



Volunteer for enhanced Income Management and SmartCard

Enhanced Income Management can help you meet essential household needs and expenses, like food, rent, bills and education.

If you want help managing your money, you can volunteer for enhanced Income Management if you get an eligible Centrelink payment and live in certain areas of Australia.

To find out if you are eligible, go to servicesaustralia.gov.au/smartcard and select the state or territory where you live.

To volunteer, you can either:



call the SmartCard eIM hotline on **1800 252 604**



visit a Services Australia service centre.

If you live in the Cape York and Doomadgee region, call the Family Responsibilities Commission on **1800 004 973**.



You will get an enhanced Income Management account and SmartCard.

You can use your account and SmartCard:

- at over 1 million EFTPOS terminals across Australia
- for online shopping
- to make BPAY® bill payments
- to set up direct debits for bills like rent, electricity and water
- with tap to pay payment options once you set it up
- to transfer money from your enhanced Income Management account to other enhanced Income Management accounts.

Find out more



SmartCard eIM hotline **1800 252 604**



Services Australia service centres



servicesaustralia.gov.au/smartcard

Free support services are also available. Find out more at dss.gov.au/supportservices

If you are living with disability and you need other support, call the Disability Gateway on **1800 643 787** or go to disabilitygateway.gov.au

Calls to **1800** phone numbers from a fixed phone line or Telstra payphone are free. But there may be charges for calls from mobile phones depending on the provider and call length.