

**Portfolio Additional Estimates  
Statements 2021-22**

Social Services Portfolio

Explanations of Additional Estimates 2021-22

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**PARLIAMENT HOUSE  
CANBERRA 2600**

President of the Senate  
Australian Senate  
Parliament House  
CANBERRA ACT 2600

Speaker  
House of Representatives  
Parliament House  
CANBERRA ACT 2600

Dear Mr President  
Dear Mr Speaker

We hereby submit Portfolio Additional Estimates Statements in support of the 2021-22 Additional Estimates for the Social Services Portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the funding requirements being sought for the Portfolio.

We present these statements by virtue of our ministerial responsibility for accountability to the Parliament and, through it, the public.

Yours sincerely

Senator the Hon Anne Ruston

Senator the Hon Linda Reynolds CSC

## **Abbreviations and conventions**

The following notations may be used:

NEC/nec	not elsewhere classified
-	nil
..	not zero, but rounded to zero
na	not applicable (unless otherwise specified)
nfp	not for publication
\$m	\$ million
\$b	\$ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

## **Enquiries**

Should you have any enquiries regarding this publication, please contact Andrew Harvey, Chief Finance Officer, Department of Social Services on 1300 653 227.

Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Estimates Statements) can be located on the Australian Government Budget website at [www.budget.gov.au](http://www.budget.gov.au).

**User Guide  
to the  
Portfolio Additional  
Estimates Statements**



# User Guide

The purpose of the *2021-22 Portfolio Additional Estimates Statements* (PAES), like that of the Portfolio Budget Statements, is to inform Senators and Members of Parliament of the proposed allocation of resources to Government outcomes by entities within the portfolio. The focus of the PAES differs from the Portfolio Budget Statements in one important aspect. While the PAES include an Entity Resource Statement to inform Parliament of the revised estimate of the total resources available to an entity, the focus of the PAES is on explaining the changes in resourcing by outcome(s) since the Budget. As such, the PAES provides information on new measures and their impact on the financial and/or non-financial planned performance of programs supporting those outcomes.

The PAES facilitate understanding of the proposed appropriations in Appropriation Bills (Nos. 3 and 4) and Appropriation (Parliamentary Departments) Bill (No. 2) 2021-22. In this sense, the PAES is declared by the Additional Estimates Appropriation Bills to be a 'relevant document' to the interpretation of the Bills according to section 15AB of the *Acts Interpretation Act 1901*.

Whereas the *Mid-Year Economic and Fiscal Outlook (MYEFO) 2021-22* is a mid-year budget report which provides updated information to allow the assessment of the Government's fiscal performance against its fiscal strategy, the PAES update the most recent budget appropriations for entities within the portfolio.

## Structure of the Portfolio Additional Estimates Statements

The PAES are presented in three parts with subsections.

### User guide

Provides a brief introduction explaining the purpose of the PAES.

### Portfolio Overview

Provides an overview of the portfolio, including a chart that outlines the outcomes for entities in the portfolio.

### Entity Additional Estimates Statements

A statement (under the name of the entity) for each entity affected by Additional Estimates.

<b>Section 1: Entity overview and resources</b>	This section details the changes in total resources available to an entity, the impact of any measures since Budget, and impact on Appropriation Bills No. 3 and 4.
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<b>Section 2: Revisions to outcomes and planned performance</b>	This section details <b>changes</b> to Government outcomes and/or <b>changes</b> to the planned performance of entity programs.
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<b>Section 3: Special account flows and budgeted financial statements</b>	This section contains updated explanatory tables on special account flows and staffing levels and revisions to the budgeted financial statements.
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### Portfolio glossary

Explains key terms and acronyms relevant to the portfolio.



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# Portfolio overview



## **Social Services Portfolio overview**

A full outline of the Social Services Portfolio Overview can be found in the 2021-22 Portfolio Budget Statements.

### **Overview of additional estimates sought for the portfolio**

Additional appropriations of \$3,325 million are being sought through Appropriation Bill (No. 3) 2021-22 and \$39 million through Appropriation Bill (No. 4) 2021-22 as a result of new measures and variations. In addition, these statements reflect decreased estimates of \$2,454 million for the portfolio's special appropriations.

### **Structure of the portfolio**

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act), the portfolio comprises four non-corporate Commonwealth entities (one Department of State and three listed entities) and two corporate Commonwealth entities. Refer to Figure 1 for further information on the portfolio's structure.

**Figure 1: Social Services Portfolio structure and outcomes**

<p style="text-align: center;"><b>Minister for Families and Social Services</b> <b>Minister for Women's Safety</b> Senator the Hon Anne Ruston <b>Minister for the National Disability Insurance Scheme</b> <b>Minister for Government Services</b> Senator the Hon Linda Reynolds CSC <b>Minister for Homelessness, Social and Community Housing</b> The Hon Michael Sukkar MP <b>Assistant Minister for Children and Families</b> The Hon Michelle Landry MP</p>
<p style="text-align: center;"><b>Department of Social Services</b> Secretary: Mr Ray Griggs AO CSC</p> <p><b>Outcome 1: Social Security</b> A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.</p> <p><b>Outcome 2: Families and Communities</b> Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.</p> <p><b>Outcome 3: Disability and Carers</b> Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.</p> <p><b>Outcome 4: Housing</b> Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.</p>
<p style="text-align: center;"><b>Australian Institute of Family Studies</b> Acting Director: Mr Andrew Whitecross</p> <p><b>Outcome 1:</b> The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities.</p>
<p style="text-align: center;"><b>National Disability Insurance Agency</b> Chief Executive Officer: Mr Martin Hoffman</p> <p><b>Outcome 1:</b> To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities.</p>

**NDIS Quality and Safeguards Commission**

Commissioner: Ms Tracy Mackey

**Outcome 1:**

Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.

**Services Australia**

Chief Executive Officer: Ms Rebecca Skinner PSM

**Outcome 1:**

Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.

**Hearing Australia**

Managing Director: Mr Kim Terrell





**Social Services  
Additional Estimates  
Statements**



# **Department of Social Services**

## **Entity additional estimates statements**



# Department of Social Services

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# Department of Social Services

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2021-22 Social Services Portfolio Budget Statements. For full details of the statement, refer to pages 17-19 of the Portfolio Budget Statements 2021-22, Budget Related Paper No. 1.12, Social Services Portfolio.

#### Key updates to policy priorities since the 2021-22 Budget

The Department of Social Services (DSS) continues to assist the Australian Government in supporting Australians to get ahead and build a better life for themselves and their families.

#### Support for People with Disability

The Australian Government is committing to support the delivery and implementation of Australia's Disability Strategy 2021-2031 (the Strategy). The Strategy builds and expands on the original National Disability Strategy 2010-2020 through targeted action plans and a robust outcomes framework that will help drive change for people with disability over the next decade.

The Strategy will support improvements to mainstream services for people with disability and will fund a range of initiatives to support the Strategy's success, including funding for the National Disability Data Asset to facilitate more comprehensive measurement and assessment of the impact of services and programs accessed by people with disability and funding for improving individual advocacy services and Disability Gateway.

Funding of \$71.4 million over three years from 2021-22 will be invested by the Government for advocacy, support and counselling services to people with disability in connection with their participation in the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability.

The Government will also provide \$2.7 million over two years from 2021-22 to Get Skilled Access, to deliver two projects to improve health and wellbeing outcomes of people with disability.

### **Support for Pensioners and Carers**

The 2021-22 MYEFO includes a number of measures to provide additional support to senior Australians and carers.

Funding of \$5.3 million over four years from 2021-22 (and \$0.6 million per year ongoing) is being provided to allow Age Pensioners to retain their payment when they are unable to return home from overseas within 26 weeks for allowable reasons including serious accidents or illness, public health crises or natural disasters, for example the COVID-19 pandemic.

The Government is also committing to increase pension flexibility by making it easier for Age Pensioners to return to the Age Pension if their payment is reduced to nil due to employment income.

Building on the 2021-22 Budget changes to the Home Equity Access Scheme, previously known as the Pension Loans Scheme, the Government is providing \$2.7 million over four years from 2021-22 to improve the uptake of the Home Equity Access Scheme by reducing the annual interest rate from 4.5 per cent to 3.95 per cent from 1 January 2022.

Additionally, \$7.4 million over four years from 2021-22 (and \$2 million per year ongoing) is being provided to simplify processes for carers and care recipients. From 1 April 2023, all Carer Payment and Carer Allowance recipients will remain qualified for payments under child provisions, until the care receiver reaches 16 years and 3 months of age.

### **Support for Families and Children**

The Government is investing \$22.4 million over five years from 2022-23 to establish a Family, Domestic and Sexual Violence Commission (the Commission) to oversee the implementation of the National Plan to End Violence Against Women and Children 2022-2032 (next National Plan). The Commission will provide national leadership, develop and foster relationships across the sector and ensure greater cooperation and transparency between the Commonwealth and state and territory governments in delivering the targets and objects of the next National Plan.

The Government is providing \$7.8 million over four years from 2021-22 to reduce the level of unpaid or overdue child support by tightening departure exemptions to prevent parents who fail to pay child support from leaving Australia and strengthening existing employer withholding arrangements. These changes will improve the lives of children from separated families and ensure parents take responsibility for the ongoing financial care of their children in a way that is equitable for both parents.



Funding of \$6.5 million over four years from 2021-22 is being provided for initiatives to protect Australia's children including supporting the quality engagement with children and their families through the National Children's Commissioner and extending the Grandparent Adviser Line to all non-parent carers.

The Government is further committing \$4.1 million over two years from 2022-23 for the Fathering Project to improve child development outcomes by building stronger bonds between children and their fathers. The Government will also provide funding of \$12 million over three years from 2022-23 for the Home Interaction Program for Parents and Youngsters, which provides support to vulnerable parents with young children to assist them in their role as their child's first teacher.

### **Closing the Gap**

DSS continues to support the Government in achieving Closing the Gap outcomes and deliver on the Government's first Closing the Gap Implementation Plan through a range of initiatives including:

- \$38.6 million over three years from 2021-22 to establish an Outcomes and Evidence Fund to provide targeted grant funding to Aboriginal Community Controlled Organisations to deliver improved and co-designed methods of service delivery for Indigenous Australians.
- Improving multidisciplinary responses to Aboriginal and Torres Strait Islander families with multiple and complex needs by working with the state and territory governments to strengthen service models to prevent child abuse and neglect.
- \$7.7 million over three years from 2021-22 to develop the cultural competence and trauma responsiveness of the Indigenous and non-Indigenous child and family sector workforce.
- \$3.2 million over two years from 2021-22 to assess the needs and increase the involvement of Aboriginal Community Controlled Organisations in the child and family sector.

## 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for DSS at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021-22 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

**Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
<b>Departmental</b>				
Annual appropriations – ordinary annual services (a)				
Prior year appropriations available (b)	90,970	86,057	10,621	96,678
Departmental appropriation	384,996	422,921	3,883	426,804
s74 External Revenue (c)	26,099	23,280	–	23,280
Departmental capital budget (d)	3,538	3,758	–	3,758
<b>Total departmental annual appropriations</b>	<b>505,603</b>	<b>536,016</b>	<b>14,504</b>	<b>550,520</b>
<b>Total departmental resourcing</b>				
<b>Administered</b>				
Annual appropriations – ordinary annual services (a)				
Outcome 1	18,957	4,565	–	4,565
Outcome 2	805,145	850,627	27,505	878,132
Outcome 3 (e)	12,815,515	17,387,729	2,720,481	20,108,210
Outcome 4	149,015	139,557	(2,133)	137,424
Payments to corporate entities (f)	1,213,828	1,237,457	25,929	1,263,386
<b>Total administered annual appropriations</b>	<b>15,002,460</b>	<b>19,619,935</b>	<b>2,771,782</b>	<b>22,391,717</b>
Special appropriations				
<i>Social Security (Administration) Act 1999</i>	125,911,476	105,881,468	(2,042,616)	103,838,852
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	19,042,017	18,600,101	(636,185)	17,963,916
<i>Paid Parental Leave Act 2010</i>	2,375,893	2,265,709	223,560	2,489,269
<i>Student Assistance Act 1973</i>	496,294	374,380	1,340	375,720
<i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018</i>	290,519	373,259	–	373,259
<i>Public Governance, Performance and Accountability Act 2013</i>	80	200	–	200
<b>Total administered special appropriations</b>	<b>148,116,279</b>	<b>127,495,117</b>	<b>(2,453,901)</b>	<b>125,041,216</b>

**Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022 (continued)**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
Special accounts (g)				
Opening balance	507,155	1,402	4,972	6,374
Appropriation receipts (h)	–	–	16,345	16,345
Non-appropriation receipts	15,041	7,875	(5,889)	1,986
<i>Total special accounts receipts less payments to corporate entities from annual/special appropriations</i>	522,196	9,277	15,428	24,705
	8,552,128	16,673,576	2,762,849	19,436,425
<b>Total administered resourcing</b>	<b>155,088,807</b>	<b>130,450,753</b>	<b>(2,429,540)</b>	<b>128,021,213</b>
<b>Total resourcing for DSS</b>	<b>155,594,410</b>	<b>130,986,769</b>	<b>(2,415,036)</b>	<b>128,571,733</b>

	<i>Actual</i>	
	2020-21	2021-22
<b>Average staffing level (number)</b>	1,989	2,044

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

- (a) *Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.
- (b) Estimated adjusted balance carried forward from previous year for annual appropriations.
- (c) Estimated External Revenue receipts under section 74 of the PGPA Act.
- (d) Departmental capital budgets are not separately identified in *Appropriation Act (No. 1) 2021-22*, or Appropriation Bill (No. 3) 2021-22 and form part of ordinary annual services items. Please refer to Table 3.6 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
- (e) Includes Commonwealth cash contributions to the National Disability Insurance Agency for reasonable and necessary support for participants and community inclusion.
- (f) 'Corporate entities' are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.
- (g) Excludes trust moneys held in Services for Other Entities and Trust Moneys (SOETM) and other special accounts. For further information on special accounts (excluding amounts held on trust), please see Table 3.1: Special Account Flows.
- (h) Includes amounts credited to the special accounts from DSS annual and special appropriations.

**Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022 (continued)**

**Third-party payments from and on behalf of other entities**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
Payments made by Services Australia on behalf of DSS:				
Special appropriations – <i>Social Security (Administration) Act 1999</i>	125,867,956	106,561,074	(2,186,987)	104,374,087
Special appropriations – <i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	19,042,017	18,549,830	(629,765)	17,920,065
Special appropriations – <i>Paid Parental Leave Act 2010</i>	2,375,893	2,285,731	221,955	2,507,686
Special appropriations – <i>Student Assistance Act 1973</i>	496,294	381,843	606	382,449
Special appropriations – <i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018</i>	290,519	361,442	–	361,442
Annual administered appropriations	2,376	7,367	1,098	8,465
Payments made by the Department of Veterans' Affairs on behalf of DSS:				
Special appropriations – <i>Social Security (Administration) Act 1999</i>	44,154	45,347	3,332	48,679
Payments made to other entities for the provision of services:				
Department of Veterans' Affairs	164	167	–	167
Payments made to corporate entities within the Portfolio:				
National Disability Insurance Agency (a)	8,302,528	16,673,576	2,762,849	19,436,425
National Disability Insurance Agency (Special Accounts)	249,600	–	–	–
Receipts received from other entities for the provision of services:				
Department of Health	1,014	999	–	999
Department of Education, Skills and Employment	4,942	4,942	–	4,942
Department of Agriculture, Water and the Environment	5,869	5,869	–	5,869
Attorney-General's Department	616	616	–	616

**Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022 (continued)****Third-party payments from and on behalf of other entities (continued)**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
National Disability Insurance Agency	800	–	–	–
Department of Veterans' Affairs	2,300	2,046	–	2,046
NDIS Quality and Safeguards Commission	847	820	–	820
National Indigenous Australians Agency	2,949	2,949	–	2,949
Department of Home Affairs	2,487	2,074	–	2,074
Services Australia	751	1,479	–	1,479
Other	3,524	1,486	–	1,486

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

(a) The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

**Table 1.2: Department of Social Services 2021-22 measures since Budget**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Receipt measures</b>					
Pension Loan Scheme Settings	1.2				
Administered receipt		1	(3)	(38)	(75)
Departmental receipt		–	–	–	–
<b>Total</b>		<b>1</b>	<b>(3)</b>	<b>(38)</b>	<b>(75)</b>
<b>Total Receipt measures</b>					
Administered		1	(3)	(38)	(75)
Departmental		–	–	–	–
<b>Total</b>		<b>1</b>	<b>(3)</b>	<b>(38)</b>	<b>(75)</b>
<b>Payment measures</b>					
Supporting Jobs in the Economic Recovery (a)	1.2				
Administered payment		(314)	(1,566)	(1,619)	(1,684)
Departmental payment		–	–	–	–
<b>Total</b>		<b>(314)</b>	<b>(1,566)</b>	<b>(1,619)</b>	<b>(1,684)</b>
COVID-19 Response Package – Age Pension – extension of income support for people overseas who are unable to return home	1.2				
Administered payment		427	443	457	476
Departmental payment		–	–	–	–
<b>Total</b>		<b>427</b>	<b>443</b>	<b>457</b>	<b>476</b>
Pension Loan Scheme Settings	1.2				
Administered payment		–	–	–	–
Departmental payment		–	–	–	–
<b>Total</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Supporting Retirees – extension of the temporary reduction in superannuation minimum drawdown rates (b)	1.2, 1.3, 1.4				
Administered payment		17,988	(5,688)	(5,532)	(5,400)
Departmental payment		–	–	–	–
<b>Total</b>		<b>17,988</b>	<b>(5,688)</b>	<b>(5,532)</b>	<b>(5,400)</b>

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

**Table 1.2: Department of Social Services 2021-22 measures since Budget (continued)**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Payment measures (continued)</b>					
Improvements to the Child to Adult Transfer Process for Carer Payment and Carer Allowance Qualification	1.4				
Administered payment		–	330	1,850	1,937
Departmental payment		–	–	–	–
<b>Total</b>		<b>–</b>	<b>330</b>	<b>1,850</b>	<b>1,937</b>
Settlement and Integration of New Arrivals from Afghanistan (c)	1.5				
Administered payment		1,457	–	–	–
Departmental payment		–	–	–	–
<b>Total</b>		<b>1,457</b>	<b>–</b>	<b>–</b>	<b>–</b>
Basil Dawson & Ors v Commonwealth of Australia (Community Development Program Class Action) (d)	1.5				
Administered payment		nfp	nfp	–	–
Departmental payment		–	–	–	–
<b>Total</b>		<b>nfp</b>	<b>nfp</b>	<b>–</b>	<b>–</b>
Reform of Settlement Strategies and Services (e)	1.5, 1.6				
Administered payment		–	(2,100)	(4,824)	(6,531)
Departmental payment		–	–	–	–
<b>Total</b>		<b>–</b>	<b>(2,100)</b>	<b>(4,824)</b>	<b>(6,531)</b>
Changes to Wage Scheme – Remote Engagement Program (f)	1.5, 1.7				
Administered payment		765	2,612	1,360	86
Departmental payment		(793)	(331)	(75)	–
<b>Total</b>		<b>(28)</b>	<b>2,281</b>	<b>1,285</b>	<b>86</b>
Child Support Scheme – broadening powers to recover child support debts	1.7				
Administered payment		–	–	–	–
Departmental payment		285	170	85	85
<b>Total</b>		<b>285</b>	<b>170</b>	<b>85</b>	<b>85</b>
Building the Long-Term Viability of the Financial Counselling Sector – National Debt Helpline (g)	2.1				
Administered payment		1,000	507	515	–
Departmental payment		–	–	–	–
<b>Total</b>		<b>1,000</b>	<b>507</b>	<b>515</b>	<b>–</b>
Supporting Quality Engagement with Children	2.1				
Administered payment		–	667	667	666
Departmental payment		–	–	–	–
<b>Total</b>		<b>–</b>	<b>667</b>	<b>667</b>	<b>666</b>

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

**Table 1.2: Department of Social Services 2021-22 measures since Budget (continued)**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Payment measures (continued)</b>					
Strong and Resilient Communities Grants – expansion (g)	2.1, 2.2				
Administered payment		15,750	26,150	750	750
Departmental payment		715	1,011	–	–
<b>Total</b>		<b>16,465</b>	<b>27,161</b>	<b>750</b>	<b>750</b>
Closing the Gap Package (h)	2.1, 2.2				
Administered payment		5,974	19,513	15,450	–
Departmental payment		3,497	2,804	2,241	–
<b>Total</b>		<b>9,471</b>	<b>22,317</b>	<b>17,691</b>	<b>–</b>
Continuation of Funding for the Fathering Project and the Home Interaction Program for Parents and Youngsters	2.1, 2.2				
Administered payment		–	5,684	6,036	3,646
Departmental payment		–	252	277	208
<b>Total</b>		<b>–</b>	<b>5,936</b>	<b>6,313</b>	<b>3,854</b>
Australian Family Domestic and Sexual Violence Commission	2.2				
Administered payment		–	–	–	–
Departmental payment		–	3,834	4,460	4,495
<b>Total</b>		<b>–</b>	<b>3,834</b>	<b>4,460</b>	<b>4,495</b>
First National Action Plan to Prevent and Respond to Child Sexual Abuse (i)	2.2				
Administered payment		–	–	–	–
Departmental payment		172	172	86	87
<b>Total</b>		<b>172</b>	<b>172</b>	<b>86</b>	<b>87</b>
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension (j)	3.1, 3.3				
Administered payment		–	33,098	8,499	–
Departmental payment		–	5,094	1,701	–
<b>Total</b>		<b>–</b>	<b>38,192</b>	<b>10,200</b>	<b>–</b>
Get Skilled Access – improve health outcomes for people with a disability	3.1, 3.3				
Administered payment		1,850	852	–	–
Departmental payment		7	3	–	–
<b>Total</b>		<b>1,857</b>	<b>855</b>	<b>–</b>	<b>–</b>
Australia's Disability Strategy	3.1, 3.3				
Administered payment		–	–	–	–
Departmental payment		–	–	–	–
<b>Total</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total payment measures</b>					
Administered		44,897	80,502	23,609	(6,054)
Departmental		3,883	13,009	8,775	4,875
<b>Total</b>		<b>48,780</b>	<b>93,511</b>	<b>32,384</b>	<b>(1,179)</b>

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

(a) The lead entity for the measure *Supporting Jobs in the Economic Recovery* is the Department of Education, Skills and Employment. The full measure description and details appear in the 2021-22 MYEFO under the Education, Skills and Employment Portfolio.



**Table 1.2: Department of Social Services 2021-22 measures since Budget (continued)**

- (b) The lead entity for the measure *Supporting Retirees – extension of the temporary superannuation minimum drawdown rates* is the Australian Taxation Office. The full measure description and details appear in the 2021-22 MYEFO under the Treasury Portfolio.
- (c) The lead entity for the measure *Settlement and Integration of New Arrivals from Afghanistan* is the Department of Home Affairs. The full measure description and details appear in the 2021-22 MYEFO under the Home Affairs Portfolio.
- (d) Measure relates to a decision post the 2021-22 MYEFO. The lead entity for the measure *Basil Dawson & Ors v Commonwealth of Australia (Community Development Program Class Action)* is the National Indigenous Australians Agency. The financial implications are not for publication (nfp) due to legal sensitivities.
- (e) The lead entity for the measure *Reform of Settlement Strategies and Services* is the Department of Home Affairs. The full measure description and details appear in the 2021-22 MYEFO under the Home Affairs Portfolio.
- (f) The lead entity for the measure *Changes to Wage Scheme – Remote Engagement Program* is the National Indigenous Australians Agency. The full measure description and details appear in the 2021-22 MYEFO under the Prime Minister and Cabinet Portfolio.
- (g) Measure relates to decisions post the 2021-22 MYEFO.
- (h) The measure *Closing the Gap Package* is a Cross Portfolio measure. The full measure description and details appear in the 2021-22 MYEFO under Cross Portfolio.
- (i) The lead entity for the measure *First National Action Plan to Prevent and Respond to Child Sexual Abuse* is the Department of the Prime Minister and Cabinet. The full measure description and details appear in the 2021-22 MYEFO under the Prime Minister and Cabinet Portfolio.
- (j) The lead entity for the measure *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension* is the Attorney-General's Department. The full measure description and details appear in the 2021-22 MYEFO under the Attorney-General's Portfolio.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for DSS at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bill No. 3.

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 1</b>					
<b>Administered</b>					
<b>Annual appropriations</b>					
<b>Changes in Parameters</b>					
(net increase)	1.5	–	3	5	6
<b>Net impact on appropriations for Outcome 1 (administered)</b>					
		<b>–</b>	<b>3</b>	<b>5</b>	<b>6</b>
<b>Departmental</b>					
<b>Annual appropriations</b>					
Changes to Wage Scheme – Remote Engagement Program	1.7	(793)	(331)	(75)	–
Child Support Scheme – broadening powers to recover child support debts	1.7	285	170	85	85
<b>Changes in Parameters</b>					
(net decrease)	1.7	–	80	234	537
<b>Net impact on appropriations for Outcome 1 (departmental)</b>					
		<b>(508)</b>	<b>(81)</b>	<b>244</b>	<b>622</b>
<b>Total net impact on appropriations for Outcome 1</b>					
		<b>(508)</b>	<b>(78)</b>	<b>249</b>	<b>628</b>

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a) (continued)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000	
<b>Outcome 2</b>						
<b>Administered</b>						
<b>Annual appropriations</b>						
	Building the Long-Term Viability of the Financial Counselling Sector – National Debt Helpline (b)	2.1	1,000	507	515	–
	Supporting Quality Engagement with Children	2.1	–	667	667	666
	Strong and Resilient Communities Grants – expansion (b)	2.1	15,750	26,150	750	750
	Closing the Gap Package	2.1	5,974	19,513	15,450	–
	Continuation of Funding for the Fathering Project and the Home Interaction Program for Parents and Youngsters	2.1	–	5,684	6,036	3,646
	<b>Movement of Funds</b> (net increase)	2.1	22,588	12,295	1,100	1,360
	<b>Changes in Parameters</b> (net increase)	2.1	–	1,950	3,862	6,240
	<b>Other Variations</b> (net decrease)	2.1	–	–	–	(2,200)
	<b>Net impact on appropriations for Outcome 2 (administered)</b>		<b>45,312</b>	<b>66,766</b>	<b>28,380</b>	<b>10,462</b>
<b>Departmental</b>						
<b>Annual appropriations</b>						
	Strong and Resilient Communities Grants – expansion (b)	2.2	715	1,011	–	–
	Closing the Gap Package	2.2	3,497	2,804	2,241	–
	Continuation of Funding for the Fathering Project and the Home Interaction Program for Parents and Youngsters	2.2	–	252	277	208
	Australian Family Domestic and Sexual Violence Commission	2.2	–	3,834	4,460	4,495
	First National Action Plan to Prevent and Respond to Child Sexual Abuse	2.2	172	172	86	87
	<b>Changes in Parameters</b> (net increase)	2.2	–	176	411	942
	<b>Net impact on appropriations for Outcome 2 (departmental)</b>		<b>4,384</b>	<b>8,249</b>	<b>7,475</b>	<b>5,732</b>
	<b>Total net impact on appropriations for Outcome 2</b>		<b>49,696</b>	<b>75,015</b>	<b>35,855</b>	<b>16,194</b>

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a) (continued)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 3</b>					
<b>Administered</b>					
<b>Annual appropriations</b>					
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension	3.1	–	33,098	8,499	–
Get Skilled Access – improve health outcomes for people with a disability	3.1	1,850	852	–	–
<b>Movement of Funds</b>					
(net increase)	3.1, 3.2	3,785	113,192	18,809	–
(net decrease)	3.1, 3.2	(85,190)	–	–	–
<b>Changes in Parameters</b>					
(net increase)	3.1, 3.2	1,160	2,795	1,779	2,498
<b>Other Variations</b>					
(net increase)	3.1	2,762,849	5,656,510	8,559,299	9,502,956
(net decrease)	3.1	(6,949)	(9,716)	(8,865)	(5,769)
<b>Net impact on appropriations for Outcome 3 (administered)</b>		<b>2,677,505</b>	<b>5,796,731</b>	<b>8,579,521</b>	<b>9,499,685</b>
<b>Departmental</b>					
<b>Annual appropriations</b>					
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension	3.3	–	5,094	1,701	–
Get Skilled Access – improve health outcomes for people with a disability	3.3	7	3	–	–
<b>Changes in Parameters</b>					
(net increase)	3.3	–	80	234	537
<b>Net impact on appropriations for Outcome 3 (departmental)</b>		<b>7</b>	<b>5,177</b>	<b>1,935</b>	<b>537</b>
<b>Total net impact on appropriations for Outcome 3</b>		<b>2,677,512</b>	<b>5,801,908</b>	<b>8,581,456</b>	<b>9,500,222</b>

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a) (continued)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 4</b>					
<b>Administered</b>					
<b>Annual appropriations</b>					
<b>Changes in Parameters</b>					
(net increase)	4.1, 4.2	–	–	490	694
(net decrease)	4.2	(187)	(755)	–	–
<b>Movement of Funds</b>					
(net increase)	4.1	(3,839)	10,258	9,218	1,946
<b>Net impact on appropriations for Outcome 4 (administered)</b>		<b>(4,026)</b>	<b>9,503</b>	<b>9,708</b>	<b>2,640</b>
<b>Departmental</b>					
<b>Annual appropriations</b>					
<b>Changes in Parameters</b>					
(net increase)	4.3	–	16	46	103
<b>Net impact on appropriations for Outcome 4 (departmental)</b>		<b>–</b>	<b>16</b>	<b>46</b>	<b>103</b>
<b>Total net impact on appropriations for Outcome 4</b>		<b>(4,026)</b>	<b>9,519</b>	<b>9,754</b>	<b>2,743</b>

Prepared on a resourcing (i.e. appropriations available) basis.

(a) Unless otherwise noted, the full measure description and details appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.

(b) Measure relates to decisions post the 2021-22 MYEFO.

### 1.5 Breakdown of additional estimates by appropriation bill

The following table details the Additional Estimates sought for DSS through Appropriation Bill No. 3.

**Table 1.4: Appropriation Bill (No. 3) 2021-22**

	2020-21 Available \$'000	2021-22 Budget \$'000	2021-22 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
<b>Administered items</b>					
<b>Outcome 1</b> – Social Security	18,957	4,565	4,565	–	–
<b>Outcome 2</b> – Families and Communities	805,145	850,627	878,132	27,505	–
<b>Outcome 3</b> – Disability and Carers	12,815,515	17,387,729	20,108,210	2,720,481	–
<b>Outcome 4</b> – Housing	149,015	139,557	137,424	–	(2,133)
<b>Total administered</b>	<b>13,788,632</b>	<b>18,382,478</b>	<b>21,128,331</b>	<b>2,747,986</b>	<b>(2,133)</b>
<b>Departmental programs</b>					
<b>Outcome 1</b> – Social Security	94,818	96,677	96,169	–	(508)
<b>Outcome 2</b> – Families and Communities	175,360	212,343	216,727	4,384	–
<b>Outcome 3</b> – Disability and Carers	100,191	98,659	98,666	7	–
<b>Outcome 4</b> – Housing	18,165	19,000	19,000	–	–
<b>Total departmental</b>	<b>388,534</b>	<b>426,679</b>	<b>430,562</b>	<b>4,391</b>	<b>(508)</b>
<b>Total administered and   departmental</b>	<b>14,177,166</b>	<b>18,809,157</b>	<b>21,558,893</b>	<b>2,752,377</b>	<b>(2,641)</b>

## Section 2: Revisions to outcomes and planned performance

### Changes to outcome statements and programs

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget: Outcome statement changes**

<b>Outcome 1 Statement</b>	<i>Social Security: A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.</i>
Old Statement:	Social Security: Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.
<b>Outcome 2 Statement</b>	<i>Families and Communities: Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.</i>
Old Statement:	Families and Communities: Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.
<b>Outcome 3 Statement</b>	<i>Disability and Carers: Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.</i>
Old Statement:	Disability and Carers: Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.
<b>Outcome 4 Statement</b>	<i>Housing: Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.</i>
Old Statement:	Housing: Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services.

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget (continued): Program changes**

Program Structure at 2020–21 Budget		Program Structure at 2021–22 Budget
<b>Outcome 1</b>		
<b>1.1 – Family Assistance</b>		
1.1.1 – Family Tax Benefit Part A	→	1.1.1 – Family Tax Benefit Part A
1.1.2 – Family Tax Benefit Part B	→	1.1.2 – Family Tax Benefit Part B
1.2.1 – Single Income Family Supplement	→	1.1.3 – Single Income Family Supplement
1.2.2 – Stillborn Baby Payment	→	1.1.4 – Stillborn Baby Payment
1.2.3 – Double Orphan Pension	→	1.1.5 – Double Orphan Pension
2.2.1 – Dad and Partner Pay	→	1.1.6 – Dad and Partner Pay
2.2.2 – Parental Leave Pay	→	1.1.7 – Parental Leave Pay
<b>1.2 – Support for Seniors</b>		
1.6.1 – Age Pension		1.2.1 – Age Pension
1.10.8 – Widow Allowance	→	
1.10.10 – Partner Allowance		
1.7.1 – Energy Supplement for Commonwealth Seniors Health Card holders	→	1.2.2 – Energy Supplement for Commonwealth Seniors Health Card holders
1.6.1 – Age Pension		
1.8.1 – Disability Support Pension	→	1.2.3 – Pension Loans Scheme
1.9.4 – Carer Payment		
<b>1.3 – Financial Support for People with Disability</b>		
1.8.1 – Disability Support Pension	→	1.3.1 – Disability Support Pension
1.5.1 – Essential Medical Equipment Payment	→	1.3.2 – Essential Medical Equipment Payment
1.8.2 – Mobility Allowance	→	1.3.3 – Mobility Allowance
<b>1.4 – Financial Support for Carers</b>		
1.9.4 – Carer Payment	→	1.4.1 – Carer Payment
1.9.2 – Carer Allowance (Adult)	→	1.4.2 – Carer Allowance (Adult)
1.9.3 – Carer Allowance (Child)	→	1.4.3 – Carer Allowance (Child)
1.9.5 – Carer Supplement	→	1.4.4 – Carer Supplement
1.9.6 – Child Disability Assistance Payment	→	1.4.5 – Child Disability Assistance Payment
1.9.1 – Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child)	→	1.4.6 – Carer Adjustment Payment
<b>1.5 – Working Age Payments</b>		
1.10.11 – JobSeeker Payment	→	1.5.1 – JobSeeker Payment
1.10.7 – Sickness Allowance	→	1.5.2 – Youth Allowance (Other)
1.10.9 – Youth Allowance (Other)	→	1.5.3 – Parenting Payment Single
1.10.5 – Parenting Payment Single	→	1.5.4 – Parenting Payment Partnered
1.10.4 – Parenting Payment Partnered	→	1.5.5 – Special Benefit
1.3.1 – Special Benefit	→	1.5.6 – Priority Investment Approach – Validation
1.10.2 – Investment Approach to Welfare – Evaluation	→	1.5.7 – Pensioner Education Supplement
1.10.6 – Pensioner Education Supplement	→	1.5.8 – Utilities Allowance
1.5.2 – Utilities Allowance	→	1.5.9 – Payments under Special Circumstances
1.4.1 – Payments under Special Circumstances	→	
1.10.1 – Compensation and Debt Relief	→	1.5.10 – Drug Testing Trial – Treatment Fund
1.10.13 – Drug Testing Trial – Treatment Fund	→	



**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget: Program changes (continued)**

Program Structure at 2020–21 Budget		Program Structure at 2021–22 Budget
<b>Outcome 1 (continued)</b>		
		<b>1.6 – Student Payments</b>
1.11.4 – Youth Allowance (student)	→	1.6.1 – Youth Allowance (student)
1.11.3 – Austudy	→	1.6.2 – Austudy
1.11.1 – ABSTUDY – Secondary	→	1.6.3 – ABSTUDY – Secondary
1.11.2 – ABSTUDY – Tertiary	→	1.6.4 – ABSTUDY – Tertiary
1.11.6 – Student Start-up Loan	→	1.6.5 – Student Start-up Loan
1.11.5 – Student Start-up Loan – ABSTUDY	→	1.6.6 – Student Start-up Loan – ABSTUDY
1.2.4 – Assistance for Isolated Children	→	1.6.7 – Assistance for Isolated Children
<b>1.12 – Program Support for Outcome 1</b>	→	<b>1.7 – Program Support for Outcome 1</b>
<b>Outcome 2</b>		
		<b>2.1 – Families and Communities</b>
2.1.2 – Families and Children	→	2.1.1 – Families and Children
3.1.1 – Community Mental Health	→	2.1.2 – Family Safety
2.1.5 – National Initiatives	→	2.1.3 – Protecting Australia’s Children
2.1.2 – Families and Children	→	2.1.4 – Sector Representation
2.1.5 – National Initiatives	→	2.1.5 – Financial Wellbeing and Capability
2.1.3 – Families and Communities Services Improvement	→	2.1.6 – Volunteering and Community Connectedness
2.1.4 – Financial Wellbeing and Capability	→	2.1.7 – National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Redress payment
2.1.6 – Strong and Resilient Communities	→	2.1.8 – National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Psychological Support payment
2.1.12 – Volunteer Management	→	2.1.9 – Special Account to Support National Plan to Reduce Violence against Women and their Children
2.1.13 – Volunteer Grants	→	2.1.10 – Transition to Independent Living Allowance
2.1.10 – National Redress Scheme for Institutional Child Sexual Abuse – Redress payment	→	2.1.11 – Social Impact Investing Initiatives
2.1.11 – National Redress Scheme for Institutional Child Sexual Abuse – Psychological Support payment	→	2.1.12 – Income Management Balancing Appropriation
2.1.9 – Other Services – Services for Other Entities and Trust Moneys	→	Social and Community Services Pay Equity Special Account ceased on 30 June 2021.
2.1.7 – Transition to Independent Living Allowance	→	
1.10.2 – Investment Approach to Welfare – Evaluation	→	
1.10.12 – Social Impact Investment	→	
2.1.1 – Civil Society	→	
2.1.8 – Income Management Balancing Appropriation	→	
2.3.1 – Social and Community Services Pay Equity Special Account	→	
<b>2.4 – Program Support for Outcome 2</b>	→	<b>2.2 – Program Support for Outcome 2</b>

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget: Program changes (continued)**

Program Structure at 2020–21 Budget		Program Structure at 2021–22 Budget
<b>Outcome 3</b>		
		<b>3.1 – Disability and Carers</b>
3.1.3 – Disability Employment	→	3.1.1 – Employment Services
3.1.1 – Community Mental Health 3.1.2 – Disability and Carer Support 3.1.4 – Disability and Carer Service Improvement and Sector Support	→	3.1.2 – Disability and Carer Support
3.2.1 – NDIS Transitioning Commonwealth Programs and Continuity of Support		National Disability Research Special Account ceased on 30 June 2021.
3.1.5 – National Disability Research Special Account 2016	→	
3.1.6 – National Disability Research Special Account 2020	→	
		<b>3.2 – National Disability Insurance Scheme</b>
3.2.1 – NDIS Transitioning Commonwealth Programs and Continuity of Support	→	3.2.1 – NDIS Transitioning Commonwealth Programs and Continuity of Support
3.2.2 – Sector Development Fund and Jobs and Market Fund	→	3.2.2 – Sector Development Fund and Jobs and Market Fund
3.2.3 – National Disability Insurance Scheme Participant Plans	→	3.2.3 – National Disability Insurance Scheme Participant Plans
3.2.4 – National Disability Insurance Scheme Information, Linkages and Capacity Building	→	3.2.4 – National Disability Insurance Scheme Information, Linkages and Capacity Building
3.2.5 – Payments to Corporate Entity – NDIA agency costs	→	3.2.5 – Payments to Corporate Entity – NDIA Agency costs
<b>3.3 – Program Support for Outcome 3</b>	→	<b>3.3 – Program Support for Outcome 3</b>
<b>Outcome 4</b>		
There are no program changes under Outcome 4.		

**2.1 Budgeted expenses and performance for Outcome 1****Outcome 1: Social Security**

**A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.**

**Linked programs**

<b>Department of Education, Skills and Employment</b>
<b>Programs</b>
<ul style="list-style-type: none"> <li>• Program 2.4 - Higher Education Loan Program</li> <li>• Program 4.1 - Employment Services</li> </ul>
<b>Contribution to Outcome 1 made by linked programs</b>
The Department of Education, Skills and Employment is linked to Outcome 1 as the Higher Education Loan Program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. Mutual obligation requirements and compliance frameworks for various payments under this Outcome are also stipulated in the Employment Services program.
<b>Department of Health</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>• Program 1.9 - Immunisation</li> </ul>
<b>Contribution to Outcome 1 made by linked program</b>
The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for Family Tax Benefit Part A is contingent on satisfying requirements for age-related immunisation requirements contained in this Outcome.
<b>Services Australia</b>
<b>Programs</b>
<ul style="list-style-type: none"> <li>• Program 1.1 - Services to the Community - Social Security and Welfare</li> <li>• Program 1.3 - Child Support</li> </ul>
<b>Contribution to Outcome 1 made by linked programs</b>
Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by Services Australia.

**Linked programs (continued)**

<b>National Indigenous Australians Agency</b>
<b>Programs</b> <ul style="list-style-type: none"><li>• Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy</li><li>• Program 1.2 – Indigenous Advancement – Children and Schooling</li></ul>
<b>Contribution to Outcome 1 made by linked programs</b> <p>Mutual exclusion provisions are shared between scholarships administered by the National Indigenous Australian Agency and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome.</p>
<b>Department of Veterans' Affairs</b>
<b>Program</b> <ul style="list-style-type: none"><li>• Program 1.1 – Veterans' Income Support and Allowances</li></ul>
<b>Contribution to Outcome 1 made by linked program</b> <p>Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans' Affairs.</p>

**Budgeted expenses for Outcome 1**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The '2020-21 Actual expenses' figures are presented against the former outcome structure at Tables 2.1.4 and 2.1.5.

**Table 2.1.1: Budgeted expenses for Outcome 1**

	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Outcome 1: Social Security</b>					
<b>Program 1.1 – Family Assistance</b>					
Administered expenses					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	–	17,963,916	18,133,515	18,401,938	18,491,268
<i>Paid Parental Leave Act 2010</i>	–	2,489,269	2,554,955	2,651,464	2,704,656
<i>Social Security (Administration) Act 1999</i>	–	2,400	2,336	2,317	2,237
<b>Administered Total</b>	–	<b>20,455,585</b>	<b>20,690,806</b>	<b>21,055,719</b>	<b>21,198,161</b>
<b>Total expenses for Program 1.1</b>	–	<b>20,455,585</b>	<b>20,690,806</b>	<b>21,055,719</b>	<b>21,198,161</b>
<b>Program 1.2 – Support for Seniors</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	–	51,044,687	53,237,422	55,309,335	57,302,891
<b>Administered Total</b>	–	<b>51,044,687</b>	<b>53,237,422</b>	<b>55,309,335</b>	<b>57,302,891</b>
<b>Total expenses for Program 1.2</b>	–	<b>51,044,687</b>	<b>53,237,422</b>	<b>55,309,335</b>	<b>57,302,891</b>
<b>Program 1.3 – Financial Support for People with Disability</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	–	17,893,413	18,280,156	18,947,704	19,393,295
<b>Administered Total</b>	–	<b>17,893,413</b>	<b>18,280,156</b>	<b>18,947,704</b>	<b>19,393,295</b>
<b>Total expenses for Program 1.3</b>	–	<b>17,893,413</b>	<b>18,280,156</b>	<b>18,947,704</b>	<b>19,393,295</b>
<b>Program 1.4 – Financial Support for Carers</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	2,800	2,800	2,800	2,800
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	–	9,771,167	10,244,562	10,797,620	11,272,924
<b>Administered Total</b>	–	<b>9,773,967</b>	<b>10,247,362</b>	<b>10,800,420</b>	<b>11,275,724</b>
<b>Total expenses for Program 1.4</b>	–	<b>9,773,967</b>	<b>10,247,362</b>	<b>10,800,420</b>	<b>11,275,724</b>

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1: Social Security</b>					
<b>Program 1.5 – Working Age Payments</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	6,254	2,894	1,780	1,787
Special appropriations <i>Social Security (Administration)   Act 1999</i>	–	22,299,702	20,316,327	20,097,891	20,386,748
<b>Administered Total</b>	–	<b>22,305,956</b>	<b>20,319,221</b>	<b>20,099,671</b>	<b>20,388,535</b>
<b>Total expenses for Program 1.5</b>	–	<b>22,305,956</b>	<b>20,319,221</b>	<b>20,099,671</b>	<b>20,388,535</b>
<b>Program 1.6 – Student Payments</b>					
Administered expenses					
Special appropriations <i>Social Security (Administration)   Act 1999</i>	–	2,679,467	2,663,556	2,634,488	2,621,442
<i>Student Assistance Act 1973</i>	–	373,637	388,590	396,147	407,317
<b>Administered Total</b>	–	<b>3,053,104</b>	<b>3,052,146</b>	<b>3,030,635</b>	<b>3,028,759</b>
<b>Total expenses for Program 1.6</b>	–	<b>3,053,104</b>	<b>3,052,146</b>	<b>3,030,635</b>	<b>3,028,759</b>
<b>Program 1.7 – Program Support for Outcome 1</b>					
Departmental expenses					
Departmental appropriation s74 External Revenue (a)	–	112,791	106,507	104,897	102,863
Expenses not requiring appropriation in the Budget year (b)	–	6,054	6,054	6,054	6,054
<b>Departmental Total</b>	–	<b>121,082</b>	<b>114,482</b>	<b>112,830</b>	<b>110,729</b>
<b>Total expenses for Program 1.7</b>	–	<b>121,082</b>	<b>114,482</b>	<b>112,830</b>	<b>110,729</b>

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1: Social Security</b>					
<b>Outcome 1 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	9,054	5,694	4,580	4,587
Special appropriations	–	124,517,658	125,821,419	129,238,904	132,582,778
<b>Administered Total</b>	<b>–</b>	<b>124,526,712</b>	<b>125,827,113</b>	<b>129,243,484</b>	<b>132,587,365</b>
Departmental expenses					
Departmental appropriation	–	112,791	106,507	104,897	102,863
s74 External Revenue (a)	–	6,054	6,054	6,054	6,054
Expenses not requiring appropriation in the Budget year (b)	–	2,237	1,921	1,879	1,812
<b>Departmental Total</b>	<b>–</b>	<b>121,082</b>	<b>114,482</b>	<b>112,830</b>	<b>110,729</b>
<b>Total expenses for Outcome 1</b>	<b>–</b>	<b>124,647,794</b>	<b>125,941,595</b>	<b>129,356,314</b>	<b>132,698,094</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.1.2: Program component expenses for Outcome 1**

<b>Program 1.1 – Family Assistance</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.1.1 – Component 1 (Family Tax Benefit Part A)</b>					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	–	14,086,945	14,213,611	14,394,456	14,454,077
Total component 1 expenses	–	14,086,945	14,213,611	14,394,456	14,454,077
<b>1.1.2 – Component 2 (Family Tax Benefit Part B)</b>					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	–	3,859,960	3,911,413	3,999,699	4,029,817
Total component 2 expenses	–	3,859,960	3,911,413	3,999,699	4,029,817
<b>1.1.3 – Component 3 (Single Income Family Supplement)</b>					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999 (a)</i>	–	13,950	5,349	4,575	4,097
Total component 3 expenses	–	13,950	5,349	4,575	4,097
<b>1.1.4 – Component 4 (Stillborn Baby Payment)</b>					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	–	3,061	3,142	3,208	3,277
Total component 4 expenses	–	3,061	3,142	3,208	3,277
<b>1.1.5 – Component 5 (Double Orphan Pension)</b>					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	–	2,400	2,336	2,317	2,237
Total component 5 expenses	–	2,400	2,336	2,317	2,237
<b>1.1.6 – Component 6 (Dad and Partner Pay)</b>					
Special appropriations					
<i>Paid Parental Leave Act 2010</i>	–	134,227	137,117	141,138	144,854
Total component 6 expenses	–	134,227	137,117	141,138	144,854
<b>1.1.7 – Component 7 (Parental Leave Pay)</b>					
Special appropriations					
<i>Paid Parental Leave Act 2010</i>	–	2,355,042	2,417,838	2,510,326	2,559,802
Total component 7 expenses	–	2,355,042	2,417,838	2,510,326	2,559,802
<b>Total Program expenses</b>	<b>–</b>	<b>20,455,585</b>	<b>20,690,806</b>	<b>21,055,719</b>	<b>21,198,161</b>

(a) The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.



**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.2 – Support for Seniors</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.2.1 – Component 1 (Age Pension)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	50,959,380	53,151,954	55,226,546	57,223,352
Total component 1 expenses	–	50,959,380	53,151,954	55,226,546	57,223,352
<b>1.2.2 – Component 2 (Energy Supplement for Commonwealth Seniors Health Card holders)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	78,795	74,188	69,840	65,746
Total component 2 expenses	–	78,795	74,188	69,840	65,746
<b>1.2.3 – Component 3 (Pension Loans Scheme)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	6,512	11,280	12,949	13,793
Total component 3 expenses	–	6,512	11,280	12,949	13,793
<b>Total Program expenses</b>	<b>–</b>	<b>51,044,687</b>	<b>53,237,422</b>	<b>55,309,335</b>	<b>57,302,891</b>

**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.3 – Financial Support for People with Disability</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.3.1 – Component 1 (Disability Support Pension)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	17,848,439	18,236,464	18,906,789	19,354,767
Total component 1 expenses	–	17,848,439	18,236,464	18,906,789	19,354,767
<b>1.3.2 – Component 2 (Essential Medical Equipment Payment)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	8,490	8,862	9,301	9,758
Total component 2 expenses	–	8,490	8,862	9,301	9,758
<b>1.3.3 – Component 3 (Mobility Allowance)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	36,484	34,830	31,614	28,770
Total component 3 expenses	–	36,484	34,830	31,614	28,770
<b>Total Program expenses</b>	<b>–</b>	<b>17,893,413</b>	<b>18,280,156</b>	<b>18,947,704</b>	<b>19,393,295</b>

**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.4 – Financial Support for Carers</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.4.1 – Component 1 (Carer Payment)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	–	6,495,299	6,827,645	7,229,920	7,576,796
Total component 1 expenses	–	6,495,299	6,827,645	7,229,920	7,576,796
<b>1.4.2 – Component 2 (Carer Allowance (Adult))</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	–	1,780,592	1,859,796	1,946,289	2,016,137
Total component 2 expenses	–	1,780,592	1,859,796	1,946,289	2,016,137
<b>1.4.3 – Component 3 (Carer Allowance (Child))</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	–	696,796	736,352	780,842	818,088
Total component 3 expenses	–	696,796	736,352	780,842	818,088
<b>1.4.4 – Component 4 (Carer Supplement)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	–	607,680	622,286	635,995	651,313
Total component 4 expenses	–	607,680	622,286	635,995	651,313
<b>1.4.5 – Component 5 (Child Disability Assistance Payment)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	–	190,800	198,483	204,574	210,590
Total component 5 expenses	–	190,800	198,483	204,574	210,590
<b>1.4.6 – Component 6 (Carer Adjustment Payment)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	2,800	2,800	2,800	2,800
Total component 6 expenses	–	2,800	2,800	2,800	2,800
<b>Total Program expenses</b>	<b>–</b>	<b>9,773,967</b>	<b>10,247,362</b>	<b>10,800,420</b>	<b>11,275,724</b>

**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.5 – Working Age Payments</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.5.1 – Component 1 (JobSeeker Payment)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	15,122,971	13,313,897	13,007,734	13,117,468
Total component 1 expenses	–	15,122,971	13,313,897	13,007,734	13,117,468
<b>1.5.2 – Component 2 (Youth Allowance (Other))</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	1,135,770	975,485	945,957	955,059
Total component 2 expenses	–	1,135,770	975,485	945,957	955,059
<b>1.5.3 – Component 3 (Parenting Payment Single)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	4,878,600	4,918,790	5,024,244	5,169,634
Total component 3 expenses	–	4,878,600	4,918,790	5,024,244	5,169,634
<b>1.5.4 – Component 4 (Parenting Payment Partnered)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	985,654	933,552	935,182	951,817
Total component 4 expenses	–	985,654	933,552	935,182	951,817
<b>1.5.5 – Component 5 (Special Benefit)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	136,223	141,320	149,922	156,930
Total component 5 expenses	–	136,223	141,320	149,922	156,930
<b>1.5.6 – Component 6 (Priority Investment Approach – Validation)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	200	200	200	200
Total component 6 expenses	–	200	200	200	200
<b>1.5.7 – Component 7 (Pensioner Education Supplement)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	26,569	19,706	20,303	20,859
Total component 7 expenses	–	26,569	19,706	20,303	20,859

**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.5 – Working Age Payments (continued)</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.5.8 – Component 8 (Utilities Allowance)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	–	13,915	13,577	14,549	14,981
Total component 8 expenses	–	13,915	13,577	14,549	14,981
<b>1.5.9 – Component 9 (Payments under Special Circumstances)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	1,565	1,572	1,580	1,587
Total component 9 expenses	–	1,565	1,572	1,580	1,587
<b>1.5.10 – Component 10 (Drug Testing Trial – Treatment Fund)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	4,489	1,122	–	–
Total component 10 expenses	–	4,489	1,122	–	–
<b>Total Program expenses</b>	<b>–</b>	<b>22,305,956</b>	<b>20,319,221</b>	<b>20,099,671</b>	<b>20,388,535</b>

**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.6 – Student Payments</b>					
	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>1.6.1 – Component 1 (Youth Allowance (student))</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	2,068,313	2,052,731	2,023,738	2,008,360
Total component 1 expenses	–	2,068,313	2,052,731	2,023,738	2,008,360
<b>1.6.2 – Component 2 (Austudy)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	532,098	521,005	509,040	495,054
Total component 2 expenses	–	532,098	521,005	509,040	495,054
<b>1.6.3 – Component 3 (ABSTUDY – Secondary)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	–	155,262	163,995	164,727	167,495
Total component 3 expenses	–	155,262	163,995	164,727	167,495
<b>1.6.4 – Component 4 (ABSTUDY – Tertiary)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	–	128,685	131,322	134,920	138,857
Total component 4 expenses	–	128,685	131,322	134,920	138,857
<b>1.6.5 – Component 5 (Student Start-up Loan)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	–	79,056	89,820	101,710	118,028
Total component 5 expenses	–	79,056	89,820	101,710	118,028
<b>1.6.6 – Component 6 (Student Start-up Loan – ABSTUDY)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	–	2,246	2,370	2,505	4,533
Total component 6 expenses	–	2,246	2,370	2,505	4,533
<b>1.6.7 – Component 7 (Assistance for Isolated Children)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	–	87,444	90,903	93,995	96,432
Total component 7 expenses	–	87,444	90,903	93,995	96,432
<b>Total Program expenses</b>	<b>–</b>	<b>3,053,104</b>	<b>3,052,146</b>	<b>3,030,635</b>	<b>3,028,759</b>

**Table 2.1.2: Program component expenses for Outcome 1 (continued)**

<b>Program 1.7 – Program Support for Outcome 1</b>					
	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>1.7.1 – Component 1 (Departmental DSS – Outcome 1)</b>					
Annual departmental expenses					
Departmental appropriation	–	112,791	106,507	104,897	102,863
s74 External Revenue (a)	–	6,054	6,054	6,054	6,054
Expenses not requiring appropriation in the Budget year (b)	–	2,237	1,921	1,879	1,812
Total component 1 expenses	–	121,082	114,482	112,830	110,729
<b>Total Program expenses</b>	<b>–</b>	<b>121,082</b>	<b>114,482</b>	<b>112,830</b>	<b>110,729</b>

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.1.3: Performance measure for Outcome 1**

Table 2.1.3 below details the performance measure for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

<b>Outcome 1 – A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.</b>		
<b>Program 1.1 – Family Assistance</b> – Assist families to take time out of the workforce to bond with their children following birth or adoption and with the costs of their children.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Payments are made through Services Australia to eligible claimants under the provisions of the family assistance law.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which families with lower incomes are supported with the costs of raising children through Family Tax Benefit.	Payment targeted to low income families (67 per cent of support received by families under the Family Tax Benefit lower income free area).
	Extent to which separated parents in the child support system are supporting their children.	At least 85 per cent of Family Tax Benefit children of separated parents meet the maintenance action test requirements.
	Extent to which parents take Dad and Partner Pay.	95 per cent of eligible Dad and Partner Pay claimants access payment.
	Extent to which parents take Parental Leave Pay.	95 per cent of eligible Parental Leave Pay families access payment.
	Outputs: <ul style="list-style-type: none"> <li>Administered outlays</li> <li>Number of recipients</li> <li>Number of children</li> <li>Payment accuracy</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.1:</b> Nil.		



**Table 2.1.3: Performance measure for Outcome 1 (continued)**

<b>Program 1.2 – Support for Seniors</b> – To assist eligible senior Australians financially and to encourage them to use their financial resources to support their retirement income.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Payments are made through Services Australia to eligible claimants under the provisions of social security law.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which people over the Age Pension qualification age are supported in their retirement through the Age Pension or other income support.  Outputs: <ul style="list-style-type: none"> <li>• Administered outlays</li> <li>• Number of recipients</li> <li>• Payment accuracy</li> </ul>	75 per cent or below of people of Age Pension age are supported by the Age Pension or other income support.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.2:</b> Nil.		

<b>Program 1.3 – Financial Support for People with Disability</b> – To financially assist eligible people with disability.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Payments are made through Services Australia to eligible claimants under the provisions of social security law.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which people of working age with a profound or severe disability are paid Disability Support Pension.  Outputs: <ul style="list-style-type: none"> <li>• Administered outlays</li> <li>• Number of recipients</li> <li>• Payment accuracy</li> </ul>	90 per cent of people with a profound or severe disability of working age are supported by the Disability Support Pension.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.3:</b> Nil.		

**Table 2.1.3: Performance measure for Outcome 1 (continued)**

<b>Program 1.4 – Financial Support for Carers</b> – To financially assist eligible carers of people with disability or a severe medical condition.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Payments are made through Services Australia to eligible claimants under the provisions of social security law. Ex-gratia payments to unsuccessful applicants of Carer Payment (Child) (Carer Adjustment Payment) are paid under the provisions of the PGPA Act.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which payments are made to, or with respect to, carers unable to fully support themselves.  Outputs: <ul style="list-style-type: none"> <li>• Administered outlays</li> <li>• Number of recipients</li> <li>• Payment accuracy</li> </ul>	70 per cent of primary carers in Australia are supported by Carer Payment and Carer Allowance.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.4:</b> Nil.		

<b>Program 1.5 – Working Age Payments</b> – To provide financial assistance to people while they are unable to fully support themselves through work.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Payments are made through Services Australia to eligible claimants under the provisions of social security law.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which payments are made to, or with respect to, people unable to fully support themselves.  Outputs: <ul style="list-style-type: none"> <li>• Administered outlays</li> <li>• Number of recipients</li> <li>• Payment accuracy</li> </ul>	Changes in recipient numbers align with movements in the unemployment rate.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.5:</b> Nil.		

**Table 2.1.3: Performance measure for Outcome 1 (continued)**

<b>Program 1.6 – Student Payments</b> – To support eligible students whilst they undertake education and training, so that they can gain employment. To increase access and participation by Indigenous Australian students in secondary and tertiary education and accelerate their educational outcomes.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Payments and other financial assistance are made through Services Australia to eligible claimants under the provisions of social security and student assistance law.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which payment recipients have improved financial self-reliance.	The proportion of Austudy, Youth Allowance and ABSTUDY recipients who are not receiving income support 3/6/12 months after exiting student payments aligns with movements in the unemployment rate.
	Outputs: <ul style="list-style-type: none"> <li>• Administered outlays</li> <li>• Number of recipients</li> <li>• Payment accuracy</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.6:</b> Nil.		

**Table 2.1.3: Performance measure for Outcome 1 (continued)**

<b>Program 1.7 – Program Support for Outcome 1</b> – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Ministers and Assistant Ministers.		
<b>Delivery</b>	Departmental funding.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Accuracy of departmental expenditure budget estimates.	Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome.
	Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes.	At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Program 1.7:</b> Nil.		

**Table 2.1.3: Performance measure for Outcome 1 (continued)**

<b>Cross-Program – Rent Assistance</b> – To make payments to income support or family payment recipients to assist with the costs of renting private and community housing.		
<b>Delivery</b>	DSS administers the program as part of the social security system. Rent Assistance payments are made through Services Australia to eligible claimants under the provisions of the social security law and family assistance law.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which income support or family payment recipients are assisted with the costs of renting private and community housing.	Of the individuals and families renting and receiving Rent Assistance, the proportion experiencing rental stress after receipt of Rent Assistance is at least 25 percentage points lower than it would be without Rent Assistance.
	Outputs: <ul style="list-style-type: none"> <li>Number of Commonwealth Rent Assistance income units.</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.	
<b>Material changes to Cross-Program – Rent Assistance:</b> Nil.		

**Budgeted expenses for former Outcome 1**

This table shows how much the entity intends to spend (on an accrual basis) in the 2020-21 financial year on achieving former Outcome 1, broken down by program under the former outcome structure, as well as by Administered and Departmental funding sources.

**Table 2.1.4: Budgeted expenses for former Outcome 1**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1: Social Security</b>					
<b>Program 1.1 – Family Tax Benefit</b>					
Administered expenses					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	18,364,952	–	–	–	–
<b>Administered Total</b>	<b>18,364,952</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.1</b>	<b>18,364,952</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.2 – Child Payments</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	3,072	–	–	–	–
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	13,345	–	–	–	–
<i>Student Assistance Act 1973</i>	84,037	–	–	–	–
<b>Administered Total</b>	<b>100,454</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.2</b>	<b>100,454</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.3 – Income Support for Vulnerable People</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	204,286	–	–	–	–
<b>Administered Total</b>	<b>204,286</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.3</b>	<b>204,286</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.4 – Income Support for People in Special Circumstances</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,083	–	–	–	–
<b>Administered Total</b>	<b>1,083</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.4</b>	<b>1,083</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.4: Budgeted expenses for former Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1: Social Security</b>					
<b>Program 1.5 – Supplementary Payments and Support for Income Support Recipients</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	23,236	–	–	–	–
<b>Administered Total</b>	<b>23,236</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.5</b>	<b>23,236</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.6 – Income Support for Seniors</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	52,695,743	–	–	–	–
<b>Administered Total</b>	<b>52,695,743</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.6</b>	<b>52,695,743</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.7 – Allowances and Concessions for Seniors</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	587,532	–	–	–	–
<b>Administered Total</b>	<b>587,532</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.7</b>	<b>587,532</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.8 – Income Support for People with Disability</b>					
Administered expenses					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	18,397,888	–	–	–	–
<b>Administered Total</b>	<b>18,397,888</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.8</b>	<b>18,397,888</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.9 – Income Support for Carers</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,425	–	–	–	–
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	9,826,457	–	–	–	–
<b>Administered Total</b>	<b>9,827,882</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.9</b>	<b>9,827,882</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.4: Budgeted expenses for former Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1: Social Security</b>					
<b>Program 1.10 – Working Age Payments</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	25,591	–	–	–	–
Special appropriations <i>Social Security (Administration)   Act 1999</i>	37,703,382	–	–	–	–
<b>Administered Total</b>	<b>37,728,973</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.10</b>	<b>37,728,973</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.11 – Student Payments</b>					
Administered expenses					
Special appropriations <i>Social Security (Administration)   Act 1999</i>	4,292,128	–	–	–	–
<i>Student Assistance Act 1973</i>	399,804	–	–	–	–
<b>Administered Total</b>	<b>4,691,932</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.11</b>	<b>4,691,932</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.12 – Program Support for Outcome 1</b>					
Departmental expenses					
Departmental appropriation	113,538	–	–	–	–
s74 External Revenue (a)	7,823	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	2,251	–	–	–	–
<b>Departmental Total</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 1.12</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>



**Table 2.1.4: Budgeted expenses for former Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1: Social Security</b>					
<b>Outcome 1 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	28,099	–	–	–	–
Special appropriations	142,595,862	–	–	–	–
<b>Administered Total</b>	<b>142,623,961</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Departmental expenses					
Departmental appropriation	113,538	–	–	–	–
s74 External Revenue (a)	7,823	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	2,251	–	–	–	–
<b>Departmental Total</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Outcome 1</b>	<b>142,747,573</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.1.5: Program component expenses for former Outcome 1**

<b>Program 1.1 – Family Tax Benefit</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.1.1 – Component 1 (Family Tax Benefit Part A)</b>					
Special appropriations					
<i>A New Tax System</i>					
<i>(Family Assistance)</i>					
<i>(Administration) Act 1999</i>	14,787,782	–	–	–	–
Total component 1 expenses	14,787,782	–	–	–	–
<b>1.1.2 – Component 2 (Family Tax Benefit Part B)</b>					
Special appropriations					
<i>A New Tax System</i>					
<i>(Family Assistance)</i>					
<i>(Administration) Act 1999</i>	3,577,170	–	–	–	–
Total component 2 expenses	3,577,170	–	–	–	–
<b>Total Program expenses</b>	<b>18,364,952</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.2 – Child Payments</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.2.1 – Component 1 (Single Income Family Supplement)</b>					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999 (a)</i>	11,046	–	–	–	–
Total component 1 expenses	11,046	–	–	–	–
<b>1.2.2 – Component 2 (Stillborn Baby Payment)</b>					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	2,299	–	–	–	–
Total component 2 expenses	2,299	–	–	–	–
<b>1.2.3 – Component 3 (Double Orphan Pension)</b>					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	3,072	–	–	–	–
Total component 3 expenses	3,072	–	–	–	–
<b>1.2.4 – Component 4 (Assistance for Isolated Children)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	84,037	–	–	–	–
Total component 4 expenses	84,037	–	–	–	–
<b>Total Program expenses</b>	<b>100,454</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

(a) The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.3 – Income Support for Vulnerable People</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.3.1 – Component 1 (Special Benefit)</b>					
Special appropriations					
<i>Social Security (Administration)     Act 1999</i>	204,286	–	–	–	–
Total component 1 expenses	204,286	–	–	–	–
<b>Total Program expenses</b>	<b>204,286</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.4 – Income Support for People in Special Circumstances</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.4.1 – Component 1 (Payments under Special Circumstances)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,083	–	–	–	–
Total component 1 expenses	1,083	–	–	–	–
<b>Total Program expenses</b>	<b>1,083</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.5 – Supplementary Payments and Support for Income Support Recipients</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.5.1 – Component 1 (Essential Medical Equipment Payment)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	8,151	–	–	–	–
Total component 1 expenses	8,151	–	–	–	–
<b>1.5.2 – Component 2 (Utilities Allowance)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	15,085	–	–	–	–
Total component 2 expenses	15,085	–	–	–	–
<b>Total Program expenses</b>	<b>23,236</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.6 – Income Support for Seniors</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.6.1 – Component 1 (Age Pension)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	52,695,743	–	–	–	–
Total component 1 expenses	52,695,743	–	–	–	–
<b>Total Program expenses</b>	<b>52,695,743</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.7 – Allowances and Concessions for Seniors</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.7.1 – Component 1 (Energy Supplement for Commonwealth Seniors Health Card holders)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	587,532	–	–	–	–
Total component 1 expenses	587,532	–	–	–	–
<b>Total Program expenses</b>	<b>587,532</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.8 – Income Support for People with Disability</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.8.1 – Component 1 (Disability Support Pension)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	18,361,704	–	–	–	–
Total component 1 expenses	18,361,704	–	–	–	–
<b>1.8.2 – Component 2 (Mobility Allowance)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
<i>Act 1999</i>	36,184	–	–	–	–
Total component 2 expenses	36,184	–	–	–	–
<b>Total Program expenses</b>	<b>18,397,888</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.9 – Income Support for Carers</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.9.1 – Component 1 (Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child))</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,425	–	–	–	–
<b>Total component 1 expenses</b>	<b>1,425</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>1.9.2 – Component 2 (Carer Allowance (Adult))</b>					
Special appropriations					
Social Security (Administration) Act 1999	1,875,147	–	–	–	–
<b>Total component 2 expenses</b>	<b>1,875,147</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>1.9.3 – Component 3 (Carer Allowance (Child))</b>					
Special appropriations					
Social Security (Administration) Act 1999	650,475	–	–	–	–
<b>Total component 3 expenses</b>	<b>650,475</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>1.9.4 – Component 4 (Carer Payment)</b>					
Special appropriations					
Social Security (Administration) Act 1999	6,519,636	–	–	–	–
<b>Total component 4 expenses</b>	<b>6,519,636</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>1.9.5 – Component 5 (Carer Supplement)</b>					
Special appropriations					
Social Security (Administration) Act 1999	594,472	–	–	–	–
<b>Total component 5 expenses</b>	<b>594,472</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>1.9.6 – Component 6 (Child Disability Assistance Payment)</b>					
Special appropriations					
Social Security (Administration) Act 1999	186,727	–	–	–	–
<b>Total component 6 expenses</b>	<b>186,727</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total Program expenses</b>	<b>9,827,882</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.10 – Working Age Payments</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.10.1 – Component 1 (Compensation and Debt Relief)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	–	–	–	–
Total component 1 expenses	–	–	–	–	–
<b>1.10.2 – Component 2 (Investment Approach to Welfare – Evaluation)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	20,777	–	–	–	–
Total component 2 expenses	20,777	–	–	–	–
<b>1.10.3 – Component 3 (Parenting Payment Partnered)</b>					
Special appropriations					
Social Security (Administration) Act 1999	1,591,135	–	–	–	–
Total component 3 expenses	1,591,135	–	–	–	–
<b>1.10.4 – Component 4 (Parenting Payment Single)</b>					
Special appropriations					
Social Security (Administration) Act 1999	6,200,967	–	–	–	–
Total component 4 expenses	6,200,967	–	–	–	–
<b>1.10.5 – Component 5 (Pensioner Education Supplement)</b>					
Special appropriations					
Social Security (Administration) Act 1999	34,437	–	–	–	–
Total component 5 expenses	34,437	–	–	–	–
<b>1.10.6 – Component 6 (Sickness Allowance)</b>					
Special appropriations					
Social Security (Administration) Act 1999 (a)	–	–	–	–	–
Total component 6 expenses	–	–	–	–	–
<b>1.10.7 – Component 7 (Widow Allowance)</b>					
Special appropriations					
Social Security (Administration) Act 1999	88,816	–	–	–	–
Total component 7 expenses	88,816	–	–	–	–



**Table 2.1.5: Program component expenses for former Outcome 1 (continued)**

<b>Program 1.10 – Working Age Payments (continued)</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.10.8 – Component 8 (Youth Allowance (Other))</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	2,370,479	–	–	–	–
Total component 8 expenses	2,370,479	–	–	–	–
<b>1.10.9 – Component 9 (Partner Allowance)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	8,145	–	–	–	–
Total component 9 expenses	8,145	–	–	–	–
<b>1.10.10 – Component 10 (JobSeeker Payment)</b>					
Special appropriations					
<i>Social Security (Administration)</i>					
Act 1999	27,409,403	–	–	–	–
Total component 10 expenses	27,409,403	–	–	–	–
<b>1.10.11 – Component 11 (Social Impact Investment)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	4,814	–	–	–	–
Total component 11 expenses	4,814	–	–	–	–
<b>1.10.12 – Component 12 (Drug Testing Trial – Treatment Fund)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	–	–	–	–
Total component 12 expenses	–	–	–	–	–
<b>Total Program expenses</b>	<b>37,728,973</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

(a) Sickness Allowance closed to new entrants from 20 March 2020 when the new JobSeeker Payment was introduced, and ceased on 20 September 2020. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms*.

**Table 2.1.5: Program components of former Outcome 1**

<b>Program 1.11 – Student Payments</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.11.1 – Component 1 (ABSTUDY – Secondary)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	225,661	–	–	–	–
Total component 1 expenses	225,661	–	–	–	–
<b>1.11.2 – Component 2 (ABSTUDY – Tertiary)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	174,143	–	–	–	–
Total component 2 expenses	174,143	–	–	–	–
<b>1.11.3 – Component 3 (Austudy)</b>					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	823,282	–	–	–	–
Total component 3 expenses	823,282	–	–	–	–
<b>1.11.4 – Component 4 (Youth Allowance (student))</b>					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	3,441,403	–	–	–	–
Total component 4 expenses	3,441,403	–	–	–	–
<b>1.11.5 – Component 5 (Student Start-up Loan – ABSTUDY)</b>					
Special appropriations					
<i>Student Assistance Act 1973</i>	–	–	–	–	–
Total component 5 expenses	–	–	–	–	–
<b>1.11.6 – Component 6 (Student Start-up Loan)</b>					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	27,443	–	–	–	–
Total component 6 expenses	27,443	–	–	–	–
<b>Total Program expenses</b>	<b>4,691,932</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.1.5: Program components of former Outcome 1**

<b>Program 1.12 – Program Support for Outcome 1</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>1.12.1 – Component 1 (Departmental DSS – Outcome 1)</b>					
Annual departmental expenses					
Departmental appropriations	113,538	–	–	–	–
s74 External Revenue (a)	7,823	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	2,251	–	–	–	–
<b>Total component 1 expenses</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total Program expenses</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

## 2.2 Budgeted expenses and performance for Outcome 2

### Outcome 2: Families and Communities

Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.

#### Linked programs

<p><b>Attorney-General’s Department</b></p> <p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Attorney-General’s Department Operating Expenses – Legal Services and Families</li> <li>• Program 1.4 – Justice Services</li> <li>• Program 1.5 – Family Relationships</li> </ul>
<p><b>Contribution to Outcome 2 made by linked programs</b></p> <p>The Attorney-General’s Department has policy responsibility for improving access to justice for Indigenous people and for family matters, including Family Law Services. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome.</p>
<p><b>Department of Health</b></p> <p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Mental Health</li> </ul>
<p><b>Contribution to Outcome 2 made by linked program</b></p> <p>The Department of Health has policy responsibility for Medicare Benefits Schedule items in relation to mental health.</p>
<p><b>Services Australia</b></p> <p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Services to the Community – Social Security and Welfare</li> </ul>
<p><b>Contribution to Outcome 2 made by linked program</b></p> <p>The administrative aspects of Income Management and Cashless Debit Card and payments under the Transition to Independent Living Allowance that falls under this Outcome are delivered by Services Australia through the above linked program.</p>

**Linked programs (continued)**

<b>National Indigenous Australians Agency</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.2 – Indigenous Advancement – Children and Schooling</li> <li>• Program 1.3 – Indigenous Advancement – Safety and Wellbeing</li> <li>• Program 1.5 – Indigenous Advancement – Remote Australia Strategies</li> </ul>
<p><b>Contribution to Outcome 2 made by linked programs</b></p> <p>These linked programs support Government efforts to ensure Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments.</p>
<b>The Treasury</b>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.9 – National Partnership Payments to the States</li> </ul>
<p><b>Contribution to Outcome 2 made by linked program</b></p> <p>The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment and other agreements.</p>

**Budgeted expenses for Outcome 2**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The '2020-21 Actual expenses' figures are presented against the former outcome structure at Tables 2.2.4 and 2.2.5.

**Table 2.2.1: Budgeted expenses for Outcome 2**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 2: Families and Communities</b>					
<b>Program 2.1 – Families and Communities</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	968,239	877,330	737,940	704,634
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	–	8	8	–	–
<i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018</i>	–	361,124	362,674	378,339	381,684
Special accounts					
Special account to support the National Plan to Reduce Violence against Women and their Children	–	23,267	11,495	2,000	2,000
<b>Administered Total</b>	<b>–</b>	<b>1,352,638</b>	<b>1,251,507</b>	<b>1,118,279</b>	<b>1,088,318</b>
<b>Total expenses for Program 2.1</b>	<b>–</b>	<b>1,352,638</b>	<b>1,251,507</b>	<b>1,118,279</b>	<b>1,088,318</b>
<b>Program 2.2 – Program Support for Outcome 2</b>					
Departmental expenses					
Departmental appropriation	–	242,609	229,978	187,440	185,565
s74 External Revenue (a)	–	10,009	10,009	10,009	10,009
Expenses not requiring appropriation in the Budget year (b)	–	3,080	3,047	2,986	2,997
<b>Departmental Total</b>	<b>–</b>	<b>255,698</b>	<b>243,034</b>	<b>200,435</b>	<b>198,571</b>
<b>Total expenses for Program 2.2</b>	<b>–</b>	<b>255,698</b>	<b>243,034</b>	<b>200,435</b>	<b>198,571</b>

**Table 2.2.1: Budgeted expenses for Outcome 2 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 2: Families and Communities</b>					
<b>Outcome 2 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	968,239	877,330	737,940	704,634
Special appropriations	–	361,132	362,682	378,339	381,684
Special accounts	–	23,267	11,495	2,000	2,000
<b>Administered Total</b>	<b>–</b>	<b>1,352,638</b>	<b>1,251,507</b>	<b>1,118,279</b>	<b>1,088,318</b>
Departmental expenses					
Departmental appropriation	–	242,609	229,978	187,440	185,565
s74 External Revenue (a)	–	10,009	10,009	10,009	10,009
Expenses not requiring appropriation in the Budget year (b)	–	3,080	3,047	2,986	2,997
<b>Departmental Total</b>	<b>–</b>	<b>255,698</b>	<b>243,034</b>	<b>200,435</b>	<b>198,571</b>
<b>Total expenses for Outcome 2</b>	<b>–</b>	<b>1,608,336</b>	<b>1,494,541</b>	<b>1,318,714</b>	<b>1,286,889</b>
<b>Movement of administered funds between years (c)</b>					
Outcome 2:					
Program 2.1 – Families and Communities (d)	(42,863)	22,588	12,295	1,100	1,360
<b>Total movement of administered funds</b>	<b>(42,863)</b>	<b>22,588</b>	<b>12,295</b>	<b>1,100</b>	<b>1,360</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

(c) Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

(d) Includes funds transferred from 2020-21 to 2025-26.

**Table 2.2.2: Program component expenses for Outcome 2**

<b>Program 2.1 – Families and Communities</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.1.1 – Component 1 (Families and Children)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	381,515	388,490	393,846	372,742
<b>Total component 1 expenses</b>	<b>–</b>	<b>381,515</b>	<b>388,490</b>	<b>393,846</b>	<b>372,742</b>
<b>2.1.2 – Component 2 (Family Safety)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	230,271	179,340	90,763	106,169
<b>Total component 2 expenses</b>	<b>–</b>	<b>230,271</b>	<b>179,340</b>	<b>90,763</b>	<b>106,169</b>
<b>2.1.3 – Component 3 (Protecting Australia's Children)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	15,305	14,834	10,389	8,938
<b>Total component 3 expenses</b>	<b>–</b>	<b>15,305</b>	<b>14,834</b>	<b>10,389</b>	<b>8,938</b>
<b>2.1.4 – Component 4 (Sector Representation)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	3,130	2,906	2,924	2,722
<b>Total component 4 expenses</b>	<b>–</b>	<b>3,130</b>	<b>2,906</b>	<b>2,924</b>	<b>2,722</b>
<b>2.1.5 – Component 5 (Financial Wellbeing and Capability)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	219,229	177,796	154,762	151,213
<b>Total component 5 expenses</b>	<b>–</b>	<b>219,229</b>	<b>177,796</b>	<b>154,762</b>	<b>151,213</b>
<b>2.1.6 – Component 6 (Volunteering and Community Connectedness)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	97,123	85,728	63,807	56,773
<b>Total component 6 expenses</b>	<b>–</b>	<b>97,123</b>	<b>85,728</b>	<b>63,807</b>	<b>56,773</b>



**Table 2.2.2: Program component expenses for Outcome 2 (continued)**

<b>Program 2.1 – Families and Communities (continued)</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.1.7 – Component 7 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Redress payment)</b>					
Special appropriations					
National Redress Scheme for Institutional Child Sexual Abuse Act 2018	–	355,383	356,749	372,158	375,447
<b>Total component 7 expenses</b>	<b>–</b>	<b>355,383</b>	<b>356,749</b>	<b>372,158</b>	<b>375,447</b>
<b>2.1.8 – Component 8 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Psychological Support payment)</b>					
Special appropriations					
National Redress Scheme for Institutional Child Sexual Abuse Act 2018	–	5,741	5,925	6,181	6,237
<b>Total component 8 expenses</b>	<b>–</b>	<b>5,741</b>	<b>5,925</b>	<b>6,181</b>	<b>6,237</b>
<b>2.1.9 – Component 9 (Special account to support the National Plan to Reduce Violence against Women and their Children)</b>					
Special Account expenses					
Special account to support the National Plan to Reduce Violence against Women and their Children	–	23,267	11,495	2,000	2,000
<b>Total component 9 expenses</b>	<b>–</b>	<b>23,267</b>	<b>11,495</b>	<b>2,000</b>	<b>2,000</b>
<b>2.1.10 – Component 10 (Transition to Independent Living Allowance)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	3,512	3,512	3,512	3,512
<b>Total component 10 expenses</b>	<b>–</b>	<b>3,512</b>	<b>3,512</b>	<b>3,512</b>	<b>3,512</b>
<b>2.1.11 – Component 11 (Social Impact Investing Initiatives)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	18,154	24,724	17,937	2,565
<b>Total component 11 expenses</b>	<b>–</b>	<b>18,154</b>	<b>24,724</b>	<b>17,937</b>	<b>2,565</b>
<b>2.1.12 – Component 12 (Income Management Balancing Appropriation)</b>					
Special appropriations					
Social Security (Administration) Act 1999	–	8	8	–	–
<b>Total component 12 expenses</b>	<b>–</b>	<b>8</b>	<b>8</b>	<b>–</b>	<b>–</b>
<b>Total Program expenses</b>	<b>–</b>	<b>1,352,638</b>	<b>1,251,507</b>	<b>1,118,279</b>	<b>1,088,318</b>

**Table 2.2.2: Program component expenses for Outcome 2 (continued)**

<b>Program 2.2 – Program Support for Outcome 2</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.2.1 – Component 1 (Departmental DSS – Outcome 2)</b>					
Annual departmental expenses					
Departmental appropriations	–	241,987	229,848	187,320	185,565
Section 74 external revenue (a)	–	10,009	10,009	10,009	10,009
Expenses not requiring appropriation in the Budget year (b)	–	3,702	3,177	3,106	2,997
Total component 1 expenses	–	255,698	243,034	200,435	198,571
<b>Total Program expenses</b>	<b>–</b>	<b>255,698</b>	<b>243,034</b>	<b>200,435</b>	<b>198,571</b>

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.2.3: Performance measure for Outcome 2**

Table 2.2.3 below details the performance measure for each program associated with Outcome 2. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

<b>Outcome 2 – Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.</b>		
<b>Program 2.1 – Families and Communities – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning.</b>		
<b>Delivery</b>	Assist organisations through a program of grants, procurements and subsidies targeting families, children, young people, volunteers and other individuals with special circumstances.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which individuals have improved individual and family functioning.	At least 75 per cent of clients in reporting services have improved family functioning.
	Funded organisations' members are satisfied with the support offered to them by these funded organisations.	90 per cent of funded organisations' members are satisfied with the support offered to them by these funded organisations.
	Extent of contribution to a reduction in violence through successful implementation of the National Plan to Reduce Violence against Women and their Children 2010-2022.	Successful implementation of departmental actions to contribute towards a reduction in women experiencing family, domestic and sexual violence and a reduction in attitudes supportive of violence.
	Extent of departmental leadership towards reducing child abuse and neglect.	Successful implementation of departmental actions in the National Framework for Protecting Australia's Children 2021-2031, guided by an agreed implementation plan. (a)
	Extent to which individuals and families can navigate through financial crisis, build financial resilience and reduce vulnerability to financial shock.	<ul style="list-style-type: none"> <li>• At least a 20 per cent reduction in the number of people with multiple requests for emergency relief.</li> <li>• At least 70 per cent of people report an improvement in their financial wellbeing following engagement with a funded service.</li> </ul>

(a) The implementation plan is expected to be created and endorsed in the first half of 2022.

**Table 2.2.3: Performance measure for Outcome 2 (continued)**

<b>Program 2.1 – Families and Communities</b> – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning.		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which participants are satisfied with the support received through the Be Connected program to develop their digital skills, confidence and online safety.	At least 85 per cent of participants report satisfaction with the quality of the Be Connected program supports.
	Extent to which participants (Seniors Connected) are satisfied with the support received through FriendLine to help address loneliness and social isolation.	At least 80 per cent of participants report satisfaction with the quality of FriendLine support.
	Extent to which volunteer grant recipients are satisfied with the Volunteer Grants program.	80 per cent of surveyed grant recipients considered the grants assisted in meeting their objective.
	Timely finalisation of National Redress Scheme applications and offers made to survivors.	Over the most recent calendar year at least 80 per cent of applications lodged that name institutions that participate in the National Redress Scheme and are able to be progressed, have a decision communicated to the applicant within six months of being received by the National Redress Scheme.
	Maximise engagement of institutions with the National Redress Scheme.	Engagement of newly named institutions continues, and current participation is maintained, with institutions on board to cover 90 per cent of applications received.
	Extent to which the Cashless Debit Card supports a reduction in social harm in communities.	Cashless Debit Card program data demonstrates improvement in social outcomes through analysis of card spending and use.
	Extent to which the Cashless Debit Card is used in responsible and meaningful ways and not used on products and activities that contribute to social harm.	95 per cent of Cashless Debit Card participants have activated their card and are using their card to purchase non-restricted items.

**Table 2.2.3: Performance measure for Outcome 2 (continued)**

<b>Program 2.1 – Families and Communities</b> – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning.		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Outputs: <ul style="list-style-type: none"> <li>• Administered outlays</li> <li>• Number of individuals assisted</li> <li>• Number of National Redress Scheme recipients</li> <li>• Number of National Redress Scheme applications received</li> <li>• Number of institutions that have joined the National Redress Scheme</li> <li>• Number of individuals engaged with Income Management and Cashless Debit Card</li> <li>• Number of organisations contracted or receiving grant funding to deliver services</li> <li>• Percentage of assisted individuals from priority groups</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.	
<b>Material changes to Program 2.1:</b> Nil.		

**Table 2.2.3: Performance measure for Outcome 2 (continued)**

<b>Program 2.2 – Program Support for Outcome 2</b> – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Ministers and Assistant Ministers.		
<b>Delivery</b>	Departmental funding.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Accuracy of departmental expenditure budget estimates.	Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome.
	Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes.	At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.	
<b>Material changes to Program 2.2:</b> Nil.		

**Budgeted expenses for former Outcome 2**

This table shows how much the entity intends to spend (on an accrual basis) in the 2020-21 financial year on achieving former Outcome 2, broken down by program under the former outcome structure, as well as by Administered and Departmental funding sources.

**Table 2.2.4: Budgeted expenses for former Outcome 2**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 2: Families and Communities</b>					
<b>Program 2.1 – Families and Communities</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	697,608	–	–	–	–
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	9	–	–	–	–
<i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018</i>	271,202	–	–	–	–
Special accounts					
Other Services – Services for Other Entities and Trust Moneys	12,408	–	–	–	–
<b>Administered Total</b>	<b>981,227</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 2.1</b>	<b>981,227</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 2.2 – Paid Parental Leave</b>					
Administered expenses					
Special appropriations					
<i>Paid Parental Leave Act 2010</i>	2,391,288	–	–	–	–
<b>Administered Total</b>	<b>2,391,288</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 2.2</b>	<b>2,391,288</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 2.3 – Social and Community Services</b>					
Administered expenses					
Special accounts					
Social and Community Services Pay Equity Special Account	488,608	–	–	–	–
<b>Administered Total</b>	<b>488,608</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 2.3</b>	<b>488,608</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.2.4: Budgeted expenses for former Outcome 2 (continued)**

Outcome 2: Families and Communities	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Program 2.4 – Program Support for Outcome 2</b>					
Departmental expenses					
Departmental appropriations	187,775	–	–	–	–
s74 External Revenue (a)	12,940	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	3,721	–	–	–	–
<b>Departmental Total</b>	<b>204,436</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 2.4</b>	<b>204,436</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Outcome 2 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	697,608	–	–	–	–
Special appropriations	2,662,499	–	–	–	–
Special accounts	501,016	–	–	–	–
<b>Administered Total</b>	<b>3,861,123</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Departmental expenses					
Departmental appropriations	187,775	–	–	–	–
s74 External Revenue (a)	12,940	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	3,721	–	–	–	–
<b>Departmental Total</b>	<b>204,436</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Outcome 2</b>	<b>4,065,559</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.



**Table 2.2.5: Program component expenses for former Outcome 2**

<b>Program 2.1 – Families and Communities</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.1.1 – Component 1 (Civil Society)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	714	–	–	–	–
Total component 1 expenses	714	–	–	–	–
<b>2.1.2 – Component 2 (Families and Children)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	295,042	–	–	–	–
Total component 2 expenses	295,042	–	–	–	–
<b>2.1.3 – Component 3 (Families and Communities Services Improvement)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	2,625	–	–	–	–
Total component 3 expenses	2,625	–	–	–	–
<b>2.1.4 – Component 4 (Financial Wellbeing and Capability)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	216,159	–	–	–	–
Total component 4 expenses	216,159	–	–	–	–
<b>2.1.5 – Component 5 (National Initiatives)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	120,168	–	–	–	–
Total component 5 expenses	120,168	–	–	–	–
<b>2.1.6 – Component 6 (Strong and Resilient Communities)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	51,904	–	–	–	–
Total component 6 expenses	51,904	–	–	–	–

**Table 2.2.5: Program component expenses for former Outcome 2 (continued)**

<b>Program 2.1 – Families and Communities (continued)</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.1.7 – Component 7 (Transition to Independent Living Allowance)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,961	–	–	–	–
Total component 7 expenses	1,961	–	–	–	–
<b>2.1.8 – Component 8 (Income Management Balancing Appropriation)</b>					
Special appropriations					
<i>Social Security   (Administration) Act 1999</i>	9	–	–	–	–
Total component 8 expenses	9	–	–	–	–
<b>2.1.9 – Component 9 (Other Services – Services for Other Entities and Trust Moneys)</b>					
Special Account expenses					
Other Services – Services for Other Entities and Trust Moneys	12,408	–	–	–	–
Total component 9 expenses	12,408	–	–	–	–
<b>2.1.10 – Component 10 (National Redress Scheme for Institutional Child Sexual Abuse – Redress payment)</b>					
Special appropriations					
<i>National Redress Scheme for   Institutional Child Sexual   Abuse Act 2018</i>	183,739	–	–	–	–
Total component 10 expenses	183,739	–	–	–	–
<b>2.1.11 – Component 11 (National Redress Scheme for Institutional Child Sexual Abuse – Psychological Support payment)</b>					
Special appropriations					
<i>National Redress Scheme for   Institutional Child Sexual   Abuse Act 2018</i>	87,462	–	–	–	–
Total component 11 expenses	87,462	–	–	–	–
<b>2.1.12 – Component 12 (Volunteer Management)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	9,036	–	–	–	–
Total component 12 expenses	9,036	–	–	–	–

**Table 2.2.5: Program component expenses for former Outcome 2 (continued)**

<b>Program 2.1 – Families and Communities (continued)</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<i>2.1.13 – Component 13 (Volunteer Grants)</i>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	–	–	–	–
Total component 13 expenses	–	–	–	–	–
<b>Total Program expenses</b>	<b>981,227</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.2.5: Program component expenses for former Outcome 2 (continued)**

<b>Program 2.2 – Paid Parental Leave</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.2.1 – Component 1 (Dad and Partner Pay)</b>					
Special appropriations					
<i>Paid Parental Leave Act 2010</i>	135,938	–	–	–	–
Total component 1 expenses	135,938	–	–	–	–
<b>2.2.2 – Component 2 (Parental Leave Pay)</b>					
Special appropriations					
<i>Paid Parental Leave Act 2010</i>	2,255,350	–	–	–	–
Total component 2 expenses	2,255,350	–	–	–	–
<b>Total Program expenses</b>	<b>2,391,288</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

<b>Program 2.3 – Social and Community Services</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.3.1 – Component 1 (Social and Community Services Pay Equity Special Account)</b>					
Special account expenses					
Social and Community Services Pay Equity Special Account (a)	488,608	–	–	–	–
Total component 1 expenses	488,608	–	–	–	–
<b>Total Program expenses</b>	<b>488,608</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

(a) The funding for the Social and Community Services Pay Equity Special Account is directly appropriated through the *Social and Community Services Pay Equity Special Account Act 2012*. This Act ceased on 30 June 2021.

**Table 2.2.5: Program component expenses for former Outcome 2 (continued)**

<b>Program 2.4 – Program Support for Outcome 2</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>2.4.1 – Component 1 (Departmental DSS – Outcome 2)</b>					
Annual departmental expenses					
Departmental appropriations	187,775	–	–	–	–
s74 external revenue (a)	12,940	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	3,721	–	–	–	–
<b>Total component 1 expenses</b>	<b>204,436</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total Program expenses</b>	<b>204,436</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

## 2.3 Budgeted expenses and performance for Outcome 3

### Outcome 3: Disability and Carers

Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.

#### Linked programs

<b>Department of Education, Skills and Employment</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>Program 4.1 – Employment Services</li> </ul>
<b>Contribution to Outcome 3 made by linked program</b>
The Department of Education, Skills and Employment is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks.
<b>Department of Health</b>
<b>Programs</b>
<ul style="list-style-type: none"> <li>Program 3.1 – Access and Information</li> <li>Program 3.2 – Aged Care Services</li> <li>Program 3.3 – Aged Care Quality</li> </ul>
<b>Contribution to Outcome 3 made by linked programs</b>
This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability.
<b>Services Australia</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>Program 1.1 – Services to the Community – Social Security and Welfare</li> </ul>
<b>Contribution to Outcome 3 made by linked program</b>
Various payments and concessions under this Outcome are delivered through this linked program administered by Services Australia.

**Linked programs (continued)**

<p><b>National Disability Insurance Agency</b></p>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Reasonable and necessary support for participants</li> <li>• Program 1.3 – Agency Costs</li> </ul>
<p><b>Contribution to Outcome 3 made by linked programs</b></p> <p>These linked programs provide for the delivery of the National Disability Insurance Scheme (NDIS).</p>
<p><b>NDIS Quality and Safeguards Commission</b></p>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration</li> </ul>
<p><b>Contribution to Outcome 3 made by linked program</b></p> <p>The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support.</p>
<p><b>The Treasury</b></p>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.9 – National Partnership Payments to the States</li> </ul>
<p><b>Contribution to Outcome 3 made by linked program</b></p> <p>The Treasury, on behalf of DSS, makes National Partnership payments to the states on transition to the NDIS and other agreements.</p>

**Budgeted expenses for Outcome 3**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The '2020-21 Actual expenses' figures are presented against the former outcome structure at Tables 2.3.4 and 2.3.5.

**Table 2.3.1: Budgeted expenses for Outcome 3**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 3: Disability and Carers</b>					
<b>Program 3.1 – Disability and Carers</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	1,766,707	1,833,450	1,684,605	1,678,380
<b>Administered Total</b>	<b>–</b>	<b>1,766,707</b>	<b>1,833,450</b>	<b>1,684,605</b>	<b>1,678,380</b>
<b>Total expenses for Program 3.1</b>	<b>–</b>	<b>1,766,707</b>	<b>1,833,450</b>	<b>1,684,605</b>	<b>1,678,380</b>
<b>Program 3.2 – National Disability Insurance Scheme</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	18,373,721	22,525,841	26,032,172	28,927,550
Payments to corporate entities	–	1,263,386	1,404,308	1,271,724	1,330,893
<b>Administered Total</b>	<b>–</b>	<b>19,637,107</b>	<b>23,930,149</b>	<b>27,303,896</b>	<b>30,258,443</b>
<b>Total expenses for Program 3.2</b>	<b>–</b>	<b>19,637,107</b>	<b>23,930,149</b>	<b>27,303,896</b>	<b>30,258,443</b>
<b>Program 3.3 – Program Support for Outcome 3</b>					
Departmental expenses					
Departmental appropriation	–	114,725	111,215	105,883	99,852
s74 External Revenue (a)	–	6,054	6,054	6,054	6,054
Expenses not requiring appropriation in the Budget year (b)	–	2,237	1,921	1,879	1,812
<b>Departmental Total</b>	<b>–</b>	<b>123,016</b>	<b>119,190</b>	<b>113,816</b>	<b>107,718</b>
<b>Total expenses for Program 3.3</b>	<b>–</b>	<b>123,016</b>	<b>119,190</b>	<b>113,816</b>	<b>107,718</b>



**Table 2.3.1: Budgeted expenses for Outcome 3 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 3: Disability and Carers</b>					
<b>Outcome 3 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	20,140,428	24,359,291	27,716,777	30,605,930
Payments to corporate entities	–	1,263,386	1,404,308	1,271,724	1,330,893
<b>Administered Total</b>	<b>–</b>	<b>21,403,814</b>	<b>25,763,599</b>	<b>28,988,501</b>	<b>31,936,823</b>
Departmental expenses					
Departmental appropriations 74 External Revenue (a)	–	114,725	111,215	105,883	99,852
Expenses not requiring appropriation in the Budget year (b)	–	6,054	6,054	6,054	6,054
	–	2,237	1,921	1,879	1,812
<b>Departmental Total</b>	<b>–</b>	<b>123,016</b>	<b>119,190</b>	<b>113,816</b>	<b>107,718</b>
<b>Total expenses for Outcome 3</b>	<b>–</b>	<b>21,526,830</b>	<b>25,882,789</b>	<b>29,102,317</b>	<b>32,044,541</b>

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Movement of administered funds between years (c)</b>					
Outcome 3:					
Program 3.1 – Disability and Carers	(21,193)	(72,690)	100,383	6,000	–
Program 3.2 – National Disability Insurance Scheme	(29,403)	(8,715)	12,809	12,809	–
<b>Total movement of administered funds</b>	<b>(50,596)</b>	<b>(81,405)</b>	<b>113,192</b>	<b>18,809</b>	<b>–</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

(c) Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

**Table 2.3.2: Program component expenses for Outcome 3**

<b>Program 3.1 – Disability and Carers</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>3.1.1 – Component 1 (Employment Services)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	1,433,213	1,372,026	1,347,592	1,368,984
<b>Total component 1 expenses</b>	<b>–</b>	<b>1,433,213</b>	<b>1,372,026</b>	<b>1,347,592</b>	<b>1,368,984</b>
<b>3.1.2 – Component 2 (Disability and Carer Support)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	333,494	461,424	337,013	309,396
<b>Total component 2 expenses</b>	<b>–</b>	<b>333,494</b>	<b>461,424</b>	<b>337,013</b>	<b>309,396</b>
<b>Total Program expenses</b>	<b>–</b>	<b>1,766,707</b>	<b>1,833,450</b>	<b>1,684,605</b>	<b>1,678,380</b>

**Table 2.3.2: Program component expenses for Outcome 3 (continued)**

<b>Program 3.2 – National Disability Insurance Scheme</b>					
	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>3.2.1 – Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	25,015	24,536	10,410	4,344
<b>Total component 1 expenses</b>	<b>–</b>	<b>25,015</b>	<b>24,536</b>	<b>10,410</b>	<b>4,344</b>
<b>3.2.2 – Component 2 (Sector Development Fund and Jobs and Market Fund)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	41,223	11,398	730	–
<b>Total component 2 expenses</b>	<b>–</b>	<b>41,223</b>	<b>11,398</b>	<b>730</b>	<b>–</b>
<b>3.2.3 – Component 3 (National Disability Insurance Scheme Participant Plans)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	18,173,039	22,340,882	25,870,090	28,788,254
<b>Total component 3 expenses</b>	<b>–</b>	<b>18,173,039</b>	<b>22,340,882</b>	<b>25,870,090</b>	<b>28,788,254</b>
<b>3.2.4 – Component 4 (National Disability Insurance Scheme Information, Linkages and Capacity Building)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) (a)	–	134,444	149,025	150,942	134,952
<b>Total component 4 expenses</b>	<b>–</b>	<b>134,444</b>	<b>149,025</b>	<b>150,942</b>	<b>134,952</b>
<b>3.2.5 – Component 5 (Payments to Corporate Entity – NDIA Agency costs)</b>					
Annual administered expenses					
Payments to corporate entities	–	1,263,386	1,404,308	1,271,724	1,330,893
<b>Total component 5 expenses</b>	<b>–</b>	<b>1,263,386</b>	<b>1,404,308</b>	<b>1,271,724</b>	<b>1,330,893</b>
<b>Total Program expenses</b>	<b>–</b>	<b>19,637,107</b>	<b>23,930,149</b>	<b>27,303,896</b>	<b>30,258,443</b>

(a) The responsibility for the Information, Linkages and Capacity Building Program was transferred from the National Disability Insurance Agency to DSS effective 31 January 2021.

**Table 2.3.2: Program component expenses for Outcome 3 (continued)**

<b>Program 3.3 – Program Support for Outcome 3</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>3.3.1 – Component 1 (Departmental DSS – Outcome 3)</b>					
Annual departmental expenses					
Departmental appropriations	–	114,725	111,215	105,883	99,852
Section 74 External Revenue (a)	–	6,054	6,054	6,054	6,054
Expenses not requiring appropriation in the Budget year (b)	–	2,237	1,921	1,879	1,812
Total component 1 expenses	–	123,016	119,190	113,816	107,718
<b>Total Program expenses</b>	<b>–</b>	<b>123,016</b>	<b>119,190</b>	<b>113,816</b>	<b>107,718</b>

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.3.3: Performance measure for Outcome 3**

Table 2.3.3 below details the performance measure for each program associated with Outcome 3. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

<b>Outcome 3 – Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.</b>		
<b>Program 3.1 – Disability and Carers – To support people with disabilities and carers to actively participate in community and economic life.</b>		
<b>Delivery</b>	Assist organisations through a program of grants, procurements and subsidies targeting support to people with disability, carers and people with, or at risk of, mental illness.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Extent to which people with disability are supported to find and maintain employment through Disability Employment Services.	<ul style="list-style-type: none"> <li>At least 40 per cent of job placements sustained to 13 weeks.</li> <li>At least 30 per cent of job placements sustained to 26 weeks.</li> <li>At least 20 per cent of job placements sustained to 52 weeks.</li> </ul>
	Delivery by Disability Employment Services providers is in accordance with the specified requirements, including service level standards of the contracts and agreements between organisations and DSS.	At least 90 per cent of Disability Employment Services providers met service level standards of the contracts and agreements between organisations and DSS.
	Extent to which carers access information supports and services.	At least 10 per cent annual increase in people accessing Carer Gateway (website and 1800 number).
	Extent to which people provided advocacy through the National Disability Advocacy Program experience improved choice and control to make decisions.	At least 75 per cent of people who accessed the National Disability Advocacy Program reported improved choice and control to make their own decisions.
	Number of people with disability provided with direct advocacy support through the NDIS Appeals program.	Number of individual NDIS Appeals clients is less than one per cent of active NDIS participants.
	Extent of contribution to creating and implementing national disability policy and reform initiatives.	A new National Disability Strategy is finalised by the Commonwealth, State and Territory First Ministers by the end of 2021. (a)

**Table 2.3.3: Performance measure for Outcome 3 (continued)**

<b>Program 3.1 – Disability and Carers – To support people with disabilities and carers to actively participate in community and economic life.</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Outputs: <ul style="list-style-type: none"> <li>• Number of carers assisted</li> <li>• Number of Disability Employment Services participants</li> <li>• Number of Disability Employment Services providers</li> <li>• Number of people with disability provided with direct advocacy support</li> <li>• Administered outlays</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.	
<b>Material changes to Program 3.1:</b> Nil.		

(a) New target is to be designed for 2022-23 and beyond as a new Australian Disability Strategy was finalised in December 2021.

**Table 2.3.3: Performance measure for Outcome 3 (continued)**

<p><b>Program 3.2 – National Disability Insurance Scheme</b> – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund.</p>		
<p><b>Delivery</b></p>	<p>Negotiate NDIS agreements, policy settings and financial arrangements with states and territories for the transition to full scheme.</p> <p>Through a program of grants for disability sector improvement, assist people with disability, people with severe mental illness, carers and service providers, to transition to the NDIS.</p>	
<p><b>Performance information</b></p>		
<p><b>Year</b></p>	<p><b>Performance measure</b></p>	<p><b>Targets</b></p>
<p>2021-22</p>	<p>Number of people supported through the NDIS.</p>	<ul style="list-style-type: none"> <li>• 500,000 NDIS participants by 30 June 2023.</li> </ul>
	<p>Market indicators signal that participants have improved opportunity to access services in the market.</p>	<ul style="list-style-type: none"> <li>• At least 15 per cent reduction in market supply gaps by 30 June 2024.</li> <li>• At least 15 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2024.</li> </ul>
	<p>Extent to which outcomes for children with disability more closely align with outcomes for all children.</p>	<ul style="list-style-type: none"> <li>• At least 60 per cent of NDIS participants aged school age to 14 attend school in a mainstream class.</li> <li>• At least 70 per cent of NDIS participants with disability aged 18-24 have completed secondary school.</li> </ul>
	<p>Extent to which NDIS participant outcomes are met.</p>	<ul style="list-style-type: none"> <li>• At least 80 per cent of NDIS participants report satisfaction with the scheme planning process.</li> <li>• At least 25 per cent of working age NDIS participants in paid employment.</li> <li>• At least 45 per cent of NDIS participants involved in community and social activities.</li> <li>• No people under 65 years entering residential aged care by the end of 2022 apart from in exceptional circumstances.</li> </ul>

**Table 2.3.3: Performance measure for Outcome 3 (continued)**

<b>Program 3.2 – National Disability Insurance Scheme</b> – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund.		
Year	Performance measure	Targets
2021-22	Extent to which NDIS participant outcomes are met.	<ul style="list-style-type: none"> <li>No people under 45 years living in residential aged care by the end of 2022 apart from in exceptional circumstances.</li> <li>No people under 65 years living in residential aged care by the end of 2025 apart from in exceptional circumstances.</li> </ul>
	Outputs: <ul style="list-style-type: none"> <li>Administered outlays (NDIS; NDIS Participant Plans; Information, Linkages and Capacity Building; Boosting the Local Care Workforce; Payments to Corporate Entity – National Disability Insurance Agency costs)</li> <li>Value and number of Jobs and Market Fund projects supporting the market, sector and workforce to transition to the NDIS</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.	
<b>Material changes to Program 3.2:</b> Nil.		



**Table 2.3.3: Performance measure for Outcome 3 (continued)**

<b>Program 3.3 – Program Support for Outcome 3</b> – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Ministers and Assistant Ministers.		
<b>Delivery</b>	Departmental funding.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Accuracy of departmental expenditure budget estimates.	Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome.
	Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by the department across the four outcomes.	At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.	
<b>Material changes to Program 3.3:</b> Nil.		

**Budgeted expenses for former Outcome 3**

This table shows how much the entity intends to spend (on an accrual basis) in the 2020-21 financial year on achieving former Outcome 3, broken down by program under the former outcome structure, as well as by Administered and Departmental funding sources.

**Table 2.3.4: Budgeted expenses for former Outcome 3**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 3: Disability and Carers</b>					
<b>Program 3.1 – Disability Mental Health and Carers</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,539,225	–	–	–	–
Special accounts					
National Disability Research Special Account 2016	65	–	–	–	–
National Disability Research Special Account 2020	760	–	–	–	–
<b>Administered Total</b>	<b>1,540,050</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 3.1</b>	<b>1,540,050</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 3.2 – National Disability Insurance Scheme</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	12,805,589	–	–	–	–
Payments to corporate entities	1,208,878	–	–	–	–
<b>Administered Total</b>	<b>14,014,467</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 3.2</b>	<b>14,014,467</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 3.3 – Program Support for Outcome 3</b>					
Departmental expenses					
Departmental appropriation	113,538	–	–	–	–
s74 External Revenue (a)	7,823	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	2,251	–	–	–	–
<b>Departmental Total</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Program 3.3</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.3.4: Budgeted expenses for former Outcome 3 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 3: Disability and Carers</b>					
<b>Outcome 3 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	14,344,814	–	–	–	–
Payments to corporate entities	1,208,878	–	–	–	–
Special accounts	825	–	–	–	–
<b>Administered Total</b>	<b>15,554,517</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Departmental expenses					
Departmental appropriation	113,538	–	–	–	–
s74 External Revenue (a)	7,823	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	2,251	–	–	–	–
<b>Departmental Total</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total expenses for Outcome 3</b>	<b>15,678,129</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.3.5: Program component expenses for former Outcome 3**

<b>Program 3.1 – Disability Mental Health and Carers</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>3.1.1 – Component 1 (Community Mental Health)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	56,759	–	–	–	–
<b>Total component 1 expenses</b>	<b>56,759</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.1.2 – Component 2 (Disability and Carer Support)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	195,194	–	–	–	–
<b>Total component 2 expenses</b>	<b>195,194</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.1.3 – Component 3 (Disability Employment)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,258,029	–	–	–	–
<b>Total component 3 expenses</b>	<b>1,258,029</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.1.4 – Component 4 (Disability and Carer Service Improvement and Sector Support)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	29,243	–	–	–	–
<b>Total component 4 expenses</b>	<b>29,243</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.1.5 – Component 5 (National Disability Research Special Account 2016)</b>					
Special Account Expenses:					
National Disability Research Special Account 2016	65	–	–	–	–
<b>Total component 5 expenses</b>	<b>65</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.1.6 – Component 6 (National Disability Research Special Account 2020)</b>					
Special account expenses:					
National Disability Research Special Account 2020	760	–	–	–	–
<b>Total component 6 expenses</b>	<b>760</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total Program expenses</b>	<b>1,540,050</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.3.5: Program component expenses for former Outcome 3 (continued)**

<b>Program 3.2 – National Disability Insurance Scheme</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>3.2.1 – Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	20,810	–	–	–	–
<b>Total component 1 expenses</b>	<b>20,810</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.2.2 – Component 2 (Sector Development Fund and Jobs and Market Fund)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	22,585	–	–	–	–
<b>Total component 2 expenses</b>	<b>22,585</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.2.3 – Component 3 (National Disability Insurance Scheme Participant Plans)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	12,654,977	–	–	–	–
<b>Total component 3 expenses</b>	<b>12,654,977</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.2.4 – Component 4 (National Disability Insurance Scheme Information, Linkages and Capacity Building)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	107,217	–	–	–	–
<b>Total component 4 expenses</b>	<b>107,217</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>3.2.5 – Component 5 (Payments to Corporate Entity – NDIA Agency costs)</b>					
Annual administered expenses					
Payments to corporate entities	1,208,878	–	–	–	–
<b>Total component 5 expenses</b>	<b>1,208,878</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total Program expenses</b>	<b>14,014,467</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

**Table 2.3.5: Program component expenses for former Outcome 3 (continued)**

<b>Program 3.3 – Program Support for Outcome 3</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>3.3.1 – Component 1 (Departmental DSS – Outcome 3)</b>					
Annual departmental expenses					
Departmental appropriations	113,538	–	–	–	–
74 External Revenue (a)	7,823	–	–	–	–
Expenses not requiring appropriation in the Budget year (b)	2,251	–	–	–	–
Total component 1 expenses	123,612	–	–	–	–
<b>Total Program expenses</b>	<b>123,612</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

## 2.4 Budgeted expenses and performance for Outcome 4

### Outcome 4: Housing

**Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.**

### Linked programs

#### The Treasury

#### Programs

- Program 1.8 – Assistance to the States for Affordable Housing
- Program 1.9 – National Partnership Payments to the States

#### Contribution to Outcome 4 made by linked programs

The Treasury, on behalf of DSS, makes payments to the states for the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office.

**Budgeted expenses for Outcome 4**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.4.1: Budgeted expenses for Outcome 4**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 4: Housing</b>					
<b>Program 4.1 – Housing and Homelessness</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	20,788	39,014	25,243	10,954	2,070
<b>Administered Total</b>	<b>20,788</b>	<b>39,014</b>	<b>25,243</b>	<b>10,954</b>	<b>2,070</b>
<b>Total expenses for Program 4.1</b>	<b>20,788</b>	<b>39,014</b>	<b>25,243</b>	<b>10,954</b>	<b>2,070</b>
<b>Program 4.2 – Affordable Housing</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	81,161	100,880	82,420	60,890	31,854
<b>Administered Total</b>	<b>81,161</b>	<b>100,880</b>	<b>82,420</b>	<b>60,890</b>	<b>31,854</b>
<b>Total expenses for Program 4.2</b>	<b>81,161</b>	<b>100,880</b>	<b>82,420</b>	<b>60,890</b>	<b>31,854</b>
<b>Program 4.3 – Program Support for Outcome 4</b>					
Departmental expenses					
Departmental appropriation	21,834	22,305	21,088	20,496	19,946
s74 External Revenue (a)	1,502	1,163	1,163	1,163	1,163
Expenses not requiring appropriation in the Budget year (b)	435	430	370	363	349
<b>Departmental Total</b>	<b>23,771</b>	<b>23,898</b>	<b>22,621</b>	<b>22,022</b>	<b>21,458</b>
<b>Total expenses for Program 4.3</b>	<b>23,771</b>	<b>23,898</b>	<b>22,621</b>	<b>22,022</b>	<b>21,458</b>



**Table 2.4.1: Budgeted expenses for Outcome 4 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 4: Housing</b>					
<b>Outcome 4 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	101,949	139,894	107,663	71,844	33,924
<b>Administered Total</b>	<b>101,949</b>	<b>139,894</b>	<b>107,663</b>	<b>71,844</b>	<b>33,924</b>
Departmental expenses					
Departmental appropriation	21,834	22,305	21,088	20,496	19,946
s74 External Revenue (a)	1,502	1,163	1,163	1,163	1,163
Expenses not requiring appropriation in the Budget year (b)	435	430	370	363	349
<b>Departmental Total</b>	<b>23,771</b>	<b>23,898</b>	<b>22,621</b>	<b>22,022</b>	<b>21,458</b>
<b>Total expenses for Outcome 4</b>	<b>125,720</b>	<b>163,792</b>	<b>130,284</b>	<b>93,866</b>	<b>55,382</b>
<b>Movement of administered funds between years (c)</b>					
	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
Outcome 4:					
Program 4.1 – Housing and Homelessness	(17,583)	(3,839)	10,258	9,218	1,946
<b>Total movement of     administered funds</b>	<b>(17,583)</b>	<b>(3,839)</b>	<b>10,258</b>	<b>9,218</b>	<b>1,946</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' are made up of depreciation, amortisation expenses and audit fees.

(c) Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

**Table 2.4.2: Program component expenses for Outcome 4**

<b>Program 4.1 – Housing and Homelessness</b>					
	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>4.1.1 – Component 1 (Housing and Homelessness Service Improvement and Sector Support)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	20,788	39,014	25,243	10,954	2,070
Total component 1 expenses	20,788	39,014	25,243	10,954	2,070
<b>Total Program expenses</b>	<b>20,788</b>	<b>39,014</b>	<b>25,243</b>	<b>10,954</b>	<b>2,070</b>

<b>Program 4.2 – Affordable Housing</b>					
	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>4.2.1 – Component 1 (National Rental Affordability Scheme)</b>					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	81,161	100,880	82,420	60,890	31,854
Total component 1 expenses	81,161	100,880	82,420	60,890	31,854
<b>Total Program expenses</b>	<b>81,161</b>	<b>100,880</b>	<b>82,420</b>	<b>60,890</b>	<b>31,854</b>

<b>Program 4.3 – Program Support for Outcome 4</b>					
	2020-21 Actual expenses	2021-22 Revised estimated expenses	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>4.3.1 – Component 1 (Departmental DSS – Outcome 4)</b>					
Annual departmental expenses					
Departmental appropriations	21,834	22,305	21,088	20,496	19,946
s74 External Revenue (a)	1,502	1,163	1,163	1,163	1,163
Expenses not requiring appropriation in the Budget year (b)	435	430	370	363	349
Total component 1 expenses	23,771	23,898	22,621	22,022	21,458
<b>Total Program expenses</b>	<b>23,771</b>	<b>23,898</b>	<b>22,621</b>	<b>22,022</b>	<b>21,458</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation expenses and audit fees.

**Table 2.4.3: Performance measure for Outcome 4**

Table 2.4.3 below details the performance measure for each program associated with Outcome 4. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

<b>Outcome 4 – Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.</b>		
<b>Program 4.1 – Housing and Homelessness</b> – Contribute to and provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects.		
<b>Delivery</b>	Fund organisations to design and implement initiatives that improve the availability of affordable housing and prevent homelessness.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Standard of delivery by states and territories and organisations is in accordance with the terms and conditions of contracts and agreements with DSS.	100 per cent of states and territories meet their requirements under the National Housing and Homelessness Agreement by: <ul style="list-style-type: none"> <li>• having a publicly available housing strategy.</li> <li>• having a publicly available homelessness strategy.</li> <li>• contributing to the ongoing collection and transparent reporting of agreed data.</li> <li>• providing annual statement of assurance reports outlining their housing and homelessness expenditure.</li> </ul>
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.	
<b>Material changes to Program 4.1:</b> Nil.		

**Table 2.4.3: Performance measure for Outcome 4 (continued)**

<b>Program 4.2 – Affordable Housing</b> – To improve the supply of affordable rental housing to low and moderate income households.		
<b>Delivery</b>	Provide National Rental Affordability Scheme incentives in accordance with statutory measure to approved participants.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants.	90 per cent of statements of compliance are processed within 60 days.
	Outputs: <ul style="list-style-type: none"> <li>• Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year</li> <li>• Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash payments and Refundable Tax Offsets)</li> </ul>	
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.	
<b>Material changes to Program 4.2:</b> Nil.		

**Table 2.4.3: Performance measure for Outcome 4 (continued)**

<b>Program 4.3 – Program Support for Outcome 4</b> – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Minister and Assistant Ministers.		
<b>Delivery</b>	Departmental funding.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Accuracy of departmental expenditure budget estimates.	Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome.
	Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by the department across the four outcomes.	At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.	
<b>Material changes to Program 4.3:</b> Nil.		

## Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

#### Estimates of special account flows

Special accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by DSS.

**Table 3.1: Estimates of special account flows and balances**

	Outcome	Opening balance	Receipts	Payments	Adjustments	Closing balance
		\$'000	\$'000	\$'000	\$'000	\$'000
Social Services SOETM Special Account 2021 (A) (a)	2.1					
<b>2021-22</b>		<b>6,374</b>	<b>18,331</b>	<b>(23,267)</b>	<b>–</b>	<b>1,438</b>
2020-21		5,152	13,630	(12,408)	–	6,374
Social and Community Services Pay Equity Special Account (A) (b)	2.3					
<b>2021-22</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
2020-21		501,020	1,411	(484,730)	(17,701)	–
National Disability Research Special Account 2016 (A) (c)	3.1					
<b>2021-22</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
2020-21		983	–	(202)	(781)	–
National Disability Research Special Account 2020 (A) (d)	3.1					
<b>2021-22</b>		<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
2020-21		–	–	(760)	760	–
<b>Total special accounts 2021-22 Budget estimate</b>		<b>6,374</b>	<b>18,331</b>	<b>(23,267)</b>	<b>–</b>	<b>1,438</b>
<i>Total special accounts 2020-21 actual</i>		<i>507,155</i>	<i>15,041</i>	<i>(498,100)</i>	<i>(17,722)</i>	<i>6,374</i>

(A) = Administered

(a) The *Social Services SOETM Special Account 2021* was established on 3 February 2021. It replaced the *Services for Other Entities and Trust Moneys – Department of Families, Housing, Community Services and Indigenous Affairs Special Account Establishment 2010* which was repealed on 1 April 2021.

This Special Account consists of the following sub-accounts:

- National Framework
- National Campaign – Violence Against Women
- National Centre of Excellence

(b) The *Social and Community Services Pay Equity Special Account* ceased on 30 June 2021.

(c) The *National Disability Research Special Account 2016* ceased on 30 June 2020.

(d) The *National Disability Research Special Account 2020* ceased on 30 June 2021.

## **3.2 Budgeted financial statements**

### **3.2.1 Analysis of budgeted financial statements**

Budgeted statements of income and expenditure, assets and liabilities, and cash flows have been included for the financial years 2020-21 to 2024-25. These statements are prepared in accordance with the requirements of the Australian Government's financial budget and reporting framework.

Amounts in these statements are rounded to the nearest thousand dollars.

#### **Departmental and Administered Items**

Departmental revenues, expenses, assets and liabilities are those which are controlled by DSS. Departmental expenses include employee and supplier expenses and other administrative costs which are incurred by DSS in providing its goods and services.

Administered items are revenues, expenses, assets and liabilities which are managed by DSS on behalf of the Government, according to set government directions. Administered expenses include subsidies, grants, personal benefit payments and suppliers.

## **Commentary – Financial Statements**

### **Departmental**

#### Income and expenses

DSS is budgeting for a balanced operating result in 2021-22 before allowing for unfunded items such as depreciation and lease repayments.

Revenue from the Government for 2021-22 is estimated at \$426.8 million, higher than in 2020-21. Expenditure for 2021-22 is estimated to be \$523.7 million (inclusive of \$38.0 million of unfunded depreciation), higher than in 2020-21 due to Budget measures and other Budget adjustments.

#### Balance sheet

DSS' budgeted net liability position for 2021-22 is expected to be \$5.8 million.

### **Administered**

#### Income and expenses

DSS will administer the collection of non-taxation revenue estimated at \$455.1 million in 2021-22, higher than 2020-21 mainly due to recoveries of the National Redress Scheme for Institutional Child Sexual Abuse payments made on behalf of other governments and organisations.

DSS expenses administered on behalf of the Australian Government will total \$147.6 billion in 2021-22, lower than in 2020-21 mainly due to the cessation of a number of time limited policy measures that were introduced to mitigate the economic impact of the COVID-19 pandemic. In addition, declines in spending for the unemployment benefit, in particular the JobSeeker payment, are expected to continue as part of the economic recovery post the COVID-19 downturn.

#### Balance sheet

Total assets administered on behalf of the Australian Government are expected to be \$5.9 billion. The reduction when compared to 2020-21 is primarily due to a decrease in investments in portfolio entities.

Total liabilities administered on behalf of the Australian Government are expected to be \$6.8 billion. The reduction when compared to 2020-21 is primarily due to a decrease in personal benefits payable.



**3.2.2 Budgeted financial statements****Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>EXPENSES</b>					
Employee benefits	269,872	279,045	271,514	244,213	240,514
Suppliers	158,196	198,668	185,826	163,338	157,883
Depreciation and amortisation	38,746	37,975	34,270	34,109	32,915
Finance costs	7,993	7,928	7,643	7,370	7,092
Other expenses	625	78	74	73	72
<b>Total expenses</b>	<b>475,432</b>	<b>523,694</b>	<b>499,327</b>	<b>449,103</b>	<b>438,476</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
Sale of goods and rendering of services	23,559	20,545	20,545	20,545	20,545
Rental income	2,540	2,735	2,735	2,735	2,735
Resources received free of charge	54,210	58,610	57,988	57,858	57,738
Other revenue	20	–	–	–	–
<b>Total own-source revenue</b>	<b>80,329</b>	<b>81,890</b>	<b>81,268</b>	<b>81,138</b>	<b>81,018</b>
<b>Gains</b>					
Other gains	209	–	–	–	–
<b>Total gains</b>	<b>209</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total own-source income</b>	<b>80,538</b>	<b>81,890</b>	<b>81,268</b>	<b>81,138</b>	<b>81,018</b>
<b>Net (cost of)/contribution by services</b>	<b>(394,894)</b>	<b>(441,804)</b>	<b>(418,059)</b>	<b>(367,965)</b>	<b>(357,458)</b>
Revenue from Government	384,996	426,804	408,202	358,269	348,956
<b>Surplus/(deficit) attributable to the Australian Government</b>	<b>(9,898)</b>	<b>(15,000)</b>	<b>(9,857)</b>	<b>(9,696)</b>	<b>(8,502)</b>
<b>OTHER COMPREHENSIVE INCOME</b>					
Changes in asset revaluation reserves	5,341	–	–	–	–
<b>Total other comprehensive income</b>	<b>5,341</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total comprehensive income/(loss)</b>	<b>(4,557)</b>	<b>(15,000)</b>	<b>(9,857)</b>	<b>(9,696)</b>	<b>(8,502)</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>(4,557)</b>	<b>(15,000)</b>	<b>(9,857)</b>	<b>(9,696)</b>	<b>(8,502)</b>

**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

**Note: Impact of net cash appropriation arrangements**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Total comprehensive income/(loss) – as per the statement of comprehensive income</b>	<b>(4,557)</b>	<b>(15,000)</b>	<b>(9,857)</b>	<b>(9,696)</b>	<b>(8,502)</b>
plus: depreciation/amortisation of assets funded through appropriations (departmental capital budget funding and/or equity injections) (a)	7,188	7,136	5,919	5,757	5,500
plus: depreciation/amortisation expenses for ROU assets (b)	31,558	30,839	28,351	28,352	27,415
less: lease principal repayments (b)	(20,341)	(22,975)	(24,413)	(24,413)	(24,413)
<b>Net Cash Operating Surplus/(Deficit)</b>	<b>13,848</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Prepared on Australian Accounting Standards basis.

(a) From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Act (No. 1) and Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Act (No. 1) and Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.6 Departmental Capital Budget Statement.

(b) Applies leases under AASB 16 Leases.

**Table 3.3: Budgeted departmental balance sheet (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	6,720	6,720	6,720	6,720	6,720
Trade and other receivables	89,958	86,213	85,701	85,701	85,701
<b>Total financial assets</b>	<b>96,678</b>	<b>92,933</b>	<b>92,421</b>	<b>92,421</b>	<b>92,421</b>
<b>Non-financial assets</b>					
Leasehold improvements	535,521	533,949	503,165	472,415	442,938
Property, plant and equipment	1,199	1,633	2,158	2,455	2,704
Intangibles	331	323	323	323	323
Prepayments	1,852	1,852	1,852	1,852	1,852
<b>Total non-financial assets</b>	<b>538,903</b>	<b>537,757</b>	<b>507,498</b>	<b>477,045</b>	<b>447,817</b>
<b>Total assets</b>	<b>635,581</b>	<b>630,690</b>	<b>599,919</b>	<b>569,466</b>	<b>540,238</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Suppliers	12,807	11,445	11,217	11,217	11,217
Other payables	10,379	10,379	10,379	10,379	10,379
<b>Total payables</b>	<b>23,186</b>	<b>21,824</b>	<b>21,596</b>	<b>21,596</b>	<b>21,596</b>
<b>Interest bearing liabilities</b>					
Leases	515,376	521,353	495,128	470,715	446,302
<b>Total interest bearing liabilities</b>	<b>515,376</b>	<b>521,353</b>	<b>495,128</b>	<b>470,715</b>	<b>446,302</b>
<b>Provisions</b>					
Employee provisions	91,319	93,056	94,893	94,893	94,893
Other provisions	273	273	273	273	273
<b>Total provisions</b>	<b>91,592</b>	<b>93,329</b>	<b>95,166</b>	<b>95,166</b>	<b>95,166</b>
<b>Total liabilities</b>	<b>630,154</b>	<b>636,506</b>	<b>611,890</b>	<b>587,477</b>	<b>563,064</b>
<b>Net assets</b>	<b>5,427</b>	<b>(5,816)</b>	<b>(11,971)</b>	<b>(18,011)</b>	<b>(22,826)</b>
<b>EQUITY*</b>					
<b>Parent entity interest</b>					
Contributed equity	334,703	338,461	342,163	345,819	349,506
Reserves	80,946	80,946	80,946	80,946	80,946
Accumulated deficit	(410,222)	(425,223)	(435,080)	(444,776)	(453,278)
<b>Total parent entity interest</b>	<b>5,427</b>	<b>(5,816)</b>	<b>(11,971)</b>	<b>(18,011)</b>	<b>(22,826)</b>
<b>Total equity</b>	<b>5,427</b>	<b>(5,816)</b>	<b>(11,971)</b>	<b>(18,011)</b>	<b>(22,826)</b>

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

**Table 3.4: Departmental statement of changes in equity – summary of movement (Budget Year 2021-22)**

	Retained earnings	Asset revaluation reserve	Contributed equity/capital	Total equity
	\$'000	\$'000	\$'000	\$'000
<b>Opening balance as at 1 July 2021</b>				
Balance carried forward from previous period	(410,223)	80,946	334,703	5,426
<b>Adjusted opening balance</b>	<b>(410,223)</b>	<b>80,946</b>	<b>334,703</b>	<b>5,426</b>
<b>Comprehensive income</b>				
Surplus/(deficit) for the period	(15,000)	–	–	(15,000)
<b>Total comprehensive income</b>	<b>(15,000)</b>	<b>–</b>	<b>–</b>	<b>(15,000)</b>
of which:				
Attributable to the Australian Government	(15,000)	–	–	(15,000)
<b>Transactions with owners</b>				
<b>Contributions by owners</b>				
Equity Injection – Appropriation	–	–	–	–
Departmental capital budget	–	–	3,758	3,758
<b>Subtotal transactions with owners</b>	<b>–</b>	<b>–</b>	<b>3,758</b>	<b>3,758</b>
<b>Estimated closing balance as at 30 June 2022</b>	<b>(425,223)</b>	<b>80,946</b>	<b>338,461</b>	<b>(5,816)</b>
<b>Closing balance attributable to the Australian Government</b>	<b>(425,223)</b>	<b>80,946</b>	<b>338,461</b>	<b>(5,816)</b>

Prepared on Australian Accounting Standards basis.

**Table 3.5: Budgeted departmental statement of cash flows (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Appropriations	415,502	430,611	408,643	358,037	348,956
Goods and services	28,406	23,280	23,280	23,280	23,280
GST received	12,872	14,146	13,055	12,762	12,798
Other	5,975	–	–	–	–
<b>Total cash received</b>	<b>462,755</b>	<b>468,037</b>	<b>444,978</b>	<b>394,079</b>	<b>385,034</b>
<b>Cash used</b>					
Employees	272,880	277,308	269,677	244,213	240,514
Suppliers	160,046	157,748	143,171	118,010	112,943
Lease liability – interest payments	7,992	7,928	7,643	7,370	7,092
Other	166	78	74	73	72
<b>Total cash used</b>	<b>441,084</b>	<b>443,062</b>	<b>420,565</b>	<b>369,666</b>	<b>360,621</b>
<b>Net cash from/(used by) operating activities</b>	<b>21,671</b>	<b>24,975</b>	<b>24,413</b>	<b>24,413</b>	<b>24,413</b>
<b>INVESTING ACTIVITIES</b>					
<b>Cash used</b>					
Purchase of property, plant, equipment and intangibles	519	5,758	3,702	3,656	3,687
<b>Total cash used</b>	<b>519</b>	<b>5,758</b>	<b>3,702</b>	<b>3,656</b>	<b>3,687</b>
<b>Net cash from/(used by) investing activities</b>	<b>(519)</b>	<b>(5,758)</b>	<b>(3,702)</b>	<b>(3,656)</b>	<b>(3,687)</b>
<b>FINANCING ACTIVITIES</b>					
<b>Cash received</b>					
Appropriations – contributed equity	575	3,758	3,702	3,656	3,687
<b>Total cash received</b>	<b>575</b>	<b>3,758</b>	<b>3,702</b>	<b>3,656</b>	<b>3,687</b>
<b>Cash used</b>					
Principal payments of lease liability	20,341	22,975	24,413	24,413	24,413
<b>Total cash used</b>	<b>20,341</b>	<b>22,975</b>	<b>24,413</b>	<b>24,413</b>	<b>24,413</b>
<b>Net cash from/(used by) financing activities</b>	<b>(19,766)</b>	<b>(19,217)</b>	<b>(20,711)</b>	<b>(20,757)</b>	<b>(20,726)</b>
<b>Net increase/(decrease) in cash held</b>	<b>1,386</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Cash and cash equivalents at the beginning of the reporting period	5,334	6,720	6,720	6,720	6,720
<b>Cash and cash equivalents at the end of the reporting period</b>	<b>6,720</b>	<b>6,720</b>	<b>6,720</b>	<b>6,720</b>	<b>6,720</b>

Prepared on Australian Accounting Standards basis.

**Table 3.6: Departmental capital budget statement (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>NEW CAPITAL APPROPRIATIONS</b>					
Capital Budget – Act No. 1 and Bill 3 (DCB)	3,538	3,758	3,702	3,656	3,687
<b>Total new capital appropriations</b>	<b>3,538</b>	<b>3,758</b>	<b>3,702</b>	<b>3,656</b>	<b>3,687</b>
<i>Provided for:</i>					
<i>Purchase of non-financial assets</i>	3,538	3,758	3,702	3,656	3,687
<b>Total Items</b>	<b>3,538</b>	<b>3,758</b>	<b>3,702</b>	<b>3,656</b>	<b>3,687</b>
<b>PURCHASE OF NON-FINANCIAL ASSETS</b>					
Funded by capital appropriations – DCB (a)	3,538	3,758	3,702	3,656	3,687
<b>TOTAL</b>	<b>3,538</b>	<b>3,758</b>	<b>3,702</b>	<b>3,656</b>	<b>3,687</b>
<b>RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE</b>					
Total purchases	3,538	3,758	3,702	3,656	3,687
<b>Total cash used to acquire assets</b>	<b>3,538</b>	<b>3,758</b>	<b>3,702</b>	<b>3,656</b>	<b>3,687</b>

Prepared on Australian Accounting Standards basis.

(a) Does not include annual finance lease costs. Includes purchases from current and previous years' departmental capital budgets.

**Table 3.7: Statement of asset movements (Budget Year 2021-22)**

	Buildings	Other property, plant and equipment	Computer software and intangibles	Total
	\$'000	\$'000	\$'000	\$'000
<b>As at 1 July 2021</b>				
Gross book value	43,985	1,366	1,180	46,531
Gross book value – ROU asset	555,294	529	–	555,823
Accumulated depreciation/amortisation and impairment	(185)	(312)	(849)	(1,346)
Accumulated depreciation/amortisation and impairment – ROU assets	(63,573)	(384)	–	(63,957)
<b>Opening net book balance</b>	<b>535,521</b>	<b>1,199</b>	<b>331</b>	<b>537,051</b>
<b>CAPITAL ASSET ADDITIONS</b>				
<b>Estimated expenditure on new or replacement assets</b>				
By purchase – appropriation ordinary annual services (a)	5,158	600	–	5,758
By purchase – appropriation ordinary annual services – ROU assets	30,766	306	–	31,072
<b>Total additions</b>	<b>35,924</b>	<b>906</b>	<b>–</b>	<b>36,830</b>
<b>Other movements</b>				
Depreciation/amortisation expense	(6,744)	(384)	(8)	(7,136)
Depreciation/amortisation on ROU assets	(30,751)	(88)	–	(30,839)
<b>Total other movements</b>	<b>(37,495)</b>	<b>(472)</b>	<b>(8)</b>	<b>(37,975)</b>
<b>As at 30 June 2022</b>				
Gross book value	49,143	1,966	1,180	52,289
Gross book value – ROU assets	586,060	835	–	586,895
Accumulated depreciation/amortisation and impairment	(6,929)	(696)	(857)	(8,482)
Accumulated depreciation/amortisation and impairment – ROU assets	(94,324)	(472)	–	(94,796)
<b>Closing net book balance</b>	<b>533,950</b>	<b>1,633</b>	<b>323</b>	<b>535,906</b>

Prepared on Australian Accounting Standards basis.

(a) 'Appropriation ordinary annual services' refers to funding provided through *Appropriation Act (No. 1) 2021-22* and *Appropriation Bill (No. 3) 2021-22* for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

**Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>EXPENSES</b>					
Suppliers	126,810	216,820	206,836	171,572	115,029
Subsidies	85,298	100,880	82,420	60,890	31,854
Grants	2,767,523	2,728,916	2,714,475	2,423,207	2,365,152
Personal benefits	145,183,193	124,804,183	126,088,240	129,507,808	132,873,502
Finance costs	80,582	81,966	103,227	116,817	134,515
Payments to corporate entities	13,887,818	19,436,425	23,745,190	27,141,814	30,119,147
Other expenses	11,341	223,243	157,896	71,992	79,223
<b>Total expenses administered on behalf of Government</b>	<b>162,142,565</b>	<b>147,592,433</b>	<b>153,098,284</b>	<b>159,494,100</b>	<b>165,718,422</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
<b>Non-taxation revenue</b>					
Interest	7,691	50,408	67,223	82,339	100,969
Dividends	2,502	1,010	1,007	1,007	1,007
Recoveries and rendering of Services	289,926	366,151	377,914	394,243	397,769
Other sources of non-taxation revenues	33,352	37,520	34,137	29,936	41,935
<b>Total non-taxation revenue</b>	<b>333,471</b>	<b>455,089</b>	<b>480,281</b>	<b>507,525</b>	<b>541,680</b>
<b>Total own-source revenue administered on behalf of Government</b>	<b>333,471</b>	<b>455,089</b>	<b>480,281</b>	<b>507,525</b>	<b>541,680</b>
<b>Gains</b>					
Other gains	97,905	–	–	–	–
<b>Total gains administered on behalf of Government</b>	<b>97,905</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total own-source income administered on behalf of Government</b>	<b>431,376</b>	<b>455,089</b>	<b>480,281</b>	<b>507,525</b>	<b>541,680</b>
<b>Net cost of services</b>	<b>161,711,189</b>	<b>147,137,344</b>	<b>152,618,003</b>	<b>158,986,575</b>	<b>165,176,742</b>
<b>Surplus/(deficit)</b>	<b>(161,711,189)</b>	<b>(147,137,344)</b>	<b>(152,618,003)</b>	<b>(158,986,575)</b>	<b>(165,176,742)</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>(161,711,189)</b>	<b>(147,137,344)</b>	<b>(152,618,003)</b>	<b>(158,986,575)</b>	<b>(165,176,742)</b>

Prepared on Australian Accounting Standards basis.



**Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	19,029	14,093	14,093	14,093	14,093
Receivables	5,162,922	5,151,993	5,297,602	5,470,178	5,684,937
Investments	1,093,881	703,080	621,078	616,595	611,977
<b>Total financial assets</b>	<b>6,275,832</b>	<b>5,869,166</b>	<b>5,932,773</b>	<b>6,100,866</b>	<b>6,311,007</b>
<b>Total assets administered on behalf of Government</b>	<b>6,275,832</b>	<b>5,869,166</b>	<b>5,932,773</b>	<b>6,100,866</b>	<b>6,311,007</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Suppliers	17,458	17,425	17,392	17,392	17,392
Subsidies	74,070	67,486	57,753	46,401	31,092
Personal benefits payable	2,374,261	2,284,098	2,254,077	2,998,383	3,061,052
Grants	61,919	61,919	61,919	61,919	61,919
Other payables	4,437	4,437	4,437	4,437	4,437
<b>Total payables</b>	<b>2,532,145</b>	<b>2,435,365</b>	<b>2,395,578</b>	<b>3,128,532</b>	<b>3,175,892</b>
<b>Provisions</b>					
Personal benefits provision	4,357,738	4,359,861	4,336,466	4,298,747	4,257,216
<b>Total provisions</b>	<b>4,357,738</b>	<b>4,359,861</b>	<b>4,336,466</b>	<b>4,298,747</b>	<b>4,257,216</b>
<b>Total liabilities administered on behalf of Government</b>	<b>6,889,883</b>	<b>6,795,226</b>	<b>6,732,044</b>	<b>7,427,279</b>	<b>7,433,108</b>
<b>Net assets/(liabilities)</b>	<b>(614,051)</b>	<b>(926,060)</b>	<b>(799,271)</b>	<b>(1,326,413)</b>	<b>(1,122,101)</b>

Prepared on Australian Accounting Standards basis.

**Table 3.10: Schedule of budgeted administered cash flows (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Interest	1,620	75,771	39,936	40,121	40,440
GST received	238,710	218,274	213,272	213,170	209,914
Rendering of services	407,232	373,959	378,974	395,638	402,057
Dividends	2,502	1,009	1,008	1,007	1,007
Personal benefits recoveries	523,179	659,368	741,632	745,043	752,871
<b>Total cash received</b>	<b>1,173,243</b>	<b>1,328,381</b>	<b>1,374,822</b>	<b>1,394,979</b>	<b>1,406,289</b>
<b>Cash used</b>					
Grants	3,005,067	2,939,263	2,921,936	2,630,608	2,560,270
Subsidies	99,849	107,464	92,153	72,242	47,163
Personal benefits	147,893,197	125,566,296	126,954,113	129,623,264	133,691,187
Suppliers	139,191	224,780	212,680	177,342	137,057
Payments to corporate entities	13,976,683	19,436,425	23,745,190	27,141,814	30,119,147
Other	–	53,868	9,494	–	–
<b>Total cash used</b>	<b>165,113,987</b>	<b>148,328,096</b>	<b>153,935,566</b>	<b>159,645,270</b>	<b>166,554,824</b>
<b>Net cash from/(used by) operating activities</b>	<b>(163,940,744)</b>	<b>(146,999,715)</b>	<b>(152,560,744)</b>	<b>(158,250,291)</b>	<b>(165,148,535)</b>
<b>INVESTING ACTIVITIES</b>					
<b>Cash received</b>					
Repayments of loans and advances	69,004	37,210	41,037	44,484	50,240
<b>Total cash received</b>	<b>69,004</b>	<b>37,210</b>	<b>41,037</b>	<b>44,484</b>	<b>50,240</b>
<b>Cash used</b>					
Advances and loans made	223,084	237,678	274,931	295,670	320,466
<b>Total cash used</b>	<b>223,084</b>	<b>237,678</b>	<b>274,931</b>	<b>295,670</b>	<b>320,466</b>
<b>Net cash from/(used by) investing activities</b>	<b>(154,080)</b>	<b>(200,468)</b>	<b>(233,894)</b>	<b>(251,186)</b>	<b>(270,226)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(164,094,824)</b>	<b>(147,200,183)</b>	<b>(152,794,638)</b>	<b>(158,501,477)</b>	<b>(165,418,761)</b>
<b>Cash and cash equivalents at beginning of reporting period</b>					
	518,528	19,029	14,093	14,093	14,093
<b>Cash from Official Public Account for:</b>					
– Appropriations	165,424,661	148,323,115	153,989,989	159,724,790	166,662,812
<b>Cash to Official Public Account for:</b>					
– Appropriations	1,829,336	1,127,868	1,195,351	1,223,313	1,244,051
<b>Cash and cash equivalents at end of reporting period</b>	<b>19,029</b>	<b>14,093</b>	<b>14,093</b>	<b>14,093</b>	<b>14,093</b>

Prepared on Australian Accounting Standards basis.

# **National Disability Insurance Agency**

## **Entity additional estimates statements**



# National Disability Insurance Agency

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# National Disability Insurance Agency

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

There have been no significant changes to the strategic direction of the National Disability Insurance Agency (NDIA) since the 2021-22 Budget.

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2021-22 Social Services Portfolio Budget Statements. For full details of the statement refer to page 165 of the Portfolio Budget Statements 2021-22, Budget Related Paper No. 1.12, Social Services Portfolio.

#### **National Disability Insurance Scheme – payment compliance and fraud integrity pilot**

The Government will provide \$30.0 million over two years from 2021-22 to the NDIA and the NDIS Quality and Safeguards Commission to develop and test new compliance capabilities, targeting fraudulent and unethical provider behaviours. They will identify patterns of provider fraud and unethical behaviours to ensure the integrity of the NDIS and protect participants from fraudulent practices.

## 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for NDIA at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021-22 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

**Table 1.1: National Disability Insurance Agency resource statement – Additional estimates for 2021-22 as at February 2022**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
<b>Opening balance/cash reserves at 1 July</b>	<b>2,497,240</b>	<b>3,261,871</b>	<b>(1,442,787)</b>	<b>1,819,084</b>
<b>Funds from Government</b>				
Annual appropriations – ordinary annual services (a)				
Outcome 1	1,208,878	1,237,457	25,929	1,263,386
Total annual appropriations	1,208,878	1,237,457	25,929	1,263,386
Amounts received from related entities (b)				
Amounts from portfolio department	12,941,352	15,436,119	2,736,920	18,173,039
Total amounts received from related entities	12,941,352	15,436,119	2,736,920	18,173,039
<b>Total funds from Government</b>	<b>14,150,230</b>	<b>16,673,576</b>	<b>2,762,849</b>	<b>19,436,425</b>
<b>Funds from other sources</b>				
Contributions from state and territory governments (c)	9,149,971	9,781,449	233,560	10,015,009
Resources received free of charge (d)	1,368,744	1,268,960	(233,560)	1,035,400
Interest	9,854	8,563	–	8,563
<b>Total funds from other sources</b>	<b>10,528,569</b>	<b>11,058,972</b>	<b>–</b>	<b>11,058,972</b>
<b>Total net resourcing for the National Disability Insurance Agency</b>	<b>27,176,039</b>	<b>30,994,419</b>	<b>1,320,062</b>	<b>32,314,481</b>
			<i>Actual</i>	
			2020-21	2021-22
<b>Average staffing level (number)</b>			3,979	3,982



**Table 1.1: National Disability Insurance Agency resource statement – Additional estimates for 2021-22 as at February 2022 (continued)****Third party payments from and on behalf of other entities**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	<i>2020-21 \$'000</i>	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
Payments made to other entities for the provision of services (disclosed above)				
Australian National Audit Office	711	–	–	–
Australian Taxation Office	–	1,826	(1,826)	–
Comcare	2,128	7,005	(3,167)	3,838
Department of Finance	12,432	28,523	(16,225)	12,298
Department of Health	381,921	301,278	98,722	400,000
Department of the Prime Minister and Cabinet	–	546	(546)	–
Department of Social Services	2,015	–	–	–
Services Australia	83,240	75,623	(23,177)	52,446

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as a responsible non-corporate Commonwealth entity, which are then paid to the NDIA and are considered 'departmental' for all purposes.

- (a) *Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.
- (b) Commonwealth cash contributions for Reasonable and Necessary Support for Participants and Community Inclusion and Capacity Development Grants programs.
- (c) Cash contributions from state and territory governments.
- (d) Services provided in-kind to participants on behalf of the Australian Government and/or state and territory governments.

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

**Table 1.2: National Disability Insurance Agency 2021-22 measures since Budget**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Payment measures</b>					
Ageing and Aged Care (a)	1.3				
Administered payment		–	–	–	–
Departmental payment		2,675	5,351	5,382	5,424
<b>Total</b>		<b>2,675</b>	<b>5,351</b>	<b>5,382</b>	<b>5,424</b>
National Disability Insurance Scheme – payment compliance and fraud integrity pilot	1.3				
Administered payment		–	–	–	–
Departmental payment		17,501	8,964	–	–
<b>Total</b>		<b>17,501</b>	<b>8,964</b>	<b>–</b>	<b>–</b>
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension (b)	1.3				
Administered payment		–	–	–	–
Departmental payment		5,753	11,507	2,941	–
<b>Total</b>		<b>5,753</b>	<b>11,507</b>	<b>2,941</b>	<b>–</b>
<b>Total payment measures</b>					
Administered		–	–	–	–
Departmental		25,929	25,822	8,323	5,424
<b>Total</b>		<b>25,929</b>	<b>25,822</b>	<b>8,323</b>	<b>5,424</b>

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

- (a) The lead entity for the measure *Ageing and Aged Care* is the Department of Health. The full measure description and details appear in the 2021-22 MYEFO under the Health Portfolio.
- (b) The lead entity for the measure *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension* is the Attorney-General's Department. The full measure description and details appear in the 2021-22 MYEFO under the Attorney-General's Portfolio.

#### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for NDIA at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bill No. 3.

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 1</b>					
<b>Departmental</b>					
<b>Annual appropriations</b>					
Ageing and Aged Care	1.3	2,675	5,351	5,382	5,424
National Disability Insurance Scheme – payment compliance and fraud integrity pilot	1.3	17,501	8,964	–	–
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension	1.3	5,753	11,507	2,941	–
<b>Changes in Parameters (net increase)</b>					
	1.3	–	1,332	3,664	8,979
<b>Net impact on appropriations for Outcome 1 (departmental)</b>		<b>25,929</b>	<b>27,154</b>	<b>11,987</b>	<b>14,403</b>
<b>Total net impact on appropriations for Outcome 1</b>		<b>25,929</b>	<b>27,154</b>	<b>11,987</b>	<b>14,403</b>

Prepared on a resourcing (i.e. appropriations available) basis.

(a) Unless otherwise noted, the full measure description and details appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.

### 1.5 Breakdown of additional estimates by appropriation bill

Table 1.4 details the Additional Estimates sought for the NDIA through Appropriation Bill No. 3.

**Table 1.4: Appropriation Bill (No. 3) 2021-22**

	<i>2020-21 Available \$'000</i>	<i>2021-22 Budget \$'000</i>	<i>2021-22 Revised \$'000</i>	<i>Additional Estimates \$'000</i>	<i>Reduced Estimates \$'000</i>
<b>Departmental programs</b>					
<b>Outcome 1</b>	<i>1,208,878</i>	<i>1,237,457</i>	<i>1,263,386</i>	<i>25,929</i>	<i>–</i>
<b>Total departmental</b>	<b><i>1,208,878</i></b>	<b><i>1,237,457</i></b>	<b><i>1,263,386</i></b>	<b><i>25,929</i></b>	<b><i>–</i></b>
<b>Total administered and departmental</b>	<b><i>1,208,878</i></b>	<b><i>1,237,457</i></b>	<b><i>1,263,386</i></b>	<b><i>25,929</i></b>	<b><i>–</i></b>

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the NDIA and are considered 'departmental' for all purposes.

## Section 2: Revisions to outcomes and planned performance

### 2.1 Budgeted expenses and performance for outcome 1

**Outcome 1:**

To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities.

#### Linked programs

<b>Department of Social Services</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.3 – Financial Support for People with Disability</li> <li>• Program 1.4 – Financial Support for Carers</li> <li>• Program 3.1 – Disability and Carers</li> <li>• Program 3.2 – National Disability Insurance Scheme</li> </ul>
<p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>DSS contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers by developing the policy and legal framework for the NDIS in which the NDIA operates.</p>
<b>Department of Health</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.2 – Mental Health</li> <li>• Program 2.2 – Hearing Services</li> </ul>
<p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>The Department of Health contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers including through the provision of relevant supports to people with disability and NDIS participants.</p>

**Linked programs (continued)**

<p><b>Services Australia</b></p> <hr/> <p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Services to the Community – Social Security and Welfare</li> </ul> <hr/> <p><b>Contribution to Outcome 1 made by linked program</b></p> <p>Services Australia contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers by supporting the NDIA with the delivery of shared services arrangements, provision of specialised resources, and the provision of payments on NDIA’s behalf.</p>
<p><b>NDIS Quality and Safeguards Commission</b></p> <hr/> <p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration</li> <li>• Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission</li> </ul> <hr/> <p><b>Contribution to Outcome 1 made by linked program</b></p> <p>The NDIS Quality and Safeguards Commission contributes to improving the wellbeing and social and economic participation of people with disability, their families and their carers by: regulating NDIS providers; developing a nationally consistent approach to delivering quality and safeguards for people with disability receiving supports; registering providers who provide supports under the NDIS; managing complaints; receiving and acting on reportable incidents; providing leadership in behaviour support; and providing education and training for providers, workers and auditors.</p>

**Budgeted expenses for Outcome 1**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Program 1.1 – Reasonable and necessary support for participants</b>					
Revenue from Government					
Payment from related entities	12,851,753	18,173,039	22,340,882	25,870,090	28,788,254
Contributions from state and territory governments	9,149,971	10,015,009	10,457,372	11,790,150	12,584,365
Revenues from other independent sources (a)	1,368,744	1,035,400	1,088,200	312,300	–
Revenue – other (b)	42,111	–	–	–	–
<b>Total expenses for Program 1.1</b>	<b>23,412,579</b>	<b>29,223,448</b>	<b>33,886,454</b>	<b>37,972,540</b>	<b>41,372,619</b>
<b>Program 1.2 – Community inclusion and capacity development grants</b>					
Revenue from Government					
Payment from related entities (c)	23,303	–	–	–	–
Revenue – other (b)	3,824	–	–	–	–
<b>Total expenses for Program 1.2</b>	<b>27,127</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Program 1.3 – Agency costs</b>					
Revenue from Government					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,208,878	1,263,386	1,404,308	1,271,724	1,330,893
Expenses not requiring appropriation in the Budget year (d)	258,972	395,968	82,002	4,483	4,618
Revenue – other (b)	13,112	8,563	7,027	7,211	7,488
<b>Total expenses for Program 1.3</b>	<b>1,480,962</b>	<b>1,667,917</b>	<b>1,493,337</b>	<b>1,283,418</b>	<b>1,342,999</b>

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1 totals by resource type</b>					
Revenue from Government					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,208,878	1,263,386	1,404,308	1,271,724	1,330,893
Payment from related entities (c)	12,875,056	18,173,039	22,340,882	25,870,090	28,788,254
Contributions from state and territory governments	9,149,971	10,015,009	10,457,372	11,790,150	12,584,365
Revenues from other independent sources (a)	1,368,744	1,035,400	1,088,200	312,300	–
Expenses not requiring appropriation in the Budget year (d)	258,972	395,968	82,002	4,483	4,618
Revenue – other (b)	59,047	8,563	7,027	7,211	7,488
<b>Total expenses for Outcome 1</b>	<b>24,920,668</b>	<b>30,891,365</b>	<b>35,379,791</b>	<b>39,255,958</b>	<b>42,715,618</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

- (a) 'Revenues from other independent sources' relates to services provided in-kind to participants on behalf of state and territory governments.
- (b) 'Revenue – other' may include: Rental income/interest received/proceeds from sale of Infrastructure, plant and equipment/other non-taxation revenue or other gains.
- (c) As a result of change in Australian Government policy, responsibility for the Information, Linkages and Capacity Building Program was transferred from NDIA to DSS effective 31 January 2021.
- (d) 'Expenses not requiring appropriation in the Budget year' relates to an approved 2021-22 operating loss, the Tune Operating Review and AASB 16 Lease accounting treatment in the forward estimates.



**Table 2.1.2: Performance measure for Outcome 1**

Table 2.1.2 below details the performance measure for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

<b>Outcome 1</b> – To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities.		
<b>Program 1.1 – Reasonable and necessary support for participants</b> – The objective of this program is to provide funding for reasonable and necessary supports to eligible people with disability through consistent, high quality plans, and to ensure they are in control and have choices to appropriately support their independence and social and economic participation. This program contributes to the outcome by the delivery of financially sustainable funding for participants' reasonable supports, enabling participants to source services in their plans to achieve their goals.		
<b>Delivery</b>	The program provides funding for reasonable and necessary supports to eligible participants in the NDIS with an approved plan. Funding arrangements are via cash payments to participants and registered service providers and the allocation of existing Commonwealth and state and territory arrangements.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	<ul style="list-style-type: none"> <li>• NDIS support costs</li> <li>• Participant satisfaction</li> <li>• Participant Service Guarantee timeframes</li> </ul>	<ul style="list-style-type: none"> <li>• Support costs per participant are within budget.</li> <li>• Participant satisfaction survey results are greater than 80 per cent positive.</li> <li>• Participant Service Guarantee timeframes are met.</li> </ul>
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purposes</b>	<b>Improving outcomes for people with disability</b> Supporting people with disability to pursue their goals and maximise their independence and social and economic participation. Providing reasonable and necessary supports, including early intervention supports, for NDIS participants. Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports. Developing the capacity of people with disability to participate in the community and in employment.	
<b>Material changes to Program 1.1:</b> Nil.		

**Table 2.1.2: Performance measure for Outcome 1 (continued)**

<p><b>Program 1.3 – Agency costs</b> – The Agency costs program ensures efficient and effective use of the NDIA operating resources to implement the outcomes of the NDIA.</p> <p>This program contributes to the outcome as it is the primary delivery mechanism for the implementation of the NDIS. The NDIA is responsible for assessing applicants to the NDIS and developing plans, for those who are eligible, in a manner which is based on insurance principles, and administering the payments made under Program 1.1.</p>		
<b>Delivery</b>	<p>The NDIA develops and maintains the strategies and frameworks being used in the transition of the NDIS to a mature scheme. These include the process for assessment and planning, disability services market development and community engagement and communications. The NDIA executes these through a network of service centres throughout Australia and by working together with its community partners to deliver elements of the NDIS to people with a disability and the wider sector.</p>	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	<ul style="list-style-type: none"> <li>NDIA operating costs.</li> </ul>	<ul style="list-style-type: none"> <li>NDIA operating costs are within budget.</li> </ul>
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purposes</b>	<p>Funding the operations of the NDIA and its delivery partners to achieve the following:</p> <p><b>Improving outcomes for people with disability</b> Facilitating the development of a nationally consistent approach to the access to, and the planning and funding of, supports for people with disability. Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.</p> <p><b>Safeguarding the sustainability of the NDIS</b> Building a sustainable scheme based on NDIS insurance principles, including assessing and reporting on whether NDIS investments improve outcomes and minimise lifetime support costs.</p> <p><b>Building stakeholder confidence</b> Building trust and confidence amongst stakeholders (participants, carers, the community and the disability services market) through communication and engagement.</p>	
<b>Material changes to Program 1.3:</b> Nil.		

## **Section 3: Budgeted financial statements**

### **3.1 Budgeted financial statements**

#### **3.1.1 Analysis of budgeted financial statements**

##### Income and expenses

Since 2021-22 Budget, total expense has increased by \$2.9 billion in 2021-22 and \$23.7 billion over the forward years to 2024-25 primarily as a result of increased participant plan expenses as further participants join the NDIS and average package costs rise and increased effort required to meet the objective of new initiatives.

This increase in expense has been offset by a corresponding increase in revenue from government of \$2.7 billion in 2021-22 and \$23.7 billion over the forward years to 2024-25 for Program 1.1: Reasonable and necessary support for participants.

Additional revenue from government of \$25.9 million in 2021-22 and \$39.6 million over the forward years to 2024-25 was received to support NDIA initiatives as detailed in Table 1.2.

The NDIA received approval for a further \$160.0 million operating loss for 2021-22 resulting in an overall estimated operating loss of \$396.0 million for 2021-22.

##### Balance sheet

The budgeted net asset position at 30 June 2022 has decreased by \$162.7 million. Revised estimates take into account the 2020-21 operating result and the approved additional operating loss of \$160.0 million in 2021-22.

##### Capital budget statement

Since 2021-22 Budget, a movement of funds for \$12.7 million was approved by government and delayed capital purchases from last financial year have been carried forward into 2021-22.

### 3.2 Budgeted financial statements tables

**Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>EXPENSES</b>					
Employee benefits	438,987	446,066	456,594	396,167	404,042
Suppliers	972,707	1,146,664	962,372	815,954	869,696
Grants	27,127	–	–	–	–
Depreciation and amortisation	66,430	72,322	71,426	68,835	66,725
Finance costs	2,731	2,865	2,945	2,462	2,536
Participant plan expenses	23,412,686	29,223,448	33,886,454	37,972,540	41,372,619
<b>Total expenses</b>	<b>24,920,668</b>	<b>30,891,365</b>	<b>35,379,791</b>	<b>39,255,958</b>	<b>42,715,618</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
Sale of goods and rendering of services	22,094,155	28,188,048	32,798,254	37,660,240	41,372,619
Interest	9,854	8,563	7,027	7,211	7,488
Other (a)	24,582	–	–	–	–
<b>Total own-source revenue</b>	<b>22,128,591</b>	<b>28,196,611</b>	<b>32,805,281</b>	<b>37,667,451</b>	<b>41,380,107</b>
<b>Gains</b>					
Other gains	1,390,523	1,035,400	1,088,200	312,300	–
<b>Total gains</b>	<b>1,390,523</b>	<b>1,035,400</b>	<b>1,088,200</b>	<b>312,300</b>	<b>–</b>
<b>Total own-source income</b>	<b>23,519,114</b>	<b>29,232,011</b>	<b>33,893,481</b>	<b>37,979,751</b>	<b>41,380,107</b>
<b>Net (cost of)/contribution by services</b>	<b>(1,401,554)</b>	<b>(1,659,354)</b>	<b>(1,486,310)</b>	<b>(1,276,207)</b>	<b>(1,335,511)</b>
Revenue from Government	1,208,878	1,263,386	1,404,308	1,271,724	1,330,893
<b>Surplus/(deficit) attributable to the Australian Government</b>	<b>(192,676)</b>	<b>(395,968)</b>	<b>(82,002)</b>	<b>(4,483)</b>	<b>(4,618)</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>(192,676)</b>	<b>(395,968)</b>	<b>(82,002)</b>	<b>(4,483)</b>	<b>(4,618)</b>

**Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

**Note: Impact of net cash appropriation arrangements**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Total comprehensive income/(loss) – as per statement of comprehensive Income</b>	<b>(192,676)</b>	<b>(395,968)</b>	<b>(82,002)</b>	<b>(4,483)</b>	<b>(4,618)</b>
plus: depreciation/amortisation expenses for ROU assets (b)	40,966	44,482	45,793	47,144	48,535
less: lease principal repayments (b)	40,460	40,255	41,439	42,661	43,917
<b>Net cash operating surplus/(deficit)</b>	<b>(192,170)</b>	<b>(391,741)</b>	<b>(77,648)</b>	<b>–</b>	<b>–</b>

Prepared on Australian Accounting Standards basis.

(a) Other non-taxation revenue.

(b) Applies leases under AASB 16 Leases.

**Table 3.2: Budgeted departmental balance sheet (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	1,819,084	1,638,597	1,638,597	1,638,597	1,638,597
Trade and other receivables	54,847	55,668	55,883	55,145	55,413
Other financial assets	1,495,651	1,396,174	1,360,961	1,351,575	1,350,114
<b>Total financial assets</b>	<b>3,369,582</b>	<b>3,090,439</b>	<b>3,055,441</b>	<b>3,045,317</b>	<b>3,044,124</b>
<b>Non-financial assets</b>					
Land and buildings	241,268	240,257	240,685	247,157	252,788
Property, plant and equipment	1,238	11,781	11,153	9,219	10,617
Other non-financial assets	18,616	18,616	18,616	18,616	18,616
<b>Total non-financial assets</b>	<b>261,122</b>	<b>270,654</b>	<b>270,454</b>	<b>274,992</b>	<b>282,021</b>
<b>Total assets</b>	<b>3,630,704</b>	<b>3,361,093</b>	<b>3,325,895</b>	<b>3,320,309</b>	<b>3,326,145</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Suppliers	120,773	157,545	196,344	188,838	191,563
Other payables	615,955	663,043	663,759	663,234	663,834
<b>Total payables</b>	<b>736,728</b>	<b>820,588</b>	<b>860,103</b>	<b>852,072</b>	<b>855,397</b>
<b>Interest bearing liabilities</b>					
Leases	163,871	170,109	176,537	183,156	189,974
<b>Total interest bearing liabilities</b>	<b>163,871</b>	<b>170,109</b>	<b>176,537</b>	<b>183,156</b>	<b>189,974</b>
<b>Provisions</b>					
Employee provisions	92,109	92,414	92,721	93,030	93,341
Grants	1,658,922	1,658,922	1,658,922	1,658,922	1,658,922
Other provisions	7,084	7,627	8,181	8,181	8,181
<b>Total provisions</b>	<b>1,758,115</b>	<b>1,758,963</b>	<b>1,759,824</b>	<b>1,760,133</b>	<b>1,760,444</b>
<b>Total liabilities</b>	<b>2,658,714</b>	<b>2,749,660</b>	<b>2,796,464</b>	<b>2,795,361</b>	<b>2,805,815</b>
<b>Net assets</b>	<b>971,990</b>	<b>611,433</b>	<b>529,431</b>	<b>524,948</b>	<b>520,330</b>
<b>EQUITY*</b>					
<b>Parent entity interest</b>					
Contributed equity	205,733	175,474	175,474	175,474	175,474
Reserves	22,137	22,137	22,137	22,137	22,137
Retained surplus/(accumulated deficit)	744,120	413,822	331,820	327,337	322,719
<b>Total parent entity interest</b>	<b>971,990</b>	<b>611,433</b>	<b>529,431</b>	<b>524,948</b>	<b>520,330</b>
<b>Total equity</b>	<b>971,990</b>	<b>611,433</b>	<b>529,431</b>	<b>524,948</b>	<b>520,330</b>

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

**Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2021-22)**

	Retained earnings	Asset revaluation reserve	Contributed equity/capital	Total equity
	\$'000	\$'000	\$'000	\$'000
<b>Opening balance as at 1 July 2021</b>				
Balance carried forward from previous period	744,120	22,137	205,733	971,990
Adjustment for changes in accounting policies	65,670	–	(30,259)	35,411
<b>Adjusted opening balance</b>	<b>809,790</b>	<b>22,137</b>	<b>175,474</b>	<b>1,007,401</b>
<b>Comprehensive income</b>				
Surplus/(deficit) for the period	(395,968)	–	–	(395,968)
<b>Total comprehensive income</b>	<b>(395,968)</b>	<b>–</b>	<b>–</b>	<b>(395,968)</b>
<b>Estimated closing balance as at 30 June 2022</b>	<b>413,822</b>	<b>22,137</b>	<b>175,474</b>	<b>611,433</b>
<b>Closing balance attributable to the Australian Government</b>	<b>413,822</b>	<b>22,137</b>	<b>175,474</b>	<b>611,433</b>

Prepared on Australian Accounting Standards basis.

**Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Receipts from Government	1,208,878	1,263,386	1,404,308	1,271,724	1,330,893
Sale of goods and rendering of services	22,232,204	28,188,048	32,798,254	37,660,240	41,372,619
Interest	10,890	8,563	7,027	7,211	7,488
Net GST received	133,134	96,083	93,937	87,296	94,572
Other	27,670	–	–	–	–
<b>Total cash received</b>	<b>23,612,776</b>	<b>29,556,080</b>	<b>34,303,526</b>	<b>39,026,471</b>	<b>42,805,572</b>
<b>Cash used</b>					
Employees	423,079	444,964	455,571	396,383	403,131
Suppliers	1,592,742	1,463,601	923,573	823,460	866,971
Net GST paid	123,453	96,230	94,152	86,558	94,840
Interest payments on lease liability	2,249	2,322	2,391	2,462	2,536
Participant plan expenses	20,714,060	27,788,048	32,798,254	37,660,240	41,372,619
Grants	26,910	–	–	–	–
<b>Total cash used</b>	<b>22,882,493</b>	<b>29,795,165</b>	<b>34,273,941</b>	<b>38,969,103</b>	<b>42,740,097</b>
<b>Net cash from/(used by) operating activities</b>	<b>730,283</b>	<b>(239,085)</b>	<b>29,585</b>	<b>57,368</b>	<b>65,475</b>
<b>INVESTING ACTIVITIES</b>					
<b>Cash received</b>					
Proceeds from sales of investments	–	99,477	35,213	9,386	1,461
Proceeds from sales of non-financial assets	183	–	–	–	–
<b>Total cash received</b>	<b>183</b>	<b>99,477</b>	<b>35,213</b>	<b>9,386</b>	<b>1,461</b>
<b>Cash used</b>					
Purchases of non-financial assets	13,162	35,361	23,359	24,093	23,019
Purchase of investments	1,355,000	–	–	–	–
<b>Total cash used</b>	<b>1,368,162</b>	<b>35,361</b>	<b>23,359</b>	<b>24,093</b>	<b>23,019</b>
<b>Net cash from/(used by) investing activities</b>	<b>(1,367,979)</b>	<b>64,116</b>	<b>11,854</b>	<b>(14,707)</b>	<b>(21,558)</b>



**Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June) (continued)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>FINANCING ACTIVITIES</b>					
<b>Cash received</b>					
Contributed equity	35,267	–	–	–	–
Cash received due to restructuring (a)	–	34,737	–	–	–
<b>Total cash received</b>	<b>35,267</b>	<b>34,737</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Cash used</b>					
Principal payments on lease liability	40,460	40,255	41,439	42,661	43,917
Return on contributed equity	35,267	–	–	–	–
<b>Total cash used</b>	<b>75,727</b>	<b>40,255</b>	<b>41,439</b>	<b>42,661</b>	<b>43,917</b>
<b>Net cash from/(used by) financing activities</b>	<b>(40,460)</b>	<b>(5,518)</b>	<b>(41,439)</b>	<b>(42,661)</b>	<b>(43,917)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(678,156)</b>	<b>(180,487)</b>	<b>–</b>	<b>–</b>	<b>–</b>
Cash and cash equivalents at the beginning of the reporting period	2,497,240	1,819,084	1,638,597	1,638,597	1,638,597
<b>Cash and cash equivalents at the end of the reporting period</b>	<b>1,819,084</b>	<b>1,638,597</b>	<b>1,638,597</b>	<b>1,638,597</b>	<b>1,638,597</b>

Prepared on Australian Accounting Standards basis.

(a) As a result of change in Australian Government policy, responsibility for the Information, Linkages and Capacity Building Program was transferred from NDIA to DSS effective 31 January 2021.

**Table 3.5: Departmental capital budget statement (for the period ended 30 June)**

	2020-21	2021-22	2022-23	2023-24	2024-25
	Actual	Revised budget	Forward estimate	Forward estimate	Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>PURCHASE OF NON-FINANCIAL ASSETS</b>					
Funded internally from departmental resources	9,261	35,361	23,359	24,093	23,019
<b>TOTAL</b>	<b>9,261</b>	<b>35,361</b>	<b>23,359</b>	<b>24,093</b>	<b>23,019</b>
<b>RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE</b>					
Total purchases	9,261	35,361	23,359	24,093	23,019
<b>Total cash used to acquire assets</b>	<b>9,261</b>	<b>35,361</b>	<b>23,359</b>	<b>24,093</b>	<b>23,019</b>

Prepared on Australian Accounting Standards basis.

**Table 3.6: Statement of departmental asset movements (Budget Year 2021-22)**

	Buildings	Other property, plant and equipment	Total
	\$'000	\$'000	\$'000
<b>As at 1 July 2021</b>			
Gross book value	135,312	2,386	137,698
Gross book value – ROU assets	231,542	3,433	234,975
Accumulated depreciation/amortisation and impairment	(50,057)	(2,363)	(52,420)
Accumulated depreciation/amortisation and impairment – ROU assets	(75,529)	(2,218)	(77,747)
<b>Opening net book balance</b>	<b>241,268</b>	<b>1,238</b>	<b>242,506</b>
<b>Capital asset additions</b>			
<b>Estimated expenditure on new or replacement assets</b>			
By purchase – other (a)	21,599	13,762	35,361
By purchase – other – ROU assets	45,739	754	46,493
<b>Total additions</b>	<b>67,338</b>	<b>14,516</b>	<b>81,854</b>
<b>Other movements</b>			
Depreciation/amortisation expense	(24,627)	(3,213)	(27,840)
Depreciation/amortisation on ROU assets	(43,722)	(760)	(44,482)
<b>Total other movements</b>	<b>(68,349)</b>	<b>(3,973)</b>	<b>(72,322)</b>
<b>As at 30 June 2022</b>			
Gross book value	156,911	16,148	173,059
Gross book value – ROU assets	277,281	4,187	281,468
Accumulated depreciation/amortisation and impairment	(74,684)	(5,576)	(80,260)
Accumulated depreciation/amortisation and impairment – ROU assets	(119,251)	(2,978)	(122,229)
<b>Closing net book balance</b>	<b>240,257</b>	<b>11,781</b>	<b>252,038</b>

Prepared on Australian Accounting Standards basis.

(a) Purchases will be funded internally through Departmental resources.



# **NDIS Quality and Safeguards Commission**

## **Entity additional estimates statements**



# NDIS Quality and Safeguards Commission

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# NDIS Quality and Safeguards Commission

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

There have been no significant changes to the strategic direction of the NDIS Quality and Safeguards Commission (NDIS Commission) since the 2021-22 Budget.

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2021-22 Social Services Portfolio Budget Statements. For full details of the statement refer to page 191-193 of the Portfolio Budget Statements 2021-22, Budget Related Paper No. 1.12, Social Services Portfolio.

#### **National Disability Insurance Scheme – payment compliance and fraud integrity pilot**

The Government will provide \$30 million over two years from 2021-22 to the National Disability Insurance Agency (NDIA) and the NDIS Commission to develop and test new compliance capabilities, targeting fraudulent and unethical provider behaviours. This measure will ensure the integrity of the NDIS and protect participants from fraudulent practices.

#### **COVID-19 Response Package – COVID-19 Vaccination Monitoring and Compliance for Disability Support Workers**

The Government will provide \$10.6 million over two years from 2021-22 to implement COVID-19 vaccination compliance arrangements associated with disability support workers providing support to NDIS participants.

## 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for NDIS Commission at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021-22 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

**Table 1.1: NDIS Quality and Safeguards Commission resource statement – Additional estimates for 2021-22 as at February 2022**

	<i>Actual available appropriation</i>	<i>Estimate as at Budget</i>	<i>Proposed Additional Estimates</i>	<i>Total estimate at Additional Estimates</i>
	<i>2020-21 \$'000</i>	<i>2021-22 \$'000</i>	<i>2021-22 \$'000</i>	<i>2021-22 \$'000</i>
<b>Departmental</b>				
Annual appropriations – ordinary annual services (a)				
Prior year appropriations available (b)	9,615	9,615	17,569	27,184
Departmental appropriation	82,428	71,161	8,743	79,904
s74 External Revenue (c)	1,701	1,690	–	1,690
Departmental capital budget (d)	3,880	4,514	–	4,514
Annual appropriations – other services – non-operating (e)				
Prior year appropriations available (b)	692	692	(692)	–
<b>Total departmental annual appropriations</b>	<b>98,316</b>	<b>87,672</b>	<b>25,620</b>	<b>113,292</b>
<b>Total departmental resourcing</b>	<b>98,316</b>	<b>87,672</b>	<b>25,620</b>	<b>113,292</b>
<b>Administered</b>				
Annual appropriations – ordinary annual services (a)				
Prior year appropriations available (b)	2,530	945	–	945
Outcome 1	4,945	4,507	–	4,507
<b>Total administered annual appropriations</b>	<b>7,475</b>	<b>5,452</b>	<b>–</b>	<b>5,452</b>
<b>Total administered resourcing</b>	<b>7,475</b>	<b>5,452</b>	<b>–</b>	<b>5,452</b>
<b>Total resourcing for NDIS Quality and Safeguards Commission</b>	<b>105,791</b>	<b>93,124</b>	<b>25,620</b>	<b>118,744</b>
			<i>Actual</i>	
			<i>2020-21</i>	<i>2021-22</i>
<b>Average staffing level (number)</b>			255	352

**Table 1.1: NDIS Quality and Safeguards Commission resource statement – Additional estimates for 2021-22 as at February 2022 (continued)****Third-party payments from and on behalf of other entities**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	<i>2020-21</i>	<i>2021-22</i>	<i>2021-22</i>	<i>2021-22</i>
	<i>\$'000</i>	<i>\$'000</i>	<i>\$'000</i>	<i>\$'000</i>
Payments made to other entities for the provision of services				
Department of Social Services	674	674	–	674
Services Australia	10,593	9,726	–	9,726
Receipts received from other entities for the provision of services	810	1,690	–	1,690

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

(a) *Appropriation Act (No. 1) 2021-22* and *Appropriation Bill (No. 3) 2021-22*.

(b) Estimated adjusted balance carried forward from previous year for annual appropriations.

(c) Estimated External Revenue receipts under section 74 of the PGPA Act.

(d) Departmental capital budgets are not separately identified in *Appropriation Act (No.1) 2021-22* or *Appropriation Bill (No. 3) 2021-22* and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

(e) *Appropriation Act (No. 2) 2020-21* and *Appropriation Bill (No. 4) 2021-22*.

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

**Table 1.2: NDIS Quality and Safeguards Commission 2021-22 measures since Budget**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Payment measures</b>					
COVID-19 Response Package – NDIS Quality and Safeguards Commission for COVID-19 Vaccination Monitoring and Compliance for Disability Support Workers	1.2				
Administered payment		–	–	–	–
Departmental payment		6,586	3,996	–	–
<b>Total</b>		<b>6,586</b>	<b>3,996</b>	<b>–</b>	<b>–</b>
National Disability Insurance Scheme – payment compliance and fraud integrity pilot (a)	1.2				
Administered payment		–	–	–	–
Departmental payment		2,157	1,378	–	–
<b>Total</b>		<b>2,157</b>	<b>1,378</b>	<b>–</b>	<b>–</b>
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension (b)	1.2				
Administered payment		–	–	–	–
Departmental payment		–	1,403	1,407	–
<b>Total</b>		<b>–</b>	<b>1,403</b>	<b>1,407</b>	<b>–</b>
<b>Total payment measures</b>					
Administered		–	–	–	–
Departmental		8,743	6,777	1,407	–
<b>Total</b>		<b>8,743</b>	<b>6,777</b>	<b>1,407</b>	<b>–</b>

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

(a) The lead entity for the measure *National Disability Insurance Scheme – payment compliance and fraud integrity pilot* is the NDIA. The full measure description and details appear in the 2021-22 MYEFO under the Social Services Portfolio.

(b) The lead entity for measure *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension* is the Attorney General's Department. The full measure description and details appear in the 2021-22 MYEFO under the Attorney General's Portfolio.

#### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for NDIS Commission at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bill No. 3.

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 1</b>					
<b>Administered</b>					
<b>Annual appropriations</b>					
<b>Changes in Parameters</b>					
(net increase)	1.1	–	5	9	28
<b>Net impact on appropriations for Outcome 1 (administered)</b>					
		<b>–</b>	<b>5</b>	<b>9</b>	<b>28</b>
<b>Departmental</b>					
<b>Annual appropriations</b>					
COVID-19 Response Package – NDIS Quality and Safeguards Commission for COVID-19 Vaccination Monitoring and Compliance for Disability Support Workers	1.2	6,586	3,996	–	–
National Disability Insurance Scheme – payment compliance and fraud integrity pilot	1.2	2,157	1,378	–	–
Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension	1.2	–	1,403	1,407	–
<b>Changes in Parameters</b>					
(net increase)	1.2	–	65	133	400
<b>Net impact on appropriations for Outcome 1 (departmental)</b>					
		<b>8,743</b>	<b>6,842</b>	<b>1,540</b>	<b>400</b>
<b>Total net impact on appropriations for Outcome 1</b>					
		<b>8,743</b>	<b>6,847</b>	<b>1,549</b>	<b>428</b>

Prepared on a resourcing (i.e. appropriations available) basis.

(a) Unless otherwise noted, the full measure description and details appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.

### 1.5 Breakdown of additional estimates by appropriation bill

Table 1.4 details the Additional Estimates sought for the NDIS Commission through Appropriation Bill No. 3.

**Table 1.4: Appropriation Bill (No. 3) 2021-22**

	2020-21 Available \$'000	2021-22 Budget \$'000	2021-22 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
<b>Administered items</b>					
<b>Outcome 1</b>	4,945	4,507	4,507	–	–
<b>Total administered</b>	<b>4,945</b>	<b>4,507</b>	<b>4,507</b>	<b>–</b>	<b>–</b>
<b>Departmental programs</b>					
<b>Outcome 1</b>	86,308	75,675	84,418	8,743	–
<b>Total departmental</b>	<b>86,308</b>	<b>75,675</b>	<b>84,418</b>	<b>8,743</b>	<b>–</b>
<b>Total administered and departmental</b>	<b>91,253</b>	<b>80,182</b>	<b>88,925</b>	<b>8,743</b>	<b>–</b>

Note 1: 2020-21 available appropriation is included to allow a comparison of this year's appropriation with what was made available for use in the previous year.

Note 2: No departmental appropriation is provided in Appropriation Bill No. 3 for an agency where the total funding changed across outcomes for departmental programs is negative.

## Section 2: Revisions to outcomes and planned performance

### 2.1 Budgeted expenses and performance for outcome 1

<p><b>Outcome 1:</b>  <b>Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.</b></p>
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#### Linked programs

<p><b>National Disability Insurance Agency</b></p> <hr/> <p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Reasonable and necessary support to participants</li> </ul>
<p><b>Department of Social Services</b></p> <hr/> <p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 3.2 – National Disability Insurance Scheme</li> </ul>
<p><b>Contribution to Outcome 1 made by linked programs</b>                  The linked programs provide for the delivery of the NDIS.</p>

**Budgeted expenses for Outcome 1**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No.1 and Bill No. 3)	3,511	5,452	4,575	4,652	4,741
<b>Administered Total</b>	<b>3,511</b>	<b>5,452</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
<b>Total expenses for Program 1.1</b>	<b>3,511</b>	<b>5,452</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
<b>Program 1.2 – Program support for NDIS Quality and Safeguards Commission</b>					
Departmental expenses					
Departmental appropriation	74,094	81,594	75,736	71,879	70,748
Expenses not requiring appropriation in the Budget year (a)	2,344	2,864	2,908	2,552	2,423
<b>Departmental Total</b>	<b>76,438</b>	<b>84,458</b>	<b>78,644</b>	<b>74,431</b>	<b>73,171</b>
<b>Total expenses for Program 1.2</b>	<b>76,438</b>	<b>84,458</b>	<b>78,644</b>	<b>74,431</b>	<b>73,171</b>
<b>Outcome 1 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	3,511	5,452	4,575	4,652	4,741
<b>Administered Total</b>	<b>3,511</b>	<b>5,452</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
Departmental expenses					
Departmental appropriation	74,094	81,594	75,736	71,879	70,748
Expenses not requiring appropriation in the Budget year (a)	2,344	2,864	2,908	2,552	2,423
<b>Departmental Total</b>	<b>76,438</b>	<b>84,458</b>	<b>78,644</b>	<b>74,431</b>	<b>73,171</b>
<b>Total expenses for Outcome 1</b>	<b>79,949</b>	<b>89,910</b>	<b>83,219</b>	<b>79,083</b>	<b>77,912</b>



**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

	2020-21	2021-22	2022-23	2023-24	2024-25
<b>Movement of administered funds between years (b)</b>	Actual expenses	Revised estimated expenses	Forward estimate	Forward estimate	Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Outcome 1:					
Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration	(945)	945	–	–	–
<b>Total movement of administered funds</b>	<b>(945)</b>	<b>945</b>	–	–	–

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

(a) 'Expenses not requiring appropriation in the Budget year' are made up of depreciation/amortisation expenses and make good expenses.

(b) Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

**Table 2.1.2: Performance measure for Outcome 1**

Table 2.1.2 below details the performance measure for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

<b>Outcome 1</b> – Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.		
<b>Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration</b> – Support for NDIS providers in relation to registration to support service providers with the costs of obtaining NDIS registration and to support the provision of education and training for providers, workers and auditors.		
<b>Delivery</b>	Provide support to providers, workers and auditors in relation to transition to the new registration process.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	Provide guidance and support to service providers, workers and auditors.	The program supports provision of guidance, education and training for providers, workers and auditors.
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.	
<b>Material changes to Program 1.1:</b> Nil.		

**Table 2.1.2: Performance measure for Outcome 1 (continued)**

<b>Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission</b> – To provide departmental funding for the annual operating costs of the NDIS Commission to enable the NDIS Commission to achieve its outcomes.		
<b>Delivery</b>	Departmental funding.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
2021-22	<ul style="list-style-type: none"> <li>• Manage complaints about the quality and safety of NDIS services.</li> <li>• Manage reportable incidents with respect to NDIS services.</li> <li>• Increase capability and capacity of behaviour support practitioners through leadership and guidance on education.</li> <li>• Manage the registration of NDIS service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• Complaints about the quality and safety of NDIS services managed across Australia.</li> <li>• Reportable incidents are effectively managed across Australia.</li> <li>• Leadership and guidance on behavior support is provided across Australia.</li> <li>• Service provider registration is managed across Australia.</li> </ul>
2022-23 and beyond	As per 2021-22	As per 2021-22
<b>Purpose</b>	Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.	
<b>Material changes to Program 1.2 resulting from the following measures:</b>		
<ul style="list-style-type: none"> <li>• <b>COVID-19 Response Package – NDIS Quality and Safeguards Commission for COVID-19 Vaccination Monitoring and Compliance for Disability Support Workers</b> – implement compliance arrangement for vaccination requirements for disability support workers.</li> <li>• <b>National Disability Insurance Scheme – payment compliance and fraud integrity pilot</b> – undertake increased compliance, investigation and enforcement activities.</li> <li>• <b>Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension</b> – support the extension to the Disability Royal Commission.</li> </ul>		

## **Section 3: Budgeted financial statements**

### **3.1 Budgeted financial statements**

#### **3.1.1 Analysis of budgeted financial statements**

##### **Income and Expenses**

The NDIS Commission will be provided with \$10.6 million over two years from 2021-22 to implement COVID-19 vaccination compliance arrangements associated with disability support workers providing support to NDIS participants.

In addition, the NDIS Commission will be provided with \$3.5 million over two years from 2021-22 to undertake increased compliance, investigation and enforcement activities. This will also assist with handling the increased volume of information from the NDIA, other regulators and law enforcement agencies as well as the increased volume of compliance activities.

These measures have increased the revenue from Government in 2021-22 by \$8.7 million. Total expenses have increased since the 2021-22 Budget as a result of the additional effort required to meet the objectives of these new measures.

##### **Balance sheet**

The budgeted net asset position at 30 June 2021 has increased by \$6.9 million since the 2021-22 Budget. Revised estimates take into account the 2020-21 operating result.

##### **Statement of cash flows**

The Government appropriations have increased by \$8.7 million as a result of the new measures. Employee benefits expense and supplier payments have also increased as a result of the new measures.

##### **Statement of asset movements**

The net book value of buildings, property, plant and equipment as at 30 June 2021 has increased by \$1.7 million since 2021-22 Budget. Revised estimates take into account the 2020-21 actuals net book value.

**3.2 Budgeted financial statements tables****Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>EXPENSES</b>					
Employee benefits	33,702	44,962	45,356	45,207	45,522
Suppliers	24,589	33,705	27,344	23,529	21,977
Depreciation and amortisation	4,709	5,644	5,820	5,596	5,599
Finance costs	178	147	124	99	73
Write-down and impairment of assets	128	–	–	–	–
Other expenses	13,132	–	–	–	–
<b>Total expenses</b>	<b>76,438</b>	<b>84,458</b>	<b>78,644</b>	<b>74,431</b>	<b>73,171</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
Sale of goods and rendering of services	–	1,690	–	–	–
Other	810	–	–	–	–
<b>Total own-source revenue</b>	<b>810</b>	<b>1,690</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Gains</b>					
Other gains	125	–	–	–	–
<b>Total gains</b>	<b>125</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total own-source income</b>	<b>935</b>	<b>1,690</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Net (cost of)/contribution by services</b>	<b>(75,503)</b>	<b>(82,768)</b>	<b>(78,644)</b>	<b>(74,431)</b>	<b>(73,171)</b>
Revenue from Government	82,428	79,904	75,736	71,879	70,748
<b>Surplus/(deficit) attributable to the Australian Government</b>	<b>6,925</b>	<b>(2,864)</b>	<b>(2,908)</b>	<b>(2,552)</b>	<b>(2,423)</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>6,925</b>	<b>(2,864)</b>	<b>(2,908)</b>	<b>(2,552)</b>	<b>(2,423)</b>

**Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

<b>Note: Impact of net cash appropriation arrangements</b>					
	2020-21	2021-22	2022-23	2023-24	2024-25
	Actual	Revised budget	Forward estimate	Forward estimate	Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Total comprehensive income/(loss) – as per statement of comprehensive income</b>	<b>6,925</b>	<b>(2,864)</b>	<b>(2,908)</b>	<b>(2,552)</b>	<b>(2,423)</b>
plus: depreciation/amortisation of assets funded through appropriations (departmental capital budget funding and/or equity injections) (a)	2,060	2,680	2,849	2,625	2,628
plus: depreciation/amortisation expenses for ROU assets (b)	2,649	2,964	2,971	2,971	2,971
less: lease principal repayments (b)	2,365	2,780	2,912	3,044	3,176
<b>Net Cash Operating Surplus/(Deficit)</b>	<b>9,269</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

Prepared on Australian Accounting Standards basis.

(a) From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Act (No. 1) and Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Act (No. 1) and Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.

(b) Applies leases under AASB 16 Leases.

**Table 3.2: Budgeted departmental balance sheet (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	145	124	124	124	124
Trade and other receivables	28,043	28,047	28,047	28,047	28,047
<b>Total financial assets</b>	<b>28,188</b>	<b>28,171</b>	<b>28,171</b>	<b>28,171</b>	<b>28,171</b>
<b>Non-financial assets</b>					
Land and buildings	25,393	24,867	19,726	14,635	9,994
Property, plant and equipment	1,729	1,721	1,552	1,560	1,121
<b>Total non-financial assets</b>	<b>27,122</b>	<b>26,588</b>	<b>21,278</b>	<b>16,195</b>	<b>11,115</b>
<b>Total assets</b>	<b>55,310</b>	<b>54,759</b>	<b>49,449</b>	<b>44,366</b>	<b>39,286</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Suppliers	5,370	5,349	5,349	5,349	5,349
Other payables	710	710	710	710	710
<b>Total payables</b>	<b>6,080</b>	<b>6,059</b>	<b>6,059</b>	<b>6,059</b>	<b>6,059</b>
<b>Interest bearing liabilities</b>					
Leases	17,474	15,290	12,378	9,334	6,158
<b>Total interest bearing liabilities</b>	<b>17,474</b>	<b>15,290</b>	<b>12,378</b>	<b>9,334</b>	<b>6,158</b>
<b>Provisions</b>					
Employee provisions	6,201	6,205	6,205	6,205	6,205
Other provisions	1,076	1,076	1,076	1,076	1,076
<b>Total provisions</b>	<b>7,277</b>	<b>7,281</b>	<b>7,281</b>	<b>7,281</b>	<b>7,281</b>
<b>Total liabilities</b>	<b>30,831</b>	<b>28,630</b>	<b>25,718</b>	<b>22,674</b>	<b>19,498</b>
<b>Net assets</b>	<b>24,479</b>	<b>26,129</b>	<b>23,731</b>	<b>21,692</b>	<b>19,788</b>
<b>EQUITY*</b>					
<b>Parent entity interest</b>					
Contributed equity	12,048	16,562	17,072	17,585	18,104
Retained surplus/(accumulated deficit)	12,431	9,567	6,659	4,107	1,684
<b>Total parent entity interest</b>	<b>24,479</b>	<b>26,129</b>	<b>23,731</b>	<b>21,692</b>	<b>19,788</b>
<b>Total equity</b>	<b>24,479</b>	<b>26,129</b>	<b>23,731</b>	<b>21,692</b>	<b>19,788</b>

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

**Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2021-22)**

	Retained earnings	Contributed equity/capital	Total equity
	\$'000	\$'000	\$'000
<b>Opening balance as at 1 July 2021</b>			
Balance carried forward from previous period	12,431	12,048	24,479
<b>Adjusted opening balance</b>	<b>12,431</b>	<b>12,048</b>	<b>24,479</b>
<b>Comprehensive income</b>			
Surplus/(deficit) for the period	(2,864)	–	(2,864)
<b>Total comprehensive income</b>	<b>(2,864)</b>	<b>–</b>	<b>(2,864)</b>
of which:			
Attributable to the Australian Government	(2,864)	–	(2,864)
<b>Transactions with owners</b>			
<b>Contributions by owners</b>			
Departmental capital budget	–	4,514	4,514
<b>Sub-total transactions with owners</b>	<b>–</b>	<b>4,514</b>	<b>4,514</b>
<b>Estimated closing balance as at 30 June 2022</b>	<b>9,567</b>	<b>16,562</b>	<b>26,129</b>
<b>Closing balance attributable to the Australian Government</b>	<b>9,567</b>	<b>16,562</b>	<b>26,129</b>

Prepared on Australian Accounting Standards basis.



**Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Appropriations	67,370	79,900	75,736	71,879	70,748
Sale of goods and rendering of services	–	1,690	–	–	–
Net GST received	2,534	–	–	–	–
Other	1,701	–	–	–	–
<b>Total cash received</b>	<b>71,605</b>	<b>81,590</b>	<b>75,736</b>	<b>71,879</b>	<b>70,748</b>
<b>Cash used</b>					
Employees	31,591	44,958	45,356	45,207	45,522
Suppliers	33,134	33,726	27,344	23,529	21,977
Net GST paid	2,830	–	–	–	–
Interest payments on lease liability	168	147	124	99	73
s74 External Revenue transferred to Official Public Account	1,701	–	–	–	–
<b>Total cash used</b>	<b>69,424</b>	<b>78,831</b>	<b>72,824</b>	<b>68,835</b>	<b>67,572</b>
<b>Net cash from/(used by) operating activities</b>	<b>2,181</b>	<b>2,759</b>	<b>2,912</b>	<b>3,044</b>	<b>3,176</b>
<b>INVESTING ACTIVITIES</b>					
<b>Cash used</b>					
Purchase of property, plant and equipment and intangibles	2,062	4,514	510	513	519
<b>Total cash used</b>	<b>2,062</b>	<b>4,514</b>	<b>510</b>	<b>513</b>	<b>519</b>
<b>Net cash from/(used by) investing activities</b>	<b>(2,062)</b>	<b>(4,514)</b>	<b>(510)</b>	<b>(513)</b>	<b>(519)</b>
<b>FINANCING ACTIVITIES</b>					
<b>Cash received</b>					
Contributed equity	2,062	4,514	510	513	519
<b>Total cash received</b>	<b>2,062</b>	<b>4,514</b>	<b>510</b>	<b>513</b>	<b>519</b>
<b>Cash used</b>					
Principal payments on lease liability	2,365	2,780	2,912	3,044	3,176
<b>Total cash used</b>	<b>2,365</b>	<b>2,780</b>	<b>2,912</b>	<b>3,044</b>	<b>3,176</b>
<b>Net cash from/(used by) financing activities</b>	<b>(303)</b>	<b>1,734</b>	<b>(2,402)</b>	<b>(2,531)</b>	<b>(2,657)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(184)</b>	<b>(21)</b>	<b>–</b>	<b>–</b>	<b>–</b>
Cash and cash equivalents at the beginning of the reporting period	329	145	124	124	124
<b>Cash and cash equivalents at the end of the reporting period</b>	<b>145</b>	<b>124</b>	<b>124</b>	<b>124</b>	<b>124</b>

Prepared on Australian Accounting Standards basis.

**Table 3.5: Departmental capital budget statement (for the period 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>NEW CAPITAL APPROPRIATIONS</b>					
Capital budget – Act No. 1 and Bill 3 (DCB)	3,880	4,514	510	513	519
<b>Total new capital appropriations</b>	<b>3,880</b>	<b>4,514</b>	<b>510</b>	<b>513</b>	<b>519</b>
<i>Provided for:</i>					
<i>Purchase of non-financial assets</i>	4,572	4,514	510	513	519
<b>Total items</b>	<b>4,572</b>	<b>4,514</b>	<b>510</b>	<b>513</b>	<b>519</b>
<b>PURCHASE OF NON-FINANCIAL ASSETS</b>					
Funded by capital appropriations (a)	692	–	–	–	–
Funded by capital appropriation – DCB (b)	1,370	4,514	509	512	518
<b>TOTAL</b>	<b>2,062</b>	<b>4,514</b>	<b>509</b>	<b>512</b>	<b>518</b>
<b>RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE</b>					
Total purchases	2,062	4,514	509	512	518
<b>Total cash used to acquire assets</b>	<b>2,062</b>	<b>4,514</b>	<b>509</b>	<b>512</b>	<b>518</b>

Prepared on Australian Accounting Standards basis.

(a) Includes current Appropriation Bill No. 4 and prior year Appropriation Act No. 2/4/6.

(b) Includes purchases from current and previous years' departmental capital budgets (DCBs).

**Table 3.6: Statement of departmental asset movements (Budget Year 2021-22)**

	Buildings	Other property, plant and equipment	Total
	\$'000	\$'000	\$'000
<b>As at 1 July 2021</b>			
Gross book value	11,751	2,990	14,741
Gross book value – ROU assets	21,142	–	21,142
Accumulated depreciation/amortisation and impairment	(3,342)	(1,261)	(4,603)
Accumulated depreciation/amortisation and impairment – ROU assets	(4,158)	–	(4,158)
<b>Opening net book balance</b>	<b>25,393</b>	<b>1,729</b>	<b>27,122</b>
<b>Capital asset additions</b>			
<b>Estimated expenditure on new or replacement assets</b>			
By purchase – appropriation ordinary annual services (a)	4,012	502	4,514
By purchase – appropriation equity – ROU assets	596	–	596
<b>Total additions</b>	<b>4,608</b>	<b>502</b>	<b>5,110</b>
<b>Other movements</b>			
Depreciation/amortisation expense	(2,170)	(510)	(2,680)
Depreciation/amortisation on ROU assets	(2,964)	–	(2,964)
<b>Total other movements</b>	<b>(5,134)</b>	<b>(510)</b>	<b>(5,644)</b>
<b>As at 30 June 2022</b>			
Gross book value	15,763	3,492	19,255
Gross book value – ROU assets	21,738	–	21,738
Accumulated depreciation/amortisation and impairment	(5,512)	(1,771)	(7,283)
Accumulated depreciation/amortisation and impairment – ROU assets	(7,122)	–	(7,122)
<b>Closing net book balance</b>	<b>24,867</b>	<b>1,721</b>	<b>26,588</b>

Prepared on Australian Accounting Standards basis.

(a) 'Appropriation ordinary annual services' refers to funding provided through *Appropriation Act (No. 1) 2021-22* and *Appropriation Bill (No. 3) 2021-22* for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

**Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>EXPENSES</b>					
Suppliers	13	–	–	–	–
Grants	3,498	5,452	4,575	4,652	4,741
<b>Total expenses administered on behalf of Government</b>	<b>3,511</b>	<b>5,452</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
<b>Non-taxation revenue</b>					
Fees and fines	145	–	–	–	–
<b>Total non-taxation revenue</b>	<b>145</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total own-source revenue administered on behalf of Government</b>	<b>145</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total own-sourced income administered on behalf of Government</b>	<b>145</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Net cost of/(contribution) by services</b>	<b>3,366</b>	<b>5,452</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
<b>Surplus/(deficit)</b>	<b>(3,366)</b>	<b>(5,452)</b>	<b>(4,575)</b>	<b>(4,652)</b>	<b>(4,741)</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>(3,366)</b>	<b>(5,452)</b>	<b>(4,575)</b>	<b>(4,652)</b>	<b>(4,741)</b>

Prepared on Australian Accounting Standards basis.

**Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Trade and other receivables	350	350	350	350	350
<b>Total financial assets</b>	<b>350</b>	<b>350</b>	<b>350</b>	<b>350</b>	<b>350</b>
<b>Total assets administered on behalf of Government</b>	<b>350</b>	<b>350</b>	<b>350</b>	<b>350</b>	<b>350</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Suppliers	42	42	42	42	42
Grants	–	11	11	11	11
<b>Total payables</b>	<b>42</b>	<b>53</b>	<b>53</b>	<b>53</b>	<b>53</b>
<b>Total liabilities administered on behalf of Government</b>	<b>42</b>	<b>53</b>	<b>53</b>	<b>53</b>	<b>53</b>
<b>Net assets/(liabilities)</b>	<b>308</b>	<b>297</b>	<b>297</b>	<b>297</b>	<b>297</b>

Prepared on Australian Accounting Standards basis.

**Table 3.9: Schedule of budgeted administered cash flow (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Net GST received	217	–	–	–	–
Other	145	–	–	–	–
<b>Total cash received</b>	<b>362</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Cash used</b>					
Grants	3,498	5,441	4,575	4,652	4,741
Suppliers	67	–	–	–	–
Net GST paid	356	–	–	–	–
<b>Total cash used</b>	<b>3,921</b>	<b>5,441</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
<b>Net cash from/(used by) operating activities</b>	<b>(3,559)</b>	<b>(5,441)</b>	<b>(4,575)</b>	<b>(4,652)</b>	<b>(4,741)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(3,559)</b>	<b>(5,441)</b>	<b>(4,575)</b>	<b>(4,652)</b>	<b>(4,741)</b>
Cash and cash equivalents at beginning of reporting period	–	–	–	–	–
Cash from Official Public Account for:					
– Appropriations	3,559	5,441	4,575	4,652	4,741
<b>Total cash from Official Public Account</b>	<b>3,559</b>	<b>5,441</b>	<b>4,575</b>	<b>4,652</b>	<b>4,741</b>
<b>Cash and cash equivalents at end of reporting period</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>

Prepared on Australian Accounting Standards basis.

# **Services Australia**

## **Entity additional estimates statements**





# Services Australia

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# Services Australia

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

There have been no significant changes to Services Australia's strategic direction since the 2021-22 Budget.

Services Australia's purpose is to support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government.

Services Australia is committed to making government services simple so people can get on with their lives. To achieve this vision, Services Australia is focusing on transformation and modernisation, building the capacity and structures for sustained change to deliver streamlined customer services seamlessly and efficiently.

Services Australia is making changes across its business, collaborating with policy agencies, the community and third parties to improve the systems that support Australians, while continuing to provide its extensive services and payments to its customers.

Services Australia is continuing on its transformation journey in 2021-22 to modernise and grow its capabilities, and accelerate progress made during the COVID-19 pandemic crisis. Services Australia will continue to support the Australian Government's response to the COVID-19 pandemic, including the vaccine rollout.

## 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for Services Australia at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021-22 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

**Table 1.1: Services Australia resource statement – Additional estimates for 2021-22 as at February 2022**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
<b>Departmental</b>				
Prior year appropriations available (a)	1,098,485	1,298,228	(23,156)	1,275,072
Annual appropriations – ordinary annual services				
Departmental appropriation (b, c)	5,110,236	4,535,555	560,590	5,096,145
s74 External Revenue (d)	241,528	256,401	(15,572)	240,829
Departmental capital budget (e)	195,567	194,711	–	194,711
Annual appropriations – other services – non-operating				
Equity injection (f)	219,576	286,005	38,976	324,981
<b>Total departmental annual appropriations</b>	<b>5,766,907</b>	<b>5,272,672</b>	<b>583,994</b>	<b>5,856,666</b>
<b>Total departmental resourcing</b>	<b>6,865,392</b>	<b>6,570,900</b>	<b>560,838</b>	<b>7,131,738</b>
<b>Administered</b>				
Prior year appropriations available (a)	4,699	3,329	–	3,329
Annual appropriations – ordinary annual services				
Outcome 1 (b, c)	1,691	1,688	7	1,695
s74 Retained Receipts (g)	1,660	1,688	7	1,695
<b>Total administered annual appropriations</b>	<b>8,050</b>	<b>6,705</b>	<b>14</b>	<b>6,719</b>
<b>Total administered special appropriations</b>	<b>600</b>	<b>600</b>	<b>–</b>	<b>600</b>
Special accounts				
Opening balance	159,979	159,979	63,286	223,265
Appropriation receipts (h)	1,660	1,688	7	1,695
Non-appropriation receipts (i)	1,977,050	2,015,478	71,709	2,087,187
Adjustments (j)	47,841	48,674	193	48,867
<b>Total special account receipts</b>	<b>2,186,530</b>	<b>2,225,819</b>	<b>135,195</b>	<b>2,361,014</b>
<i>less administered appropriations drawn from annual/special appropriations and credited to special accounts (h)</i>	1,660	1,688	7	1,695
<b>Total administered resourcing</b>	<b>2,193,520</b>	<b>2,231,436</b>	<b>135,202</b>	<b>2,366,638</b>
<b>Total resourcing for Services Australia</b>	<b>9,058,912</b>	<b>8,802,336</b>	<b>696,040</b>	<b>9,498,376</b>
			<i>Actual</i>	
			2020-21	2021-22
<b>Average staffing level (number) (k)</b>			27,896	28,869

**Table 1.1: Services Australia resource statement – Additional estimates for 2021-22 as at February 2022 (continued)**

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

Entity resource statement excludes cash at bank of \$20.6 million.

- (a) The prior year appropriations available in 2021-22 has been reduced by \$23.2 million, due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 1) 2020-21*. The prior year appropriations available in 2020-21 has been reduced by \$175.8 million due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 5) 2019-20*.
- (b) 2020-21 Actual available appropriation includes *Supply Act (No. 1) 2020-21*, *Appropriation Act (No. 1) 2020-21*, *Appropriation Act (No. 3) 2020-21* and *Appropriation (Coronavirus Economic Response Package) Act (No. 1) 2020-21*.
- (c) *Supply Act (No. 1) 2021-22*, *Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.
- (d) Estimated or actual External Revenue receipts under section 74 of the PGPA Act.
- (e) Departmental capital budget is not separately identified in *Appropriation Act (No. 1) 2021-22*, or Appropriation Bill (No. 3) 2021-22 and forms part of ordinary annual service items.
- (f) *Supply Act (No. 2) 2021-22*, *Appropriation Act (No. 2) 2021-22* and Appropriation Bill (No. 4) 2021-22.
- (g) Administered repayments received by Services Australia.
- (h) Amounts credited to special accounts from annual administered appropriations in relation to Child Support.
- (i) Non-appropriation receipts comprise: receipts from non-custodial parents through the Child Support special account; deposits for recovery of compensation; and Departure Prohibition Order receipts.
- (j) The available balance of the Child Support special account is adjusted under section 77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under section 78 of the Child Support Act for unexplained remittances not yet credited.
- (k) The 2021-22 Average Staffing Level (ASL) includes an additional 2,031 ASL to deliver the COVID-19 Disaster Payments.

**Table 1.1: Services Australia resource statement – Additional estimates for 2021-22 as at February 2022 (continued)**

**Third-party payments from and on behalf of other entities**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
<b>Australian Trade and Investment Commission (Austrade)</b>				
Programs to promote Australia's exports and other international economic interests – COVID-19 Consumer Travel Support Payment	257,876	–	–	–
<b>Total</b>	<b>257,876</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Department of Agriculture, Water and the Environment</b>				
Special appropriation – <i>Farm Household Support Act 2014</i> s105 – payments for Farm Household Allowance and Exceptional circumstances relief payments	200,775	157,716	(46,420)	111,296
<b>Total</b>	<b>200,775</b>	<b>157,716</b>	<b>(46,420)</b>	<b>111,296</b>
<b>Department of Education, Skills and Employment</b>				
Special appropriation – <i>A New Tax System (Family Assistance) (Administration) Act 1999</i>				
– Child Care Subsidy	8,420,568	9,449,007	612,178	10,061,185
– Additional Child Care Subsidy	106,119	–	–	–
– Community Child Care Fund – Special Circumstances	915,208	–	–	–
Annual appropriation				
– PaTH Internship Supplement	1,208	10,000	–	10,000
<b>Total</b>	<b>9,443,103</b>	<b>9,459,007</b>	<b>612,178</b>	<b>10,071,185</b>
<b>Department of Foreign Affairs and Trade</b>				
Annual Appropriation				
– MH17 Family Support Package	–	307	(307)	–
<b>Total</b>	<b>–</b>	<b>307</b>	<b>(307)</b>	<b>–</b>
<b>Department of Health</b>				
Special account – Medicare Guarantee Fund				
– Medical Benefits	27,577,403	28,936,028	1,349,287	30,285,315
– Pharmaceutical Benefits	13,647,372	13,582,173	962,688	14,544,861
Special appropriation – <i>Private Health Insurance Act 2007</i>	6,321,402	6,493,193	(34,775)	6,458,418
Special appropriation – <i>Dental Benefits Act 2008</i>	316,414	338,908	–	338,908
Special appropriation – <i>National Health Act 1953</i> – Aids and Appliances	100,467	91,082	619	91,701
Special appropriation – <i>Medical Indemnity Agreement Act 2002</i>	159,485	102,327	–	102,327

**Table 1.1: Services Australia resource statement – Additional estimates for 2021-22 as at February 2022 (continued)****Third-party payments from and on behalf of other entities (continued)**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
<b>Department of Health (continued)</b>				
Special account – Australian Immunisation Register	8,862	9,819	–	9,819
Special appropriation – <i>Midwife Professional Indemnity (Commonwealth Contribution) Scheme Act 2010</i>	–	3,787	–	3,787
Special appropriation – <i>Aged Care Act 1997</i>	17,906,166	19,798,592	178,081	19,976,673
Special appropriation – <i>National Health Act 1953</i> – Contingence Aids Assistance Scheme	90,211	89,527	8,013	97,540
Special appropriation – <i>Public Governance, Performance and Accountability Act 2013</i> s77	440	2,000	2,000	4,000
Annual appropriation				
– Pharmaceutical Benefits	23,288	12,073	–	12,073
– Health Workforce	504,060	529,984	(18,006)	511,978
– Medical Benefits	6,329	86,709	(79,095)	7,614
– Medical Indemnity	–	242	(242)	–
– Primary Care Practice Incentives	426,824	475,431	51,818	527,249
– Primary Health Care Quality and Coordination	11,584	794,084	(794,084)	–
– Preventative Health and Chronic Disease	–	500	6	506
– Hearing Services	498,167	435,653	41,576	477,229
– COVID-19 Vaccine Claim Scheme	–	–	136,850	136,850
<b>Total</b>	<b>67,598,474</b>	<b>71,782,112</b>	<b>1,804,736</b>	<b>73,586,848</b>
<b>Department of Home Affairs</b>				
Special appropriation – <i>Social Security (Administration) Act 1999</i>				
– Australian Victim of Terrorism Overseas Payment	900	–	650	650
– Disaster Recovery Allowance	31,812	–	–	–
– Disaster Recovery Payment	411,462	–	–	–
Annual appropriation				
– Ex gratia assistance – New Zealand citizens	3,948	–	–	–
– Asylum Seeker Support	35,154	33,354	(8,354)	25,000
– Back to School Payment	482	–	–	–
– Pandemic Leave Disaster Payment	34,346	–	–	–
<b>Total</b>	<b>518,104</b>	<b>33,354</b>	<b>(7,704)</b>	<b>25,650</b>
<b>Department of Infrastructure, Transport, Regional Development and Communications</b>				
Annual appropriation				
– Bass Strait Passenger Vehicle Equalisation Scheme	52,254	53,195	–	53,195
– Tasmanian Freight Equalisation Scheme	174,759	175,847	–	175,847
<b>Total</b>	<b>227,013</b>	<b>229,042</b>	<b>–</b>	<b>229,042</b>

**Table 1.1: Services Australia resource statement – Additional estimates for 2021-22 as at February 2022 (continued)**

**Third-party payments from and on behalf of other entities (continued)**

	<i>Actual available appropriation</i>	<i>Estimate as at Budget</i>	<i>Proposed Additional Estimates</i>	<i>Total estimate at Additional Estimates</i>
	<i>2020-21</i>	<i>2021-22</i>	<i>2021-22</i>	<i>2021-22</i>
	<i>\$'000</i>	<i>\$'000</i>	<i>\$'000</i>	<i>\$'000</i>
<b>Department of Social Services</b>				
Special appropriation – <i>Social Security (Administration) Act 1999</i>	125,912,110	106,561,074	(2,138,308)	104,422,766
Special appropriation – <i>A New Tax System (Family Assistance)(Administration) Act 1999</i>	19,042,015	18,549,830	(629,765)	17,920,065
Special appropriation – <i>Paid Parental Leave Act 2010</i>	2,375,876	2,285,731	221,955	2,507,686
Special appropriation – <i>Student Assistance Act 1973</i>	496,295	381,843	606	382,449
Special appropriation – <i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018</i>	290,519	361,442	–	361,442
Annual administered appropriation	2,376	7,367	1,098	8,465
<b>Total</b>	<b>148,119,191</b>	<b>128,147,287</b>	<b>(2,544,414)</b>	<b>125,602,873</b>
<b>Department of Veterans' Affairs</b>				
Special appropriation – <i>Veterans' Entitlements Act 1986</i> and related Acts	2,997,183	2,768,332	51,374	2,819,706
Special appropriation – <i>Military Rehabilitation and Compensation Act 2004</i>	147,490	164,212	12,738	176,950
Special appropriation – <i>Safety, Rehabilitation and Compensation Act 1988</i>	7,561	7,196	(482)	6,714
Special appropriation – <i>Australian Participants in British Nuclear Tests (Treatment) Act 2006</i>	7,237	11,439	–	11,439
<b>Total</b>	<b>3,159,471</b>	<b>2,951,179</b>	<b>63,630</b>	<b>3,014,809</b>
<b>Total payments made on behalf of other entities</b>	<b>229,524,007</b>	<b>212,760,004</b>	<b>(118,301)</b>	<b>212,641,703</b>

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.



**Table 1.1: Services Australia resource statement – Additional estimates for 2021-22 as at February 2022 (continued)****Payments made to related entities for the provision of services**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
Australian Postal Corporation	50,144	41,323	–	41,323
Comcare	14,800	15,337	–	15,337
Commonwealth Superannuation Corporation	5,388	5,437	–	5,437
Department of Finance	9,818	11,689	–	11,689
Department of Home Affairs	1,850	1,866	–	1,866
Department of Social Services	751	1,479	–	1,479
Digital Transformation Agency	84,681	55,398	–	55,398
Reserve Bank of Australia	12,550	12,663	–	12,663
Other	–	2,913	–	2,913
<b>Total payments to related entities for the provision of services</b>	<b>179,982</b>	<b>148,105</b>	<b>–</b>	<b>148,105</b>

**Revenue received from related entities for the provision of services (s74 Revenue)**

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2020-21 \$'000	2021-22 \$'000	2021-22 \$'000	2021-22 \$'000
Australian Bureau of Statistics	993	13,031	–	13,031
Australian Digital Health Agency	15,850	20,700	–	20,700
Australian Electoral Commission	176	6,589	–	6,589
Australian Taxation Office	11,694	10,462	(362)	10,100
Department of Education, Skills and Employment	11,757	4,723	180	4,903
Department of Finance	13	–	5,196	5,196
Department of Foreign Affairs and Trade	168	7,923	(7,748)	175
Department of Health	19,925	2,190	–	2,190
Department of Home Affairs	3,291	1,634	53	1,687
Department of Social Services	7,760	8,658	16,454	25,112
Department of Veterans' Affairs	52,746	69,881	(6,335)	63,546
National Disability Insurance Agency	62,667	75,623	(23,177)	52,446
NDIS Quality and Safeguards Commission	8,678	9,726	–	9,726
Other	3,551	1,562	109	1,671
<b>Total revenue received from related entities for the provision of services</b>	<b>199,269</b>	<b>232,702</b>	<b>(15,630)</b>	<b>217,072</b>

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

**Table 1.2: Services Australia 2021-22 measures since Budget (a)**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Payment measures</b>					
<b>Services Australia</b>					
Grandparent Adviser Line – enhanced support services	1.1				
Administered payment		–	–	–	–
Departmental payment		1,654	961	957	964
<b>Department of Education, Skills and Employment</b>					
COVID-19 Response Package – transitional support for the child care sector	1.1				
Administered payment		–	–	–	–
Departmental payment		130	–	–	–
<b>Department of Foreign Affairs and Trade</b>					
COVID-19 Response Package – international COVID-19 vaccination certificate	1.1				
Administered payment		–	–	–	–
Departmental payment		11,903	631	–	–
<b>Department of Health</b>					
COVID-19 Response Package – COVID-19 Vaccine Program	1.2				
Administered payment		–	–	–	–
Departmental payment		18,536	212	–	–
Guaranteeing Medicare and Access to Medicines – Pharmaceutical Benefits Scheme – new and amended listings	1.2				
Administered payment		–	–	–	–
Departmental payment		990	253	192	237
COVID-19 Response Package – vaccines and treatments purchases (b)	1.2				
Administered payment		–	–	–	–
Departmental payment		nfp	nfp	nfp	nfp
Guaranteeing Medicare – Medicare Benefits Schedule new and amended listings	1.2				
Administered payment		–	–	–	–
Departmental payment		947	27	89	99
COVID-19 Response Package – prioritising mental health	1.2				
Administered payment		–	–	–	–
Departmental payment		–	352	–	–
COVID-19 Response Package – guaranteeing Medicare and access to medicines	1.2				
Administered payment		–	–	–	–
Departmental payment		2,692	46	–	–

**Table 1.2: Services Australia 2021-22 measures since Budget (continued) (a)**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Department of Health (continued)</b>					
Ageing and Aged Care	1.2				
Administered payment		–	–	–	–
Departmental payment		5,404	33,572	–	–
COVID-19 Response Package – ageing and aged care	1.2				
Administered payment		–	–	–	–
Departmental payment		146	–	–	–
COVID-19 Response Package – strengthening primary care	1.2				
Administered payment		–	–	–	–
Departmental payment		272	–	–	–
Medical Workforce	1.2				
Administered payment		–	–	–	–
Departmental payment		2,932	8,519	1,618	1,541
Guaranteeing Medicare – strengthening primary care	1.2				
Administered payment		–	–	–	–
Departmental payment		824	1,113	1,051	1,080
Vaccine Booster Recalibration ('bring forward' booster intervals) (c)	1.2				
Administered payment		–	–	–	–
Departmental payment		4,668	–	–	–
Temporarily reinstate initial and complex specialist phone MBS items (c)	1.2				
Administered payment		–	–	–	–
Departmental payment		31	–	–	–
<b>Department of Home Affairs</b>					
Reform of Settlement Strategies and Services	1.1				
Administered payment		–	–	–	–
Departmental payment		3,261	124	(203)	(273)
Settlement and Integration of New Arrivals from Afghanistan	1.1				
Administered payment		–	–	–	–
Departmental payment		305	–	–	–
<b>Department of Prime Minister and Cabinet</b>					
COVID-19 Response Package – National COVID-19 Disaster Payment	1.1				
Administered payment		–	–	–	–
Departmental payment		451,099	–	–	–
National Disaster Resilience and Support	1.1				
Administered payment		–	–	–	–
Departmental payment		23	1,041	1,047	1,055
<b>Department of Social Services</b>					
Child Support Scheme – broadening powers to recover child support debts	1.1				
Administered payment		–	–	–	–
Departmental payment		6,921	296	–	–
COVID-19 Response Package – COVID-19 Work Test – Paid Parental Leave amendment	1.1				
Administered payment		–	–	–	–
Departmental payment		2,359	14	14	14

**Table 1.2: Services Australia 2021-22 measures since Budget (continued) (a)**

	Program	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Department of Social Services (continued)</b>					
Improvements to the Child to Adult Transfer Process for Carer Payment and Carer Allowance Qualification	1.1				
Administered payment		–	–	–	–
Departmental payment		2,410	800	27	22
Pension Loan Scheme Settings	1.1				
Administered payment		–	–	–	–
Departmental payment		1,239	666	155	81
COVID-19 Response Package – Age Pension – extension of income support for people overseas who are unable to return home	1.1				
Administered payment		–	–	–	–
Departmental payment		3,055	216	104	107
<b>Department of the Treasury</b>					
Supporting Retirees – extension of the temporary reduction in superannuation minimum drawdown rates	1.1				
Administered payment		–	–	–	–
Departmental payment		100	214	–	–
Self-managed Superannuation Funds – legacy retirement product conversions	1.1				
Administered payment		–	–	–	–
Departmental payment		1,132	1,050	387	–
Treasury Portfolio – additional funding	1.1				
Administered payment		–	–	–	–
Departmental payment		944	–	–	–
<b>National Indigenous Australians Agency</b>					
Changes to Wage Scheme – Remote Engagement Program	1.1				
Administered payment		–	–	–	–
Departmental payment		(1,315)	2,311	277	–
<b>Other</b>					
Digital Economy Strategy – additional funding	1.1				
Administered payment		–	–	–	–
Departmental payment		–	20,264	21,733	–
<b>Total payment measures</b>					
Administered		–	–	–	–
Departmental		522,662	72,682	27,448	4,927
<b>Total</b>		<b>522,662</b>	<b>72,682</b>	<b>27,448</b>	<b>4,927</b>

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

(a) Unless otherwise noted, measures are listed by lead entity and the full measure descriptions appear in the 2021-22 MYEFO under the relevant portfolio.

(b) The financial implications for this measure are not for publication (nfp) due to commercial sensitivities.

(c) Measure relates to decisions post the 2021-22 MYEFO.

#### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for Services Australia at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bills Nos. 3 and 4.

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 1</b>					
<b>Administered</b>					
<b>Annual appropriations</b>					
(net increase)	1.3	7	12	15	19
<b>Net impact on appropriations for Outcome 1 (administered)</b>					
		<b>7</b>	<b>12</b>	<b>15</b>	<b>19</b>
<b>Departmental</b>					
<b>Annual appropriations</b>					
<b>Measures</b>					
Supporting Retirees – extension of the temporary reduction in superannuation minimum drawdown rates	1.1	100	214	–	–
COVID-19 Response Package – COVID-19 Vaccine Program	1.2	18,536	212	–	–
COVID-19 Response Package – vaccines and treatments purchases (b)	1.2	nfp	nfp	nfp	nfp
Treasury Portfolio – additional funding	1.1	944	–	–	–
Improvements to the Child to Adult Transfer Process for Carer Payment and Carer Allowance Qualification	1.1	2,410	800	27	22
Ageing and Aged Care	1.2	5,404	33,572	–	–
Changes to Wage Scheme – Remote Engagement Program	1.1	(1,315)	2,311	277	–
Medical Workforce	1.2	2,932	8,519	1,618	1,541
Guaranteeing Medicare – strengthening primary care	1.2	824	1,113	1,051	1,080
COVID-19 Response Package – strengthening primary care	1.2	272	–	–	–
COVID-19 Response Package – National COVID-19 Disaster Payment	1.1	451,099	–	–	–
COVID-19 Response Package – prioritising mental health	1.2	–	352	–	–
Digital Economy Strategy – additional funding	1.1	–	20,264	21,733	–
Guaranteeing Medicare and Access to Medicines – Pharmaceutical Benefits Scheme – new and amended listings	1.2	990	253	192	237

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a) (continued)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Measures (continued)</b>					
Guaranteeing Medicare – Medicare Benefits Schedule new and amended listings	1.2	947	27	89	99
COVID-19 Response Package – ageing and aged care	1.2	146	–	–	–
Self-managed Superannuation Funds – legacy retirement product conversions	1.1	1,132	1,050	387	–
Settlement and Integration of New Arrivals from Afghanistan	1.1	305	–	–	–
National Disaster Resilience and Support Grandparent Adviser Line – enhanced support services	1.1	1,654	961	957	964
COVID-19 Response Package – guaranteeing Medicare and access to medicines	1.2	2,692	46	–	–
COVID-19 Response Package – transitional support for the child care sector	1.1	130	–	–	–
COVID-19 Response Package – international COVID-19 vaccination certificate	1.1	11,903	631	–	–
Reform of Settlement Strategies and Services	1.1	3,261	124	(203)	(273)
COVID-19 Response Package – COVID-19 Work Test – Paid Parental Leave amendment	1.1	2,359	14	14	14
Child Support Scheme – broadening powers to recover child support debts	1.1	6,921	296	–	–
Pension Loan Scheme Settings	1.1	1,239	666	155	81
COVID-19 Response Package – Age Pension – extension of income support for people overseas who are unable to return home	1.1	3,055	216	104	107
Vaccine Booster Recalibration ('bring forward' booster intervals) (c)	1.2	4,668	–	–	–
Temporarily reinstate initial and complex specialist phone MBS items (c)	1.2	31	–	–	–

**Table 1.3: Additional estimates and other variations to outcomes since 2021-22 Budget (a) (continued)**

	Program impacted	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
<b>Outcome 1</b>					
<b>Annual appropriations</b>					
<b>Changes in Parameters</b>					
(net increase)	1.1, 1.2, 1.3	–	4,057	11,230	26,149
<b>Other Variations (d)</b>					
(net increase)	1.1, 1.2, 1.3	22,056	–	–	843
(net decrease)	1.1, 1.2, 1.3	–	(3,798)	(2,243)	–
<b>Net impact on appropriations for Outcome 1 (departmental)</b>		<b>544,718</b>	<b>72,941</b>	<b>36,435</b>	<b>31,919</b>
<b>Total net impact on appropriations for Outcome 1</b>		<b>544,725</b>	<b>72,953</b>	<b>36,450</b>	<b>31,938</b>

Prepared on a resourcing (i.e. appropriations available) basis.

- (a) Unless otherwise noted, the full measure descriptions appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.
- (b) The financial implications for this measure are not for publication (nfp) due to commercial sensitivities.
- (c) Measure relates to decisions post the 2021-22 MYEFO.
- (d) Other Variations includes any changes to Agency resourcing which do not relate to Measures or Changes in Parameters, including any reprofiling of previously approved Measures.

## 1.5 Breakdown of additional estimates by appropriation bill

The following tables detail the Additional Estimates sought for Services Australia through Appropriation Bills Nos. 3 and 4.

**Table 1.4: Appropriation Bill (No. 3) 2021-22**

	2020-21 Available \$'000	2021-22 Budget \$'000	2021-22 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
<b>Administered items</b>					
<b>Outcome 1</b>	1,691	1,688	1,695	7	–
<b>Total administered</b>	<b>1,691</b>	<b>1,688</b>	<b>1,695</b>	<b>7</b>	<b>–</b>
<b>Departmental programs</b>					
<b>Outcome 1 (a)</b>	5,279,624	4,730,266	5,268,243	537,977	–
<b>Total departmental</b>	<b>5,279,624</b>	<b>4,730,266</b>	<b>5,268,243</b>	<b>537,977</b>	<b>–</b>
<b>Total administered and departmental</b>	<b>5,281,315</b>	<b>4,731,954</b>	<b>5,269,938</b>	<b>537,984</b>	<b>–</b>

(a) The '2021-22 Revised' figure excludes \$1.0 million as a result of Machinery of Government changes as part of 2021-22 MYEFO against *Appropriation Act (No. 1) 2021-22*.

**Table 1.5: Appropriation Bill (No. 4) 2021-22**

	2020-21 Available \$'000	2021-22 Budget \$'000	2021-22 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
<b>Non-operating</b>					
Equity injections	218,985	286,005	324,981	38,976	–
<b>Total non-operating</b>	<b>218,985</b>	<b>286,005</b>	<b>324,981</b>	<b>38,976</b>	<b>–</b>
<b>Total other services</b>	<b>218,985</b>	<b>286,005</b>	<b>324,981</b>	<b>38,976</b>	<b>–</b>



## Section 2: Revisions to outcomes and planned performance

### Changes to outcome statements and programs

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget: Revised outcome statement**

<b>Outcome 1 Statement</b>	<i>Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.</i>
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#### Description of change made at 2021-22 Budget

Services Australia is transitioning to a new outcome statement and key activity structure for performance reporting, which better reflects its journey to become a leader in government service delivery, focused on customer experience. The key activity structure provides the following benefits:

- it reflects Services Australia as one agency, one workforce;
- it provides stronger alignment of Services Australia’s functions, accountabilities, budget, and performance measures; and
- over time, it will reflect the movement from face-to-face and telephony customer services, to the provision of digital customer services.

There is no change to Services Australia’s financial reporting arrangements.

#### Summary of Services Australia’s Key Activities

Key Activity	Title	Description
1	Strategy and Corporate Enabling	Sets Services Australia’s strategic direction and delivers corporate functions including finance, human resources, audit, legal services, property, procurement and shared services.
2	Customer Service Delivery	Designs and delivers a range of government services to Australians through a range of service delivery channels including face-to-face, telephony and digital, and protects the integrity of government outlays.
3	Technology and Transformation	Provision of a robust information and communication technology network and delivers major transformation projects, including ICT shared services.

## 2.1 Budgeted expenses and performance for Outcome 1

**Outcome 1:**  
**Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.**

### Linked programs

<b>Australian Digital Health Agency</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>• Program 1.1 – Digital Health</li> </ul>
<b>Australian Taxation Office</b>
<b>Programs</b>
<ul style="list-style-type: none"> <li>• Program 1.1 – Australian Tax Office</li> <li>• Program 1.12 – Private Health Insurance Rebate</li> </ul>
<b>Australian Transaction Reports and Analysis Centre</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>• Program 1.1 – AUSTRAC</li> </ul>
<b>Australian Trade and Investment Commission (Austrade)</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>• Program 1.2 – Austrade</li> </ul>
<b>Department of Agriculture, Water and the Environment</b>
<b>Program</b>
<ul style="list-style-type: none"> <li>• Program 3.12 – Rural Programs</li> </ul>

**Linked programs for Outcome 1 (continued)**

<b>Department of Education, Skills and Employment</b>
<b>Programs</b> <ul style="list-style-type: none"> <li>• Program 1.1 – Support for the Child Care System</li> <li>• Program 1.2 – Child Care Subsidy</li> <li>• Program 3.1 – Building Skills and Capability</li> <li>• Program 4.1 – Employment Services</li> </ul>
<b>Department of Foreign Affairs and Trade</b>
<b>Programs</b> <ul style="list-style-type: none"> <li>• Program 2.1 – Consular Services</li> <li>• Program 2.2 – Passport Services</li> </ul>
<b>Department of Health</b>
<b>Programs</b> <ul style="list-style-type: none"> <li>• Program 1.1 – Health Research, Coordination and Access</li> <li>• Program 1.3 – Aboriginal and Torres Strait Islander Health</li> <li>• Program 1.4 – Health Workforce</li> <li>• Program 1.5 – Preventive Health and Chronic Disease Support</li> <li>• Program 1.6 – Primary Health Care Quality and Coordination</li> <li>• Program 1.7 – Primary Care Practice Incentives and Medical Indemnity</li> <li>• Program 1.9 – Immunisation</li> <li>• Program 2.1 – Medical Benefits</li> <li>• Program 2.2 – Hearing Services</li> <li>• Program 2.3 – Pharmaceutical Benefits</li> <li>• Program 2.4 – Private Health Insurance</li> <li>• Program 2.5 – Dental Services</li> <li>• Program 2.6 – Health Benefit Compliance</li> <li>• Program 2.7 – Assistance through Aids and Appliances</li> <li>• Program 3.2 – Aged Care Services</li> </ul>

**Linked programs for Outcome 1 (continued)**

<b>Department of Home Affairs</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.2 – National Security and Criminal Justice</li> <li>• Program 1.6 – Emergency Management</li> <li>• Program 2.3 – Refugee, Humanitarian, Settlement and Migrant Services</li> <li>• Program 2.5 – Multicultural Affairs and Citizenship</li> <li>• Program 3.5 – Onshore Compliance and Detention</li> </ul>
<b>Department of Infrastructure, Transport, Regional Development and Communications</b>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 2.1 – Surface Transport</li> </ul>
<b>Department of Social Services</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Family Assistance</li> <li>• Program 1.2 – Support for Seniors</li> <li>• Program 1.3 – Financial Support for People with Disability</li> <li>• Program 1.4 – Financial Support for Carers</li> <li>• Program 1.5 – Working Age Payments</li> <li>• Program 1.6 – Student Payments</li> <li>• Program 2.1 – Families and Communities</li> <li>• Program 3.1 – Disability and Carers</li> <li>• Program 3.2 – National Disability Insurance Scheme</li> </ul>
<b>Department of Veterans’ Affairs</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Veterans' Income Support and Allowances</li> <li>• Program 2.1 – General Medical Consultations and Services</li> <li>• Program 2.2 – Veterans' Hospital Services</li> <li>• Program 2.3 – Veterans' Pharmaceuticals Benefits</li> <li>• Program 2.4 – Veterans' Community Care and Support</li> <li>• Program 2.5 – Veterans' Counselling and Other Health Services</li> <li>• Program 2.6 – Military Rehabilitation and Compensation Acts – Health and Other Care Services</li> </ul>

**Linked programs for Outcome 1 (continued)**

<b>National Disability Insurance Agency</b>
<p><b>Programs</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Reasonable and necessary support for participants</li> <li>• Program 1.3 – Agency costs</li> </ul>
<b>National Indigenous Australians Agency</b>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy</li> </ul>
<b>Organ and Tissue Authority</b>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – A Nationally Coordinated System for Organ and Tissue Donation for Transplantation</li> </ul>
<b>Professional Services Review</b>
<p><b>Program</b></p> <ul style="list-style-type: none"> <li>• Program 1.1 – Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme</li> </ul>
<p><b>Contribution made by Outcome 1</b>                      Outcome 1 contributes to the linked programs above by the provision of a range of information, services and payments on behalf of the entities listed within Australia and where applicable, overseas.</p>

**Budgeted expenses for Outcome 1 – Key Activities**

As outlined in Section 2, Services Australia is reporting its budget and performance measures against a new key activity structure (which reflects Services Australia as one agency, one workforce, and provides alignment between functions, accountabilities, budgets, and performance measures), and the current program structure.

Table 2.1.1 below shows Services Australia’s 2021-22 expenses (on an accrual basis) to achieve its outcome and key activities by Administered and Departmental funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1 – Key Activities**

<b>Services Australia Outcome Statement</b>		
Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.		
Departmental Expenses: \$5,737.1 million Administered Expenses: \$1,761.3 million		
<b>Key Activity 1</b>	<b>Key Activity 2</b>	<b>Key Activity 3</b>
<b>Strategy and Corporate Enabling</b>	<b>Customer Service Delivery</b>	<b>Technology and Transformation</b>
Departmental Expenses: \$1,089.2 million	Departmental Expenses: \$2,990.8 million Administered Expenses: \$1,761.3 million	Departmental Expenses: \$1,657.1 million
<b>Key Activity Purpose</b>		
Sets Services Australia’s strategic direction and delivers corporate functions including finance, human resources, audit, legal services, property, procurement and shared services.	Designs and delivers a range of government services to Australians through a range of service delivery channels including face-to-face, telephony and digital, and protects the integrity of government outlays.	Provision of a robust information and communication technology network and delivers major transformation projects, including ICT shared services.

### Performance measure for Outcome 1 – Key Activities

Services Australia has prepared seven new performance measures designed to reflect it as an executive agency established to deliver a broad range of services on behalf of Government. They align with the Services Australia focus on customer centricity and one agency, one workforce, and provide an ability to continue to measure performance even as the range of services it delivers, grows and changes.

The new performance measures are designed to be scalable and to demonstrate service delivery performance and customer experience, across the range of payments and services. Performance against these key activities will be first reported in the 2022-23 Social Services Portfolio Budget Statements.

Table 2.1.2 below details the performance measure for each key activity associated with Outcome 1.

**Table 2.1.2: Performance measure for Outcome 1 – Key Activities**

<b>Outcome 1 – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.</b>				
<b>Key Activities performance information for 2021-22 and beyond</b>				
<b>Performance measure</b>	<b>2021-22</b>	<b>2022-23</b>	<b>2023-24</b>	<b>2024-25</b>
<b>Key Activity 1 – Strategy and Corporate Enabling</b>	<b>Targets</b>			
Customer Satisfaction	≥85 out of 100	≥85 out of 100	≥85 out of 100	≥85 out of 100
Customer Trust	Establish a baseline during 2021-22	≥ previous year result	≥ previous year result	≥ previous year result
<b>Key Activity 2 – Customer Service Delivery</b>	<b>Targets (per cent)</b>			
Payment Quality	≥98	≥98	≥98	≥98
Customers served within 15 minutes	≥80	≥80	≥80	≥80
Work processed within timeliness standards	≥90	≥90	≥90	≥90

**Table 2.1.2: Performance measure for Outcome 1 – Key Activities (continued)**

<b>Outcome 1 – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.</b>				
<b>Performance measure</b>	<b>2021-22</b>	<b>2022-23</b>	<b>2023-24</b>	<b>2024-25</b>
<b>Key Activity 3 – Technology and Transformation</b>	<b>Targets (per cent)</b>			
Availability of digital channels	≥98	≥98.5	≥99	≥99
Self-managed work completed digitally	≥80	≥81	≥82	≥83
<b>Purpose</b>	To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of Government.			
The performance measures outlined above contribute to the delivery of Programs 1.1, 1.2 and 1.3.				



**Budgeted expenses for Outcome 1 – Programs**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.1.3: Budgeted expenses for Outcome 1 – Programs**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Program 1.1 – Services to the Community – Social Security and Welfare</b>					
Departmental expenses					
Departmental appropriation	3,647,024	3,621,497	2,647,256	2,412,228	2,397,159
s74 External Revenue (a)	187,483	206,114	167,285	154,909	149,656
Expenses not requiring appropriation in the Budget year (b)	633,802	609,073	589,730	541,361	490,174
<b>Departmental Total</b>	<b>4,468,309</b>	<b>4,436,684</b>	<b>3,404,271</b>	<b>3,108,498</b>	<b>3,036,989</b>
<b>Total expenses for program 1.1</b>	<b>4,468,309</b>	<b>4,436,684</b>	<b>3,404,271</b>	<b>3,108,498</b>	<b>3,036,989</b>
<b>Program 1.2 – Services to the Community – Health</b>					
Departmental expenses					
Departmental appropriation	562,148	718,542	556,422	511,303	527,052
s74 External Revenue (a)	33,798	31,501	33,339	9,956	8,781
Expenses not requiring appropriation in the Budget year (b)	111,813	118,670	124,541	107,406	99,440
<b>Departmental Total</b>	<b>707,759</b>	<b>868,713</b>	<b>714,302</b>	<b>628,665</b>	<b>635,273</b>
<b>Total expenses for program 1.2</b>	<b>707,759</b>	<b>868,713</b>	<b>714,302</b>	<b>628,665</b>	<b>635,273</b>
<b>Program 1.3 – Child Support</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,660	1,695	1,728	1,756	1,786
Special accounts					
Child Support special account	1,668,342	1,708,678	1,728,265	1,757,581	1,787,270
Expenses not requiring appropriation in the Budget year (b)	70,411	50,945	75,668	76,059	76,453
<b>Administered Total</b>	<b>1,740,413</b>	<b>1,761,318</b>	<b>1,805,661</b>	<b>1,835,396</b>	<b>1,865,509</b>
Departmental expenses					
Departmental appropriation	364,842	369,285	371,352	374,036	378,495
s74 External Revenue (a)	1,559	1,697	1,697	1,697	1,697
Expenses not requiring appropriation in the Budget year (b)	66,297	60,710	64,391	58,204	52,568
<b>Departmental Total</b>	<b>432,698</b>	<b>431,692</b>	<b>437,440</b>	<b>433,937</b>	<b>432,760</b>
<b>Total expenses for program 1.3</b>	<b>2,173,111</b>	<b>2,193,010</b>	<b>2,243,101</b>	<b>2,269,333</b>	<b>2,298,269</b>

**Table 2.1.3: Budgeted expenses for Outcome 1 (continued)**

	2020-21 Actual expenses \$'000	2021-22 Revised estimated expenses \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Outcome 1 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,660	1,695	1,728	1,756	1,786
Special accounts					
Child Support special account	1,668,342	1,708,678	1,728,265	1,757,581	1,787,270
Expenses not requiring appropriation in the Budget year (b)	70,411	50,945	75,668	76,059	76,453
<b>Administered Total</b>	<b>1,740,413</b>	<b>1,761,318</b>	<b>1,805,661</b>	<b>1,835,396</b>	<b>1,865,509</b>
Departmental expenses					
Departmental appropriation	4,574,014	4,709,324	3,575,030	3,297,567	3,302,706
s74 External Revenue (a)	222,840	239,312	202,321	166,562	160,134
Expenses not requiring appropriation in the Budget year (b)	811,912	788,453	778,662	706,971	642,182
<b>Departmental Total</b>	<b>5,608,766</b>	<b>5,737,089</b>	<b>4,556,013</b>	<b>4,171,100</b>	<b>4,105,022</b>
<b>Total expenses for Outcome 1</b>	<b>7,349,179</b>	<b>7,498,407</b>	<b>6,361,674</b>	<b>6,006,496</b>	<b>5,970,531</b>

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act, adjusted for \$15.0 million per annum for the purchase of non-financial assets.

(b) 'Expenses not requiring appropriation in the Budget year' is made up of depreciation, amortisation, resources received free of charge, write-down and impairment of assets, and non-cash adjustments to make-good provisions.

**Table 2.1.4: Performance measure for Outcome 1 – Programs**

Table 2.1.4 below details the performance measure for each program associated with Outcome 1. As part of Services Australia’s transition to a new key activity structure for performance reporting, targets are included for the 2021–22 financial year only.

Table 2.1.4 below sets out measures, some of which are also reflected in aggregate in the performance measure for key activities.

<b>Outcome 1</b> – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.		
<b>Program 1.1 – Services to the Community – Social Security and Welfare</b> – Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government.		
<b>Delivery</b>	Services Australia provides social security and welfare payments and services to the community through service centres located across Australia, online services and smart centres.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
<b>Customer satisfaction</b>		
2021-22	Customer satisfaction: achievement of customer satisfaction standards.	Greater than or equal to 85 out of 100
<b>Correct payments</b>		
2021-22	Achievement of payment quality standards: Centrelink: delivery of correct customer payments.	Greater than or equal to 95 per cent
	Internal reviews: percentage of decision reviews requested by Centrelink customers finalised within standard.	Greater than or equal to 70 per cent
	Achievement of payment integrity standards: Centrelink: debt under recovery.	Greater than or equal to 60 per cent

**Table 2.1.4: Performance measure for Outcome 1 – Programs (continued)**

<b>Program 1.1 – Services to the Community – Social Security and Welfare – Services Australia</b> supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government.		
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
<b>Ease and timeliness of service</b>		
2021-22	Achievement of face-to-face service level standards: average wait time.	Less than or equal to 15 minutes
	Achievement of telephony service level standards: average speed of answer.	Less than or equal to 16 minutes
	Achievement of processing service level standards: claims processed within standard.	Greater than or equal to 82 per cent
<b>Customers interacting digitally</b>		
2021-22	Achievement of digital service level standards: interactions completed through digital channels.	Greater than or equal to 5 per cent increase
	Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access.	Greater than or equal to 98 per cent
<b>Purpose</b>	To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government.	
<b>Material changes to Program 1.1:</b> Nil.		

**Table 2.1.4: Performance measure for Outcome 1 – Programs (continued)**

<b>Program 1.2 – Services to the Community – Health</b> – Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to health payments and services on behalf of the Australian Government.		
<b>Delivery</b>	Services Australia provides health payments and services to the community and systems that support the delivery of services by providers and business through service centres located across Australia, online services and smart centres.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
<b>Customer satisfaction</b>		
2021-22	Satisfaction with Medicare provider service delivery: practitioners, pharmacists and practice managers.	Greater than or equal to 70 per cent
	Customer satisfaction: achievement of customer satisfaction standards.	Greater than or equal to 85 out of 100
<b>Correct payments</b>		
2021-22	Achievement of payment quality standards: Medicare: delivery of accurate medical benefits and services.	Greater than or equal to 98 per cent
<b>Ease and timeliness of service</b>		
2021-22	Achievement of face-to-face service level standards: average wait time.	Less than or equal to 15 minutes
	Achievement of telephony service level standards: average speed of answer – Pharmaceutical Benefits Scheme authorities.	Less than or equal to 30 seconds
	Achievement of telephony service level standards: average speed of answer – providers.	Less than or equal to 2 minutes
	Achievement of telephony service level standards: average speed of answer – customers.	Less than or equal to 7 minutes
	Achievement of processing service level standards: claims processed within standard.	Greater than or equal to 82 per cent
<b>Customers interacting digitally</b>		
2021-22	Achievement of digital service level standards: Medicare Benefits Schedule digital claiming rate.	Greater than or equal to 97 per cent
	Achievement of digital service level standards: interactions completed via digital channels.	Greater than or equal to 5 per cent increase
	Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access.	Greater than or equal to 98 per cent
<b>Purpose</b>	To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government.	
<b>Material changes to Program 1.2:</b> Nil.		

**Table 2.1.4: Performance measure for Outcome 1 – Programs (continued)**

<b>Program 1.3 – Child Support</b> – The Child Support program is designed to ensure that both parents contribute to the cost of their children, according to their capacity.		
<b>Delivery</b>	Services Australia assists separated and separating parents by the collection and disbursement of child support payments through online services and smart centres.	
<b>Performance information</b>		
<b>Year</b>	<b>Performance measure</b>	<b>Targets</b>
<b>Customer satisfaction</b>		
2021-22	Customer satisfaction: achievement of customer satisfaction standards.	Greater than or equal to 85 out of 100
<b>Correct payments</b>		
2021-22	Child Support collection: percentage of domestic active paying parents with less than one month Child Support liability outstanding.	Greater than or equal to 63 per cent
	Achievement of payment quality standards: Child Support: debt under arrangement.	Greater than or equal to 42 per cent
<b>Ease and timeliness of service</b>		
2021-22	Achievement of telephony service level standards: average speed of answer.	Less than or equal to 3 minutes
	Achievement of processing service level standards – registrations processed within standard.	Greater than or equal to 82 per cent
<b>Customers interacting digitally</b>		
2021-22	Achievement of digital service level standards: interactions completed via digital channels.	Greater than or equal to 5 per cent increase
	Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access.	Greater than or equal to 98 per cent
<b>Purpose</b>	To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government.	
<b>Material changes to Program 1.3:</b> Nil.		

## Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

#### Estimates of special account flows

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by Services Australia.

**Table 3.1: Estimates of special account flows and balances**

	Outcome	Opening balance \$'000	Receipts \$'000	Payments \$'000	Adjustments \$'000	Closing balance \$'000
Child Support Account (A)	1					
<b>2021-22</b>		<b>61,266</b>	<b>1,630,590</b>	<b>(1,679,457)</b>	<b>48,867</b>	<b>61,266</b>
2020-21		78,707	1,659,025	(1,684,127)	7,661	61,266
Recovery of Compensation for Health Care & Other Services Special Account (A)	1					
<b>2021-22</b>		<b>161,979</b>	<b>457,392</b>	<b>(457,392)</b>	<b>–</b>	<b>161,979</b>
2020-21		111,827	416,257	(351,377)	(14,728)	161,979
Services for Other Entities and Trust Moneys – Special Account (A) & (D)	1					
<b>2021-22</b>		<b>20</b>	<b>900</b>	<b>(900)</b>	<b>–</b>	<b>20</b>
2020-21		34	283	(297)	–	20
<b>Total special accounts</b>						
<b>2021-22 Budget estimate</b>		<b>223,265</b>	<b>2,088,882</b>	<b>(2,137,749)</b>	<b>48,867</b>	<b>223,265</b>
<i>Total special accounts</i>						
2020-21 actual		190,568	2,075,565	(2,035,801)	(7,067)	223,265

(A) = Administered

(D) = Departmental

## 3.2 Budgeted financial statements

### 3.2.1 Analysis of budgeted financial statements

Detailed analysis of budgeted financial statements was included within pages 247-258 of the Portfolio Budget Statements 2021-22, Budget Related Paper No. 1.12 Social Services Portfolio.

Changes within the budgeted financial statements since 2021-22 Budget are the result of new measures or other budget variations, which have been detailed in Table 1.3, or category reclassifications.

### 3.2.2 Budgeted financial statements

**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

	2020-21 Actual	2021-22 Revised budget	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>EXPENSES</b>					
Employee benefits	2,837,457	3,051,413	2,249,369	2,248,781	2,365,156
Suppliers	1,848,304	1,874,430	1,512,582	1,198,597	1,078,756
Depreciation and amortisation	764,775	785,772	775,969	704,267	639,360
Finance costs	25,646	22,223	14,783	16,084	18,338
Write-down and impairment of assets	15,464	–	–	–	–
Other expenses	117,120	3,251	3,310	3,371	3,412
<b>Total expenses</b>	<b>5,608,766</b>	<b>5,737,089</b>	<b>4,556,013</b>	<b>4,171,100</b>	<b>4,105,022</b>
<b>LESS:</b>					
<b>OWN SOURCE INCOME</b>					
<b>Own-source revenue</b>					
Rendering of services	209,285	227,360	190,189	154,247	147,623
Rental income	13,555	11,952	12,132	12,315	12,511
Resources received free of charge	19,883	2,060	2,060	2,060	2,170
<b>Total own-source revenue</b>	<b>242,723</b>	<b>241,372</b>	<b>204,381</b>	<b>168,622</b>	<b>162,304</b>
<b>Gains</b>					
Other gains	11,741	–	–	–	–
<b>Total gains</b>	<b>11,741</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total own-source income</b>	<b>254,464</b>	<b>241,372</b>	<b>204,381</b>	<b>168,622</b>	<b>162,304</b>
<b>Net (cost of)/contribution by services</b>	<b>(5,354,302)</b>	<b>(5,495,717)</b>	<b>(4,351,632)</b>	<b>(4,002,478)</b>	<b>(3,942,718)</b>
Revenue from government	5,088,583	5,096,145	3,959,543	3,668,301	3,644,846
<b>Surplus/(deficit) attributable to the Australian Government</b>	<b>(265,719)</b>	<b>(399,572)</b>	<b>(392,089)</b>	<b>(334,177)</b>	<b>(297,872)</b>
<b>OTHER COMPREHENSIVE INCOME</b>					
Changes in asset revaluation surplus	25,240	–	–	–	–
<b>Total other comprehensive income</b>	<b>25,240</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>(240,479)</b>	<b>(399,572)</b>	<b>(392,089)</b>	<b>(334,177)</b>	<b>(297,872)</b>



**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

**Note: Impact of net cash appropriation arrangements**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>Total comprehensive income/(loss) – as per the statement of comprehensive income</b>	<b>(240,479)</b>	<b>(399,572)</b>	<b>(392,089)</b>	<b>(334,177)</b>	<b>(297,872)</b>
plus: depreciation/amortisation of assets funded through appropriations (departmental capital budget funding and/or equity injections) (a)	371,410	395,937	388,059	329,016	290,848
plus: depreciation/amortisation expenses for ROU assets (b)	393,365	389,835	387,910	375,251	348,512
less: lease principal repayments (b)	(363,953)	(371,200)	(368,880)	(355,090)	(326,488)
<b>Net Cash Operating Surplus/(Deficit)</b>	<b>160,343</b>	<b>15,000</b>	<b>15,000</b>	<b>15,000</b>	<b>15,000</b>

Prepared on Australian Accounting Standards basis.

(a) From 2010-11, the Government introduced the net cash appropriation arrangement that provided non-corporate Commonwealth entities with a separate departmental capital budget (DCB) under Appropriation Act (No. 1) or Bill (No. 3). This replaced revenue appropriations provided under Appropriation Act (No. 1) or Bill (No. 3) used for depreciation/amortisation expenses. For information regarding DCBs, refer to Table 3.6 Departmental Capital Budget Statement.

(b) Applies leases under AASB 16 Leases.

**Table 3.3: Budgeted departmental balance sheet (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	20,637	20,637	20,637	20,637	20,637
Trade and other receivables	1,420,677	1,201,609	1,190,461	1,205,656	1,221,435
<b>Total financial assets</b>	<b>1,441,314</b>	<b>1,222,246</b>	<b>1,211,098</b>	<b>1,226,293</b>	<b>1,242,072</b>
<b>Non-financial assets</b>					
Land and buildings	2,304,048	2,071,086	2,265,619	2,327,156	2,330,214
Property, plant and equipment	430,424	433,417	490,219	484,749	517,114
Software	753,073	936,673	887,244	759,677	653,001
Other non-financial assets	127,459	157,259	141,948	121,374	121,374
<b>Total non-financial assets</b>	<b>3,615,004</b>	<b>3,598,435</b>	<b>3,785,030</b>	<b>3,692,956</b>	<b>3,621,703</b>
<b>Total assets</b>	<b>5,056,318</b>	<b>4,820,681</b>	<b>4,996,128</b>	<b>4,919,249</b>	<b>4,863,775</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Suppliers	178,642	206,345	176,777	155,294	145,393
Employee benefits	62,940	62,899	69,645	69,815	78,634
Other payables	7,315	7,315	7,315	7,315	7,315
<b>Total payables</b>	<b>248,897</b>	<b>276,559</b>	<b>253,737</b>	<b>232,424</b>	<b>231,342</b>
<b>Interest bearing liabilities</b>					
Leases	2,118,385	1,891,816	2,150,338	2,213,928	2,241,138
<b>Total interest bearing liabilities</b>	<b>2,118,385</b>	<b>1,891,816</b>	<b>2,150,338</b>	<b>2,213,928</b>	<b>2,241,138</b>
<b>Provisions</b>					
Employee provisions	844,632	799,656	795,879	811,660	828,521
Other provisions	152,587	40,713	40,853	41,006	41,006
<b>Total provisions</b>	<b>997,219</b>	<b>840,369</b>	<b>836,732</b>	<b>852,666</b>	<b>869,527</b>
<b>Total liabilities</b>	<b>3,364,501</b>	<b>3,008,744</b>	<b>3,240,807</b>	<b>3,299,018</b>	<b>3,342,007</b>
<b>Net assets</b>	<b>1,691,817</b>	<b>1,811,937</b>	<b>1,755,321</b>	<b>1,620,231</b>	<b>1,521,768</b>
<b>EQUITY*</b>					
<b>Parent entity interest</b>					
Contributed equity	3,332,760	3,852,452	4,187,925	4,387,012	4,586,421
Reserves	240,985	240,985	240,985	240,985	240,985
Accumulated deficit	(1,881,928)	(2,281,500)	(2,673,589)	(3,007,766)	(3,305,638)
<b>Total parent entity interest</b>	<b>1,691,817</b>	<b>1,811,937</b>	<b>1,755,321</b>	<b>1,620,231</b>	<b>1,521,768</b>
<b>Total equity</b>	<b>1,691,817</b>	<b>1,811,937</b>	<b>1,755,321</b>	<b>1,620,231</b>	<b>1,521,768</b>

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after the deduction of liabilities.

**Table 3.4: Departmental statement of changes in equity – summary of movement (Budget year 2021-22)**

	Retained earnings \$'000	Asset revaluation reserve \$'000	Contributed equity/ capital \$'000	Total equity \$'000
<b>Opening balance as at 1 July 2021</b>				
Balance carried forward from previous period	(1,881,928)	240,985	3,332,760	1,691,817
<b>Adjusted opening balance</b>	<b>(1,881,928)</b>	<b>240,985</b>	<b>3,332,760</b>	<b>1,691,817</b>
<b>Comprehensive income</b>				
Surplus/(deficit) for the period	(399,572)	–	–	(399,572)
<b>Total comprehensive income</b>	<b>(399,572)</b>	<b>–</b>	<b>–</b>	<b>(399,572)</b>
<b>Transactions with owners</b>				
<b>Contribution by owners</b>				
Equity Injection – Appropriation	–	–	324,981	324,981
Departmental capital budget	–	–	194,711	194,711
<b>Sub-total transactions with owners</b>	<b>–</b>	<b>–</b>	<b>519,692</b>	<b>519,692</b>
<b>Closing balance attributable to the Australian Government</b>	<b>(2,281,500)</b>	<b>240,985</b>	<b>3,852,452</b>	<b>1,811,937</b>

Prepared on Australian Accounting Standards basis.

**Table 3.5: Budgeted departmental statement of cash flows (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Appropriations	5,566,971	5,793,813	4,389,849	4,032,461	3,992,391
Rendering of services (a)	236,983	240,829	209,199	166,657	160,579
Net GST received	265,042	260,337	216,866	170,632	156,017
Other (b)	105,128	–	–	–	–
<b>Total cash received</b>	<b>6,174,124</b>	<b>6,294,979</b>	<b>4,815,914</b>	<b>4,369,750</b>	<b>4,308,987</b>
<b>Cash used</b>					
Employees	2,837,712	3,123,859	2,246,400	2,232,830	2,339,476
Suppliers	2,248,137	2,107,375	1,741,645	1,368,852	1,242,504
Interest payments on lease liability	25,340	13,730	14,150	15,440	17,639
Amounts transferred to Official Public Account	607,446	540,197	426,036	379,450	363,769
Other	5,506	123,618	3,802	3,088	4,111
<b>Total cash used</b>	<b>5,724,141</b>	<b>5,908,779</b>	<b>4,432,033</b>	<b>3,999,660</b>	<b>3,967,499</b>
<b>Net cash from/(used by) operating activities</b>	<b>449,983</b>	<b>386,200</b>	<b>383,881</b>	<b>370,090</b>	<b>341,488</b>
<b>INVESTING ACTIVITIES</b>					
<b>Cash received</b>					
Proceeds from sales of property, plant and equipment	293	–	–	–	–
<b>Total cash received</b>	<b>293</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
<b>Cash used</b>					
Purchase of property, plant, and equipment and intangibles	448,978	594,772	350,474	214,087	214,409
<b>Total cash used</b>	<b>448,978</b>	<b>594,772</b>	<b>350,474</b>	<b>214,087</b>	<b>214,409</b>
<b>Net cash from/(used by) investing activities</b>	<b>(448,685)</b>	<b>(594,772)</b>	<b>(350,474)</b>	<b>(214,087)</b>	<b>(214,409)</b>
<b>FINANCING ACTIVITIES</b>					
<b>Cash received</b>					
Contributed equity (c)	362,497	579,772	335,473	199,087	199,409
<b>Total cash received</b>	<b>362,497</b>	<b>579,772</b>	<b>335,473</b>	<b>199,087</b>	<b>199,409</b>
<b>Cash used</b>					
Principal payments on lease liability	363,953	371,200	368,880	355,090	326,488
<b>Total cash used</b>	<b>363,953</b>	<b>371,200</b>	<b>368,880</b>	<b>355,090</b>	<b>326,488</b>
<b>Net cash from/(used by) financing activities</b>	<b>(1,456)</b>	<b>208,572</b>	<b>(33,407)</b>	<b>(156,003)</b>	<b>(127,079)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(158)</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Cash and cash equivalents at the beginning of the reporting period	20,795	20,637	20,637	20,637	20,637
<b>Cash and cash equivalents at the end of the reporting period</b>	<b>20,637</b>	<b>20,637</b>	<b>20,637</b>	<b>20,637</b>	<b>20,637</b>

Prepared on Australian Accounting Standards basis.

(a) Cash received for rendering of services excludes GST.

(b) Receipts for pass-through costs are estimated as net expense payments for the revised budget and forward estimate periods.

(c) Cash received for contributed equity in 2021-22 includes \$60.0 million relating to movement of funds from 2020-21 to 2021-22.

**Table 3.6: Departmental capital budget statement (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>NEW CAPITAL APPROPRIATIONS</b>					
Capital Budget – Act No. 1 and Bill No. 3 (DCB)	195,567	194,711	195,907	197,119	199,181
Equity Injections – Act No. 2 and Bill No. 4	218,985	324,981	139,567	1,968	228
<b>Total new capital appropriations</b>	<b>414,552</b>	<b>519,692</b>	<b>335,474</b>	<b>199,087</b>	<b>199,409</b>
<i>Provided for:</i>					
<i>Purchase of non-financial assets</i>	<i>414,552</i>	<i>519,692</i>	<i>335,474</i>	<i>199,087</i>	<i>199,409</i>
<b>Total Items</b>	<b>414,552</b>	<b>519,692</b>	<b>335,474</b>	<b>199,087</b>	<b>199,409</b>
<b>PURCHASE OF NON-FINANCIAL ASSETS</b>					
Funded by capital appropriations (a)	165,930	325,061	139,567	1,968	228
Funded by capital appropriation – DCB (b)	196,567	254,711	195,907	197,119	199,181
Funded internally from departmental resources (c)	86,481	15,000	15,000	15,000	15,000
<b>TOTAL</b>	<b>448,978</b>	<b>594,772</b>	<b>350,474</b>	<b>214,087</b>	<b>214,409</b>
<b>RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE</b>					
Total purchases	448,978	594,772	350,474	214,087	214,409
plus increase in payables	21,070	–	–	–	–
<b>Total cash used to acquire assets</b>	<b>470,048</b>	<b>594,772</b>	<b>350,474</b>	<b>214,087</b>	<b>214,409</b>

Prepared on Australian Accounting Standards basis.

(a) Includes current Appropriation Bill (No. 4) and prior Appropriation Act No. 2/4/6 appropriations.

(b) Includes purchases from current and previous years' departmental capital budgets (DCBs).

(c) Includes funding from s74 receipts.

**Table 3.7: Statement of departmental asset movements (Budget year 2021-22)**

	Land	Buildings	Other property, plant and equipment	Computer software and intangibles	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>As at 1 July 2021</b>					
Gross book value	4,209	327,709	539,897	1,640,113	2,511,928
Gross book value – ROU assets	1,059	2,707,427	121,487	–	2,829,973
Accumulated depreciation/amortisation and impairment	–	(26,767)	(172,198)	(887,040)	(1,086,005)
Accumulated depreciation/amortisation and impairment – ROU assets	(67)	(709,522)	(58,762)	–	(768,351)
<b>Opening net book balance</b>	<b>5,201</b>	<b>2,298,847</b>	<b>430,424</b>	<b>753,073</b>	<b>3,487,545</b>
<b>CAPITAL ASSET ADDITIONS</b>					
<b>Estimated expenditure on new or replacement assets</b>					
By purchase – appropriation equity (a)	–	50,282	101,382	233,397	385,061
By purchase – appropriation ordinary annual services (b)	–	24,472	52,718	117,521	194,711
By purchase – appropriation ordinary annual services – ROU assets	–	140,247	4,384	–	144,631
By purchase – other	–	–	15,000	–	15,000
<b>Total additions</b>	<b>–</b>	<b>215,001</b>	<b>173,484</b>	<b>350,918</b>	<b>739,403</b>
<b>Other movements</b>					
Depreciation/amortisation expense	–	(90,276)	(138,343)	(167,318)	(395,937)
Depreciation/amortisation on ROU assets	(35)	(357,652)	(32,148)	–	(389,835)
<b>Total other movements</b>	<b>(35)</b>	<b>(447,928)</b>	<b>(170,491)</b>	<b>(167,318)</b>	<b>(785,772)</b>
<b>As at 30 June 2022</b>					
Gross book value	4,209	402,463	708,997	1,991,031	3,106,700
Gross book value – ROU assets	1,059	2,847,674	125,871	–	2,974,604
Accumulated depreciation/amortisation and impairment	–	(117,043)	(310,541)	(1,054,358)	(1,481,942)
Accumulated depreciation/amortisation and impairment – ROU assets	(102)	(1,067,174)	(90,910)	–	(1,158,186)
<b>Closing net book balance</b>	<b>5,166</b>	<b>2,065,920</b>	<b>433,417</b>	<b>936,673</b>	<b>3,441,176</b>

Prepared on Australian Accounting Standards basis.

(a) 'Appropriation equity' refers to equity injections or Administered Assets and Liabilities appropriations provided through *Appropriation Act (No. 2) 2021-22* and *Appropriation Bill (No. 4) 2021-22*.

(b) 'Appropriation ordinary annual services' refers to funding provided through *Appropriation Act (No. 1) 2021-22* and *Appropriation Bill (No. 3) 2021-22*.

**Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)**

	2020-21 Actual	2021-22 Revised budget	2022-23 Forward estimate	2023-24 Forward estimate	2024-25 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>EXPENSES ADMINISTERED ON BEHALF OF GOVERNMENT</b>					
Child support maintenance expense	1,670,002	1,710,373	1,729,993	1,759,337	1,789,056
Write-down and impairment of assets	70,411	50,945	75,668	76,059	76,453
<b>Total expenses administered on behalf of Government</b>	<b>1,740,413</b>	<b>1,761,318</b>	<b>1,805,661</b>	<b>1,835,396</b>	<b>1,865,509</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
<b>Non-taxation revenue</b>					
Child support maintenance revenue	1,725,267	1,764,625	1,795,654	1,825,389	1,855,503
Compensation recovery for health care services	40,168	51,587	51,587	51,587	51,587
Fees and fines	9,264	9,238	9,402	9,560	9,719
Other revenue	217	330	330	330	330
<b>Total non-taxation revenue</b>	<b>1,774,916</b>	<b>1,825,780</b>	<b>1,856,973</b>	<b>1,886,866</b>	<b>1,917,139</b>
<b>Total own-source revenue administered on behalf of Government</b>	<b>1,774,916</b>	<b>1,825,780</b>	<b>1,856,973</b>	<b>1,886,866</b>	<b>1,917,139</b>
<b>Gains</b>					
Other gains	15,163	12,164	10,000	10,000	10,000
<b>Total gains administered on behalf of Government</b>	<b>15,163</b>	<b>12,164</b>	<b>10,000</b>	<b>10,000</b>	<b>10,000</b>
<b>Total own-sourced income administered on behalf of Government</b>	<b>1,790,079</b>	<b>1,837,944</b>	<b>1,866,973</b>	<b>1,896,866</b>	<b>1,927,139</b>
<b>Net contribution by services</b>	<b>49,666</b>	<b>76,626</b>	<b>61,312</b>	<b>61,470</b>	<b>61,630</b>
<b>Surplus before income tax</b>	<b>49,666</b>	<b>76,626</b>	<b>61,312</b>	<b>61,470</b>	<b>61,630</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>49,666</b>	<b>76,626</b>	<b>61,312</b>	<b>61,470</b>	<b>61,630</b>

Prepared on Australian Accounting Standards basis.

**Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	223,265	223,265	223,265	223,265	223,265
Child support receivables	1,212,997	1,310,238	1,381,858	1,454,575	1,528,403
Trade and other receivables	15,091	14,805	14,805	14,805	14,805
<b>Total financial assets</b>	<b>1,451,353</b>	<b>1,548,308</b>	<b>1,619,928</b>	<b>1,692,645</b>	<b>1,766,473</b>
<b>Total assets administered on behalf of Government</b>	<b>1,451,353</b>	<b>1,548,308</b>	<b>1,619,928</b>	<b>1,692,645</b>	<b>1,766,473</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Child support and other payables	35,336	35,336	35,336	35,336	35,336
Recovery of compensation payable	7,805	7,805	7,805	7,805	7,805
Child support payments received in advance	25,941	25,941	25,941	25,941	25,941
<b>Total payables</b>	<b>69,082</b>	<b>69,082</b>	<b>69,082</b>	<b>69,082</b>	<b>69,082</b>
<b>Provisions</b>					
Child support provisions	1,211,114	1,292,592	1,364,213	1,436,931	1,510,759
Recovery of compensation provisions	152,269	152,269	152,269	152,269	152,269
<b>Total provisions</b>	<b>1,363,383</b>	<b>1,444,861</b>	<b>1,516,482</b>	<b>1,589,200</b>	<b>1,663,028</b>
<b>Total liabilities administered on behalf of Government</b>	<b>1,432,465</b>	<b>1,513,943</b>	<b>1,585,564</b>	<b>1,658,282</b>	<b>1,732,110</b>
<b>Net assets/(liabilities)</b>	<b>18,888</b>	<b>34,365</b>	<b>34,364</b>	<b>34,363</b>	<b>34,363</b>

Prepared on Australian Accounting Standards basis.



**Table 3.10: Schedule of budgeted administered cash flows (for the period ended 30 June)**

	2020-21 Actual \$'000	2021-22 Revised budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Child support	1,676,405	1,638,907	1,668,548	1,696,953	1,725,721
Health compensation	416,623	458,142	468,433	480,125	492,109
<b>Total cash received</b>	<b>2,093,028</b>	<b>2,097,049</b>	<b>2,136,981</b>	<b>2,177,078</b>	<b>2,217,830</b>
<b>Cash used</b>					
Child support	1,662,456	1,629,495	1,658,972	1,687,219	1,715,828
Health compensation	313,098	406,405	416,696	428,388	440,372
<b>Total cash used</b>	<b>1,975,554</b>	<b>2,035,900</b>	<b>2,075,668</b>	<b>2,115,607</b>	<b>2,156,200</b>
<b>Net cash from/(used by) operating activities</b>	<b>117,474</b>	<b>61,149</b>	<b>61,313</b>	<b>61,471</b>	<b>61,630</b>
<b>Net increase/(decrease) in cash held</b>	<b>117,474</b>	<b>61,149</b>	<b>61,313</b>	<b>61,471</b>	<b>61,630</b>
Cash and cash equivalents at beginning of reporting period	159,979	223,265	223,265	223,265	223,265
Cash from Official Public Account for:					
– Appropriations	33,424	51,162	52,079	52,954	53,844
<b>Total cash from Official Public Account</b>	<b>33,424</b>	<b>51,162</b>	<b>52,079</b>	<b>52,954</b>	<b>53,844</b>
Cash to Official Public Account for:					
– Appropriations	33,424	51,162	52,079	52,954	53,844
– Special accounts	31,121	42,679	42,515	42,357	42,198
– Other	23,067	18,470	18,798	19,114	19,432
<b>Total cash to Official Public Account</b>	<b>87,612</b>	<b>112,311</b>	<b>113,392</b>	<b>114,425</b>	<b>115,474</b>
<b>Cash and cash equivalents at end of reporting period</b>	<b>223,265</b>	<b>223,265</b>	<b>223,265</b>	<b>223,265</b>	<b>223,265</b>

Prepared on Australian Accounting Standards basis.



## Portfolio glossary

Accrual accounting	System of accounting in which items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid.
Additional estimates	Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts.
Administered funds	Usually, the funds or expenses an entity manages on behalf of the Government.
Administered items	Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right.
Annual appropriation	Two appropriation Bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations.
Appropriation	An amount of public money Parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts.
Appropriation Bill (No. 1)	The Bill proposes spending from the CRF for the ordinary annual services of Government. Once the Bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 1).

Appropriation Bill (No. 2)	This bill proposes spending from the CRF for purposes other than the ordinary annual services of Government. Under existing arrangements between the two Houses of Parliament (the 'Compact'), this Bill includes appropriation funding of administered expenses for new outcomes, for payments to the states and territories, and for departmental or administered capital. Funding for extensions to existing programs can be included in Appropriation Bill (No. 1). Once the bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 2).
Appropriation Bills (No. 3 and No. 4)	If an amount provided in Appropriation Acts (No.1 or No. 2) is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). However, they are also commonly referred to as the Additional Estimates Bills. Once these bills are passed by Parliament and given Royal Assent, they become the Appropriation Acts (No. 3 and No. 4).
Assets	Future economic benefits controlled by an entity as a result of past transactions or other past events.
Average staffing levels	The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full-time equivalent.
Consolidated Revenue Fund (CRF)	The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government.
Cross Portfolio measure	A Budget measure that affects programs administered in a number of portfolios.

Departmental Items	Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program.
Depreciation	Apportionment of an asset’s capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time.
Estimates	An entity’s expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance. (See also <i>forward estimates</i> and <i>additional estimates</i> .)
Expenses	Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity.
Forward estimates	The financial statement estimate for the three out years after the budget year.
Grants	Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return.
Key performance indicators	Qualitative and quantitative measures of a program that provide a guide on performance where direct causal links are not obvious and changes in performance are difficult to measure directly.
Measure	A new policy or savings decision of the Government with financial impacts on the Government’s underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth.
Mid-Year Economic And Fiscal Outlook (MYEFO)	Provides an update of the Government’s budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government’s fiscal performance against the fiscal strategy set out in its current fiscal strategy statement.

Outcome	The intended result, consequence or impact of government actions on the Australian community.
Outcome statement	<p>Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework:</p> <ul style="list-style-type: none"><li>• to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities</li><li>• to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds</li><li>• to measure and assess entity and program (non-financial) performance in contributing to government policy objectives.</li></ul>
Performance information	Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them.
Portfolio	A minister's area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes.
Program	An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement.
<i>Public Governance, Performance and Accountability Act 2013</i> (PGPA Act)	The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014.
Receipts	The total or gross amount received by the Commonwealth. Each receipt item is either revenue, an offset within outlays, or financing transactions. Receipts include taxes, interest, charges for goods and services, borrowings and government business enterprise dividends received.

Revenue	Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity.
Right of Use (ROU) asset	The right of use asset (under AASB 16 Leases) is the balance sheet representation of the lessee’s right to use an asset over the life of a lease.
Special accounts	Balances existing within the CRF that are supported by standing appropriations (PGPA Act, sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (PGPA Act, section 78) or through an Act of Parliament (referred to in section 80 of the PGPA Act).
Special appropriation (including standing appropriations)	<p>An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.</p> <p>Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation.</p>





## Abbreviations

ASL	Average Staffing Level
CRF	Consolidated Revenue Fund
DCB	Departmental Capital Budget
DSS	Department of Social Services
GST	Goods and Services Tax
ICT	Information and Communication Technology
MYEFO	Mid-Year Economic and Fiscal Outlook
NDIA	National Disability Insurance Agency
NDIS	National Disability Insurance Scheme
NDIS Commission	NDIS Quality and Safeguards Commission
PAES	Portfolio Additional Estimates Statements
PGPA Act	<i>Public Governance, Performance and Accountability Act 2013</i>
ROU	Right of Use
SOETM	Services for Other Entities and Trust Moneys