Portfolio Additional Estimates  
Statements 2021-22

Social Services Portfolio

Explanations of Additional Estimates 2021-22

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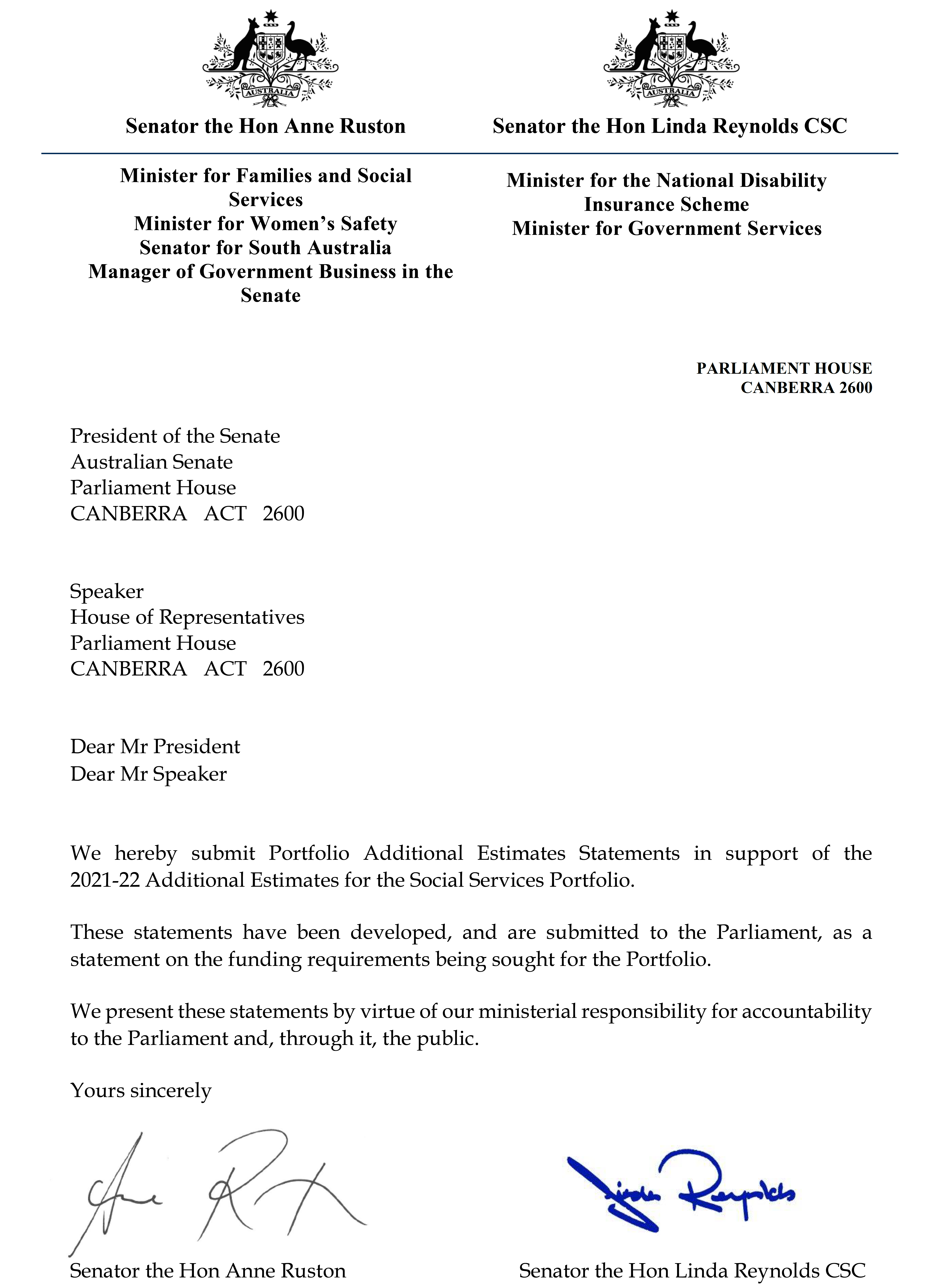
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**Abbreviations and conventions**

The following notations may be used:

NEC/nec not elsewhere classified

– nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

$m $ million

$b $ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

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Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Estimates Statements) can be located on the Australian Government Budget website at [www.budget.gov.au](http://www.budget.gov.aua).

User Guide  
to the  
Portfolio Additional  
Estimates Statements

# User Guide

The purpose of the *2021-22 Portfolio Additional Estimates Statements* (PAES), like that of the Portfolio Budget Statements, is to inform Senators and Members of Parliament of the proposed allocation of resources to Government outcomes by entities within the portfolio. The focus of the PAES differs from the Portfolio Budget Statements in one important aspect. While the PAES include an Entity Resource Statement to inform Parliament of the revised estimate of the total resources available to an entity, the focus of the PAES is on explaining the changes in resourcing by outcome(s) since the Budget. As such, the PAES provides information on new measures and their impact on the financial and/or non‑financial planned performance of programs supporting those outcomes.

The PAES facilitate understanding of the proposed appropriations in Appropriation Bills (Nos. 3 and 4)and Appropriation (Parliamentary Departments) Bill (No. 2*)*   
2021-22. In this sense, the PAES is declared by the Additional Estimates Appropriation Bills to be a ‘relevant document’ to the interpretation of the Bills according to section 15AB of the *Acts Interpretation Act 1901*.

Whereas the *Mid‑Year Economic and Fiscal Outlook (MYEFO) 2021-22* is a mid‑year budget report which provides updated information to allow the assessment of the Government’s fiscal performance against its fiscal strategy, the PAES update the most recent budget appropriations for entities within the portfolio.

## **Structure of the Portfolio Additional Estimates Statements**

The PAES are presented in three parts with subsections.

|  |  |
| --- | --- |
| **User guide** | |
| Provides a brief introduction explaining the purpose of the PAES. | |
| **Portfolio Overview** |  |
| Provides an overview of the portfolio, including a chart that outlines the outcomes for entities in the portfolio. | |
| **Entity Additional Estimates Statements** | |
| A statement (under the name of the entity) for each entity affected by Additional Estimates. | |
| **Section 1: Entity overview and resources** | This section details the changes in total resources available to an entity, the impact of any measures since Budget, and impact on Appropriation Bills No. 3 and 4. |
| **Section 2: Revisions to outcomes and planned performance** | This section details **changes** to Government outcomes and/or **changes** to the planned performance of entity programs. |
| **Section 3: Special account flows and budgeted financial statements** | This section contains updated explanatory tables on special account flows and staffing levels and revisions to the budgeted financial statements. |
| **Portfolio glossary** | |
| Explains key terms and acronyms relevant to the portfolio. | |

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# Social Services Portfolio overview

A full outline of the Social Services Portfolio Overview can be found in the 2021‑22 Portfolio Budget Statements.

**Overview of additional estimates sought for the portfolio**

Additional appropriations of $3,325 million are being sought through Appropriation Bill (No. 3) 2021-22 and $39 million through Appropriation Bill (No. 4) 2021-22 as a result of new measures and variations. In addition, these statements reflect decreased estimates of $2,454 million for the portfolio’s special appropriations.

**Structure of the portfolio**

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act),   
the portfolio comprises four non-corporate Commonwealth entities (one Department of State and three listed entities) and two corporate Commonwealth entities.   
Refer to Figure 1 for further information on the portfolio’s structure.

Figure 1: Social Services Portfolio structure and outcomes

| **Minister for Families and Social Services**  **Minister for Women's Safety**  Senator the Hon Anne Ruston  **Minister for the National Disability Insurance Scheme**  **Minister for Government Services**  Senator the Hon Linda Reynolds CSC  **Minister for Homelessness, Social and Community Housing**  The Hon Michael Sukkar MP  **Assistant Minister for Children and Families**  The Hon Michelle Landry MP |
| --- |
|  |
| **Department of Social Services**  Secretary: Mr Ray Griggs AO CSC  **Outcome 1: Social Security**  A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.  **Outcome 2: Families and Communities**  Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.  **Outcome 3: Disability and Carers**  Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.  **Outcome 4: Housing**  Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. |
|  |
| **Australian Institute of Family Studies**  Acting Director: Mr Andrew Whitecross  **Outcome 1:**  The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. |
|  |
| **National Disability Insurance Agency**  Chief Executive Officer: Mr Martin Hoffman  **Outcome 1:**  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |

| **NDIS Quality and Safeguards Commission**  Commissioner: Ms Tracy Mackey  **Outcome 1:**  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |
| --- |
|  |
| **Services Australia**  Chief Executive Officer: Ms Rebecca Skinner PSM  **Outcome 1:**  Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. |
|  |
| **Hearing Australia**  Managing Director: Mr Kim Terrell |

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Social Services  
Additional Estimates Statements

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Department of Social Services

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# Department of Social Services

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2021-22 Social Services Portfolio Budget Statements. For full details of the statement, refer to pages 17-19 of the Portfolio Budget Statements 2021-22, Budget Related Paper No. 1.12, Social Services Portfolio.

**Key updates to policy priorities since the 2021-22 Budget**

The Department of Social Services (DSS) continues to assist the Australian Government in supporting Australians to get ahead and build a better life for themselves and their families.

**Support for People with Disability**

The Australian Government is committing to support the delivery and implementation of Australia’s Disability Strategy 2021-2031 (the Strategy). The Strategy builds and expands on the original National Disability Strategy 2010-2020 through targeted action plans and a robust outcomes framework that will help drive change for people with disability over the next decade.

The Strategy will support improvements to mainstream services for people with disability and will fund a range of initiatives to support the Strategy’s success, including funding for the National Disability Data Asset to facilitate more comprehensive measurement and assessment of the impact of services and programs accessed by people with disability and funding for improving individual advocacy services and Disability Gateway.

Funding of $71.4 million over three years from 2021-22 will be invested by the Government for advocacy, support and counselling services to people with disability in connection with their participation in the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability.

The Government will also provide $2.7 million over two years from 2021-22 to Get Skilled Access, to deliver two projects to improve health and wellbeing outcomes of people with disability.

**Support for Pensioners and Carers**

The 2021-22 MYEFO includes a number of measures to provide additional support to senior Australians and carers.

Funding of $5.3 million over four years from 2021-22 (and $0.6 million per year ongoing) is being provided to allow Age Pensioners to retain their payment when they are unable to return home from overseas within 26 weeks for allowable reasons including serious accidents or illness, public health crises or natural disasters, for example the COVID-19 pandemic.

The Government is also committing to increase pension flexibility by making it easier for Age Pensioners to return to the Age Pension if their payment is reduced to nil due to employment income.

Building on the 2021-22 Budget changes to the Home Equity Access Scheme, previously known as the Pension Loans Scheme, the Government is providing $2.7 million over four years from 2021-22 to improve the uptake of the Home Equity Access Scheme by reducing the annual interest rate from 4.5 per cent to 3.95 per cent from 1 January 2022.

Additionally, $7.4 million over four years from 2021-22 (and $2 million per year ongoing) is being provided to simplify processes for carers and care recipients. From 1 April 2023, all Carer Payment and Carer Allowance recipients will remain qualified for payments under child provisions, until the care receiver reaches 16 years and 3 months of age.

**Support for Families and Children**

The Government is investing $22.4 million over five years from 2022-23 to establish a Family, Domestic and Sexual Violence Commission (the Commission) to oversee the implementation of the National Plan to End Violence Against Women and Children 2022‑2032 (next National Plan). The Commission will provide national leadership, develop and foster relationships across the sector and ensure greater cooperation and transparency between the Commonwealth and state and territory governments in delivering the targets and objects of the next National Plan.

The Government is providing $7.8 million over four years from 2021-22 to reduce the level of unpaid or overdue child support by tightening departure exemptions to prevent parents who fail to pay child support from leaving Australia and strengthening existing employer withholding arrangements. These changes will improve the lives of children from separated families and ensure parents take responsibility for the ongoing financial care of their children in a way that is equitable for both parents.

Funding of $6.5 million over four years from 2021-22 is being provided for initiatives to protect Australia’s children including supporting the quality engagement with children and their families through the National Children’s Commissioner and extending the Grandparent Adviser Line to all non-parent carers.

The Government is further committing $4.1 million over two years from 2022‑23 for the Fathering Project to improve child development outcomes by building stronger bonds between children and their fathers. The Government will also provide funding of $12 million over three years from 2022-23 for the Home Interaction Program for Parents and Youngsters, which provides support to vulnerable parents with young children to assist them in their role as their child’s first teacher.

**Closing the Gap**

DSS continues to support the Government in achieving Closing the Gap outcomes and deliver on the Government’s first Closing the Gap Implementation Plan through a range of initiatives including:

* $38.6 million over three years from 2021-22 to establish an Outcomes and Evidence Fund to provide targeted grant funding to Aboriginal Community Controlled Organisations to deliver improved and co‑designed methods of service delivery for Indigenous Australians.
* Improving multidisciplinary responses to Aboriginal and Torres Strait Islander families with multiple and complex needs by working with the state and territory governments to strengthen service models to prevent child abuse and neglect.
* $7.7 million over three years from 2021-22 to develop the cultural competence and trauma responsiveness of the Indigenous and non-Indigenous child and family sector workforce.
* $3.2 million over two years from 2021-22 to assess the needs and increase the involvement of Aboriginal Community Controlled Organisations in the child and family sector.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for DSS at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021-22 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Departmental** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Prior year appropriations available (b) | *90,970* | 86,057 | 10,621 | 96,678 |
| Departmental appropriation | *384,996* | 422,921 | 3,883 | 426,804 |
| s74 External Revenue (c) | *26,099* | 23,280 | – | 23,280 |
| Departmental capital budget (d) | *3,538* | 3,758 | – | 3,758 |
| *Total departmental annual appropriations* | *505,603* | *536,016* | *14,504* | *550,520* |
| ***Total departmental resourcing*** | ***505,603*** | ***536,016*** | ***14,504*** | ***550,520*** |
| **Administered** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Outcome 1 | *18,957* | 4,565 | – | 4,565 |
| Outcome 2 | *805,145* | 850,627 | 27,505 | 878,132 |
| Outcome 3 (e) | *12,815,515* | 17,387,729 | 2,720,481 | 20,108,210 |
| Outcome 4 | *149,015* | 139,557 | (2,133) | 137,424 |
| Payments to corporate entities (f) | *1,213,828* | 1,237,457 | 25,929 | 1,263,386 |
| *Total administered annual appropriations* | *15,002,460* | *19,619,935* | *2,771,782* | *22,391,717* |
| Special appropriations |  |  |  |  |
| *Social Security (Administration) Act 1999* | *125,911,476* | 105,881,468 | (2,042,616) | 103,838,852 |
| *A New Tax System (Family Assistance)*  *(Administration) Act 1999* | *19,042,017* | 18,600,101 | (636,185) | 17,963,916 |
| *Paid Parental Leave Act 2010* | *2,375,893* | 2,265,709 | 223,560 | 2,489,269 |
| *Student Assistance Act 1973* | *496,294* | 374,380 | 1,340 | 375,720 |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | *290,519* | 373,259 | – | 373,259 |
| *Public Governance, Performance and*  *Accountability Act 2013* | *80* | 200 | – | 200 |
| *Total administered special appropriations* | *148,116,279* | *127,495,117* | *(2,453,901)* | *125,041,216* |

Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022 (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Special accounts (g) |  |  |  |  |
| Opening balance | *507,155* | 1,402 | 4,972 | 6,374 |
| Appropriation receipts (h) | *–* | – | 16,345 | 16,345 |
| Non-appropriation receipts | *15,041* | 7,875 | (5,889) | 1,986 |
| *Total special accounts receipts* | *522,196* | *9,277* | *15,428* | *24,705* |
| *less payments to corporate entities from*  *annual/special appropriations* | *8,552,128* | *16,673,576* | *2,762,849* | *19,436,425* |
| ***Total administered resourcing*** | ***155,088,807*** | ***130,450,753*** | ***(2,429,540)*** | ***128,021,213*** |
| **Total resourcing for DSS** | **155,594,410** | **130,986,769** | **(2,415,036)** | **128,571,733** |
|  |  |  |  |  |
|  |  |  | *Actual* | 2021-22 |
|  |  |  | *2020-21* |
| **Average staffing level (number)** |  |  | *1,989* | 2,044 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

1. *Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.
2. Estimated adjusted balance carried forward from previous year for annual appropriations.
3. Estimated External Revenue receipts under section 74 of the PGPA Act.
4. Departmental capital budgets are not separately identified in *Appropriation Act (No. 1) 2021‑22*, or Appropriation Bill (No. 3) 2021-22 and form part of ordinary annual services items. Please refer to Table 3.6 for further details. For accounting purposes, this amount has been designated as a ‘contribution by owner’.
5. Includes Commonwealth cash contributions to the National Disability Insurance Agency for reasonable and necessary support for participants and community inclusion.
6. ‘Corporate entities’ are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.
7. Excludes trust moneys held in Services for Other Entities and Trust Moneys (SOETM) and other special accounts. For further information on special accounts (excluding amounts held on trust), please see Table 3.1: Special Account Flows.
8. Includes amounts credited to the special accounts from DSS annual and special appropriations.

Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022 (continued)

**Third-party payments from and on behalf of other entities**

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Payments made by Services Australia on  behalf of DSS: |  |  |  |  |
| Special appropriations – *Social Security*  *(Administration) Act 1999* | *125,867,956* | 106,561,074 | (2,186,987) | 104,374,087 |
| Special appropriations – *A New Tax*  *System (Family Assistance)*  *(Administration) Act 1999* | *19,042,017* | 18,549,830 | (629,765) | 17,920,065 |
| Special appropriations – *Paid Parental*  *Leave Act 2010* | *2,375,893* | 2,285,731 | 221,955 | 2,507,686 |
| *S*pecial appropriations – *Student*  *Assistance Act 1973* | *496,294* | 381,843 | 606 | 382,449 |
| Special appropriations – *National*  *Redress Scheme for Institutional*  *Child Sexual Abuse Act 2018* | *290,519* | 361,442 | – | 361,442 |
| Annual administered appropriations | *2,376* | 7,367 | 1,098 | 8,465 |
| Payments made by the Department of  Veterans' Affairs on behalf of DSS: |  |  |  |  |
| Special appropriations – *Social*  *Security (Administration) Act 1999* | *44,154* | 45,347 | 3,332 | 48,679 |
| Payments made to other entities for  the provision of services: |  |  |  |  |
| Department of Veterans' Affairs | *164* | 167 | – | 167 |
| Payments made to corporate entities  within the Portfolio: |  |  |  |  |
| National Disability Insurance Agency (a) | *8,302,528* | 16,673,576 | 2,762,849 | 19,436,425 |
| National Disability Insurance Agency  (Special Accounts) | *249,600* | – | – | – |
| Receipts received from other entities for  the provision of services: |  |  |  |  |
| Department of Health | *1,014* | 999 | – | 999 |
| Department of Education, Skills and  Employment | *4,942* | 4,942 | – | 4,942 |
| Department of Agriculture, Water and  the Environment | *5,869* | 5,869 | – | 5,869 |
| Attorney-General's Department | *616* | 616 | – | 616 |

Table 1.1: Department of Social Services resource statement – Additional estimates for 2021-22 as at February 2022 (continued)

**Third-party payments from and on behalf of other entities (continued)**

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| National Disability Insurance Agency | *800* | – | – | – |
| Department of Veterans' Affairs | *2,300* | 2,046 | – | 2,046 |
| NDIS Quality and Safeguards  Commission | *847* | 820 | – | 820 |
| National Indigenous Australians Agency | *2,949* | 2,949 | – | 2,949 |
| Department of Home Affairs | *2,487* | 2,074 | – | 2,074 |
| Services Australia | *751* | 1,479 | – | 1,479 |
| Other | *3,524* | *1,486* | – | 1,486 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

1. The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

Table 1.2: Department of Social Services 2021-22 measures since Budget

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Receipt measures** |  |  |  |  |  |
| Pension Loan Scheme Settings | 1.2 |  |  |  |  |
| Administered receipt |  | 1 | (3) | (38) | (75) |
| Departmental receipt |  | – | – | – | – |
| **Total** |  | **1** | **(3)** | **(38)** | **(75)** |
| **Total Receipt measures** |  |  |  |  |  |
| Administered |  | 1 | (3) | (38) | (75) |
| Departmental |  | – | – | – | – |
| **Total** |  | **1** | **(3)** | **(38)** | **(75)** |
| **Payment measures** |  |  |  |  |  |
| Supporting Jobs in the Economic Recovery (a) | 1.2 |  |  |  |  |
| Administered payment |  | (314) | (1,566) | (1,619) | (1,684) |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **(314)** | **(1,566)** | **(1,619)** | **(1,684)** |
| COVID-19 Response Package – Age Pension –  extension of income support for people  overseas who are unable to return home | 1.2 |  |  |  |  |
| Administered payment |  | 427 | 443 | 457 | 476 |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **427** | **443** | **457** | **476** |
| Pension Loan Scheme Settings | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** |
| Supporting Retirees – extension of the  temporary reduction in superannuation  minimum drawdown rates (b) | 1.2, 1.3, 1.4 |  |  |  |  |
| Administered payment |  | 17,988 | (5,688) | (5,532) | (5,400) |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **17,988** | **(5,688)** | **(5,532)** | **(5,400)** |

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Social Services 2021-22 measures since Budget (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures (continued)** |  |  |  |  |  |
| Improvements to the Child to Adult Transfer  Process for Carer Payment and Carer  Allowance Qualification | 1.4 |  |  |  |  |
| Administered payment |  | – | 330 | 1,850 | 1,937 |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **–** | **330** | **1,850** | **1,937** |
| Settlement and Integration of New Arrivals from  Afghanistan (c) | 1.5 |  |  |  |  |
| Administered payment |  | 1,457 | – | – | – |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **1,457** | **–** | **–** | **–** |
| Basil Dawson & Ors v Commonwealth of  Australia (Community Development Program  Class Action) (d) | 1.5 |  |  |  |  |
| Administered payment |  | nfp | nfp | – | – |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **nfp** | **nfp** | **–** | **–** |
| Reform of Settlement Strategies and  Services (e) | 1.5, 1.6 |  |  |  |  |
| Administered payment |  | – | (2,100) | (4,824) | (6,531) |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **–** | **(2,100)** | **(4,824)** | **(6,531)** |
| Changes to Wage Scheme – Remote  Engagement Program (f) | 1.5, 1.7 |  |  |  |  |
| Administered payment |  | 765 | 2,612 | 1,360 | 86 |
| Departmental payment |  | (793) | (331) | (75) | – |
| **Total** |  | **(28)** | **2,281** | **1,285** | **86** |
| Child Support Scheme – broadening powers to  recover child support debts | 1.7 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 285 | 170 | 85 | 85 |
| **Total** |  | **285** | **170** | **85** | **85** |
| Building the Long-Term Viability of the  Financial Counselling Sector –  National Debt Helpline (g) | 2.1 |  |  |  |  |
| Administered payment |  | 1,000 | 507 | 515 | – |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **1,000** | **507** | **515** | **–** |
| Supporting Quality Engagement with Children | 2.1 |  |  |  |  |
| Administered payment |  | – | 667 | 667 | 666 |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **–** | **667** | **667** | **666** |

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Social Services 2021-22 measures since Budget (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures (continued)** |  |  |  |  |  |
| Strong and Resilient Communities Grants  – expansion (g) | 2.1, 2.2 |  |  |  |  |
| Administered payment |  | 15,750 | 26,150 | 750 | 750 |
| Departmental payment |  | 715 | 1,011 | – | – |
| **Total** |  | **16,465** | **27,161** | **750** | **750** |
| Closing the Gap Package (h) | 2.1, 2.2 |  |  |  |  |
| Administered payment |  | 5,974 | 19,513 | 15,450 | – |
| Departmental payment |  | 3,497 | 2,804 | 2,241 | – |
| **Total** |  | **9,471** | **22,317** | **17,691** | **–** |
| Continuation of Funding for the Fathering  Project and the Home Interaction Program  for Parents and Youngsters | 2.1, 2.2 |  |  |  |  |
| Administered payment |  | – | 5,684 | 6,036 | 3,646 |
| Departmental payment |  | – | 252 | 277 | 208 |
| **Total** |  | **–** | **5,936** | **6,313** | **3,854** |
| Australian Family Domestic and Sexual  Violence Commission | 2.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | – | 3,834 | 4,460 | 4,495 |
| **Total** |  | **–** | **3,834** | **4,460** | **4,495** |
| First National Action Plan to Prevent and  Respond to Child Sexual Abuse (i) | 2.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 172 | 172 | 86 | 87 |
| **Total** |  | **172** | **172** | **86** | **87** |
| Royal Commission into Violence, Abuse,  Neglect and Exploitation of People with  Disability – extension (j) | 3.1, 3.3 |  |  |  |  |
| Administered payment |  | – | 33,098 | 8,499 | – |
| Departmental payment |  | – | 5,094 | 1,701 | – |
| **Total** |  | **–** | **38,192** | **10,200** | **–** |
| Get Skilled Access – improve health outcomes  for people with a disability | 3.1, 3.3 |  |  |  |  |
| Administered payment |  | 1,850 | 852 | – | – |
| Departmental payment |  | 7 | 3 | – | – |
| **Total** |  | **1,857** | **855** | **–** | **–** |
| Australia's Disability Strategy | 3.1, 3.3 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** |
| **Total payment measures** |  |  |  |  |  |
| Administered |  | 44,897 | 80,502 | 23,609 | (6,054) |
| Departmental |  | 3,883 | 13,009 | 8,775 | 4,875 |
| **Total** |  | **48,780** | **93,511** | **32,384** | **(1,179)** |

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

The lead entity for the measure *Supporting Jobs in the Economic Recovery* is the Department of Education, Skills and Employment. The full measure description and details appear in the 2021‑22 MYEFO under the Education, Skills and Employment Portfolio.

Table 1.2: Department of Social Services 2021-22 measures since Budget (continued)

The lead entity for the measure *Supporting Retirees – extension of the temporary superannuation minimum drawdown rates* is the Australian Taxation Office. The full measure description and details appear in the 2021‑22 MYEFO under the Treasury Portfolio.

The lead entity for the measure *Settlement and Integration of New Arrivals from Afghanistan* is the Department of Home Affairs. The full measure description and details appear in the 2021-22 MYEFO under the Home Affairs Portfolio.

Measure relates to a decision post the 2021-22 MYEFO. The lead entity for the measure *Basil Dawson & Ors v Commonwealth of Australia (Community Development Program Class Action)* is the National Indigenous Australians Agency. The financial implications are not for publication (nfp) due to legal sensitivities.

The lead entity for the measure *Reform of Settlement Strategies and Services* is the Department of Home Affairs. The full measure description and details appear in the 2021-22 MYEFO under the Home Affairs Portfolio.

The lead entity for the measure *Changes to Wage Scheme – Remote Engagement Program* is the National Indigenous Australians Agency. The full measure description and details appear in the 2021‑22 MYEFO under the Prime Minister and Cabinet Portfolio.

Measure relates to decisions post the 2021-22 MYEFO.

The measure *Closing the Gap Package* is a Cross Portfolio measure. The full measure description and details appear in the 2021-22 MYEFO under Cross Portfolio.

The lead entity for the measure *First National Action Plan to Prevent and Respond to Child Sexual Abuse* is the Department of the Prime Minister and Cabinet. The full measure description and details appear in the 2021-22 MYEFO under the Prime Minister and Cabinet Portfolio.

The lead entity for the measure *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension* is the Attorney-General’s Department. The full measure description and details appear in the 2021-22 MYEFO under the Attorney-General’s Portfolio.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for DSS at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bill No. 3.

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 1.5 | – | 3 | 5 | 6 |
| **Net impact on appropriations**  **for Outcome 1 (administered)** |  | **–** | **3** | **5** | **6** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Changes to Wage Scheme – Remote  Engagement Program | 1.7 | (793) | (331) | (75) | – |
| Child Support Scheme – broadening  powers to recover child support debts | 1.7 | 285 | 170 | 85 | 85 |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 1.7 | – | 80 | 234 | 537 |
| **Net impact on appropriations**  **for Outcome 1 (departmental)** |  | **(508)** | **(81)** | **244** | **622** |
| **Total net impact on appropriations**  **for Outcome 1** |  | **(508)** | **(78)** | **249** | **628** |

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a) (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 2** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Building the Long-Term Viability of the  Financial Counselling Sector – National  Debt Helpline (b) | 2.1 | 1,000 | 507 | 515 | – |
| Supporting Quality Engagement with  Children | 2.1 | – | 667 | 667 | 666 |
| Strong and Resilient Communities Grants  – expansion (b) | 2.1 | 15,750 | 26,150 | 750 | 750 |
| Closing the Gap Package | 2.1 | 5,974 | 19,513 | 15,450 | – |
| Continuation of Funding for the Fathering  Project and the Home Interaction  Program for Parents and Youngsters | 2.1 | – | 5,684 | 6,036 | 3,646 |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 2.1 | 22,588 | 12,295 | 1,100 | 1,360 |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 2.1 | – | 1,950 | 3,862 | 6,240 |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 2.1 | – | – | – | (2,200) |
| **Net impact on appropriations**  **for Outcome 2 (administered)** |  | **45,312** | **66,766** | **28,380** | **10,462** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Strong and Resilient Communities Grants  – expansion (b) | 2.2 | 715 | 1,011 | – | – |
| Closing the Gap Package | 2.2 | 3,497 | 2,804 | 2,241 | – |
| Continuation of Funding for the Fathering  Project and the Home Interaction  Program for Parents and Youngsters | 2.2 | – | 252 | 277 | 208 |
| Australian Family Domestic and Sexual  Violence Commission | 2.2 | – | 3,834 | 4,460 | 4,495 |
| First National Action Plan to Prevent and  Respond to Child Sexual Abuse | 2.2 | 172 | 172 | 86 | 87 |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 2.2 | – | 176 | 411 | 942 |
| **Net impact on appropriations**  **for Outcome 2 (departmental)** |  | **4,384** | **8,249** | **7,475** | **5,732** |
| **Total net impact on appropriations**  **for Outcome 2** |  | **49,696** | **75,015** | **35,855** | **16,194** |

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a) (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Royal Commission into Violence, Abuse,  Neglect and Exploitation of People with  Disability – extension | 3.1 | – | 33,098 | 8,499 | – |
| Get Skilled Access – improve health  outcomes for people with a disability | 3.1 | 1,850 | 852 | – | – |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 3.1, 3.2 | 3,785 | 113,192 | 18,809 | – |
| (net decrease) | 3.1, 3.2 | (85,190) | – | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 3.1, 3.2 | 1,160 | 2,795 | 1,779 | 2,498 |
| **Other Variations** |  |  |  |  |  |
| (net increase) | 3.1 | 2,762,849 | 5,656,510 | 8,559,299 | 9,502,956 |
| (net decrease) | 3.1 | (6,949) | (9,716) | (8,865) | (5,769) |
| **Net impact on appropriations**  **for Outcome 3 (administered)** |  | **2,677,505** | **5,796,731** | **8,579,521** | **9,499,685** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Royal Commission into Violence, Abuse,  Neglect and Exploitation of People with  Disability – extension | 3.3 | – | 5,094 | 1,701 | – |
| Get Skilled Access – improve health  outcomes for people with a disability | 3.3 | 7 | 3 | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 3.3 | – | 80 | 234 | 537 |
| **Net impact on appropriations**  **for Outcome 3 (departmental)** |  | **7** | **5,177** | **1,935** | **537** |
| **Total net impact on appropriations**  **for Outcome 3** |  | **2,677,512** | **5,801,908** | **8,581,456** | **9,500,222** |

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a) (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 4.1, 4.2 | – | – | 490 | 694 |
| (net decrease) | 4.2 | (187) | (755) | – | – |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 4.1 | (3,839) | 10,258 | 9,218 | 1,946 |
| **Net impact on appropriations**  **for Outcome 4 (administered)** |  | **(4,026)** | **9,503** | **9,708** | **2,640** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 4.3 | – | 16 | 46 | 103 |
| **Net impact on appropriations**  **for Outcome 4 (departmental)** |  | **–** | **16** | **46** | **103** |
| **Total net impact on appropriations**  **for Outcome 4** |  | **(4,026)** | **9,519** | **9,754** | **2,743** |

Prepared on a resourcing (i.e. appropriations available) basis.

Unless otherwise noted, the full measure description and details appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.

Measure relates to decisions post the 2021-22 MYEFO.

### 1.5 Breakdown of additional estimates by appropriation bill

The following table details the Additional Estimates sought for DSS through Appropriation Bill No. 3.

Table 1.4: Appropriation Bill (No. 3) 2021-22

|  | *2020-21* | 2021-22 | 2021-22 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
| *Available* | Budget | Revised | Estimates | Estimates |
| *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** – Social Security | *18,957* | 4,565 | 4,565 | – | – |
| **Outcome 2** – Families and  Communities | *805,145* | 850,627 | 878,132 | 27,505 | – |
| **Outcome 3** – Disability and  Carers | *12,815,515* | 17,387,729 | 20,108,210 | 2,720,481 | – |
| **Outcome 4** – Housing | *149,015* | 139,557 | 137,424 | – | (2,133) |
| **Total administered** | ***13,788,632*** | **18,382,478** | **21,128,331** | **2,747,986** | **(2,133)** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** – Social Security | *94,818* | 96,677 | 96,169 | – | (508) |
| **Outcome 2** – Families and  Communities | *175,360* | 212,343 | 216,727 | 4,384 | – |
| **Outcome 3** – Disability and  Carers | *100,191* | 98,659 | 98,666 | 7 | – |
| **Outcome 4** – Housing | *18,165* | 19,000 | 19,000 | – | – |
| **Total departmental** | ***388,534*** | **426,679** | **430,562** | **4,391** | **(508)** |
| **Total administered and**  **departmental** | ***14,177,166*** | **18,809,157** | **21,558,893** | **2,752,377** | **(2,641)** |

**Section 2: Revisions to outcomes and planned performance**

**Changes to outcome statements and programs**

**Table 2: Outcomes and program structure changes implemented at the 2021‑22 Budget: Outcome statement changes**

|  |  |
| --- | --- |
| **Outcome 1 Statement** | *Social Security: A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.* |
| Old Statement: | Social Security: Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. |
|  |  |
| **Outcome 2 Statement** | *Families and Communities*: *Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.* |
| Old Statement: | Families and Communities: Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. |
|  |  |
| **Outcome 3 Statement** | *Disability and Carers*: *Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.* |
| Old Statement: | Disability and Carers: Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. |
|  |  |
| **Outcome 4 Statement** | *Housing*: *Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.* |
| Old Statement: | Housing: Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget (continued): Program changes**

|  |  |  |
| --- | --- | --- |
| **Program Structure at 2020–21 Budget** |  | **Program Structure at 2021–22 Budget** |
|  |  |  |
| **Outcome 1** | | |
|  |  |  |
|  |  | **1.1 – Family Assistance** |
| 1.1.1 – Family Tax Benefit Part A | **→** | 1.1.1 – Family Tax Benefit Part A |
| 1.1.2 – Family Tax Benefit Part B | **→** | 1.1.2 – Family Tax Benefit Part B |
| 1.2.1 – Single Income Family Supplement | **→** | 1.1.3 – Single Income Family Supplement |
| 1.2.2 – Stillborn Baby Payment | **→** | 1.1.4 – Stillborn Baby Payment |
| 1.2.3 – Double Orphan Pension | **→** | 1.1.5 – Double Orphan Pension |
| 2.2.1 – Dad and Partner Pay | **→** | 1.1.6 – Dad and Partner Pay |
| 2.2.2 – Parental Leave Pay | **→** | 1.1.7 – Parental Leave Pay |
|  |  |  |
|  |  | **1.2 – Support for Seniors** |
| 1.6.1 – Age Pension 1.10.8 – Widow Allowance 1.10.10 – Partner Allowance | **→** | 1.2.1 – Age Pension |
| 1.7.1 – Energy Supplement for Commonwealth Seniors Health Card holders | **→** | 1.2.2 – Energy Supplement for Commonwealth Seniors Health Card holders |
| 1.6.1 – Age Pension 1.8.1 – Disability Support Pension 1.9.4 – Carer Payment | **→** | 1.2.3 – Pension Loans Scheme |
|  |  |  |
|  |  | **1.3 – Financial Support for People with Disability** |
| 1.8.1 – Disability Support Pension | **→** | 1.3.1 – Disability Support Pension |
| 1.5.1 – Essential Medical Equipment Payment | **→** | 1.3.2 – Essential Medical Equipment Payment |
| 1.8.2 – Mobility Allowance | **→** | 1.3.3 – Mobility Allowance |
|  |  |  |
|  |  | **1.4 – Financial Support for Carers** |
| 1.9.4 – Carer Payment | **→** | 1.4.1 – Carer Payment |
| 1.9.2 – Carer Allowance (Adult) | **→** | 1.4.2 – Carer Allowance (Adult) |
| 1.9.3 – Carer Allowance (Child) | **→** | 1.4.3 – Carer Allowance (Child) |
| 1.9.5 – Carer Supplement | **→** | 1.4.4 – Carer Supplement |
| 1.9.6 – Child Disability Assistance Payment | **→** | 1.4.5 – Child Disability Assistance Payment |
| 1.9.1 – Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child) | **→** | 1.4.6 – Carer Adjustment Payment |
|  |  |  |
|  |  | **1.5 – Working Age Payments** |
| 1.10.11 – JobSeeker Payment 1.10.7 – Sickness Allowance | **→** | 1.5.1 – JobSeeker Payment |
| 1.10.9 – Youth Allowance (Other) | **→** | 1.5.2 – Youth Allowance (Other) |
| 1.10.5 – Parenting Payment Single | **→** | 1.5.3 – Parenting Payment Single |
| 1.10.4 – Parenting Payment Partnered | **→** | 1.5.4 – Parenting Payment Partnered |
| 1.3.1 – Special Benefit | **→** | 1.5.5 – Special Benefit |
| 1.10.2 – Investment Approach to Welfare – Evaluation | **→** | 1.5.6 – Priority Investment Approach – Validation |
| 1.10.6 – Pensioner Education Supplement | **→** | 1.5.7 – Pensioner Education Supplement |
| 1.5.2 – Utilities Allowance | **→** | 1.5.8 – Utilities Allowance |
| 1.4.1 – Payments under Special Circumstances 1.10.1 – Compensation and Debt Relief | **→** | 1.5.9 – Payments under Special Circumstances |
| 1.10.13 – Drug Testing Trial – Treatment Fund | **→** | 1.5.10 – Drug Testing Trial – Treatment Fund |

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget: Program changes (continued)**

|  |  |  |
| --- | --- | --- |
| **Program Structure at 2020–21 Budget** |  | **Program Structure at 2021–22 Budget** |
|  |  |  |
| **Outcome 1 (continued)** | | |
|  |  |  |
|  |  | **1.6 – Student Payments** |
| 1.11.4 – Youth Allowance (student) | → | 1.6.1 – Youth Allowance (student) |
| 1.11.3 – Austudy | → | 1.6.2 – Austudy |
| 1.11.1 – ABSTUDY – Secondary | → | 1.6.3 – ABSTUDY – Secondary |
| 1.11.2 – ABSTUDY – Tertiary | → | 1.6.4 – ABSTUDY – Tertiary |
| 1.11.6 – Student Start-up Loan | → | 1.6.5 – Student Start-up Loan |
| 1.11.5 – Student Start-up Loan – ABSTUDY | → | 1.6.6 – Student Start-up Loan – ABSTUDY |
| 1.2.4 – Assistance for Isolated Children | → | 1.6.7 – Assistance for Isolated Children |
|  |  |  |
| **1.12 – Program Support for Outcome 1** | → | **1.7 – Program Support for Outcome 1** |
|  | | |
| **Outcome 2** | | |
|  |  |  |
|  |  | **2.1 – Families and Communities** |
| 2.1.2 – Families and Children 3.1.1 – Community Mental Health | **→** | 2.1.1 – Families and Children |
| 2.1.5 – National Initiatives | **→** | 2.1.2 – Family Safety |
| 2.1.2 – Families and Children 2.1.5 – National Initiatives | **→** | 2.1.3 – Protecting Australia's Children |
| 2.1.3 – Families and Communities Services Improvement | **→** | 2.1.4 – Sector Representation |
| 2.1.4 – Financial Wellbeing and Capability | **→** | 2.1.5 – Financial Wellbeing and Capability |
| 2.1.6 – Strong and Resilient Communities 2.1.12 – Volunteer Management 2.1.13 – Volunteer Grants | **→** | 2.1.6 – Volunteering and Community Connectedness |
| 2.1.10 – National Redress Scheme for Institutional Child Sexual Abuse – Redress payment | **→** | 2.1.7 – National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Redress payment |
| 2.1.11 – National Redress Scheme for Institutional Child Sexual Abuse – Psychological Support payment | **→** | 2.1.8 – National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Psychological Support payment |
| 2.1.9 – Other Services – Services for Other Entities and Trust Moneys | **→** | 2.1.9 – Special Account to Support National Plan to Reduce Violence against Women and their Children |
| 2.1.7 – Transition to Independent Living Allowance | **→** | 2.1.10 – Transition to Independent Living Allowance |
| 1.10.2 – Investment Approach to Welfare – Evaluation 1.10.12 – Social Impact Investment 2.1.1 – Civil Society | **→** | 2.1.11 – Social Impact Investing Initiatives |
| 2.1.8 – Income Management Balancing Appropriation | **→** | 2.1.12 – Income Management Balancing Appropriation |
| 2.3.1 – Social and Community Services Pay Equity Special Account | **→** | Social and Community Services Pay Equity Special Account ceased on 30 June 2021. |
|  |  |  |
| **2.4 – Program Support for Outcome 2** | **→** | **2.2 – Program Support for Outcome 2** |

**Table 2: Outcomes and program structure changes implemented at the 2021-22 Budget: Program changes (continued)**

|  |  |  |
| --- | --- | --- |
| **Program Structure at 2020–21 Budget** |  | **Program Structure at 2021–22 Budget** |
|  |  |  |
| **Outcome 3** | | |
|  |  |  |
|  |  | **3.1 – Disability and Carers** |
| 3.1.3 – Disability Employment | → | 3.1.1 – Employment Services |
| 3.1.1 – Community Mental Health 3.1.2 – Disability and Carer Support 3.1.4 – Disability and Carer Service Improvement and Sector Support  3.2.1 – NDIS Transitioning Commonwealth Programs and Continuity of Support | → | 3.1.2 – Disability and Carer Support |
| 3.1.5 – National Disability Research Special Account 2016 3.1.6 – National Disability Research Special Account 2020 | → | National Disability Research Special Account ceased on 30 June 2021. |
|  |  |  |
|  |  | **3.2 – National Disability Insurance Scheme** |
| 3.2.1 – NDIS Transitioning Commonwealth Programs and Continuity of Support | → | 3.2.1 – NDIS Transitioning Commonwealth Programs and Continuity of Support |
| 3.2.2 – Sector Development Fund and Jobs and Market Fund | → | 3.2.2 – Sector Development Fund and Jobs and Market Fund |
| 3.2.3 – National Disability Insurance Scheme Participant Plans | → | 3.2.3 – National Disability Insurance Scheme Participant Plans |
| 3.2.4 – National Disability Insurance Scheme Information, Linkages and Capacity Building | → | 3.2.4 – National Disability Insurance Scheme Information, Linkages and Capacity Building |
| 3.2.5 – Payments to Corporate Entity – NDIA agency costs | → | 3.2.5 – Payments to Corporate Entity – NDIA Agency costs |
|  |  |  |
| **3.3 – Program Support for Outcome 3** | → | **3.3 – Program Support for Outcome 3** |
|  | | |
| **Outcome 4**  There are no program changes under Outcome 4. | | |

**2.1 Budgeted expenses and performance for Outcome 1**

|  |
| --- |
| Outcome 1: Social Security  **A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.** |

**Linked programs**

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Programs**   * Program 2.4 – Higher Education Loan Program * Program 4.1 – Employment Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Education, Skills and Employment is linked to Outcome 1 as the Higher Education Loan Program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. Mutual obligation requirements and compliance frameworks for various payments under this Outcome are also stipulated in the Employment Services program. |
| **Department of Health** |
| **Program**   * Program 1.9 – Immunisation |
| **Contribution to Outcome 1 made by linked program**  The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for Family Tax Benefit Part A is contingent on satisfying requirements for age-related immunisation requirements contained in this Outcome. |
| **Services Australia** |
| **Programs**   * Program 1.1 – Services to the Community – Social Security and Welfare * Program 1.3 – Child Support |
| **Contribution to Outcome 1 made by linked programs**  Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by Services Australia. |

**Linked programs (continued)**

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy * Program 1.2 – Indigenous Advancement – Children and Schooling |
| **Contribution to Outcome 1 made by linked programs**  Mutual exclusion provisions are shared between scholarships administered by the National Indigenous Australian Agency and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome. |
| **Department of Veterans’ Affairs** |
| **Program**   * Program 1.1 – Veterans’ Income Support and Allowances |
| **Contribution to Outcome 1 made by linked program**  Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans’ Affairs. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The ‘2020-21 Actual expenses’ figures are presented against the former outcome structure at Tables 2.1.4 and 2.1.5.

##### Table 2.1.1: Budgeted expenses for Outcome 1

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Family Assistance** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | – | 17,963,916 | 18,133,515 | 18,401,938 | 18,491,268 |
| *Paid Parental Leave Act 2010* | – | 2,489,269 | 2,554,955 | 2,651,464 | 2,704,656 |
| *Social Security (Administration)*  *Act 1999* | – | 2,400 | 2,336 | 2,317 | 2,237 |
| **Administered Total** | **–** | **20,455,585** | **20,690,806** | **21,055,719** | **21,198,161** |
| **Total expenses for Program 1.1** | **–** | **20,455,585** | **20,690,806** | **21,055,719** | **21,198,161** |
| **Program 1.2 – Support for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 51,044,687 | 53,237,422 | 55,309,335 | 57,302,891 |
| **Administered Total** | **–** | **51,044,687** | **53,237,422** | **55,309,335** | **57,302,891** |
| **Total expenses for Program 1.2** | **–** | **51,044,687** | **53,237,422** | **55,309,335** | **57,302,891** |
| **Program 1.3 – Financial Support for People with Disability** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 17,893,413 | 18,280,156 | 18,947,704 | 19,393,295 |
| **Administered Total** | **–** | **17,893,413** | **18,280,156** | **18,947,704** | **19,393,295** |
| **Total expenses for Program 1.3** | **–** | **17,893,413** | **18,280,156** | **18,947,704** | **19,393,295** |
| **Program 1.4 – Financial Support for Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 2,800 | 2,800 | 2,800 | 2,800 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 9,771,167 | 10,244,562 | 10,797,620 | 11,272,924 |
| **Administered Total** | **–** | **9,773,967** | **10,247,362** | **10,800,420** | **11,275,724** |
| **Total expenses for Program 1.4** | **–** | **9,773,967** | **10,247,362** | **10,800,420** | **11,275,724** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.5 – Working Age Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 6,254 | 2,894 | 1,780 | 1,787 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 22,299,702 | 20,316,327 | 20,097,891 | 20,386,748 |
| **Administered Total** | **–** | **22,305,956** | **20,319,221** | **20,099,671** | **20,388,535** |
| **Total expenses for Program 1.5** | **–** | **22,305,956** | **20,319,221** | **20,099,671** | **20,388,535** |
| **Program 1.6 – Student Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 2,679,467 | 2,663,556 | 2,634,488 | 2,621,442 |
| *Student Assistance Act 1973* | – | 373,637 | 388,590 | 396,147 | 407,317 |
| **Administered Total** | **–** | **3,053,104** | **3,052,146** | **3,030,635** | **3,028,759** |
| **Total expenses for Program 1.6** | **–** | **3,053,104** | **3,052,146** | **3,030,635** | **3,028,759** |
| **Program 1.7 – Program Support for Outcome 1** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 112,791 | 106,507 | 104,897 | 102,863 |
| s74 External Revenue (a) | – | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 2,237 | 1,921 | 1,879 | 1,812 |
| **Departmental Total** | **–** | **121,082** | **114,482** | **112,830** | **110,729** |
| **Total expenses for Program 1.7** | **–** | **121,082** | **114,482** | **112,830** | **110,729** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 9,054 | 5,694 | 4,580 | 4,587 |
| Special appropriations | – | 124,517,658 | 125,821,419 | 129,238,904 | 132,582,778 |
| **Administered Total** | **–** | **124,526,712** | **125,827,113** | **129,243,484** | **132,587,365** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 112,791 | 106,507 | 104,897 | 102,863 |
| s74 External Revenue (a) | – | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 2,237 | 1,921 | 1,879 | 1,812 |
| **Departmental Total** | **–** | **121,082** | **114,482** | **112,830** | **110,729** |
| **Total expenses for Outcome 1** | **–** | **124,647,794** | **125,941,595** | **129,356,314** | **132,698,094** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.2: Program component expenses for Outcome 1

| **Program 1.1 – Family Assistance** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.1.1 – Component 1 (Family Tax Benefit Part A)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | – | 14,086,945 | 14,213,611 | 14,394,456 | 14,454,077 |
| Total component 1 expenses | – | 14,086,945 | 14,213,611 | 14,394,456 | 14,454,077 |
| *1.1.2 – Component 2 (Family Tax Benefit Part B)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | – | 3,859,960 | 3,911,413 | 3,999,699 | 4,029,817 |
| Total component 2 expenses | – | 3,859,960 | 3,911,413 | 3,999,699 | 4,029,817 |
| *1.1.3 – Component 3 (Single Income Family Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* (a) | – | 13,950 | 5,349 | 4,575 | 4,097 |
| Total component 3 expenses | – | 13,950 | 5,349 | 4,575 | 4,097 |
| *1.1.4 – Component 4 (Stillborn Baby Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | – | 3,061 | 3,142 | 3,208 | 3,277 |
| Total component 4 expenses | – | 3,061 | 3,142 | 3,208 | 3,277 |
| *1.1.5 – Component 5 (Double Orphan Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 2,400 | 2,336 | 2,317 | 2,237 |
| Total component 5 expenses | – | 2,400 | 2,336 | 2,317 | 2,237 |
| *1.1.6 – Component 6 (Dad and Partner Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | – | 134,227 | 137,117 | 141,138 | 144,854 |
| Total component 6 expenses | – | 134,227 | 137,117 | 141,138 | 144,854 |
| *1.1.7 – Component 7 (Parental Leave Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | – | 2,355,042 | 2,417,838 | 2,510,326 | 2,559,802 |
| Total component 7 expenses | – | 2,355,042 | 2,417,838 | 2,510,326 | 2,559,802 |
| **Total Program expenses** | – | **20,455,585** | **20,690,806** | **21,055,719** | **21,198,161** |

1. The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.2 – Support for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.2.1 – Component 1 (Age Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 50,959,380 | 53,151,954 | 55,226,546 | 57,223,352 |
| Total component 1 expenses | – | 50,959,380 | 53,151,954 | 55,226,546 | 57,223,352 |
| *1.2.2 – Component 2 (Energy Supplement for Commonwealth Seniors Health Card holders)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 78,795 | 74,188 | 69,840 | 65,746 |
| Total component 2 expenses | – | 78,795 | 74,188 | 69,840 | 65,746 |
| *1.2.3 – Component 3 (Pension Loans Scheme)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 6,512 | 11,280 | 12,949 | 13,793 |
| Total component 3 expenses | – | 6,512 | 11,280 | 12,949 | 13,793 |
| **Total Program expenses** | **–** | **51,044,687** | **53,237,422** | **55,309,335** | **57,302,891** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.3 – Financial Support for People with Disability** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.3.1 – Component 1 (Disability Support Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 17,848,439 | 18,236,464 | 18,906,789 | 19,354,767 |
| Total component 1 expenses | – | 17,848,439 | 18,236,464 | 18,906,789 | 19,354,767 |
| *1.3.2 – Component 2 (Essential Medical Equipment Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 8,490 | 8,862 | 9,301 | 9,758 |
| Total component 2 expenses | – | 8,490 | 8,862 | 9,301 | 9,758 |
| *1.3.3 – Component 3 (Mobility Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 36,484 | 34,830 | 31,614 | 28,770 |
| Total component 3 expenses | – | 36,484 | 34,830 | 31,614 | 28,770 |
| **Total Program expenses** | **–** | **17,893,413** | **18,280,156** | **18,947,704** | **19,393,295** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.4 – Financial Support for Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.4.1 – Component 1 (Carer Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 6,495,299 | 6,827,645 | 7,229,920 | 7,576,796 |
| Total component 1 expenses | – | 6,495,299 | 6,827,645 | 7,229,920 | 7,576,796 |
| *1.4.2 – Component 2 (Carer Allowance (Adult))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 1,780,592 | 1,859,796 | 1,946,289 | 2,016,137 |
| Total component 2 expenses | – | 1,780,592 | 1,859,796 | 1,946,289 | 2,016,137 |
| *1.4.3 – Component 3 (Carer Allowance (Child))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 696,796 | 736,352 | 780,842 | 818,088 |
| Total component 3 expenses | – | 696,796 | 736,352 | 780,842 | 818,088 |
| *1.4.4 – Component 4 (Carer Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 607,680 | 622,286 | 635,995 | 651,313 |
| Total component 4 expenses | – | 607,680 | 622,286 | 635,995 | 651,313 |
| *1.4.5 – Component 5 (Child Disability Assistance Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 190,800 | 198,483 | 204,574 | 210,590 |
| Total component 5 expenses | – | 190,800 | 198,483 | 204,574 | 210,590 |
| *1.4.6 – Component 6 (Carer Adjustment Payment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 2,800 | 2,800 | 2,800 | 2,800 |
| Total component 6 expenses | – | 2,800 | 2,800 | 2,800 | 2,800 |
| **Total Program expenses** | **–** | **9,773,967** | **10,247,362** | **10,800,420** | **11,275,724** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.5 – Working Age Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.1 – Component 1 (JobSeeker Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 15,122,971 | 13,313,897 | 13,007,734 | 13,117,468 |
| Total component 1 expenses | – | 15,122,971 | 13,313,897 | 13,007,734 | 13,117,468 |
| *1.5.2 – Component 2 (Youth Allowance (Other))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 1,135,770 | 975,485 | 945,957 | 955,059 |
| Total component 2 expenses | – | 1,135,770 | 975,485 | 945,957 | 955,059 |
| *1.5.3 – Component 3 (Parenting Payment Single)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 4,878,600 | 4,918,790 | 5,024,244 | 5,169,634 |
| Total component 3 expenses | – | 4,878,600 | 4,918,790 | 5,024,244 | 5,169,634 |
| *1.5.4 – Component 4 (Parenting Payment Partnered)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 985,654 | 933,552 | 935,182 | 951,817 |
| Total component 4 expenses | – | 985,654 | 933,552 | 935,182 | 951,817 |
| *1.5.5 – Component 5 (Special Benefit)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 136,223 | 141,320 | 149,922 | 156,930 |
| Total component 5 expenses | – | 136,223 | 141,320 | 149,922 | 156,930 |
| *1.5.6 – Component 6 (Priority Investment Approach – Validation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 200 | 200 | 200 | 200 |
| Total component 6 expenses | – | 200 | 200 | 200 | 200 |
| *1.5.7 – Component 7 (Pensioner Education Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 26,569 | 19,706 | 20,303 | 20,859 |
| Total component 7 expenses | – | 26,569 | 19,706 | 20,303 | 20,859 |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.5 – Working Age Payments (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.8 – Component 8 (Utilities Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 13,915 | 13,577 | 14,549 | 14,981 |
| Total component 8 expenses | – | 13,915 | 13,577 | 14,549 | 14,981 |
| *1.5.9 – Component 9 (Payments under Special Circumstances)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 1,565 | 1,572 | 1,580 | 1,587 |
| Total component 9 expenses | – | 1,565 | 1,572 | 1,580 | 1,587 |
| *1.5.10 – Component 10 (Drug Testing Trial – Treatment Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 4,489 | 1,122 | – | – |
| Total component 10 expenses | – | 4,489 | 1,122 | – | – |
| **Total Program expenses** | **–** | **22,305,956** | **20,319,221** | **20,099,671** | **20,388,535** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.6 – Student Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.6.1 – Component 1 (Youth Allowance (student))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 2,068,313 | 2,052,731 | 2,023,738 | 2,008,360 |
| Total component 1 expenses | – | 2,068,313 | 2,052,731 | 2,023,738 | 2,008,360 |
| *1.6.2 – Component 2 (Austudy)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 532,098 | 521,005 | 509,040 | 495,054 |
| Total component 2 expenses | – | 532,098 | 521,005 | 509,040 | 495,054 |
| *1.6.3 – Component 3 (ABSTUDY – Secondary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | 155,262 | 163,995 | 164,727 | 167,495 |
| Total component 3 expenses | – | 155,262 | 163,995 | 164,727 | 167,495 |
| *1.6.4 – Component 4 (ABSTUDY – Tertiary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | 128,685 | 131,322 | 134,920 | 138,857 |
| Total component 4 expenses | – | 128,685 | 131,322 | 134,920 | 138,857 |
| *1.6.5 – Component 5 (Student Start-up Loan)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 79,056 | 89,820 | 101,710 | 118,028 |
| Total component 5 expenses | – | 79,056 | 89,820 | 101,710 | 118,028 |
| *1.6.6 – Component 6 (Student Start-up Loan – ABSTUDY)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | 2,246 | 2,370 | 2,505 | 4,533 |
| Total component 6 expenses | – | 2,246 | 2,370 | 2,505 | 4,533 |
| *1.6.7 – Component 7 (Assistance for Isolated Children)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | 87,444 | 90,903 | 93,995 | 96,432 |
| Total component 7 expenses | – | 87,444 | 90,903 | 93,995 | 96,432 |
| **Total Program expenses** | **–** | **3,053,104** | **3,052,146** | **3,030,635** | **3,028,759** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.7 – Program Support for Outcome 1** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.7.1 – Component 1 (Departmental DSS – Outcome 1)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 112,791 | 106,507 | 104,897 | 102,863 |
| s74 External Revenue (a) | – | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 2,237 | 1,921 | 1,879 | 1,812 |
| Total component 1 expenses | – | 121,082 | 114,482 | 112,830 | 110,729 |
| **Total Program expenses** | **–** | **121,082** | **114,482** | **112,830** | **110,729** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.3: Performance measure for Outcome 1

Table 2.1.3 below details the performance measure for each program associated with  
Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

| **Outcome 1 –** A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | | |
| --- | --- | --- |
| **Program 1.1 – Family Assistance** – Assist families to take time out of the workforce to bond with their children following birth or adoption and with the costs of their children. | | |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of the family assistance law. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which families with lower incomes are supported with the costs of raising children through Family Tax Benefit. | Payment targeted to low income families (67 per cent of support received by families under the Family Tax Benefit lower income free area). |
| Extent to which separated parents in the child support system are supporting their children. | At least 85 per cent of Family Tax Benefit children of separated parents meet the maintenance action test requirements. |
| Extent to which parents take Dad and Partner Pay. | 95 per cent of eligible Dad and Partner Pay claimants access payment. |
| Extent to which parents take Parental Leave Pay. | 95 per cent of eligible Parental Leave Pay families access payment. |
| Outputs:   * Administered outlays * Number of recipients * Number of children * Payment accuracy | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.1:** Nil. | | |

Table 2.1.3: Performance measure for Outcome 1 (continued)

| **Program 1.2 – Support for Seniors** –To assist eligible senior Australians financially and to encourage them to use their financial resources to support their retirement income. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which people over the Age Pension qualification age are supported in their retirement through the Age Pension or other income support. | 75 per cent or below of people of Age Pension age are supported by the Age Pension or other income support. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.2:** Nil. | | |

| **Program 1.3 – Financial Support for People with Disability** –To financially assist eligible people with disability. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which people of working age with a profound or severe disability are paid Disability Support Pension. | 90 per cent of people with a profound or severe disability of working age are supported by the Disability Support Pension. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.3:** Nil. | | |

Table 2.1.3: Performance measure for Outcome 1 (continued)

| **Program 1.4 –** **Financial Support for Carers** – To financially assist eligible carers of people with disability or a severe medical condition. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law.  Ex-gratia payments to unsuccessful applicants of Carer Payment (Child) (Carer Adjustment Payment) are paid under the provisions of the PGPA Act. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which payments are made to, or with respect to, carers unable to fully support themselves. | 70 per cent of primary carers in Australia are supported by Carer Payment and Carer Allowance. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.4:** Nil. | | |

| **Program 1.5 – Working Age Payments** – To provide financial assistance to people while they are unable to fully support themselves through work. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which payments are made to, or with respect to, people unable to fully support themselves. | Changes in recipient numbers align with movements in the unemployment rate. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.5:** Nil. | | |

Table 2.1.3: Performance measure for Outcome 1 (continued)

| **Program 1.6 –** **Student Payments** – To support eligible students whilst they undertake education and training, so that they can gain employment. To increase access and participation by Indigenous Australian students in secondary and tertiary education and accelerate their educational outcomes. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments and other financial assistance are made through Services Australia to eligible claimants under the provisions of social security and student assistance law. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which payment recipients have improved financial self-reliance. | The proportion of Austudy, Youth Allowance and ABSTUDY recipients who are not receiving income support 3/6/12 months after exiting student payments aligns with movements in the unemployment rate. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.6:** Nil. | | |

Table 2.1.3: Performance measure for Outcome 1 (continued)

| **Program 1.7 – Program Support for Outcome 1** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Ministers and Assistant Ministers. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Accuracy of departmental expenditure budget estimates. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Program 1.7:** Nil. | | |

Table 2.1.3: Performance measure for Outcome 1 (continued)

| **Cross-Program – Rent Assistance** – To make payments to income support or family payment recipients to assist with the costs of renting private and community housing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Rent Assistance payments are made through Services Australia to eligible claimants under the provisions of the social security law and family assistance law. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which income support or family payment recipients are assisted with the costs of renting private and community housing. | Of the individuals and families renting and receiving Rent Assistance, the proportion experiencing rental stress after receipt of Rent Assistance is at least 25 percentage points lower than it would be without Rent Assistance. |
| Outputs:   * Number of Commonwealth Rent Assistance income units. | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | |
| **Material changes to Cross-Program – Rent Assistance:** Nil. | | |

##### Budgeted expenses for former Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) in the 2020‑21 financial year on achieving former Outcome 1, broken down by program under the former outcome structure, as well as by Administered and Departmental funding sources.

##### Table 2.1.4: Budgeted expenses for former Outcome 1

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Family Tax Benefit** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 18,364,952 | – | – | – | – |
| **Administered Total** | **18,364,952** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.1** | **18,364,952** | **–** | **–** | **–** | **–** |
| **Program 1.2 – Child Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 3,072 | – | – | – | – |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 13,345 | – | – | – | – |
| *Student Assistance Act 1973* | 84,037 | – | – | – | – |
| **Administered Total** | **100,454** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.2** | **100,454** | **–** | **–** | **–** | **–** |
| **Program 1.3 – Income Support for Vulnerable People** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 204,286 | – | – | – | – |
| **Administered Total** | **204,286** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.3** | **204,286** | **–** | **–** | **–** | **–** |
| **Program 1.4 – Income Support for People in Special Circumstances** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,083 | – | – | – | – |
| **Administered Total** | **1,083** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.4** | **1,083** | **–** | **–** | **–** | **–** |

Table 2.1.4: Budgeted expenses for former Outcome 1 (continued)

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.5 – Supplementary Payments and Support for Income Support Recipients** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 23,236 | – | – | – | – |
| **Administered Total** | **23,236** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.5** | **23,236** | **–** | **–** | **–** | **–** |
| **Program 1.6 – Income Support for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 52,695,743 | – | – | – | – |
| **Administered Total** | **52,695,743** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.6** | **52,695,743** | **–** | **–** | **–** | **–** |
| **Program 1.7 – Allowances and Concessions for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 587,532 | – | – | – | – |
| **Administered Total** | **587,532** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.7** | **587,532** | **–** | **–** | **–** | **–** |
| **Program 1.8 – Income Support for People with Disability** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 18,397,888 | – | – | – | – |
| **Administered Total** | **18,397,888** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.8** | **18,397,888** | **–** | **–** | **–** | **–** |
| **Program 1.9 – Income Support for Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,425 | – | – | – | – |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 9,826,457 | – | – | – | – |
| **Administered Total** | **9,827,882** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.9** | **9,827,882** | **–** | **–** | **–** | **–** |

Table 2.1.4: Budgeted expenses for former Outcome 1 (continued)

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.10 – Working Age Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 25,591 | – | – | – | – |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 37,703,382 | – | – | – | – |
| **Administered Total** | **37,728,973** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.10** | **37,728,973** | **–** | **–** | **–** | **–** |
| **Program 1.11 – Student Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 4,292,128 | – | – | – | – |
| *Student Assistance Act 1973* | 399,804 | – | – | – | – |
| **Administered Total** | **4,691,932** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.11** | **4,691,932** | **–** | **–** | **–** | **–** |
| **Program 1.12 – Program Support for Outcome 1** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 113,538 | – | – | – | – |
| s74 External Revenue (a) | 7,823 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,251 | – | – | – | – |
| **Departmental Total** | **123,612** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 1.12** | **123,612** | **–** | **–** | **–** | **–** |

Table 2.1.4: Budgeted expenses for former Outcome 1 (continued)

| **Outcome 1: Social Security** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 28,099 | – | – | – | – |
| Special appropriations | 142,595,862 | – | – | – | – |
| **Administered Total** | **142,623,961** | **–** | **–** | **–** | **–** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 113,538 | – | – | – | – |
| s74 External Revenue (a) | 7,823 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,251 | – | – | – | – |
| **Departmental Total** | **123,612** | **–** | **–** | **–** | **–** |
| **Total expenses for Outcome 1** | **142,747,573** | **–** | **–** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.5: Program component expenses for former Outcome 1

| **Program 1.1 – Family Tax Benefit** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.1.1 – Component 1 (Family Tax Benefit Part A)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 14,787,782 | – | – | – | – |
| Total component 1 expenses | 14,787,782 | – | – | – | – |
| *1.1.2 – Component 2 (Family Tax Benefit Part B)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 3,577,170 | – | – | – | – |
| Total component 2 expenses | 3,577,170 | – | – | – | – |
| **Total Program expenses** | **18,364,952** | **–** | **–** | **–** | **–** |

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.2 – Child Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.2.1 – Component 1 (Single Income Family Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* (a) | 11,046 | – | – | – | – |
| Total component 1 expenses | 11,046 | – | – | – | – |
| *1.2.2 – Component 2 (Stillborn Baby Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 2,299 | – | – | – | – |
| Total component 2 expenses | 2,299 | – | – | – | – |
| *1.2.3 – Component 3 (Double Orphan Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 3,072 | – | – | – | – |
| Total component 3 expenses | 3,072 | – | – | – | – |
| *1.2.4 – Component 4 (Assistance for Isolated Children)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 84,037 | – | – | – | – |
| Total component 4 expenses | 84,037 | – | – | – | – |
| **Total Program expenses** | **100,454** | **–** | **–** | **–** | **–** |

1. The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.3 – Income Support for Vulnerable People** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.3.1 – Component 1 (Special Benefit)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 204,286 | – | – | – | – |
| Total component 1 expenses | 204,286 | – | – | – | – |
| **Total Program expenses** | **204,286** | **–** | **–** | **–** | **–** |

| **Program 1.4 – Income Support for People in Special Circumstances** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.4.1 – Component 1 (Payments under Special Circumstances)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,083 | – | – | – | – |
| Total component 1 expenses | 1,083 | – | – | – | – |
| **Total Program expenses** | **1,083** | **–** | **–** | **–** | **–** |

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.5 – Supplementary Payments and Support for Income Support Recipients** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.1 – Component 1 (Essential Medical Equipment Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 8,151 | – | – | – | – |
| Total component 1 expenses | 8,151 | – | – | – | – |
| *1.5.2 – Component 2 (Utilities Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 15,085 | – | – | – | – |
| Total component 2 expenses | 15,085 | – | – | – | – |
| **Total Program expenses** | **23,236** | **–** | **–** | **–** | **–** |

| **Program 1.6 – Income Support for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.6.1 – Component 1 (Age Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 52,695,743 | – | – | – | – |
| Total component 1 expenses | 52,695,743 | – | – | – | – |
| **Total Program expenses** | **52,695,743** | **–** | **–** | **–** | **–** |

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.7 – Allowances and Concessions for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.7.1 – Component 1 (Energy Supplement for Commonwealth Seniors Health Card holders)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 587,532 | – | – | – | – |
| Total component 1 expenses | 587,532 | – | – | – | – |
| **Total Program expenses** | **587,532** | **–** | **–** | **–** | **–** |

| **Program 1.8 – Income Support for People with Disability** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.8.1 – Component 1 (Disability Support Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 18,361,704 | – | – | – | – |
| Total component 1 expenses | 18,361,704 | – | – | – | – |
| *1.8.2 – Component 2 (Mobility Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 36,184 | – | – | – | – |
| Total component 2 expenses | 36,184 | – | – | – | – |
| **Total Program expenses** | **18,397,888** | **–** | **–** | **–** | **–** |

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.9 – Income Support for Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.9.1 – Component 1 (Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child))* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,425 | – | – | – | – |
| Total component 1 expenses | 1,425 | – | – | – | – |
| *1.9.2 – Component 2 (Carer Allowance (Adult))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 1,875,147 | – | – | – | – |
| Total component 2 expenses | 1,875,147 | – | – | – | – |
| *1.9.3 – Component 3 (Carer Allowance (Child))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 650,475 | – | – | – | – |
| Total component 3 expenses | 650,475 | – | – | – | – |
| *1.9.4 – Component 4 (Carer Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 6,519,636 | – | – | – | – |
| Total component 4 expenses | 6,519,636 | – | – | – | – |
| *1.9.5 – Component 5 (Carer Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 594,472 | – | – | – | – |
| Total component 5 expenses | 594,472 | – | – | – | – |
| *1.9.6 – Component 6 (Child Disability Assistance Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 186,727 | – | – | – | – |
| Total component 6 expenses | 186,727 | – | – | – | – |
| **Total Program expenses** | **9,827,882** | **–** | **–** | **–** | **–** |

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.10 – Working Age Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.1 – Component 1 (Compensation and Debt Relief)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | – | – | – | – |
| Total component 1 expenses | – | – | – | – | – |
| *1.10.2 – Component 2 (Investment Approach to Welfare – Evaluation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 20,777 | – | – | – | – |
| Total component 2 expenses | 20,777 | – | – | – | – |
| *1.10.3 – Component 3 (Parenting Payment Partnered)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 1,591,135 | – | – | – | – |
| Total component 3 expenses | 1,591,135 | – | – | – | – |
| *1.10.4 – Component 4 (Parenting Payment Single)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 6,200,967 | – | – | – | – |
| Total component 4 expenses | 6,200,967 | – | – | – | – |
| *1.10.5 – Component 5 (Pensioner Education Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 34,437 | – | – | – | – |
| Total component 5 expenses | 34,437 | – | – | – | – |
| *1.10.6 – Component 6 (Sickness Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* (a) | – | – | – | – | – |
| Total component 6 expenses | – | – | – | – | – |
| *1.10.7 – Component 7 (Widow Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 88,816 | – | – | – | – |
| Total component 7 expenses | 88,816 | – | – | – | – |

Table 2.1.5: Program component expenses for former Outcome 1 (continued)

| **Program 1.10 – Working Age Payments (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.8 – Component 8 (Youth Allowance (Other))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 2,370,479 | – | – | – | – |
| Total component 8 expenses | 2,370,479 | – | – | – | – |
| *1.10.9 – Component 9 (Partner Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 8,145 | – | – | – | – |
| Total component 9 expenses | 8,145 | – | – | – | – |
| *1.10.10 – Component 10 (JobSeeker Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 27,409,403 | – | – | – | – |
| Total component 10 expenses | 27,409,403 | – | – | – | – |
| *1.10.11 – Component 11 (Social Impact Investment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 4,814 | – | – | – | – |
| Total component 11 expenses | 4,814 | – | – | – | – |
| *1.10.12 – Component 12 (Drug Testing Trial – Treatment Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | – | – | – | – |
| Total component 12 expenses | – | – | – | – | – |
| **Total Program expenses** | **37,728,973** | **–** | **–** | **–** | **–** |

Sickness Allowance closed to new entrants from 20 March 2020 when the new JobSeeker Payment was introduced, and ceased on 20 September 2020. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms*.

Table 2.1.5: Program components of former Outcome 1

| **Program 1.11 – Student Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.11.1 – Component 1 (ABSTUDY – Secondary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 225,661 | – | – | – | – |
| Total component 1 expenses | 225,661 | – | – | – | – |
| *1.11.2 – Component 2 (ABSTUDY – Tertiary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 174,143 | – | – | – | – |
| Total component 2 expenses | 174,143 | – | – | – | – |
| *1.11.3 – Component 3 (Austudy)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 823,282 | – | – | – | – |
| Total component 3 expenses | 823,282 | – | – | – | – |
| *1.11.4 – Component 4 (Youth Allowance (student))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 3,441,403 | – | – | – | – |
| Total component 4 expenses | 3,441,403 | – | – | – | – |
| *1.11.5 – Component 5 (Student Start-up Loan – ABSTUDY)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | – | – | – | – |
| Total component 5 expenses | – | – | – | – | – |
| *1.11.6 – Component 6 (Student Start-up Loan)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 27,443 | – | – | – | – |
| Total component 6 expenses | 27,443 | – | – | – | – |
| **Total Program expenses** | **4,691,932** | **–** | **–** | **–** | **–** |

Table 2.1.5: Program components of former Outcome 1

| **Program 1.12 – Program Support for Outcome 1** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.12.1 – Component 1 (Departmental DSS – Outcome 1)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 113,538 | – | – | – | – |
| s74 External Revenue (a) | 7,823 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,251 | – | – | – | – |
| Total component 1 expenses | 123,612 | – | – | – | – |
| **Total Program expenses** | **123,612** | **–** | **–** | **–** | **–** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

**2.2 Budgeted expenses and performance for Outcome 2**

|  |
| --- |
| Outcome 2: Families and Communities  **Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.** |

Linked programs

|  |
| --- |
| **Attorney-General’s Department** |
| **Programs**   * Program 1.1 – Attorney-General’s Department Operating Expenses – Legal Services and Families * Program 1.4 – Justice Services * Program 1.5 – Family Relationships |
| **Contribution to Outcome 2 made by linked programs**  The Attorney-General’s Department has policy responsibility for improving access to justice for Indigenous people and for family matters, including Family Law Services. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome. |
| **Department of Health** |
| **Program**   * Program 1.1 – Mental Health |
| **Contribution to Outcome 2 made by linked program**  The Department of Health has policy responsibility for Medicare Benefits Schedule items in relation to mental health. |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 2 made by linked program**  The administrative aspects of Income Management and Cashless Debit Card and payments under the Transition to Independent Living Allowance that falls under this Outcome are delivered by Services Australia through the above linked program. |

Linked programs (continued)

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.2 – Indigenous Advancement – Children and Schooling * Program 1.3 – Indigenous Advancement – Safety and Wellbeing * Program 1.5 – Indigenous Advancement – Remote Australia Strategies |
| **Contribution to Outcome 2 made by linked programs**  These linked programs support Government efforts to ensure Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 2 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment and other agreements. |

Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The ‘2020-21 Actual expenses’ figures are presented against the former outcome structure at Tables 2.2.4 and 2.2.5.

**Table 2.2.1: Budgeted expenses for Outcome 2**

| **Outcome 2: Families and Communities** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.1 – Families and Communities** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | – | 968,239 | 877,330 | 737,940 | 704,634 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 8 | 8 | – | – |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | – | 361,124 | 362,674 | 378,339 | 381,684 |
| Special accounts |  |  |  |  |  |
| Special account to support the  National Plan to Reduce  Violence against Women and  their Children | – | 23,267 | 11,495 | 2,000 | 2,000 |
| **Administered Total** | **–** | **1,352,638** | **1,251,507** | **1,118,279** | **1,088,318** |
| **Total expenses for Program 2.1** | **–** | **1,352,638** | **1,251,507** | **1,118,279** | **1,088,318** |
| **Program 2.2 – Program Support for Outcome 2** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 242,609 | 229,978 | 187,440 | 185,565 |
| s74 External Revenue (a) | – | 10,009 | 10,009 | 10,009 | 10,009 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 3,080 | 3,047 | 2,986 | 2,997 |
| **Departmental Total** | **–** | **255,698** | **243,034** | **200,435** | **198,571** |
| **Total expenses for Program 2.2** | **–** | **255,698** | **243,034** | **200,435** | **198,571** |

Table 2.2.1: Budgeted expenses for Outcome 2 (continued)

| **Outcome 2: Families and Communities** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 2 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | – | 968,239 | 877,330 | 737,940 | 704,634 |
| Special appropriations | – | 361,132 | 362,682 | 378,339 | 381,684 |
| Special accounts | – | 23,267 | 11,495 | 2,000 | 2,000 |
| **Administered Total** | **–** | **1,352,638** | **1,251,507** | **1,118,279** | **1,088,318** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 242,609 | 229,978 | 187,440 | 185,565 |
| s74 External Revenue (a) | – | 10,009 | 10,009 | 10,009 | 10,009 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 3,080 | 3,047 | 2,986 | 2,997 |
| **Departmental Total** | **–** | **255,698** | **243,034** | **200,435** | **198,571** |
| **Total expenses for Outcome 2** | **–** | **1,608,336** | **1,494,541** | **1,318,714** | **1,286,889** |
|  |  |  |  |  |  |
| **Movement of administered funds**  **between years** (c) | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 2: |  |  |  |  |  |
| Program 2.1 – Families and  Communities (d) | (42,863) | 22,588 | 12,295 | 1,100 | 1,360 |
| **Total movement of administered**  **funds** | **(42,863)** | **22,588** | **12,295** | **1,100** | **1,360** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.
4. Includes funds transferred from 2020-21 to 2025-26.

Table 2.2.2: Program component expenses for Outcome 2

| **Program 2.1 – Families and Communities** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.1 – Component 1 (Families and Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 381,515 | 388,490 | 393,846 | 372,742 |
| Total component 1 expenses | – | 381,515 | 388,490 | 393,846 | 372,742 |
| *2.1.2 – Component 2 (Family Safety)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 230,271 | 179,340 | 90,763 | 106,169 |
| Total component 2 expenses | – | 230,271 | 179,340 | 90,763 | 106,169 |
| *2.1.3 – Component 3 (Protecting Australia's Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 15,305 | 14,834 | 10,389 | 8,938 |
| Total component 3 expenses | – | 15,305 | 14,834 | 10,389 | 8,938 |
| *2.1.4 – Component 4 (Sector Representation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 3,130 | 2,906 | 2,924 | 2,722 |
| Total component 4 expenses | – | 3,130 | 2,906 | 2,924 | 2,722 |
| *2.1.5 – Component 5 (Financial Wellbeing and Capability)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 219,229 | 177,796 | 154,762 | 151,213 |
| Total component 5 expenses | – | 219,229 | 177,796 | 154,762 | 151,213 |
| *2.1.6 – Component 6 (Volunteering and Community Connectedness)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 97,123 | 85,728 | 63,807 | 56,773 |
| Total component 6 expenses | – | 97,123 | 85,728 | 63,807 | 56,773 |

Table 2.2.2: Program component expenses for Outcome 2 (continued)

| **Program 2.1 – Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.7 – Component 7 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Redress payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | – | 355,383 | 356,749 | 372,158 | 375,447 |
| Total component 7 expenses | – | 355,383 | 356,749 | 372,158 | 375,447 |
| *2.1.8 – Component 8 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Psychological Support payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | – | 5,741 | 5,925 | 6,181 | 6,237 |
| Total component 8 expenses | – | 5,741 | 5,925 | 6,181 | 6,237 |
| *2.1.9 – Component 9 (Special account to support the National Plan to Reduce Violence against Women and their Children)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Special account to support the  National Plan to Reduce  Violence against Women and  their Children | – | 23,267 | 11,495 | 2,000 | 2,000 |
| Total component 9 expenses | – | 23,267 | 11,495 | 2,000 | 2,000 |
| *2.1.10 – Component 10 (Transition to Independent Living Allowance)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 3,512 | 3,512 | 3,512 | 3,512 |
| Total component 10 expenses | – | 3,512 | 3,512 | 3,512 | 3,512 |
| *2.1.11 – Component 11 (Social Impact Investing Initiatives)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 18,154 | 24,724 | 17,937 | 2,565 |
| Total component 11 expenses | – | 18,154 | 24,724 | 17,937 | 2,565 |
| *2.1.12 – Component 12 (Income Management Balancing Appropriation)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | – | 8 | 8 | – | – |
| Total component 12 expenses | – | 8 | 8 | – | – |
| **Total Program expenses** | **–** | **1,352,638** | **1,251,507** | **1,118,279** | **1,088,318** |

Table 2.2.2: Program component expenses for Outcome 2 (continued)

| **Program 2.2 – Program Support for Outcome 2** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.2.1 – Component 1 (Departmental DSS – Outcome 2)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 241,987 | 229,848 | 187,320 | 185,565 |
| s74 external revenue (a) | – | 10,009 | 10,009 | 10,009 | 10,009 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 3,702 | 3,177 | 3,106 | 2,997 |
| Total component 1 expenses | – | 255,698 | 243,034 | 200,435 | 198,571 |
| **Total Program expenses** | **–** | **255,698** | **243,034** | **200,435** | **198,571** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.3: Performance measure for Outcome 2

Table 2.2.3 below details the performance measure for each program associated with Outcome 2. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

|  |  |  |
| --- | --- | --- |
| **Outcome 2** – Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports. | | |
| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting families, children, young people, volunteers and other individuals with special circumstances. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which individuals have improved individual and family functioning. | At least 75 per cent of clients in reporting services have improved family functioning. |
| Funded organisations' members are satisfied with the support offered to them by these funded organisations. | 90 per cent of funded organisations’ members are satisfied with the support offered to them by these funded organisations. |
| Extent of contribution to a reduction in violence through successful implementation of the National Plan to Reduce Violence against Women and their Children 2010-2022. | Successful implementation of departmental actions to contribute towards a reduction in women experiencing family, domestic and sexual violence and a reduction in attitudes supportive of violence. |
| Extent of departmental leadership towards reducing child abuse and neglect. | Successful implementation of departmental actions in the National Framework for Protecting Australia’s Children 2021-2031, guided by an agreed implementation plan. (a) |
| Extent to which individuals and families can navigate through financial crisis, build financial resilience and reduce vulnerability to financial shock. | * At least a 20 per cent reduction in the number of people with multiple requests for emergency relief. * At least 70 per cent of people report an improvement in their financial wellbeing following engagement with a funded service. |

1. The implementation plan is expected to be created and endorsed in the first half of 2022.

Table 2.2.3: Performance measure for Outcome 2 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 2.1 –** **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which participants are satisfied with the support received through the Be Connected program to develop their digital skills, confidence and online safety. | At least 85 per cent of participants report satisfaction with the quality of the Be Connected program supports. |
| Extent to which participants (Seniors Connected) are satisfied with the support received through FriendLine to help address loneliness and social isolation. | At least 80 per cent of participants report satisfaction with the quality of FriendLine support. |
| Extent to which volunteer grant recipients are satisfied with the Volunteer Grants program. | 80 per cent of surveyed grant recipients considered the grants assisted in meeting their objective. |
| Timely finalisation of National Redress Scheme applications and offers made to survivors. | Over the most recent calendar year at least 80 per cent of applications lodged that name institutions that participate in the National Redress Scheme and are able to be progressed, have a decision communicated to the applicant within six months of being received by the National Redress Scheme. |
| Maximise engagement of institutions with the National Redress Scheme. | Engagement of newly named institutions continues, and current participation is maintained, with institutions on board to cover 90 per cent of applications received. |
| Extent to which the Cashless Debit Card supports a reduction in social harm in communities. | Cashless Debit Card program data demonstrates improvement in social outcomes through analysis of card spending and use. |
| Extent to which the Cashless Debit Card is used in responsible and meaningful ways and not used on products and activities that contribute to social harm. | 95 per cent of Cashless Debit Card participants have activated their card and are using their card to purchase non-restricted items. |

Table 2.2.3: Performance measure for Outcome 2 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 2.1 –** **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Outputs:   * Administered outlays * Number of individuals assisted * Number of National Redress Scheme recipients * Number of National Redress Scheme applications received * Number of institutions that have joined the National Redress Scheme * Number of individuals engaged with Income Management and Cashless Debit Card * Number of organisations contracted or receiving grant funding to deliver services * Percentage of assisted individuals from priority groups | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports. | |
| **Material changes to Program 2.1:** Nil. | | |

Table 2.2.3: Performance measure for Outcome 2 (continued)

| **Program 2.2 –** **Program Support for Outcome 2** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Ministers and Assistant Ministers. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Accuracy of departmental expenditure budget estimates. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | |
| **Material changes to Program 2.2:** Nil. | | |

Budgeted expenses for former Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) in the 2020‑21 financial year on achieving former Outcome 2, broken down by program under the former outcome structure, as well as by Administered and Departmental funding sources.

**Table 2.2.4: Budgeted expenses for former Outcome 2**

| **Outcome 2: Families and Communities** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.1 – Families and Communities** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 697,608 | – | – | – | – |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 9 | – | – | – | – |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | 271,202 | – | – | – | – |
| Special accounts |  |  |  |  |  |
| Other Services – Services for  Other Entities and Trust  Moneys | 12,408 | – | – | – | – |
| **Administered Total** | **981,227** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 2.1** | **981,227** | **–** | **–** | **–** | **–** |
| **Program 2.2 – Paid Parental Leave** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,391,288 | – | – | – | – |
| **Administered Total** | **2,391,288** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 2.2** | **2,391,288** | **–** | **–** | **–** | **–** |
| **Program 2.3 – Social and Community Services** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special accounts |  |  |  |  |  |
| Social and Community Services  Pay Equity Special Account | 488,608 | – | – | – | – |
| **Administered Total** | **488,608** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 2.3** | **488,608** | **–** | **–** | **–** | **–** |

Table 2.2.4: Budgeted expenses for former Outcome 2 (continued)

| **Outcome 2: Families and Communities** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.4 – Program Support for Outcome 2** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 187,775 | – | – | – | – |
| s74 External Revenue (a) | 12,940 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 3,721 | – | – | – | – |
| **Departmental Total** | **204,436** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 2.4** | **204,436** | **–** | **–** | **–** | **–** |
| **Outcome 2 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 697,608 | – | – | – | – |
| Special appropriations | 2,662,499 | – | – | – | – |
| Special accounts | 501,016 | – | – | – | – |
| **Administered Total** | **3,861,123** | **–** | **–** | **–** | **–** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 187,775 | – | – | – | – |
| s74 External Revenue (a) | 12,940 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 3,721 | – | – | – | – |
| **Departmental Total** | **204,436** | **–** | **–** | **–** | **–** |
| **Total expenses for Outcome 2** | **4,065,559** | **–** | **–** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.5: Program component expenses for former Outcome 2

| **Program 2.1 – Families and Communities** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.1 – Component 1 (Civil Society)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 714 | – | – | – | – |
| Total component 1 expenses | 714 | – | – | – | – |
| *2.1.2 – Component 2 (Families and Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 295,042 | – | – | – | – |
| Total component 2 expenses | 295,042 | – | – | – | – |
| *2.1.3 – Component 3 (Families and Communities Services Improvement)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 2,625 | – | – | – | – |
| Total component 3 expenses | 2,625 | – | – | – | – |
| *2.1.4 – Component 4 (Financial Wellbeing and Capability)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 216,159 | – | – | – | – |
| Total component 4 expenses | 216,159 | – | – | – | – |
| *2.1.5 – Component 5 (National Initiatives)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 120,168 | – | – | – | – |
| Total component 5 expenses | 120,168 | – | – | – | – |
| *2.1.6 – Component 6 (Strong and Resilient Communities)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 51,904 | – | – | – | – |
| Total component 6 expenses | 51,904 | – | – | – | – |

Table 2.2.5: Program component expenses for former Outcome 2 (continued)

| **Program 2.1 – Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.7 – Component 7 (Transition to Independent Living Allowance)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,961 | – | – | – | – |
| Total component 7 expenses | 1,961 | – | – | – | – |
| *2.1.8 – Component 8 (Income Management Balancing Appropriation)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 9 | – | – | – | – |
| Total component 8 expenses | 9 | – | – | – | – |
| *2.1.9 – Component 9 (Other Services – Services for Other Entities and Trust Moneys)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Other Services – Services for  Other Entities and Trust  Moneys | 12,408 | – | – | – | – |
| Total component 9 expenses | 12,408 | – | – | – | – |
| *2.1.10 – Component 10 (National Redress Scheme for Institutional Child Sexual Abuse –*  *Redress payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | 183,739 | – | – | – | – |
| Total component 10 expenses | 183,739 | – | – | – | – |
| *2.1.11 – Component 11 (National Redress Scheme for Institutional Child Sexual Abuse – Psychological Support payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | 87,462 | – | – | – | – |
| Total component 11 expenses | 87,462 | – | – | – | – |
| *2.1.12 – Component 12 (Volunteer Management)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 9,036 | – | – | – | – |
| Total component 12 expenses | 9,036 | – | – | – | – |

Table 2.2.5: Program component expenses for former Outcome 2 (continued)

| **Program 2.1 – Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.13 – Component 13 (Volunteer Grants)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | – | – | – | – |
| Total component 13 expenses | – | – | – | – | – |
| **Total Program expenses** | **981,227** | **–** | **–** | **–** | **–** |

Table 2.2.5: Program component expenses for former Outcome 2 (continued)

| **Program 2.2 – Paid Parental Leave** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.2.1 – Component 1 (Dad and Partner Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 135,938 | – | – | – | – |
| Total component 1 expenses | 135,938 | – | – | – | – |
| *2.2.2 – Component 2 (Parental Leave Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,255,350 | – | – | – | – |
| Total component 2 expenses | 2,255,350 | – | – | – | – |
| **Total Program expenses** | **2,391,288** | **–** | **–** | **–** | **–** |

| **Program 2.3 – Social and Community Services** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.3.1 – Component 1 (Social and Community Services Pay Equity Special Account)* | | | | | |
| Special account expenses |  |  |  |  |  |
| Social and Community Services  Pay Equity Special Account (a) | 488,608 | – | – | – | – |
| Total component 1 expenses | 488,608 | – | – | – | – |
| **Total Program expenses** | **488,608** | **–** | **–** | **–** | **–** |

The funding for the Social and Community Services Pay Equity Special Account is directly appropriated through the *Social and Community Services Pay Equity Special Account Act 2012*. This Act ceased on 30 June 2021.

Table 2.2.5: Program component expenses for former Outcome 2 (continued)

| **Program 2.4 – Program Support for Outcome 2** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.4.1 – Component 1 (Departmental DSS – Outcome 2)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 187,775 | – | – | – | – |
| s74 external revenue (a) | 12,940 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 3,721 | – | – | – | – |
| Total component 1 expenses | 204,436 | – | – | – | – |
| **Total Program expenses** | **204,436** | **–** | **–** | **–** | **–** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

**2.3 Budgeted expenses and performance for Outcome 3**

|  |
| --- |
| Outcome 3: Disability and Carers  **Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.** |

Linked programs

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Program**   * Program 4.1 – Employment Services |
| **Contribution to Outcome 3 made by linked program**  The Department of Education, Skills and Employment is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks. |
| **Department of Health** |
| **Programs**   * Program 3.1 – Access and Information * Program 3.2 – Aged Care Services * Program 3.3 – Aged Care Quality |
| **Contribution to Outcome 3 made by linked programs**  This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability. |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 3 made by linked program**  Various payments and concessions under this Outcome are delivered through this linked program administered by Services Australia. |

Linked programs (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.3 – Agency Costs |
| Contribution to Outcome 3 made by linked programs  These linked programs provide for the delivery of the National Disability Insurance Scheme (NDIS). |
| **NDIS Quality and Safeguards Commission** |
| **Program**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| **Contribution to Outcome 3 made by linked program**  The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| Contribution to Outcome 3 made by linked program  The Treasury, on behalf of DSS, makes National Partnership payments to the states on transition to the NDIS and other agreements. |

Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The ‘2020-21 Actual expenses’ figures are presented against the former outcome structure at Tables 2.3.4 and 2.3.5.

**Table 2.3.1: Budgeted expenses for Outcome 3**

| **Outcome 3: Disability and Carers** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 3.1 – Disability and Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 1,766,707 | 1,833,450 | 1,684,605 | 1,678,380 |
| **Administered Total** | **–** | **1,766,707** | **1,833,450** | **1,684,605** | **1,678,380** |
| **Total expenses for Program 3.1** | **–** | **1,766,707** | **1,833,450** | **1,684,605** | **1,678,380** |
| **Program 3.2 – National Disability Insurance Scheme** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 18,373,721 | 22,525,841 | 26,032,172 | 28,927,550 |
| Payments to corporate entities | – | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| **Administered Total** | **–** | **19,637,107** | **23,930,149** | **27,303,896** | **30,258,443** |
| **Total expenses for Program 3.2** | **–** | **19,637,107** | **23,930,149** | **27,303,896** | **30,258,443** |
| **Program 3.3 – Program Support for Outcome 3** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 114,725 | 111,215 | 105,883 | 99,852 |
| s74 External Revenue (a) | – | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 2,237 | 1,921 | 1,879 | 1,812 |
| **Departmental Total** | **–** | **123,016** | **119,190** | **113,816** | **107,718** |
| **Total expenses for Program 3.3** | **–** | **123,016** | **119,190** | **113,816** | **107,718** |

Table 2.3.1: Budgeted expenses for Outcome 3 (continued)

| **Outcome 3: Disability and Carers** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 20,140,428 | 24,359,291 | 27,716,777 | 30,605,930 |
| Payments to corporate entities | – | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| **Administered Total** | **–** | **21,403,814** | **25,763,599** | **28,988,501** | **31,936,823** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 114,725 | 111,215 | 105,883 | 99,852 |
| s74 External Revenue (a) | – | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 2,237 | 1,921 | 1,879 | 1,812 |
| **Departmental Total** | **–** | **123,016** | **119,190** | **113,816** | **107,718** |
| **Total expenses for Outcome 3** | **–** | **21,526,830** | **25,882,789** | **29,102,317** | **32,044,541** |
|  |  |  |  |  |  |
| **Movement of administered**  **funds between years** (c) | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 3: |  |  |  |  |  |
| Program 3.1 – Disability and  Carers | (21,193) | (72,690) | 100,383 | 6,000 | – |
| Program 3.2 – National Disability  Insurance Scheme | (29,403) | (8,715) | 12,809 | 12,809 | – |
| **Total movement of**  **administered funds** | **(50,596)** | **(81,405)** | **113,192** | **18,809** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.3.2: Program component expenses for Outcome 3

| **Program 3.1 – Disability and Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.1.1 – Component 1 (Employment Services)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 1,433,213 | 1,372,026 | 1,347,592 | 1,368,984 |
| Total component 1 expenses | – | 1,433,213 | 1,372,026 | 1,347,592 | 1,368,984 |
| *3.1.2 – Component 2 (Disability and Carer Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 333,494 | 461,424 | 337,013 | 309,396 |
| Total component 2 expenses | – | 333,494 | 461,424 | 337,013 | 309,396 |
| **Total Program expenses** | **–** | **1,766,707** | **1,833,450** | **1,684,605** | **1,678,380** |

Table 2.3.2: Program component expenses for Outcome 3 (continued)

| **Program 3.2 – National Disability Insurance Scheme** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.2.1 – Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 25,015 | 24,536 | 10,410 | 4,344 |
| Total component 1 expenses | – | 25,015 | 24,536 | 10,410 | 4,344 |
| *3.2.2 – Component 2 (Sector Development Fund and Jobs and Market Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 41,223 | 11,398 | 730 | – |
| Total component 2 expenses | – | 41,223 | 11,398 | 730 | – |
| *3.2.3 – Component 3 (National Disability Insurance Scheme Participant Plans)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 18,173,039 | 22,340,882 | 25,870,090 | 28,788,254 |
| Total component 3 expenses | – | 18,173,039 | 22,340,882 | 25,870,090 | 28,788,254 |
| *3.2.4 – Component 4 (National Disability Insurance Scheme Information, Linkages and Capacity Building)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) (a) | – | 134,444 | 149,025 | 150,942 | 134,952 |
| Total component 4 expenses | – | 134,444 | 149,025 | 150,942 | 134,952 |
| *3.2.5 – Component 5 (Payments to Corporate Entity – NDIA Agency costs)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Payments to corporate entities | – | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| Total component 5 expenses | – | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| **Total Program expenses** | **–** | **19,637,107** | **23,930,149** | **27,303,896** | **30,258,443** |

1. The responsibility for the Information, Linkages and Capacity Building Program was transferred from the National Disability Insurance Agency to DSS effective 31 January 2021.

Table 2.3.2: Program component expenses for Outcome 3 (continued)

| **Program 3.3 – Program Support for Outcome 3** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.3.1 – Component 1 (Departmental DSS – Outcome 3)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | – | 114,725 | 111,215 | 105,883 | 99,852 |
| s74 External Revenue (a) | – | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | – | 2,237 | 1,921 | 1,879 | 1,812 |
| Total component 1 expenses | – | 123,016 | 119,190 | 113,816 | 107,718 |
| **Total Program expenses** | **–** | **123,016** | **119,190** | **113,816** | **107,718** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.3: Performance measure for Outcome 3

Table 2.3.3 below details the performance measure for each program associated with Outcome 3. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

|  |  |  |
| --- | --- | --- |
| Outcome 3 – Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports. | | |
| **Program 3.1 –** **Disability and Carers** – To support people with disabilities and carers to actively participate in community and economic life. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting support to people with disability, carers and people with, or at risk of, mental illness. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which people with disability are supported to find and maintain employment through Disability Employment Services. | * At least 40 per cent of job placements sustained to 13 weeks. * At least 30 per cent of job placements sustained to 26 weeks. * At least 20 per cent of job placements sustained to 52 weeks. |
| Delivery by Disability Employment Services providers is in accordance with the specified requirements, including service level standards of the contracts and agreements between organisations and DSS. | At least 90 per cent of Disability Employment Services providers met service level standards of the contracts and agreements between organisations and DSS. |
| Extent to which carers access information supports and services. | At least 10 per cent annual increase in people accessing Carer Gateway (website and 1800 number). |
| Extent to which people provided advocacy through the National Disability Advocacy Program experience improved choice and control to make decisions. | At least 75 per cent of people who accessed the National Disability Advocacy Program reported improved choice and control to make their own decisions. |
| Number of people with disability provided with direct advocacy support through the NDIS Appeals program. | Number of individual NDIS Appeals clients is less than one per cent of active NDIS participants. |
| Extent of contribution to creating and implementing national disability policy and reform initiatives. | A new National Disability Strategy is finalised by the Commonwealth, State and Territory First Ministers by the end of 2021. (a) |

Table 2.3.3: Performance measure for Outcome 3 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 3.1** **–** **Disability and Carers** – To support people with disabilities and carers to actively participate in community and economic life. | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Outputs:   * Number of carers assisted * Number of Disability Employment Services participants * Number of Disability Employment Services providers * Number of people with disability provided with direct advocacy support * Administered outlays | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports. | |
| **Material changes to Program 3.1:** Nil. | | |

1. New target is to be designed for 2022-23 and beyond as a new Australian Disability Strategy was finalised in December 2021.

Table 2.3.3: Performance measure for Outcome 3 (continued)

| **Program 3.2** – **National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund. | | |
| --- | --- | --- |
| **Delivery** | Negotiate NDIS agreements, policy settings and financial arrangements with states and territories for the transition to full scheme.  Through a program of grants for disability sector improvement, assist people with disability, people with severe mental illness, carers and service providers, to transition to the NDIS. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Number of people supported through the NDIS. | * 500,000 NDIS participants by 30 June 2023. |
| Market indicators signal that participants have improved opportunity to access services in the market. | * At least 15 per cent reduction in market supply gaps by 30 June 2024. * At least 15 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2024. |
| Extent to which outcomes for children with disability more closely align with outcomes for all children. | * At least 60 per cent of NDIS participants aged school age to 14 attend school in a mainstream class. * At least 70 per cent of NDIS participants with disability aged 18‑24 have completed secondary school. |
| Extent to which NDIS participant outcomes are met. | * At least 80 per cent of NDIS participants report satisfaction with the scheme planning process. * At least 25 per cent of working age NDIS participants in paid employment. * At least 45 per cent of NDIS participants involved in community and social activities. * No people under 65 years entering residential aged care by the end of 2022 apart from in exceptional circumstances. |

Table 2.3.3: Performance measure for Outcome 3 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 3.2 – National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund. | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Extent to which NDIS participant outcomes are met. | * No people under 45 years living in residential aged care by the end of 2022 apart from in exceptional circumstances. * No people under 65 years living in residential aged care by the end of 2025 apart from in exceptional circumstances. |
| Outputs:   * Administered outlays (NDIS; NDIS Participant Plans; Information, Linkages and Capacity Building; Boosting the Local Care Workforce; Payments to Corporate Entity – National Disability Insurance Agency costs) * Value and number of Jobs and Market Fund projects supporting the market, sector and workforce to transition to the NDIS | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports. | |
| **Material changes to Program 3.2:** Nil. | | |

Table 2.3.3: Performance measure for Outcome 3 (continued)

| **Program 3.3** – **Program Support for Outcome 3** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Ministers and Assistant Ministers. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Accuracy of departmental expenditure budget estimates. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by the department across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | |
| **Material changes to Program 3.3:** Nil. | | |

Budgeted expenses for former Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) in the 2020‑21 financial year on achieving former Outcome 3, broken down by program under the former outcome structure, as well as by Administered and Departmental funding sources.

**Table 2.3.4: Budgeted expenses for former Outcome 3**

| **Outcome 3: Disability and Carers** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 3.1 – Disability Mental Health and Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,539,225 | – | – | – | – |
| Special accounts |  |  |  |  |  |
| National Disability Research  Special Account 2016 | 65 | – | – | – | – |
| National Disability Research  Special Account 2020 | 760 | – | – | – | – |
| **Administered Total** | **1,540,050** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 3.1** | **1,540,050** | **–** | **–** | **–** | **–** |
| **Program 3.2 – National Disability Insurance Scheme** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 12,805,589 |  |  |  |  |
| Payments to corporate entities | 1,208,878 | – | – | – | – |
| **Administered Total** | **14,014,467** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 3.2** | **14,014,467** | **–** | **–** | **–** | **–** |
| **Program 3.3 – Program Support for Outcome 3** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 113,538 | – | – | – | – |
| s74 External Revenue (a) | 7,823 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,251 | – | – | – | – |
| **Departmental Total** | **123,612** | **–** | **–** | **–** | **–** |
| **Total expenses for Program 3.3** | **123,612** | **–** | **–** | **–** | **–** |

Table 2.3.4: Budgeted expenses for former Outcome 3 (continued)

| **Outcome 3: Disability and Carers** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 14,344,814 | – | – | – | – |
| Payments to corporate entities | 1,208,878 | – | – | – | – |
| Special accounts | 825 | – | – | – | – |
| **Administered Total** | **15,554,517** | **–** | **–** | **–** | **–** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 113,538 | – | – | – | – |
| s74 External Revenue (a) | 7,823 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,251 | – | – | – | – |
| **Departmental Total** | **123,612** | **–** | **–** | **–** | **–** |
| **Total expenses for Outcome 3** | **15,678,129** | **–** | **–** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.5: Program component expenses for former Outcome 3

| **Program 3.1 – Disability Mental Health and Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.1.1 – Component 1 (Community Mental Health)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 56,759 | – | – | – | – |
| Total component 1 expenses | 56,759 | – | – | – | – |
| *3.1.2 – Component 2 (Disability and Carer Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 195,194 | – | – | – | – |
| Total component 2 expenses | 195,194 | – | – | – | – |
| *3.1.3 – Component 3 (Disability Employment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,258,029 | – | – | – | – |
| Total component 3 expenses | 1,258,029 | – | – | – | – |
| *3.1.4 – Component 4 (Disability and Carer Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 29,243 | – | – | – | – |
| Total component 4 expenses | 29,243 | – | – | – | – |
| *3.1.5 – Component 5 (National Disability Research Special Account 2016)* | | | | | |
| Special Account Expenses: |  |  |  |  |  |
| National Disability Research  Special Account 2016 | 65 | – | – | – | – |
| Total component 5 expenses | 65 | – | – | – | – |
| *3.1.6 – Component 6 (National Disability Research Special Account 2020)* | | | | | |
| Special account expenses: |  |  |  |  |  |
| National Disability Research  Special Account 2020 | 760 | – | – | – | – |
| Total component 6 expenses | 760 | – | – | – | – |
| **Total Program expenses** | **1,540,050** | **–** | **–** | **–** | **–** |

Table 2.3.5: Program component expenses for former Outcome 3 (continued)

| **Program 3.2 – National Disability Insurance Scheme** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.2.1 – Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 20,810 | – | – | – | – |
| Total component 1 expenses | 20,810 | – | – | – | – |
| *3.2.2 – Component 2 (Sector Development Fund and Jobs and Market Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 22,585 | – | – | – | – |
| Total component 2expenses | 22,585 | – | – | – | – |
| *3.2.3 – Component 3 (National Disability Insurance Scheme Participant Plans)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 12,654,977 | – | – | – | – |
| Total component 3 expenses | 12,654,977 | – | – | – | – |
| *3.2.4 – Component 4 (National Disability Insurance Scheme Information, Linkages and Capacity Building)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 107,217 | – | – | – | – |
| Total component 4 expenses | 107,217 | – | – | – | – |
| *3.2.5 – Component 5 (Payments to Corporate Entity – NDIA Agency costs)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Payments to corporate entities | 1,208,878 | – | – | – | – |
| Total component 5 expenses | 1,208,878 | – | – | – | – |
| **Total Program expenses** | **14,014,467** | **–** | **–** | **–** | **–** |

Table 2.3.5: Program component expenses for former Outcome 3 (continued)

| **Program 3.3 – Program Support for Outcome 3** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.3.1 – Component 1 (Departmental DSS – Outcome 3)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 113,538 | – | – | – | – |
| s74 External Revenue (a) | 7,823 | – | – | – | – |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,251 | – | – | – | – |
| Total component 1 expenses | 123,612 | – | – | – | – |
| **Total Program expenses** | **123,612** | **–** | **–** | **–** | **–** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the Budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

**2.4 Budgeted expenses and performance for Outcome 4**

| Outcome 4: Housing  Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. |
| --- |

Linked programs

|  |
| --- |
| **The Treasury** |
| **Programs**   * Program 1.8 – Assistance to the States for Affordable Housing * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 4 made by linked programs**  The Treasury, on behalf of DSS, makes payments to the states for the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office. |

Budgeted expenses for Outcome 4

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.4.1: Budgeted expenses for Outcome 4

| **Outcome 4: Housing** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 4.1 – Housing and Homelessness** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 20,788 | 39,014 | 25,243 | 10,954 | 2,070 |
| **Administered Total** | **20,788** | **39,014** | **25,243** | **10,954** | **2,070** |
| **Total expenses for Program 4.1** | **20,788** | **39,014** | **25,243** | **10,954** | **2,070** |
| **Program 4.2 – Affordable Housing** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 81,161 | 100,880 | 82,420 | 60,890 | 31,854 |
| **Administered Total** | **81,161** | **100,880** | **82,420** | **60,890** | **31,854** |
| **Total expenses for Program 4.2** | **81,161** | **100,880** | **82,420** | **60,890** | **31,854** |
| **Program 4.3 – Program Support for Outcome 4** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 21,834 | 22,305 | 21,088 | 20,496 | 19,946 |
| s74 External Revenue (a) | 1,502 | 1,163 | 1,163 | 1,163 | 1,163 |
| Expenses not requiring  appropriation in the  Budget year (b) | 435 | 430 | 370 | 363 | 349 |
| **Departmental Total** | **23,771** | **23,898** | **22,621** | **22,022** | **21,458** |
| **Total expenses for Program 4.3** | **23,771** | **23,898** | **22,621** | **22,022** | **21,458** |

Table 2.4.1: Budgeted expenses for Outcome 4 (continued)

| **Outcome 4: Housing** | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 101,949 | 139,894 | 107,663 | 71,844 | 33,924 |
| **Administered Total** | **101,949** | **139,894** | **107,663** | **71,844** | **33,924** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 21,834 | 22,305 | 21,088 | 20,496 | 19,946 |
| s74 External Revenue (a) | 1,502 | 1,163 | 1,163 | 1,163 | 1,163 |
| Expenses not requiring  appropriation in the  Budget year (b) | 435 | 430 | 370 | 363 | 349 |
| **Departmental Total** | **23,771** | **23,898** | **22,621** | **22,022** | **21,458** |
| **Total expenses for Outcome 4** | **125,720** | **163,792** | **130,284** | **93,866** | **55,382** |
|  |  |  |  |  |  |
| **Movement of administered funds**  **between years** (c) | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 4: |  |  |  |  |  |
| Program 4.1 – Housing and  Homelessness | (17,583) | (3,839) | 10,258 | 9,218 | 1,946 |
| **Total movement of**  **administered funds** | **(17,583)** | **(3,839)** | **10,258** | **9,218** | **1,946** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ are made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.4.2: Program component expenses for Outcome 4

| **Program 4.1 – Housing and Homelessness** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.1.1 – Component 1 (Housing and Homelessness Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No.1  and Bill No. 3) | 20,788 | 39,014 | 25,243 | 10,954 | 2,070 |
| Total component 1 expenses | 20,788 | 39,014 | 25,243 | 10,954 | 2,070 |
| **Total Program expenses** | **20,788** | **39,014** | **25,243** | **10,954** | **2,070** |

| **Program 4.2 – Affordable Housing** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.2.1 – Component 1 (National Rental Affordability Scheme)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No.1  and Bill No. 3) | 81,161 | 100,880 | 82,420 | 60,890 | 31,854 |
| Total component 1 expenses | 81,161 | 100,880 | 82,420 | 60,890 | 31,854 |
| **Total Program expenses** | **81,161** | **100,880** | **82,420** | **60,890** | **31,854** |

| **Program 4.3 – Program Support for Outcome 4** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.3.1 – Component 1 (Departmental DSS – Outcome 4)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 21,834 | 22,305 | 21,088 | 20,496 | 19,946 |
| s74 External Revenue (a) | 1,502 | 1,163 | 1,163 | 1,163 | 1,163 |
| Expenses not requiring  appropriation in the  Budget year (b) | 435 | 430 | 370 | 363 | 349 |
| Total component 1 expenses | 23,771 | 23,898 | 22,621 | 22,022 | 21,458 |
| **Total Program expenses** | **23,771** | **23,898** | **22,621** | **22,022** | **21,458** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.4.3: Performance measure for Outcome 4

Table 2.4.3 below details the performance measure for each program associated with Outcome 4. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

| Outcome 4 – Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. | | |
| --- | --- | --- |
| **Program 4.1 – Housing and Homelessness** – Contribute to and provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects. | | |
| **Delivery** | Fund organisations to design and implement initiatives that improve the availability of affordable housing and prevent homelessness. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Standard of delivery by states and territories and organisations is in accordance with the terms and conditions of contracts and agreements with DSS. | 100 per cent of states and territories meet their requirements under the National Housing and Homelessness Agreement by:   * having a publicly available housing strategy. * having a publicly available homelessness strategy. * contributing to the ongoing collection and transparent reporting of agreed data. * providing annual statement of assurance reports outlining their housing and homelessness expenditure. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. | |
| **Material changes to Program 4.1:** Nil. | | |

Table 2.4.3: Performance measure for Outcome 4 (continued)

| **Program 4.2 – Affordable Housing** – To improve the supply of affordable rental housing to low and moderate income households. | | |
| --- | --- | --- |
| **Delivery** | Provide National Rental Affordability Scheme incentives in accordance with statutory measure to approved participants. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants. | 90 per cent of statements of compliance are processed within 60 days. |
| Outputs:   * Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year * Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash payments and Refundable Tax Offsets) | |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. | |
| **Material changes to Program 4.2:** Nil. | | |

Table 2.4.3: Performance measure for Outcome 4 (continued)

| **Program 4.3 – Program Support for Outcome 4** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives, including providing high quality policy advice and support to the Portfolio Minister and Assistant Ministers. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Accuracy of departmental expenditure budget estimates. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by the department across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. | |
| **Material changes to Program 4.3:** Nil. | | |

## **Section 3****: Special account flows and budgeted financial statements**

### 3.1 Special account flows

#### Estimates of special account flows

Special accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by DSS.

Table 3.1: Estimates of special account flows and balances

|  | Outcome | Opening | Receipts | Payments | Adjustments | Closing |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | balance |  |  |  | balance |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Social Services SOETM  Special Account 2021 (A) (a) | 2.1 |  |  |  |  |  |
| **2021-22** |  | **6,374** | **18,331** | **(23,267)** | **–** | **1,438** |
| *2020-21* |  | *5,152* | *13,630* | *(12,408)* | *–* | *6,374* |
| Social and Community  Services Pay Equity  Special Account (A) (b) | 2.3 |  |  |  |  |  |
| **2021-22** |  | **–** | **–** | **–** | **–** | **–** |
| *2020-21* |  | *501,020* | *1,411* | *(484,730)* | *(17,701)* | *–* |
| National Disability Research  Special Account 2016 (A) (c) | 3.1 |  |  |  |  |  |
| **2021-22** |  | **–** | **–** | **–** | **–** | **–** |
| *2020-21* |  | *983* | *–* | *(202)* | *(781)* | *–* |
| National Disability Research  Special Account 2020 (A) (d) | 3.1 |  |  |  |  |  |
| **2021-22** |  |  | **–** | **–** | **–** | **–** |
| *2020-21* |  | *–* | *–* | *(760)* | *760* | *–* |
| **Total special accounts**  **2021-22 Budget estimate** |  | **6,374** | **18,331** | **(23,267)** | **–** | **1,438** |
|  |  |  |  |  |  |  |
| *Total special accounts* |  |  |  |  |  |  |
| *2020-21 actual* |  | *507,155* | *15,041* | *(498,100)* | *(17,722)* | *6,374* |

(A) = Administered

1. The *Social Services SOETM Special Account 2021* was established on 3 February 2021. It replaced the *Services for Other Entities and Trust Moneys – Department of Families, Housing, Community Services and Indigenous Affairs Special Account Establishment 2010* which was repealed on 1 April 2021.

This Special Account consists of the following sub-accounts:

* National Framework
* National Campaign – Violence Against Women
* National Centre of Excellence

1. The *Social and Community Services Pay Equity Special Account* ceased on 30 June 2021.
2. The *National Disability Research Special Account 2016* ceased on 30 June 2020.
3. The *National Disability Research Special Account 2020* ceased on 30 June 2021.

### 3.2 Budgeted financial statements

#### 3.2.1 Analysis of budgeted financial statements

Budgeted statements of income and expenditure, assets and liabilities, and cash flows have been included for the financial years 2020-21 to 2024-25. These statements are prepared in accordance with the requirements of the Australian Government's financial budget and reporting framework.

Amounts in these statements are rounded to the nearest thousand dollars.

##### Departmental and Administered Items

Departmental revenues, expenses, assets and liabilities are those which are controlled by DSS. Departmental expenses include employee and supplier expenses and other administrative costs which are incurred by DSS in providing its goods and services.

Administered items are revenues, expenses, assets and liabilities which are managed by DSS on behalf of the Government, according to set government directions. Administered expenses include subsidies, grants, personal benefit payments and suppliers.

##### Commentary – Financial Statements

##### Departmental

###### Income and expenses

DSS is budgeting for a balanced operating result in 2021-22 before allowing for unfunded items such as depreciation and lease repayments.

Revenue from the Government for 2021-22 is estimated at $426.8 million, higher than in 2020-21. Expenditure for 2021-22 is estimated to be $523.7 million (inclusive of $38.0 million of unfunded depreciation), higher than in 2020-21 due to Budget measures and other Budget adjustments.

###### Balance sheet

DSS’ budgeted net liability position for 2021-22 is expected to be $5.8 million.

##### Administered

###### Income and expenses

DSS will administer the collection of non-taxation revenue estimated at $455.1 million in 2021-22, higher than 2020-21 mainly due to recoveries of the National Redress Scheme for Institutional Child Sexual Abuse payments made on behalf of other governments and organisations.

DSS expenses administered on behalf of the Australian Government will total $147.6 billion in 2021-22, lower than in 2020-21 mainly due to the cessation of a number of time limited policy measures that were introduced to mitigate the economic impact of the COVID-19 pandemic. In addition, declines in spending for the unemployment benefit, in particular the JobSeeker payment, are expected to continue as part of the economic recovery post the COVID-19 downturn.

###### Balance sheet

Total assets administered on behalf of the Australian Government are expected to be $5.9 billion. The reduction when compared to 2020-21 is primarily due to a decrease in investments in portfolio entities.

Total liabilities administered on behalf of the Australian Government are expected to be $6.8 billion. The reduction when compared to 2020-21 is primarily due to a decrease in personal benefits payable.

**3.2.2 Budgeted financial statements**

Table 3.2: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 269,872 | 279,045 | 271,514 | 244,213 | 240,514 |
| Suppliers | 158,196 | 198,668 | 185,826 | 163,338 | 157,883 |
| Depreciation and amortisation | 38,746 | 37,975 | 34,270 | 34,109 | 32,915 |
| Finance costs | 7,993 | 7,928 | 7,643 | 7,370 | 7,092 |
| Other expenses | 625 | 78 | 74 | 73 | 72 |
| **Total expenses** | **475,432** | **523,694** | **499,327** | **449,103** | **438,476** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of  services | 23,559 | 20,545 | 20,545 | 20,545 | 20,545 |
| Rental income | 2,540 | 2,735 | 2,735 | 2,735 | 2,735 |
| Resources received free of charge | 54,210 | 58,610 | 57,988 | 57,858 | 57,738 |
| Other revenue | 20 | – | – | – | – |
| **Total own-source revenue** | **80,329** | **81,890** | **81,268** | **81,138** | **81,018** |
| **Gains** |  |  |  |  |  |
| Other gains | 209 | – | – | – | – |
| **Total gains** | **209** | **–** | **–** | **–** | **–** |
| **Total own-source income** | **80,538** | **81,890** | **81,268** | **81,138** | **81,018** |
| **Net (cost of)/contribution by**  **services** | **(394,894)** | **(441,804)** | **(418,059)** | **(367,965)** | **(357,458)** |
| Revenue from Government | 384,996 | 426,804 | 408,202 | 358,269 | 348,956 |
| **Surplus/(deficit) attributable to the**  **Australian Government** | **(9,898)** | **(15,000)** | **(9,857)** | **(9,696)** | **(8,502)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| Changes in asset revaluation  reserves | 5,341 | – | – | – | – |
| **Total other comprehensive**  **income** | **5,341** | **–** | **–** | **–** | **–** |
| **Total comprehensive**  **income/(loss)** | **(4,557)** | **(15,000)** | **(9,857)** | **(9,696)** | **(8,502)** |
| **Total comprehensive**  **income/(loss) attributable to the**  **Australian Government** | **(4,557)** | **(15,000)** | **(9,857)** | **(9,696)** | **(8,502)** |

Table 3.2: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive income/(loss)**  **– as per the statement of**  **comprehensive income** | **(4,557)** | **(15,000)** | **(9,857)** | **(9,696)** | **(8,502)** |
| plus: depreciation/amortisation of  assets funded through  appropriations (departmental capital  budget funding and/or equity  injections) (a) | 7,188 | 7,136 | 5,919 | 5,757 | 5,500 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 31,558 | 30,839 | 28,351 | 28,352 | 27,415 |
| less: lease principal repayments (b) | (20,341) | (22,975) | (24,413) | (24,413) | (24,413) |
| **Net Cash Operating Surplus/(Deficit)** | **13,848** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

1. From 2010­11, the Government introduced net cash appropriation arrangements where Appropriation Act (No. 1) and Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non‑corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Act (No. 1)and Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.6 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 6,720 | 6,720 | 6,720 | 6,720 | 6,720 |
| Trade and other receivables | 89,958 | 86,213 | 85,701 | 85,701 | 85,701 |
| ***Total financial assets*** | ***96,678*** | ***92,933*** | ***92,421*** | ***92,421*** | ***92,421*** |
| **Non-financial assets** |  |  |  |  |  |
| Leasehold improvements | 535,521 | 533,949 | 503,165 | 472,415 | 442,938 |
| Property, plant and equipment | 1,199 | 1,633 | 2,158 | 2,455 | 2,704 |
| Intangibles | 331 | 323 | 323 | 323 | 323 |
| Prepayments | 1,852 | 1,852 | 1,852 | 1,852 | 1,852 |
| ***Total non-financial assets*** | ***538,903*** | ***537,757*** | ***507,498*** | ***477,045*** | ***447,817*** |
| **Total assets** | **635,581** | **630,690** | **599,919** | **569,466** | **540,238** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 12,807 | 11,445 | 11,217 | 11,217 | 11,217 |
| Other payables | 10,379 | 10,379 | 10,379 | 10,379 | 10,379 |
| ***Total payables*** | ***23,186*** | ***21,824*** | ***21,596*** | ***21,596*** | ***21,596*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 515,376 | 521,353 | 495,128 | 470,715 | 446,302 |
| ***Total interest bearing liabilities*** | ***515,376*** | ***521,353*** | ***495,128*** | ***470,715*** | ***446,302*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 91,319 | 93,056 | 94,893 | 94,893 | 94,893 |
| Other provisions | 273 | 273 | 273 | 273 | 273 |
| ***Total provisions*** | ***91,592*** | ***93,329*** | ***95,166*** | ***95,166*** | ***95,166*** |
| **Total liabilities** | **630,154** | **636,506** | **611,890** | **587,477** | **563,064** |
| **Net assets** | **5,427** | **(5,816)** | **(11,971)** | **(18,011)** | **(22,826)** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 334,703 | 338,461 | 342,163 | 345,819 | 349,506 |
| Reserves | 80,946 | 80,946 | 80,946 | 80,946 | 80,946 |
| Accumulated deficit | (410,222) | (425,223) | (435,080) | (444,776) | (453,278) |
| ***Total parent entity interest*** | ***5,427*** | ***(5,816)*** | ***(11,971)*** | ***(18,011)*** | ***(22,826)*** |
| **Total equity** | **5,427** | **(5,816)** | **(11,971)** | **(18,011)** | **(22,826)** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.4: Departmental statement of changes in equity – summary of movement (Budget Year 2021-22)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $’000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2021** |  |  |  |  |
| Balance carried forward from  previous period | (410,223) | 80,946 | 334,703 | 5,426 |
| ***Adjusted opening balance*** | ***(410,223)*** | ***80,946*** | ***334,703*** | ***5,426*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (15,000) | – | – | (15,000) |
| ***Total comprehensive income*** | ***(15,000)*** | ***–*** | ***–*** | ***(15,000)*** |
| of which: |  |  |  |  |
| Attributable to the Australian  Government | (15,000) | – | – | (15,000) |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Equity Injection – Appropriation | – | – | – | – |
| Departmental capital budget | – | – | 3,758 | 3,758 |
| ***Subtotal transactions with owners*** | ***–*** | ***–*** | ***3,758*** | ***3,758*** |
| **Estimated closing balance as at**  **30 June 2022** | **(425,223)** | **80,946** | **338,461** | **(5,816)** |
| **Closing balance attributable to**  **the Australian Government** | **(425,223)** | **80,946** | **338,461** | **(5,816)** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 415,502 | 430,611 | 408,643 | 358,037 | 348,956 |
| Goods and services | 28,406 | 23,280 | 23,280 | 23,280 | 23,280 |
| GST received | 12,872 | 14,146 | 13,055 | 12,762 | 12,798 |
| Other | 5,975 | – | – | – | – |
| ***Total cash received*** | ***462,755*** | ***468,037*** | ***444,978*** | ***394,079*** | ***385,034*** |
| **Cash used** |  |  |  |  |  |
| Employees | 272,880 | 277,308 | 269,677 | 244,213 | 240,514 |
| Suppliers | 160,046 | 157,748 | 143,171 | 118,010 | 112,943 |
| Lease liability – interest payments | 7,992 | 7,928 | 7,643 | 7,370 | 7,092 |
| Other | 166 | 78 | 74 | 73 | 72 |
| ***Total cash used*** | ***441,084*** | ***443,062*** | ***420,565*** | ***369,666*** | ***360,621*** |
| **Net cash from/(used by) operating**  **activities** | **21,671** | **24,975** | **24,413** | **24,413** | **24,413** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant,  equipment and intangibles | 519 | 5,758 | 3,702 | 3,656 | 3,687 |
| ***Total cash used*** | ***519*** | ***5,758*** | ***3,702*** | ***3,656*** | ***3,687*** |
| **Net cash from/(used by) investing**  **activities** | **(519)** | **(5,758)** | **(3,702)** | **(3,656)** | **(3,687)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations – contributed equity | 575 | 3,758 | 3,702 | 3,656 | 3,687 |
| ***Total cash received*** | ***575*** | ***3,758*** | ***3,702*** | ***3,656*** | ***3,687*** |
| ***Cash used*** |  |  |  |  |  |
| Principal payments of lease liability | 20,341 | 22,975 | 24,413 | 24,413 | 24,413 |
| ***Total cash used*** | ***20,341*** | ***22,975*** | ***24,413*** | ***24,413*** | ***24,413*** |
| **Net cash from/(used by) financing**  **activities** | **(19,766)** | **(19,217)** | **(20,711)** | **(20,757)** | **(20,726)** |
| **Net increase/(decrease) in cash**  **held** | **1,386** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 5,334 | 6,720 | 6,720 | 6,720 | 6,720 |
| **Cash and cash equivalents at the**  **end of the reporting period** | **6,720** | **6,720** | **6,720** | **6,720** | **6,720** |

Prepared on Australian Accounting Standards basis.

Table 3.6: Departmental capital budget statement (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Act No. 1 and  Bill 3 (DCB) | 3,538 | 3,758 | 3,702 | 3,656 | 3,687 |
| **Total new capital appropriations** | **3,538** | **3,758** | **3,702** | **3,656** | **3,687** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *3,538* | *3,758* | *3,702* | *3,656* | *3,687* |
| ***Total Items*** | ***3,538*** | ***3,758*** | ***3,702*** | ***3,656*** | ***3,687*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations –  DCB (a) | 3,538 | 3,758 | 3,702 | 3,656 | 3,687 |
| **TOTAL** | **3,538** | **3,758** | **3,702** | **3,656** | **3,687** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 3,538 | 3,758 | 3,702 | 3,656 | 3,687 |
| **Total cash used to acquire assets** | **3,538** | **3,758** | **3,702** | **3,656** | **3,687** |

Prepared on Australian Accounting Standards basis.

1. Does not include annual finance lease costs. Includes purchases from current and previous years' departmental capital budgets.

Table 3.7: Statement of asset movements (Budget Year 2021-22)

|  | Buildings | Other | Computer | Total |
| --- | --- | --- | --- | --- |
|  |  | property, | software |  |
|  |  | plant and | and |  |
|  |  | equipment | intangibles |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2021** |  |  |  |  |
| Gross book value | 43,985 | 1,366 | 1,180 | 46,531 |
| Gross book value – ROU asset | 555,294 | 529 | – | 555,823 |
| Accumulated depreciation/amortisation  and impairment | (185) | (312) | (849) | (1,346) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (63,573) | (384) | – | (63,957) |
| **Opening net book balance** | **535,521** | **1,199** | **331** | **537,051** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |
| **Estimated expenditure on new or**  **replacement assets** |  |  |  |  |
| By purchase – appropriation ordinary  annual services (a) | 5,158 | 600 | – | 5,758 |
| By purchase – appropriation ordinary  annual services – ROU assets | 30,766 | 306 | – | 31,072 |
| **Total additions** | **35,924** | **906** | **–** | **36,830** |
| **Other movements** |  |  |  |  |
| Depreciation/amortisation expense | (6,744) | (384) | (8) | (7,136) |
| Depreciation/amortisation on ROU assets | (30,751) | (88) | – | (30,839) |
| **Total other movements** | **(37,495)** | **(472)** | **(8)** | **(37,975)** |
| **As at 30 June 2022** |  |  |  |  |
| Gross book value | 49,143 | 1,966 | 1,180 | 52,289 |
| Gross book value – ROU assets | 586,060 | 835 | – | 586,895 |
| Accumulated depreciation/amortisation  and impairment | (6,929) | (696) | (857) | (8,482) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (94,324) | (472) | – | (94,796) |
| **Closing net book balance** | **533,950** | **1,633** | **323** | **535,906** |

Prepared on Australian Accounting Standards basis.

1. ‘Appropriation ordinary annual services’ refers to funding provided through *Appropriation Act (No. 1) 2021‑22* and Appropriation Bill (No. 3) 2021-22 for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **EXPENSES** |  |  |  |  |  |
| Suppliers | 126,810 | 216,820 | 206,836 | 171,572 | 115,029 |
| Subsidies | 85,298 | 100,880 | 82,420 | 60,890 | 31,854 |
| Grants | 2,767,523 | 2,728,916 | 2,714,475 | 2,423,207 | 2,365,152 |
| Personal benefits | 145,183,193 | 124,804,183 | 126,088,240 | 129,507,808 | 132,873,502 |
| Finance costs | 80,582 | 81,966 | 103,227 | 116,817 | 134,515 |
| Payments to corporate  entities | 13,887,818 | 19,436,425 | 23,745,190 | 27,141,814 | 30,119,147 |
| Other expenses | 11,341 | 223,243 | 157,896 | 71,992 | 79,223 |
| **Total expenses**  **administered on behalf**  **of Government** | **162,142,565** | **147,592,433** | **153,098,284** | **159,494,100** | **165,718,422** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Interest | 7,691 | 50,408 | 67,223 | 82,339 | 100,969 |
| Dividends | 2,502 | 1,010 | 1,007 | 1,007 | 1,007 |
| Recoveries and  rendering of Services | 289,926 | 366,151 | 377,914 | 394,243 | 397,769 |
| Other sources of  non­taxation revenues | 33,352 | 37,520 | 34,137 | 29,936 | 41,935 |
| ***Total non-taxation revenue*** | ***333,471*** | ***455,089*** | ***480,281*** | ***507,525*** | ***541,680*** |
| **Total own-source revenue**  **administered on behalf**  **of Government** | **333,471** | **455,089** | **480,281** | **507,525** | **541,680** |
| **Gains** |  |  |  |  |  |
| Other gains | 97,905 | – | – | – | – |
| **Total gains administered** |  |  |  |  |  |
| **on behalf of Government** | **97,905** | **–** | **–** | **–** | **–** |
| **Total own-source income**  **administered on behalf**  **of Government** | **431,376** | **455,089** | **480,281** | **507,525** | **541,680** |
| **Net cost of services** | **161,711,189** | **147,137,344** | **152,618,003** | **158,986,575** | **165,176,742** |
| **Surplus/(deficit)** | **(161,711,189)** | **(147,137,344)** | **(152,618,003)** | **(158,986,575)** | **(165,176,742)** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **(161,711,189)** | **(147,137,344)** | **(152,618,003)** | **(158,986,575)** | **(165,176,742)** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 19,029 | 14,093 | 14,093 | 14,093 | 14,093 |
| Receivables | 5,162,922 | 5,151,993 | 5,297,602 | 5,470,178 | 5,684,937 |
| Investments | 1,093,881 | 703,080 | 621,078 | 616,595 | 611,977 |
| ***Total financial assets*** | ***6,275,832*** | ***5,869,166*** | ***5,932,773*** | ***6,100,866*** | ***6,311,007*** |
| **Total assets administered on**  **behalf of Government** | **6,275,832** | **5,869,166** | **5,932,773** | **6,100,866** | **6,311,007** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 17,458 | 17,425 | 17,392 | 17,392 | 17,392 |
| Subsidies | 74,070 | 67,486 | 57,753 | 46,401 | 31,092 |
| Personal benefits payable | 2,374,261 | 2,284,098 | 2,254,077 | 2,998,383 | 3,061,052 |
| Grants | 61,919 | 61,919 | 61,919 | 61,919 | 61,919 |
| Other payables | 4,437 | 4,437 | 4,437 | 4,437 | 4,437 |
| ***Total payables*** | ***2,532,145*** | ***2,435,365*** | ***2,395,578*** | ***3,128,532*** | ***3,175,892*** |
| **Provisions** |  |  |  |  |  |
| Personal benefits provision | 4,357,738 | 4,359,861 | 4,336,466 | 4,298,747 | 4,257,216 |
| ***Total provisions*** | ***4,357,738*** | ***4,359,861*** | ***4,336,466*** | ***4,298,747*** | ***4,257,216*** |
| **Total liabilities administered**  **on behalf of Government** | **6,889,883** | **6,795,226** | **6,732,044** | **7,427,279** | **7,433,108** |
| **Net assets/(liabilities)** | **(614,051)** | **(926,060)** | **(799,271)** | **(1,326,413)** | **(1,122,101)** |

Prepared on Australian Accounting Standards basis.

Table 3.10: Schedule of budgeted administered cash flows (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Interest | 1,620 | 75,771 | 39,936 | 40,121 | 40,440 |
| GST received | 238,710 | 218,274 | 213,272 | 213,170 | 209,914 |
| Rendering of services | 407,232 | 373,959 | 378,974 | 395,638 | 402,057 |
| Dividends | 2,502 | 1,009 | 1,008 | 1,007 | 1,007 |
| Personal benefits  recoveries | 523,179 | 659,368 | 741,632 | 745,043 | 752,871 |
| ***Total cash received*** | ***1,173,243*** | ***1,328,381*** | ***1,374,822*** | ***1,394,979*** | ***1,406,289*** |
| **Cash used** |  |  |  |  |  |
| Grants | 3,005,067 | 2,939,263 | 2,921,936 | 2,630,608 | 2,560,270 |
| Subsidies | 99,849 | 107,464 | 92,153 | 72,242 | 47,163 |
| Personal benefits | 147,893,197 | 125,566,296 | 126,954,113 | 129,623,264 | 133,691,187 |
| Suppliers | 139,191 | 224,780 | 212,680 | 177,342 | 137,057 |
| Payments to corporate  entities | 13,976,683 | 19,436,425 | 23,745,190 | 27,141,814 | 30,119,147 |
| Other | – | 53,868 | 9,494 | – | – |
| ***Total cash used*** | ***165,113,987*** | ***148,328,096*** | ***153,935,566*** | ***159,645,270*** | ***166,554,824*** |
| **Net cash from/(used by)**  **operating activities** | **(163,940,744)** | **(146,999,715)** | **(152,560,744)** | **(158,250,291)** | **(165,148,535)** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Repayments of loans  and advances | 69,004 | 37,210 | 41,037 | 44,484 | 50,240 |
| ***Total cash received*** | ***69,004*** | ***37,210*** | ***41,037*** | ***44,484*** | ***50,240*** |
| **Cash used** |  |  |  |  |  |
| Advances and loans made | 223,084 | 237,678 | 274,931 | 295,670 | 320,466 |
| ***Total cash used*** | ***223,084*** | ***237,678*** | ***274,931*** | ***295,670*** | ***320,466*** |
| **Net cash from/(used by)**  **investing activities** | **(154,080)** | **(200,468)** | **(233,894)** | **(251,186)** | **(270,226)** |
| ***Net increase/(decrease)***  ***in cash held*** | ***(164,094,824)*** | ***(147,200,183)*** | ***(152,794,638)*** | ***(158,501,477)*** | ***(165,418,761)*** |
| Cash and cash  equivalents at beginning  of reporting period | 518,528 | 19,029 | 14,093 | 14,093 | 14,093 |
| Cash from Official  Public Account for: |  |  |  |  |  |
| – Appropriations | 165,424,661 | 148,323,115 | 153,989,989 | 159,724,790 | 166,662,812 |
| Cash to Official  Public Account for: |  |  |  |  |  |
| – Appropriations | 1,829,336 | 1,127,868 | 1,195,351 | 1,223,313 | 1,244,051 |
| **Cash and cash**  **equivalents at end of**  **reporting period** | **19,029** | **14,093** | **14,093** | **14,093** | **14,093** |

Prepared on Australian Accounting Standards basis.

National Disability Insurance Agency

Entity additional estimates statements

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National Disability Insurance Agency

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# National Disability Insurance Agency

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

There have been no significant changes to the strategic direction of the National Disability Insurance Agency (NDIA) since the 2021-22 Budget.

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2021-22 Social Services Portfolio Budget Statements. For full details of the statement refer to page 165 of the Portfolio Budget Statements 2021‑22, Budget Related Paper No. 1.12, Social Services Portfolio.

**National Disability Insurance Scheme – payment compliance and fraud integrity pilot**

The Government will provide $30.0 million over two years from 2021-22 to the NDIA and the NDIS Quality and Safeguards Commission to develop and test new compliance capabilities, targeting fraudulent and unethical provider behaviours. They will identify patterns of provider fraud and unethical behaviours to ensure the integrity of the NDIS and protect participants from fraudulent practices.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for NDIA at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021‑22 Budget year, including variations through Appropriation Bills No. 3 and No. 4*,* Special Appropriations and Special Accounts.

Table 1.1: National Disability Insurance Agency resource statement – Additional estimates for 2021-22 as at February 2022

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Opening balance/cash reserves at 1 July** | ***2,497,240*** | **3,261,871** | **(1,442,787)** | **1,819,084** |
| **Funds from Government** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Outcome 1 | *1,208,878* | 1,237,457 | 25,929 | 1,263,386 |
| Total annual appropriations | *1,208,878* | 1,237,457 | 25,929 | 1,263,386 |
| Amounts received from related entities (b) |  |  |  |  |
| Amounts from portfolio department | *12,941,352* | 15,436,119 | 2,736,920 | 18,173,039 |
| Total amounts received from related entities | *12,941,352* | 15,436,119 | 2,736,920 | 18,173,039 |
| **Total funds from Government** | ***14,150,230*** | **16,673,576** | **2,762,849** | **19,436,425** |
| **Funds from other sources** |  |  |  |  |
| Contributions from state and territory  governments (c) | *9,149,971* | 9,781,449 | 233,560 | 10,015,009 |
| Resources received free of charge (d) | *1,368,744* | 1,268,960 | (233,560) | 1,035,400 |
| Interest | *9,854* | 8,563 | – | 8,563 |
| **Total funds from other sources** | ***10,528,569*** | **11,058,972** | **–** | **11,058,972** |
| **Total net resourcing for the National**  **Disability Insurance Agency** | ***27,176,039*** | **30,994,419** | **1,320,062** | **32,314,481** |
|  |  |  |  |  |
|  |  |  | *Actual* |  |
|  |  |  | *2020-21* | 2021-22 |
| **Average staffing level (number)** |  |  | *3,979* | 3,982 |

Table 1.1: National Disability Insurance Agency resource statement – Additional estimates for 2021-22 as at February 2022 (continued)

Third party payments from and on behalf of other entities

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Payments made to other entities for the  provision of services (disclosed above) |  |  |  |  |
| Australian National Audit Office | *711* | – | – | – |
| Australian Taxation Office | *–* | 1,826 | (1,826) | – |
| Comcare | *2,128* | 7,005 | (3,167) | 3,838 |
| Department of Finance | *12,432* | 28,523 | (16,225) | 12,298 |
| Department of Health | *381,921* | 301,278 | 98,722 | 400,000 |
| Department of the Prime Minister and Cabinet | *–* | 546 | (546) | – |
| Department of Social Services | *2,015* | – | – | – |
| Services Australia | *83,240* | 75,623 | (23,177) | 52,446 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as a responsible non-corporate Commonwealth entity, which are then paid to the NDIA and are considered ‘departmental’ for all purposes.

*Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.

1. Commonwealth cash contributions for Reasonable and Necessary Support for Participants and Community Inclusion and Capacity Development Grants programs.
2. Cash contributions from state and territory governments.
3. Services provided in-kind to participants on behalf of the Australian Government and/or state and territory governments.

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

Table 1.2: National Disability Insurance Agency 2021-22 measures since Budget

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |
| Ageing and Aged Care (a) | 1.3 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 2,675 | 5,351 | 5,382 | 5,424 |
| **Total** |  | **2,675** | **5,351** | **5,382** | **5,424** |
| National Disability Insurance Scheme –  payment compliance and fraud integrity pilot | 1.3 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 17,501 | 8,964 | – | – |
| **Total** |  | **17,501** | **8,964** | **–** | **–** |
| Royal Commission into Violence, Abuse,  Neglect and Exploitation of People with  Disability – extension (b) | 1.3 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 5,753 | 11,507 | 2,941 | – |
| **Total** |  | **5,753** | **11,507** | **2,941** | **–** |
| **Total payment measures** |  |  |  |  |  |
| Administered |  | – | – | – | – |
| Departmental |  | 25,929 | 25,822 | 8,323 | 5,424 |
| **Total** |  | **25,929** | **25,822** | **8,323** | **5,424** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. The lead entity for the measure *Ageing and Aged Care* is the Department of Health. The full measure description and details appear in the 2021-22 MYEFO under the Health Portfolio.
2. The lead entity for the measure *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension* is the Attorney-General’s Department. The full measure description and details appear in the 2021-22 MYEFO under the Attorney-General’s Portfolio.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for NDIA at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bill No. 3.

Table 1.3: Additional estimates and other variations to outcomes since 2021‑22 Budget (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Ageing and Aged Care | 1.3 | 2,675 | 5,351 | 5,382 | 5,424 |
| National Disability Insurance Scheme –  payment compliance and fraud  integrity pilot | 1.3 | 17,501 | 8,964 | – | – |
| Royal Commission into Violence, Abuse,  Neglect and Exploitation of People with  Disability – extension | 1.3 | 5,753 | 11,507 | 2,941 | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 1.3 | – | 1,332 | 3,664 | 8,979 |
| **Net impact on appropriations for**  **Outcome 1 (departmental)** |  | **25,929** | **27,154** | **11,987** | **14,403** |
| **Total net impact on appropriations**  **for Outcome 1** |  | **25,929** | **27,154** | **11,987** | **14,403** |

Prepared on a resourcing (i.e. appropriations available) basis.

1. Unless otherwise noted, the full measure description and details appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.

### 1.5 Breakdown of additional estimates by appropriation bill

Table 1.4 details the Additional Estimates sought for the NDIA through Appropriation Bill No. 3.

Table 1.4: Appropriation Bill (No. 3) 2021-22

|  | *2020-21* | 2021-22 | 2021-22 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
|  | *Available* | Budget | Revised | Estimates | Estimates |
|  | *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | *1,208,878* | 1,237,457 | 1,263,386 | 25,929 | – |
| **Total departmental** | ***1,208,878*** | **1,237,457** | **1,263,386** | **25,929** | **–** |
| **Total administered and departmental** | ***1,208,878*** | **1,237,457** | **1,263,386** | **25,929** | **–** |

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the NDIA and are considered ‘departmental’ for all purposes.

## **Section 2: Revisions to outcomes and planned performance**

### 2.1 Budgeted expenses and performance for outcome 1

| Outcome 1:  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |
| --- |

#### Linked programs

|  |
| --- |
| **Department of Social Services** |
| **Programs**   * Program 1.3 – Financial Support for People with Disability * Program 1.4 – Financial Support for Carers * Program 3.1 – Disability and Carers * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  DSS contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers by developing the policy and legal framework for the NDIS in which the NDIA operates. |
| **Department of Health** |
| **Programs**   * Program 1.2 – Mental Health * Program 2.2 – Hearing Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Health contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers including through the provision of relevant supports to people with disability and NDIS participants. |

#### Linked programs (continued)

|  |
| --- |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 1 made by linked program**  Services Australia contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers by supporting the NDIA with the delivery of shared services arrangements, provision of specialised resources, and the provision of payments on NDIA’s behalf. |
| **NDIS Quality and Safeguards Commission** |
| **Programs**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration * Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission |
| **Contribution to Outcome 1 made by linked program**  The NDIS Quality and Safeguards Commission contributes to improving the wellbeing and social and economic participation of people with disability, their families and their carers by: regulating NDIS providers; developing a nationally consistent approach to delivering quality and safeguards for people with disability receiving supports; registering providers who provide supports under the NDIS; managing complaints; receiving and acting on reportable incidents; providing leadership in behaviour support; and providing education and training for providers, workers and auditors. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Reasonable and necessary support for participants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities | 12,851,753 | 18,173,039 | 22,340,882 | 25,870,090 | 28,788,254 |
| Contributions from state and territory  governments | 9,149,971 | 10,015,009 | 10,457,372 | 11,790,150 | 12,584,365 |
| Revenues from other independent  sources (a) | 1,368,744 | 1,035,400 | 1,088,200 | 312,300 | – |
| Revenue – other (b) | 42,111 | – | – | – | – |
| **Total expenses for Program 1.1** | **23,412,579** | **29,223,448** | **33,886,454** | **37,972,540** | **41,372,619** |
| **Program 1.2 – Community inclusion and capacity development grants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities (c) | 23,303 | – | – | – | – |
| Revenue – other (b) | 3,824 | – | – | – | – |
| **Total expenses for Program 1.2** | **27,127** | **–** | **–** | **–** | **–** |
| **Program 1.3 – Agency costs** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,208,878 | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| Expenses not requiring appropriation  in the Budget year (d) | 258,972 | 395,968 | 82,002 | 4,483 | 4,618 |
| Revenue – other (b) | 13,112 | 8,563 | 7,027 | 7,211 | 7,488 |
| **Total expenses for Program 1.3** | **1,480,962** | **1,667,917** | **1,493,337** | **1,283,418** | **1,342,999** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 totals by resource type** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,208,878 | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| Payment from related entities (c) | 12,875,056 | 18,173,039 | 22,340,882 | 25,870,090 | 28,788,254 |
| Contributions from state and territory  governments | 9,149,971 | 10,015,009 | 10,457,372 | 11,790,150 | 12,584,365 |
| Revenues from other independent  sources (a) | 1,368,744 | 1,035,400 | 1,088,200 | 312,300 | – |
| Expenses not requiring appropriation  in the Budget year (d) | 258,972 | 395,968 | 82,002 | 4,483 | 4,618 |
| Revenue – other (b) | 59,047 | 8,563 | 7,027 | 7,211 | 7,488 |
| **Total expenses for Outcome 1** | **24,920,668** | **30,891,365** | **35,379,791** | **39,255,958** | **42,715,618** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. ‘Revenues from other independent sources’ relates to services provided in-kind to participants on behalf of state and territory governments.
2. ‘Revenue – other’ may include: Rental income/interest received/proceeds from sale of Infrastructure, plant and equipment/other non-taxation revenue or other gains.
3. As a result of change in Australian Government policy, responsibility for the Information, Linkages and Capacity Building Program was transferred from NDIA to DSS effective 31 January 2021.
4. ‘Expenses not requiring appropriation in the Budget year’ relates to an approved 2021-22 operating loss, the Tune Operating Review and AASB 16 Lease accounting treatment in the forward estimates.

Table 2.1.2: Performance measure for Outcome 1

Table 2.1.2 below details the performance measure for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

| Outcome 1 – To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. | | |
| --- | --- | --- |
| **Program 1.1** **–** **Reasonable and necessary support for participants** – The objective of this program is to provide funding for reasonable and necessary supports to eligible people with disability through consistent, high quality plans, and to ensure they are in control and have choices to appropriately support their independence and social and economic participation.  This program contributes to the outcome by the delivery of financially sustainable funding for participants’ reasonable supports, enabling participants to source services in their plans to achieve their goals. | | |
| **Delivery** | The program provides funding for reasonable and necessary supports to eligible participants in the NDIS with an approved plan. Funding arrangements are via cash payments to participants and registered service providers and the allocation of existing Commonwealth and state and territory arrangements. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | * NDIS support costs * Participant satisfaction * Participant Service Guarantee timeframes | * Support costs per participant are within budget. * Participant satisfaction survey results are greater than 80 per cent positive. * Participant Service Guarantee timeframes are met. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purposes** | **Improving outcomes for people with disability**  Supporting people with disability to pursue their goals and maximise their independence and social and economic participation.  Providing reasonable and necessary supports, including early intervention supports, for NDIS participants.  Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.  Developing the capacity of people with disability to participate in the community and in employment. | |
| **Material changes to Program 1.1:** Nil. | | |

**Table 2.1.2: Performance measure for Outcome 1 (continued)**

|  |  |  |
| --- | --- | --- |
| **Program 1.3 – Agency costs** – The Agency costs program ensures efficient and effective use of the NDIA operating resources to implement the outcomes of the NDIA.  This program contributes to the outcome as it is the primary delivery mechanism for the implementation of the NDIS. The NDIA is responsible for assessing applicants to the NDIS and developing plans, for those who are eligible, in a manner which is based on insurance principles, and administering the payments made under Program 1.1. | | |
| **Delivery** | The NDIA develops and maintains the strategies and frameworks being used in the transition of the NDIS to a mature scheme. These include the process for assessment and planning, disability services market development and community engagement and communications. The NDIA executes these through a network of service centres throughout Australia and by working together with its community partners to deliver elements of the NDIS to people with a disability and the wider sector. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | * NDIA operating costs. | * NDIA operating costs are within budget. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purposes** | Funding the operations of the NDIA and its delivery partners to achieve the following:  **Improving outcomes for people with disability**  Facilitating the development of a nationally consistent approach to the access to, and the planning and funding of, supports for people with disability.  Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.  **Safeguarding the sustainability of the NDIS**  Building a sustainable scheme based on NDIS insurance principles, including assessing and reporting on whether NDIS investments improve outcomes and minimise lifetime support costs.  **Building stakeholder confidence**  Building trust and confidence amongst stakeholders (participants, carers, the community and the disability services market) through communication and engagement. | |
| **Material changes to Program 1.3:** Nil. | | |

## **Section 3****: Budgeted financial statements**

### 3.1 Budgeted financial statements

#### 3.1.1 Analysis of budgeted financial statements

Income and expenses

Since 2021-22 Budget, total expense has increased by $2.9 billion in 2021-22 and $23.7 billion over the forward years to 2024-25 primarily as a result of increased participant plan expenses as further participants join the NDIS and average package costs rise and increased effort required to meet the objective of new initiatives.

This increase in expense has been offset by a corresponding increase in revenue from government of $2.7 billion in 2021-22 and $23.7 billion over the forward years to 2024‑25 for Program 1.1: Reasonable and necessary support for participants.

Additional revenue from government of $25.9 million in 2021-22 and $39.6 million over the forward years to 2024-25 was received to support NDIA initiatives as detailed in Table 1.2.

The NDIA received approval for a further $160.0 million operating loss for 2021-22 resulting in an overall estimated operating loss of $396.0 million for 2021-22.

Balance sheet

The budgeted net asset position at 30 June 2022 has decreased by $162.7 million. Revised estimates take into account the 2020-21 operating result and the approved additional operating loss of $160.0 million in 2021-22.

Capital budget statement

Since 2021-22 Budget, a movement of funds for $12.7 million was approved by government and delayed capital purchases from last financial year have been carried forward into 2021-22.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 438,987 | 446,066 | 456,594 | 396,167 | 404,042 |
| Suppliers | 972,707 | 1,146,664 | 962,372 | 815,954 | 869,696 |
| Grants | 27,127 | – | – | – | – |
| Depreciation and amortisation | 66,430 | 72,322 | 71,426 | 68,835 | 66,725 |
| Finance costs | 2,731 | 2,865 | 2,945 | 2,462 | 2,536 |
| Participant plan expenses | 23,412,686 | 29,223,448 | 33,886,454 | 37,972,540 | 41,372,619 |
| **Total expenses** | **24,920,668** | **30,891,365** | **35,379,791** | **39,255,958** | **42,715,618** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering  of services | 22,094,155 | 28,188,048 | 32,798,254 | 37,660,240 | 41,372,619 |
| Interest | 9,854 | 8,563 | 7,027 | 7,211 | 7,488 |
| Other (a) | 24,582 | – | – | – | – |
| **Total own-source revenue** | **22,128,591** | **28,196,611** | **32,805,281** | **37,667,451** | **41,380,107** |
| **Gains** |  |  |  |  |  |
| Other gains | 1,390,523 | 1,035,400 | 1,088,200 | 312,300 | – |
| **Total gains** | **1,390,523** | **1,035,400** | **1,088,200** | **312,300** | **–** |
| **Total own-source income** | **23,519,114** | **29,232,011** | **33,893,481** | **37,979,751** | **41,380,107** |
| **Net (cost of)/contribution**  **by services** |  |  |  |  |  |
| **(1,401,554)** | **(1,659,354)** | **(1,486,310)** | **(1,276,207)** | **(1,335,511)** |
| Revenue from Government | 1,208,878 | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| **Surplus/(deficit) attributable to**  **the Australian Government** | **(192,676)** | **(395,968)** | **(82,002)** | **(4,483)** | **(4,618)** |
| **Total comprehensive**  **income/(loss) attributable to**  **the Australian Government** | **(192,676)** | **(395,968)** | **(82,002)** | **(4,483)** | **(4,618)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive**  **income/(loss) – as per**  **statement of comprehensive**  **Income** | **(192,676)** | **(395,968)** | **(82,002)** | **(4,483)** | **(4,618)** |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 40,966 | 44,482 | 45,793 | 47,144 | 48,535 |
| less: lease principal repayments (b) | 40,460 | 40,255 | 41,439 | 42,661 | 43,917 |
| **Net cash operating surplus/(deficit)** | **(192,170)** | **(391,741)** | **(77,648)** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

1. Other non-taxation revenue.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 1,819,084 | 1,638,597 | 1,638,597 | 1,638,597 | 1,638,597 |
| Trade and other receivables | 54,847 | 55,668 | 55,883 | 55,145 | 55,413 |
| Other financial assets | 1,495,651 | 1,396,174 | 1,360,961 | 1,351,575 | 1,350,114 |
| ***Total financial assets*** | ***3,369,582*** | ***3,090,439*** | ***3,055,441*** | ***3,045,317*** | ***3,044,124*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 241,268 | 240,257 | 240,685 | 247,157 | 252,788 |
| Property, plant and equipment | 1,238 | 11,781 | 11,153 | 9,219 | 10,617 |
| Other non-financial assets | 18,616 | 18,616 | 18,616 | 18,616 | 18,616 |
| ***Total non-financial assets*** | ***261,122*** | ***270,654*** | ***270,454*** | ***274,992*** | ***282,021*** |
| **Total assets** | **3,630,704** | **3,361,093** | **3,325,895** | **3,320,309** | **3,326,145** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 120,773 | 157,545 | 196,344 | 188,838 | 191,563 |
| Other payables | 615,955 | 663,043 | 663,759 | 663,234 | 663,834 |
| ***Total payables*** | ***736,728*** | ***820,588*** | ***860,103*** | ***852,072*** | ***855,397*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 163,871 | 170,109 | 176,537 | 183,156 | 189,974 |
| ***Total interest bearing liabilities*** | ***163,871*** | ***170,109*** | ***176,537*** | ***183,156*** | ***189,974*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 92,109 | 92,414 | 92,721 | 93,030 | 93,341 |
| Grants | 1,658,922 | 1,658,922 | 1,658,922 | 1,658,922 | 1,658,922 |
| Other provisions | 7,084 | 7,627 | 8,181 | 8,181 | 8,181 |
| ***Total provisions*** | ***1,758,115*** | ***1,758,963*** | ***1,759,824*** | ***1,760,133*** | ***1,760,444*** |
| **Total liabilities** | **2,658,714** | **2,749,660** | **2,796,464** | **2,795,361** | **2,805,815** |
| **Net assets** | **971,990** | **611,433** | **529,431** | **524,948** | **520,330** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 205,733 | 175,474 | 175,474 | 175,474 | 175,474 |
| Reserves | 22,137 | 22,137 | 22,137 | 22,137 | 22,137 |
| Retained surplus/(accumulated  deficit) | 744,120 | 413,822 | 331,820 | 327,337 | 322,719 |
| ***Total parent entity interest*** | ***971,990*** | ***611,433*** | ***529,431*** | ***524,948*** | ***520,330*** |
| **Total equity** | **971,990** | **611,433** | **529,431** | **524,948** | **520,330** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2021-22)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2021** |  |  |  |  |
| Balance carried forward from previous period | 744,120 | 22,137 | 205,733 | 971,990 |
| Adjustment for changes in accounting policies | 65,670 | – | (30,259) | 35,411 |
| ***Adjusted opening balance*** | ***809,790*** | ***22,137*** | ***175,474*** | ***1,007,401*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (395,968) | – | – | (395,968) |
| ***Total comprehensive income*** | ***(395,968)*** | ***–*** | ***–*** | ***(395,968)*** |
| **Estimated closing balance as at 30 June 2022** | **413,822** | **22,137** | **175,474** | **611,433** |
| **Closing balance attributable to the Australian**  **Government** | **413,822** | **22,137** | **175,474** | **611,433** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Receipts from Government | 1,208,878 | 1,263,386 | 1,404,308 | 1,271,724 | 1,330,893 |
| Sale of goods and rendering  of services | 22,232,204 | 28,188,048 | 32,798,254 | 37,660,240 | 41,372,619 |
| Interest | 10,890 | 8,563 | 7,027 | 7,211 | 7,488 |
| Net GST received | 133,134 | 96,083 | 93,937 | 87,296 | 94,572 |
| Other | 27,670 | – | – | – | – |
| ***Total cash received*** | ***23,612,776*** | ***29,556,080*** | ***34,303,526*** | ***39,026,471*** | ***42,805,572*** |
| **Cash used** |  |  |  |  |  |
| Employees | 423,079 | 444,964 | 455,571 | 396,383 | 403,131 |
| Suppliers | 1,592,742 | 1,463,601 | 923,573 | 823,460 | 866,971 |
| Net GST paid | 123,453 | 96,230 | 94,152 | 86,558 | 94,840 |
| Interest payments on lease liability | 2,249 | 2,322 | 2,391 | 2,462 | 2,536 |
| Participant plan expenses | 20,714,060 | 27,788,048 | 32,798,254 | 37,660,240 | 41,372,619 |
| Grants | 26,910 | – | – | – | – |
| ***Total cash used*** | ***22,882,493*** | ***29,795,165*** | ***34,273,941*** | ***38,969,103*** | ***42,740,097*** |
| **Net cash from/(used by) operating**  **activities** | **730,283** | **(239,085)** | **29,585** | **57,368** | **65,475** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of  investments | – | 99,477 | 35,213 | 9,386 | 1,461 |
| Proceeds from sales of  non-financial assets | 183 | – | – | – | – |
| ***Total cash received*** | ***183*** | ***99,477*** | ***35,213*** | ***9,386*** | ***1,461*** |
| **Cash used** |  |  |  |  |  |
| Purchases of non-financial assets | 13,162 | 35,361 | 23,359 | 24,093 | 23,019 |
| Purchase of investments | 1,355,000 | – | – | – | – |
| ***Total cash used*** | ***1,368,162*** | ***35,361*** | ***23,359*** | ***24,093*** | ***23,019*** |
| **Net cash from/(used by) investing**  **activities** | **(1,367,979)** | **64,116** | **11,854** | **(14,707)** | **(21,558)** |

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June) (continued)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 35,267 | – | – | – | – |
| Cash received due to  restructuring (a) | – | 34,737 | – | – | – |
| ***Total cash received*** | ***35,267*** | ***34,737*** | ***–*** | ***–*** | ***–*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease liability | 40,460 | 40,255 | 41,439 | 42,661 | 43,917 |
| Return on contributed equity | 35,267 | – | – | – | – |
| ***Total cash used*** | ***75,727*** | ***40,255*** | ***41,439*** | ***42,661*** | ***43,917*** |
| **Net cash from/(used by) financing**  **activities** | **(40,460)** | **(5,518)** | **(41,439)** | **(42,661)** | **(43,917)** |
| **Net increase/(decrease) in cash**  **held** | **(678,156)** | **(180,487)** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 2,497,240 | 1,819,084 | 1,638,597 | 1,638,597 | 1,638,597 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **1,819,084** | **1,638,597** | **1,638,597** | **1,638,597** | **1,638,597** |

Prepared on Australian Accounting Standards basis.

1. As a result of change in Australian Government policy, responsibility for the Information, Linkages and Capacity Building Program was transferred from NDIA to DSS effective 31 January 2021.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded internally from  departmental resources | 9,261 | 35,361 | 23,359 | 24,093 | 23,019 |
| **TOTAL** | **9,261** | **35,361** | **23,359** | **24,093** | **23,019** |
| **RECONCILIATION OF CASH USED**  **TO ACQUIRE ASSETS TO ASSET**  **MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 9,261 | 35,361 | 23,359 | 24,093 | 23,019 |
| **Total cash used to acquire assets** | **9,261** | **35,361** | **23,359** | **24,093** | **23,019** |

Prepared on Australian Accounting Standards basis.

Table 3.6: Statement of departmental asset movements (Budget Year 2021-22)

|  | Buildings | Other | Total |
| --- | --- | --- | --- |
|  | property, |  |
|  | plant and |  |
|  | equipment |  |
| $'000 | $'000 | $'000 |
| **As at 1 July 2021** |  |  |  |
| Gross book value | 135,312 | 2,386 | 137,698 |
| Gross book value – ROU assets | 231,542 | 3,433 | 234,975 |
| Accumulated depreciation/amortisation and impairment | (50,057) | (2,363) | (52,420) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (75,529) | (2,218) | (77,747) |
| **Opening net book balance** | **241,268** | **1,238** | **242,506** |
| **Capital asset additions** |  |  |  |
| **Estimated expenditure on new or**  **replacement assets** |  |  |  |
| By purchase – other (a) | 21,599 | 13,762 | 35,361 |
| By purchase – other – ROU assets | 45,739 | 754 | 46,493 |
| **Total additions** | **67,338** | **14,516** | **81,854** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (24,627) | (3,213) | (27,840) |
| Depreciation/amortisation on ROU assets | (43,722) | (760) | (44,482) |
| **Total other movements** | **(68,349)** | **(3,973)** | **(72,322)** |
| **As at 30 June 2022** |  |  |  |
| Gross book value | 156,911 | 16,148 | 173,059 |
| Gross book value – ROU assets | 277,281 | 4,187 | 281,468 |
| Accumulated depreciation/amortisation and impairment | (74,684) | (5,576) | (80,260) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (119,251) | (2,978) | (122,229) |
| **Closing net book balance** | **240,257** | **11,781** | **252,038** |

Prepared on Australian Accounting Standards basis.

1. Purchases will be funded internally through Departmental resources.

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NDIS Quality and Safeguards Commission

Entity additional estimates statements

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NDIS Quality and Safeguards Commission

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# NDIS Quality and Safeguards Commission

## **Section 1****: Entity overview and resources**

### Strategic direction statement

There have been no significant changes to the strategic direction of the NDIS Quality and Safeguards Commission (NDIS Commission) since the 2021-22 Budget.

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2021-22 Social Services Portfolio Budget Statements. For full details of the statement refer to page 191-193 of the Portfolio Budget Statements 2021‑22, Budget Related Paper No. 1.12, Social Services Portfolio.

### National Disability Insurance Scheme – payment compliance and fraud integrity pilot

The Government will provide $30 million over two years from 2021-22 to the National Disability Insurance Agency (NDIA) and the NDIS Commission to develop and test new compliance capabilities, targeting fraudulent and unethical provider behaviours. This measure will ensure the integrity of the NDIS and protect participants from fraudulent practices.

### COVID-19 Response Package – COVID-19 Vaccination Monitoring and Compliance for Disability Support Workers

The Government will provide $10.6 million over two years from 2021-22 to implement COVID-19 vaccination compliance arrangements associated with disability support workers providing support to NDIS participants.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for NDIS Commission at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021‑22 Budget year, including variations through Appropriation Bills No. 3 and No. 4*,* Special Appropriations and Special Accounts.

Table 1.1: NDIS Quality and Safeguards Commission resource statement – Additional estimates for 2021-22 as at February 2022

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Departmental** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Prior year appropriations available (b) | *9,615* | 9,615 | 17,569 | 27,184 |
| Departmental appropriation | *82,428* | 71,161 | 8,743 | 79,904 |
| s74 External Revenue (c) | *1,701* | 1,690 | – | 1,690 |
| Departmental capital budget (d) | *3,880* | 4,514 | – | 4,514 |
| Annual appropriations – other services  – non-operating (e) |  |  |  |  |
| Prior year appropriations available (b) | *692* | 692 | (692) | – |
| *Total departmental annual appropriations* | *98,316* | *87,672* | *25,620* | *113,292* |
| ***Total departmental resourcing*** | ***98,316*** | ***87,672*** | ***25,620*** | ***113,292*** |
| **Administered** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Prior year appropriations available (b) | *2,530* | 945 | – | 945 |
| Outcome 1 | *4,945* | 4,507 | – | 4,507 |
| *Total administered annual appropriations* | *7,475* | *5,452* | *–* | *5,452* |
| ***Total administered resourcing*** | ***7,475*** | ***5,452*** | ***–*** | ***5,452*** |
| **Total resourcing for NDIS Quality**  **and Safeguards Commission** | ***105,791*** | **93,124** | **25,620** | **118,744** |
|  |  |  |  |  |
|  |  |  | *Actual* |  |
|  |  |  | *2020-21* | 2021-22 |
| **Average staffing level (number)** |  |  | *255* | 352 |

Table 1.1: NDIS Quality and Safeguards Commission resource statement – Additional estimates for 2021-22 as at February 2022 (continued)

**Third-party payments from and on behalf of other entities**

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Payments made to other entities for the  provision of services |  |  |  |  |
| Department of Social Services | *674* | 674 | – | 674 |
| Services Australia | *10,593* | 9,726 | *–* | 9,726 |
| Receipts received from other entities for the  provision of services | *810* | 1,690 | *–* | 1,690 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

1. *Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.
2. Estimated adjusted balance carried forward from previous year for annual appropriations.
3. Estimated External Revenue receipts under section 74 of the PGPA Act.
4. Departmental capital budgets are not separately identified in *Appropriation Act (No.1) 2021-22* or Appropriation Bill (No. 3) 2021-22 and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
5. *Appropriation Act (No. 2) 2020-21* and Appropriation Bill (No. 4) 2021-22*.*

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

Table 1.2: NDIS Quality and Safeguards Commission 2021-22 measures since Budget

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |
| COVID-19 Response Package – NDIS Quality  and Safeguards Commission for COVID-19  Vaccination Monitoring and Compliance for  Disability Support Workers | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 6,586 | 3,996 | – | – |
| **Total** |  | **6,586** | **3,996** | **–** | **–** |
| National Disability Insurance Scheme –  payment compliance and fraud integrity  pilot (a) | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 2,157 | 1,378 | – | – |
| **Total** |  | **2,157** | **1,378** | **–** | **–** |
| Royal Commission into Violence, Abuse,  Neglect and Exploitation of People with  Disability – extension (b) | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | – | 1,403 | 1,407 | – |
| **Total** |  | **–** | **1,403** | **1,407** | **–** |
| **Total payment measures** |  |  |  |  |  |
| Administered |  | – | – | – | – |
| Departmental |  | 8,743 | 6,777 | 1,407 | – |
| **Total** |  | **8,743** | **6,777** | **1,407** | **–** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. The lead entity for the measure *National Disability Insurance Scheme – payment compliance and fraud integrity pilot* is the NDIA. The full measure description and details appear in the 2021-22 MYEFO under the Social Services Portfolio.
2. The lead entity for measure *Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension* is the Attorney General’s Department. The full measure description and details appear in the 2021-22 MYEFO under the Attorney General’s Portfolio.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for NDIS Commission at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bill No. 3.

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 1.1 | – | 5 | 9 | 28 |
| **Net impact on appropriations for**  **Outcome 1 (administered)** |  | **–** | **5** | **9** | **28** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| COVID-19 Response Package – NDIS  Quality and Safeguards Commission  for COVID-19 Vaccination Monitoring  and Compliance for Disability Support  Workers | 1.2 | 6,586 | 3,996 | – | – |
| National Disability Insurance Scheme –  payment compliance and fraud  integrity pilot | 1.2 | 2,157 | 1,378 | – | – |
| Royal Commission into Violence,  Abuse, Neglect and Exploitation of  People with Disability – extension | 1.2 | – | 1,403 | 1,407 | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 1.2 | – | 65 | 133 | 400 |
| **Net impact on appropriations for**  **Outcome 1 (departmental)** |  | **8,743** | **6,842** | **1,540** | **400** |
| **Total net impact on appropriations**  **for Outcome 1** |  | **8,743** | **6,847** | **1,549** | **428** |

Prepared on a resourcing (i.e. appropriations available) basis.

1. Unless otherwise noted, the full measure description and details appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.

### 1.5 Breakdown of additional estimates by appropriation bill

Table 1.4 details the Additional Estimates sought for the NDIS Commission through Appropriation Bill No. 3.

Table 1.4: Appropriation Bill (No. 3) 2021-22

|  | *2020-21* | 2021-22 | 2021-22 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
|  | *Available* | Budget | Revised | Estimates | Estimates |
|  | *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** | *4,945* | 4,507 | 4,507 | – | – |
| **Total administered** | ***4,945*** | **4,507** | **4,507** | **–** | **–** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | *86,308* | 75,675 | 84,418 | 8,743 | – |
| **Total departmental** | ***86,308*** | **75,675** | **84,418** | **8,743** | **–** |
| **Total administered and departmental** | ***91,253*** | **80,182** | **88,925** | **8,743** | **–** |

Note 1: 2020-21 available appropriation is included to allow a comparison of this year's appropriation with what was made available for use in the previous year.

Note 2: No departmental appropriation is provided in Appropriation Bill No. 3 for an agency where the total funding changed across outcomes for departmental programs is negative.

### Section 2: Revisions to outcomes and planned performance

### 2.1 Budgeted expenses and performance for outcome 1

| Outcome 1:  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |
| --- |

#### Linked programs

| **National Disability Insurance Agency** |
| --- |
| **Program**   * Program 1.1 – Reasonable and necessary support to participants |
| **Department of Social Services** |
| **Program**   * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  The linked programs provide for the delivery of the NDIS. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  | expenses | estimated | estimate | estimate | estimate |
|  |  | expenses |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No.1 and Bill No. 3) | 3,511 | 5,452 | 4,575 | 4,652 | 4,741 |
| **Administered Total** | **3,511** | **5,452** | **4,575** | **4,652** | **4,741** |
| **Total expenses for Program 1.1** | **3,511** | **5,452** | **4,575** | **4,652** | **4,741** |
| **Program 1.2 – Program support for NDIS Quality and Safeguards Commission** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 74,094 | 81,594 | 75,736 | 71,879 | 70,748 |
| Expenses not requiring appropriation  in the Budget year (a) | 2,344 | 2,864 | 2,908 | 2,552 | 2,423 |
| **Departmental Total** | **76,438** | **84,458** | **78,644** | **74,431** | **73,171** |
| **Total expenses for Program 1.2** | **76,438** | **84,458** | **78,644** | **74,431** | **73,171** |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and Bill No. 3) | 3,511 | 5,452 | 4,575 | 4,652 | 4,741 |
| **Administered Total** | **3,511** | **5,452** | **4,575** | **4,652** | **4,741** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 74,094 | 81,594 | 75,736 | 71,879 | 70,748 |
| Expenses not requiring appropriation  in the Budget year (a) | 2,344 | 2,864 | 2,908 | 2,552 | 2,423 |
| **Departmental Total** | **76,438** | **84,458** | **78,644** | **74,431** | **73,171** |
| **Total expenses for Outcome 1** | **79,949** | **89,910** | **83,219** | **79,083** | **77,912** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Movement of administered funds**  **between years** (b) | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 1: |  |  |  |  |  |
| Program 1.1 – Support for National  Disability Insurance Scheme  providers in relation to registration | (945) | 945 | – | – | – |
| **Total movement of administered**  **funds** | **(945)** | **945** | – | – | – |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. ‘Expenses not requiring appropriation in the Budget year’ are made up of depreciation/amortisation expenses and make good expenses.
2. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.1.2: Performance measure for Outcome 1

Table 2.1.2 below details the performance measure for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2021-22 Budget.

| Outcome 1 – Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | | |
| --- | --- | --- |
| **Program 1.1** **– Support for National Disability Insurance Scheme providers in relation to registration** – Support for NDIS providers in relation to registration to support service providers with the costs of obtaining NDIS registration and to support the provision of education and training for providers, workers and auditors. | | |
| **Delivery** | Provide support to providers, workers and auditors in relation to transition to the new registration process. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | Provide guidance and support to service providers, workers and auditors. | The program supports provision of guidance, education and training for providers, workers and auditors. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | |
| **Material changes to Program 1.1:** Nil. | | |

Table 2.1.2: Performance measure for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission** – To provide departmental funding for the annual operating costs of the NDIS Commission to enable the NDIS Commission to achieve its outcomes. | | |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| 2021-22 | * Manage complaints about the quality and safety of NDIS services. * Manage reportable incidents with respect to NDIS services. * Increase capability and capacity of behaviour support practitioners through leadership and guidance on education. * Manage the registration of NDIS service providers. | * Complaints about the quality and safety of NDIS services managed across Australia. * Reportable incidents are effectively managed across Australia. * Leadership and guidance on behavior support is provided across Australia. * Service provider registration is managed across Australia. |
| 2022-23 and beyond | As per 2021-22 | As per 2021-22 |
| **Purpose** | Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | |
| **Material changes to Program 1.2 resulting from the following measures:**   * **COVID-19 Response Package – NDIS Quality and Safeguards Commission for COVID-19 Vaccination Monitoring and Compliance for Disability Support Workers** – implement compliance arrangement for vaccination requirements for disability support workers. * **National Disability Insurance Scheme – payment compliance and fraud integrity pilot** – undertake increased compliance, investigation and enforcement activities. * **Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability – extension** – support the extension to the Disability Royal Commission. | | |

## **Section 3****: Budgeted financial statements**

### 3.1 Budgeted financial statements

#### 3.1.1 Analysis of budgeted financial statements

Income and Expenses

The NDIS Commission will be provided with $10.6 million over two years from 2021‑22 to implement COVID-19 vaccination compliance arrangements associated with disability support workers providing support to NDIS participants.

In addition, the NDIS Commission will be provided with $3.5 million over two years from 2021-22 to undertake increased compliance, investigation and enforcement activities. This will also assist with handling the increased volume of information from the NDIA, other regulators and law enforcement agencies as well as the increased volume of compliance activities.

These measures have increased the revenue from Government in 2021-22 by $8.7 million. Total expenses have increased since the 2021-22 Budget as a result of the additional effort required to meet the objectives of these new measures.

Balance sheet

The budgeted net asset position at 30 June 2021 has increased by $6.9 million since the 2021-22 Budget. Revised estimates take into account the 2020-21 operating result.

Statement of cash flows

The Government appropriations have increased by $8.7 million as a result of the new measures. Employee benefits expense and supplier payments have also increased as a result of the new measures.

Statement of asset movements

The net book value of buildings, property, plant and equipment as at 30 June 2021 has increased by $1.7 million since 2021-22 Budget. Revised estimates take into account the 2020-21 actuals net book value.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 33,702 | 44,962 | 45,356 | 45,207 | 45,522 |
| Suppliers | 24,589 | 33,705 | 27,344 | 23,529 | 21,977 |
| Depreciation and amortisation | 4,709 | 5,644 | 5,820 | 5,596 | 5,599 |
| Finance costs | 178 | 147 | 124 | 99 | 73 |
| Write-down and impairment of assets | 128 | – | – | – | – |
| Other expenses | 13,132 | – | – | – | – |
| **Total expenses** | **76,438** | **84,458** | **78,644** | **74,431** | **73,171** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of  services | – | 1,690 | – | – | – |
| Other | 810 | – | – | – | – |
| **Total own-source revenue** | **810** | **1,690** | **–** | **–** | **–** |
| **Gains** |  |  |  |  |  |
| Other gains | 125 | – | – | – | – |
| **Total gains** | **125** | **–** | **–** | **–** | **–** |
| **Total own-source income** | **935** | **1,690** | **–** | **–** | **–** |
| **Net (cost of)/contribution by services** | **(75,503)** | **(82,768)** | **(78,644)** | **(74,431)** | **(73,171)** |
| Revenue from Government | 82,428 | 79,904 | 75,736 | 71,879 | 70,748 |
| **Surplus/(deficit) attributable to the**  **Australian Government** | **6,925** | **(2,864)** | **(2,908)** | **(2,552)** | **(2,423)** |
| **Total comprehensive income/(loss)**  **attributable to the Australian**  **Government** | **6,925** | **(2,864)** | **(2,908)** | **(2,552)** | **(2,423)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive income/(loss) –**  **as per statement of comprehensive**  **income** | **6,925** | **(2,864)** | **(2,908)** | **(2,552)** | **(2,423)** |
| plus: depreciation/amortisation of  assets funded through appropriations  (departmental capital budget funding  and/or equity injections) (a) | 2,060 | 2,680 | 2,849 | 2,625 | 2,628 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 2,649 | 2,964 | 2,971 | 2,971 | 2,971 |
| less: lease principal repayments (b) | 2,365 | 2,780 | 2,912 | 3,044 | 3,176 |
| **Net Cash Operating Surplus/(Deficit)** | **9,269** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

1. From 2010-­11, the Government introduced net cash appropriation arrangements where Appropriation Act (No. 1) and Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non‑corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Act (No. 1)and Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 145 | 124 | 124 | 124 | 124 |
| Trade and other receivables | 28,043 | 28,047 | 28,047 | 28,047 | 28,047 |
| ***Total financial assets*** | ***28,188*** | ***28,171*** | ***28,171*** | ***28,171*** | ***28,171*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 25,393 | 24,867 | 19,726 | 14,635 | 9,994 |
| Property, plant and equipment | 1,729 | 1,721 | 1,552 | 1,560 | 1,121 |
| ***Total non-financial assets*** | ***27,122*** | ***26,588*** | ***21,278*** | ***16,195*** | ***11,115*** |
| **Total assets** | **55,310** | **54,759** | **49,449** | **44,366** | **39,286** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 5,370 | 5,349 | 5,349 | 5,349 | 5,349 |
| Other payables | 710 | 710 | 710 | 710 | 710 |
| ***Total payables*** | ***6,080*** | ***6,059*** | ***6,059*** | ***6,059*** | ***6,059*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 17,474 | 15,290 | 12,378 | 9,334 | 6,158 |
| ***Total interest bearing liabilities*** | ***17,474*** | ***15,290*** | ***12,378*** | ***9,334*** | ***6,158*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 6,201 | 6,205 | 6,205 | 6,205 | 6,205 |
| Other provisions | 1,076 | 1,076 | 1,076 | 1,076 | 1,076 |
| ***Total provisions*** | ***7,277*** | ***7,281*** | ***7,281*** | ***7,281*** | ***7,281*** |
| **Total liabilities** | **30,831** | **28,630** | **25,718** | **22,674** | **19,498** |
| **Net assets** | **24,479** | **26,129** | **23,731** | **21,692** | **19,788** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 12,048 | 16,562 | 17,072 | 17,585 | 18,104 |
| Retained surplus/(accumulated  deficit) | 12,431 | 9,567 | 6,659 | 4,107 | 1,684 |
| ***Total parent entity interest*** | ***24,479*** | ***26,129*** | ***23,731*** | ***21,692*** | ***19,788*** |
| **Total equity** | **24,479** | **26,129** | **23,731** | **21,692** | **19,788** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of

movement (Budget Year 2021-22)

|  | Retained | Contributed | Total |
| --- | --- | --- | --- |
|  | earnings | equity/ | equity |
|  |  | capital |  |
|  | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2021** |  |  |  |
| Balance carried forward from previous period | 12,431 | 12,048 | 24,479 |
| ***Adjusted opening balance*** | ***12,431*** | ***12,048*** | ***24,479*** |
| **Comprehensive income** |  |  |  |
| Surplus/(deficit) for the period | (2,864) | – | (2,864) |
| ***Total comprehensive income*** | ***(2,864)*** | ***–*** | ***(2,864)*** |
| of which: |  |  |  |
| Attributable to the Australian Government | (2,864) | – | (2,864) |
| **Transactions with owners** |  |  |  |
| ***Contributions by owners*** |  |  |  |
| Departmental capital budget | – | 4,514 | 4,514 |
| ***Sub-total transactions with owners*** | ***–*** | ***4,514*** | ***4,514*** |
| **Estimated closing balance as at 30 June 2022** | **9,567** | **16,562** | **26,129** |
| **Closing balance attributable to the Australian**  **Government** | **9,567** | **16,562** | **26,129** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 67,370 | 79,900 | 75,736 | 71,879 | 70,748 |
| Sale of goods and rendering of services | – | 1,690 | – | – | – |
| Net GST received | 2,534 | – | – | – | – |
| Other | 1,701 | – | – | – | – |
| ***Total cash received*** | ***71,605*** | ***81,590*** | ***75,736*** | ***71,879*** | ***70,748*** |
| **Cash used** |  |  |  |  |  |
| Employees | 31,591 | 44,958 | 45,356 | 45,207 | 45,522 |
| Suppliers | 33,134 | 33,726 | 27,344 | 23,529 | 21,977 |
| Net GST paid | 2,830 | – | – | – | – |
| Interest payments on lease liability | 168 | 147 | 124 | 99 | 73 |
| s74 External Revenue transferred  to Official Public Account | 1,701 | – | – | – | – |
| ***Total cash used*** | ***69,424*** | ***78,831*** | ***72,824*** | ***68,835*** | ***67,572*** |
| **Net cash from/(used by) operating**  **activities** | **2,181** | **2,759** | **2,912** | **3,044** | **3,176** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant and  equipment and intangibles | 2,062 | 4,514 | 510 | 513 | 519 |
| ***Total cash used*** | ***2,062*** | ***4,514*** | ***510*** | ***513*** | ***519*** |
| **Net cash from/(used by) investing**  **activities** | **(2,062)** | **(4,514)** | **(510)** | **(513)** | **(519)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 2,062 | 4,514 | 510 | 513 | 519 |
| ***Total cash received*** | ***2,062*** | ***4,514*** | ***510*** | ***513*** | ***519*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease liability | 2,365 | 2,780 | 2,912 | 3,044 | 3,176 |
| ***Total cash used*** | ***2,365*** | ***2,780*** | ***2,912*** | ***3,044*** | ***3,176*** |
| **Net cash from/(used by) financing**  **activities** | **(303)** | **1,734** | **(2,402)** | **(2,531)** | **(2,657)** |
| **Net increase/(decrease) in cash held** | **(184)** | **(21)** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 329 | 145 | 124 | 124 | 124 |
| **Cash and cash equivalents at the**  **end of the reporting period** | **145** | **124** | **124** | **124** | **124** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital budget – Act No. 1  and Bill 3 (DCB) | 3,880 | 4,514 | 510 | 513 | 519 |
| **Total new capital appropriations** | **3,880** | **4,514** | **510** | **513** | **519** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *4,572* | *4,514* | *510* | *513* | *519* |
| ***Total items*** | ***4,572*** | ***4,514*** | ***510*** | ***513*** | ***519*** |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  |  |  |
| Funded by capital appropriations (a) | 692 | – | – | – | – |
| Funded by capital appropriation –  DCB (b) | 1,370 | 4,514 | 509 | 512 | 518 |
| **TOTAL** | **2,062** | **4,514** | **509** | **512** | **518** |
| **RECONCILIATION OF CASH USED**  **TO ACQUIRE ASSETS TO ASSET**  **MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 2,062 | 4,514 | 509 | 512 | 518 |
| **Total cash used to acquire assets** | **2,062** | **4,514** | **509** | **512** | **518** |

Prepared on Australian Accounting Standards basis.

1. Includes current Appropriation Bill No. 4 and prior year Appropriation Act No. 2/4/6.
2. Includes purchases from current and previous years’ departmental capital budgets (DCBs).

Table 3.6: Statement of departmental asset movements (Budget Year 2021-22)

|  | Buildings | Other | Total |
| --- | --- | --- | --- |
|  |  | property, |  |
|  |  | plant and |  |
|  |  | equipment |  |
|  | $'000 | $'000 | $'000 |
| **As at 1 July 2021** |  |  |  |
| Gross book value | 11,751 | 2,990 | 14,741 |
| Gross book value – ROU assets | 21,142 | – | 21,142 |
| Accumulated depreciation/amortisation and impairment | (3,342) | (1,261) | (4,603) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (4,158) | – | (4,158) |
| **Opening net book balance** | **25,393** | **1,729** | **27,122** |
| **Capital asset additions** |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |
| By purchase – appropriation ordinary annual services (a) | 4,012 | 502 | 4,514 |
| By purchase – appropriation equity – ROU assets | 596 | – | 596 |
| **Total additions** | **4,608** | **502** | **5,110** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (2,170) | (510) | (2,680) |
| Depreciation/amortisation on ROU assets | (2,964) | – | (2,964) |
| **Total other movements** | **(5,134)** | **(510)** | **(5,644)** |
| **As at 30 June 2022** |  |  |  |
| Gross book value | 15,763 | 3,492 | 19,255 |
| Gross book value – ROU assets | 21,738 | – | 21,738 |
| Accumulated depreciation/amortisation and impairment | (5,512) | (1,771) | (7,283) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (7,122) | – | (7,122) |
| **Closing net book balance** | **24,867** | **1,721** | **26,588** |

Prepared on Australian Accounting Standards basis.

1. ‘Appropriation ordinary annual services’ refers to funding provided through *Appropriation Act (No. 1) 2021‑22* and Appropriation Bill (No. 3) 2021-22 for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Suppliers | 13 | – | – | – | – |
| Grants | 3,498 | 5,452 | 4,575 | 4,652 | 4,741 |
| **Total expenses administered on behalf**  **of Government** | **3,511** | **5,452** | **4,575** | **4,652** | **4,741** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Fees and fines | 145 | – | – | – | – |
| ***Total non-taxation revenue*** | ***145*** | ***–*** | **–** | **–** | **–** |
| **Total own-source revenue administered**  **on behalf of Government** | **145** | **–** | **–** | **–** | **–** |
| **Total own-sourced income administered**  **on behalf of Government** | **145** | **–** | **–** | **–** | **–** |
| **Net cost of/(contribution) by services** | **3,366** | **5,452** | **4,575** | **4,652** | **4,741** |
| **Surplus/(deficit)** | **(3,366)** | **(5,452)** | **(4,575)** | **(4,652)** | **(4,741)** |
| **Total comprehensive income/(loss)**  **attributable to the Australian Government** | **(3,366)** | **(5,452)** | **(4,575)** | **(4,652)** | **(4,741)** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Trade and other receivables | 350 | 350 | 350 | 350 | 350 |
| ***Total financial assets*** | ***350*** | ***350*** | ***350*** | ***350*** | ***350*** |
| **Total assets administered on**  **behalf of Government** | **350** | **350** | **350** | **350** | **350** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 42 | 42 | 42 | 42 | 42 |
| Grants | – | 11 | 11 | 11 | 11 |
| ***Total payables*** | ***42*** | ***53*** | ***53*** | ***53*** | ***53*** |
| **Total liabilities administered on**  **behalf of Government** | **42** | **53** | **53** | **53** | **53** |
| **Net assets/(liabilities)** | **308** | **297** | **297** | **297** | **297** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flow (for the period ended  
30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Net GST received | 217 | – | – | – | – |
| Other | 145 | – | – | – | – |
| ***Total cash received*** | ***362*** | **–** | **–** | **–** | **–** |
| **Cash used** |  |  |  |  |  |
| Grants | 3,498 | 5,441 | 4,575 | 4,652 | 4,741 |
| Suppliers | 67 | – | – | – | – |
| Net GST paid | 356 | – | – | – | – |
| ***Total cash used*** | ***3,921*** | ***5,441*** | ***4,575*** | ***4,652*** | ***4,741*** |
| **Net cash from/(used by) operating**  **activities** | **(3,559)** | **(5,441)** | **(4,575)** | **(4,652)** | **(4,741)** |
| ***Net increase/(decrease) in cash held*** | ***(3,559)*** | ***(5,441)*** | ***(4,575)*** | ***(4,652)*** | ***(4,741)*** |
| Cash and cash equivalents at  beginning of reporting period | – | – | – | – | – |
| Cash from Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 3,559 | 5,441 | 4,575 | 4,652 | 4,741 |
| *Total cash from Official Public*  *Account* | *3,559* | *5,441* | *4,575* | *4,652* | *4,741* |
| **Cash and cash equivalents at end**  **of reporting period** | **–** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

Services Australia

Entity additional estimates statements

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Services Australia

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# Services Australia

## **Section 1****: Entity overview and resources**

### Strategic direction statement

There have been no significant changes to Services Australia’s strategic direction since the 2021-22 Budget.

Services Australia’s purpose is to support Australians by efficiently delivering high‑quality, accessible services and payments on behalf of government.

Services Australia is committed to making government services simple so people can get on with their lives. To achieve this vision, Services Australia is focusing on transformation and modernisation, building the capacity and structures for sustained change to deliver streamlined customer services seamlessly and efficiently.

Services Australia is making changes across its business, collaborating with policy agencies, the community and third parties to improve the systems that support Australians, while continuing to provide its extensive services and payments to its customers.

Services Australia is continuing on its transformation journey in 2021-22 to modernise and grow its capabilities, and accelerate progress made during the COVID-19 pandemic crisis. Services Australia will continue to support the Australian Government’s response to the COVID-19 pandemic, including the vaccine rollout.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for Services Australia at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2021-22 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Services Australia resource statement – Additional estimates for   
2021-22 as at February 2022

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Departmental** |  |  |  |  |
| Prior year appropriations available (a) | *1,098,485* | 1,298,228 | (23,156) | 1,275,072 |
| Annual appropriations – ordinary annual  services |  |  |  |  |
| Departmental appropriation (b, c) | *5,110,236* | 4,535,555 | 560,590 | 5,096,145 |
| s74 External Revenue (d) | *241,528* | 256,401 | (15,572) | 240,829 |
| Departmental capital budget (e) | *195,567* | 194,711 | – | 194,711 |
| Annual appropriations – other services –  non-operating |  |  |  |  |
| Equity injection (f) | *219,576* | 286,005 | 38,976 | 324,981 |
| *Total departmental annual appropriations* | *5,766,907* | *5,272,672* | *583,994* | *5,856,666* |
| ***Total departmental resourcing*** | ***6,865,392*** | ***6,570,900*** | ***560,838*** | ***7,131,738*** |
| **Administered** |  |  |  |  |
| Prior year appropriations available (a) | *4,699* | 3,329 | – | 3,329 |
| Annual appropriations – ordinary annual  services |  |  |  |  |
| Outcome 1 (b, c) | *1,691* | 1,688 | 7 | 1,695 |
| s74 Retained Receipts (g) | *1,660* | 1,688 | 7 | 1,695 |
| *Total administered annual appropriations* | *8,050* | *6,705* | *14* | *6,719* |
| *Total administered special appropriations* | *600* | *600* | *–* | *600* |
| Special accounts |  |  |  |  |
| Opening balance | *159,979* | 159,979 | 63,286 | 223,265 |
| Appropriation receipts (h) | *1,660* | 1,688 | 7 | 1,695 |
| Non-appropriation receipts (i) | *1,977,050* | 2,015,478 | 71,709 | 2,087,187 |
| Adjustments (j) | *47,841* | 48,674 | 193 | 48,867 |
| *Total special account receipts* | *2,186,530* | *2,225,819* | *135,195* | *2,361,014* |
| *less administered appropriations drawn*  *from annual/special appropriations and*  *credited to special accounts (h)* | *1,660* | *1,688* | *7* | *1,695* |
| ***Total administered resourcing*** | ***2,193,520*** | ***2,231,436*** | ***135,202*** | ***2,366,638*** |
| **Total resourcing for Services Australia** | **9,058,912** | **8,802,336** | **696,040** | **9,498,376** |
|  |  |  |  |  |
|  |  |  | *Actual* |  |
|  |  |  | *2020-21* | 2021-22 |
| **Average staffing level (number)** (k) |  |  | *27,896* | 28,869 |

Table 1.1: Services Australia resource statement – Additional estimates for   
2021‑22 as at February 2022 (continued)

|  |
| --- |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

Entity resource statement excludes cash at bank of $20.6 million.

1. The prior year appropriations available in 2021-22 has been reduced by $23.2 million, due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 1) 2020-21*. The prior year appropriations available in 2020-21 has been reduced by $175.8 million due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 5) 2019-20*.
2. 2020-21 Actual available appropriation includes *Supply Act (No. 1) 2020-21, Appropriation Act (No. 1) 2020-21, Appropriation Act (No. 3) 2020-21* and *Appropriation (Coronavirus Economic Response Package) Act (No. 1) 2020-21*.
3. *Supply Act (No. 1) 2021-22, Appropriation Act (No. 1) 2021-22* and Appropriation Bill (No. 3) 2021-22.
4. Estimated or actual External Revenue receipts under section 74 of the PGPA Act.
5. Departmental capital budget is not separately identified in *Appropriation Act (No. 1) 2021‑22*, or Appropriation Bill (No. 3) 2021-22 and forms part of ordinary annual service items.
6. *Supply Act (No. 2) 2021-22*, *Appropriation Act (No. 2) 2021-22* and Appropriation Bill (No. 4) 2021-22.
7. Administered repayments received by Services Australia.
8. Amounts credited to special accounts from annual administered appropriations in relation to Child Support.
9. Non-appropriation receipts comprise: receipts from non-custodial parents through the Child Support special account; deposits for recovery of compensation; and Departure Prohibition Order receipts.
10. The available balance of the Child Support special account is adjusted under section 77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under section 78 of the Child Support Act for unexplained remittances not yet credited.
11. The 2021-22 Average Staffing Level (ASL) includes an additional 2,031 ASL to deliver the COVID-19 Disaster Payments.

Table 1.1: Services Australia resource statement – Additional estimates for   
2021‑22 as at February 2022 (continued)

Third-party payments from and on behalf of other entities

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Australian Trade and Investment**  **Commission (Austrade)** |  |  |  |  |
| Programs to promote Australia's exports and  other international economic interests –  COVID-19 Consumer Travel Support  Payment | *257,876* | – | – | – |
| **Total** | ***257,876*** | **–** | **–** | **–** |
| **Department of Agriculture, Water and**  **the Environment** |  |  |  |  |
| Special appropriation – *Farm Household*  *Support Act 2014* s105 *–* payments for  Farm Household Allowance and Exceptional  circumstances relief payments | *200,775* | 157,716 | (46,420) | 111,296 |
| **Total** | ***200,775*** | **157,716** | **(46,420)** | **111,296** |
| **Department of Education, Skills and**  **Employment** |  |  |  |  |
| Special appropriation – *A New Tax System*  *(Family Assistance) (Administration)*  *Act 1999* |  |  |  |  |
| – Child Care Subsidy | *8,420,568* | 9,449,007 | 612,178 | 10,061,185 |
| – Additional Child Care Subsidy | *106,119* | – | – | – |
| – Community Child Care Fund – Special  Circumstances | *915,208* | – | – | – |
| Annual appropriation |  |  |  | – |
| – PaTH Internship Supplement | *1,208* | 10,000 | – | 10,000 |
| **Total** | ***9,443,103*** | **9,459,007** | **612,178** | **10,071,185** |
| **Department of Foreign Affairs and Trade** |  |  |  |  |
| Annual Appropriation |  |  |  |  |
| – MH17 Family Support Package | *–* | 307 | (307) | – |
| **Total** | ***–*** | **307** | **(307)** | **–** |
| **Department of Health** |  |  |  |  |
| Special account – Medicare Guarantee Fund |  |  |  |  |
| – Medical Benefits | *27,577,403* | 28,936,028 | 1,349,287 | 30,285,315 |
| – Pharmaceutical Benefits | *13,647,372* | 13,582,173 | 962,688 | 14,544,861 |
| Special appropriation – *Private Health*  *Insurance Act 2007* | *6,321,402* | 6,493,193 | (34,775) | 6,458,418 |
| Special appropriation – *Dental Benefits*  *Act 2008* | *316,414* | 338,908 | – | 338,908 |
| Special appropriation – *National Health*  *Act 1953 –* Aids and Appliances | *100,467* | 91,082 | 619 | 91,701 |
| Special appropriation – *Medical Indemnity*  *Agreement Act 2002* | *159,485* | 102,327 | – | 102,327 |

Table 1.1: Services Australia resource statement – Additional estimates for   
2021‑22 as at February 2022 (continued)

Third-party payments from and on behalf of other entities (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Department of Health (continued)** |  |  |  |  |
| Special account – Australian Immunisation  Register | *8,862* | 9,819 | – | 9,819 |
| Special appropriation – *Midwife Professional*  *Indemnity (Commonwealth Contribution)*  *Scheme Act 2010* | *–* | 3,787 | – | 3,787 |
| Special appropriation – *Aged Care Act 1997* | *17,906,166* | 19,798,592 | 178,081 | 19,976,673 |
| Special appropriation – *National Health Act*  *1953 –* Continence Aids Assistance Scheme | *90,211* | 89,527 | 8,013 | 97,540 |
| Special appropriation – *Public Governance,*  *Performance and Accountability*  *Act 2013* s77 | *440* | 2,000 | 2,000 | 4,000 |
| Annual appropriation |  |  |  |  |
| – Pharmaceutical Benefits | *23,288* | 12,073 | – | 12,073 |
| – Health Workforce | *504,060* | 529,984 | (18,006) | 511,978 |
| – Medical Benefits | *6,329* | 86,709 | (79,095) | 7,614 |
| – Medical Indemnity | *–* | 242 | (242) | – |
| – Primary Care Practice Incentives | *426,824* | 475,431 | 51,818 | 527,249 |
| – Primary Health Care Quality and  Coordination | *11,584* | 794,084 | (794,084) | – |
| – Preventative Health and Chronic Disease | *–* | 500 | 6 | 506 |
| – Hearing Services | *498,167* | 435,653 | 41,576 | 477,229 |
| – COVID-19 Vaccine Claim Scheme | *–* | – | 136,850 | 136,850 |
| **Total** | ***67,598,474*** | **71,782,112** | **1,804,736** | **73,586,848** |
| **Department of Home Affairs** |  |  |  |  |
| Special appropriation – *Social Security*  *(Administration) Act 1999* |  |  |  |  |
| – Australian Victim of Terrorism Overseas  Payment | *900* | – | 650 | 650 |
| – Disaster Recovery Allowance | *31,812* | – | – | – |
| – Disaster Recovery Payment | *411,462* | – | – | – |
| Annual appropriation |  |  |  |  |
| – Ex gratia assistance – New Zealand citizens | *3,948* | – | – | – |
| – Asylum Seeker Support | *35,154* | 33,354 | (8,354) | 25,000 |
| – Back to School Payment | *482* | – | – | – |
| – Pandemic Leave Disaster Payment | *34,346* | – | – | – |
| **Total** | ***518,104*** | **33,354** | **(7,704)** | **25,650** |
| **Department of Infrastructure, Transport,**  **Regional Development and**  **Communications** |  |  |  |  |
| Annual appropriation |  |  |  |  |
| – Bass Strait Passenger Vehicle Equalisation  Scheme | *52,254* | 53,195 | *–* | 53,195 |
| – Tasmanian Freight Equalisation Scheme | *174,759* | 175,847 | *–* | 175,847 |
| **Total** | ***227,013*** | **229,042** | ***–*** | **229,042** |

Table 1.1: Services Australia resource statement – Additional estimates for   
2021‑22 as at February 2022 (continued)

Third-party payments from and on behalf of other entities (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Department of Social Services** |  |  |  |  |
| Special appropriation – *Social Security*  *(Administration) Act 1999* | *125,912,110* | 106,561,074 | (2,138,308) | 104,422,766 |
| Special appropriation – *A New Tax System*  *(Family Assistance)(Administration)*  *Act 1999* | *19,042,015* | 18,549,830 | (629,765) | 17,920,065 |
| Special appropriation – *Paid Parental Leave*  *Act 2010* | *2,375,876* | 2,285,731 | 221,955 | 2,507,686 |
| Special appropriation – *Student Assistance*  *Act 1973* | *496,295* | 381,843 | 606 | 382,449 |
| Special appropriation – *National Redress*  *Scheme for Institutional Child Sexual*  *Abuse Act 2018* | *290,519* | 361,442 | – | 361,442 |
| Annual administered appropriation | *2,376* | 7,367 | 1,098 | 8,465 |
| **Total** | ***148,119,191*** | **128,147,287** | **(2,544,414)** | **125,602,873** |
| **Department of Veterans' Affairs** |  |  |  |  |
| Special appropriation – *Veterans’ Entitlements*  *Act 1986* and related Acts | *2,997,183* | 2,768,332 | 51,374 | 2,819,706 |
| Special appropriation – *Military Rehabilitation*  *and Compensation Act 2004* | *147,490* | 164,212 | 12,738 | 176,950 |
| Special appropriation – *Safety, Rehabilitation*  *and Compensation Act 1988* | *7,561* | 7,196 | (482) | 6,714 |
| Special appropriation – *Australian Participants*  *in British Nuclear Tests (Treatment) Act 2006* | *7,237* | 11,439 | – | 11,439 |
| **Total** | ***3,159,471*** | **2,951,179** | **63,630** | **3,014,809** |
| **Total payments made on behalf of**  **other entities** | ***229,524,007*** | **212,760,004** | **(118,301)** | **212,641,703** |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

Table 1.1: Services Australia resource statement – Additional estimates for   
2021‑22 as at February 2022 (continued)

Payments made to related entities for the provision of services

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Australian Postal Corporation | *50,144* | 41,323 | – | 41,323 |
| Comcare | *14,800* | 15,337 | – | 15,337 |
| Commonwealth Superannuation Corporation | *5,388* | 5,437 | – | 5,437 |
| Department of Finance | *9,818* | 11,689 | – | 11,689 |
| Department of Home Affairs | *1,850* | 1,866 | – | 1,866 |
| Department of Social Services | *751* | 1,479 | – | 1,479 |
| Digital Transformation Agency | *84,681* | 55,398 | – | 55,398 |
| Reserve Bank of Australia | *12,550* | 12,663 | – | 12,663 |
| Other | *–* | 2,913 | – | 2,913 |
| **Total payments to related entities for the**  **provision of services** | ***179,982*** | **148,105** | **–** | **148,105** |

Revenue received from related entities for the provision of services (s74 Revenue)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2020-21* | 2021-22 | 2021-22 | 2021-22 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Australian Bureau of Statistics | *993* | 13,031 | – | 13,031 |
| Australian Digital Health Agency | *15,850* | 20,700 | – | 20,700 |
| Australian Electoral Commission | *176* | 6,589 | – | 6,589 |
| Australian Taxation Office | *11,694* | 10,462 | (362) | 10,100 |
| Department of Education, Skills and  Employment | *11,757* | 4,723 | 180 | 4,903 |
| Department of Finance | *13* | – | 5,196 | 5,196 |
| Department of Foreign Affairs and Trade | *168* | 7,923 | (7,748) | 175 |
| Department of Health | *19,925* | 2,190 | – | 2,190 |
| Department of Home Affairs | *3,291* | 1,634 | 53 | 1,687 |
| Department of Social Services | *7,760* | 8,658 | 16,454 | 25,112 |
| Department of Veterans' Affairs | *52,746* | 69,881 | (6,335) | 63,546 |
| National Disability Insurance Agency | *62,667* | 75,623 | (23,177) | 52,446 |
| NDIS Quality and Safeguards Commission | *8,678* | 9,726 | – | 9,726 |
| Other | *3,551* | 1,562 | 109 | 1,671 |
| **Total revenue received from related**  **entities for the provision of services** | ***199,269*** | **232,702** | **(15,630)** | **217,072** |

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2021-22 Budget. The table is split into receipt and payment measures, with the affected program identified.

Table 1.2: Services Australia 2021-22 measures since Budget (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |
| **Services Australia** |  |  |  |  |  |
| Grandparent Adviser Line – enhanced  support services | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 1,654 | 961 | 957 | 964 |
| **Department of Education, Skills**  **and Employment** |  |  |  |  |  |
| COVID-19 Response Package – transitional  support for the child care sector | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 130 | – | – | – |
| **Department of Foreign Affairs and Trade** |  |  |  |  |  |
| COVID-19 Response Package – international  COVID-19 vaccination certificate | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 11,903 | 631 | – | – |
| **Department of Health** |  |  |  |  |  |
| COVID-19 Response Package – COVID-19  Vaccine Program | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 18,536 | 212 | – | – |
| Guaranteeing Medicare and Access to  Medicines – Pharmaceutical Benefits  Scheme – new and amended listings | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 990 | 253 | 192 | 237 |
| COVID-19 Response Package – vaccines and  treatments purchases (b) | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | nfp | nfp | nfp | nfp |
| Guaranteeing Medicare – Medicare Benefits  Schedule new and amended listings | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 947 | 27 | 89 | 99 |
| COVID-19 Response Package – prioritising  mental health | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | – | 352 | – | – |
| COVID-19 Response Package – guaranteeing  Medicare and access to medicines | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 2,692 | 46 | – | – |

Table 1.2: Services Australia 2021-22 measures since Budget (continued) (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Department of Health (continued)** |  |  |  |  |  |
| Ageing and Aged Care | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 5,404 | 33,572 | – | – |
| COVID-19 Response Package – ageing and  aged care | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 146 | – | – | – |
| COVID-19 Response Package – strengthening  primary care | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 272 | – | – | – |
| Medical Workforce | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 2,932 | 8,519 | 1,618 | 1,541 |
| Guaranteeing Medicare – strengthening  primary care | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 824 | 1,113 | 1,051 | 1,080 |
| Vaccine Booster Recalibration ('bring forward'  booster intervals) (c) | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 4,668 | – | – | – |
| Temporarily reinstate initial and complex  specialist phone MBS items (c) | 1.2 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 31 | – | – | – |
| **Department of Home Affairs** |  |  |  |  |  |
| Reform of Settlement Strategies and Services | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 3,261 | 124 | (203) | (273) |
| Settlement and Integration of New Arrivals  from Afghanistan | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 305 | – | – | – |
| **Department of Prime Minister and Cabinet** |  |  |  |  |  |
| COVID-19 Response Package – National  COVID-19 Disaster Payment | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 451,099 | – | – | – |
| National Disaster Resilience and Support | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 23 | 1,041 | 1,047 | 1,055 |
| **Department of Social Services** |  |  |  |  |  |
| Child Support Scheme – broadening powers  to recover child support debts | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 6,921 | 296 | – | – |
| COVID-19 Response Package – COVID-19  Work Test – Paid Parental Leave amendment | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 2,359 | 14 | 14 | 14 |

Table 1.2: Services Australia 2021-22 measures since Budget (continued) (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Department of Social Services (continued)** |  |  |  |  |  |
| Improvements to the Child to Adult Transfer  Process for Carer Payment and Carer  Allowance Qualification | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 2,410 | 800 | 27 | 22 |
| Pension Loan Scheme Settings | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 1,239 | 666 | 155 | 81 |
| COVID-19 Response Package – Age Pension  – extension of income support for people  overseas who are unable to return home | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 3,055 | 216 | 104 | 107 |
| **Department of the Treasury** |  |  |  |  |  |
| Supporting Retirees – extension of the  temporary reduction in superannuation  minimum drawdown rates | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 100 | 214 | – | – |
| Self-managed Superannuation Funds – legacy  retirement product conversions | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 1,132 | 1,050 | 387 | – |
| Treasury Portfolio – additional funding | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | 944 | – | – | – |
| **National Indigenous Australians Agency** |  |  |  |  |  |
| Changes to Wage Scheme – Remote  Engagement Program | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | (1,315) | 2,311 | 277 | – |
| **Other** |  |  |  |  |  |
| Digital Economy Strategy – additional funding | 1.1 |  |  |  |  |
| Administered payment |  | – | – | – | – |
| Departmental payment |  | – | 20,264 | 21,733 | – |
| **Total payment measures** |  |  |  |  |  |
| Administered |  | – | – | – | – |
| Departmental |  | 522,662 | 72,682 | 27,448 | 4,927 |
| **Total** |  | **522,662** | **72,682** | **27,448** | **4,927** |

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. Unless otherwise noted, measures are listed by lead entity and the full measure descriptions appear in the 2021-22 MYEFO under the relevant portfolio.
2. The financial implications for this measure are not for publication (nfp) due to commercial sensitivities.
3. Measure relates to decisions post the 2021-22 MYEFO.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for Services Australia at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2021-22 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and other variations to outcomes since  
2021-22 Budget (a)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| (net increase) | 1.3 | 7 | 12 | 15 | 19 |
| **Net impact on appropriations for**  **Outcome 1 (administered)** |  | **7** | **12** | **15** | **19** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Measures** |  |  |  |  |  |
| Supporting Retirees – extension of the  temporary reduction in superannuation  minimum drawdown rates | 1.1 | 100 | 214 | – | – |
| COVID-19 Response Package – COVID-19  Vaccine Program | 1.2 | 18,536 | 212 | – | – |
| COVID-19 Response Package – vaccines  and treatments purchases (b) | 1.2 | nfp | nfp | nfp | nfp |
| Treasury Portfolio – additional funding | 1.1 | 944 | – | – | – |
| Improvements to the Child to Adult Transfer  Process for Carer Payment and Carer  Allowance Qualification | 1.1 | 2,410 | 800 | 27 | 22 |
| Ageing and Aged Care | 1.2 | 5,404 | 33,572 | – | – |
| Changes to Wage Scheme – Remote  Engagement Program | 1.1 | (1,315) | 2,311 | 277 | – |
| Medical Workforce | 1.2 | 2,932 | 8,519 | 1,618 | 1,541 |
| Guaranteeing Medicare – strengthening  primary care | 1.2 | 824 | 1,113 | 1,051 | 1,080 |
| COVID-19 Response Package –  strengthening primary care | 1.2 | 272 | – | – | – |
| COVID-19 Response Package – National  COVID-19 Disaster Payment | 1.1 | 451,099 | – | – | – |
| COVID-19 Response Package – prioritising  mental health | 1.2 | – | 352 | – | – |
| Digital Economy Strategy – additional  funding | 1.1 | – | 20,264 | 21,733 | – |
| Guaranteeing Medicare and Access to  Medicines – Pharmaceutical Benefits  Scheme – new and amended listings | 1.2 | 990 | 253 | 192 | 237 |

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a) (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Measures (continued)** |  |  |  |  |  |
| Guaranteeing Medicare – Medicare Benefits  Schedule new and amended listings | 1.2 | 947 | 27 | 89 | 99 |
| COVID-19 Response Package – ageing and  aged care | 1.2 | 146 | – | – | – |
| Self-managed Superannuation Funds –  legacy retirement product conversions | 1.1 | 1,132 | 1,050 | 387 | – |
| Settlement and Integration of New Arrivals  from Afghanistan | 1.1 | 305 | – | – | – |
| National Disaster Resilience and Support | 1.1 | 23 | 1,041 | 1,047 | 1,055 |
| Grandparent Adviser Line – enhanced  support services | 1.1 | 1,654 | 961 | 957 | 964 |
| COVID-19 Response Package –  guaranteeing Medicare and access to  medicines | 1.2 | 2,692 | 46 | – | – |
| COVID-19 Response Package – transitional  support for the child care sector | 1.1 | 130 | – | – | – |
| COVID-19 Response Package –  international COVID-19 vaccination  certificate | 1.1 | 11,903 | 631 | – | – |
| Reform of Settlement Strategies and  Services | 1.1 | 3,261 | 124 | (203) | (273) |
| COVID-19 Response Package – COVID-19  Work Test – Paid Parental Leave  amendment | 1.1 | 2,359 | 14 | 14 | 14 |
| Child Support Scheme – broadening powers  to recover child support debts | 1.1 | 6,921 | 296 | – | – |
| Pension Loan Scheme Settings | 1.1 | 1,239 | 666 | 155 | 81 |
| COVID-19 Response Package – Age  Pension – extension of income support for  people overseas who are unable to return  home | 1.1 | 3,055 | 216 | 104 | 107 |
| Vaccine Booster Recalibration  ('bring forward' booster intervals) (c) | 1.2 | 4,668 | – | – | – |
| Temporarily reinstate initial and complex  specialist phone MBS items (c) | 1.2 | 31 | – | – | – |

Table 1.3: Additional estimates and other variations to outcomes since

2021-22 Budget (a) (continued)

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 1.1, 1.2,  1.3 | – | 4,057 | 11,230 | 26,149 |
| **Other Variations** (d) |  |  |  |  |  |
| (net increase) | 1.1, 1.2,  1.3 | 22,056 | – | – | 843 |
| (net decrease) | 1.1, 1.2,  1.3 | – | (3,798) | (2,243) | – |
| **Net impact on appropriations for**  **Outcome 1 (departmental)** |  | **544,718** | **72,941** | **36,435** | **31,919** |
| **Total net impact on appropriations**  **for Outcome 1** |  | **544,725** | **72,953** | **36,450** | **31,938** |

Prepared on a resourcing (i.e. appropriations available) basis.

1. Unless otherwise noted, the full measure descriptions appear in the 2021-22 MYEFO under the relevant portfolio, as detailed in Table 1.2.
2. The financial implications for this measure are not for publication (nfp) due to commercial sensitivities.
3. Measure relates to decisions post the 2021-22 MYEFO.
4. Other Variations includes any changes to Agency resourcing which do not relate to Measures or Changes in Parameters, including any reprofiling of previously approved Measures.

### 1.5 Breakdown of additional estimates by appropriation bill

The following tables detail the Additional Estimates sought for Services Australia through Appropriation Bills Nos. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2021-22

|  | *2020-21* | 2021-22 | 2021-22 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
|  | *Available* | Budget | Revised | Estimates | Estimates |
|  | *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** | *1,691* | 1,688 | 1,695 | 7 | – |
| **Total administered** | ***1,691*** | **1,688** | **1,695** | **7** | **–** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1 (a)** | *5,279,624* | 4,730,266 | 5,268,243 | 537,977 | – |
| **Total departmental** | ***5,279,624*** | **4,730,266** | **5,268,243** | **537,977** | **–** |
| **Total administered**  **and departmental** | ***5,281,315*** | **4,731,954** | **5,269,938** | **537,984** | **–** |

1. The ‘2021-22 Revised’ figure excludes $1.0 million as a result of Machinery of Government changes as part of 2021-22 MYEFO against *Appropriation Act (No. 1) 2021-22*.

Table 1.5: Appropriation Bill (No. 4) 2021-22

|  | *2020-21* | 2021-22 | 2021-22 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
|  | *Available* | Budget | Revised | Estimates | Estimates |
|  | *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Non-operating** |  |  |  |  |  |
| Equity injections | *218,985* | 286,005 | 324,981 | 38,976 | – |
| **Total non-operating** | ***218,985*** | **286,005** | **324,981** | **38,976** | **–** |
| **Total other services** | ***218,985*** | **286,005** | **324,981** | **38,976** | **–** |

## **Section 2:** **Revisions to outcomes and planned performance**

**Changes to outcome statements and programs**

**Table 2: Outcomes and program structure changes implemented at the 2021‑22 Budget: Revised outcome statement**

|  |  |
| --- | --- |
| **Outcome 1 Statement** | *Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.* |

**Description of change made at 2021-22 Budget**

Services Australia is transitioning to a new outcome statement and key activity structure for performance reporting, which better reflects its journey to become a leader in government service delivery, focused on customer experience. The key activity structure provides the following benefits:

* it reflects Services Australia as one agency, one workforce;
* it provides stronger alignment of Services Australia’s functions, accountabilities, budget, and performance measures; and
* over time, it will reflect the movement from face-to-face and telephony customer services, to the provision of digital customer services.

There is no change to Services Australia’s financial reporting arrangements.

**Summary of Services Australia’s Key Activities**

| **Key Activity** | **Title** | **Description** |
| --- | --- | --- |
| 1 | Strategy and Corporate Enabling | Sets Services Australia’s strategic direction and delivers corporate functions including finance, human resources, audit, legal services, property, procurement and shared services. |
| 2 | Customer Service Delivery | Designs and delivers a range of government services to Australians through a range of service delivery channels including face-to-face, telephony and digital, and protects the integrity of government outlays. |
| 3 | Technology and Transformation | Provision of a robust information and communication technology network and delivers major transformation projects, including ICT shared services. |

**2.1 Budgeted expenses and performance for Outcome 1**

| **Outcome 1:**  **Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.** |
| --- |

#### Linked programs

|  |
| --- |
| **Australian Digital Health Agency** |
| **Program**   * Program 1.1 – Digital Health |
| **Australian Taxation Office** |
| **Programs**   * Program 1.1 – Australian Tax Office * Program 1.12 – Private Health Insurance Rebate |
| **Australian Transaction Reports and Analysis Centre** |
| **Program**   * Program 1.1 – AUSTRAC |
| **Australian Trade and Investment Commission (Austrade)** |
| **Program**   * Program 1.2 – Austrade |
| **Department of Agriculture, Water and the Environment** |
| **Program**   * Program 3.12 – Rural Programs |

#### Linked programs for Outcome 1 (continued)

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Programs**   * Program 1.1 – Support for the Child Care System * Program 1.2 – Child Care Subsidy * Program 3.1 – Building Skills and Capability * Program 4.1 – Employment Services |
| **Department of Foreign Affairs and Trade** |
| **Programs**   * Program 2.1 – Consular Services * Program 2.2 – Passport Services |
| **Department of Health** |
| **Programs**   * Program 1.1 – Health Research, Coordination and Access * Program 1.3 – Aboriginal and Torres Strait Islander Health * Program 1.4 – Health Workforce * Program 1.5 – Preventive Health and Chronic Disease Support * Program 1.6 – Primary Health Care Quality and Coordination * Program 1.7 – Primary Care Practice Incentives and Medical Indemnity * Program 1.9 – Immunisation * Program 2.1 – Medical Benefits * Program 2.2 – Hearing Services * Program 2.3 – Pharmaceutical Benefits * Program 2.4 – Private Health Insurance * Program 2.5 – Dental Services * Program 2.6 – Health Benefit Compliance * Program 2.7 – Assistance through Aids and Appliances * Program 3.2 – Aged Care Services |

#### Linked programs for Outcome 1 (continued)

|  |
| --- |
| **Department of Home Affairs** |
| **Programs**   * Program 1.2 – National Security and Criminal Justice * Program 1.6 – Emergency Management * Program 2.3 – Refugee, Humanitarian, Settlement and Migrant Services * Program 2.5 – Multicultural Affairs and Citizenship * Program 3.5 – Onshore Compliance and Detention |
| **Department of Infrastructure, Transport, Regional Development and Communications** |
| **Program**   * Program 2.1 – Surface Transport |
| **Department of Social Services** |
| **Programs**   * Program 1.1 – Family Assistance * Program 1.2 – Support for Seniors * Program 1.3 – Financial Support for People with Disability * Program 1.4 – Financial Support for Carers * Program 1.5 – Working Age Payments * Program 1.6 – Student Payments * Program 2.1 – Families and Communities * Program 3.1 – Disability and Carers * Program 3.2 – National Disability Insurance Scheme |
| **Department of Veterans’ Affairs** |
| **Programs**   * Program 1.1 – Veterans' Income Support and Allowances * Program 2.1 – General Medical Consultations and Services * Program 2.2 – Veterans' Hospital Services * Program 2.3 – Veterans' Pharmaceuticals Benefits * Program 2.4 – Veterans' Community Care and Support * Program 2.5 – Veterans' Counselling and Other Health Services * Program 2.6 – Military Rehabilitation and Compensation Acts – Health and Other Care Services |

#### Linked programs for Outcome 1 (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.3 – Agency costs |
| **National Indigenous Australians Agency** |
| **Program**   * Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy |
| **Organ and Tissue Authority** |
| **Program**   * Program 1.1 – A Nationally Coordinated System for Organ and Tissue Donation for Transplantation |
| **Professional Services Review** |
| **Program**   * Program 1.1 – Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme |
| **Contribution made by Outcome 1** Outcome 1 contributes to the linked programs above by the provision of a range of information, services and payments on behalf of the entities listed within Australia and where applicable, overseas*.* |

##### Budgeted expenses for Outcome 1 – Key Activities

As outlined in Section 2, Services Australia is reporting its budget and performance measures against a new key activity structure (which reflects Services Australia as one agency, one workforce, and provides alignment between functions, accountabilities, budgets, and performance measures), and the current program structure.

Table 2.1.1 below shows Services Australia’s 2021-22 expenses (on an accrual basis) to achieve its outcome and key activities by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1 – Key Activities

|  |  |  |
| --- | --- | --- |
| **Services Australia Outcome Statement** | | |
| Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.  Departmental Expenses: $5,737.1 million  Administered Expenses: $1,761.3 million | | |
| **Key Activity 1** | **Key Activity 2** | **Key Activity 3** |
| **Strategy and Corporate Enabling** | **Customer Service Delivery** | **Technology and Transformation** |
| Departmental Expenses:  $1,089.2 million | Departmental Expenses:  $2,990.8 million  Administered Expenses:  $1,761.3 million | Departmental Expenses:  $1,657.1 million |
| **Key Activity Purpose** | | |
| Sets Services Australia’s strategic direction and delivers corporate functions including finance, human resources, audit, legal services, property, procurement andshared services. | Designs and delivers a range of government services to Australians through a range of service delivery channels including face-to-face, telephony and digital, and protects the integrity of government outlays. | Provision of a robust information and communication technology network and delivers major transformation projects, including ICT shared services. |

**Performance measure for Outcome 1 – Key Activities**

Services Australia has prepared seven new performance measures designed to reflect it as an executive agency established to deliver a broad range of services on behalf of Government. They align with the Services Australia focus on customer centricity and one agency, one workforce, and provide an ability to continue to measure performance even as the range of services it delivers, grows and changes.

The new performance measures are designed to be scalable and to demonstrate service delivery performance and customer experience, across the range of payments and services. Performance against these key activities will be first reported in the 2022‑23 Social Services Portfolio Budget Statements.

Table 2.1.2 below details the performance measure for each key activity associated with Outcome 1.

**Table 2.1.2: Performance measure for Outcome 1 – Key Activities**

| **Outcome 1** – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. | | | | |
| --- | --- | --- | --- | --- |
| **Key Activities performance information for 2021-22 and beyond** | | | | |
| **Performance measure** | **2021-22** | **2022-23** | **2023-24** | **2024-25** |
| **Key Activity 1 – Strategy and Corporate Enabling** | **Targets** | | | |
| Customer Satisfaction | ≥85 out  of 100 | ≥85 out  of 100 | ≥85 out  of 100 | ≥85 out  of 100 |
| Customer Trust | Establish a baseline during 2021‑22 | ≥ previous year result | ≥ previous year result | ≥ previous year result |
| **Key Activity 2 – Customer Service Delivery** | **Targets (per cent)** | | | |
| Payment Quality | ≥98 | ≥98 | ≥98 | ≥98 |
| Customers served within 15 minutes | ≥80 | ≥80 | ≥80 | ≥80 |
| Work processed within timeliness standards | ≥90 | ≥90 | ≥90 | ≥90 |

**Table 2.1.2: Performance measure for Outcome 1 – Key Activities (continued)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. | | | | | |
| **Performance measure** | | **2021-22** | **2022-23** | **2023-24** | **2024-25** |
| **Key Activity 3 – Technology and Transformation** | | **Targets (per cent)** | | | |
| Availability of digital channels | | ≥98 | ≥98.5 | ≥99 | ≥99 |
| Self-managed work completed digitally | | ≥80 | ≥81 | ≥82 | ≥83 |
| **Purpose** | To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of Government. | | | | |
| The performance measures outlined above contribute to the delivery of Programs 1.1, 1.2 and 1.3. | | | | | |

##### Budgeted expenses for Outcome 1 – Programs

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.3: Budgeted expenses for Outcome 1 – Programs

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  | expenses | estimated | estimate | estimate | estimate |
|  |  | expenses |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Services to the Community – Social Security and Welfare** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 3,647,024 | 3,621,497 | 2,647,256 | 2,412,228 | 2,397,159 |
| s74 External Revenue (a) | 187,483 | 206,114 | 167,285 | 154,909 | 149,656 |
| Expenses not requiring appropriation  in the Budget year (b) | 633,802 | 609,073 | 589,730 | 541,361 | 490,174 |
| **Departmental Total** | **4,468,309** | **4,436,684** | **3,404,271** | **3,108,498** | **3,036,989** |
| **Total expenses for program 1.1** | **4,468,309** | **4,436,684** | **3,404,271** | **3,108,498** | **3,036,989** |
| **Program 1.2 – Services to the Community – Health** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 562,148 | 718,542 | 556,422 | 511,303 | 527,052 |
| s74 External Revenue (a) | 33,798 | 31,501 | 33,339 | 9,956 | 8,781 |
| Expenses not requiring appropriation  in the Budget year (b) | 111,813 | 118,670 | 124,541 | 107,406 | 99,440 |
| **Departmental Total** | **707,759** | **868,713** | **714,302** | **628,665** | **635,273** |
| **Total expenses for program 1.2** | **707,759** | **868,713** | **714,302** | **628,665** | **635,273** |
| **Program 1.3 – Child Support** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 1,660 | 1,695 | 1,728 | 1,756 | 1,786 |
| Special accounts |  |  |  |  |  |
| Child Support special account | 1,668,342 | 1,708,678 | 1,728,265 | 1,757,581 | 1,787,270 |
| Expenses not requiring appropriation  in the Budget year (b) | 70,411 | 50,945 | 75,668 | 76,059 | 76,453 |
| **Administered Total** | **1,740,413** | **1,761,318** | **1,805,661** | **1,835,396** | **1,865,509** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 364,842 | 369,285 | 371,352 | 374,036 | 378,495 |
| s74 External Revenue (a) | 1,559 | 1,697 | 1,697 | 1,697 | 1,697 |
| Expenses not requiring appropriation  in the Budget year (b) | 66,297 | 60,710 | 64,391 | 58,204 | 52,568 |
| **Departmental Total** | **432,698** | **431,692** | **437,440** | **433,937** | **432,760** |
| **Total expenses for program 1.3** | **2,173,111** | **2,193,010** | **2,243,101** | **2,269,333** | **2,298,269** |

Table 2.1.3: Budgeted expenses for Outcome 1 (continued)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  | expenses | estimated | estimate | estimate | estimate |
|  |  | expenses |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 1,660 | 1,695 | 1,728 | 1,756 | 1,786 |
| Special accounts |  |  |  |  |  |
| Child Support special account | 1,668,342 | 1,708,678 | 1,728,265 | 1,757,581 | 1,787,270 |
| Expenses not requiring appropriation  in the Budget year (b) | 70,411 | 50,945 | 75,668 | 76,059 | 76,453 |
| **Administered Total** | **1,740,413** | **1,761,318** | **1,805,661** | **1,835,396** | **1,865,509** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 4,574,014 | 4,709,324 | 3,575,030 | 3,297,567 | 3,302,706 |
| s74 External Revenue (a) | 222,840 | 239,312 | 202,321 | 166,562 | 160,134 |
| Expenses not requiring appropriation  in the Budget year (b) | 811,912 | 788,453 | 778,662 | 706,971 | 642,182 |
| **Departmental Total** | **5,608,766** | **5,737,089** | **4,556,013** | **4,171,100** | **4,105,022** |
| **Total expenses for Outcome 1** | **7,349,179** | **7,498,407** | **6,361,674** | **6,006,496** | **5,970,531** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act, adjusted for $15.0 million per annum for the purchase of non-financial assets.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation, resources received free of charge, write-down and impairment of assets, and non-cash adjustments to make-good provisions.

Table 2.1.4: Performance measure for Outcome 1 – Programs

Table 2.1.4 below details the performance measure for each program associated with Outcome 1. As part of Services Australia’s transition to a new key activity structure for performance reporting, targets are included for the 2021–22 financial year only.

Table 2.1.4 below sets out measures, some of which are also reflected in aggregate in the performance measure for key activities.

| Outcome 1 – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. | | |
| --- | --- | --- |
| **Program 1.1 – Services to the Community – Social Security and Welfare** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government. | | |
| **Delivery** | Services Australia provides social security and welfare payments and services to the community through service centres located across Australia, online services and smart centres. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| **Customer satisfaction** | | |
| 2021-22 | Customer satisfaction: achievement of customer satisfaction standards. | Greater than or equal to 85 out of 100 |
| **Correct payments** | | |
| 2021-22 | Achievement of payment quality standards: Centrelink: delivery of correct customer payments. | Greater than or equal to 95 per cent |
| Internal reviews: percentage of decision reviews requested by Centrelink customers finalised within standard. | Greater than or equal to 70 per cent |
| Achievement of payment integrity standards: Centrelink: debt under recovery. | Greater than or equal to 60 per cent |

Table 2.1.4: Performance measure for Outcome 1 – Programs (continued)

| **Program 1.1 – Services to the Community – Social Security and Welfare** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government. | | |
| --- | --- | --- |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| **Ease and timeliness of service** | | |
| 2021-22 | Achievement of face-to-face service level standards: average wait time. | Less than or equal to 15 minutes |
| Achievement of telephony service level standards: average speed of answer. | Less than or equal to 16 minutes |
| Achievement of processing service level standards: claims processed within standard. | Greater than or equal to 82 per cent |
| **Customers interacting digitally** | | |
| 2021-22 | Achievement of digital service level standards: interactions completed through digital channels. | Greater than or equal to 5 per cent increase |
| Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access. | Greater than or equal to 98 per cent |
| **Purpose** | To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government. | |
| **Material changes to Program 1.1:** Nil. | | |

Table 2.1.4: Performance measure for Outcome 1 – Programs (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Services to the Community – Health** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to health payments and services on behalf of the Australian Government. | | |
| **Delivery** | Services Australia provides health payments and services to the community and systems that support the delivery of services by providers and business through service centres located across Australia, online services and smart centres. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| **Customer satisfaction** | | |
| 2021-22 | Satisfaction with Medicare provider service delivery: practitioners, pharmacists and practice managers. | Greater than or equal to 70 per cent |
| Customer satisfaction: achievement of customer satisfaction standards. | Greater than or equal to 85 out of 100 |
| **Correct payments** | | |
| 2021-22 | Achievement of payment quality standards: Medicare: delivery of accurate medical benefits and services. | Greater than or equal to 98 per cent |
| **Ease and timeliness of service** | | |
| 2021-22 | Achievement of face-to-face service level standards: average wait time. | Less than or equal to 15 minutes |
| Achievement of telephony service level standards: average speed of answer – Pharmaceutical Benefits Scheme authorities. | Less than or equal to 30 seconds |
| Achievement of telephony service level standards: average speed of answer – providers. | Less than or equal to 2 minutes |
| Achievement of telephony service level standards: average speed of answer – customers. | Less than or equal to 7 minutes |
| Achievement of processing service level standards: claims processed within standard. | Greater than or equal to 82 per cent |
| **Customers interacting digitally** | | |
| 2021-22 | Achievement of digital service level standards: Medicare Benefits Schedule digital claiming rate. | Greater than or equal to 97 per cent |
| Achievement of digital service level standards: interactions completed via digital channels. | Greater than or equal to 5 per cent increase |
| Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access. | Greater than or equal to 98 per cent |
| **Purpose** | To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government. | |
| **Material changes to Program 1.2:** Nil. | | |

Table 2.1.4: Performance measure for Outcome 1 – Programs (continued)

| **Program 1.3 – Child Support** – The Child Support program is designed to ensure that both parents contribute to the cost of their children, according to their capacity. | | |
| --- | --- | --- |
| **Delivery** | Services Australia assists separated and separating parents by the collection and disbursement of child support payments through online services and smart centres. | |
| **Performance information** | | |
| **Year** | **Performance measure** | **Targets** |
| **Customer satisfaction** | | |
| 2021-22 | Customer satisfaction: achievement of customer satisfaction standards. | Greater than or equal to 85 out of 100 |
| **Correct payments** | | |
| 2021-22 | Child Support collection: percentage of domestic active paying parents with less than one month Child Support liability outstanding. | Greater than or equal to 63 per cent |
| Achievement of payment quality standards: Child Support: debt under arrangement. | Greater than or equal to 42 per cent |
| **Ease and timeliness of service** | | |
| 2021-22 | Achievement of telephony service level standards: average speed of answer. | Less than or equal to 3 minutes |
| Achievement of processing service level standards – registrations processed within standard. | Greater than or equal to 82 per cent |
| **Customers interacting digitally** | | |
| 2021-22 | Achievement of digital service level standards: interactions completed via digital channels. | Greater than or equal to 5 per cent increase |
| Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access. | Greater than or equal to 98 per cent |
| **Purpose** | To support Australians by efficiently delivering high-quality, accessible services and payments on behalf of government. | |
| **Material changes to Program 1.3:** Nil. | | |

Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

#### Estimates of special account flows

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by Services Australia.

**Table 3.1: Estimates of special account flows and balances**

|  | Outcome | Opening | Receipts | Payments | Adjustments | Closing |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | balance |  |  |  | balance |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Child Support Account (A) | 1 |  |  |  |  |  |
| **2021-22** |  | **61,266** | **1,630,590** | **(1,679,457)** | **48,867** | **61,266** |
| *2020-21* |  | *78,707* | *1,659,025* | *(1,684,127)* | *7,661* | *61,266* |
| Recovery of Compensation  for Health Care & Other  Services Special Account (A) | 1 |  |  |  |  |  |
| **2021-22** |  | **161,979** | **457,392** | **(457,392)** | **–** | **161,979** |
| *2020-21* |  | *111,827* | *416,257* | *(351,377)* | *(14,728)* | *161,979* |
| Services for Other Entities  and Trust Moneys – Special  Account (A) & (D) | 1 |  |  |  |  |  |
| **2021-22** |  | **20** | **900** | **(900)** | **–** | **20** |
| *2020-21* |  | *34* | *283* | *(297)* | *–* | *20* |
| **Total special accounts**  **2021-22 Budget estimate** |  | **223,265** | **2,088,882** | **(2,137,749)** | **48,867** | **223,265** |
|  |  |  |  |  |  |  |
| *Total special accounts* |  |  |  |  |  |  |
| *2020-21 actual* |  | *190,568* | *2,075,565* | *(2,035,801)* | *(7,067)* | *223,265* |

(A) = Administered

(D) = Departmental

### 3.2 Budgeted financial statements

#### 3.2.1 Analysis of budgeted financial statements

Detailed analysis of budgeted financial statements was included within pages 247-258 of the Portfolio Budget Statements 2021-22, Budget Related Paper No. 1.12 Social Services Portfolio.

Changes within the budgeted financial statements since 2021-22 Budget are the result of new measures or other budget variations, which have been detailed in Table 1.3, or category reclassifications.

### 3.2.2 Budgeted financial statements

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 2,837,457 | 3,051,413 | 2,249,369 | 2,248,781 | 2,365,156 |
| Suppliers | 1,848,304 | 1,874,430 | 1,512,582 | 1,198,597 | 1,078,756 |
| Depreciation and amortisation | 764,775 | 785,772 | 775,969 | 704,267 | 639,360 |
| Finance costs | 25,646 | 22,223 | 14,783 | 16,084 | 18,338 |
| Write-down and impairment of assets | 15,464 | – | – | – | – |
| Other expenses | 117,120 | 3,251 | 3,310 | 3,371 | 3,412 |
| **Total expenses** | **5,608,766** | **5,737,089** | **4,556,013** | **4,171,100** | **4,105,022** |
| **LESS:** |  |  |  |  |  |
| **OWN SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Rendering of services | 209,285 | 227,360 | 190,189 | 154,247 | 147,623 |
| Rental income | 13,555 | 11,952 | 12,132 | 12,315 | 12,511 |
| Resources received free of charge | 19,883 | 2,060 | 2,060 | 2,060 | 2,170 |
| **Total own-source revenue** | **242,723** | **241,372** | **204,381** | **168,622** | **162,304** |
| **Gains** |  |  |  |  |  |
| Other gains | 11,741 | – | – | – | – |
| **Total gains** | **11,741** | **–** | **–** | **–** | **–** |
| **Total own-source Income** | **254,464** | **241,372** | **204,381** | **168,622** | **162,304** |
| **Net (cost of)/contribution by**  **services** | **(5,354,302)** | **(5,495,717)** | **(4,351,632)** | **(4,002,478)** | **(3,942,718)** |
| Revenue from government | 5,088,583 | 5,096,145 | 3,959,543 | 3,668,301 | 3,644,846 |
| **Surplus/(deficit) attributable to the**  **Australian Government** | **(265,719)** | **(399,572)** | **(392,089)** | **(334,177)** | **(297,872)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| Changes in asset revaluation surplus | 25,240 | – | – | – | – |
| **Total other comprehensive income** | **25,240** | **–** | **–** | **–** | **–** |
| **Total comprehensive income/(loss)**  **attributable to the Australian**  **Government** | **(240,479)** | **(399,572)** | **(392,089)** | **(334,177)** | **(297,872)** |

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive income/(loss)**  **– as per the statement of**  **comprehensive income** | **(240,479)** | **(399,572)** | **(392,089)** | **(334,177)** | **(297,872)** |
| plus: depreciation/amortisation of  assets funded through  appropriations (departmental  capital budget funding  and/or equity injections) (a) | 371,410 | 395,937 | 388,059 | 329,016 | 290,848 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 393,365 | 389,835 | 387,910 | 375,251 | 348,512 |
| less: lease principal repayments (b) | (363,953) | (371,200) | (368,880) | (355,090) | (326,488) |
| **Net Cash Operating Surplus/(Deficit)** | **160,343** | **15,000** | **15,000** | **15,000** | **15,000** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced the net cash appropriation arrangement that provided non‑corporate Commonwealth entities with a separate departmental capital budget (DCB) under Appropriation Act (No. 1) or Bill (No. 3). This replaced revenue appropriations provided under Appropriation Act (No. 1) or Bill (No. 3) used for depreciation/amortisation expenses. For information regarding DCBs, refer to Table 3.6 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 20,637 | 20,637 | 20,637 | 20,637 | 20,637 |
| Trade and other receivables | 1,420,677 | 1,201,609 | 1,190,461 | 1,205,656 | 1,221,435 |
| ***Total financial assets*** | ***1,441,314*** | ***1,222,246*** | ***1,211,098*** | ***1,226,293*** | ***1,242,072*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 2,304,048 | 2,071,086 | 2,265,619 | 2,327,156 | 2,330,214 |
| Property, plant and equipment | 430,424 | 433,417 | 490,219 | 484,749 | 517,114 |
| Software | 753,073 | 936,673 | 887,244 | 759,677 | 653,001 |
| Other non-financial assets | 127,459 | 157,259 | 141,948 | 121,374 | 121,374 |
| ***Total non-financial assets*** | ***3,615,004*** | ***3,598,435*** | ***3,785,030*** | ***3,692,956*** | ***3,621,703*** |
| **Total assets** | **5,056,318** | **4,820,681** | **4,996,128** | **4,919,249** | **4,863,775** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 178,642 | 206,345 | 176,777 | 155,294 | 145,393 |
| Employee benefits | 62,940 | 62,899 | 69,645 | 69,815 | 78,634 |
| Other payables | 7,315 | 7,315 | 7,315 | 7,315 | 7,315 |
| ***Total payables*** | ***248,897*** | ***276,559*** | ***253,737*** | ***232,424*** | ***231,342*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 2,118,385 | 1,891,816 | 2,150,338 | 2,213,928 | 2,241,138 |
| ***Total interest bearing liabilities*** | ***2,118,385*** | ***1,891,816*** | ***2,150,338*** | ***2,213,928*** | ***2,241,138*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 844,632 | 799,656 | 795,879 | 811,660 | 828,521 |
| Other provisions | 152,587 | 40,713 | 40,853 | 41,006 | 41,006 |
| ***Total provisions*** | ***997,219*** | ***840,369*** | ***836,732*** | ***852,666*** | ***869,527*** |
| **Total liabilities** | **3,364,501** | **3,008,744** | **3,240,807** | **3,299,018** | **3,342,007** |
| **Net assets** | **1,691,817** | **1,811,937** | **1,755,321** | **1,620,231** | **1,521,768** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 3,332,760 | 3,852,452 | 4,187,925 | 4,387,012 | 4,586,421 |
| Reserves | 240,985 | 240,985 | 240,985 | 240,985 | 240,985 |
| Accumulated deficit | (1,881,928) | (2,281,500) | (2,673,589) | (3,007,766) | (3,305,638) |
| ***Total parent entity interest*** | ***1,691,817*** | ***1,811,937*** | ***1,755,321*** | ***1,620,231*** | ***1,521,768*** |
| **Total equity** | **1,691,817** | **1,811,937** | **1,755,321** | **1,620,231** | **1,521,768** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after the deduction of liabilities.

Table 3.4: Departmental statement of changes in equity – summary of movement (Budget year 2021-22)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2021** |  |  |  |  |
| Balance carried forward from  previous period | (1,881,928) | 240,985 | 3,332,760 | 1,691,817 |
| ***Adjusted opening balance*** | ***(1,881,928)*** | ***240,985*** | ***3,332,760*** | ***1,691,817*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (399,572) | – | – | (399,572) |
| ***Total comprehensive income*** | ***(399,572)*** | **–** | **–** | ***(399,572)*** |
| **Transactions with owners** |  |  |  |  |
| ***Contribution by owners*** |  |  |  |  |
| Equity Injection – Appropriation | – | – | 324,981 | 324,981 |
| Departmental capital budget | – | – | 194,711 | 194,711 |
| ***Sub-total transactions with owners*** | ***–*** | ***–*** | ***519,692*** | ***519,692*** |
| **Closing balance attributable to the**  **Australian Government** | **(2,281,500)** | **240,985** | **3,852,452** | **1,811,937** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 5,566,971 | 5,793,813 | 4,389,849 | 4,032,461 | 3,992,391 |
| Rendering of services (a) | 236,983 | 240,829 | 209,199 | 166,657 | 160,579 |
| Net GST received | 265,042 | 260,337 | 216,866 | 170,632 | 156,017 |
| Other (b) | 105,128 | – | – | – | – |
| ***Total cash received*** | ***6,174,124*** | ***6,294,979*** | ***4,815,914*** | ***4,369,750*** | ***4,308,987*** |
| **Cash used** |  |  |  |  |  |
| Employees | 2,837,712 | 3,123,859 | 2,246,400 | 2,232,830 | 2,339,476 |
| Suppliers | 2,248,137 | 2,107,375 | 1,741,645 | 1,368,852 | 1,242,504 |
| Interest payments on lease liability | 25,340 | 13,730 | 14,150 | 15,440 | 17,639 |
| Amounts transferred to  Official Public Account | 607,446 | 540,197 | 426,036 | 379,450 | 363,769 |
| Other | 5,506 | 123,618 | 3,802 | 3,088 | 4,111 |
| ***Total cash used*** | ***5,724,141*** | ***5,908,779*** | ***4,432,033*** | ***3,999,660*** | ***3,967,499*** |
| **Net cash from/(used by) operating**  **activities** | **449,983** | **386,200** | **383,881** | **370,090** | **341,488** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of property,  plant and equipment | 293 | – | – | – | – |
| ***Total cash received*** | ***293*** | ***–*** | ***–*** | ***–*** | ***–*** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant,  and equipment and intangibles | 448,978 | 594,772 | 350,474 | 214,087 | 214,409 |
| ***Total cash used*** | ***448,978*** | ***594,772*** | ***350,474*** | ***214,087*** | ***214,409*** |
| **Net cash from/(used by)**  **investing activities** | **(448,685)** | **(594,772)** | **(350,474)** | **(214,087)** | **(214,409)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity (c) | 362,497 | 579,772 | 335,473 | 199,087 | 199,409 |
| ***Total cash received*** | ***362,497*** | ***579,772*** | ***335,473*** | ***199,087*** | ***199,409*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease liability | 363,953 | 371,200 | 368,880 | 355,090 | 326,488 |
| ***Total cash used*** | ***363,953*** | ***371,200*** | ***368,880*** | ***355,090*** | ***326,488*** |
| **Net cash from/(used by)**  **financing activities** | **(1,456)** | **208,572** | **(33,407)** | **(156,003)** | **(127,079)** |
| **Net increase/(decrease)**  **in cash held** | **(158)** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 20,795 | 20,637 | 20,637 | 20,637 | 20,637 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **20,637** | **20,637** | **20,637** | **20,637** | **20,637** |

Prepared on Australian Accounting Standards basis.

1. Cash received for rendering of services excludes GST.
2. Receipts for pass-through costs are estimated as net expense payments for the revised budget and forward estimate periods.
3. Cash received for contributed equity in 2021-22 includes $60.0 million relating to movement of funds from 2020-21 to 2021-22.

Table 3.6: Departmental capital budget statement (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Act No. 1 and  Bill No. 3 (DCB) | 195,567 | 194,711 | 195,907 | 197,119 | 199,181 |
| Equity Injections – Act No. 2 and  Bill No. 4 | 218,985 | 324,981 | 139,567 | 1,968 | 228 |
| **Total new capital appropriations** | **414,552** | **519,692** | **335,474** | **199,087** | **199,409** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *414,552* | *519,692* | *335,474* | *199,087* | *199,409* |
| ***Total Items*** | ***414,552*** | ***519,692*** | ***335,474*** | ***199,087*** | ***199,409*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations (a) | 165,930 | 325,061 | 139,567 | 1,968 | 228 |
| Funded by capital appropriation – DCB (b) | 196,567 | 254,711 | 195,907 | 197,119 | 199,181 |
| Funded internally from departmental  resources (c) | 86,481 | 15,000 | 15,000 | 15,000 | 15,000 |
| **TOTAL** | **448,978** | **594,772** | **350,474** | **214,087** | **214,409** |
| **RECONCILIATION OF CASH USED TO**  **ACQUIRE ASSETS TO ASSET**  **MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 448,978 | 594,772 | 350,474 | 214,087 | 214,409 |
| plus increase in payables | 21,070 | – | – | – | – |
| **Total cash used to acquire assets** | **470,048** | **594,772** | **350,474** | **214,087** | **214,409** |

Prepared on Australian Accounting Standards basis.

1. Includes current Appropriation Bill (No. 4) and prior Appropriation Act No. 2/4/6 appropriations.
2. Includes purchases from current and previous years’ departmental capital budgets (DCBs).
3. Includes funding from s74 receipts.

Table 3.7: Statement of departmental asset movements (Budget year 2021-22)

|  | Land | Buildings | Other | Computer | Total |
| --- | --- | --- | --- | --- | --- |
|  |  |  | property, | software |  |
|  |  |  | plant and | and |  |
|  |  |  | equipment | intangibles |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2021** |  |  |  |  |  |
| Gross book value | 4,209 | 327,709 | 539,897 | 1,640,113 | 2,511,928 |
| Gross book value – ROU assets | 1,059 | 2,707,427 | 121,487 | – | 2,829,973 |
| Accumulated depreciation/  amortisation and impairment | – | (26,767) | (172,198) | (887,040) | (1,086,005) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (67) | (709,522) | (58,762) | – | (768,351) |
| **Opening net book balance** | **5,201** | **2,298,847** | **430,424** | **753,073** | **3,487,545** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on new or**  **replacement assets** |  |  |  |  |  |
| By purchase – appropriation equity (a) | – | 50,282 | 101,382 | 233,397 | 385,061 |
| By purchase – appropriation ordinary  annual services (b) | – | 24,472 | 52,718 | 117,521 | 194,711 |
| By purchase – appropriation ordinary  annual services – ROU assets | – | 140,247 | 4,384 | – | 144,631 |
| By purchase – other | – | – | 15,000 | – | 15,000 |
| **Total additions** | **–** | **215,001** | **173,484** | **350,918** | **739,403** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation expense | – | (90,276) | (138,343) | (167,318) | (395,937) |
| Depreciation/amortisation on ROU  assets | (35) | (357,652) | (32,148) | – | (389,835) |
| **Total other movements** | **(35)** | **(447,928)** | **(170,491)** | **(167,318)** | **(785,772)** |
| **As at 30 June 2022** |  |  |  |  |  |
| Gross book value | 4,209 | 402,463 | 708,997 | 1,991,031 | 3,106,700 |
| Gross book value – ROU assets | 1,059 | 2,847,674 | 125,871 | – | 2,974,604 |
| Accumulated depreciation/amortisation  and impairment | – | (117,043) | (310,541) | (1,054,358) | (1,481,942) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (102) | (1,067,174) | (90,910) | – | (1,158,186) |
| **Closing net book balance** | **5,166** | **2,065,920** | **433,417** | **936,673** | **3,441,176** |

Prepared on Australian Accounting Standards basis.

1. ‘Appropriation equity’ refers to equity injections or Administered Assets and Liabilities appropriations provided through *Appropriation Act (No. 2) 2021-22* and Appropriation Bill (No. 4) 2021-22.
2. ‘Appropriation ordinary annual services’ refers to funding provided through *Appropriation Act (No. 1) 2021‑22* and Appropriation Bill (No. 3) 2021-22.

Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES ADMINISTERED ON**  **BEHALF OF GOVERNMENT** |  |  |  |  |  |
| Child support maintenance expense | 1,670,002 | 1,710,373 | 1,729,993 | 1,759,337 | 1,789,056 |
| Write-down and impairment of assets | 70,411 | 50,945 | 75,668 | 76,059 | 76,453 |
| **Total expenses administered on**  **behalf of Government** | **1,740,413** | **1,761,318** | **1,805,661** | **1,835,396** | **1,865,509** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Child support maintenance revenue | 1,725,267 | 1,764,625 | 1,795,654 | 1,825,389 | 1,855,503 |
| Compensation recovery for health  care services | 40,168 | 51,587 | 51,587 | 51,587 | 51,587 |
| Fees and fines | 9,264 | 9,238 | 9,402 | 9,560 | 9,719 |
| Other revenue | 217 | 330 | 330 | 330 | 330 |
| ***Total non-taxation revenue*** | ***1,774,916*** | ***1,825,780*** | ***1,856,973*** | ***1,886,866*** | ***1,917,139*** |
| **Total own-source revenue**  **administered on behalf**  **of Government** | **1,774,916** | **1,825,780** | **1,856,973** | **1,886,866** | **1,917,139** |
| **Gains** |  |  |  |  |  |
| Other gains | 15,163 | 12,164 | 10,000 | 10,000 | 10,000 |
| **Total gains administered on behalf**  **of Government** | **15,163** | **12,164** | **10,000** | **10,000** | **10,000** |
| **Total own-sourced income**  **administered on behalf**  **of Government** | **1,790,079** | **1,837,944** | **1,866,973** | **1,896,866** | **1,927,139** |
| **Net contribution by services** | **49,666** | **76,626** | **61,312** | **61,470** | **61,630** |
| **Surplus before income tax** | **49,666** | **76,626** | **61,312** | **61,470** | **61,630** |
| **Total comprehensive income/(loss)**  **attributable to the Australian**  **Government** | **49,666** | **76,626** | **61,312** | **61,470** | **61,630** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 223,265 | 223,265 | 223,265 | 223,265 | 223,265 |
| Child support receivables | 1,212,997 | 1,310,238 | 1,381,858 | 1,454,575 | 1,528,403 |
| Trade and other receivables | 15,091 | 14,805 | 14,805 | 14,805 | 14,805 |
| ***Total financial assets*** | ***1,451,353*** | ***1,548,308*** | ***1,619,928*** | ***1,692,645*** | ***1,766,473*** |
| **Total assets administered on**  **behalf of Government** | **1,451,353** | **1,548,308** | **1,619,928** | **1,692,645** | **1,766,473** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Child support and other payables | 35,336 | 35,336 | 35,336 | 35,336 | 35,336 |
| Recovery of compensation payable | 7,805 | 7,805 | 7,805 | 7,805 | 7,805 |
| Child support payments received  in advance | 25,941 | 25,941 | 25,941 | 25,941 | 25,941 |
| ***Total payables*** | ***69,082*** | ***69,082*** | ***69,082*** | ***69,082*** | ***69,082*** |
| **Provisions** |  |  |  |  |  |
| Child support provisions | 1,211,114 | 1,292,592 | 1,364,213 | 1,436,931 | 1,510,759 |
| Recovery of compensation provisions | 152,269 | 152,269 | 152,269 | 152,269 | 152,269 |
| ***Total provisions*** | ***1,363,383*** | ***1,444,861*** | ***1,516,482*** | ***1,589,200*** | ***1,663,028*** |
| **Total liabilities administered on**  **behalf of Government** | **1,432,465** | **1,513,943** | **1,585,564** | **1,658,282** | **1,732,110** |
| **Net assets/(liabilities)** | **18,888** | **34,365** | **34,364** | **34,363** | **34,363** |

Prepared on Australian Accounting Standards basis.

Table 3.10: Schedule of budgeted administered cash flows (for the period ended 30 June)

|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Child support | 1,676,405 | 1,638,907 | 1,668,548 | 1,696,953 | 1,725,721 |
| Health compensation | 416,623 | 458,142 | 468,433 | 480,125 | 492,109 |
| ***Total cash received*** | ***2,093,028*** | ***2,097,049*** | ***2,136,981*** | ***2,177,078*** | ***2,217,830*** |
| **Cash used** |  |  |  |  |  |
| Child support | 1,662,456 | 1,629,495 | 1,658,972 | 1,687,219 | 1,715,828 |
| Health compensation | 313,098 | 406,405 | 416,696 | 428,388 | 440,372 |
| ***Total cash used*** | ***1,975,554*** | ***2,035,900*** | ***2,075,668*** | ***2,115,607*** | ***2,156,200*** |
| **Net cash from/(used by)**  **operating activities** | **117,474** | **61,149** | **61,313** | **61,471** | **61,630** |
| ***Net increase/(decrease) in***  ***cash held*** | ***117,474*** | ***61,149*** | ***61,313*** | ***61,471*** | ***61,630*** |
| Cash and cash equivalents at  beginning of reporting period | 159,979 | 223,265 | 223,265 | 223,265 | 223,265 |
| Cash from Official Public Account for: |  |  |  |  |  |
| – Appropriations | 33,424 | 51,162 | 52,079 | 52,954 | 53,844 |
| *Total cash from Official Public*  *Account* | *33,424* | *51,162* | *52,079* | *52,954* | *53,844* |
| Cash to Official Public Account for: |  |  |  |  |  |
| – Appropriations | 33,424 | 51,162 | 52,079 | 52,954 | 53,844 |
| – Special accounts | 31,121 | 42,679 | 42,515 | 42,357 | 42,198 |
| – Other | 23,067 | 18,470 | 18,798 | 19,114 | 19,432 |
| *Total cash to Official Public*  *Account* | *87,612* | *112,311* | *113,392* | *114,425* | *115,474* |
| **Cash and cash equivalents at end**  **of reporting period** | **223,265** | **223,265** | **223,265** | **223,265** | **223,265** |

Prepared on Australian Accounting Standards basis.

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# Portfolio glossary

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| Accrual accounting | System of accounting in which items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid. |
| Additional estimates | Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts. |
| Administered funds | Usually, the funds or expenses an entity manages on behalf of the Government. |
| Administered items | Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right. |
| Annual appropriation | Two appropriation Bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations. |
| Appropriation | An amount of public money Parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts. |
| Appropriation Bill (No. 1) | The Bill proposes spending from the CRF for the ordinary annual services of Government. Once the Bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 1). |

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| Appropriation Bill (No. 2) | This bill proposes spending from the CRF for purposes other than the ordinary annual services of Government. Under existing arrangements between the two Houses of Parliament (the ‘Compact’), this Bill includes appropriation funding of administered expenses for new outcomes, for payments to the states and territories, and for departmental or administered capital. Funding for extensions to existing programs can be included in Appropriation Bill (No. 1). Once the bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 2). |
| Appropriation Bills (No. 3 and No. 4) | If an amount provided in Appropriation Acts (No.1 or No. 2) is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). However, they are also commonly referred to as the Additional Estimates Bills. Once these bills are passed by Parliament and given Royal Assent, they become the Appropriation Acts (No. 3 and No. 4). |
| Assets | Future economic benefits controlled by an entity as a result of past transactions or other past events. |
| Average staffing levels | The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full-time equivalent. |
| Consolidated Revenue Fund (CRF) | The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government. |
| Cross Portfolio measure | A Budget measure that affects programs administered in a number of portfolios. |
| Departmental Items | Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program. |
| Depreciation | Apportionment of an asset’s capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time. |
| Estimates | An entity’s expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance. (See also *forward estimates* and *additional estimates*.) |
| Expenses | Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity. |
| Forward estimates | The financial statement estimate for the three out years after the budget year. |
| Grants | Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return. |
| Key performance indicators | Qualitative and quantitative measures of a program that provide a guide on performance where direct causal links are not obvious and changes in performance are difficult to measure directly. |
| Measure | A new policy or savings decision of the Government with financial impacts on the Government’s underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth. |
| Mid-Year Economic And Fiscal Outlook (MYEFO) | Provides an update of the Government’s budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government’s fiscal performance against the fiscal strategy set out in its current fiscal strategy statement. |
| Outcome | The intended result, consequence or impact of government actions on the Australian community. |
| Outcome statement | Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework:   * to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities * to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds * to measure and assess entity and program (non‑financial) performance in contributing to government policy objectives. |
| Performance information | Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them. |
| Portfolio | A minister’s area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes. |

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| Program | An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement. |
| *Public Governance, Performance and Accountability Act 2013*  (PGPA Act) | The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014. |
| Receipts | The total or gross amount received by the Commonwealth. Each receipt item is either revenue, an offset within outlays, or financing transactions. Receipts include taxes, interest, charges for goods and services, borrowings and government business enterprise dividends received. |
| Revenue | Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity. |
| Right of Use (ROU) asset | The right of use asset (under AASB 16 Leases) is the balance sheet representation of the lessee’s right to use an asset over the life of a lease. |
| Special accounts | Balances existing within the CRF that are supported by standing appropriations (PGPA Act, sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (PGPA Act, section 78) or through an Act of Parliament (referred to in section 80 of the PGPA Act). |
| Special appropriation (including standing appropriations) | An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.  Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation. |

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# Abbreviations

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| ASL | Average Staffing Level |
| CRF | Consolidated Revenue Fund |
| DCB | Departmental Capital Budget |
| DSS | Department of Social Services |
| GST | Goods and Services Tax |
| ICT | Information and Communication Technology |
| MYEFO | Mid-Year Economic and Fiscal Outlook |
| NDIA | National Disability Insurance Agency |
| NDIS | National Disability Insurance Scheme |
| NDIS Commission | NDIS Quality and Safeguards Commission |
| PAES | Portfolio Additional Estimates Statements |
| PGPA Act | *Public Governance, Performance and Accountability Act 2013* |
| ROU | Right of Use |
| SOETM | Services for Other Entities and Trust Moneys |