



Australian Government
Department of Social Services



myagedcare



Commonwealth Home Support Programme

Today's Presentation

Module 1

- Introduction to the CHSP – what are we trying to achieve?
- Recap of the development process
- Entry and assessment through My Aged Care
- Consultation opportunities - Manual, Fees and Restorative Care Approaches

Module 2

- Operational detail of the programme
- Implementation timelines
- Next steps



Introduction to the CHSP

Highlights of the CHSP

- 2015-16 will represent \$1.7 billion funding per annum
- Continued support to over 550,000 older Australians
- Will address fragmentation of current aged care system which is:
 - complex for providers to operate
 - difficult for consumers to navigate



What it all means

What it means for clients

- Continuity of care and support
- streamlined entry-level support services
- Entry and assessment through My Aged Care
- support with a restorative approach (incorporating wellness and reablement)
- equity and sustainability through a national fees policy

What it means for providers

- Lots of stability including continued funding for majority of providers and continuity of care for existing clients
- Reduced red tape for providers by streamlining funding arrangements

CHSP does not currently apply to HACC services in Western Australia and Victoria



Development Process

Key Inputs

Expert advice from NACA

Commonwealth HACC
Service group reviews

Review of respite
arrangements

Sector feedback on the
Discussion Paper



Key Outcomes

Programme position

Programme philosophies

Programme framework

Access to the CHSP and
interactions with other
programmes



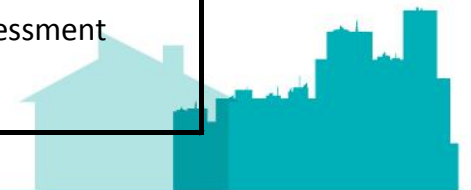
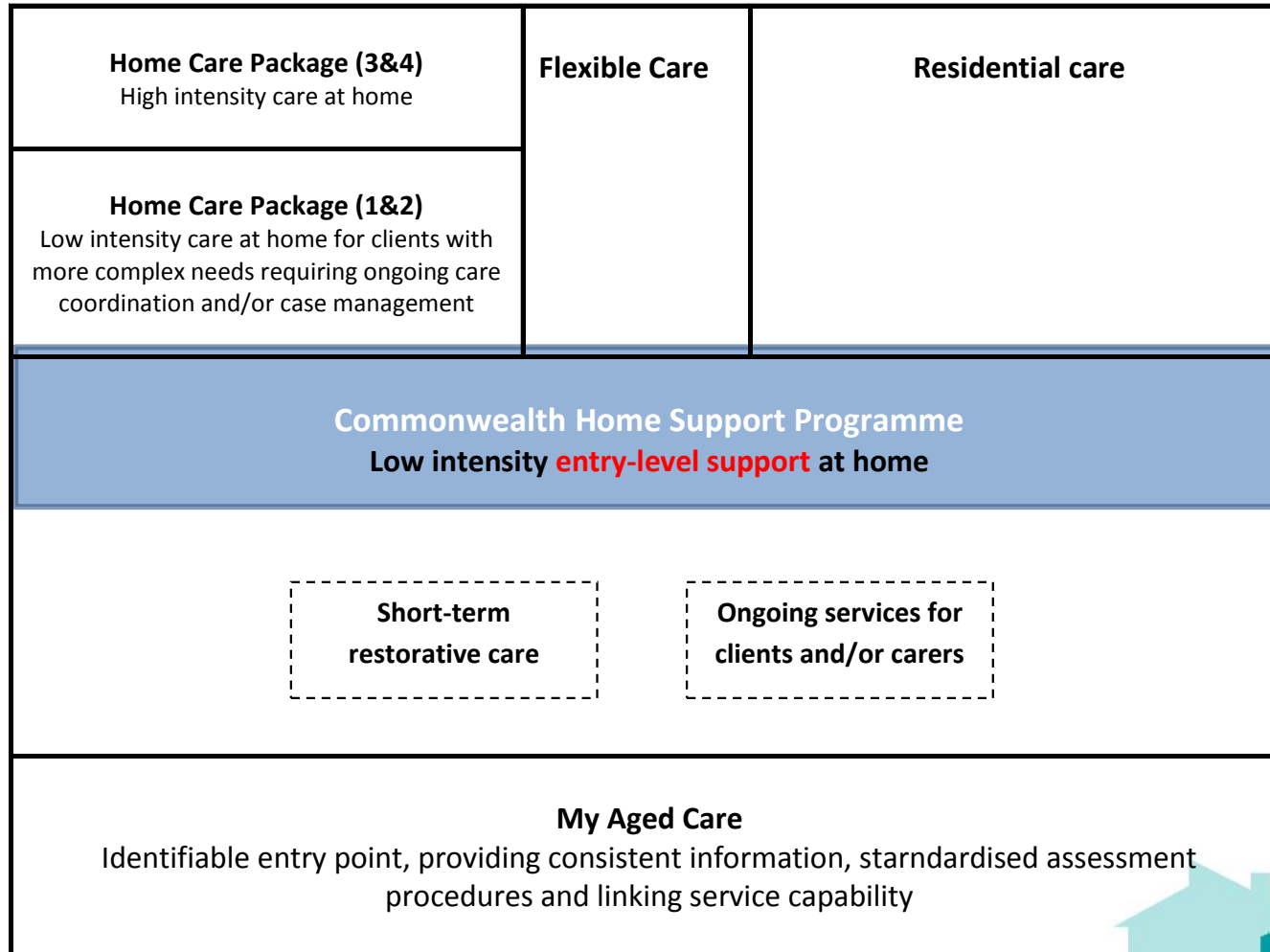
Post Discussion Paper

Key design changes since the Discussion Paper:

- Introducing a **transition** period to support transition to the CHSP
- Describing CHSP services as '**entry level**' rather than '**basic**'
- Support for **grandfathering arrangements** for existing clients
- **Programme Framework** based on target groups not outcomes



Positioning of CHSP



Programme Philosophies

Restorative Care Approaches (including wellness and reablement)

- Three different yet complementary methods of intervention
- The CHSP Good Practice Guide will help providers understand and implement concepts

Consumer direction

- Works in partnership with a wellness approach
- Empowers individuals to take charge of decision making about their care and services
- Does not provide individual budgets



Structure of the CHSP

The CHSP is structured around four main sub-programmes based on target groups:

- Community and Home Support
- Care Relationships and Carer Support
- Assistance with Care and Housing
- Service System Development



Sub - Programmes

Community and Home Support

Objective	To provide entry-level support services to assist older people to live independently at home and in the community	
Target Group	Frail, older people aged 65 years and over (or 50 years and over for Aboriginal and Torres Strait Islander peoples) who need assistance with daily living to remain living independently at home and in the community	
Service types funded	<ul style="list-style-type: none">➤ Meals➤ Other Food Services➤ Transport➤ Domestic Assistance➤ Personal Care➤ Home Maintenance➤ Home Modifications➤ Social Support-Individual➤ Social Support-Group (formerly Centre-Based Day Care).	<ul style="list-style-type: none">➤ Nursing➤ Allied Health and Therapy Services➤ Goods, Equipment and Assistive Technology



Sub - Programmes

Care Relationships and Carer Support	
Objective	To support and maintain care relationships between carers and clients, through providing good quality respite care for frail, older people so that their regular carer can take a break
Target Group	Frail, older clients will be the recipients of planned respite services
Service types funded	<ul style="list-style-type: none"> ➤ Flexible Respite: <ul style="list-style-type: none"> ➤ In-home day respite ➤ In-home overnight respite ➤ Community access – individual ➤ Host family day respite ➤ Host family overnight respite ➤ Mobile respite ➤ Other planned respite ➤ Centre-based respite: <ul style="list-style-type: none"> ➤ Centre based day respite ➤ Residential day respite ➤ Community access-group respite ➤ Cottage respite (Overnight community)



Sub - Programmes

Assistance with Care and Housing	
Objective	To support vulnerable clients to remain in the community through accessing appropriate, sustainable and affordable housing and linking them where appropriate, to community care and other support services
Target Group	People aged 50 years and over who are on a low income and are homeless or at risk of homelessness as a result of experiencing housing stress or not having secure accommodation
Service types funded	Assistance with Care and Housing



Sub - Programmes

Service System Development

Objective	To support the development of the community aged care service system in a way that meets the aims of the programme and broader aged care system
Target Group	Grant recipients funded under the Commonwealth Home Support Programme and their client base
Service types funded	Sector Support and Development activities in identified target areas



Special Needs Groups

- CHSP special needs groups align with the *Aged Care Act 1997*
- Care and support of people with dementia is core business for all providers



Entry and Assessment

New capabilities of My Aged Care

- Entry and assessment for new clients to the CHSP through My Aged Care
- Reassessment of existing clients through My Aged Care only if significant change in care needs
- Service level assessment will remain the provider's responsibility



Consultation Opportunities

Programme Manual	<ul style="list-style-type: none">• Available for feedback at www.dss.gov.au/chsp• Providers are encouraged to work with peak bodies for a consolidated response• Closes mid-April 2015.
Fees Consultation Paper	
Good Practice Guide	<ul style="list-style-type: none">• Available for feedback at www.dss.gov.au/chsp• Closes mid-April 2015.



Programme Manual

The CHSP Programme Manual forms part of your Grant Agreement. It outlines the operational and administrative requirements of the CHSP and is structured in two parts.

Part A

Outlines the delivery of the CHSP services including operational requirements

Part B

Outlines obligations for the administration of the CHSP, including funding and reporting arrangements



CHSP Fees Policy

The CHSP fees policy will aim to:

- provide a fairer, nationally consistent framework for the collection of fees
- ensure clients make a contribution to the cost of their care based on their capacity to pay
- have appropriate safeguards for those least able to contribute to the cost of their care
- address the financial disincentives for clients to move to a different programme better suited to meet their care needs



Good Practice Guide

- The CHSP Good Practice Guide will help providers understand and implement wellness, reablement and restorative care concepts
- The Guide is available on the [Department of Social Services website](http://www.dss.gov.au/chsp) at www.dss.gov.au/chsp for your feedback.
- Feedback closes mid-April 2015.



Questions



Operational details of the CHSP

Most operational changes are line with DSS's new way of working for grants including:

- Quality
- Reporting
- Funding/Flexibility



Operational details of the CHSP contd.

Quality Arrangements

Providers must comply with the:

- Home Care Standards
- Guidelines for the Aged Care Complaints Scheme

Reporting Arrangements

Financial Reporting for acquittal of funds submitted annually

Performance Reporting every 6 monthly

Quality Reporting by Australian Aged Care Quality Agency



Operational details of the CHSP contd.

Funding Flexibility

- Providers must deliver no less than 80% of the outputs for each funded service type listed in the Program Schedule
- Providers can use remaining 20% to support the delivery of other needed services within the same Sub-Programme
- Providers must seek the Department's approval to use more than 20% flexibility

Interfaces with other Programmes

- Home Care Packages
- Residential Care
- NDIS



Reduction in Red Tape

PROGRAMME FRAMEWORK	➤ Four programmes consolidated all into one programme
GRANT AGREEMENT	➤ Departments Standard Comprehensive Grant Agreement including Supplementary Conditions ➤ One Schedule
SPECIFIC REQUIREMENTS	➤ Grant recipients must keep a register of their sub-contractors to be provided to Department only upon request
PAYMENTS	➤ Quarterly (every 3 months).
FINANCIAL REPORTING	➤ An annual report on fees will be required (not part of financial acquittal process).
PERFORMANCE REPORTING	➤ 6 monthly reporting
QUALITY REPORTING	➤ Grant recipients delivering care services operate in line with Home Care Standards however only direct care services will be subject to Quality reporting

Transition period

Commonwealth Home Support Transition Period commences from 1 July 2015:

- Majority of existing agreements will be extended to 31 October 2015
- Existing guidelines and manuals for the Commonwealth HACCC Program, NRCP, ACHA and DTC will continue to be used during this transition
- Providers will receive more information shortly

What do providers need to do?

- *Continue to deliver services in line their existing agreements*
- *Talk to their grant manager if they have any questions*

CHSP Grant Agreements

Establishment of new CHSP Grant Agreements

- We will work with you to establish agreements to commence from 1 November 2015 – 30 June 2017
- From 1 November, you will must comply with:
 - ✓ Grant Agreement & terms and conditions
 - ✓ CHSP Programme Manual & Guidelines

What do providers need to do?

- *Follow advice received in coming months*

Where to from here?

What's happening now?

Consultation on draft Programme Manual, Fees Consultation Paper and Good Practice Guide

Stage 1 - What's happening from 1 July 2015?

Commonwealth Home Support Transition Period

Commencement of the My Aged Care Regional Assessment Service

Establishment of new CHSP Grant Agreements

Stage 2 - What's happening from 1 November 2015?

Commencement of new CHSP Grant Agreements



More Information

Available at the [Department of Social Services website](http://www.dss.gov.au/chsp) at www.dss.gov.au/chsp



Home » Our Responsibilities » Ageing and Aged Care » Aged Care Reform » Commonwealth Home Support Programme

Commonwealth Home Support Programme

We are laying the foundations for an aged care system that will stand the test of time.

On 1 July 2015, the new Commonwealth Home Support Programme (CHSP) will begin. The CHSP is one of the changes being made to help older people stay independent and in their homes and communities for longer.

The CHSP will bring together four programs:

- Commonwealth Home and Community Care (HACC) Program
- National Respite for Carers Program (NRCP)
- Day Therapy Centres (DTC) Program
- Assistance with Care and Housing for the Aged (ACHA) Program

Refer to the ['Overview of existing programs'](#) information sheet for more information about the programs that will be streamlined under the CHSP.

The new CHSP will build on the strengths of the programmes it replaces and will continue to support around 550,000 older people and their carers, every year. Importantly, people receiving services under the existing programmes will continue to receive the same level of support now and when the CHSP begins. CHSP funding will be around \$1.7 billion in 2015-16, which will continue to grow over the coming years, resulting in more services for more people.

The CHSP will be the entry level of Australia's aged care system for older people who need assistance with daily living to remain



Commonwealth Home Support Programme

Information sheet for providers

The new Commonwealth Home Support Programme (CHSP) is one of the changes we are making to help older people stay independent and remain in their homes and communities for longer.

From 1 July 2015, the CHSP will bring together the:

- Commonwealth Home and Community Care (HACC) Program
- National Respite for Carers Program (NRCP)
- Day Therapy Centres (DTC) Program
- Assistance with Care and Housing for the Aged (ACHA) Program.

Where will the CHSP be implemented?

The CHSP will be implemented in all states and territories.

In the Australian Capital Territory, New South Wales, South Australia, Queensland, Tasmania and the Northern Territory, it will include Commonwealth HACC, NRCP, DTC and ACHA.

In Victoria and Western Australia, it will only combine NRCP, DTC and the ACHA. The jointly funded Commonwealth-state HACC programs will continue to be administered by the state governments.

What will happen to existing providers, such as HACC providers from 1 July 2015?

The overwhelming majority of current providers will continue to deliver services under the new CHSP, and receive two years of continued funding until 30 June 2017, including an initial period of transition. Please refer to [Attachment A](#) for more information.

How will the CHSP be structured?

The CHSP will be structured to support four main sub-programmes:

- **Community and Home Support** will provide entry-level services to support older people to live independently at home and in the community, for example meals, domestic assistance and transport.
- **Care Relationships and Carer Support** will support and maintain care relationships between older people and their carers.
- **Assistance with Care and Housing** will support vulnerable clients to remain in the community through accessing appropriate, sustainable and affordable housing and linking them where appropriate, to community care and other support services.
- **Service System Development** will support the development of the community aged care service system in a way that meets the aims of the programme and broader aged care system.



Questions

