collaborations in 2019-20 by attending and presenting at conferences and organising workshops with key studies from across the globe.

* **Capability building:** The Institute will build the capability of policy agencies and service providers in policy design, evidence-based practice and evaluation. This includes:
  + training for policy makers and child and family welfare practitioners in the use and generation of evidence in their work;
  + delivering the *Child Family Community Australia* information exchange. This is an important vehicle for providing free professional development, translating research findings, disseminating practice-relevant information, and fostering engagement between researchers, policy-makers, and child and family welfare practitioners;
  + working collaboratively with agencies in the design and implementation of policy and program evaluation using codesign and developmental evaluation approaches; and
  + developing tools and outcomes frameworks to assist in the implementation of evaluations.
* **Research communication and policy impact:** Ensuring our research and resources are accessible, relevant and timely is a priority of the Institute. In 2019-20 we will:
  + implement our Knowledge Translation Strategy to enhance the policy impacts of AIFS’ research;
  + embed an ongoing content governance process to ensure the most current research, publications and resources are easily discoverable on our website;
  + disseminate AIFS’ research findings via our websites, e-newsletters, targeted media, webinars, videos and social media;
  + continue the AIFS Webinar Series: a platform for world-class speakers to share their knowledge on matters affecting family wellbeing. These activities reach a broad audience in Australia and beyond.
* **Developing and delivering the AIFS 2020 Conference:** In 2019-20, AIFS will undertake significant planning for the conference, scheduled for 10-12 June 2020 in Melbourne. The goal is to offer an event that shares knowledge and builds cross sector capability to accelerate positive change in family policy and service systems. The conference offers unrivalled opportunities for policy and service delivery professionals to engage with leading thinkers and researchers across a range of disciplines and sectors who are dedicated to improving the lives of families. Together they will explore how research, policy and practice can ensure that families flourish in this rapidly changing world. This will be a milestone event for the Institute, marking the 40th year since its establishment.
* **Transforming AIFS’ operational and business processes:** Effective and efficient operational processes are essential to AIFS’ success as they are the enablers of knowledge creation, communication and collaboration functions. Key enhancements in 2019-20 will be:
  + consolidation of the roll out of our shared service finance and payroll platforms;
  + reviewing and revising recruitment strategies to ensure the Institute continues to attract the right mix of talent and expertise among its staff;
  + a major review and refresh of the Institute’s Risk Management Framework and continuing to ensure it fosters a positive risk culture; and
  + implementing initiatives arising from a new Information Management and Technology Strategy, which is currently being developed.
* **Transformation of culture:** We will build on the cultural transformation of the Institute that has significantly improved our staff survey results. AIFS is now placed in the top 10 agencies across the Australian Public Service (APS) for staff engagement, innovation and wellbeing (APS Employee Census), and activities are planned to maintain or improve these results.
* **Relationship building:** As in past years, AIFS will continue to build relationships with organisations that also have a stake in research, policy and practice that affect family wellbeing. These relationships help to build research capability and extend communications reach, for the benefit of the Australian Government and the Australian community.
* **The Australian Gambling Research Centre:** This research centre provides high‑quality, evidence-based publications and resources to increase the capacity of policy makers, researchers and professionals working in the sector. Key projects for 2019‑20 include:
  + the ‘National Consumer Protection Framework for Online Wagering in Australia – Baseline Study’ which DSS has commissioned as part of a larger four-phase evaluation of the National Framework;
  + ‘The Relationship Between Gambling and Domestic Violence Against Women’, a national project funded by Australia’s National Research Organisation for Women’s Safety investigating the nature of the relationship between gambling and domestic violence; and
  + ‘Pints, Punts and Peers’, a study exploring the relationship between alcohol consumption and sports betting among young Australians.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses by Outcome 1’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Australian Institute of Family Studies resource statement – Budget estimates for 2019­20 as at Budget April 2019

|  | *2018-19a* | 2019-20 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Annual appropriations - ordinary annual servicesb |  |  |
| Prior year appropriations availablec | *5,078* | 4,606 |
| Departmental appropriationd | *4,412* | 4,452 |
| s74 external revenuee | *11,561* | 10,987 |
| Departmental capital budgetf | *189* | 189 |
| *Total departmental annual appropriations* | *21,240* | 20,234 |
| ***Total departmental resourcing*** | ***21,240*** | **20,234** |
| **Total resourcing for the Australian Institute of Family Studies** | ***21,240*** | **20,234** |
|  |  |  |
|  | *2018-19* | 2019-20 |
| **Average staffing levels (number)** | *82* | 82 |

Prepared on a resourcing (i.e. appropriations available) basis.

Note: All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

a Annual appropriation amounts appearing for 2018-19 do not include the Appropriation Bills (No. 3) and (No. 4) 2018-19, as they had not been enacted at the time of publication.

bAppropriation Bill (No. 1) 2019-20.

c Estimated adjusted balance carried forward from previous year.

dExcludes departmental capital budget.

eEstimated external revenue receipts under section 74 of the PGPA Act.

f Departmental capital budgets are not separately identified in Appropriation Bill (No.1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

### 1.3 Budget measures

There are no new Budget measures relating to AIFS.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the enhanced Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide an entity’s complete performance story.

The most recent corporate plan for AIFS can be found at: www.aifs.gov.au.

The most recent annual performance statement can be found at: www.aifs.gov.au.

2.1 Budgeted expenses and performance for Outcome 1

| **Outcome 1**  Increased understanding of factors affecting how families function by conducting research and communicating findings to policy-makers, service providers and the broader community. |
| --- |

**Table 2.1.1: Budgeted expenses for Outcome 1**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 - Australian Institute of Family Studies** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 4,412 | 4,452 | 4,482 | 4,512 | 4,543 |
| s74 external revenuea | 11,740 | 10,944 | 11,106 | 11,403 | 11,702 |
| Expenses not requiring appropriation in the budget yearb | 506 | 564 | 601 | 611 | 483 |
| **Departmental total** | 16,658 | 15,960 | 16,189 | 16,526 | 16,728 |
| **Total expenses for**  **Program 1.1** | **16,658** | **15,960** | **16,189** | **16,526** | **16,728** |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 4,412 | 4,452 | 4,482 | 4,512 | 4,543 |
| s74 external revenuea | 11,740 | 10,944 | 11,106 | 11,403 | 11,702 |
| Expenses not requiring appropriation in the budget yearb | 506 | 564 | 601 | 611 | 483 |
| **Departmental total** | 16,658 | 15,960 | 16,189 | 16,526 | 16,728 |
| **Total expenses for**  **Outcome 1** | **16,658** | **15,960** | **16,189** | **16,526** | **16,728** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

a Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*

b ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

| Outcome 1 – Increased understanding of factors affecting how families function by conducting research and communicating findings to policy-makers, service providers and the broader community. | |
| --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – To increase understanding of factors affecting how Australian families function by conducting research and communicating findings to policy-makers, service providers and the broader community, AIFS will manage its resources to:   * undertake high-quality, impartial research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | |
| **Delivery** | Research outputs, including research projects involving a range of data collection and analytical methods (including qualitative, quantitative and mixed methods), as well as undertaking longitudinal studies and analyses of major datasets such as the Australian Bureau of Statistics census, data linkage and completing literature reviews and submissions to government inquiries  AIFS will focus its work across four strategic areas:  **Create knowledge:** research and advice in the design, implementation and evaluation of policy and practice  **Communicate for impact:** resources and education for policy, practice, researchers and the public knowledge about families and communities  **Collaborate and connect:** bringing policy makers, service providers and researchers together  **Activate:** sustainability as an independent Institute  Communication activities include:   * information exchange activities * publications, research reports, fact sheets and papers, as well as articles in journals and books published elsewhere * conferences, seminars, webinars, forums, etc. hosted by AIFS * websites and electronic publishing * Electronic Direct Mail * presentations by AIFS’ staff at conferences and forums related to the wellbeing of families in Australia * Government submissions * bibliographic and other library services |

**Table 2.1.2: Performance criteria for Outcome 1 (continued)**

| **Program 1.1 – Australian Institute of Family Studies** – To increase understanding of factors affecting how Australian families function by conducting research and communicating findings to policy-makers, service providers and the broader community, AIFS will manage its resources to:   * undertake high-quality, impartial research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| --- | --- | --- |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | Number of commissioning bodies commissioning work by AIFS | 20 |
| Number of research projects at AIFS | 45 |
| Number of longitudinal studies at AIFS | 6 |
| Number of publications disseminated or downloaded from the AIFS website | 3.2 million |
| Number of media mentions | 5,000 |
| Number of publications | 100 |
| Number of presentations given by AIFS’ staff | 100 |
| Number of bibliographic records generated at AIFS | 2,200 |
| Total attendance at AIFS conferences, seminars, webinars and forums | 3,000 |
| Number of partnerships, Memorandum of Understanding (MoUs) and collaborations in place | 30 |
| Number of conferences, seminars and forums hosted by AIFS | 18 |
| Number of government submissions | 7 |
| Percentage of research staff with postgraduate qualifications | 60 per cent |
| Reduction in operational costs | 5 per cent |
| Percentage of clients satisfied with AIFS’ services | 85 per cent |
| Percentage of stakeholders satisfied with AIFS’ services | 85 per cent |

Table 2.1.2: Performance criteria for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – To increase understanding of factors affecting how Australian families function by conducting research and communicating findings to policy‑makers, service providers and the broader community, AIFS will manage its resources to:   * undertake high-quality, impartial research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| **Year** | **Performance criteriaa** | **Targetsa** |
| 2019­20 | Number of commissioning bodies commissioning work by AIFS | *18* |
| Number of research projects at AIFS | *35* |
| Number of publications disseminated or downloaded from the AIFS website | *3.2 million* |
| Number of media mentions | *5,500* |
| Number of publications released by AIFS | *70* |
| Number of presentations given by AIFS’ staff | *80* |
| Number of bibliographic records generated at AIFS | *2,200* |
| Total attendance at AIFS conferences, seminars, webinars and forums | *7,000* |
| Number of partnerships, MoUs and collaborations in place | *30* |
| Number of conferences, seminars and forums hosted by AIFS | *18* |

a New or modified performance criteria are shown in italics.

Table 2.1.2: Performance criteria for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – To increase understanding of factors affecting how Australian families function by conducting research and communicating findings to policy-makers, service providers and the broader community, AIFS will manage its resources to:   * undertake high-quality, impartial research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| **Year** | **Performance criteriaa** | **Targetsa** |
| 2020­21 and beyond | Number of commissioning bodies commissioning work by AIFS | *20* |
| Number of research projects at AIFS | *38* |
| Number of publications disseminated or downloaded from the AIFS website | 3.4 million |
| Number of media mentions | *5,500* |
| Number of publications released by AIFS | *70* |
| Number of presentations given by AIFS’ staff | *70* |
| Number of bibliographic records generated at AIFS | *2,200* |
| Total attendance at AIFS conferences, seminars, webinars and forums | *6,500* |
| Number of partnerships, MoUs and collaborations in place | 32 |
| Number of conferences, seminars and forums hosted by AIFS | 20 |
| **Purpose** | To increase the understanding of factors affecting Australian families by conducting research and communicating findings to policy‑makers, service providers and the broader community | |
| **Material changes to Program 1.1 resulting from the following measures:****Nil**  **For 2019-20, and 2020-21 and beyond the following performance criteria have been removed:**   * *Number of longitudinal studies at AIFS* * *Number of government submissions* * *Percentage of research staff with postgraduate qualifications* * *Reduction in operational costs* * *Percentage of clients satisfied with AIFS’ services* * *Percentage of stakeholders satisfied with AIFS’ services*   These criteria have been removed as they no longer represent outcomes from AIFS’ Strategic Directions. New performance criteria are in development and will be included in the next AIFS Corporate Plan. | | |

a New or modified performance criteria are shown in italics.

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2019­20 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Differences between entity resourcing and financial statements

The financial statements in Section 3 recognise revenue on an accrual basis and the entity resourcing is based on available appropriation and cash receipts.

#### 3.1.2 Explanatory notes and analysis of budgeted financial statements

**Departmental**

Income and Expenses

AIFS is budgeting for a break-even position in 2019­20 and the forward years after adjusting for depreciation and amortisation expenses.

Total own-sourced revenue for 2019­20 is expected to be $10.9 million and revenue from government is expected to be $4.5 million.

Balance Sheet

AIFS has a budgeted net asset position of $1.8 million in 2019­20.

Total Assets for 2019­20 are estimated to be $9.9 million, comprising $7.3 million of financial assets and $2.6 million in non-financial assets.

Total Liabilities for 2019­20 are estimated to be $8.1 million, with the primary liabilities being accrued employee entitlements, which total $2.5 million, supplier payables $0.4 million and unearned revenue $5.3 million.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 11,385 | 10,816 | 10,938 | 11,155 | 11,380 |
| Suppliers | 4,799 | 4,612 | 4,682 | 4,792 | 4,897 |
| Depreciation and amortisationa | 474 | 532 | 569 | 579 | 451 |
| **Total expenses** | **16,658** | **15,960** | **16,189** | **16,526** | **16,728** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of services | 11,658 | 10,862 | 11,024 | 11,321 | 11,620 |
| Other revenue | 82 | 82 | 82 | 82 | 82 |
| **Total own-source revenue** | **11,740** | **10,944** | **11,106** | **11,403** | **11,702** |
|  |  |  |  |  |  |
| **Gains** |  |  |  |  |  |
| Other gains | 32 | 32 | 32 | 32 | 32 |
| **Total gains** | **32** | **32** | **32** | **32** | **32** |
| **Total own-source income** | **11,772** | **10,976** | **11,138** | **11,435** | **11,734** |
|  |  |  |  |  |  |
| **Net (cost of)/contribution by services** | **(4,886)** | **(4,984)** | **(5,051)** | **(5,091)** | **(4,994)** |
| Revenue from Government | 4,412 | 4,452 | 4,482 | 4,512 | 4,543 |
| **Surplus/(deficit) attributable to the Australian Government** | **(474)** | **(532)** | **(569)** | **(579)** | **(451)** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **(474)** | **(532)** | **(569)** | **(579)** | **(451)** |
| **Note: Impact of Net Cash Appropriation Arrangements** | | | | | |
| **Total comprehensive income/(loss) excluding depreciation/amortisation expenses previously funded through revenue appropriations** | **–** | **–** | **–** | **–** | **–** |
| less depreciation/amortisation expenses previously funded through revenue appropriationsa | 474 | 532 | 569 | 579 | 451 |
| **Total comprehensive income/(loss) - as per the Statement of Comprehensive Income** | **(474)** | **(532)** | **(569)** | **(579)** | **(451)** |

Prepared on Australian Accounting Standards basis.

a From 2010­11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding departmental capital budgets, please refer to Table 3.5 departmental capital budget statement.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 215 | 258 | 232 | 258 | 253 |
| Trade and other receivables | 6,025 | 6,394 | 6,779 | 7,184 | 7,625 |
| Other financial assets | 601 | 610 | 618 | 634 | 650 |
| ***Total financial assets*** | ***6,841*** | ***7,262*** | ***7,629*** | ***8,076*** | ***8,528*** |
| **Non-financial assets** |  |  |  |  |  |
| Property, plant and equipment | 2,534 | 2,201 | 1,832 | 1,455 | 1,198 |
| Intangibles | 45 | 35 | 25 | 15 | 15 |
| Other non-financial assets | 355 | 359 | 363 | 370 | 378 |
| ***Total non-financial assets*** | ***2,934*** | ***2,595*** | ***2,220*** | ***1,840*** | ***1,591*** |
| **Total assets** | **9,775** | **9,857** | **9,849** | **9,916** | **10,119** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 359 | 363 | 367 | 374 | 382 |
| Other payables | 5,095 | 5,261 | 5,372 | 5,559 | 5,747 |
| ***Total payables*** | ***5,454*** | ***5,624*** | ***5,739*** | ***5,933*** | ***6,129*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 2,217 | 2,472 | 2,728 | 2,988 | 3,252 |
| ***Total provisions*** | ***2,217*** | ***2,472*** | ***2,728*** | ***2,988*** | ***3,252*** |
| **Total liabilities** | **7,671** | **8,096** | **8,467** | **8,921** | **9,381** |
| **Net assets** | **2,104** | **1,761** | **1,382** | **995** | **738** |
| **EQUITYa** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 4,435 | 4,624 | 4,814 | 5,006 | 5,200 |
| Reserves | 214 | 214 | 214 | 214 | 214 |
| Retained surplus (accumulated deficit) | (2,545) | (3,077) | (3,646) | (4,225) | (4,676) |
| ***Total parent entity interest*** | ***2,104*** | ***1,761*** | ***1,382*** | ***995*** | ***738*** |
| **Total Equity** | **2,104** | **1,761** | **1,382** | **995** | **738** |

Prepared on Australian Accounting Standards basis.

a ‘Equity’ is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2019­20)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2019** |  |  |  |  |
| Balance carried forward from previous period | (2,545) | 214 | 4,435 | 2,104 |
| ***Adjusted opening balance*** | ***(2,545)*** | ***214*** | ***4,435*** | ***2,104*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (532) | – | – | (532) |
| ***Total comprehensive income*** | ***(532)*** | ***–*** | ***–*** | ***(532)*** |
| of which: |  |  |  |  |
| Attributable to the Australian Government | (532) | – | – | (532) |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Departmental capital budget | – | – | 189 | 189 |
| ***Sub-total transactions with owners*** | ***–*** | ***–*** | ***189*** | ***189*** |
| **Estimated closing balance as**  **at 30 June 2020** | **(3,077)** | **214** | **4,624** | **1,761** |
| **Closing balance attributable to the Australian Government** | **(3,077)** | **214** | **4,624** | **1,761** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 4,884 | 4,102 | 4,114 | 4,143 | 4,137 |
| Sale of goods and rendering of services | 11,610 | 10,914 | 11,070 | 11,414 | 11,714 |
| Net GST received | – | – | – | 3 | 1 |
| Other | – | 73 | 74 | 66 | 66 |
| ***Total cash received*** | ***16,494*** | ***15,089*** | ***15,258*** | ***15,626*** | ***15,918*** |
| **Cash used** |  |  |  |  |  |
| Employees | 11,197 | 10,454 | 10,632 | 10,840 | 11,058 |
| Suppliers | 4,701 | 4,580 | 4,650 | 4,760 | 4,865 |
| Net GST paid | 251 | 12 | 2 | – | – |
| Other | 44 | – | – | – | – |
| ***Total cash used*** | ***16,193*** | ***15,046*** | ***15,284*** | ***15,600*** | ***15,923*** |
| **Net cash from/(used by) operating activities** | **301** | **43** | **(26)** | **26** | **(5)** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, equipment and intangibles | 1,292 | 189 | 190 | 192 | 194 |
| ***Total cash used*** | ***1,292*** | ***189*** | ***190*** | ***192*** | ***194*** |
| **Net cash from/(used by) investing activities** | **(1,292)** | **(189)** | **(190)** | **(192)** | **(194)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 189 | 189 | 190 | 192 | 194 |
| ***Total cash received*** | ***189*** | ***189*** | ***190*** | ***192*** | ***194*** |
| **Net cash from/(used by) financing activities** | **189** | **189** | **190** | **192** | **194** |
| **Net increase/(decrease) in cash held** | **(802)** | **43** | **(26)** | **26** | **(5)** |
| Cash and cash equivalents at the beginning of the reporting period | 1,017 | 215 | 258 | 232 | 258 |
| **Cash and cash equivalents at the end of the reporting period** | **215** | **258** | **232** | **258** | **253** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Departmental capital budget – Appropriation Bill No. 1 | 189 | 189 | 190 | 192 | 194 |
| **Total new capital appropriations** | **189** | **189** | **190** | **192** | **194** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *189* | *189* | *190* | *192* | *194* |
| ***Total items*** | ***189*** | ***189*** | ***190*** | ***192*** | ***194*** |
| **PURCHASE OF NON-FINANCIAL ASSETS** | – | – | – | – | – |
| Funded by capital appropriation – departmental capital budgeta | 189 | 189 | 190 | 192 | 194 |
| **TOTAL** | **189** | **189** | **190** | **192** | **194** |
| **RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 189 | 189 | 190 | 192 | 194 |
| **Total cash used to acquire assets** | **189** | **189** | **190** | **192** | **194** |

Prepared on Australian Accounting Standards basis.

a Does not include annual finance lease costs. Includes purchases from current and previous years’ departmental capital budgets.

Table 3.6: Statement of asset movements (Budget year 2019­20)

|  | Other | Computer | Total |
| --- | --- | --- | --- |
|  | property, | software |  |
|  | plant and | and |  |
|  | equipment | intangibles |  |
|  | $'000 | $'000 | $'000 |
| **As at 1 July 2019** |  |  |  |
| Gross book value | 4,003 | 266 | 4,269 |
| Accumulated depreciation/amortisation and impairment | (1,469) | (221) | (1,690) |
| **Opening net book balance** | **2,534** | **45** | **2,579** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |
| By purchase – appropriation ordinary annual servicesa | 189 | – | 189 |
| **Total additions** | **189** | **–** | **189** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (522) | (10) | (532) |
| **Total other movements** | **(522)** | **(10)** | **(532)** |
| **As at 30 June 2020** |  |  |  |
| Gross book value | 4,192 | 266 | 4,458 |
| Accumulated depreciation/amortisation and impairment | (1,991) | (231) | (2,222) |
| **Closing net book balance** | **2,201** | **35** | **2,236** |

Prepared on Australian Accounting Standards basis.

a ‘Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2019‑20 for depreciation/amortisation expenses, departmental capital budgets or other operational expenses.

Department o

National Disability Insurance Agency

Entity resources and planned performance

National Disability Insurance Agency

Section 1: Entity overview and resources 131

1.1 Strategic direction statement 131

1.2 Entity resource statement 133

1.3 Budget measures 135

Section 2: Outcomes and planned performance 136

2.1 Budgeted expenses and performance for Outcome 1 137

Section 3: Budgeted financial statements 143

3.1 Budgeted financial statements 143

3.2 Budgeted financial statements tables 145

National Disability Insurance Agency

Section 1: Entity overview and resources

1.1 Strategic direction statement

The National Disability Insurance Agency (NDIA) was established under the *National Disability Insurance Act 2013* (the Act) and has responsibility for administering the National Disability Insurance Scheme (NDIS). The Act (in conjunction with other laws) gives effect to Australia’s obligations under the United Nations Convention on the Rights of Persons with Disabilities.

The NDIS is a new way of providing support to Australians with significant and permanent disability, their families and carers.

The NDIA is overseen by a Board which has responsibility for ensuring the proper, efficient and effective performance of the NDIA’s functions, and setting the NDIA’s strategic direction. The NDIA’s governance structure also includes an Independent Advisory Council that provides advice to the Board on how effectively the NDIA is delivering the NDIS.

Key areas of focus

The NDIA is currently overseeing the transition of the NDIS to full scheme, in accordance with bilateral agreements between the Commonwealth and each state and territory. This represents a rapid scaling, with national participant numbers expected to increase to over 460,000 when the NDIS reaches full scheme.

The NDIA’s emphasis throughout its transition to full scheme is on delivering the bilateral agreements through quality, outcomes-focussed plans, in a manner which supports the long term financial sustainability of the NDIS.

The NDIA will achieve this through a continued focus on the following areas, in accordance with the Council of Australian Governments Disability Reform Council’s statement of strategic guidance:

* **Ensuring participant and community outcomes**: The NDIA will work to ensure that participants across Australia, including those in rural and remote areas, have access to reasonable and necessary supports, and will be empowered to exercise choice and control to achieve their aspirations.
* **Building and maintaining stakeholder confidence:** The NDIA will build trust and confidence amongst participants, carers, the community and the disability services market by having responsive processes and transparent and consistent communication.
* **Identifying strategic risks early and managing risks well:** The NDIA will take a structured approach to identifying and managing risks and develop a sophisticated understanding of the risk interdependencies that could impact delivery of the NDIS.
* **Supporting market development:** The NDIA will, in its role as market steward, support the development of the disability support services market including understanding and reporting on risks to supply, promote the provision of high quality and innovative supports and provide appropriate fraud and compliance controls. It will also support the development of and transition to a national quality and safeguards framework.
* **Safeguarding the sustainability of the NDIS:** The NDIA will ensure the NDIS is financially sustainable in the long term by adhering to insurance principles, using actuarial data and analysis to monitor sustainability and taking early action to minimise emerging cost pressures.
* **Developing a high-performing Agency:** The NDIA must be a high-performing service organisation with the systems, skills, capabilities and mindset to deliver the NDIS.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses by Outcome 1’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: National Disability Insurance Agency resource statement – Budget estimates for 2019­20 as at Budget April 2019

|  | *2018-19a* | 2019-20 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Opening balance/cash reserves at 1 July 2019** | ***2,323,191*** | **2,358,524** |
| **Funds from Government** |  |  |
| Annual appropriations - ordinary annual servicesb |  |  |
| Outcome 1 | *1,477,674* | 1,408,255 |
| Total annual appropriations | *1,477,674* | 1,408,255 |
| Amounts received from related entities |  |  |
| Amounts from portfolio departmentc | *3,794,647* | 6,977,436 |
| Total amounts received from related entities | *3,794,647* | 6,977,436 |
| **Total funds from Government** | ***5,272,321*** | **8,385,691** |
| **Funds from other sources** |  |  |
| Contributions from state and territory governmentsd | *6,423,647* | 7,758,689 |
| Resources received free of chargee | *1,647,867* | 1,657,949 |
| Interest | *50,631* | 47,935 |
| **Total funds from other sources** | ***8,122,145*** | **9,464,573** |
| **Total net resourcing for the National Disability Insurance Agency** | ***15,717,657*** | **20,208,788** |
|  |  |  |
|  | *2018-19* | 2019-20 |
| **Average staffing levels (number)** | *3,138* | 3,230 |
| **Third party payments from and on behalf of other entities** | | |
|  | *2018-19* | 2019-20 |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Payments made to other entities for the provision of services | *91,749* | 76,833 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non­corporate Commonwealth entity, which are then paid to the NDIA and are considered 'departmental' for all purposes.

a  Annual appropriation amounts appearing for 2018-19 do not include the Appropriation Bills (No. 3) and   
(No. 4) 2018-19, as they had not been enacted at the time of publication.

b Appropriation Bill (No. 1) 2019-20.

c Commonwealth cash contributions for reasonable and necessary support for participants and community inclusion and capacity development grants.

d  Cash contributions from state and territory governments.

e Services provided in-kind to participants on behalf of the Commonwealth Government and/or state and territory governments.

### 1.3 Budget measures

Budget measures in Part 1 relating to NDIA are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: National Disability Insurance Agency 2019­20 Budget measures

Part 1: Measures announced since the 2018­19 MYEFO

|  |  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- | --- |
|  | Program | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Expense measures** |  |  |  |  |  |  |
| Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disabilitya | 1.3 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | 13,415 | 9,632 | 4,576 | – |
| **Total** |  | **–** | **13,415** | **9,632** | **4,576** | **–** |
| **Total expense measures** |  |  |  |  |  |  |
| Administered |  | – | – | – | – | – |
| Departmental expenses |  | – | 13,415 | 9,632 | 4,576 | – |
| **Total** |  | **–** | **13,415** | **9,632** | **4,576** | **–** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

a The lead entity for the measure Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability is the Attorney-General’s Department. A full measure description appears in Budget Paper No. 2, under the Attorney‑General’s Portfolio.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the enhanced Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide an entity’s complete performance story.

The most recent corporate plan for the NDIA can be found at: www.ndis.gov.au.

The most recent annual performance statement can be found at: www.ndis.gov.au.

2.1 Budgeted expenses and performance for outcome 1

| Outcome 1  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |
| --- |

Linked programs

|  |
| --- |
| **Department of Social Services** |
| **Programs**   * Program 1.8 – Income Support for People with Disability * Program 2.3 – Social and Community Services * Program 3.1 – Disability Mental Health and Carers * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  DSS contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA, primarily, with policy support, ongoing negotiation of agreements with states and territories for transition to full scheme, administration of the NDIA’s funding arrangements and payments of grants for Program 1.2. |
| **Department of Health** |
| **Programs**   * Program 2.1 – Mental Health * Program 4.2 – Hearing Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Health contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA with the provision of relevant supports. |

Linked programs (continued)

|  |
| --- |
| **Department of Human Services** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 1 made by linked program**  The Department of Human Services contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA with the delivery of shared services arrangements, provision of specialised resources, and the provision of payments on the NDIA’s behalf. |
| **NDIS Quality and Safeguards Commission** |
| **Program**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| **Contribution to Outcome 1 made by linked program**  The NDIS Quality and Safeguards Commission contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA in servicing the registration of providers and provision of education and training for providers, workers and auditors. |

Table 2.1.1: Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by funding sources.

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 - Reasonable and necessary support for participants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities | 3,680,370 | 6,845,821 | 10,208,582 | 10,951,104 | 11,696,425 |
| Contributions from state and territory governments | 6,423,647 | 7,758,689 | 8,918,795 | 9,347,525 | 9,792,271 |
| Revenues from other independent sourcesa | 1,647,867 | 1,657,949 | 1,775,275 | 1,817,851 | 1,871,997 |
| **Total expenses for Program 1.1** | **11,751,884** | **16,262,459** | **20,902,652** | **22,116,480** | **23,360,693** |
| **Program 1.2 - Community inclusion and capacity development grants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities | 114,277 | 131,615 | 132,835 | 134,694 | 136,714 |
| **Total expenses for Program 1.2** | **114,277** | **131,615** | **132,835** | **134,694** | **136,714** |
| **Program 1.3 - Agency costs** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1) | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| Revenue - otherb | 1,231 | 47,935 | 47,938 | 48,194 | 49,335 |
| **Total expenses for Program 1.3** | **1,478,905** | **1,456,190** | **1,249,088** | **1,302,160** | **1,340,316** |
| **Outcome 1 Totals by resource type** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1) | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| Payment from related entities | 3,794,647 | 6,977,436 | 10,341,417 | 11,085,798 | 11,833,139 |
| Contributions from state and territory governments | 6,423,647 | 7,758,689 | 8,918,795 | 9,347,525 | 9,792,271 |
| Revenues from other independent sourcesa | 1,647,867 | 1,657,949 | 1,775,275 | 1,817,851 | 1,871,997 |
| Revenue - otherb | 1,231 | 47,935 | 47,938 | 48,194 | 49,335 |
| **Total expenses for Outcome 1** | **13,345,066** | **17,850,264** | **22,284,575** | **23,553,334** | **24,837,723** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

a Revenues from other independent sources in Program 1.1 includes services provided in-kind to participants on behalf of either the Australian Government and/or state and territory governments.

b Revenue interest received.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

| Outcome 1 – To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. | | |
| --- | --- | --- |
| **Program 1.1** **–** **Reasonable and necessary support for participants** – The objective of this program is to provide funding for reasonable and necessary support to eligible people with disability through consistent, high quality plans, and to ensure they are in control and have choices to appropriately support their independence and social and economic participation.  This program contributes to the outcome by the delivery of financially sustainable funding for participants’ reasonable support, enabling participants to source services in their plans to achieve their goals. | | |
| **Delivery** | The program provides funding for reasonable and necessary support to eligible participants in the NDIS with an approved plan. Funding arrangements are via cash payments to participants and registered service providers and the allocation of existing Commonwealth and state and territory arrangements | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | * Number of participants * NDIS support costs * Participant satisfaction | * Number of participants entering the NDIS as per bilateral agreements and actuarial forecasts * Costs are within expected amounts as per bilateral agreements and actuarial forecasts * Participant satisfaction survey results are positive |
| 2019­20 | * Number of participants * NDIS support costs * Participant satisfaction | * Number of participants entering the NDIS as per bilateral agreements and actuarial forecasts * Costs are within expected amounts as per bilateral agreements and actuarial forecasts * Participant satisfaction survey results are positive |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purposes** | **Improving outcomes for people with disability**  Supporting people with disability to pursue their goals and maximise their independence and social and economic participation  Providing reasonable and necessary supports, including early intervention supports, for NDIS participants  Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports  Developing the capacity of people with disability to be socially engaged with the community and participate in employment | |
| **Material changes to Program 1.1 resulting from the following measures: Nil** | | |

**Table 2.1.2: Performance criteria for Outcome 1 (continued)**

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Community inclusion and capacity development grants** – The objective of this program is to provide funding to organisations to assist them to increase social and community participation for people with disability.  By increasing community and social involvement of people with disability, this program directly targets and contributes to those parts of the outcome. This has additional benefits for increasing community awareness of people with disability and their capabilities which will improve economic participation and thus independence. | | |
| **Delivery** | The NDIA will provide funding to organisations via grants which will allow them to assist all people with disability, not only eligible participants | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | * Number and nominal value of grants provided | * All grants successfully delivered in accordance with the program agreed with the Commonwealth and state and territory jurisdictions |
| 2019­20 | * Number and nominal value of grants provided | * All grants successfully delivered in accordance with the program agreed with the Commonwealth and state and territory jurisdictions |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purposes** | **Improving outcomes for people with disability**  Supporting people with disability to pursue their goals and maximise their independence and social and economic participation  Developing the capacity of people with disability to be socially engaged with the community and participate in employment | |
| **Material changes to Program 1.2 resulting from the following measures: Nil** | | |

**Table 2.1.2: Performance criteria for Outcome 1 (continued)**

| **Program 1.3** **– Agency costs** – The Agency costs program ensures efficient and effective use of the NDIA operating resources to implement the outcomes of the NDIA.  This program contributes to the outcome as it is the primary delivery mechanism for the implementation of the NDIS. The NDIA is responsible for assessing applicants to the NDIS and developing plans, for those whom are eligible, in a manner which is based on insurance principles, and administering the payments made under Program 1.1 and 1.2. | | |
| --- | --- | --- |
| **Delivery** | The NDIA develops and maintains the strategies and frameworks to be used in the transition of the NDIS to full scheme. These include the process for assessment and planning, disability services market development and community engagement and communications. The NDIA executes these through a network of service centres throughout Australia and by working together with its community partners to deliver elements of the NDIS to people with a disability and the wider sector. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | * NDIA operating costs * The Agency is able to successfully achieve delivery of service network across Australia | * NDIA operating costs are within budget * Required service network across Australia is operational as per bilateral agreements |
| 2019­20 | * NDIA operating costs * The NDIA is able to successfully achieve delivery of service network across Australia | * NDIA operating costs are within budget * Required service network across Australia is operational as per bilateral agreements |
| 2020­21 and beyond | As per 2019­20 | As per 2019­20 |
| **Purposes** | Funding the operations of the NDIA and its delivery partners to achieve the following:  **Improving outcomes for people with disability**  Facilitating the development of a nationally consistent approach to the access to, and the planning and funding of, supports for people with disability  Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports  **Safeguarding the sustainability of the NDIS**  Building a sustainable scheme based on NDIS insurance principles, including assessing and reporting on whether NDIS investments improve outcomes and minimise lifetime support costs  **Building stakeholder confidence**  Building trust and confidence amongst stakeholders (participants, carers, the community and the disability services market) through communication and engagement | |
| **Material changes to Program 1.3 resulting from the following measures: Nil** | | |

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2019­20 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Explanatory notes and analysis of budgeted financial statements

**Income and expenses**

In 2019‑20, the NDIS enters the fourth year of transition to full scheme. The large uptake in participants is represented by the increase in participant plan expenses to $16.3 billion in 2019‑­20. Participant plan expenses continue to increase across the forward estimates as further participants join the NDIS, rising to $23.4 billion in 2022‑23.

The growth in supplier expenses, primarily driven by the growth in community partnership costs for services provided by the NDIA’s community partners is the largest component of the NDIA operating costs and peaks at $1.1 billion in 2018‑19, before reducing as the NDIS moves from the transition phase to full scheme. Similarly, employee benefit expenses increase to $319.6 million in 2019‑20 and $350.0 million in 2020‑21 as the NDIS rolls out to new locations prior to stabilising once full scheme is reached.

Sale of goods and services revenue increases from $10.2 billion in 2018‑19 to $14.7 billion in 2019-20 and further increasing to $21.6 billion by 2022‑23. This change is due to the increase in participant numbers as the NDIS continues transition to full scheme.

Since 2017‑­18, Commonwealth funding for programs 1.1 and 1.2 has been appropriated to DSS and paid to the NDIA as required. These amounts are reflected as revenue from the sale of goods and services in these years. Commonwealth funding for the NDIA’s operating costs will continue to be appropriated to the NDIA and is reflected as revenue from Government.

The NDIA receives services provided in-kind to participants on behalf of the Commonwealth Government and state and territory governments, reflected as resources received free of charge. This revenue rises from $1.6 billion in 2018‑19 to $1.7 billion in 2019‑20. It continues to rise in 2020-21 with a gradual increase over the forward estimates.

The NDIA is forecasting an operating surplus of $49.4 million in 2018‑19. This is primarily a result of lower than expected level of supplier costs.

Balance sheet

The NDIA is budgeting for a net asset position of $1.9 billion in 2019­-20.

Total assets in 2019‑20 are forecast to be $2.9 billion, comprised of $2.8 billion in financial assets and $118.5 million in non-financial assets. The most significant asset is cash of $2.4 billion, which will be used to fund payments for reasonable support as well as the NDIA’s operations. Total liabilities are expected to be $995.7 million, comprised primarily of $706.4 million in participant plan provisions, $223.5 million in supplier payables and $55.6 million in unpaid employee entitlements.

**Statement of cash flows**

The NDIA’s budgeted cash flows largely reflect activity in the income statement, with no significant variations between income and expenses and their associated cash flows. The total cash received from operating activities will increase from $11.9 billion in 2018‑19 to $16.3 billion in 2019‑20, rising to $23.1 billion in 2022‑23. This primarily reflects increased funding from the Commonwealth Government, and state and territory governments as the NDIS moves towards full scheme. This will be offset by increased cash payments for reasonable and necessary support, and employee and supplier expenses as the NDIS grows.

**Capital budget statement**

The NDIA will invest $8.7 million in the purchase of leasehold improvements during 2019‑20, the final year of transition by which time the NDIA’s network will be fully established, requiring a lower level of capital funding to maintain in 2020‑21 and beyond. This will be funded through the use of prior year unspent equity injections.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 315,560 | 319,645 | 350,035 | 353,206 | 355,941 |
| Suppliers | 1,143,077 | 1,115,771 | 877,759 | 927,660 | 963,081 |
| Grants | 114,277 | 131,615 | 132,835 | 134,694 | 136,714 |
| Depreciation and amortisation | 20,268 | 20,774 | 21,294 | 21,294 | 21,294 |
| Participant plan expenses | 11,751,884 | 16,262,459 | 20,902,652 | 22,116,480 | 23,360,693 |
| **Total expenses** | **13,345,066** | **17,850,264** | **22,284,575** | **23,553,334** | **24,837,723** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of services | 10,218,294 | 14,736,125 | 19,260,212 | 20,433,323 | 21,625,410 |
| Other | 50,631 | 47,935 | 47,938 | 48,194 | 49,335 |
| **Total own-source revenue** | **10,268,925** | **14,784,060** | **19,308,150** | **20,481,517** | **21,674,745** |
| **Gains** |  |  |  |  |  |
| Other | 1,647,867 | 1,657,949 | 1,775,275 | 1,817,851 | 1,871,997 |
| **Total gains** | **1,647,867** | **1,657,949** | **1,775,275** | **1,817,851** | **1,871,997** |
| **Total own-source income** | **11,916,792** | **16,442,009** | **21,083,425** | **22,299,368** | **23,546,742** |
| **Net (cost of)/contribution by services** | **(1,428,274)** | **(1,408,255)** | **(1,201,150)** | **(1,253,966)** | **(1,290,981)** |
|
| Revenue from Government | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| **Surplus/(deficit) attributable to the Australian Government** | **49,400** |  |  |  |  |
| **–** | **–** | **–** | **–** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **49,400** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 2,358,524 | 2,353,966 | 2,366,596 | 2,422,839 | 2,480,880 |
| Trade and other receivables | 243,794 | 241,905 | 241,168 | 241,315 | 241,530 |
| Other financial assets | 156,276 | 156,276 | 156,276 | 156,276 | 156,276 |
| ***Total financial assets*** | ***2,758,594*** | ***2,752,147*** | ***2,764,040*** | ***2,820,430*** | ***2,878,686*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 107,620 | 95,574 | 77,704 | 59,808 | 42,040 |
| Property, plant and equipment | 59 | 46 | 46 | 46 | 46 |
| Other non-financial assets | 22,891 | 22,891 | 22,891 | 22,891 | 22,891 |
| ***Total non-financial assets*** | ***130,570*** | ***118,511*** | ***100,641*** | ***82,745*** | ***64,977*** |
| **Total assets** | **2,889,164** | **2,870,658** | **2,864,681** | **2,903,175** | **2,943,663** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 242,704 | 223,494 | 216,002 | 252,774 | 291,573 |
| Other payables | 3,658 | 4,336 | 4,836 | 5,710 | 6,538 |
| ***Total payables*** | ***246,362*** | ***227,830*** | ***220,838*** | ***258,484*** | ***298,111*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 56,073 | 55,576 | 55,879 | 56,184 | 56,491 |
| Grants | 706,402 | 706,402 | 706,402 | 706,402 | 706,402 |
| Other provisions | 5,407 | 5,930 | 6,642 | 7,185 | 7,739 |
| ***Total provisions*** | ***767,882*** | ***767,908*** | ***768,923*** | ***769,771*** | ***770,632*** |
| **Total liabilities** | **1,014,244** | **995,738** | **989,761** | **1,028,255** | **1,068,743** |
| **Net assets** | **1,874,920** | **1,874,920** | **1,874,920** | **1,874,920** | **1,874,920** |
| **EQUITYa** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 205,733 | 205,733 | 205,733 | 205,733 | 205,733 |
| Reserves | 11,012 | 11,012 | 11,012 | 11,012 | 11,012 |
| Retained surplus (accumulated deficit) | 1,658,175 | 1,658,175 | 1,658,175 | 1,658,175 | 1,658,175 |
| ***Total parent entity interest*** | ***1,874,920*** | ***1,874,920*** | ***1,874,920*** | ***1,874,920*** | ***1,874,920*** |
| **Total equity** | **1,874,920** | **1,874,920** | **1,874,920** | **1,874,920** | **1,874,920** |

Prepared on Australian Accounting Standards basis.

a  ‘Equity’ is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2019­20)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as**  **at 1 July 2019** |  |  |  |  |
| Balance carried forward from previous period | 1,658,175 | 11,012 | 205,733 | 1,874,920 |
| ***Adjusted opening balance*** | ***1,658,175*** | ***11,012*** | ***205,733*** | ***1,874,920*** |
| **Estimated closing balance as**  **at 30 June 2020** |  |  |  |  |
| **1,658,175** | **11,012** | **205,733** | **1,874,920** |
| **Closing balance attributable to the Australian Government** |  |  |  |  |
| **1,658,175** | **11,012** | **205,733** | **1,874,920** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Receipts from Government | 1,477,674 | 1,408,255 | 1,201,150 | 1,253,966 | 1,290,981 |
| Commonwealth, state and territory NDIS contributions | 10,218,294 | 14,736,125 | 19,260,212 | 20,433,323 | 21,625,410 |
| Interest received | 50,631 | 47,935 | 47,938 | 48,194 | 49,335 |
| Net GST received | 109,682 | 116,642 | 90,989 | 92,033 | 95,880 |
| ***Total cash received*** | ***11,856,281*** | ***16,308,957*** | ***20,600,289*** | ***21,827,516*** | ***23,061,606*** |
| **Cash used** |  |  |  |  |  |
| Employees | 306,618 | 318,476 | 348,846 | 352,104 | 354,918 |
| Suppliers | 1,420,088 | 1,318,904 | 1,002,891 | 1,018,537 | 1,057,149 |
| Participant plan expenses | 9,914,979 | 14,536,328 | 19,100,375 | 20,263,083 | 21,451,812 |
| Grants | 114,277 | 131,615 | 132,835 | 134,694 | 136,714 |
| ***Total cash used*** | ***11,755,962*** | ***16,305,323*** | ***20,584,947*** | ***21,768,418*** | ***23,000,593*** |
| **Net cash from/(used by) operating activities** | **100,319** | **3,634** | **15,342** | **59,098** | **61,013** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, equipment and intangibles | 64,986 | 8,192 | 2,712 | 2,855 | 2,972 |
| ***Total cash used*** | ***64,986*** | ***8,192*** | ***2,712*** | ***2,855*** | ***2,972*** |
| **Net cash from/(used by) investing activities** | **(64,986)** | **(8,192)** | **(2,712)** | **(2,855)** | **(2,972)** |
| **Net increase/(decrease) in cash held** | **35,333** | **(4,558)** | **12,630** | **56,243** | **58,041** |
| Cash and cash equivalents at the beginning of the reporting period | 2,323,191 | 2,358,524 | 2,353,966 | 2,366,596 | 2,422,839 |
| **Cash and cash equivalents at the end of the reporting period** | **2,358,524** | **2,353,966** | **2,366,596** | **2,422,839** | **2,480,880** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| **Total new capital appropriations** | **–** | **–** | **–** | **–** | **–** |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  |  |  |
| Funded by capital |  |  |  |  |  |
| appropriationa | 65,500 | 8,715 | 3,424 | 3,398 | 3,526 |
| **TOTAL** | **65,500** | **8,715** | **3,424** | **3,398** | **3,526** |
| **RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 65,500 | 8,715 | 3,424 | 3,398 | 3,526 |
| **Total cash used to acquire assets** | **65,500** | **8,715** | **3,424** | **3,398** | **3,526** |

Prepared on Australian Accounting Standards basis.

a Purchases will be funded through the use of prior year unspent equity injections from Act 2/4/6 appropriations.

Table 3.6: Statement of asset movements (Budget year 2019­20)

|  | Buildings | Other property, | Total |
| --- | --- | --- | --- |
|  | plant and |  |
|  | equipment |  |
| $'000 | $'000 | $'000 |
| **As at 1 July 2019** |  |  |  |
| Gross book value | 130,001 | 2,387 | 132,388 |
| Accumulated depreciation/amortisation and impairment | (22,381) | (2,328) | (24,709) |
| **Opening net book balance** | **107,620** | **59** | **107,679** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |
| By purchase – appropriation equitya | 8,715 | – | 8,715 |
| **Total additions** | **8,715** | **–** | **8,715** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (20,761) | (13) | (20,774) |
| **Total other movements** | **(20,761)** | **(13)** | **(20,774)** |
| **As at 30 June 2020** |  |  |  |
| Gross book value | 138,716 | 2,387 | 141,103 |
| Accumulated depreciation/amortisation and impairment | (43,142) | (2,341) | (45,483) |
| **Closing net book balance** | **95,574** | **46** | **95,620** |

Prepared on Australian Accounting Standards basis.

a Purchases will be funded through the use of prior year unspent equity injections from Act 2/4/6 appropriations.

Department o

NDIS Quality and Safeguards Commission

Entity resources and planned performance

NDIS Quality and Safeguards Commission

Section 1: Entity overview and resources 155

1.1 Strategic direction statement 155

1.2 Entity resource statement 158

1.3 Budget measures 159

Section 2: Outcomes and planned performance 160

2.1 Budgeted expenses and performance for Outcome 1 161

Section 3: budgeted financial statements 165

3.1 Budgeted financial statements 165

3.2 Budgeted financial statements tables 166

NDIS Quality and Safeguards Commission

Section 1: Entity overview and resources

* 1. Strategic direction statement

The NDIS Quality and Safeguards Commission (NDIS Commission) was established on 1 July 2018 by the *National Disability Insurance Scheme Act 2013*, as amended by the *National Disability Insurance Scheme Amendment (Quality and Safeguards Commission and Other Measures) Act 2017.* The NDIS Commission is a non‑corporate entity subject to the PGPA Act.

The NDIS Commission is an independent body that works with people with disability, providers and the community to deliver nationally consistent, responsive and effective regulation of NDIS providers.

The NDIS Commission is responsible for the following functions, as it commences in each jurisdiction:

* to uphold the rights of, and promote the health, safety and wellbeing of, people with disability receiving supports or services, including those received under the NDIS;
* to develop a nationally consistent approach to managing quality and safeguards for people with disability receiving supports or services, including those received under the NDIS;
* to promote the provision of advice, information, education and training to NDIS providers and people with disability;
* to secure compliance through effective enforcement arrangements, including through the monitoring and investigation functions, and analysis of reports from NDIS providers on serious incidents affecting NDIS participants;
* to promote continuous improvement amongst NDIS providers and the delivery of progressively higher standards of supports and services to people with disability in the NDIS;
* to develop and oversee the broad policy design for a nationally consistent framework relating to the screening of workers involved in the provision of supports and services to people with disability;
* to engage in, promote and coordinate the sharing of information;
* to provide NDIS market oversight, including:
* monitoring changes in the NDIS market which may indicate emerging risk; and
* monitoring and mitigating the risks of unplanned service withdrawal.
* to monitor registered NDIS provider compliance with their conditions of registration, including in relation to the screening of workers in accordance with the NDIS practice standards;
* to investigate, manage and resolve complaints conferred to the NDIS Commission, including notification and management of reportable incidents; and
* to provide leadership in relation to behaviour support, and in the reduction and elimination of the use of restrictive practices by NDIS providers.

**Key priorities for 2019­20**

From 1 July 2019, the key priorities for the NDIS Commission will be:

* to continue operation of the national office for the NDIS Commission as well as the regional offices for New South Wales and South Australia; to commence operations in Queensland, Victoria, Tasmania, the Northern Territory and the Australian Capital Territory for 1 July 2019; and to work towards establishing operations in Western Australia for 1 July 2020;
* to engage with NDIS participants, their families, carers and providers to improve the quality and safety of NDIS supports and services;
* to ensure that participants are empowered to exercise their rights to access good quality services, as informed, protected consumers, with participants able to make complaints to the NDIS Commission about services that do not meet the NDIS Code of Conduct and Practice Standards;
* to provide oversight of reportable incidents and complaints relating to abuse and neglect of people with disability who receive NDIS supports and services;
* to build intelligence to monitor and forecast changes in the NDIS market, and serious incidents affecting NDIS participants, to develop an informed view of quality and risk in the sector;
* to lead the reduction and elimination of the use of restrictive practices in the NDIS by providing leadership in behaviour support;
* to develop the NDIS Commission to ensure it has the systems, skills and capabilities to regulate, support and educate the providers and participants to promote continuous improvement;
* to draw information from across NDIS Commission functions to report on the experience of people with disability who receive NDIS services and develop information and education to build the capability of NDIS providers to deliver safe and quality services; and
* to work with DSS and states and territories to implement nationally consistent NDIS worker screening and market oversight activities.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses by Outcome 1’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: NDIS Quality and Safeguards Commission resource statement – Budget estimates for 2019­20 as at Budget April 2019

|  | *2018-19a* | 2019-20 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Annual appropriations - ordinary annual servicesb |  |  |
| Departmental appropriationc | *34,772* | 49,868 |
| Annual appropriations - other services - non-operatingd |  |  |
| Equity injection | *2,498* | 569 |
| Total departmental annual appropriations | *37,270* | 50,437 |
| ***Total departmental resourcing*** | ***37,270*** | **50,437** |
| **Administered** |  |  |
| Annual appropriations - ordinary annual servicesb |  |  |
| Outcome 1 | – | 4,383 |
| Annual appropriations - other services - non-operatingd |  |  |
| New administered outcome | *5,810* | – |
| Total administered annual appropriations | *5,810* | 4,383 |
| **Total administered resourcing** | ***5,810*** | **4,383** |
| **Total resourcing for the NDIS Quality and Safeguards Commission** | ***43,080*** | **54,820** |
|  |  |  |
|  | *2018-19* | 2019-20 |
| **Average staffing levels (number)** | *164* | 237 |

Prepared on a resourcing (i.e. appropriations available) basis.

Note: All figures are GST exclusive – these may not match figures in the cash flow statement.

a Annual appropriation amounts appearing for 2018-19 do not include the Appropriation Bills (No.3) and (No.4) 2018-19, as they had not been enacted at the time of publication.

b Appropriation Bill (No. 1) 2019-20.

c Excludes departmental capital budget.

d Appropriation Bill (No.2) 2019-20.

### 1.3 Budget measures

Budget measures in Part 1 relating to the NDIS Commission are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: NDIS Quality and Safeguards Commission Budget measures

Part 1: Measures announced since the 2018­19 MYEFO

|  | Program | 2018-19  $'000 | 2019-20  $'000 | 2020-21  $'000 | 2021-22  $'000 | 2022-23  $'000 |
| --- | --- | --- | --- | --- | --- | --- |
| **Expense measures** |  |  |  |  |  |  |
| Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disabilitya | 1.2 |  |  |  |  |  |
| Administered expenses |  | – | – | – | – | – |
| Departmental expenses |  | – | 1,418 | 1,418 | 1,418 | – |
| **Total** |  | **–** | **1,418** | **1,418** | **1,418** | **–** |
| **Total expense measures** |  |  |  |  |  |  |
| Administered |  | – | – | – | – | – |
| Departmental |  | – | 1,418 | 1,418 | 1,418 | – |
| **Total** |  | **–** | **1,418** | **1,418** | **1,418** | **–** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

a The lead entity for the measure Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability is the Attorney-General’s Department. A full measure description appears in Budget Paper No. 2, under the Attorney‑General’s Portfolio.

## Section 2: Outcomes and planned performance

### 2.1 Outcomes and performance information

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the enhanced Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports - to provide an entity’s complete performance story.

The most recent corporate plan for the NDIS Commission can be found at: www.ndiscommission.gov.au.

There are no annual performance statements as the NDIS Commission was established on 1 July 2018. The first set will be published in the second half of 2019.

2.1 Budgeted expenses and performance for outcome 1

| Outcome 1  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |
| --- |

Linked programs

| **National Disability Insurance Agency** |
| --- |
| **Program**   * Program 1.1 – Reasonable and necessary support to participants |
| **Contribution to Outcome 1 made by linked program**  The NDIA contributes through the creation of the NDIS which supports service providers with the costs of obtaining registration and provision of education and training for providers, workers and auditors. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 - Support for National Disability Insurance Scheme providers in relation to registration** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1) | 1,310 | 4,383 | 4,445 | 4,507 | 4,575 |
| Other services (Appropriation Bill No. 2) | 5,810 | – | – | – | – |
| **Administered Total** | **7,120** | **4,383** | **4,445** | **4,507** | **4,575** |
| **Total expenses for Program 1.1** | **7,120** | **4,383** | **4,445** | **4,507** | **4,575** |
| **Program 1.2 - Program Support for the NDIS Quality and Safeguards Commission** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 35,122 | 49,868 | 52,453 | 51,907 | 49,305 |
| Expenses not requiring appropriation in the budget yeara | 500 | 613 | 613 | 613 | 613 |
| **Departmental Total** | **35,622** | **50,481** | **53,066** | **52,520** | **49,918** |
| **Total expenses for Program 1.2** | **35,622** | **50,481** | **53,066** | **52,520** | **49,918** |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1) | 1,310 | 4,383 | 4,445 | 4,507 | 4,575 |
| Other services (Appropriation Bill No. 2) | 5,810 | – | – | – | – |
| **Administered Total** | **7,120** | **4,383** | **4,445** | **4,507** | **4,575** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 35,122 | 49,868 | 52,453 | 51,907 | 49,305 |
| Expenses not requiring appropriation in the budget yeara | 500 | 613 | 613 | 613 | 613 |
| **Departmental Total** | **35,622** | **50,481** | **53,066** | **52,520** | **49,918** |
| **Total expenses for Outcome 1** | **42,742** | **54,864** | **57,511** | **57,027** | **54,493** |

a ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation expenses, amortisation expenses, make good expenses and audit fees.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered and where 2019­20 Budget measures have created new programs or materially changed existing programs.

| Outcome 1 – Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | | |
| --- | --- | --- |
| **Program 1.1** **– Support for National Disability Insurance Scheme providers in relation to registration** – Support for NDIS providers in relation to registration to support service providers with the costs of obtaining NDIS registration and to support the provision of education and training for providers, workers and auditors. | | |
| **Delivery** | Provide support to providers, workers and auditors in relation to transition to the new registration process | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2018­19 | * Establish quality management expectation of service providers * New service providers registered in the NDIS Commission Provider Registration system | * Standard of delivery and targeting of support is performed in accordance with grant agreements with the NDIS Commission * No quantifiable targets as activities are demand driven * Actual performance will be reported in the NDIS Commission Annual Report * Outputs: Administered outlays – Number of service providers assisted |
| 2019­20 | * Establish quality management expectation of service providers * New service providers registered in NDIS Commission Provider Registration system | * Service providers demonstrate capacity to provide quality support and service provision to NDIS participants * Service providers assessed by an approved quality auditor as meeting the applicable NDIS Practice Standards prior to being approved as a registered NDIS provider |
| 2020­21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education | |
| **Material changes to Program 1.1 resulting from the following measures: Nil** | | |

Table 2.1.2: Performance criteria for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission** – To provide departmental funding for the annual operating costs of the NDIS Commission to enable the NDIS Commission to achieve its outcomes. | | |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteriaa** | **Targetsa** |
| 2018­19 | * The NDIS Commission will establish office locations across Australia * The NDIS Commission will establish internal capacity to deliver its outcome * *Initial development of performance targets will occur as NDIS Commission is established* * Handle complaints about the quality and safety of NDIS services | * Office locations will be fully operational in New South Wales and South Australia, and office locations will be established in the Australian Capital Territory, the Northern Territory, Queensland, Tasmania and Victoria * Internal resources will have increased incrementally as agency is established * Agency wide performance metrics will have undergone initial development * An accessible complaints process for people with disability will be developed and implemented. Complaints about the quality and safety of NDIS services will be handled in New South Wales and South Australia |
| 2019­20 | * The NDIS Commission will establish office locations across Australia * The NDIS Commission will expand internal capacity to deliver its outcome * *Refine performance measures* * Handle complaints about the quality and safety of NDIS services | * Office locations established in Western Australia * Internal resources increased incrementally as agency expands its operations * *Agency wide performance metrics further developed and approved* * *In addition to New South Wales and South Australia, complaints about the quality and safety of NDIS services handled in Queensland, Victoria, Tasmania, Northern Territory and the Australian Capital Territory* |
| 2020­21 and beyond | * Handle complaints about the quality and safety of NDIS services | * *Complaints about the quality and safety of NDIS services handled in Western Australia in addition to existing states* |
| **Purpose** | Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education | |
| **Material changes to Program 1.2 resulting from the following measures: Nil** | | |

a New or modified performance criteria are shown in *italics*.

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2019­20 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Explanatory notes and analysis of budgeted financial statements

**Departmental**

Income and expenses

The NDIS Commission commenced its operations on 1 July 2018 in New South Wales and South Australia. It will commence operations in Queensland, Victoria, Tasmania, the Northern Territory and the Australian Capital Territory from 1 July 2019.

The total revenue from government for 2019-20 is expected to be $49.9 million compared to $35.1 million in 2018-19. Expenditure, inclusive of $0.6 million unfunded depreciation, is estimated to increase to $50.5 million from $35.6 million.

Balance sheet

The NDIS Commission budgeted net asset position for 2019-20 of $2.0 million is unchanged from 2018-19.

Total assets are budgeted to be $3.6 million in 2019-20 compared to $3.2 million in 2018‑19 due to an increase in financial assets from $1.2 million to $1.7 million.

Total liabilities for 2019-20 are budgeted to increase to $1.7 million from $1.2 million due to increased employee liabilities.

**Administered**

Income and expenses

The NDIS Commission is expecting to administer a grant program totalling $4.4 million in 2019-20.

Balance sheet

Total liabilities administered on behalf of the Government for 2019-20 is expected to be $0.9 million.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 20,395 | 28,542 | 29,106 | 29,215 | 29,426 |
| Suppliers | 14,727 | 21,326 | 23,347 | 22,692 | 19,879 |
| Depreciation and amortisationa | 500 | 613 | 613 | 613 | 613 |
| **Total expenses** | **35,622** | **50,481** | **53,066** | **52,520** | **49,918** |
| **Net (cost of)/contribution by services** | **(35,622)** | **(50,481)** | **(53,066)** | **(52,520)** | **(49,918)** |
| Revenue from Government | 35,122 | 49,868 | 52,453 | 51,907 | 49,305 |
| **Surplus/(deficit) attributable to the Australian Government** | **(500)** | **(613)** | **(613)** | **(613)** | **(613)** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **(500)** | **(613)** | **(613)** | **(613)** | **(613)** |
| **Note: Impact of net cash appropriation arrangements** | | | | | |
|  |  |  |  |  |  |
| **Total comprehensive income/(loss) excluding depreciation/ amortisation expenses previously funded through revenue appropriations** | **–** | **–** | **–** | **–** | **–** |
| less depreciation/amortisation expenses previously funded through revenue appropriationsa | 500 | 613 | 613 | 613 | 613 |
| **Total comprehensive income/(loss) - as per the statement of comprehensive income** | **(500)** | **(613)** | **(613)** | **(613)** | **(613)** |

Prepared on Australian Accounting Standards basis.

a From 2010­11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding departmental capital budgets, please refer to Table 3.5 departmental capital budget statement.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 419 | 581 | 640 | 619 | 619 |
| Trade and other receivables | 794 | 1,114 | 1,132 | 1,136 | 1,136 |
| ***Total financial assets*** | ***1,213*** | ***1,695*** | ***1,772*** | ***1,755*** | ***1,755*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 1,998 | 1,954 | 1,341 | 728 | 115 |
| ***Total non-financial assets*** | ***1,998*** | ***1,954*** | ***1,341*** | ***728*** | ***115*** |
| **Total assets** | **3,211** | **3,649** | **3,113** | **2,483** | **1,870** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 419 | 581 | 640 | 619 | 619 |
| ***Total payables*** | ***419*** | ***581*** | ***640*** | ***619*** | ***619*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 794 | 1,114 | 1,132 | 1,136 | 1,136 |
| ***Total provisions*** | ***794*** | ***1,114*** | ***1,132*** | ***1,136*** | ***1,136*** |
| **Total liabilities** | **1,213** | **1,695** | **1,772** | **1,755** | **1,755** |
| **Net assets** | **1,998** | **1,954** | **1,341** | **728** | **115** |
| **EQUITY**a |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 2,498 | 3,067 | 3,067 | 3,067 | 3,067 |
| Retained surplus (accumulated deficit) | (500) | (1,113) | (1,726) | (2,339) | (2,952) |
| ***Total parent entity interest*** | ***1,998*** | ***1,954*** | ***1,341*** | ***728*** | ***115*** |
| **Total equity** | **1,998** | **1,954** | **1,341** | **728** | **115** |

Prepared on Australian Accounting Standards basis.

a ‘Equity’ is the residual interest in assets after the deduction of liabilities.

**Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2019­20)**

|  | Retained | Asset | Other | Contributed | Total |
| --- | --- | --- | --- | --- | --- |
|  | earnings | revaluation | reserves | equity/ |  |
|  |  | reserve |  | capital |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at**  **1 July 2019** |  |  |  |  |  |
| Balance carried forward from previous period | (500) | – | – | 2,498 | 1,998 |
| ***Adjusted opening balance*** | ***(500)*** | **–** | **–** | ***2,498*** | ***1,998*** |
| **Comprehensive income** |  |  |  |  |  |
| Surplus/(deficit) for the period | (613) | – | – | – | (613) |
| ***Total comprehensive income*** | ***(613)*** | **–** | **–** | **–** | ***(613)*** |
| of which: |  |  |  |  |  |
| Attributable to the Australian Government | (613) | – | – | – | (613) |
| **Transactions with owners** |  |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |  |
| Equity injection - Appropriation | – | – | – | 569 | 569 |
| ***Sub-total transactions with owners*** | **–** | **–** | **–** | ***569*** | ***569*** |
| **Estimated closing balance as at 30 June 2020** | **(1,113)** | **–** | **–** | **3,067** | **1,954** |
| **Closing balance attributable to the Australian Government** | **(1,113)** | **–** | **–** | **3,067** | **1,954** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 34,328 | 49,548 | 52,435 | 51,903 | 49,305 |
| ***Total cash received*** | ***34,328*** | ***49,548*** | ***52,435*** | ***51,903*** | ***49,305*** |
| **Cash used** |  |  |  |  |  |
| Employees | 19,601 | 28,222 | 29,088 | 29,211 | 29,426 |
| Suppliers | 14,308 | 21,164 | 23,288 | 22,713 | 19,879 |
| ***Total cash used*** | ***33,909*** | ***49,386*** | ***52,376*** | ***51,924*** | ***49,305*** |
| **Net cash from/(used by) operating activities** | **419** | **162** | **59** | **(21)** | **–** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant and equipment and intangibles | 2,498 | 569 | – | – | – |
| ***Total cash used*** | ***2,498*** | ***569*** | **–** | **–** | **–** |
| **Net cash from/(used by) investing activities** | **(2,498)** | **(569)** | **–** | **–** | **–** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 2,498 | 569 | – | – | – |
| ***Total cash received*** | ***2,498*** | ***569*** | **–** | **–** | **–** |
| **Net cash from/(used by) financing activities** | **2,498** | **569** | **–** | **–** | **–** |
| **Net increase/(decrease) in cash held** | **419** | **162** | **59** | **(21)** | **–** |
| Cash and cash equivalents at the beginning of the reporting period | – | 419 | 581 | 640 | 619 |
| **Cash and cash equivalents at the end of the reporting period** | **419** | **581** | **640** | **619** | **619** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

|  | 2018­19 | 2019­20 | 2020­21 | 2021­22 | 2022­23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Equity injections - Appropriation Bill No. 2 | 2,498 | 569 | – | – | – |
| **Total new capital appropriations** | **2,498** | **569** | **–** | **–** | **–** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *2,498* | *569* | – | – | – |
| ***Total items*** | ***2,498*** | ***569*** | **–** | **–** | **–** |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  |  |  |
| Funded by capital  appropriationsa | 2,498 | 569 | – | – | – |
| **TOTAL** | **2,498** | **569** | **–** | **–** | **–** |
| **RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 2,498 | 569 | – | – | – |
| **Total cash used to acquire assets** | **2,498** | **569** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

a Includes both current Appropriation Bill (No. 2) 2018-19 and prior Act 2/4/6 appropriations and special capital appropriations.

Table 3.6: Statement of asset movements (Budget year 2019­20)

|  | Buildings | Other | Computer | Other | Total |
| --- | --- | --- | --- | --- | --- |
|  |  | property, | software |  |  |
|  |  | plant and | and |  |  |
|  |  | equipment | intangibles |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2019** |  |  |  |  |  |
| Gross book value | 2,498 | – | – | – | 2,498 |
| Accumulated depreciation/ amortisation and impairment | (500) | – | – | – | (500) |
| **Opening net book balance** | **1,998** | **–** | **–** | **–** | **1,998** |
| **Capital asset additions** |  |  |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |  |  |
| By purchase – appropriation equitya | 569 | – | – | – | 569 |
| **Total additions** | **569** | **–** | **–** | **–** | **569** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation expense | (613) | – | – | – | (613) |
| **Total other movements** | **(613)** | **–** | **–** | **–** | **(613)** |
| **As at 30 June 2020** |  |  |  |  |  |
| Gross book value | 3,067 | – | – | – | 3,067 |
| Accumulated depreciation/ amortisation and impairment | (1,113) | – | – | – | (1,113) |
| **Closing net book balance** | **1,954** | **–** | **–** | **–** | **1,954** |

Prepared on Australian Accounting Standards basis.

a 'Appropriation equity' refers to equity injections appropriations provided through Appropriation Bill (No. 2) 2019-20.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2018-19 | 2019-20 | 2020­21 | 2021­22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Grants | 4,323 | 4,383 | 4,445 | 4,507 | 4,575 |
| Other expenses | 2,797 | – | – | – | – |
| **Total expenses administered on behalf of Government** | **7,120** | **4,383** | **4,445** | **4,507** | **4,575** |
| **Net (cost of)/contribution by services** | **(7,120)** | **(4,383)** | **(4,445)** | **(4,507)** | **(4,575)** |
| **Surplus/(deficit)** | **(7,120)** | **(4,383)** | **(4,445)** | **(4,507)** | **(4,575)** |
| **Total comprehensive income/(loss)** | **(7,120)** | **(4,383)** | **(4,445)** | **(4,507)** | **(4,575)** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Total assets administered on behalf of Government** | **–** | **–** | **–** | **–** | **–** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Grants | 865 | 876 | 886 | 897 | 897 |
| Other payables | 297 | – | – | – | – |
| ***Total payables*** | ***1,162*** | ***876*** | ***886*** | ***897*** | ***897*** |
| **Total liabilities administered on behalf of Government** | **1,162** | **876** | **886** | **897** | **897** |
| **Net assets/(liabilities)** | **(1,162)** | **(876)** | **(886)** | **(897)** | **(897)** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Grant | 3,458 | 4,372 | 4,435 | 4,496 | 4,575 |
| Other | 2,500 | 297 | – | – | – |
| ***Total cash used*** | ***5,958*** | ***4,669*** | ***4,435*** | ***4,496*** | ***4,575*** |
| **Net cash from/(used by) operating activities** | **(5,958)** | **(4,669)** | **(4,435)** | **(4,496)** | **(4,575)** |
| ***Net increase/(decrease) in cash held*** | ***(5,958)*** | ***(4,669)*** | ***(4,435)*** | ***(4,496)*** | ***(4,575)*** |
| Cash and cash equivalents at beginning of reporting period | – | – | – | – | – |
| Cash from Official Public Account for: |  |  |  |  |  |
| - Appropriations | 5,958 | 4,669 | 4,435 | 4,496 | 4,575 |
| *Total cash from Official Public Account* | *5,958* | *4,669* | *4,435* | *4,496* | *4,575* |
| **Cash and cash equivalents at end of reporting period** | **–** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

Portfolio glossary

| accrual accounting | System of accounting in which items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid. |
| --- | --- |
| additional estimates | Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts. |
| administered funds | Usually the funds or expenses an entity manages on behalf of the Government. |
| administered items | Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right. |
| annual appropriation | Two appropriation bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations. |
| Appropriation | An amount of public money Parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts. |
| Appropriation Bill (No. 1) | The Bill proposes spending from the CRF for the ordinary annual services of Government. Once the Bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 1). |

|  |  |
| --- | --- |
| Appropriation Bill (No. 2) | This bill proposes spending from the CRF for purposes other than the ordinary annual services of Government. Under existing arrangements between the two Houses of Parliament (the ‘Compact’), this Bill includes appropriation funding of administered expenses for new outcomes, for payments to the states and territories, and for departmental or administered capital. Funding for extensions to existing programs can be included in Appropriation Bill (No. 1). Once the bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 2). |
| Appropriation Bills (No. 3 and No. 4) | If an amount provided in Appropriation Acts (No.1 or No. 2) is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). However, they are also commonly referred to as the Additional Estimates Bills. Once these bills are passed by Parliament and given Royal Assent, they become the Appropriation Acts (No. 3 and No. 4). |
| assets | Future economic benefits controlled by an entity as a result of past transactions or other past events. |
| average staffing levels | The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full­time equivalent. |
| Consolidated Revenue Fund (CRF) | The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government. |
| cross-portfolio budget measure | A budget measure that affects programs administered in a number of portfolios. |
| departmental items | Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program. |
| depreciation | Apportionment of an asset’s capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time. |
| equity or net assets | Residual interest in the assets of an entity after deduction of its liabilities. |
| estimates | An entity’s expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance (see also *forward estimates* and *additional estimates*). |
| expenses | Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity. |
| forward estimates | The financial statement estimate for the three out years after the budget year. |
| grants | Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return. |
| key performance indicators | Qualitative and quantitative measures of a program that provide a guide on performance where direct causal links are not obvious and changes in performance are difficult to measure directly. |
| measure | A new policy or savings decision of the Government with financial impacts on the Government’s underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth. |
| Mid-Year Economic and Fiscal Outlook (MYEFO) | Provides an update of the Government’s budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government’s fiscal performance against the fiscal strategy set out in its current fiscal strategy statement. |
| outcome | The intended result, consequence or impact of government actions on the Australian community. |
| outcome statement | Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework:   * to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities; * to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds; and * to measure and assess entity and program (non­financial) performance in contributing to government policy objectives. |
| performance information | Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them. |
| portfolio | A minister’s area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes. |
| program | An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement. |
| *Public Governance, Performance and Accountability Act 2013* (PGPA Act) | The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014. |
| receipts | The total or gross amount received by the Commonwealth. Each receipt item is either revenue, an offset within outlays, or financing transactions. Receipts include taxes, interest, charges for goods and services, borrowings and government business enterprise dividends received. |

|  |  |
| --- | --- |
| revenue | Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity. |
| special accounts | Balances existing within the CRF that are supported by standing appropriations (PGPA Act, sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (PGPA Act, section 78) or through an Act of Parliament (referred to in section 80 of the PGPA Act). |
| special appropriation (including standing appropriations) | An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.  Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation. |

Abbreviations

|  |  |
| --- | --- |
| AIFS | Australian Institute of Family Studies |
| APS | Australian Public Service |
| CRF | Consolidated Revenue Fund |
| DSS | Department of Social Services |
| GST | Goods and Services Tax |
| MoU | Memorandum of Understanding |
| MYEFO | Mid-Year Economic and Fiscal Outlook |
| NDIA | National Disability Insurance Agency |
| NDIS | National Disability Insurance Scheme |
| NDIS Commission | NDIS Quality and Safeguards Commission |
| PGPA Act | *Public Governance, Performance and Accountability  Act 2013* |