North Queensland Flood Recovery Package

2019 Budget

Eligible families severely affected by the North Queensland flood will receive a $1,000 one-off payment.

# What was announced in the 2019 Budget?

Isolated families severely affected by the flood in North Queensland will receive a $1,000, one-off payment to help them cover their education and related costs.

The payment will be given to families who receive eligible Assistance for Isolated Children (AIC) and ABSTUDY payments and whose family home is in:

* Burdekin Shire Council
* Burke Shire Council
* Carpentaria Shire Council
* Cloncurry Shire Council
* Douglas Shire Council
* Flinders Shire Council
* Hinchinbrook Shire Council
* McKinlay Shire Council
* Richmond Shire Council
* Townsville City Council
* Winton Shire Council.

This payment forms part of the Australian Government’s commitment to help North Queensland recover from the devastating flood.

# Key facts

The payment aims to reduce the financial stress for isolated families and help them better recover from the flood. To receive the payment, families must have been living in the area at the time of the flood (25 January to 14 February 2019), and eligible to receive, and have applied for, AIC or ABSTUDY by 23 April 2019.

Families in these areas are encouraged to check their eligibility for this payment at [www.humanservices.gov.au/aic](http://www.humanservices.gov.au/aic) [www.humanservices.gov.au/abstudy](http://www.humanservices.gov.au/abstudy)

The Department of Human Services will send the payment to eligible recipients within 28 days of confirming their eligibility and bank details.

## More information

For more information about this measure and other Department of Social Services’ Budget measures, visit the [Department of Social Services](http://www.dss.gov.au/) website ([dss.gov.au](http://www.dss.gov.au/)).

For information about the 2019 Budget, visit the [Australian Government budget](http://www.budget.gov.au) website ([budget.gov.au](http://www.budget.gov.au/)).