Portfolio Additional  
Estimates Statements 2020-21

Social Services Portfolio

Explanations of Additional Estimates 2020-21

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Start letter

Senator the Hon Anne Ruston 
Minister for Families and Social Services 
Senator for South Australian Government
Manager of Government Business in the Senate

The Hon Stuart Robert MP
Minister for the National Disability Insurance Scheme
Minister for Government Services 

PARLIAMENT HOUSE
CANBERRA 2600

President of the Senate
Australian Senate
Parliament House
CANBERRA ACT 2600


Speaker
House of Representatives
Parliament House
CANBERRA ACT 2600
                                                                                                                                          

Dear Mr President
Dear Mr Speaker

We hereby submit Portfolio Additional Estimates Statements in support of the 2020 21 Additional Estimates for the Social Services Portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the funding requirements being sought for the Portfolio.

We present these statements by virtue of our ministerial responsibility for accountability to the Parliament and, through it, the public.

Yours sincerely

Senator the Hon Anne Ruston and The Hon Stuart Robert MP

End letter

### Abbreviations and conventions

The following notations may be used:

NEC/nec not elsewhere classified

– nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

$m $ million

$b $ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

### Enquiries

Should you have any enquiries regarding this publication, please contact Andrew Harvey, Chief Finance Officer, in the Department of Social Services on 1300 653 227.

Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Estimates Statements) can be found on the Australian Government Budget website at [www.budget.gov.au](http://www.budget.gov.au).

User guide  
to the  
Portfolio Additional  
Estimate Statements

# User Guide

The purpose of the *2020-21 Portfolio Additional Estimates Statements* (PAES), like that of the Portfolio Budget Statements, is to inform Senators and Members of Parliament of the proposed allocation of resources to Government outcomes by entities within the portfolio. The focus of the PAES differs from the Portfolio Budget Statements in one important aspect. While the PAES include an Entity Resource Statement to inform Parliament of the revised estimate of the total resources available to an entity, the focus of the PAES is on explaining the changes in resourcing by outcome(s) since the Budget. As such, the PAES provides information on new measures and their impact on the financial and/or non‑financial planned performance of programs supporting those outcomes.

The PAES facilitate understanding of the proposed appropriations in Appropriation Bills (Nos. 3 and 4)and Appropriation (Parliamentary Departments) Bill (No. 2*)*   
2020-2021. In this sense, the PAES is declared by the Additional Estimates Appropriation Bills to be a ‘relevant document’ to the interpretation of the Bills according to section 15AB of the *Acts Interpretation Act 1901*.

Whereas the *Mid‑Year Economic and Fiscal Outlook (MYEFO) 2020-21* is a mid‑year budget report which provides updated information to allow the assessment of the Government’s fiscal performance against its fiscal strategy, the PAES update the most recent budget appropriations for entities within the portfolio.

## Structure of the Portfolio Additional Estimates Statements

The PAES are presented in three parts with subsections.

|  |  |
| --- | --- |
| **User guide** | |
| Provides a brief introduction explaining the purpose of the PAES. | |
| **Portfolio Overview** |  |
| Provides an overview of the portfolio, including a chart that outlines the outcomes for entities in the portfolio. | |
| **Entity Additional Estimates Statements** | |
| A statement (under the name of the entity) for each entity affected by Additional Estimates. | |
| **Section 1: Entity overview and resources** | This section details the changes in total resources available to an entity, the impact of any measures since Budget, and impact on Appropriation Bills No. 3 and 4. |
| **Section 2: Revisions to outcomes and planned performance** | This section details **changes** to Government outcomes and/or **changes** to the planned performance of entity programs. |
| **Section 3: Special account flows and budgeted financial statements** | This section contains updated explanatory tables on special account flows and staffing levels and revisions to the budgeted financial statements. |
| **Portfolio glossary** | |
| Explains key terms and acronyms relevant to the portfolio. | |

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# Social Services Portfolio overview

This document provides information about the changes within the Social Services Portfolio since the publication of the 2020-21 Portfolio Budget Statements.

## Ministers and portfolio responsibilities

The Hon Michael Sukkar MP was sworn in as the Minister for Homelessness, Social and Community Housing on 22 December 2020. The Ministers and Assistant Ministers responsible for the Social Services portfolio and its entities are:

* Senator the Hon Anne Ruston, Minister for Families and Social Services
* The Hon Stuart Robert MP, Minister for the National Disability Insurance Scheme and Minister for Government Services
* The Hon Michael Sukkar MP, Minister for Homelessness, Social and Community Housing
* The Hon Michelle Landry MP, Assistant Minister for Children and Families

## Overview of additional estimates sought for the portfolio

Additional appropriations of $147 million are being sought through Appropriation Bill (No. 3) 2020-2021 and $22 million through Appropriation Bill (No. 4) 2020-2021 as a result of new measures and variations. In addition, these statements reflect increased estimates of $3,237 million for the portfolio’s special appropriations.

## Structure of the portfolio

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act),   
the portfolio comprises five non-corporate Commonwealth entities (one Department of State and four listed entities) and two corporate Commonwealth entities. Refer to Figure 1 for further information on the portfolio’s structure.

**Department of Social Services**

The Department of Social Services was formed in September 2013 and is subject to the PGPA Act. The Department of Social Services’ mission is to improve the wellbeing of individuals and families in Australian communities. The Department of Social Services works in partnership with government and non‑government organisations to achieve this mission through the effective development, management and delivery of payments, policies, programs, and services.

The Department of Social Services is a non‑corporate Commonwealth entity under the PGPA Act.

**Australian Institute of Family Studies**

The Australian Institute of Family Studies is a statutory body established under the *Family Law Act 1975*. The Australian Institute of Family Studies’ role is to increase understanding of factors affecting how Australian families function by conducting research and disseminating findings. The Australian Institute of Family Studies’ work provides an evidence base for developing policy and practice relating to the wellbeing of families in Australia.

The Australian Institute of Family Studies is a non-corporate Commonwealth entity under the PGPA Act.

**Digital Transformation Agency**

The Digital Transformation Agency’s mission is to accelerate the government’s digital transformation agenda by helping agencies move more services online, deliver a   
better user experience and ensure the best use of government’s Information and Communication Technology (ICT) spend.

The Digital Transformation Agency is a non‑corporate Commonwealth entity under the PGPA Act.

**National Disability Insurance Agency**

The National Disability Insurance Agency is a statutory authority established under the *National Disability Insurance Scheme Act 2013* to deliver the National Disability Insurance Scheme (NDIS). It provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, and the social and economic participation of eligible people with disability, their families and carers. The National Disability Insurance Agency also plays a key role in building community awareness and understanding of disability matters to reduce the barriers to community inclusion for people with disability, their families and carers.

The National Disability Insurance Agency is a corporate Commonwealth entity under the PGPA Act.

**NDIS Quality and Safeguards Commission**

The NDIS Quality and Safeguards Commission is an independent Commonwealth statutory body established under the *National Disability Insurance Scheme Amendment (Quality and Safeguards and Other Measures) Act 2017*. The NDIS Quality and Safeguards Commission commenced operations on 1 July 2018 in New South Wales and South Australia; expanded its operations on 1 July 2019 to include the Australian Capital Territory, the Northern Territory, Queensland, Victoria and Tasmania; and on 1 December 2020 to include Western Australia.

The NDIS Quality and Safeguards Commission registers providers and manages quality standards, supports the resolution of complaints, receives and analyses reportable incident notifications, provides leadership to reduce and eliminate restrictive practices and leads collaboration with states and territories with regard to nationally consistent NDIS worker screening.

The NDIS Quality and Safeguards Commission is a non-corporate Commonwealth entity under the PGPA Act.

**Services Australia**

Services Australia became an Executive Agency in the Social Services portfolio on 1 February 2020, with responsibility for supporting Australians by efficiently delivering high quality, accessible services and payments on behalf of government.

Services Australia delivers a range of government and other payments and services to almost every Australian, through its three main programs:

* **Social Security and Welfare** – Centrelink payments and services for retirees, the unemployed, families, carers, parents, students, people with disability, Aboriginal and Torres Strait Islander peoples, people from culturally and linguistically diverse backgrounds, and people living overseas. Some of these payments and services are provided at times of major change, including after natural disasters and other emergencies, and payments for services funded under the *Aged Care Act 1997*, including residential care, home care and flexible care services.
* **Health** – payments and services that support Australians such as Medicare, the Pharmaceutical Benefits Scheme, Private Health Insurance Rebate, the Australian Immunisation Register, the National Bowel Cancer Screening Register, the Australian Organ Donor Register, and related services for eligible veterans, their spouses and dependants.
* **Child Support** – services for separated parents to provide the financial support necessary for their children’s wellbeing.

Services Australia also collaborates with other agencies, providers and businesses to deliver convenient, accessible and efficient services to individuals, families and communities including whole of government services such as myGov.

Services Australia is a non-corporate Commonwealth entity under the PGPA Act.

**Hearing Australia**

Hearing Australia’s mission is to provide world leading research and hearing services for the wellbeing of all Australians. Hearing Australia is a public non-financial corporation (trading) entity established under the *Australian Hearing Services Act 1991.* Accordingly, Hearing Australia is not reported in the Portfolio Budget Statements or Portfolio Additional Estimates Statements.

Hearing Australia is a corporate Commonwealth entity under the PGPA Act and is governed by a board that is appointed by the Minister for Government Services.

Figure 1: Social Services portfolio structure and outcomes

| **Minister for Families and Social Services**  Senator the Hon Anne Ruston  **Minister for the National Disability Insurance Scheme**  **Minister for Government Services**  The Hon Stuart Robert MP  **Minister for Homelessness, Social and Community Housing**  The Hon Michael Sukkar MP  **Assistant Minister for Children and Families**  The Hon Michelle Landry MP |
| --- |
|  |
| **Department of Social Services**  Secretary: Ms Kathryn Campbell AO CSC  **Outcome 1: Social Security**  Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.  **Outcome 2: Families and Communities**  Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.  **Outcome 3: Disability and Carers**  Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.  **Outcome 4: Housing**  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |
|  |
| **Australian Institute of Family Studies**  A/g Director: Mr Andrew Whitecross  **Outcome 1:**  Increased understanding of factors affecting how families function by conducting research and communicating findings to policy-makers, service providers and the broader community. |
|  |
| **Digital Transformation Agency**  Chief Executive Officer: Mr Randall Brugeaud  **Outcome 1:**  To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole‑of-government service delivery policies and standards, platforms and joined up services. |

| **National Disability Insurance Agency**  Chief Executive Officer: Mr Martin Hoffman  **Outcome 1:**  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |
| --- |
|  |
| **NDIS Quality and Safeguards Commission**  Commissioner: Mr Graeme Head AO  **Outcome 1:**  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |
|  |
| **Services Australia**  Chief Executive Officer: Ms Rebecca Skinner  **Outcome 1:**  Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery. |
|  |
| **Hearing Australia**  Managing Director: Mr Kim Terrell |

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# Department of Social Services

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2020-21 Social Services Portfolio Budget Statements. For full details of the statement refer to pages 17-20 of the Portfolio Budget Statements 2020-21, Budget Related Paper No. 1.12, Social Services Portfolio.

**Key updates to policy priorities since the 2020-21 Budget**

The Department of Social Services (DSS) continues to work with the Australian Government to support Australians to get ahead and build a better life for themselves and their families, while supporting economic recovery and financial independence during the COVID-19 pandemic.

The Government will provide $3.2 billion over five years from 2020-21 to temporarily extend the Coronavirus Supplement and current eligibility exemptions for income support payments for new and existing recipients as a result of the COVID-19 pandemic. This will continue to provide elevated levels of income support.

From 1 January 2021, existing and new working age payment recipients will be paid a $150 Coronavirus Supplement on top of their base rate of payment until 31 March 2021. Job seekers will continue to benefit from an extension of the boosted income free area allowing them to earn up to $300 per fortnight before their social security payments are reduced.

Expanded eligibility criteria for the JobSeeker Payment and for Youth Allowance will continue until 31 March 2021. This will allow people who meet the income and asset tests and have been stood down, are sole traders or self-employed, or are in isolation or caring for someone affected by Coronavirus, to continue to access these payments.

The Government will also continue to allow a more generous Partner Income Test taper rate so that Australians will continue to be able to access payment where their partner earns less than $80,000. The Ordinary Waiting Period, Newly Arrived Resident's Waiting Period and the Seasonal Work Preclusion Period will continue to be waived until 31 March 2021.

This builds on the $16.8 billion already announced by way of a Coronavirus Supplement to eligible income support recipients whose employment has been affected by the COVID‑19 pandemic since 27 April 2020.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for DSS at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2020-21 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Department of Social Services resource statement – Additional Estimates for 2020-21 as at February 2021

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Departmental** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Prior year appropriations available (b) | *90,970* | 71,660 | – | 71,660 |
| Departmental appropriation | *397,766* | 379,499 | 5,497 | 384,996 |
| s74 External Revenue (c) | *51,796* | 26,776 | 1,203 | 27,979 |
| Departmental capital budget (d) | *2,664* | 4,414 | (876) | 3,538 |
| Annual appropriations – other services –  non-operating (e) |  |  |  |  |
| Equity injection | *5,764* | – | – | – |
| *Total departmental annual appropriations* | *548,960* | *482,349* | *5,824* | *488,173* |
| ***Total departmental resourcing*** | ***548,960*** | ***482,349*** | ***5,824*** | ***488,173*** |
| **Administered** |  |  |  |  |
| Annual appropriations – ordinary annual  services (a) |  |  |  |  |
| Outcome 1 | *53,329* | 20,857 | – | 20,857 |
| Outcome 2 | *739,576* | 803,112 | 2,033 | 805,145 |
| Outcome 3 (f) | *8,702,300* | 12,815,515 | – | 12,815,515 |
| Outcome 4 | *148,013* | 162,816 | (13,801) | 149,015 |
| Payments to corporate entities (g) | *1,413,257* | 1,213,499 | (4,621) | 1,208,878 |
| *Total administered annual appropriations* | *11,056,475* | *15,015,799* | *(16,389)* | *14,999,410* |
| Special appropriations |  |  |  |  |
| *Social Security (Administration) Act 1999* | *106,241,124* | 127,962,253 | 3,232,272 | 131,194,525 |
| *A New Tax System (Family Assistance)*  *(Administration) Act 1999* | *18,055,842* | 19,417,682 | (4,372) | 19,413,310 |
| *Paid Parental Leave Act 2010* | *2,414,060* | 2,277,082 | – | 2,277,082 |
| *Student Assistance Act 1973* | *420,016* | 400,355 | 9,480 | 409,835 |
| *National Redress Scheme for Institutional*  *Child Sexual Abuse Act 2018* (h) | *205,307* | nfp | nfp | nfp |
| *Public Governance, Performance and*  *Accountability Act 2013* | *119* | 200 | – | 200 |
| *Total administered special appropriations* | *127,336,468* | *150,057,572* | *3,237,380* | *153,294,952* |

Table 1.1: Department of Social Services resource statement – Additional Estimates for 2020-21 as at February 2021 (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Special accounts (i) |  |  |  |  |
| Opening balance | *402,363* | 507,155 | – | 507,155 |
| Appropriation receipts (j) | *509,900* | 576,464 | – | 576,464 |
| Non-appropriation receipts | *11,694* | 10,434 | – | 10,434 |
| *Total special accounts receipts* | *923,957* | *1,094,053* | *–* | *1,094,053* |
| *less payments to corporate entities from*  *annual/special appropriations* | *8,482,457* | *12,483,796* | *(111,828)* | *12,371,968* |
| ***Total administered resourcing*** | ***130,834,443*** | ***153,683,628*** | ***3,332,819*** | ***157,016,447*** |
| **Total resourcing for DSS** | **131,383,403** | **154,165,977** | **3,338,643** | **157,504,620** |
|  |  |  |  |  |
|  |  |  | *Actual* | 2020-21 |
|  |  |  | *2019-20* |
| **Average staffing level (number)** |  |  | *2,099* | 1,887 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

1. *Appropriation Act (No. 1) 2020-2021* and Appropriation Bill (No. 3) 2020-2021.
2. Estimated adjusted balance carried forward from previous year for annual appropriations.
3. Estimated External Revenue receipts under section 74 of the PGPA Act.
4. Departmental capital budgets (DCB) are not separately identified in *Appropriation Act (No. 1) 2020‑2021*, or Appropriation Bill (No. 3) 2020-2021 and form part of ordinary annual services items. Please refer to Table 3.6 for further details. For accounting purposes, this amount has been designated as a ‘contribution by owner’.
5. *Appropriation* *Act (No. 2) 2020-2021* and Appropriation Bill (No. 4) 2020-2021.
6. Includes Commonwealth cash contributions to the National Disability Insurance Agency for reasonable and necessary support for participants and community inclusion.
7. ‘Corporate entities’ are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.
8. The payments relating to the National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication (nfp) due to ongoing negotiations with other organisations.
9. Excludes trust moneys held in Services for Other Entities and Trust Moneys (SOETM) and other special accounts. For further information on special accounts (excluding amounts held on trust), please see Table 3.1: Special Account Flows.
10. Includes amounts credited to the special accounts from DSS annual and special appropriations.

Table 1.1: Department of Social Services resource statement – Additional Estimates for 2020-21 as at February 2021 (continued)

**Third-party payments from and on behalf of other entities**

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Payments made by Services Australia on behalf  of DSS: |  |  |  |  |
| Special appropriations – *Social Security*  *(Administration) Act 1999* | *106,585,802* | 128,309,148 | 3,561,329 | 131,870,477 |
| Special appropriations – *A New Tax System*  *(Family Assistance) (Administration)*  *Act 1999* | *18,325,592* | 19,481,901 | (4,960) | 19,476,941 |
| Special appropriations – *Paid Parental Leave*  *Act 2010* | *2,421,693* | 2,271,068 | – | 2,271,068 |
| *S*pecial appropriations – *Student Assistance*  *Act 1973* | *423,167* | 405,676 | 9,480 | 415,156 |
| *National Redress Scheme for Institutional*  *Child Sexual Abuse Act 2018* (a) | *205,251* | nfp | nfp | nfp |
| Annual administered appropriations | *3,335* | 7,363 | – | 7,363 |
| Payments made by the Department of Veterans'  Affairs on behalf of DSS: |  |  |  |  |
| Special appropriations – *Social Security*  *(Administration) Act 1999* | *43,057* | 41,461 | 2,596 | 44,057 |
| Payments made to other entities for the provision  of services: |  |  |  |  |
| Department of Veterans' Affairs | *164* | 156 | 10 | 166 |
| Payments made to corporate entities within  the Portfolio: |  |  |  |  |
| National Disability Insurance Agency (b) | *8,302,528* | 12,234,205 | (111,828) | 12,122,377 |
| National Disability Insurance Agency  (Special Accounts) | *179,929* | 249,591 | – | 249,591 |
| Receipts received from other entities for the  provision of services: |  |  |  |  |
| Department of Health | *10,973* | 999 | – | 999 |
| Department of the Prime Minister and Cabinet | *6,893* | – | – | – |
| Department of Education, Skills and  Employment | *7,449* | 4,942 | – | 4,942 |
| Department of Agriculture, Water and  the Environment | *5,308* | 5,869 | – | 5,869 |
| National Disability Insurance Agency | *4,587* | 4,147 | – | 4,147 |
| Department of Veterans' Affairs | *1,638* | 2,300 | – | 2,300 |
| NDIS Quality and Safeguards Commission | *9,256* | 674 | – | 674 |
| National Indigenous Australians Agency | *–* | 2,949 | – | 2,949 |
| Department of Home Affairs | *2,104* | 1,485 | – | 1,485 |
| Other | *3,588* | 3,411 | 1,205 | 4,616 |

Note: All figures are GST exclusive.

1. The payments relating to the National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.
2. The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2020-21 Budget. The table is split into receipt and payment measures, with the affected program identified.

Table 1.2: Department of Social Services 2020-21 measures since Budget

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |
| COVID-19 Response Package ̶ Extend Coronavirus Supplement and Temporary Access and Eligibility | 1.1, 1.3, 1.10, 1.11 |  |  |  |  |
| Administered payments |  | 2,796,773 | 905 | 28 | – |
| Departmental payments |  | – | – | – | – |
| **Total** |  | **2,796,773** | **905** | **28** | **–** |
| Mobility Allowance Program ̶ extension | 1.8 |  |  |  |  |
| Administered payments |  | 431 | – | – | – |
| Departmental payments |  | – | – | – | – |
| **Total** |  | **431** | **–** | **–** | **–** |
| **Total payment measures** |  |  |  |  |  |
| Administered |  | 2,797,204 | 905 | 28 | – |
| Departmental |  | – | – | – | – |
| **Total** |  | **2,797,204** | **905** | **28** | **–** |

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following tables detail the changes to the resourcing for DSS at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2020-21 Budget in Appropriation Bill No. 3.

Table 1.3: Additional estimates and other variations to outcomes since

2020-21 Budget

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 1.4 | – | 2 | 2 | 2 |
| **Net impact on appropriations**  **for Outcome 1 (administered)** |  | **–** | **2** | **2** | **2** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 1.12 | – | – | (82) | – |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 1.12 | (228) | (228) | (228) | (228) |
| **Net impact on appropriations**  **for Outcome 1 (departmental)** |  | **(228)** | **(228)** | **(310)** | **(228)** |
| **Total net impact on appropriations**  **for Outcome 1** |  | **(228)** | **(226)** | **(308)** | **(226)** |

Table 1.3: Additional estimates and other variations to outcomes since

2020-21 Budget (continued)

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 2** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net increase) | 2.1 | 2,033 | 774 | 792 | 889 |
| (net decrease) | 2.1 | – | (62) | (391) | (127) |
| **Other Variations** |  |  |  |  |  |
| (net increase) | 2.1 | – | 215 | 218 | 221 |
| **Net impact on appropriations**  **for Outcome 2 (administered)** |  | **2,033** | **927** | **619** | **983** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 2.4 | – | – | (141) | (1) |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 2.4 | (376) | (376) | (376) | (376) |
| **Net impact on appropriations**  **for Outcome 2 (departmental)** |  | **(376)** | **(376)** | **(517)** | **(377)** |
| **Total net impact on appropriations**  **for Outcome 2** |  | **1,657** | **551** | **102** | **606** |

Table 1.3: Additional estimates and other variations to outcomes since

2020-21 Budget (continued)

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 3.1, 3.2 | – | (2,090) | (4,282) | (4,238) |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 3.1 | – | (215) | (218) | (221) |
| **Net impact on appropriations**  **for Outcome 3 (administered)** |  | **–** | **(2,305)** | **(4,500)** | **(4,459)** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 3.3 | – | – | (82) | – |
| **Other Variations** |  |  |  |  |  |
| (net increase) | 3.3 | 5,497 | 8,797 | 8,796 | 8,835 |
| (net decrease) | 3.3 | (228) | (228) | (228) | (228) |
| **Net impact on appropriations**  **for Outcome 3 (departmental)** |  | **5,269** | **8,569** | **8,486** | **8,607** |
| **Total net impact on appropriations**  **for Outcome 3** |  | **5,269** | **6,264** | **3,986** | **4,148** |

Table 1.3: Additional estimates and other variations to outcomes since

2020-21 Budget (continued)

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 4.1, 4.2 | (167) | (1,012) | (1,111) | (961) |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 4.1 | – | 4,104 | 9,530 | – |
| (net decrease) | 4.1 | (13,634) | – | – | – |
| **Net impact on appropriations**  **for Outcome 4 (administered)** |  | **(13,801)** | **3,092** | **8,419** | **(961)** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 4.3 | – | – | (16) | – |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 4.3 | (44) | (44) | (44) | (44) |
| **Net impact on appropriations**  **for Outcome 4 (departmental)** |  | **(44)** | **(44)** | **(60)** | **(44)** |
| **Total net impact on appropriations**  **for Outcome 4** |  | **(13,845)** | **3,048** | **8,359** | **(1,005)** |

### 1.5 Breakdown of additional estimates by appropriation bill

The following table details the Additional Estimates sought for DSS through Appropriation Bill No. 3.

Table 1.4: Appropriation Bill (No. 3) 2020-2021

|  | *2019-20* | 2020-21 | 2020-21 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
| *Available* | Budget | Revised | Estimates | Estimates |
| *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** – Social Security | *53,329* | 20,857 | 20,857 | – | – |
| **Outcome 2** – Families and  Communities | *739,576* | 803,112 | 805,145 | 2,033 | – |
| **Outcome 3** – Disability and  Carers | *8,702,300* | 12,815,515 | 12,815,515 | – | – |
| **Outcome 4** – Housing | *148,013* | 162,816 | 149,015 | – | (13,801) |
| **Total administered** | ***9,643,218*** | **13,802,300** | **13,790,532** | **2,033** | **(13,801)** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** – Social Security | *104,052* | 95,046 | 94,818 | – | (228) |
| **Outcome 2** – Families and  Communities | *180,644* | 175,736 | 175,360 | – | (376) |
| **Outcome 3** – Disability and  Carers | *109,857* | 94,922 | 100,191 | 5,497 | (228) |
| **Outcome 4** – Housing | *20,056* | 18,209 | 18,165 | – | (44) |
| **Total departmental** | ***414,609*** | **383,913** | **388,534** | **5,497** | **(876)** |
| **Total administered and**  **departmental** | ***10,057,827*** | **14,186,213** | **14,179,066** | **7,530** | **(14,677)** |

## **Section 2:** **Revisions to outcomes and planned performance**

**2.1 Budgeted expenses and performance for Outcome 1**

| **Outcome 1: Social Security**  **Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.** |
| --- |

#### Linked programs

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Programs**   * Program 2.4 – Higher Education Loan Program * Program 4.1 – Employment Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Education, Skills and Employment is linked to Outcome 1 as the Higher Education Loan program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. Mutual obligation requirements and compliance frameworks for various payments under this Outcome are also stipulated in the Employment Services program. |
| **Department of Health** |
| **Program**   * Program 5.3 – Immunisation |
| **Contribution to Outcome 1 made by linked program**  The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for Family Tax Benefit Part A is contingent on satisfying requirements for age-related immunisation requirements contained in this Outcome. |
| **Services Australia** |
| **Programs**   * Program 1.1 – Services to the Community – Social Security and Welfare * Program 1.3 – Child Support |
| **Contribution to Outcome 1 made by linked programs**  Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by Services Australia. |

#### Linked programs (continued)

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy * Program 1.2 – Indigenous Advancement – Children and Schooling |
| **Contribution to Outcome 1 made by linked programs**  Mutual exclusion provisions are shared between scholarships administered by the National Indigenous Australian Agency and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome. |
| **Department of Veterans’ Affairs** |
| **Program**   * Program 1.1 – Veterans’ Income Support and Allowances |
| **Contribution to Outcome 1 made by linked program**  Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans’ Affairs. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 1 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

##### Table 2.1.1: Budgeted expenses for Outcome 1

| **Outcome 1: Social Security** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 - Family Tax Benefit** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 18,621,625 | 19,400,921 | 18,224,879 | 18,028,615 | 18,219,318 |
| **Administered Total** | **18,621,625** | **19,400,921** | **18,224,879** | **18,028,615** | **18,219,318** |
| **Total expenses for Program 1.1** | **18,621,625** | **19,400,921** | **18,224,879** | **18,028,615** | **18,219,318** |
| **Program 1.2 - Child Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 3,173 | 3,188 | 3,042 | 3,097 | 3,241 |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 19,296 | 12,389 | 10,029 | 8,154 | 8,639 |
| *Student Assistance Act 1973* | 82,689 | 80,867 | 82,712 | 84,440 | 86,170 |
| **Administered Total** | **105,158** | **96,444** | **95,783** | **95,691** | **98,050** |
| **Total expenses for Program 1.2** | **105,158** | **96,444** | **95,783** | **95,691** | **98,050** |
| **Program 1.3 - Income Support for Vulnerable People** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 151,117 | 238,248 | 133,606 | 139,564 | 147,661 |
| **Administered Total** | **151,117** | **238,248** | **133,606** | **139,564** | **147,661** |
| **Total expenses for Program 1.3** | **151,117** | **238,248** | **133,606** | **139,564** | **147,661** |
| **Program 1.4 - Income Support for People in Special Circumstances** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 667 | 1,363 | 1,369 | 1,373 | 1,379 |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 3,063 | – | – | – | – |
| **Administered Total** | **3,730** | **1,363** | **1,369** | **1,373** | **1,379** |
| **Total expenses for Program 1.4** | **3,730** | **1,363** | **1,369** | **1,373** | **1,379** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Outcome 1: Social Security** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.5 - Supplementary Payments and Support for Income Support Recipients** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 25,359 | 23,115 | 22,266 | 22,190 | 23,477 |
| **Administered Total** | **25,359** | **23,115** | **22,266** | **22,190** | **23,477** |
| **Total expenses for Program 1.5** | **25,359** | **23,115** | **22,266** | **22,190** | **23,477** |
| **Program 1.6 - Income Support for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 50,133,912 | 53,536,388 | 51,486,925 | 53,267,906 | 55,197,074 |
| **Administered Total** | **50,133,912** | **53,536,388** | **51,486,925** | **53,267,906** | **55,197,074** |
| **Total expenses for Program 1.6** | **50,133,912** | **53,536,388** | **51,486,925** | **53,267,906** | **55,197,074** |
| **Program 1.7 - Allowances and Concessions for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 378,734 | 569,969 | 79,075 | 74,438 | 70,075 |
| **Administered Total** | **378,734** | **569,969** | **79,075** | **74,438** | **70,075** |
| **Total expenses for Program 1.7** | **378,734** | **569,969** | **79,075** | **74,438** | **70,075** |
| **Program 1.8 - Income Support for People with Disability** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 17,781,051 | 18,525,527 | 17,365,607 | 17,383,654 | 18,007,062 |
| **Administered Total** | **17,781,051** | **18,525,527** | **17,365,607** | **17,383,654** | **18,007,062** |
| **Total expenses for Program 1.8** | **17,781,051** | **18,525,527** | **17,365,607** | **17,383,654** | **18,007,062** |
| **Program 1.9 - Income Support for Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,406 | 2,800 | 2,800 | 2,800 | 2,800 |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 9,375,816 | 10,107,854 | 9,795,789 | 10,177,140 | 10,669,070 |
| **Administered Total** | **9,377,222** | **10,110,654** | **9,798,589** | **10,179,940** | **10,671,870** |
| **Total expenses for Program 1.9** | **9,377,222** | **10,110,654** | **9,798,589** | **10,179,940** | **10,671,870** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Outcome 1: Social Security** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.10 - Working Age Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 36,013 | 33,664 | 7,378 | 5,998 | 3,027 |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 26,836,280 | 43,941,509 | 22,524,470 | 19,351,454 | 18,378,979 |
| **Administered Total** | **26,872,293** | **43,975,173** | **22,531,848** | **19,357,452** | **18,382,006** |
| **Total expenses for Program 1.10** | **26,872,293** | **43,975,173** | **22,531,848** | **19,357,452** | **18,382,006** |
| **Program 1.11 - Student Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 3,294,916 | 4,107,389 | 2,586,416 | 2,388,909 | 2,340,252 |
| *Student Assistance Act 1973* | 322,461 | 327,114 | 263,992 | 269,918 | 269,021 |
| **Administered Total** | **3,617,377** | **4,434,503** | **2,850,408** | **2,658,827** | **2,609,273** |
| **Total expenses for Program 1.11** | **3,617,377** | **4,434,503** | **2,850,408** | **2,658,827** | **2,609,273** |
| **Program 1.12 - Program Support for Outcome 1** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 114,205 | 97,875 | 92,421 | 86,905 | 85,448 |
| s74 External Revenue (a) | 1,554 | 6,702 | 5,868 | 5,868 | 5,868 |
| Expenses not requiring  appropriation in the  Budget year (b) | 9,730 | 2,261 | 2,052 | 1,789 | 1,749 |
| **Departmental Total** | **125,489** | **106,838** | **100,341** | **94,562** | **93,065** |
| **Total expenses for Program 1.12** | **125,489** | **106,838** | **100,341** | **94,562** | **93,065** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Outcome 1: Social Security** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 38,086 | 37,827 | 11,547 | 10,171 | 7,206 |
| Special appropriations | 127,029,492 | 150,874,478 | 122,578,808 | 121,199,479 | 123,420,039 |
| **Administered Total** | **127,067,578** | **150,912,305** | **122,590,355** | **121,209,650** | **123,427,245** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 114,205 | 97,875 | 92,421 | 86,905 | 85,448 |
| s74 External Revenue (a) | 1,554 | 6,702 | 5,868 | 5,868 | 5,868 |
| Expenses not requiring  appropriation in the  Budget year (b) | 9,730 | 2,261 | 2,052 | 1,789 | 1,749 |
| **Departmental Total** | **125,489** | **106,838** | **100,341** | **94,562** | **93,065** |
| **Total expenses for**  **Outcome 1** | **127,193,067** | **151,019,143** | **122,690,696** | **121,304,212** | **123,520,310** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation and audit fees.

Table 2.1.2: Program component expenses for Outcome 1

| **Program 1.1 - Family Tax Benefit** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.1.1 - Component 1 (Family Tax Benefit Part A)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 14,567,418 | 15,300,088 | 14,085,325 | 13,920,632 | 14,050,199 |
| Total component 1 expenses | 14,567,418 | 15,300,088 | 14,085,325 | 13,920,632 | 14,050,199 |
| *1.1.2 - Component 2 (Family Tax Benefit Part B)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 4,054,208 | 4,100,833 | 4,139,554 | 4,107,983 | 4,169,119 |
| Total component 2 expenses | 4,054,208 | 4,100,833 | 4,139,554 | 4,107,983 | 4,169,119 |
| **Total Program expenses** | **18,621,626** | **19,400,921** | **18,224,879** | **18,028,615** | **18,219,318** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.2 - Child Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.2.1 - Component 1 (Single Income Family Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* (a) | 17,513 | 9,956 | 6,974 | 5,030 | 5,454 |
| Total component 1 expenses | 17,513 | 9,956 | 6,974 | 5,030 | 5,454 |
| *1.2.2 - Component 2 (Stillborn Baby Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 1,783 | 2,433 | 3,055 | 3,124 | 3,185 |
| Total component 2 expenses | 1,783 | 2,433 | 3,055 | 3,124 | 3,185 |
| *1.2.3 - Component 3 (Double Orphan Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 3,173 | 3,188 | 3,042 | 3,097 | 3,241 |
| Total component 3 expenses | 3,173 | 3,188 | 3,042 | 3,097 | 3,241 |
| *1.2.4 - Component 4 (Assistance for Isolated Children)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 82,689 | 80,867 | 82,712 | 84,440 | 86,170 |
| Total component 4 expenses | 82,689 | 80,867 | 82,712 | 84,440 | 86,170 |
| **Total Program expenses** | **105,158** | **96,444** | **95,783** | **95,691** | **98,050** |

1. The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.3 - Income Support for Vulnerable People** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.3.1 - Component 1 (Special Benefit)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 151,117 | 238,248 | 133,606 | 139,564 | 147,661 |
| Total component 1 expenses | 151,117 | 238,248 | 133,606 | 139,564 | 147,661 |
| **Total Program expenses** | **151,117** | **238,248** | **133,606** | **139,564** | **147,661** |

| **Program 1.4 - Income Support for People in Special Circumstances** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.4.1 - Component 1 (Payments under Special Circumstances)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 667 | 1,363 | 1,369 | 1,373 | 1,379 |
| Total component 1 expenses | 667 | 1,363 | 1,369 | 1,373 | 1,379 |
| *1.4.2 - Component 2 (Bereavement Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* (a) | 3,063 | – | – | – | – |
| Total component 2 expenses | 3,063 | – | – | – | – |
| **Total Program expenses** | **3,730** | **1,363** | **1,369** | **1,373** | **1,379** |

1. This payment ceased from 20 March 2020. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms*.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.5 - Supplementary Payments and Support for Income Support Recipients** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.1 - Component 1 (Essential Medical Equipment Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 7,909 | 8,407 | 8,660 | 8,974 | 9,413 |
| Total component 1 expenses | 7,909 | 8,407 | 8,660 | 8,974 | 9,413 |
| *1.5.2 - Component 2 (Utilities Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 17,450 | 14,708 | 13,606 | 13,216 | 14,064 |
| Total component 2 expenses | 17,450 | 14,708 | 13,606 | 13,216 | 14,064 |
| **Total Program expenses** | **25,359** | **23,115** | **22,266** | **22,190** | **23,477** |

| **Program 1.6 - Income Support for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.6.1 - Component 1 (Age Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 50,077,908 | 53,536,388 | 51,486,925 | 53,267,906 | 55,197,074 |
| Total component 1 expenses | 50,077,908 | 53,536,388 | 51,486,925 | 53,267,906 | 55,197,074 |
| *1.6.2 - Component 2 (Widow B Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* (a) | 4,031 | – | – | – | – |
| Total component 2 expenses | 4,031 | – | – | – | – |
| *1.6.3 - Component 3 (Wife Pension (Age))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* (a) | 51,973 | – | – | – | – |
| Total component 3 expenses | 51,973 | – | – | – | – |
| **Total Program expenses** | **50,133,912** | **53,536,388** | **51,486,925** | **53,267,906** | **55,197,074** |

1. This payment ceased from 20 March 2020. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms*.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.7 - Allowances and Concessions for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.7.1 - Component 1 (Energy Supplement for Commonwealth Seniors Health Card holders)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 378,734 | 569,969 | 79,075 | 74,438 | 70,075 |
| Total component 1 expenses | 378,734 | 569,969 | 79,075 | 74,438 | 70,075 |
| **Total Program expenses** | **378,734** | **569,969** | **79,075** | **74,438** | **70,075** |

| **Program 1.8 - Income Support for People with Disability** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.8.1 - Component 1 (Disability Support Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 17,739,316 | 18,481,238 | 17,325,866 | 17,347,577 | 17,975,036 |
| Total component 1 expenses | 17,739,316 | 18,481,238 | 17,325,866 | 17,347,577 | 17,975,036 |
| *1.8.2 - Component 2 (Mobility Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 41,735 | 44,289 | 39,741 | 36,077 | 32,026 |
| Total component 2 expenses | 41,735 | 44,289 | 39,741 | 36,077 | 32,026 |
| **Total Program expenses** | **17,781,051** | **18,525,527** | **17,365,607** | **17,383,654** | **18,007,062** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.9 - Income Support for Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.9.1 - Component 1 (Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child))* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,406 | 2,800 | 2,800 | 2,800 | 2,800 |
| Total component 1 expenses | 1,406 | 2,800 | 2,800 | 2,800 | 2,800 |
| *1.9.2 - Component 2 (Carer Allowance (Adult))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 1,783,407 | 1,920,796 | 1,761,519 | 1,818,510 | 1,898,985 |
| Total component 2 expenses | 1,783,407 | 1,920,796 | 1,761,519 | 1,818,510 | 1,898,985 |
| *1.9.3 - Component 3 (Carer Allowance (Child))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 631,127 | 667,312 | 689,425 | 720,040 | 761,140 |
| Total component 3 expenses | 631,127 | 667,312 | 689,425 | 720,040 | 761,140 |
| *1.9.4 - Component 4 (Carer Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 6,144,296 | 6,718,861 | 6,528,410 | 6,803,293 | 7,153,140 |
| Total component 4 expenses | 6,144,296 | 6,718,861 | 6,528,410 | 6,803,293 | 7,153,140 |
| *1.9.5 - Component 5 (Carer Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 587,333 | 609,626 | 620,431 | 633,695 | 647,860 |
| Total component 5 expenses | 587,333 | 609,626 | 620,431 | 633,695 | 647,860 |
| *1.9.6 - Component 6 (Child Disability Assistance Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 181,814 | 191,259 | 196,004 | 201,602 | 207,945 |
| Total component 6 expenses | 181,814 | 191,259 | 196,004 | 201,602 | 207,945 |
| *1.9.7 - Component 7 (Wife Pension (Disability Support Pension))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* (a) | 47,839 | – | – | – | – |
| Total component 7 expenses | 47,839 | – | – | – | – |
| **Total Program expenses** | **9,377,222** | **10,110,654** | **9,798,589** | **10,179,940** | **10,671,870** |

1. This payment ceased from 20 March 2020. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms.*

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.10 - Working Age Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.1 - Component 1 (Compensation and Debt Relief)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 198 | 198 | 198 | 198 |
| Total component 1 expenses | – | 198 | 198 | 198 | 198 |
| *1.10.2 - Component 2 (Investment Approach to Welfare - Evaluation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 32,267 | 21,003 | 200 | 200 | 200 |
| Total component 2 expenses | 32,267 | 21,003 | 200 | 200 | 200 |
| *1.10.3 - Component 3 (Newstart Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* (a) | 8,507,377 | – | – | – | – |
| Total component 3 expenses | 8,507,377 | – | – | – | – |
| *1.10.4 - Component 4 (Parenting Payment Partnered)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 1,113,983 | 1,549,596 | 821,486 | 787,688 | 808,921 |
| Total component 4 expenses | 1,113,983 | 1,549,596 | 821,486 | 787,688 | 808,921 |
| *1.10.5 - Component 5 (Parenting Payment Single)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 5,183,559 | 6,048,474 | 4,405,707 | 4,437,584 | 4,500,933 |
| Total component 5 expenses | 5,183,559 | 6,048,474 | 4,405,707 | 4,437,584 | 4,500,933 |
| *1.10.6 - Component 6 (Pensioner Education Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 37,430 | 25,826 | 20,046 | 19,678 | 20,273 |
| Total component 6 expenses | 37,430 | 25,826 | 20,046 | 19,678 | 20,273 |
| *1.10.7 - Component 7 (Sickness Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* (b) | 93,518 | 33,906 | – | – | – |
| Total component 7 expenses | 93,518 | 33,906 | – | – | – |
| *1.10.8 - Component 8 (Widow Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 138,408 | 81,056 | 8,019 | – | – |
| Total component 8 expenses | 138,408 | 81,056 | 8,019 | – | – |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.10 - Working Age Payments (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.9 - Component 9 (Youth Allowance (Other))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 1,726,716 | 2,997,051 | 1,475,109 | 1,209,398 | 1,107,873 |
| Total component 9 expenses | 1,726,716 | 2,997,051 | 1,475,109 | 1,209,398 | 1,107,873 |
| *1.10.10 - Component 10 (Partner Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 14,579 | 8,674 | 188 | – | – |
| Total component 10 expenses | 14,579 | 8,674 | 188 | – | – |
| *1.10.11 - Component 11 (JobSeeker Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 10,020,710 | 33,196,926 | 15,793,915 | 12,897,106 | 11,940,979 |
| Total component 11 expenses | 10,020,710 | 33,196,926 | 15,793,915 | 12,897,106 | 11,940,979 |
| *1.10.12 - Component 12 (Social Impact Investment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 3,746 | 7,974 | 5,858 | 5,600 | 2,629 |
| Total component 12 expenses | 3,746 | 7,974 | 5,858 | 5,600 | 2,629 |
| *1.10.13 - Component 13 (Drug Testing Trial - Treatment Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | – | 4,489 | 1,122 | – | – |
| Total component 13 expenses | – | 4,489 | 1,122 | – | – |
| **Total Program expenses** | **26,872,293** | **43,975,173** | **22,531,848** | **19,357,452** | **18,382,006** |

Newstart Allowance ceased from 20 March 2020 when the new JobSeeker Payment was introduced. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms*.

Sickness Allowance closed to new entrants from 20 March 2020 when the new JobSeeker Payment was introduced, and ceased on 20 September 2020. This change is a result of the 2017-18 Budget measure: *Working Age Payments Reforms*.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.11 - Student Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.11.1 - Component 1 (ABSTUDY - Secondary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 178,631 | 153,153 | 151,049 | 154,734 | 152,932 |
| Total component 1 expenses | 178,631 | 153,153 | 151,049 | 154,734 | 152,932 |
| *1.11.2 - Component 2 (ABSTUDY - Tertiary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 143,830 | 171,832 | 110,697 | 112,814 | 113,584 |
| Total component 2 expenses | 143,830 | 171,832 | 110,697 | 112,814 | 113,584 |
| *1.11.3 - Component 3 (Austudy)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 609,149 | 728,167 | 434,282 | 438,151 | 449,945 |
| Total component 3 expenses | 609,149 | 728,167 | 434,282 | 438,151 | 449,945 |
| *1.11.4 - Component 4 (Youth Allowance (student))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | 2,685,767 | 3,272,398 | 2,039,329 | 1,831,737 | 1,765,081 |
| Total component 4 expenses | 2,685,767 | 3,272,398 | 2,039,329 | 1,831,737 | 1,765,081 |
| *1.11.5 - Component 5 (Student Start-up Loan - ABSTUDY)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | 2,129 | 2,246 | 2,370 | 2,505 |
| Total component 5 expenses | – | 2,129 | 2,246 | 2,370 | 2,505 |
| *1.11.6 - Component 6 (Student Start-up Loan)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | – | 106,824 | 112,805 | 119,021 | 125,226 |
| Total component 6 expenses | – | 106,824 | 112,805 | 119,021 | 125,226 |
| **Total Program expenses** | **3,617,377** | **4,434,503** | **2,850,408** | **2,658,827** | **2,609,273** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.12 - Program Support for Outcome 1** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.12.1 - Component 1 (Departmental DSS - Outcome 1)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 114,205 | 97,875 | 92,421 | 86,905 | 85,448 |
| s74 External Revenue (a) | 1,554 | 6,702 | 5,868 | 5,868 | 5,868 |
| Expenses not requiring  appropriation in the  Budget year (b) | 9,730 | 2,261 | 2,052 | 1,789 | 1,749 |
| Total component 1 expenses | 125,489 | 106,838 | 100,341 | 94,562 | 93,065 |
| **Total Program expenses** | **125,489** | **106,838** | **100,341** | **94,562** | **93,065** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.3: Performance criteria for Outcome 1

Table 2.1.3 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2020-21 Budget.

| **Outcome 1 –** Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | | |
| --- | --- | --- |
| **Program 1.1 –** **Family Tax Benefit** – To make payments to assist low and medium income families with the direct and indirect costs of raising dependent children. | | |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of the family assistance law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which families with lower incomes are supported with the costs of raising children through Family Tax Benefit. | Payment targeted to low income families (67 per cent of support received by families under the Family Tax Benefit lower income free area). |
| Extent to which separated parents in the child support system are supporting their children. | At least 85 per cent of Family Tax Benefit children of separated parents meet the maintenance action test requirements. |
| Outputs:   * Administered outlays * Number of recipients * Number of children * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.1: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.2 –** **Child Payments** – To make payments to families in certain circumstances to assist with the costs of children. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Single Income Family Supplement is paid through Services Australia to eligible families under the provisions of the family assistance law.  Stillborn Baby Payment is made through Services Australia to eligible claimants under the provisions of the family assistance law.  Double Orphan Pension is paid through Services Australia to eligible claimants under the provisions of social security law.  Assistance for Isolated Children is paid through Services Australia to eligible families. The appropriation for payments is in the *Student Assistance Act 1973.* | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Proportion of stillbirths for which the Stillborn Baby Payment of Parental Leave Pay is paid. | 100 per cent of eligible families receive assistance through Stillborn Baby Payment or Parental Leave Pay. |
| Outputs:   * Administered outlays * Number of recipients * Number of children | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.2: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.3 – Income Support for Vulnerable People** – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which payments are made to recipients who are unable to fully support themselves or access another payment. | The average duration of recipients on Special Benefit remains below 130 weeks. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.3: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.4 –** **Income Support for People in Special Circumstances** – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. To make payments to Australians in circumstances beyond their control to support them in overcoming those circumstances and maintaining their financial wellbeing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments under Special Circumstances are made to eligible claimants under the provisions of social security law and the PGPA Act.  Bereavement Allowance payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Agreements are in place (where relevant) with providers to ensure Payments under Special Circumstances are made in accordance with relevant legislation, policy, guidelines and contractual arrangements. | 100 per cent of payments are made in accordance with the individual agreements. |
| Outputs:   * Administered outlays * Number of recipients | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.4: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.5 –** **Supplementary Payments and Support for Income Support Recipients** – To make payments and subsidise services to certain income support recipients and low income households to assist them financially and to help them continue to participate economically and socially. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Essential Medical Equipment Payment and Utilities Allowance are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which payments are made to, or with respect to, people unable to fully support themselves. | Changes in Utilities Allowance recipient numbers align with movements in the total number of people receiving Partner Allowance, Widow Allowance and Disability Support Pension (who are younger than 21 with no dependent children). |
| Outputs:   * Administered outlays * Number of recipients | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.5: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.6 –** **Income Support for Seniors** – To make payments to senior Australians to assist them financially in a manner that encourages them to productively manage resources and life transitions. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which people over the Age Pension qualification age are supported in their retirement through the Age Pension or other income support. | 75 per cent or below of people of age pension age are supported by the Age Pension or other income support. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.6: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.7 –** **Allowances and Concessions for Seniors** – To make payments and provide services to senior Australians to assist with household expenses, enabling them to maintain their standard of living. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | To provide financial support to eligible senior Australians to assist with their household expenses. | 100 per cent of eligible Commonwealth Health Card holders receive the Energy Supplement each year. |
| Outputs:   * Administered outlays * Number of recipients | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.7: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.8** **– Income Support for People with Disability** – To make payments to eligible people with disability who are unable to support themselves to achieve financial independence. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which people of working age with a profound or severe disability are paid Disability Support Pension. | 90 per cent of people with a profound or severe disability of working age are supported by the Disability Support Pension. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.8: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.9** **–** **Income Support for Carers** – To make payments and allowances to financially assist eligible carers of people with disability or a severe medical condition. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law.  Ex-gratia payments to unsuccessful applicants of Carer Payment (Child) (Carer Adjustment Payment) are paid under the provisions of the PGPA Act. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which payments are made to, or with respect to, carers unable to fully support themselves. | 70 per cent of primary carers in Australia are supported by Carer Payment and Carer Allowance. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.9: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.10 –** **Working Age Payments** – To assist people who are temporarily unable to support themselves through work or have a limited capacity to work due to disability or caring responsibilities for young children. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments are made through Services Australia to eligible claimants under the provisions of social security law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which payments are made to, or with respect to, people unable to fully support themselves. | Changes in recipient numbers align with movements in the unemployment rate. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.10: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.11 – Student Payments** – To achieve growth in skills, qualifications and productivity through providing income support and other financial assistance to students to assist them to undertake further education and training. To increase access and participation by Indigenous Australian students in school education, vocational education and training and higher education and accelerate their educational outcomes. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Payments and other financial assistance are made through Services Australia to eligible claimants under the provisions of social security and student assistance law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which payment recipients have improved financial self-reliance. | The proportion of Austudy, Youth Allowance and ABSTUDY recipients who are not receiving income support 3/6/12 months after exiting student payments align with movements in the unemployment rate. |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.11: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Program 1.12** **– Program Support for Outcome 1** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Cross-Outcome departmental expenditure. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome for all DSS’ Outcomes. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Program 1.12: Nil.** | | |

Table 2.1.3: Performance criteria for Outcome 1 (continued)

| **Cross-Program – Rent Assistance** – To make payments to low and moderate income Australians receiving income support or Family Tax Benefit Part A to assist with the costs of renting private and community housing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Rent Assistance payments are made through Services Australia to eligible claimants under the provisions of the social security law and family assistance law. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which income support or family payment recipients are assisted with the costs of renting private and community housing. | Of the individuals and families renting and receiving Rent Assistance, the proportion experiencing rental stress after receipt of Rent Assistance is at least 25 percentage points lower than it would be without Rent Assistance. |
| Output:   * Number of Commonwealth Rent Assistance income units | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purposes** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | |
| **Material changes to Cross-Program – Rent Assistance: Nil.** | | |

**2.2 Budgeted expenses and performance for Outcome 2**

| **Outcome 2: Families and Communities**  **Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.** |
| --- |

Linked programs

|  |
| --- |
| **Attorney-General’s Department** |
| **Programs**   * Program 1.1 – Attorney-General’s Department Operating Expenses – Civil Justice and Legal Services * Program 1.4 – Justice Services * Program 1.5 – Family Relationships |
| **Contribution to Outcome 2 made by linked programs**  The Attorney-General’s Department has policy responsibility for Commonwealth legal assistance and for family matters, including Family Law Services and Family Violence and Elder Abuse measures. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome. |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 2 made by linked program**  The administrative aspects of Income Management and Cashless Debit Card and payments under the Paid Parental Leave Scheme and the Transition to Independent Living Allowance that fall under this Outcome are delivered by Services Australia through the above linked program. |

Linked programs (continued)

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.2 – Indigenous Advancement – Children and Schooling * Program 1.3 – Indigenous Advancement – Safety and Wellbeing * Program 1.5 – Indigenous Advancement – Remote Australia Strategies |
| **Contribution to Outcome 2 made by linked programs**  These linked programs support Government efforts to ensure: Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 2 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for the Social and Community Services Sector and other agreements. |

Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.2.1: Budgeted expenses for Outcome 2**

| **Outcome 2: Families and Communities** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.1 - Families and Communities** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 692,330 | 855,420 | 655,725 | 604,484 | 613,765 |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | (640) | 8 | 8 | – | – |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* (a) | 255,917 | nfp | nfp | nfp | nfp |
| Special Accounts |  |  |  |  |  |
| Other Services - Services for Other Entities and Trust Moneys | 5,689 | 15,274 | 3,400 | – | – |
| **Administered Total** | **953,296** | **870,702** | **659,133** | **604,484** | **613,765** |
| **Total expenses for Program 2.1** | **953,296** | **870,702** | **659,133** | **604,484** | **613,765** |
| **Program 2.2 - Paid Parental Leave** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,399,563 | 2,277,082 | 2,282,322 | 2,409,538 | 2,527,094 |
| **Administered Total** | **2,399,563** | **2,277,082** | **2,282,322** | **2,409,538** | **2,527,094** |
| **Total expenses for Program 2.2** | **2,399,563** | **2,277,082** | **2,282,322** | **2,409,538** | **2,527,094** |
| **Program 2.3 - Social and Community Services** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special Accounts |  |  |  |  |  |
| Social and Community Services Pay Equity Special Account | 411,920 | 547,108 | – | – | – |
| **Administered Total** | **411,920** | **547,108** | **–** | **–** | **–** |
| **Total expenses for Program 2.3** | **411,920** | **547,108** | **–** | **–** | **–** |

Table 2.2.1: Budgeted expenses for Outcome 2 (continued)

| **Outcome 2: Families and Communities** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.4 - Program Support for Outcome 2** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 170,935 | 178,271 | 155,818 | 146,851 | 144,956 |
| s74 External Revenue (b) | 46,099 | 13,092 | 13,215 | 13,215 | 13,215 |
| Expenses not requiring  appropriation in the  Budget year (c) | 18,243 | 3,748 | 3,386 | 2,959 | 2,891 |
| **Departmental Total** | **235,277** | **195,111** | **172,419** | **163,025** | **161,062** |
| **Outcome 2 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 692,330 | 855,420 | 655,725 | 604,484 | 613,765 |
| Special appropriations | 2,654,840 | 2,277,090 | 2,282,330 | 2,409,538 | 2,527,094 |
| Special accounts | 417,609 | 562,382 | 3,400 | – | – |
| **Administered Total** | **3,764,779** | **3,694,892** | **2,941,455** | **3,014,022** | **3,140,859** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 170,935 | 178,271 | 155,818 | 146,851 | 144,956 |
| s74 External Revenue (b) | 46,099 | 13,092 | 13,215 | 13,215 | 13,215 |
| Expenses not requiring  appropriation in the  Budget year (c) | 18,243 | 3,748 | 3,386 | 2,959 | 2,891 |
| **Departmental Total** | **235,277** | **195,111** | **172,419** | **163,025** | **161,062** |
| **Total expenses for Outcome 2** | **4,000,056** | **3,890,003** | **3,113,874** | **3,177,047** | **3,301,921** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. The payments relating to the National Redress Scheme for Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.
2. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
3. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.2: Program component expenses for Outcome 2

| **Program 2.1 - Families and Communities** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.1 - Component 1 (Civil Society)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 221 | 1,126 | 1,281 | 1,290 | 1,307 |
| Total component 1 expenses | 221 | 1,126 | 1,281 | 1,290 | 1,307 |
| *2.1.2 - Component 2 (Families and Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 290,986 | 295,724 | 320,435 | 319,720 | 325,095 |
| Total component 2 expenses | 290,986 | 295,724 | 320,435 | 319,720 | 325,095 |
| *2.1.3 - Component 3 (Families and Communities Services Improvement)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 2,728 | 2,667 | 2,877 | 2,880 | 2,895 |
| Total component 3 expenses | 2,728 | 2,667 | 2,877 | 2,880 | 2,895 |
| *2.1.4 - Component 4 (Financial Wellbeing and Capability)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 218,420 | 338,434 | 160,404 | 147,096 | 147,871 |
| Total component 4 expenses | 218,420 | 338,434 | 160,404 | 147,096 | 147,871 |
| *2.1.5 - Component 5 (National Initiatives)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 102,756 | 139,502 | 106,556 | 68,882 | 71,604 |
| Total component 5 expenses | 102,756 | 139,502 | 106,556 | 68,882 | 71,604 |
| *2.1.6 - Component 6 (Strong and Resilient Communities)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 57,454 | 58,380 | 44,056 | 44,438 | 44,705 |
| Total component 6 expenses | 57,454 | 58,380 | 44,056 | 44,438 | 44,705 |

Table 2.2.2: Program component expenses for Outcome 2 (continued)

| **Program 2.1 - Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.7 - Component 7 (Transition to Independent Living Allowance)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,836 | 3,512 | 3,512 | 3,512 | 3,512 |
| Total component 7 expenses | 1,836 | 3,512 | 3,512 | 3,512 | 3,512 |
| *2.1.8 - Component 8 (Income Management Balancing Appropriation)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security*  *(Administration) Act 1999* | (640) | 8 | 8 | – | – |
| Total component 8 expenses | (640) | 8 | 8 | – | – |
| *2.1.9 - Component 9 (Other Services - Services for Other Entities and Trust Moneys)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Other Services - Services for  Other Entities and Trust Moneys | 5,689 | 15,274 | 3,400 | – | – |
| Total component 9 expenses | 5,689 | 15,274 | 3,400 | – | – |
| *2.1.10 - Component 10 (National Redress Scheme for Institutional Child Sexual Abuse -*  *Redress payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* (a) | 253,567 | nfp | nfp | nfp | nfp |
| Total component 10 expenses | 253,567 | nfp | nfp | nfp | nfp |
| *2.1.11 - Component 11 (National Redress Scheme for Institutional Child Sexual Abuse - Psychological Support payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* (a) | 2,350 | nfp | nfp | nfp | nfp |
| Total component 11 expenses | 2,350 | nfp | nfp | nfp | nfp |
| *2.1.12 - Component 12 (Volunteer Management)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 5,539 | 6,075 | 6,604 | 6,666 | 6,776 |
| Total component 12 expenses | 5,539 | 6,075 | 6,604 | 6,666 | 6,776 |
| *2.1.13 - Component 13 (Volunteer Grants)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 12,390 | 10,000 | 10,000 | 10,000 | 10,000 |
| Total component 13 expenses | 12,390 | 10,000 | 10,000 | 10,000 | 10,000 |
| **Total Program expenses** | **953,296** | **870,702** | **659,133** | **604,484** | **613,765** |

Table 2.2.2: Program component expenses for Outcome 2 (continued)

| **Program 2.2 - Paid Parental Leave** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.2.1 - Component 1 (Dad and Partner Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 129,681 | 146,088 | 144,643 | 146,840 | 150,050 |
| Total component 1 expenses | 129,681 | 146,088 | 144,643 | 146,840 | 150,050 |
| *2.2.2 - Component 2 (Parental Leave Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,269,882 | 2,130,994 | 2,137,679 | 2,262,698 | 2,377,044 |
| Total component 2 expenses | 2,269,882 | 2,130,994 | 2,137,679 | 2,262,698 | 2,377,044 |
| **Total Program expenses** | **2,399,563** | **2,277,082** | **2,282,322** | **2,409,538** | **2,527,094** |
|  |  |  |  |  |  |

| **Program 2.3 - Social and Community Services** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.3.1 - Component 1 (Social and Community Services Pay Equity Special Account)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Social and Community Services Pay Equity Special Account (b) | 411,920 | 547,108 | – | – | – |
| Total component 1 expenses | 411,920 | 547,108 | – | – | – |
| **Total Program expenses** | **411,920** | **547,108** | **–** | **–** | **–** |

Table 2.2.2: Program component expenses for Outcome 2 (continued)

| **Program 2.4 - Program Support for Outcome 2** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.4.1 - Component 1 (Departmental DSS - Outcome 2)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 170,935 | 178,271 | 155,818 | 146,851 | 144,956 |
| s74 external revenue (c) | 46,099 | 13,092 | 13,215 | 13,215 | 13,215 |
| Expenses not requiring  appropriation in the  Budget year (d) | 18,243 | 3,748 | 3,386 | 2,959 | 2,891 |
| Total component 1 expenses | 235,277 | 195,111 | 172,419 | 163,025 | 161,062 |
| **Total Program expenses** | **235,277** | **195,111** | **172,419** | **163,025** | **161,062** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

1. The payments relating to the National Redress Scheme for Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.

The funding for the Social and Community Services Pay Equity Special Account is directly appropriated through the *Social and Community Services Pay Equity Special Account Act 2012*. This Act ceases to have effect on 30 June 2021.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.3: Performance criteria for Outcome 2

Table 2.2.3 below details the performance criteria for each program associated with Outcome 2. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2020-21 Budget.

|  |  |  |
| --- | --- | --- |
| Outcome 2 – Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | | |
| **Program 2.1 –** **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting families, children, young people, volunteers and other individuals with special circumstances. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-­21 | Extent to which individuals have improved individual and family functioning. | At least 75 per cent of clients in reporting services have improved family functioning. |
| Extent to which Families and Communities Service Improvement organisations support and drive continuous improvement of member organisations. | At least 90 per cent of members are satisfied with support received from funded service providers. |
| Extent of contribution to a reduction in violence through successful implementation of theNational Plan to Reduce Violence against Women and their Children 2010-2022. | Successful implementation of departmental actions to contribute towards a reduction in women experiencing family, domestic and sexual violence and a reduction in attitudes supportive of violence. |
| Extent of contribution to creating and implementing a national children's strategy and related initiatives. | A new children's strategy is approved/adopted by Commonwealth, State and Territory First Ministers, by June 2021. |
| Extent to which individuals and families can navigate through financial crisis, build financial resilience and reduce vulnerability to financial shock. | * At least a 20 per cent reduction in the number of people with multiple requests for emergency relief. * At least 70 per cent of people report an improvement in their financial wellbeing following engagement with a funded service. |
| Extent to which volunteer grant recipients are satisfied with the program. | 80 per cent of surveyed grant recipients considered the grants assisted in meeting their objective. |
| Extent to which participants are satisfied with the support received through the Be Connected program to develop their digital skills, confidence and online safety. | At least 85 per cent of participants report satisfaction with the quality of the Be Connected program supports. |

Table 2.2.3: Performance criteria for Outcome 2 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 2.1 –** **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning. | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-­21 | Extent to which participants (seniors connected) are satisfied with the support received through Friend Line to help address loneliness and social isolation. | At least 80 per cent of participants report satisfaction with the quality of Friend Line support. |
| Extent to which the Cashless Debit Card supports a reduction in social harm in communities. | * Evaluation results show improvements in social outcomes. |
| Extent to which participants are using their Cashless Debit Card to direct income support payments to essential goods and services, including to support the wellbeing of the participant. | 95 per cent of Cashless Debit Card participants have activated their card and are using their card to purchase non-restricted items. |
| Timely finalisation of the National Redress Scheme applications and offers made to survivors. | * At least 80 per cent of applications that name institutions that participate in the National Redress Scheme have a decision communicated to the applicant within six months of being received by the National Redress Scheme. * In the prior six month period at least 80 per cent of applications lodged in that period that name institutions that participate in the National Redress Scheme have a decision communicated to the applicant within six months of being received by the National Redress Scheme. |
| Maximise engagement of institutions with the National Redress Scheme. | Engagement of newly named institutions continues, and current participation is maintained, with institutions on board to cover 90 per cent of applications received. |

Table 2.2.3: Performance criteria for Outcome 2 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 2.1 –** **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning. | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Outputs:   * Administered outlays * Number of individuals assisted * Number of the National Redress Scheme recipients * Number of the National Redress Scheme applications received * Number of institutions that have joined the National Redress Scheme * Number of individuals engaged with Income Management and Cashless Debit Card * Number of organisations contracted or receiving grant funding to deliver services * Percentage of assisted individuals from priority groups | |
| 2021-22 and beyond | As per 2020-­21 | As per 2020-21 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | |
| **Material changes to Program 2.1: Nil.** | | |

Table 2.2.3: Performance criteria for Outcome 2 (continued)

| **Program 2.2 –** **Paid Parental Leave** – To provide financial support to parents to help them take time off work following the birth or adoption of a child. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system.  Dad and Partner Pay is paid by Services Australia directly to eligible fathers or partners in accordance with the *Paid Parental Leave Act 2010.*  Services Australia either funds employers to provide Parental Leave Pay to eligible employees, or provides Parental Leave Pay directly to eligible parents and other persons, according to the provisions of the *Paid Parental Leave Act 2010.* | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020­-21 | Extent to which parents take Parental Leave Pay. | 95 per cent of eligible Parental Leave Pay families access payment. |
| Extent to which parents take Dad and Partner Pay. | 95 per cent of eligible Dad and Partner Pay claimants access payment. |
| Outputs:   * Administered outlays * Number of individuals assisted | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | |
| **Material changes to Program 2.2: Nil.** | | |

Table 2.2.3: Performance criteria for Outcome 2 (continued)

| **Program 2.3 –** **Social and Community Services** – To set aside funding for the implementation period of Fair Work Australia’s Social, Community and Disability Services Industry Equal Remuneration Order. | | |
| --- | --- | --- |
| **Delivery** | Funds are issued to eligible service providers to meet the Australian Government’s share of the pay increases.  Funds are issued to other government agencies to meet the Australian Government’s share of the pay increases for their eligible service providers. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Funds appropriated to DSS for the Social and Community Services pay equity order are issued to meet the Australian Government’s share of the pay increases. | 100 per cent of eligible grant recipients will receive the Social and Community Services Pay Equity Special Account payments as required by legislation by 30 June 2021. |
| Output:   * Administered outlays | |
| 2021-22 and beyond (a) | Not applicable. | Not applicable. |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | |
| **Material changes to Program 2.3: Nil.** | | |

1. Program 2.3 – Social and Community Services ceases on 30 June 2021.

Table 2.2.3: Performance criteria for Outcome 2 (continued)

| **Program 2.4 –** **Program Support for Outcome 2** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Cross-Outcome departmental expenditure. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome for all DSS’ Outcomes. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | |
| **Material changes to Program 2.4: Nil.** | | |

**2.3 Budgeted expenses and performance for Outcome 3**

| Outcome 3: Disability and Carers  Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. |
| --- |

Linked programs

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Program**   * Program 4.1 – Employment Services |
| **Contribution to Outcome 3 made by linked program**  The Department of Education, Skills and Employment is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks. |
| **Department of Health** |
| **Programs**   * Program 2.1 – Mental Health * Program 6.1 – Access and Information * Program 6.2 – Aged Care Services * Program 6.3 – Aged Care Quality |
| **Contribution to Outcome 3 made by linked programs**  This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. In particular, the Department of Health manages programs that will have partial or full funding transition to the NDIS. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability and mental health. |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 3 made by linked program**  Various payments and concessions under this Outcome are delivered through this linked program administered by Services Australia. |

Linked programs (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.2 – Community inclusion and capacity development grants * Program 1.3 – Agency Costs |
| Contribution to Outcome 3 made by linked programs  These linked programs provide for the delivery of the NDIS. |
| **NDIS Quality and Safeguards Commission** |
| **Program**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| **Contribution to Outcome 3 made by linked program**  The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support. |
| **The Treasury** |
| **Programs**   * Program 1.7 – Assistance to the State for Disability Services * Program 1.9 – National Partnership Payments to the States |
| Contribution to Outcome 3 made by linked programs  The Treasury makes National Specific Purpose Payments to the states for disability services. It also makes National Partnership payments on behalf of DSS to the states on transition to the NDIS and other agreements. |

Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.3.1: Budgeted expenses for Outcome 3**

| **Outcome 3: Disability and Carers** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 3.1 - Disability Mental Health and Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,501,020 | 1,829,592 | 1,884,343 | 1,868,204 | 1,869,230 |
| Special Accounts |  |  |  |  |  |
| National Disability Research  Special Account 2016 | 713 | 202 | – | – | – |
| National Disability Research  Special Account 2020 | – | 781 | – | – | – |
| **Administered Total** | **1,501,733** | **1,830,575** | **1,884,343** | **1,868,204** | **1,869,230** |
| **Total expenses for Program 3.1** | **1,501,733** | **1,830,575** | **1,884,343** | **1,868,204** | **1,869,230** |
| **Program 3.2 - National Disability Insurance Scheme** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 7,100,732 | 11,120,406 | 12,962,531 | 12,658,283 | 12,373,899 |
| Payments to corporate entities | 1,413,257 | 1,208,878 | 1,232,613 | 1,366,504 | 1,251,220 |
| **Administered Total** | **8,513,989** | **12,329,284** | **14,195,144** | **14,024,787** | **13,625,119** |
| **Total expenses for Program 3.2** | **8,513,989** | **12,329,284** | **14,195,144** | **14,024,787** | **13,625,119** |
| **Program 3.3 - Program Support for Outcome 3** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 121,780 | 102,703 | 101,235 | 96,046 | 94,072 |
| s74 External Revenue (a) | 3,625 | 6,867 | 6,033 | 6,033 | 6,033 |
| Expenses not requiring  appropriation in the  Budget year (b) | 10,541 | 2,261 | 2,052 | 1,789 | 1,749 |
| **Departmental Total** | **135,946** | **111,831** | **109,320** | **103,868** | **101,854** |
| **Total expenses for Program 3.3** | **135,946** | **111,831** | **109,320** | **103,868** | **101,854** |

Table 2.3.1: Budgeted expenses for Outcome 3 (continued)

| **Outcome 3: Disability and Carers** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 8,601,752 | 12,949,998 | 14,846,874 | 14,526,487 | 14,243,129 |
| Payments to corporate entities | 1,413,257 | 1,208,878 | 1,232,613 | 1,366,504 | 1,251,220 |
| Special Accounts | 713 | 983 | – | – | – |
| **Administered Total** | **10,015,722** | **14,159,859** | **16,079,487** | **15,892,991** | **15,494,349** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 121,780 | 102,703 | 101,235 | 96,046 | 94,072 |
| s74 External Revenue (a) | 3,625 | 6,867 | 6,033 | 6,033 | 6,033 |
| Expenses not requiring  appropriation in the  Budget year (b) | 10,541 | 2,261 | 2,052 | 1,789 | 1,749 |
| **Departmental Total** | **135,946** | **111,831** | **109,320** | **103,868** | **101,854** |
| **Total expenses for Outcome 3** | **10,151,668** | **14,271,690** | **16,188,807** | **15,996,859** | **15,596,203** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.2: Program component expenses for Outcome 3

| **Program 3.1: Disability Mental Health and Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.1.1 - Component 1 (Community Mental Health)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 52,571 | 60,013 | 74,768 | 75,642 | 76,701 |
| Total component 1 expenses | 52,571 | 60,013 | 74,768 | 75,642 | 76,701 |
| *3.1.2 - Component 2 (Disability and Carer Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 181,647 | 232,663 | 237,009 | 208,451 | 233,131 |
| Total component 2 expenses | 181,647 | 232,663 | 237,009 | 208,451 | 233,131 |
| *3.1.3 - Component 3 (Disability Employment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 1,231,407 | 1,417,532 | 1,513,297 | 1,526,922 | 1,511,004 |
| Total component 3 expenses | 1,231,407 | 1,417,532 | 1,513,297 | 1,526,922 | 1,511,004 |
| *3.1.4 - Component 4 (Disability and Carer Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 35,395 | 119,384 | 59,269 | 57,189 | 48,394 |
| Total component 4 expenses | 35,395 | 119,384 | 59,269 | 57,189 | 48,394 |
| *3.1.5 - Component 5 (National Disability Research Special Account 2016)* | | | | | |
| Special Account Expenses: |  |  |  |  |  |
| National Disability Research  Special Account 2016 | 713 | 202 | – | – | – |
| Total component 5 expenses | 713 | 202 | – | – | – |
| *3.1.6 - Component 6 (National Disability Research Special Account 2020)* | | | | | |
| Special Account Expenses: |  |  |  |  |  |
| National Disability Research  Special Account 2020 | – | 781 | – | – | – |
| Total component 6 expenses | – | 781 | – | – | – |
| **Total Program expenses** | **1,501,733** | **1,830,575** | **1,884,343** | **1,868,204** | **1,869,230** |

Table 2.3.2: Program component expenses for Outcome 3 (continued)

| **Program 3.2: National Disability Insurance Scheme** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.2.1 - Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 190,147 | 56,737 | 43,238 | 45,810 | 23,124 |
| Total component 1 expenses | 190,147 | 56,737 | 43,238 | 45,810 | 23,124 |
| *3.2.2 - Component 2 (Sector Development Fund and Jobs and Market Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 21,314 | 42,963 | 28,863 | – | – |
| Total component 2 expenses | 21,314 | 42,963 | 28,863 | – | – |
| *3.2.3 - Component 3 (National Disability Insurance Scheme Participant Plans)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 6,754,758 | 10,887,871 | 12,756,119 | 12,476,526 | 12,212,778 |
| Total component 3 expenses | 6,754,758 | 10,887,871 | 12,756,119 | 12,476,526 | 12,212,778 |
| *3.2.4 - Component 4 (National Disability Insurance Scheme Information Linkages and Capacity Building)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 134,513 | 132,835 | 134,311 | 135,947 | 137,997 |
| Total component 4 expenses | 134,513 | 132,835 | 134,311 | 135,947 | 137,997 |
| *3.2.5 - Component 5 (Payments to Corporate Entity - NDIA agency costs)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Payments to corporate entities | 1,413,257 | 1,208,878 | 1,232,613 | 1,366,504 | 1,251,220 |
| Total component 5 expenses | 1,413,257 | 1,208,878 | 1,232,613 | 1,366,504 | 1,251,220 |
| **Total Program expenses** | **8,513,989** | **12,329,284** | **14,195,144** | **14,024,787** | **13,625,119** |

Table 2.3.2: Program component expenses for Outcome 3 (continued)

| **Program 3.3 - Program Support for Outcome 3** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.3.1 - Component 1 (Departmental DSS - Outcome 3)* | | | | | |
|  |  |  |  |  |  |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 121,780 | 102,703 | 101,235 | 96,046 | 94,072 |
| s74 External Revenue (a) | 3,625 | 6,867 | 6,033 | 6,033 | 6,033 |
| Expenses not requiring  appropriation in the  Budget year (b) | 10,541 | 2,261 | 2,052 | 1,789 | 1,749 |
| Total component 1 expenses | 135,946 | 111,831 | 109,320 | 103,868 | 101,854 |
| **Total Program expenses** | **135,946** | **111,831** | **109,320** | **103,868** | **101,854** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.3: Performance criteria for Outcome 3

Table 2.3.3 below details the performance criteria for each program associated with Outcome 3. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2020-21 Budget.

|  |  |  |
| --- | --- | --- |
| Outcome 3 – Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | | |
| **Program 3.1** – **Disability Mental Health and Carers** – To provide support and community-based initiatives for people with disability, mental illness and carers, so they can develop their capabilities and actively participate in community and economic life. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting support to people with disability, carers and people with, or at risk of, mental illness. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Extent to which people with a disability are supported to find and maintain employment through Disability Employment Services. | * At least 40 per cent of job placements sustained to 13 weeks. * At least 30 per cent of job placements sustained to 26 weeks. * At least 20 per cent of job placements sustained to 52 weeks. |
| Delivery by Disability Employment Services providers is in accordance with the specified requirements, including service level standards of the contracts and agreements between organisations and DSS. | At least 90 per cent of Disability Employment Services providers met service level standards of the contracts and agreements between organisations and DSS. |
| Extent to which carers access information, supports and services. | At least 10 per cent annual increase in people accessing Carer Gateway (website and 1800 number). |
| Number of people with disability provided with direct advocacy support through the National Disability Advocacy Program. | At least 75 per cent of people who accessed National Disability Advocacy Program reported improved choice and control to make their own decisions. |
| Number of people with disability provided with direct advocacy support through the NDIS Appeals program. | Number of individual NDIS Appeals clients is less than one per cent of active NDIS participants. |
| Extent of contribution to creating and implementing national disability policy and reform initiatives (Disability Strategy is a cross program activity, covering programs 3.1 and 3.2). | A new National Disability Strategy is finalised by the Commonwealth, State and Territory First Ministers by the end of 2021. |

Table 2.3.3: Performance criteria for Outcome 3 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 3.1** – **Disability Mental Health and Carers** – To provide support and community-based initiatives for people with disability, mental illness and carers, so they can develop their capabilities and actively participate in community and economic life. | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Outputs:   * Administered outlays * Number of carers assisted * Number of Disability Employment Services participants * Number of Disability Employment Services providers * Number of people with disability provided with direct advocacy support | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | |
| **Material changes to Program 3.1: Nil.** | | |

Table 2.3.3: Performance criteria for Outcome 3 (continued)

| **Program 3.2** – **National Disability Insurance Scheme (NDIS)** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes funding from existing Commonwealth programs that are transitioning into the NDIS in a phased approach and the Jobs and Market Fund. | | |
| --- | --- | --- |
| **Delivery** | Negotiate NDIS agreements, policy settings and financial arrangements with states and territories for the transition to full scheme.  Through a program of grants for disability sector improvement, assist people with disability, people with severe mental illness, carers and service providers, to transition to the NDIS. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Number of people supported through the NDIS. | * 500,000 NDIS participants by 30 June 2023. * Complete the transition of DSS Commonwealth program clients to the NDIS by 31 December 2020. |
| Market indicators signal that participants have improved opportunity to access services in the market. | * At least 75 per cent market utilisation rates by 30 June 2021. * At least 10 per cent improvement in NDIS market concentration in remote areas by 30 June 2021. |
| Extent to which outcomes for children with disability more closely align with outcomes for all children. | * At least 60 per cent of NDIS participants aged school age to 14 attend school in a mainstream class. * At least 70 per cent of NDIS participants with disability aged 18-24 have completed secondary school. |
| Extent to which NDIS participant outcomes are met. | * At least 80 per cent of NDIS participants report satisfaction with the scheme planning process. * At least 25 per cent of working age NDIS participants in paid employment. * At least 45 per cent of NDIS participants involved in community and social activities. * No people under 65 years entering residential aged care by the end of 2022 apart from in exceptional circumstances. |

Table 2.3.3: Performance criteria for Outcome 3 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 3.2 –** National Disability Insurance Scheme (NDIS) – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes funding from existing Commonwealth programs that are transitioning into the NDIS in a phased approach and the Jobs and Market Fund. | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 |  | * No people under 45 years living in residential aged care by the end of 2022 apart from in exceptional circumstances. * No people under 65 years living in residential aged care by the end of 2025 apart from in exceptional circumstances. |
| Outputs:   * Administered outlays (NDIS; NDIS Transition; NDIS Participant Plans; Information, Linkages and Capacity Building; Establishment of the NDIS Quality and Safeguards Commission; Boosting the Local Care Workforce; Payments to Corporate Entity – National Disability Insurance Agency costs) * Value and number of Jobs and Market Fund projects supporting the market, sector and workforce to transition to the NDIS | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | |
| **Material changes to Program 3.2:** **Nil.** | | |

Table 2.3.3: Performance criteria for Outcome 3 (continued)

| **Program 3.3** – **Program Support for Outcome 3** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Cross-Outcome departmental expenditure. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome for all DSS’ Outcomes. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | |
| **Material changes to Program 3.3: Nil.** | | |

**2.4 Budgeted expenses and performance for Outcome 4**

| Outcome 4: Housing  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |
| --- |

Linked programs

|  |
| --- |
| **The Treasury** |
| **Programs**   * Program 1.8 – Assistance to the States for Affordable Housing * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 4 made by linked programs**  On behalf of DSS, the Treasury makes payments to the states for the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office. |

Budgeted expenses for Outcome 4

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

Table 2.4.1: Budgeted expenses for Outcome 4

| **Outcome 4: Housing** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 4.1 - Housing and Homelessness** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 6,277 | 43,158 | 34,272 | 9,545 | 84 |
| **Administered Total** | **6,277** | **43,158** | **34,272** | **9,545** | **84** |
| **Total expenses for Program 4.1** | **6,277** | **43,158** | **34,272** | **9,545** | **84** |
| **Program 4.2 - Affordable Housing** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 114,864 | 113,366 | 100,756 | 81,572 | 59,386 |
| **Administered Total** | **114,864** | **113,366** | **100,756** | **81,572** | **59,386** |
| **Total expenses for Program 4.2** | **114,864** | **113,366** | **100,756** | **81,572** | **59,386** |
| **Program 4.3 - Program Support for Outcome 4** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 23,599 | 18,858 | 17,812 | 16,826 | 16,548 |
| s74 External Revenue (a) | 518 | 1,318 | 1,158 | 1,158 | 1,158 |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,029 | 435 | 395 | 346 | 337 |
| **Departmental Total** | **26,146** | **20,611** | **19,365** | **18,330** | **18,043** |
| **Total expenses for Program 4.3** | **26,146** | **20,611** | **19,365** | **18,330** | **18,043** |

Table 2.4.1: Budgeted expenses for Outcome 4 (continued)

| **Outcome 4: Housing** | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1   and Bill No. 3) | 121,141 | 156,524 | 135,028 | 91,117 | 59,470 |
| **Administered Total** | **121,141** | **156,524** | **135,028** | **91,117** | **59,470** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 23,599 | 18,858 | 17,812 | 16,826 | 16,548 |
| s74 External Revenue (a) | 518 | 1,318 | 1,158 | 1,158 | 1,158 |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,029 | 435 | 395 | 346 | 337 |
| **Departmental Total** | **26,146** | **20,611** | **19,365** | **18,330** | **18,043** |
| **Total expenses for Outcome 4** | **147,287** | **177,135** | **154,393** | **109,447** | **77,513** |
|  |  |  |  |  |  |
| **Movement of administered funds**  **between years** (c) | 2019­20 | 2020­21 | 2021­22 | 2022­23 | 2023­24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 4: |  |  |  |  |  |
| Program 4.1 - Housing and  Homelessness | – | (13,634) | 4,104 | 9,530 | – |
| **Total movement of**  **administered funds** | **–** | **(13,634)** | **4,104** | **9,530** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ are made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 2.4.2: Program component expenses for Outcome 4

| **Program 4.1 - Housing and Homelessness** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.1.1 - Component 1 (Housing and Homelessness Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 6,277 | 43,158 | 34,272 | 9,545 | 84 |
| Total component 1 expenses | 6,277 | 43,158 | 34,272 | 9,545 | 84 |
| **Total Program expenses** | **6,277** | **43,158** | **34,272** | **9,545** | **84** |

| **Program 4.2 - Affordable Housing** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.2.1 - Component 1 (National Rental Affordability Scheme)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1  and Bill No. 3) | 114,864 | 113,366 | 100,756 | 81,572 | 59,386 |
| Total component 1 expenses | 114,864 | 113,366 | 100,756 | 81,572 | 59,386 |
| **Total Program expenses** | **114,864** | **113,366** | **100,756** | **81,572** | **59,386** |

| **Program 4.3 - Program Support for Outcome 4** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses | $'000 | $'000 | $'000 |
| *4.3.1 - Component 1 (Departmental DSS - Outcome 4)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 23,599 | 18,858 | 17,812 | 16,826 | 16,548 |
| s74 External Revenue (a) | 518 | 1,318 | 1,158 | 1,158 | 1,158 |
| Expenses not requiring  appropriation in the  Budget year (b) | 2,029 | 435 | 395 | 346 | 337 |
| Total component 1 expenses | 26,146 | 20,611 | 19,365 | 18,330 | 18,043 |
| **Total Program expenses** | **26,146** | **20,611** | **19,365** | **18,330** | **18,043** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.4.3: Performance criteria for Outcome 4

Table 2.4.3 below details the performance criteria for each program associated with Outcome 4. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2020-21 Budget.

| Outcome 4 – Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. | | |
| --- | --- | --- |
| **Program 4.1 – Housing and Homelessness** – To provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects. | | |
| **Delivery** | Fund organisations to design and implement initiatives that improve the availability of affordable housing and prevent homelessness. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Standard of delivery by states and territories and organisations is in accordance with the terms and conditions of contracts and agreements with DSS. | 100 per cent of states and territories meet their requirements under the National Housing and Homelessness Agreement by:   * having a publicly available housing strategy. * having a publicly available homelessness strategy. * contributing to the ongoing collection and transparent reporting of agreed data. * providing annual statement of assurance reports outlining their housing and homelessness expenditure. |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. | |
| **Material changes to Program 4.1: Nil.** | | |

Table 2.4.3: Performance criteria for Outcome 4 (continued)

| **Program 4.2 – Affordable Housing** – To improve the supply of affordable rental housing to low and moderate income households. | | |
| --- | --- | --- |
| **Delivery** | Provide National Rental Affordability Scheme incentives in accordance with statutory criteria to approved participants. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants. | 90 per cent of statements of compliance are processed within 60 days. |
| Outputs:   * Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year. * Number of National Rental Affordability Scheme incentives issued for the relevant National Rental Affordability Scheme year (Cash payments and Refundable Tax Offsets). | |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. | |
| **Material changes to Program 4.2: Nil.** | | |

Table 2.4.3: Performance criteria for Outcome 4 (continued)

| **Program 4.3 – Program Support for Outcome 4** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2020-21 | Cross-Outcome Departmental expenditure. | Budget estimates are accurate (taking into account, to the extent possible, all government decisions and other circumstances that may have a material effect) and explanations are provided where variances are equivalent to or greater than two per cent between budgeted expenses and Final Budget Outcome for all DSS’ Outcomes. |
| Timeliness of advice and support provided to Portfolio Ministers and Assistant Ministers by DSS across the four outcomes. | At least 95 per cent of ministerial briefs and correspondence across the four outcomes are provided on time. |
| 2021-22 and beyond | As per 2020-21 | As per 2020-21 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. | |
| **Material changes to Program 4.3: Nil.** | | |

## **Section 3****: Special account flows and budgeted financial statements**

### 3.1 Special account flows

#### Estimates of special account flows

Special accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by DSS.

Table 3.1: Estimates of special account flows and balances

|  | Outcome | Opening | Receipts | Payments | Adjustments | Closing |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | balance |  |  |  | balance |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Other Services – Services for  Other Entities and Trust  Moneys (A) | 2.1 |  |  |  |  |  |
| **2020-21** |  | **5,152** | **10,434** | **(15,274)** | **–** | **312** |
| *2019-20* |  | *397* | *10,444* | *(5,689)* | *–* | *5,152* |
| Social and Community  Services Pay Equity  Special Account (A) | 2.3 |  |  |  |  |  |
| **2020-21** |  | **501,020** | **576,464** | **(547,108)** | **(530,376)** | **–** |
| *2019-20* |  | *400,407* | *511,150* | *(410,537)* | *–* | *501,020* |
| National Disability Research  Special Account 2016 (A) | 3.1 |  |  |  |  |  |
| **2020-21** |  | **983** | **–** | **(202)** | **(781)** | **–** |
| *2019-20* |  | *1,559* | *–* | *(576)* | *–* | *983* |
| National Disability Research  Special Account 2020 (A) | 3.1 |  |  |  |  |  |
| **2020-21** |  | **–** | **–** | **(781)** | **781** | **–** |
| *2019-20* |  | *–* | *–* | *–* | *–* | *–* |
|  |  |  |  |  |  |  |
| **Total special accounts 2020-21 Budget estimate** |  | **507,155** | **586,898** | **(563,365)** | **(530,376)** | **312** |
|  |  |  |  |  |  |  |
| *Total special accounts* |  |  |  |  |  |  |
| *2019-20 actual* |  | *402,363* | *521,594* | *(416,802)* | *–* | *507,155* |

(A) = Administered

### 3.2 Budgeted financial statements

#### 3.2.1 Analysis of budgeted financial statements

Budgeted statements of income and expenditure, assets and liabilities, and cash flows have been included for the financial years 2019-20 to 2023-24. These statements are prepared in accordance with the requirements of the Australian Government's financial budget and reporting framework.

Amounts in these statements are rounded to the nearest thousand dollars.

##### Departmental and Administered Items

Departmental revenues, expenses, assets and liabilities are those which are controlled by DSS. Departmental expenses include employee and supplier expenses and other administrative costs which are incurred by DSS in providing its goods and services.

Administered items are revenues, expenses, assets and liabilities which are managed by DSS on behalf of the Government, according to set government directions. Administered expenses include subsidies, grants, personal benefit payments and suppliers.

##### Commentary – Financial Statements

##### Departmental

###### Income and expenses

DSS is budgeting for a balanced operating result in 2020-21 before allowing for unfunded items. Under net cash funding arrangements, asset replacement is funded through capital appropriations.

Revenue from the government for 2020-21 is estimated at $385.0 million, lower than in 2019-20. Expenditure for 2020-21 is estimated to be $434.4 million (inclusive of $42.1 million of unfunded depreciation), lower than in 2019-20. These decreases are due to the transfer of the IT function to Services Australia through a Machinery of Government change.

###### Balance sheet

DSS’ budgeted net liability position for 2020-21 is expected to be $10.0 million, reflecting the accounting treatment of property leases under AASB 16 Leases.

##### Administered

###### Income and expenses

DSS will administer the collection of non-taxation revenue estimated at $470.9 million in 2020-21, higher than 2019-20 mainly due to recoveries of the National Redress Scheme for Institutional Child Sexual Abuse payments made on behalf of other governments and organisations.

DSS expenses administered on behalf of the Australian Government will total $169.2 billion in 2020-21, significantly higher than in 2019-20 due to the ongoing effects of the COVID-19 pandemic.

###### Balance sheet

Total assets administered on behalf of the Australian Government are expected to be $4.8 billion. The reduction when compared to 2019-20 is primarily due to a decrease in receivables.

Total liabilities administered on behalf of the Australian Government are expected to be $7.5 billion. The reduction when compared to 2019-20 is primarily due to a decrease in personal benefits payable.

**3.2.2 Budgeted financial statements**

Table 3.2: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 288,486 | 242,761 | 250,592 | 252,727 | 257,332 |
| Suppliers | 146,343 | 141,304 | 103,959 | 84,251 | 74,329 |
| Depreciation and amortisation | 73,225 | 42,114 | 38,958 | 35,139 | 34,982 |
| Other expenses | 6,317 | – | – | – | – |
| Other financing costs | 8,487 | 8,212 | 7,936 | 7,668 | 7,381 |
| **Total expenses** | **522,858** | **434,391** | **401,445** | **379,785** | **374,024** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering  of services | 49,598 | 25,273 | 25,018 | 25,018 | 25,018 |
| Rental income | 2,198 | 2,706 | 1,256 | 1,256 | 1,256 |
| Other revenue | 1,713 | 1,470 | 1,470 | 1,470 | 1,470 |
| **Total own-source revenue** | **53,509** | **29,449** | **27,744** | **27,744** | **27,744** |
| **Gains** |  |  |  |  |  |
| Other gains | 699 | – | – | – | – |
| **Total gains** | **699** | **–** | **–** | **–** | **–** |
| **Total own-source income** | **54,208** | **29,449** | **27,744** | **27,744** | **27,744** |
| **Net (cost of)/contribution by**  **services** | **(468,650)** | **(404,942)** | **(373,701)** | **(352,041)** | **(346,280)** |
| Revenue from Government | 411,945 | 384,996 | 357,718 | 341,315 | 335,711 |
| **Surplus/(deficit) attributable**  **to the Australian**  **Government** | **(56,705)** | **(19,946)** | **(15,983)** | **(10,726)** | **(10,569)** |
| **OTHER COMPREHENSIVE**  **INCOME** |  |  |  |  |  |
| Changes in asset revaluation  reserves | (8) | – | – | – | – |
| **Total other comprehensive**  **income** | **(8)** | **–** | **–** | **–** | **–** |
| **Total comprehensive**  **income/(loss)** | **(56,713)** | **(19,946)** | **(15,983)** | **(10,726)** | **(10,569)** |
| **Total comprehensive**  **income/(loss) attributable to**  **the Australian Government** | **(56,713)** | **(19,946)** | **(15,983)** | **(10,726)** | **(10,569)** |

Table 3.2: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive**  **income/(loss) excluding**  **depreciation/amortisation**  **expenses previously**  **funded through revenue**  **appropriations, depreciation**  **on ROU, principal**  **repayments on leased assets** | **(4,276)** | **–** | **–** | **–** | **–** |
| less depreciation/amortisation  expenses previously funded  through revenue  appropriations (a) | 38,931 | 7,235 | 6,415 | 5,413 | 5,256 |
| less depreciation/amortisation  expenses for ROU assets (b) | 34,294 | 34,879 | 32,543 | 29,726 | 29,726 |
| plus principal repayments on  leased assets (b) | 20,788 | 22,168 | 22,975 | 24,413 | 24,413 |
| **Total comprehensive**  **income/(loss) – as per**  **the statement of**  **comprehensive income** | **(56,713)** | **(19,946)** | **(15,983)** | **(10,726)** | **(10,569)** |

Prepared on Australian Accounting Standard basis.

1. From 2010­11, the Government introduced net cash appropriation arrangements where Appropriation Act (No.1) and Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Appropriation Act (No.1)and Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.6 Departmental Capital Budget Statement.
2. Applies to leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 5,334 | 5,334 | 5,334 | 5,334 | 5,334 |
| Trade and other receivables | 85,636 | 78,723 | 76,978 | 76,466 | 76,466 |
| ***Total financial assets*** | ***90,970*** | ***84,057*** | ***82,312*** | ***81,800*** | ***81,800*** |
| **Non-financial assets** |  |  |  |  |  |
| Leasehold improvements | 581,359 | 544,198 | 538,004 | 504,392 | 470,642 |
| Property, plant and equipment | 1,485 | 3,313 | 5,368 | 7,819 | 10,206 |
| Intangibles | 62 | – | – | – | – |
| Prepayments | 1,042 | 1,042 | 1,042 | 1,042 | 1,042 |
| ***Total non-financial assets*** | ***583,948*** | ***548,553*** | ***544,414*** | ***513,253*** | ***481,890*** |
| **Total assets** | **674,918** | **632,610** | **626,726** | **595,053** | **563,690** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 20,406 | 15,754 | 14,392 | 14,164 | 14,164 |
| Other payables | 7,255 | 7,255 | 7,255 | 7,255 | 7,255 |
| ***Total payables*** | ***27,661*** | ***23,009*** | ***21,647*** | ***21,419*** | ***21,419*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 548,847 | 527,682 | 533,659 | 507,434 | 483,021 |
| ***Total interest bearing Liabilities*** | ***548,847*** | ***527,682*** | ***533,659*** | ***507,434*** | ***483,021*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 91,691 | 91,608 | 93,345 | 95,182 | 95,182 |
| Other provisions | 273 | 273 | 273 | 273 | 273 |
| ***Total provisions*** | ***91,964*** | ***91,881*** | ***93,618*** | ***95,455*** | ***95,455*** |
| **Total liabilities** | **668,472** | **642,572** | **648,924** | **624,308** | **599,895** |
| **Net assets** | **6,446** | **(9,962)** | **(22,198)** | **(29,255)** | **(36,205)** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 331,165 | 334,703 | 338,450 | 342,119 | 345,738 |
| Reserves | 75,605 | 75,605 | 75,605 | 75,605 | 75,605 |
| Retained surpluses/  (accumulated deficit) | (400,324) | (420,270) | (436,253) | (446,979) | (457,548) |
| ***Total parent entity interest*** | ***6,446*** | ***(9,962)*** | ***(22,198)*** | ***(29,255)*** | ***(36,205)*** |
| **Total Equity** | **6,446** | **(9,962)** | **(22,198)** | **(29,255)** | **(36,205)** |

Prepared on Australian Accounting Standard basis.

\* Equity is the residual interest in assets after deduction of liabilities.

Table 3.4: Departmental statement of changes in equity – summary of movement (2020-21 Budget Year)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $’000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2020** |  |  |  |  |
| Balance carried forward from  previous period | (400,324) | 75,605 | 331,165 | 6,446 |
| ***Adjusted opening balance*** | ***(400,324)*** | ***75,605*** | ***331,165*** | ***6,446*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (19,946) | – | – | (19,946) |
| ***Total comprehensive income*** | ***(19,946)*** | ***–*** | ***–*** | ***(19,946)*** |
| of which: |  |  |  |  |
| Attributable to the Australian  Government | (19,946) | – | – | (19,946) |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Equity Injection – Appropriation | – | – | – | – |
| Departmental Capital Budget (DCB) | – | – | 3,538 | 3,538 |
| ***Subtotal transactions with owners*** | ***–*** | ***–*** | ***3,538*** | ***3,538*** |
| **Estimated closing balance as at**  **30 June 2021** | **(420,270)** | **75,605** | **334,703** | **(9,962)** |
| **Closing balance attributable to**  **the Australian Government** | **(420,270)** | **75,605** | **334,703** | **(9,962)** |

Prepared on Australian Accounting Standard basis.

Table 3.5: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 469,833 | 392,560 | 359,525 | 341,756 | 335,479 |
| Goods and services | 54,527 | 27,979 | 26,274 | 26,274 | 26,274 |
| GST received | 18,136 | 15,051 | 10,830 | 8,553 | 7,314 |
| Other | 11,976 | – | – | – | – |
| ***Total cash received*** | ***554,472*** | ***435,590*** | ***396,629*** | ***376,583*** | ***369,067*** |
| **Cash used** |  |  |  |  |  |
| Employees | 292,953 | 242,844 | 248,855 | 250,890 | 257,332 |
| Suppliers | 147,444 | 146,664 | 106,033 | 85,059 | 72,627 |
| GST payments to suppliers | 16,168 | 15,051 | 10,830 | 8,553 | 7,314 |
| Cash to the OPA | 70,578 | 651 | – | – | – |
| Lease liability – interest  payments | 8,484 | 8,212 | 7,936 | 7,668 | 7,381 |
| Other | 152 | – | – | – | – |
| ***Total cash used*** | ***535,779*** | ***413,422*** | ***373,654*** | ***352,170*** | ***344,654*** |
| **Net cash from/(used by)**  **operating activities** | **18,693** | **22,168** | **22,975** | **24,413** | **24,413** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of  property, plant  and equipment | 3 | – | – | – | – |
| ***Total cash received*** | ***3*** | ***–*** | ***–*** | ***–*** | ***–*** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant,  equipment and intangibles | 12,357 | 3,538 | 3,747 | 3,669 | 3,619 |
| ***Total cash used*** | ***12,357*** | ***3,538*** | ***3,747*** | ***3,669*** | ***3,619*** |
| **Net cash from/(used by)**  **investing activities** | **(12,354)** | **(3,538)** | **(3,747)** | **(3,669)** | **(3,619)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations – contributed  equity | 10,470 | 3,538 | 3,747 | 3,669 | 3,619 |
| ***Total cash received*** | ***10,470*** | ***3,538*** | ***3,747*** | ***3,669*** | ***3,619*** |
| ***Cash used*** |  |  |  |  |  |
| Principal payments of  lease liability | 20,788 | 22,168 | 22,975 | 24,413 | 24,413 |
| ***Total cash used*** | ***20,788*** | ***22,168*** | ***22,975*** | ***24,413*** | ***24,413*** |
| **Net cash from/(used by)**  **financing activities** | **(10,318)** | **(18,630)** | **(19,228)** | **(20,744)** | **(20,794)** |
| **Net increase/(decrease) in**  **cash held** | **(3,979)** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents  at the beginning of the  reporting period | 9,313 | 5,334 | 5,334 | 5,334 | 5,334 |
| **Cash and cash equivalents**  **at the end of the**  **reporting period** | **5,334** | **5,334** | **5,334** | **5,334** | **5,334** |

Prepared on Australian Accounting Standard basis.

Table 3.6: Departmental capital budget statement (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Act No. 1 (DCB) | 2,664 | 3,538 | 3,747 | 3,669 | 3,619 |
| Equity Injections – Act No. 2 | 5,764 | – | – | – | – |
| **Total new capital appropriations** | **8,428** | **3,538** | **3,747** | **3,669** | **3,619** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *8,428* | *3,538* | *3,747* | *3,669* | *3,619* |
| ***Total Items*** | ***8,428*** | ***3,538*** | ***3,747*** | ***3,669*** | ***3,619*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations (a) | 7,304 | – | – | – | – |
| Funded by capital appropriations –  DCB (b) | 3,653 | 3,538 | 3,747 | 3,669 | 3,619 |
| Funded internally from departmental  resources | 1,400 | – | – | – | – |
| **TOTAL** | **12,357** | **3,538** | **3,747** | **3,669** | **3,619** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 12,357 | 3,538 | 3,747 | 3,669 | 3,619 |
| **Total cash used to acquire assets** | **12,357** | **3,538** | **3,747** | **3,669** | **3,619** |

Prepared on Australian Accounting Standard basis.

1. Includes current and prior Appropriation Bill (No. 4) and prior Appropriation Act No. 2/4/6 appropriations.
2. Does not include annual finance lease costs. Includes purchases from current and previous years' DCB.

Table 3.7: Statement of asset movements (2020-21 Budget Year)

|  | Buildings | Other | Computer | Other | Total |
| --- | --- | --- | --- | --- | --- |
|  |  | property, | software |  |  |
|  |  | plant and | and |  |  |
|  |  | equipment | intangibles |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2020** |  |  |  |  |  |
| Gross book value | 52,341 | 1,305 | 889 | 1,042 | 55,577 |
| Gross book value - ROU asset | 568,290 | 498 | – | – | 568,788 |
| Accumulated depreciation/  amortisation and impairment | (7,068) | (125) | (827) | – | (8,020) |
| Accumulated depreciation/  amortisation and impairment –  ROU assets | (32,204) | (193) | – | – | (32,397) |
| **Opening net book balance** | **581,359** | **1,485** | **62** | **1,042** | **583,948** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on new**  **or replacement assets** |  |  |  |  |  |
| By purchase – appropriation  ordinary annual services (a) | 1,618 | 1,920 | – | – | 3,538 |
| By purchase – appropriation  ordinary annual services –  ROU assets | 2,875 | 306 | – | – | 3,181 |
| **Total additions** | **4,493** | **2,226** | **–** | **–** | **6,719** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation  expense | (6,985) | (188) | (62) | – | (7,235) |
| Depreciation/amortisation  on ROU assets | (34,669) | (210) | – | – | (34,879) |
| **Total other movements** | **(41,654)** | **(398)** | **(62)** | **–** | **(42,114)** |
| **As at 30 June 2021** |  |  |  |  |  |
| Gross book value | 53,959 | 3,225 | 889 | 1,042 | 59,115 |
| Gross book value - ROU assets | 571,165 | 804 | – | – | 571,969 |
| Accumulated depreciation/  amortisation and impairment | (14,053) | (313) | – | – | (14,366) |
| Accumulated depreciation/  amortisation and impairment  – ROU assets | (66,873) | (403) | (889) | – | (68,165) |
| **Closing net book balance** | **544,198** | **3,313** | **–** | **1,042** | **548,553** |

Prepared on Australian Accounting Standard basis.

1. ‘Appropriation ordinary annual services’ refers to funding provided through *Appropriation Act (No. 1) 2020‑2021* and Appropriation Bill (No. 3) 2020-2021 for depreciation/amortisation expenses, DCB or other operational expenses.

Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **EXPENSES** |  |  |  |  |  |
| Suppliers | 128,156 | 430,916 | 369,219 | 316,204 | 312,463 |
| Subsidies | 118,229 | 113,366 | 100,756 | 81,572 | 59,386 |
| Grants | 2,543,708 | 2,802,281 | 2,378,203 | 2,342,664 | 2,323,605 |
| Personal benefits | 129,688,417 | 153,372,812 | 125,098,428 | 123,851,009 | 126,198,175 |
| Finance costs | – | 108,953 | 115,051 | 121,391 | 127,731 |
| Payments to corporate entities | 8,482,457 | 12,371,968 | 13,988,732 | 13,843,030 | 13,463,998 |
| Other | 8,546 | 43,405 | 32,995 | – | – |
| **Total expenses**  **administered on behalf**  **of Government** | **140,969,513** | **169,243,701** | **142,083,384** | **140,555,870** | **142,485,358** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Interest | 53,454 | 82,158 | 77,344 | 77,528 | 84,131 |
| Dividends | 3,775 | 1,007 | 1,010 | 1,007 | 1,007 |
| Sales of Goods and  rendering of Services | 255,058 | 344,434 | 366,151 | 377,914 | 394,243 |
| Other sources of  non­taxation revenues | 43,569 | 43,251 | 35,895 | 26,512 | 21,879 |
| ***Total non-taxation revenue*** | ***355,856*** | ***470,850*** | ***480,400*** | ***482,961*** | ***501,260*** |
| **Total own-source revenue**  **administered on behalf**  **of Government** | **355,856** | **470,850** | **480,400** | **482,961** | **501,260** |
| **Gains** |  |  |  |  |  |
| Other gains | 220,670 | – | – | – | – |
| **Total gains administered** |  |  |  |  |  |
| **on behalf of government** | **220,670** | **–** | **–** | **–** | **–** |
| **Total own-source income**  **administered on behalf**  **of Government** | **576,526** | **470,850** | **480,400** | **482,961** | **501,260** |
| **Net cost of services** | **140,392,987** | **168,772,851** | **141,602,984** | **140,072,909** | **141,984,098** |
| **Surplus/(deficit)** | **(140,392,987)** | **(168,772,851)** | **(141,602,984)** | **(140,072,909)** | **(141,984,098)** |
| **Total comprehensive**  **income/(loss)** | **(140,392,987)** | **(168,772,851)** | **(141,602,984)** | **(140,072,909)** | **(141,984,098)** |

Prepared on Australian Accounting Standard basis.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 518,528 | 11,685 | 15,680 | 15,680 | 15,680 |
| Receivables | 4,706,346 | 3,906,112 | 3,966,496 | 3,906,638 | 3,884,944 |
| Investments | 1,173,527 | 878,813 | 642,845 | 560,843 | 556,360 |
| ***Total financial assets*** | ***6,398,401*** | ***4,796,610*** | ***4,625,021*** | ***4,483,161*** | ***4,456,984*** |
| **Total assets administered on**  **behalf of Government** | **6,398,401** | **4,796,610** | **4,625,021** | **4,483,161** | **4,456,984** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 98,706 | 98,670 | 98,637 | 98,637 | 98,637 |
| Subsidies | 88,621 | 87,831 | 81,182 | 71,067 | 59,369 |
| Personal benefits payable | 3,886,824 | 2,514,541 | 2,366,523 | 2,265,299 | 2,884,729 |
| Grants | 53,174 | 53,174 | 53,174 | 53,174 | 53,174 |
| Other payables | 6,000 | 6,000 | 6,000 | 6,000 | 6,000 |
| ***Total payables*** | ***4,133,325*** | ***2,760,216*** | ***2,605,516*** | ***2,494,177*** | ***3,101,909*** |
| **Provisions** |  |  |  |  |  |
| Personal benefits provision | 4,732,782 | 4,761,669 | 4,693,666 | 4,684,193 | 4,687,097 |
| ***Total provisions*** | ***4,732,782*** | ***4,761,669*** | ***4,693,666*** | ***4,684,193*** | ***4,687,097*** |
| **Total liabilities administered**  **on behalf of Government** | **8,866,107** | **7,521,885** | **7,299,182** | **7,178,370** | **7,789,006** |
| **Net assets/(liabilities)** | **(2,467,706)** | **(2,725,275)** | **(2,674,161)** | **(2,695,209)** | **(3,332,022)** |

Prepared on Australian Accounting Standard basis.

Table 3.10: Schedule of budgeted administered cash flows (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Goods and services | 121,372 | 337,067 | 373,959 | 378,974 | 395,638 |
| Interest | 2,562 | 92,169 | 81,043 | 44,891 | 44,891 |
| Dividends | 3,775 | 1,009 | 1,009 | 1,008 | 1,007 |
| Net GST received | 237,231 | 199,472 | 184,706 | 182,480 | 183,431 |
| Other | 738,442 | 516,449 | 664,554 | 795,383 | 806,118 |
| ***Total cash received*** | ***1,103,382*** | ***1,146,166*** | ***1,305,271*** | ***1,402,736*** | ***1,431,085*** |
| **Cash used** |  |  |  |  |  |
| Grant payments | 2,932,726 | 2,932,534 | 2,560,381 | 2,524,830 | 2,506,699 |
| Subsidies paid | 116,120 | 114,156 | 107,405 | 91,687 | 71,084 |
| Personal benefits | 127,825,558 | 154,370,602 | 125,876,831 | 124,597,400 | 126,250,634 |
| Supplier | 146,968 | 443,718 | 379,630 | 324,367 | 320,688 |
| Payments to corporate  entities | 8,381,805 | 12,371,968 | 13,988,732 | 13,843,030 | 13,463,998 |
| Other | 8,542 | 43,405 | 32,995 | – | – |
| ***Total cash used*** | ***139,411,719*** | ***170,276,383*** | ***142,945,974*** | ***141,381,314*** | ***142,613,103*** |
| **Net cash from/(used by)**  **operating activities** | **(138,308,337)** | **(169,130,217)** | **(141,640,703)** | **(139,978,578)** | **(141,182,018)** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Repayments of loans and  advances | 67,252 | 34,800 | 30,700 | 29,200 | 26,900 |
| ***Total cash received*** | ***67,252*** | ***34,800*** | ***30,700*** | ***29,200*** | ***26,900*** |
| **Cash used** |  |  |  |  |  |
| Advances and loans made | 210,956 | 252,135 | 321,933 | 217,139 | 224,039 |
| ***Total cash used*** | ***210,956*** | ***252,135*** | ***321,933*** | ***217,139*** | ***224,039*** |
| **Net cash from/(used by)**  **investing activities** | **(143,704)** | **(217,335)** | **(291,233)** | **(187,939)** | **(197,139)** |
| ***Net increase/(decrease)***  ***in cash held*** | ***(138,452,041)*** | ***(169,347,552)*** | ***(141,931,936)*** | ***(140,166,517)*** | ***(141,379,157)*** |
| Cash and cash equivalents at  beginning of reporting period | 412,483 | 518,528 | 11,685 | 15,680 | 15,730 |
| Cash from Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 139,021,894 | 170,347,126 | 143,072,375 | 141,410,513 | 142,644,330 |
| Cash to Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 463,808 | (1,506,417) | (1,136,444) | (1,243,996) | (1,265,223) |
| **Cash and cash equivalents**  **at end of reporting period** | **518,528** | **11,685** | **15,680** | **15,680** | **15,680** |

Prepared on Australian Accounting Standard basis.

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Services Australia

Entity additional estimates statements

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# Services Australia

## **Section 1****: Entity overview and resources**

### Strategic direction statement

There have been no significant changes to Services Australia’s strategic direction since the 2020-21 Budget.

The urgency and scale of the COVID-19 response has reaffirmed the importance of the Services Australia vision to make government services simple so people can get on with their lives.

As outlined in the Services Australia 2020-21 Corporate Plan, Services Australia will continue to build on its modernisation journey to become a leading, customer-focused service delivery agency. Services Australia’s transformation will be guided by four principles: Simple, Helpful, Respectful and Transparent.

Services Australia will make changes across every aspect of its business, working in close collaboration with policy agencies, the community and third parties to improve the digital and face to face systems that support Australians, while continuing to provide its extensive services and payments for Australians.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for Services Australia at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2020-21 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Services Australia resource statement – Additional Estimates for   
2020-21 as at February 2021

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Departmental** |  |  |  |  |
| Prior year appropriations available (a) | *1,096,111* | 1,274,280 | (175,795) | 1,098,485 |
| Annual appropriations – ordinary annual  services (b,c) |  |  |  |  |
| Departmental appropriation | *5,063,501* | 4,970,572 | 139,385 | 5,109,957 |
| s74 External Revenue (d) | *235,797* | 233,735 | 12,729 | 246,464 |
| Departmental capital budget (e,f) | *196,936* | 195,567 | – | 195,567 |
| Annual appropriations – other services –  non-operating (g) |  |  |  |  |
| Equity injection (f) | *155,137* | 197,956 | 21,620 | 219,576 |
| *Total departmental annual appropriations* | *5,651,371* | *5,597,830* | *173,734* | *5,771,564* |
| ***Total departmental resourcing*** | ***6,747,482*** | ***6,872,110*** | ***(2,061)*** | ***6,870,049*** |
| **Administered** |  |  |  |  |
| Annual appropriations – ordinary annual  services (b,c) |  |  |  |  |
| Prior year appropriations available | *3,056* | 4,699 | – | 4,699 |
| Outcome 1 | *1,643* | 1,686 | 5 | 1,691 |
| s74 Retained Receipts (h) | *1,251* | 1,686 | 5 | 1,691 |
| *Total administered annual appropriations* | *5,950* | *8,071* | *10* | *8,081* |
| *Total administered special appropriations* | *600* | *600* | *(50)* | *550* |
| Special accounts |  |  |  |  |
| Opening balance | *120,021* | 159,979 | – | 159,979 |
| Appropriation receipts (i) | *1,101* | 1,686 | 5 | 1,691 |
| Non-appropriation receipts (j) | *1,980,225* | 1,965,479 | 49,361 | 2,014,840 |
| Adjustments (k) | *40,621* | 48,593 | 150 | 48,743 |
| *Total special account receipts* | *2,141,968* | *2,175,737* | *49,516* | *2,225,253* |
| *less administered appropriations drawn*  *from annual/special appropriations and*  *credited to special accounts* (i) | *1,101* | *1,686* | *5* | *1,691* |
| ***Total administered resourcing*** | ***2,147,417*** | ***2,182,722*** | ***49,471*** | ***2,232,193*** |
| **Total resourcing for Services Australia** | **8,894,899** | **9,054,832** | **47,410** | **9,102,242** |
|  |  |  |  |  |
|  |  |  | *Actual* |  |
|  |  |  | *2019-20* | 2020-21 |
| **Average staffing level (number)** |  |  | *26,703* | 27,650 |

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.1: Services Australia resource statement – Additional Estimates for   
2020‑21 as at February 2021 (continued)

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

Entity resourcing excludes cash at bank of $20.795 million.

1. The prior year appropriations available in 2020-21 has been reduced by $175.795 million, due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 5) 2019-2020*. The prior year appropriations available in 2019-20 has been reduced by $6.297 million due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 2) 2018-2019*.
2. 2019-20 Actual available appropriation includes *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020*, *Appropriation Act (No. 3) 2019-2020, Appropriation Act (No. 5) 2019-2020* and *Appropriation (Coronavirus Economic Response Package) Act (No. 1) 2019-2020*.
3. *Supply Act (No 1) 2020-2021, Appropriation Act (No. 1) 2020-2021* and Appropriation Bill (No. 3)   
   2020-2021.
4. Estimated or actual External Revenue receipts under section 74 of the PGPA Act.
5. Departmental capital budgets (DCB) are not separately identified in Appropriation Act (No.1) and Appropriation Bill (No.1) and forms part of ordinary annual service items.
6. The DCB and Equity injection 2019-20 Actual available appropriation includes $19.260 million received as a result of machinery of government changes.
7. *Supply Act (No. 2) 2020-2021, Appropriation Act (No. 2) 2020-2021* and Appropriation Bill (No. 4)   
   2020-2021.
8. Administered repayments received by Services Australia.
9. Amounts credited to special accounts from annual administered appropriations relating to Child Support.
10. Non-appropriation receipts comprise: receipts from non-custodial parents through the Child Support special account; deposits for recovery of compensation; and Departure Prohibition Order receipts.
11. The available balance of the Child Support special account is adjusted under section 77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under section 78 of the Child Support Act for unexplained remittances not yet credited.

Table 1.1: Services Australia resource statement – Additional Estimates for   
2020‑21 as at February 2021 (continued)

Third-party payments from and on behalf of other entities

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Australian Trade and Investment**  **Commission (Austrade)** |  |  |  |  |
| Programs to promote Australia's exports and  other international economic interests –  COVID-19 Consumer Travel Support Payment | *–* | – | 127,876 | 127,876 |
| **Total** | ***–*** | **–** | **127,876** | **127,876** |
| **Department of Agriculture, Water and**  **the Environment** |  |  |  |  |
| Special appropriation – *Farm Household*  *Support Act 2014* s105 *–* payments for  Farm Household Allowance and Exceptional  circumstances relief payments | *134,377* | 155,038 | 45,596 | 200,634 |
| **Total** | ***134,377*** | **155,038** | **45,596** | **200,634** |
| **Department of Education, Skills and**  **Employment** |  |  |  |  |
| Special appropriation – *A New Tax System*  *(Family Assistance)(Administration)*  *Act 1999* |  |  |  |  |
| Child Care Subsidy | *8,524,809* | 8,435,152 | (3,283) | 8,431,869 |
| Additional Child Care Subsidy | *850* | 122,798 | 16 | 122,814 |
| Community Child Care Fund - Special  Circumstances | *–* | – | 948,916 | 948,916 |
| Annual appropriation |  |  |  |  |
| Additional Child Care Subsidy | *61,775* | – | – | – |
| PaTH Internship Supplement | *1,633* | 10,000 | – | 10,000 |
| **Total** | ***8,589,067*** | **8,567,950** | **945,649** | **9,513,599** |
| **Department of Foreign Affairs and Trade** |  |  |  |  |
| Annual Appropriation |  |  |  |  |
| MH17 Family Support Package | *–* | 304 | – | 304 |
| **Total** | ***–*** | **304** | **–** | **304** |
| **Department of Health** |  |  |  |  |
| Special account – Medicare Guarantee Fund |  |  |  |  |
| Medical Benefits | *24,736,376* | 28,018,481 | 113,421 | 28,131,902 |
| Pharmaceutical Benefits | *12,681,802* | 13,005,571 | 81,990 | 13,087,561 |
| Special appropriation – *Private Health*  *Insurance Act 2007* | *6,053,667* | 6,373,483 | (8,522) | 6,364,961 |
| Special appropriation – *Dental Benefits*  *Act 2008* | *283,501* | 341,208 | (4,900) | 336,308 |
| Special appropriation – *National Health*  *Act 1953 –* Aids and Appliances | *102,107* | 91,077 | 1 | 91,078 |
| Special appropriation – *Medical Indemnity*  *Agreement Act 2002* | *94,443* | 80,703 | (3,956) | 76,747 |

Table 1.1: Services Australia resource statement – Additional Estimates for   
2020‑21 as at February 2021 (continued)

Third-party payments from and on behalf of other entities (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Department of Health (continued)** |  |  |  |  |
| Special account – Australian Immunisation  Register | *9,478* | 3,853 | 5,967 | 9,820 |
| Special appropriation – *Midwife Professional*  *Indemnity (Commonwealth Contribution)*  *Scheme Act 2010* | *–* | 2,956 | (53) | 2,903 |
| Special appropriation – *Aged Care Act 1997* | *16,523,172* | 17,818,591 | 120,057 | 17,938,648 |
| Special appropriation – *National Health Act*  *1953 –* Continence Aids Assistance Scheme | *89,016* | 90,900 | – | 90,900 |
| Special appropriation – *Public Governance,*  *Performance and Accountability*  *Act 2013* s77 | *677* | 2,000 | – | 2,000 |
| Annual appropriation |  |  |  |  |
| Pharmaceutical Benefits | *–* | 5,700 | 12,494 | 18,194 |
| Health Workforce | *520,216* | 514,573 | 1,253 | 515,826 |
| Medical Benefits | *5,848* | 89,755 | – | 89,755 |
| Medical Indemnity | *229* | 242 | – | 242 |
| Primary Care Practice Incentives | *424,947* | 413,418 | 52,288 | 465,706 |
| Primary Health Care Quality  and Coordination | *12,935* | – | 853,493 | 853,493 |
| Preventative Health and Chronic Disease | *515* | 500 | – | 500 |
| Hearing Services | *451,344* | 586,158 | 7,171 | 593,329 |
| **Total** | ***61,990,273*** | **67,439,169** | **1,230,704** | **68,669,873** |
| **Department of Home Affairs** |  |  |  |  |
| Special appropriation – *Social Security*  *(Administration) Act 1999* |  |  |  |  |
| Australian Victim of Terrorism Overseas  Payment | *1,226* | 375 | 525 | 900 |
| Disaster Recovery Allowance | *15,620* | 3,620 | – | 3,620 |
| Disaster Recovery Payment | *233,539* | 8,557 | – | 8,557 |
| Annual appropriation |  |  |  |  |
| Ex gratia assistance – New Zealand citizens | *639* | – | 32 | 32 |
| Asylum Seeker Support | *39,486* | 19,596 | 15,558 | 35,154 |
| Back to School Payment | *34,558* | – | 482 | 482 |
| Pandemic Leave Disaster Payment | *–* | – | 34,346 | 34,346 |
| **Total** | ***325,068*** | **32,148** | **50,943** | **83,091** |
| **Department of Infrastructure, Transport,**  **Regional Development and**  **Communications** |  |  |  |  |
| Annual appropriation |  |  |  |  |
| Bass Strait Passenger Vehicle Equalisation  Scheme | *40,775* | 52,254 | *–* | 52,254 |
| Tasmanian Freight Equalisation Scheme | *161,167* | 174,759 | *–* | 174,759 |
| **Total** | ***201,942*** | **227,013** | ***–*** | **227,013** |

Table 1.1: Services Australia resource statement – Additional Estimates for   
2020‑21 as at February 2021 (continued)

Third-party payments from and on behalf of other entities (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Department of Social Services** |  |  |  |  |
| Special appropriation – *Social Security*  *(Administration) Act 1999* | *106,585,802* | 128,309,148 | 3,561,329 | 131,870,477 |
| Special appropriation – *A New Tax System*  *(Family Assistance)(Administration)*  *Act 1999* | *18,325,592* | 19,481,901 | (4,960) | 19,476,941 |
| Special appropriation – *Paid Parental Leave*  *Act 2010* | *2,421,693* | 2,271,068 | – | 2,271,068 |
| Special appropriation – *Student Assistance*  *Act 1973* | *423,167* | 405,676 | 9,480 | 415,156 |
| Special appropriation – *National Redress*  *Scheme for Institutional Child Sexual*  *Abuse Act 2018* (a) | *205,251* | nfp | nfp | nfp |
| Annual administered appropriation | *3,335* | 7,363 | – | 7,363 |
| **Total** | ***127,964,840*** | **150,475,156** | **3,565,849** | **154,041,005** |
| **Department of Veterans' Affairs** |  |  |  |  |
| Special appropriation – *Veterans’ Entitlements*  *Act 1986* and related Acts | *3,217,923* | 2,861,695 | 51,039 | 2,912,734 |
| Special appropriation – *Military Rehabilitation*  *and Compensation Act 2004* | *118,530* | 141,371 | – | 141,371 |
| Special appropriation – *Safety, Rehabilitation*  *and Compensation Act 1988* | *9,141* | 7,036 | 1,158 | 8,194 |
| Special appropriation – *Australian Participants*  *in British Nuclear Tests (Treatment) Act 2006* | *12,853* | 11,240 | (45) | 11,195 |
| **Total** | ***3,358,447*** | **3,021,342** | **52,152** | **3,073,494** |
| **Total payments made on behalf of**  **other entities** | ***202,564,014*** | **229,918,120** | **6,018,769** | **235,936,889** |

This table has been prepared on a resourcing (i.e. appropriation available) basis.

1. The payments relating to the National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.

Table 1.1: Services Australia resource statement – Additional Estimates for   
2020‑21 as at February 2021 (continued)

Payments made to related entities for the provision of services

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Australian Federal Police | *3,628* | 2,000 | – | 2,000 |
| Australian Postal Corporation | *61,329* | 70,473 | (17,139) | 53,334 |
| Comcare | *21,505* | 20,087 | (5,282) | 14,805 |
| Commonwealth Superannuation Corporation | *5,292* | 5,285 | – | 5,285 |
| Department of Education, Skills and  Employment | *11,015* | 9,900 | – | 9,900 |
| Department of Finance | *12,578* | 10,110 | – | 10,110 |
| Department of Home Affairs | *2,130* | 1,727 | – | 1,727 |
| Digital Transformation Agency | *87,570* | 19,318 | 58,580 | 77,898 |
| Reserve Bank of Australia | *12,724* | 13,966 | – | 13,966 |
| Other | *16,484* | 849 | – | 849 |
| **Total payments to related entities for the**  **provision of services** | ***234,255*** | **153,715** | **36,159** | **189,874** |

Revenue received from related entities for the provision of services (s74 Revenue)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  |  |  |  | Estimates |
|  | *2019-20* | 2020-21 | 2020-21 | 2020-21 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Australian Bureau of Statistics | *61* | 142 | 787 | 929 |
| Australian Digital Health Agency | *12,078* | 25,346 | – | 25,346 |
| Australian Electoral Commission | *8,046* | 189 | – | 189 |
| Australian Taxation Office | *10,643* | 10,448 | – | 10,448 |
| Department of Education, Skills and  Employment | *8,628* | 7,404 | 3,422 | 10,826 |
| Department of Foreign Affairs and Trade | *4,997* | 177 | – | 177 |
| Department of Health | *24,365* | 4,268 | – | 4,268 |
| Department of Home Affairs | *1,849* | 712 | 1,076 | 1,788 |
| Department of the Prime Minister and Cabinet | *1,436* | 256 | – | 256 |
| Department of Social Services | *4,057* | 10,624 | – | 10,624 |
| Department of Veterans' Affairs | *37,864* | 68,048 | (507) | 67,541 |
| National Disability Insurance Agency | *90,284* | 75,474 | 28 | 75,502 |
| NDIS Quality and Safeguards Commission | *–* | 2,000 | 8,000 | 10,000 |
| Other | *11,538* | – | – | – |
| **Total revenue received from related**  **entities for the provision of services** | ***215,846*** | **205,088** | **12,806** | **217,894** |

### 1.3 Entity measures

Table 1.2 summarises new Government measures taken since the 2020-21 Budget. The table is split into receipt and payment measures, with the affected program identified.

Table 1.2: Services Australia 2020-21 measures since Budget (a)

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |
| **Services Australia** |  |  |  |  |  |
| Income Compliance Program Settlement | 1.1 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 23,500 | – | – | – |
| **Department of Education, Skills and Employment** |  |  |  |  |  |
| COVID-19 Response Package – Child Care Subsidy –  changes to families' income reporting requirements | 1.1 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 5,784 | 4,847 | – | – |
| COVID-19 Response Package – Targeted Compliance  Framework – changes to income support payment  suspension arrangements | 1.1 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | (45) | (80) | (80) | (81) |
| **Department of Foreign Affairs and Trade** |  |  |  |  |  |
| COVID-19 Response Package – Consumer Travel  Support Program (b) | 1.1 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | – | – | – | – |
| **Department of Health** |  |  |  |  |  |
| COVID-19 Response Package – ageing and aged care | 1.2 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 148 | 316 | – | – |
| COVID-19 Response Package – vaccination and  treatment | 1.2 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 35,198 | 4,202 | – | – |
| Improving Access to Medicines – Pharmaceutical  Benefits Scheme – new and amended listings | 1.2 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 231 | 7 | (2) | (8) |
| COVID-19 Vaccine Implementation and Rollout (c) | 1.2 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 24,634 | 63,060 | 8,254 | 5,581 |
| **Department of Social Services** |  |  |  |  |  |
| COVID-19 Response Package – Extend Coronavirus  Supplement and Temporary Access and Eligibility | 1.1 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 42,251 | – | – | – |

Table 1.2: Services Australia 2020-21 measures since Budget (continued) (a)

|  | Program | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Department of Social Services (continued)** |  |  |  |  |  |
| Mobility Allowance Program – extension | 1.1 |  |  |  |  |
| Administered payments |  | – | – | – | – |
| Departmental payments |  | 291 | – | – | – |
| **Total payment measures** |  |  |  |  |  |
| Administered |  | – | – | – | – |
| Departmental |  | 131,992 | 72,352 | 8,172 | 5,492 |
| **Total** |  | **131,992** | **72,352** | **8,172** | **5,492** |

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. Unless otherwise noted, measures are listed by lead entity and the full measure descriptions appear in the 2020-21 MYEFO under the relevant portfolio.
2. Services Australia will absorb the costs for this measure.
3. Measure relates to decisions post 2020-21 MYEFO.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following tables detail the changes to the resourcing for Services Australia at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2020-21 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and other variations to outcomes since 2020‑21 Budget (a)

|  | Program impacted | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 | 2023-24 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| (net increase) | 1.3 | 5 | 7 | 10 | 10 |
| **Net impact on appropriations for**  **Outcome 1 (administered)** |  | **5** | **7** | **10** | **10** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Measures** |  |  |  |  |  |
| Income Compliance Program Settlement | 1.1 | 23,500 | – | – | – |
| COVID-19 Response Package – Child Care  Subsidy – Changes to families' income  reporting requirements | 1.1 | 5,784 | 4,847 | – | – |
| COVID-19 Response Package – Targeted  Compliance Framework – changes  to income support payment suspension  arrangements | 1.1 | (45) | (80) | (80) | (81) |
| COVID-19 Response Package – ageing and  aged care | 1.2 | 148 | 316 | – | – |
| COVID-19 Response Package – vaccination  and treatment | 1.2 | 35,198 | 4,202 | – | – |
| Improving Access to Medicines –  Pharmaceutical Benefits Scheme – new  and amended listings | 1.2 | 231 | 7 | (2) | (8) |
| COVID-19 Vaccine Implementation and  Rollout (b) | 1.2 | 24,634 | 63,060 | 8,254 | 5,581 |
| COVID-19 Response Package – Extend  Coronavirus Supplement Temporary Access  and Eligibility | 1.1 | 42,251 | – | – | – |
| Mobility Allowance Program – extension | 1.1 | 291 | – | – | – |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

Table 1.3: Additional estimates and other variations to outcomes since 2020‑21 Budget (a) (continued)

|  | Program impacted | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 | 2023-24 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 1.1, 1.2, 1.3 | – | – | (3,796) | (15) |
| **Other Variations** (c) |  |  |  |  |  |
| (net increase) | 1.1, 1.2 | 120,725 | 49,568 | 24,615 | 20,717 |
| (net decrease) | 1.1, 1.2 | (91,712) | (26,927) | (19,410) | (18,260) |
| **Net impact on appropriations for**  **Outcome 1 (departmental)** |  | **161,005** | **94,993** | **9,581** | **7,934** |
| **Total net impact on appropriations**  **for Outcome 1** |  | **161,010** | **95,000** | **9,591** | **7,944** |

Prepared on a resourcing (i.e. appropriations available) basis.

1. Unless otherwise noted, the full measure descriptions appear in the 2020-21 MYEFO under the relevant portfolio, as detailed in Table 1.2.
2. Measure relates to decision post 2020-21 MYEFO.
3. Other Variations includes any changes to Agency resourcing which do not relate to Measures or Changes in Parameters, including any reprofiling of previously approved Measures.

### 1.5 Breakdown of additional estimates by appropriation bill

The following tables detail the Additional Estimates sought for the Services Australia through Appropriation Bills Nos. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2020-21

|  | *2019-20*  *Available*  *$'000* | 2020-21  Budget  $'000 | 2020-21  Revised  $'000 | Additional Estimates  $'000 | Reduced Estimates  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** | *1,643* | 1,686 | 1,691 | 5 | – |
| **Total administered** | ***1,643*** | **1,686** | **1,691** | **5** | **–** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | *5,084,642* | 5,166,418 | 5,305,803 | 139,385 | – |
| **Total departmental** | ***5,084,642*** | **5,166,418** | **5,305,803** | **139,385** | **–** |
| **Total administered**  **and departmental** | ***5,086,285*** | **5,168,104** | **5,307,494** | **139,390** | **–** |

1. The available Departmental Appropriation for Outcome 1 has been reduced by $175.795 million, due to the quarantine of unspent annual appropriations under *Appropriation Act (No. 5) 2019-2020*.

Table 1.5: Appropriation Bill (No. 4) 2020-21

|  | *2019-20*  *Available*  *$'000* | 2020-21  Budget  $'000 | 2020-21  Revised  $'000 | Additional Estimates  $'000 | Reduced Estimates  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Non-operating** |  |  |  |  |  |
| Equity injections | *155,137* | 197,956 | 219,576 | 21,620 | – |
| **Total non-operating** | ***155,137*** | **197,956** | **219,576** | **21,620** | **–** |
| **Total other services** | ***155,137*** | **197,956** | **219,576** | **21,620** | **–** |

## **Section 2:** **Revisions to outcomes and planned performance**

**2.1 Budgeted expenses and performance for Outcome 1**

| **Outcome 1:**  **Support individuals, families and communities to achieve greater self‑sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.** |
| --- |

#### Linked programs

|  |
| --- |
| **Australian Digital Health Agency** |
| **Program**   * Program 1.1 – Digital Health |
| **Australian Taxation Office** |
| **Programs**   * Program 1.1 – Australian Tax Office * Program 1.12 – Private Health Insurance Rebate |
| **Australian Transaction Reports and Analysis Centre** |
| **Program**   * Program 1.1 – AUSTRAC |
| **Australian Trade and Investment Commission (Austrade)** |
| **Program**   * Program 1.2 - Austrade |
| **Department of Agriculture, Water and the Environment** |
| **Program**   * Program 3.12 – Rural Programmes |
| **Department of Education, Skills and Employment** |
| **Programs**   * Program 1.1 – Support for the Child Care System * Program 1.2 – Child Care Subsidy * Program 3.1 – Building Skills and Capability * Program 4.1 – Employment Services |

#### Linked programs (continued)

|  |
| --- |
| **Department of Foreign Affairs and Trade** |
| **Programs**   * Program 2.1 – Consular Services * Program 2.2 – Passport Services |
| **Department of Health** |
| **Programs**   * Program 1.1 – Health Policy Research and Analysis * Program 2.2 – Aboriginal and Torres Strait Islander Health * Program 2.3 – Health Workforce * Program 2.4 – Preventive Health and Chronic Disease Support * Program 2.5 – Primary Health Care Quality and Coordination * Program 2.6 – Primary Care Practice Incentives * Program 4.1 – Medical Benefits * Program 4.2 – Hearing Services * Program 4.3 – Pharmaceutical Benefits * Program 4.4 – Private Health Insurance * Program 4.5 – Medical Indemnity * Program 4.6 – Dental Services * Program 4.7 – Health Benefit Compliance * Program 4.8 – Targeted Assistance - Aids and Appliances * Program 5.3 – Immunisation * Program 6.2 – Aged Care Services |
| **Department of Home Affairs** |
| **Programs**   * Program 1.3 – Onshore Compliance and Detention * Program 1.7 – National Security and Criminal Justice * Program 1.10 – Australian Government Disaster Financial Support Payments * Program 2.1 – Multicultural Affairs and Citizenship * Program 2.4 – Refugee, Humanitarian, Settlement and Migrant Services |

#### Linked programs (continued)

|  |
| --- |
| **Department of Infrastructure, Transport, Regional Development and Communications** |
| **Program**   * Program 2.1 – Surface Transport |
| **Department of Social Services** |
| **Programs**   * Program 1.1 – Family Tax Benefit * Program 1.2 – Child Payments * Program 1.3 – Income Support for Vulnerable People * Program 1.4 – Income Support for People in Special Circumstances * Program 1.5 – Supplementary Payments and Support for Income Support Recipients * Program 1.6 – Income Support for Seniors * Program 1.7 – Allowances and Concessions for Seniors * Program 1.8 – Income Support for People with Disability * Program 1.9 – Income Support for Carers * Program 1.10 – Working Age Payments * Program 1.11 – Student Payments * Outcome 1 Cross Program: Rent Assistance * Program 2.1 – Families and Communities * Program 2.2 – Paid Parental Leave * Program 3.1 – Disability, Mental Health and Carers |
| **Department of Veterans’ Affairs** |
| **Programs**   * Program 1.1 – Veterans' Income Support and Allowances * Program 2.1 – General Medical Consultations and Services * Program 2.2 – Veterans' Hospital Services * Program 2.3 – Veterans' Pharmaceuticals Benefits * Program 2.4 – Veterans' Community Care and Support * Program 2.5 – Veterans' Counselling and Other Health Services |

#### Linked programs (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.3 – Agency costs |
| **National Indigenous Australians Agency** |
| **Program**   * Program 1.1– Indigenous Advancement – Jobs, Land and the Economy |
| **Organ and Tissue Authority** |
| **Program**   * Program 1.1 – A Nationally Coordinated System for Organ and Tissue Donation for Transplantation |
| **Professional Services Review** |
| **Program**   * Program 1.1 – Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme |
| **Contribution made by Outcome 1** Outcome 1 contributes to the linked programs above by the provision of a range of information, services and payments on behalf of the entities listed within Australia and where applicable, overseas*.* |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  | expenses | estimated | estimate | estimate | estimate |
|  |  | expenses |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 - Services to the Community - Social Security and Welfare** | | | | | |
| Administered expenses |  |  |  |  |  |
| Expenses not requiring appropriation  in the Budget year (a) | 172 | – | – | – | – |
| **Administered Total** | **172** | **–** | **–** | **–** | **–** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 3,533,860 | 3,755,224 | 2,899,807 | 2,524,443 | 2,395,514 |
| s74 External Revenue (b) | 203,441 | 200,588 | 222,156 | 197,070 | 197,438 |
| Expenses not requiring appropriation  in the Budget year (a) | 583,007 | 609,532 | 598,316 | 532,214 | 493,111 |
| **Departmental Total** | **4,320,308** | **4,565,344** | **3,720,279** | **3,253,727** | **3,086,063** |
| **Total expenses for program 1.1** | **4,320,480** | **4,565,344** | **3,720,279** | **3,253,727** | **3,086,063** |
| **Program 1.2 - Services to the Community - Health** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 514,094 | 593,160 | 578,093 | 454,346 | 467,322 |
| s74 External Revenue (b) | 45,618 | 39,029 | 11,559 | 11,533 | 10,762 |
| Expenses not requiring appropriation  in the Budget year (a) | 102,260 | 109,405 | 117,761 | 114,442 | 101,605 |
| **Departmental Total** | **661,972** | **741,594** | **707,413** | **580,321** | **579,689** |
| **Total expenses for program 1.2** | **661,972** | **741,594** | **707,413** | **580,321** | **579,689** |
| **Program 1.3 - Child Support** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 1,642 | 1,691 | 1,730 | 1,772 | 1,813 |
| Special accounts |  |  |  |  |  |
| Child Support special account | 1,914,103 | 1,693,487 | 1,729,618 | 1,769,784 | 1,810,823 |
| Expenses not requiring appropriation  in the Budget year (a) | 51,205 | 85,970 | 88,492 | 89,024 | 89,570 |
| **Administered Total** | **1,966,950** | **1,781,148** | **1,819,840** | **1,860,580** | **1,902,206** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 367,292 | 372,277 | 367,303 | 366,616 | 368,475 |
| s74 External Revenue (b) | 1,942 | 1,700 | 1,700 | 1,700 | 1,700 |
| Expenses not requiring appropriation  in the Budget year (a) | 64,388 | 66,402 | 59,884 | 59,390 | 55,665 |
| **Departmental Total** | **433,622** | **440,379** | **428,887** | **427,706** | **425,840** |
| **Total expenses for program 1.3** | **2,400,572** | **2,221,527** | **2,248,727** | **2,288,286** | **2,328,046** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  | expenses | estimated | estimate | estimate | estimate |
|  |  | expenses |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 1,642 | 1,691 | 1,730 | 1,772 | 1,813 |
| Special accounts |  |  |  |  |  |
| Child Support special account | 1,914,103 | 1,693,487 | 1,729,618 | 1,769,784 | 1,810,823 |
| Expenses not requiring appropriation  in the Budget year (a) | 51,377 | 85,970 | 88,492 | 89,024 | 89,570 |
| **Administered Total** | **1,967,122** | **1,781,148** | **1,819,840** | **1,860,580** | **1,902,206** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 4,415,246 | 4,720,661 | 3,845,203 | 3,345,405 | 3,231,311 |
| s74 External Revenue (b) | 251,001 | 241,317 | 235,415 | 210,303 | 209,900 |
| Expenses not requiring appropriation  in the Budget year (a) | 749,655 | 785,339 | 775,961 | 706,046 | 650,381 |
| **Departmental Total** | **5,415,902** | **5,747,317** | **4,856,579** | **4,261,754** | **4,091,592** |
| **Total expenses for Outcome 1** | **7,383,024** | **7,528,465** | **6,676,419** | **6,122,334** | **5,993,798** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

1. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation, resources received free of charge, write-down and impairment of assets, and non-cash adjustments to make-good provisions.
2. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act, adjusted for $15.0 million for the purchase of non-financial assets.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2020-21 Budget.

Services Australia will develop a new set of performance measures for 2021–22, which drive and reinforce Services Australia’s approach to delivering customer-centred, trusted services that are simple, helpful, respectful and transparent, so people can get on with their lives. To support this approach, no performance measures or targets are included for 2021-22 and beyond.

| Outcome 1 – Support individuals, families and communities to achieve greater self‑sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery. | | |
| --- | --- | --- |
| **Program 1.1 – Services to the Community ̶ Social Security and Welfare** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government. | | |
| **Delivery** | Services Australia provides social security and welfare payments and services to the community through service centres located across Australia, online services and smart centres. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| **Customer satisfaction** | | |
| 2020-21 | Customer satisfaction: achievement of customer satisfaction standards. | Greater than or equal to 85 out of 100 |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Correct payments** | | |
| 2020-21 | Achievement of payment quality standards: Centrelink: delivery of correct customer payments. | Greater than or equal to 95 per cent |
| Internal reviews: percentage of decision reviews requested by Centrelink customers finalised within standard. | Greater than or equal to 70 per cent |
| Achievement of payment integrity standards: Centrelink: debt under recovery. | Greater than or equal to 60 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |

Table 2.1.2: Performance criteria for Outcome 1 (continued)

| **Program 1.1 – Services to the Community ̶ Social Security and Welfare** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to social security and welfare payments and services on behalf of the Australian Government. | | |
| --- | --- | --- |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| **Ease and timeliness of service** | | |
| 2020-21 | Achievement of face-to-face service level standards: average wait time. | Less than or equal to 15 minutes |
| Achievement of telephony service level standards: average speed of answer. | Less than or equal to 16 minutes |
| Achievement of processing service level standards: claims processed within standard. | Greater than or equal to 82 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Customers interacting digitally** | | |
| 2020-21 | Achievement of digital service level standards: interactions completed through digital channels. | Greater than or equal to 5 per cent increase |
| Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access. | Greater than or equal to 98 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Purpose** (a) | To support Australians by efficiently delivering high quality, accessible services and payments on behalf of government. | |
| **Material changes to Program 1.1: Nil.** | | |

1. Refers to updated purpose reflected in the 2020-21 Corporate Plan.

Table 2.1.2: Performance criteria for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Services to the Community – Health** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to health payments and services on behalf of the Australian Government. | | |
| **Delivery** | Services Australia provides health payments and services to the community and systems that support the delivery of services by providers and business through service centres located across Australia, online services and smart centres. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| **Customer satisfaction** | | |
| 2020-21 | Satisfaction with Medicare provider service delivery: practitioners, pharmacists and practice managers. | Greater than or equal to 70 per cent |
| Customer satisfaction: achievement of customer satisfaction standards. | Greater than or equal to 85 out of 100 |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Correct payments** | | |
| 2020-21 | Achievement of payment quality standards: Medicare: delivery of accurate medical benefits and services. | Greater than or equal to 98 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Ease and timeliness of service** | | |
| 2020-21 | Achievement of face-to-face service level standards: average wait time. | Less than or equal to 15 minutes |
| Achievement of telephony service level standards: average speed of answer – Pharmaceutical Benefits Scheme authorities. | Less than or equal to 30 seconds |
| Achievement of telephony service level standards: average speed of answer – providers. | Less than or equal to 2 minutes |
| Achievement of telephony service level standards: average speed of answer – customers. | Less than or equal to 7 minutes |
| Achievement of processing service level standards: claims processed within standard. | Greater than or equal to 82 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |

Table 2.1.2: Performance criteria for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Services to the Community – Health** –Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing access to health payments and services on behalf of the Australian Government. | | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| **Customers interacting digitally** | | |
| 2020-21 | Achievement of digital service level standards: Medicare Benefits Schedule digital claiming rate. | Greater than or equal to 97 per cent |
| Achievement of digital service level standards: interactions completed via digital channels. | Greater than or equal to 5 per cent increase |
| Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access. | Greater than or equal to 98 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Purpose** (b) | To support Australians by efficiently delivering high quality, accessible services and payments on behalf of government. | |
| **Material changes to Program 1.2: Nil.** | | |

1. Refers to updated purpose reflected in the 2020-21 Corporate Plan.

Table 2.1.2: Performance criteria for Outcome 1 (continued)

| **Program 1.3 – Child Support** – The Child Support program is designed to ensure that both parents contribute to the cost of their children, according to their capacity. | | |
| --- | --- | --- |
| **Delivery** | Services Australia assists separated and separating parents by the collection and disbursement of child support payments through online services and smart centres. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| **Customer satisfaction** | | |
| 2020-21 | Customer satisfaction: achievement of customer satisfaction standards. | Greater than or equal to 85 out of 100 |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Correct payments** | | |
| 2020-21 | Child Support collection: percentage of domestic active paying parents with less than one month Child Support liability outstanding. | Greater than or equal to 63 per cent |
| Achievement of payment quality standards: Child Support: debt under arrangement. | Greater than or equal to 41 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Ease and timeliness of service** | | |
| 2020-21 | Achievement of telephony service level standards: average speed of answer. | Less than or equal to 3 minutes |
| Achievement of processing service level standards ̶ registrations processed within standard. | Greater than or equal to 82 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Customers interacting digitally** | | |
| 2020-21 | Achievement of digital service level standards: interactions completed via digital channels. | Greater than or equal to 5 per cent increase |
| Achievement of digital service level standards: availability of ICT services excluding scheduled maintenance periods that support 24/7 customer access. | Greater than or equal to 98 per cent |
| 2021-22 and beyond | Not applicable. | Not applicable. |
| **Purpose** (c) | To support Australians by efficiently delivering high quality, accessible services and payments on behalf of government. | |
| **Material changes to Program 1.3: Nil.** | | |

1. Refers to the updated purpose reflected in the 2020-21 Corporate Plan.

Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

#### Estimates of special account flows

Special accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by Services Australia.

**Table 3.1: Estimates of special account flows and balances**

|  |  | Opening | Receipts | Payments | Adjustments | Closing |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | balance |  |  |  | balance |
|  | Outcome | $'000 | $'000 | $'000 | $'000 | $'000 |
| Child Support Account (A) | 1 |  |  |  |  |  |
| **2020-21** |  | **56,854** | **1,626,472** | **(1,675,215)** | **48,743** | **56,854** |
| *2019-20* |  | *74,117* | *1,624,118* | *(1,661,250)* | *19,869* | *56,854* |
| Recovery of Compensation  for Health Care  & Other Services  Special Account (A) | 1 |  |  |  |  |  |
| **2020-21** |  | **103,097** | **389,509** | **(389,509)** | **–** | **103,097** |
| *2019-20* |  | *72,112* | *354,506* | *(314,791)* | *(8,730)* | *103,097* |
| Services for Other Entities  and Trust Moneys – Special  Account (A) & (D) | 1 |  |  |  |  |  |
| **2020-21** |  | **28** | **550** | **(550)** | **–** | **28** |
| *2019-20* |  | *88* | *1,601* | *(1,655)* | *(6)* | *28* |
|  |  |  |  |  |  |  |
| **Total special accounts**  **2020-21 Revised estimate** |  | **159,979** | **2,016,531** | **(2,065,274)** | **48,743** | **159,979** |
|  |  |  |  |  |  |  |
| *Total special accounts* |  |  |  |  |  |  |
| *2019-20 actual* |  | *146,317* | *1,980,225* | *(1,977,696)* | *11,133* | *159,979* |

(A) = Administered

(D) = Departmental

### 3.2 Budgeted financial statements

#### 3.2.1 Analysis of budgeted financial statements

Detailed analysis of budgeted financial statements was included within pages 239-240 of the Portfolio Budget Statements 2020-21, Budget Related Paper No. 1.12 Social Services Portfolio.

Changes within the budgeted financial statements since 2020-21 Budget are the result of new measures or other budget variations, which have been detailed in Table 1.3, or category reclassifications.

### 3.2.2 Budgeted financial statements

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 2,804,278 | 2,828,174 | 2,451,370 | 2,361,346 | 2,369,127 |
| Suppliers | 1,859,940 | 2,021,349 | 1,614,327 | 1,178,962 | 1,055,333 |
| Depreciation and amortisation | 699,744 | 764,145 | 773,280 | 703,353 | 647,677 |
| Finance costs | 30,960 | 130,457 | 14,351 | 14,783 | 16,084 |
| Write-down and impairment of assets | 18,720 | – | – | – | – |
| Other expenses | 2,260 | 3,192 | 3,251 | 3,310 | 3,371 |
| **Total expenses** | **5,415,902** | **5,747,317** | **4,856,579** | **4,261,754** | **4,091,592** |
| **LESS:** |  |  |  |  |  |
| **OWN SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Rendering of services | 234,735 | 226,724 | 221,550 | 196,220 | 195,595 |
| Rental income | 16,266 | 14,593 | 13,865 | 14,083 | 14,305 |
| Resources received free of charge | 26,692 | 20,584 | 2,060 | 2,060 | 2,060 |
| Other revenue | 393 | – | – | – | – |
| **Total own-source revenue** | **278,086** | **261,901** | **237,475** | **212,363** | **211,960** |
| **Gains** |  |  |  |  |  |
| Other gains | 3,643 | – | – | – | – |
| **Total gains** | **3,643** | **–** | **–** | **–** | **–** |
| **Total own-source Income** | **281,729** | **261,901** | **237,475** | **212,363** | **211,960** |
| **Net cost of/(contribution by)**  **services** | **(5,134,173)** | **(5,485,416)** | **(4,619,104)** | **(4,049,391)** | **(3,879,632)** |
| Revenue from government | 5,063,501 | 5,109,957 | 4,231,978 | 3,729,872 | 3,601,999 |
| **Surplus/(deficit) attributable to the**  **Australian Government** | **(70,672)** | **(375,459)** | **(387,126)** | **(319,519)** | **(277,633)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| Changes in asset revaluation  surplus | 16,341 | **–** | – | – | – |
| **Total other comprehensive**  **income** | **16,341** | **–** | **–** | **–** | **–** |
| **Total comprehensive income/(loss)**  **attributable to the Australian**  **Government** | **(54,331)** | **(375,459)** | **(387,126)** | **(319,519)** | **(277,633)** |

Prepared on Australian Accounting Standards basis.

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive income –**  **excluding depreciation/amortisation**  **expenses previously funded**  **through revenue appropriations,**  **depreciation on ROU, principal**  **repayments on leased assets** | **346,551** | **21,886** | **14,954** | **14,954** | **14,954** |
| depreciation/amortisation  of assets funded through  appropriations (DCB funding and /or  equity injections) (a) | (324,499) | (347,209) | (341,254) | (232,818) | (164,607) |
| depreciation of ROU (b) | (375,245) | (416,936) | (432,026) | (470,535) | (483,070) |
| principal repayments (b) | 298,862 | 366,800 | 371,200 | 368,880 | 355,090 |
| **Total comprehensive loss – as per**  **the Comprehensive income**  **statement** | **(54,331)** | **(375,459)** | **(387,126)** | **(319,519)** | **(277,633)** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced the net cash appropriation arrangement that provided non‑corporate Commonwealth entities with a separate Departmental Capital Budget (DCB) under Appropriation Act (No.1) or Bill (No. 3). This replaced revenue appropriations provided under Appropriation Act (No.1) or Bill (No.3) used for depreciation/amortisation expenses. For information regarding DCB, refer to Table 3.6 Departmental Capital Budget Statement.
2. Applies to leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 20,795 | 20,795 | 20,795 | 20,795 | 20,795 |
| Trade and other receivables | 1,445,183 | 1,450,545 | 1,434,299 | 1,452,878 | 1,472,258 |
| ***Total financial assets*** | ***1,465,978*** | ***1,471,340*** | ***1,455,094*** | ***1,473,673*** | ***1,493,053*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 2,595,875 | 2,268,577 | 2,041,224 | 2,243,132 | 2,307,860 |
| Property, plant and equipment | 473,195 | 466,573 | 410,507 | 443,082 | 447,276 |
| Software | 623,077 | 695,016 | 718,322 | 620,091 | 532,863 |
| Prepayments | 134,396 | 125,617 | 155,417 | 140,106 | 119,532 |
| ***Total non-financial assets*** | ***3,826,543*** | ***3,555,783*** | ***3,325,470*** | ***3,446,411*** | ***3,407,531*** |
| **Total assets** | **5,292,521** | **5,027,123** | **4,780,564** | **4,920,084** | **4,900,584** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 238,481 | 246,641 | 252,275 | 256,675 | 256,805 |
| Employee benefits | 48,812 | 32,026 | 41,365 | 41,365 | 41,365 |
| Other payables | 17,484 | 17,484 | 17,484 | 17,484 | 17,484 |
| ***Total payables*** | ***304,777*** | ***296,151*** | ***311,124*** | ***315,524*** | ***315,654*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 2,395,995 | 2,093,191 | 1,866,622 | 2,125,144 | 2,188,734 |
| ***Total interest bearing liabilities*** | ***2,395,995*** | ***2,093,191*** | ***1,866,622*** | ***2,125,144*** | ***2,188,734*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 860,570 | 866,788 | 865,226 | 863,954 | 862,477 |
| Other provisions | 37,640 | 37,770 | 37,913 | 38,053 | 38,206 |
| ***Total provisions*** | ***898,210*** | ***904,558*** | ***903,139*** | ***902,007*** | ***900,683*** |
| **Total liabilities** | **3,598,982** | **3,293,900** | **3,080,885** | **3,342,675** | **3,405,071** |
| **Net assets** | **1,693,539** | **1,733,223** | **1,699,679** | **1,577,409** | **1,495,513** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 3,094,001 | 3,509,144 | 3,862,680 | 4,059,883 | 4,255,574 |
| Reserves | 215,745 | 215,745 | 215,745 | 215,745 | 215,745 |
| Accumulated deficit | (1,616,207) | (1,991,666) | (2,378,746) | (2,698,219) | (2,975,806) |
| ***Total parent entity interest*** | ***1,693,539*** | ***1,733,223*** | ***1,699,679*** | ***1,577,409*** | ***1,495,513*** |
| **Total equity** | **1,693,539** | **1,733,223** | **1,699,679** | **1,577,409** | **1,495,513** |

Prepared on Australian Accounting Standards basis.

\* Equity is the residual interest in assets after the deduction of liabilities.

Table 3.4: Departmental statement of changes in equity – summary of movement (2020-21 Budget Year)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2020** |  |  |  |  |
| Balance carried forward from previous  period | (1,616,207) | 215,745 | 3,094,001 | 1,693,539 |
| ***Adjusted opening balance*** | ***(1,616,207)*** | ***215,745*** | ***3,094,001*** | ***1,693,539*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (375,459) | – | – | (375,459) |
| ***Total comprehensive income*** | ***(375,459)*** | **–** | **–** | ***(375,459)*** |
| **Transactions with owners** |  |  |  |  |
| ***Contribution by owners*** |  |  |  |  |
| Equity Injection – Appropriation | – | – | 219,576 | 219,576 |
| Departmental Capital Budget (DCB) | – | – | 195,567 | 195,567 |
| ***Sub-total transactions with owners*** | ***–*** | ***–*** | ***415,143*** | ***415,143*** |
| **Closing balance attributable to the**  **Australian Government** | **(1,991,666)** | **215,745** | **3,509,144** | **1,733,223** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 5,484,584 | 5,635,084 | 4,746,253 | 4,089,264 | 3,944,440 |
| Rendering of services (a) | 235,797 | 246,464 | 235,415 | 210,303 | 209,900 |
| Net GST received | 240,082 | 255,421 | 218,169 | 168,801 | 153,003 |
| Other (b) | 108,439 | – | – | – | – |
| ***Total cash received*** | ***6,068,902*** | ***6,136,969*** | ***5,199,837*** | ***4,468,368*** | ***4,307,343*** |
| **Cash used** |  |  |  |  |  |
| Employees | 2,773,309 | 2,866,171 | 2,471,022 | 2,362,618 | 2,370,604 |
| Suppliers | 2,301,086 | 2,323,835 | 1,827,173 | 1,325,992 | 1,186,346 |
| Borrowing costs | 17 | – | – | – | – |
| Interest payments on lease liability | 30,432 | 17,830 | 13,730 | 14,150 | 15,440 |
| Returns to the official public account | 584,862 | 543,661 | 497,983 | 377,925 | 361,775 |
| Other | 5,742 | 3,672 | 3,729 | 3,803 | 3,088 |
| ***Total cash used*** | ***5,695,448*** | ***5,755,169*** | ***4,813,637*** | ***4,084,488*** | ***3,937,253*** |
| **Net cash from/(used by) operating**  **activities** | **373,454** | **381,800** | **386,200** | **383,880** | **370,090** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of property,  plant and equipment | 544 | – | – | – | – |
| ***Total cash received*** | ***544*** | ***–*** | ***–*** | ***–*** | ***–*** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant,  and equipment and intangibles | 410,192 | 438,168 | 368,536 | 212,203 | 210,691 |
| ***Total cash used*** | ***410,192*** | ***438,168*** | ***368,536*** | ***212,203*** | ***210,691*** |
| **Net cash from/(used by)**  **investing activities** | **(409,648)** | **(438,168)** | **(368,536)** | **(212,203)** | **(210,691)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity (c) | 344,051 | 423,168 | 353,536 | 197,203 | 195,691 |
| ***Total cash received*** | ***344,051*** | ***423,168*** | ***353,536*** | ***197,203*** | ***195,691*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease liability | 298,862 | 366,800 | 371,200 | 368,880 | 355,090 |
| ***Total cash used*** | ***298,862*** | ***366,800*** | ***371,200*** | ***368,880*** | ***355,090*** |
| **Net cash from/(used by)**  **financing activities** | **45,189** | **56,368** | **(17,664)** | **(171,677)** | **(159,399)** |
| **Net increase/(decrease)**  **in cash held** | **8,995** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 11,800 | 20,795 | 20,795 | 20,795 | 20,795 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **20,795** | **20,795** | **20,795** | **20,795** | **20,795** |

Prepared on Australian Accounting Standards basis.

1. Cash received for rendering of services excludes GST.
2. Receipts for pass-through costs are estimated as net expense payments for the revised budget and forward estimate periods.
3. Cash received for contributed equity in 2020-21 includes $8.0 million relating to movement of funds from 2019‑20 to 2020‑21.

Table 3.6: Departmental capital budget statement (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Act No. 1 and  Bill No. 3 (DCB) | 196,936 | 195,567 | 194,134 | 194,173 | 195,179 |
| Equity Injections – Act No. 2 and  Bill No. 4 | 148,840 | 219,576 | 159,402 | 3,030 | 512 |
| **Total new capital appropriations** | **345,776** | **415,143** | **353,536** | **197,203** | **195,691** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *345,776* | *415,143* | *353,536* | *197,203* | *195,691* |
| ***Total Items*** | ***345,776*** | ***415,143*** | ***353,536*** | ***197,203*** | ***195,691*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations (a) | 148,115 | 226,601 | 159,402 | 3,030 | 512 |
| Funded by capital appropriation – DCB (b) | 195,936 | 196,567 | 194,134 | 194,173 | 195,179 |
| Funded internally from departmental  resources (c) | 37,656 | 15,000 | 15,000 | 15,000 | 15,000 |
| **TOTAL** | **381,707** | **438,168** | **368,536** | **212,203** | **210,691** |
| **RECONCILIATION OF CASH USED TO**  **ACQUIRE ASSETS TO ASSET**  **MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 381,707 | 438,168 | 368,536 | 212,203 | 210,691 |
| plus reduction in payables | 27,071 | – | – | – | – |
| **Total cash used to acquire assets** | **408,778** | **438,168** | **368,536** | **212,203** | **210,691** |

Prepared on Australian Accounting Standards basis.

1. Includes appropriations through *Supply Act (No. 2) 2020-2021*, *Appropriation Act (No. 2) 2020-2021* and Appropriation Bill (No. 4) 2020-2021 and prior Appropriation Acts No. 2/4/6 appropriations.
2. Does not include annual finance lease costs. Includes purchases from current and previous years’ DCB.
3. Includes funding from s74 receipts.

Table 3.7: Statement of asset movements (2020-21 Budget Year)

|  | Land | Buildings | Other | Computer | Total |
| --- | --- | --- | --- | --- | --- |
|  |  |  | property, | software |  |
|  |  |  | plant and | and |  |
|  |  |  | equipment | intangibles |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2020** |  |  |  |  |  |
| Gross book value | 4,209 | 350,643 | 444,146 | 1,367,514 | 2,166,512 |
| Gross book value – ROU assets | 1,057 | 2,624,433 | 120,247 | – | 2,745,737 |
| Accumulated depreciation/  amortisation and impairment | – | (35,167) | (65,253) | (744,437) | (844,857) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (32) | (349,268) | (25,945) | – | (375,245) |
| **Opening net book balance** | **5,234** | **2,590,641** | **473,195** | **623,077** | **3,692,147** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on new or**  **replacement assets** |  |  |  |  |  |
| By purchase – appropriation equity (a) | – | – | 46,464 | 180,137 | 226,601 |
| By purchase – appropriation ordinary  annual services (b) | – | 69,398 | 95,184 | 31,985 | 196,567 |
| By purchase – appropriation ordinary  annual services – ROU assets | – | 61,179 | 2,817 | – | 63,996 |
| By purchase – other | – | – | 15,000 | – | 15,000 |
| **Total additions** | **–** | **130,577** | **159,465** | **212,122** | **502,164** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation expense | – | (99,568) | (107,458) | (140,183) | (347,209) |
| Depreciation/amortisation on ROU  assets | – | (358,307) | (58,629) | – | (416,936) |
| **Total other movements** | **–** | **(457,875)** | **(166,087)** | **(140,183)** | **(764,145)** |
| **As at 30 June 2021** |  |  |  |  |  |
| Gross book value | 4,209 | 420,041 | 600,794 | 1,579,636 | 2,604,680 |
| Gross book value – ROU assets | 1,057 | 2,685,612 | 123,064 | – | 2,809,733 |
| Accumulated depreciation/amortisation  and impairment | – | (134,735) | (172,711) | (884,620) | (1,192,066) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (32) | (707,575) | (84,574) | – | (792,181) |
| **Closing net book balance** | **5,234** | **2,263,343** | **466,573** | **695,016** | **3,430,166** |

Prepared on Australian Accounting Standards basis.

1. ‘Appropriation equity’ refers to equity injections or Administered Assets and Liabilities appropriations provided through *Appropriation Act (No. 2) 2020-2021* and Appropriation Bill (No. 4) 2020-2021.
2. ‘Appropriation ordinary annual services’ refers to funding provided through *Appropriation Act (No. 1) 2020‑2021* and Appropriation Bill (No. 3) 2020-2021.

Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Child support maintenance expense | 1,915,745 | 1,695,178 | 1,731,348 | 1,771,556 | 1,812,636 |
| Write-down and impairment of assets | 51,377 | 85,970 | 88,492 | 89,024 | 89,570 |
| **Total expenses administered on**  **behalf of Government** | **1,967,122** | **1,781,148** | **1,819,840** | **1,860,580** | **1,902,206** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Child support maintenance revenue | 1,715,227 | 1,770,294 | 1,809,833 | 1,850,574 | 1,892,200 |
| Compensation recovery for health  care services | 51,114 | 51,587 | 51,587 | 51,587 | 51,587 |
| Fees and fines | 8,804 | 9,215 | 9,424 | 9,640 | 9,861 |
| Other revenue | 6,396 | 330 | 330 | 330 | 330 |
| ***Total non-taxation revenue*** | ***1,781,541*** | ***1,831,426*** | ***1,871,174*** | ***1,912,131*** | ***1,953,978*** |
| **Total own-source revenue**  **administered on behalf**  **of Government** | **1,781,541** | **1,831,426** | **1,871,174** | **1,912,131** | **1,953,978** |
| **Gains** |  |  |  |  |  |
| Other gains | 251,988 | 10,000 | 10,000 | 10,000 | 10,000 |
| **Total gains** | **251,988** | **10,000** | **10,000** | **10,000** | **10,000** |
| **Total own-sourced income**  **administered on behalf**  **of Government** | **2,033,529** | **1,841,426** | **1,881,174** | **1,922,131** | **1,963,978** |
| **Net contribution by services** | **66,407** | **60,278** | **61,334** | **61,551** | **61,772** |
| **Surplus/(deficit)** | **66,407** | **60,278** | **61,334** | **61,551** | **61,772** |
| **Total comprehensive income/(loss)** | **66,407** | **60,278** | **61,334** | **61,551** | **61,772** |

Prepared on Australian Accounting Standards basis.

1. The 2019-20 Actual for other revenue includes $5.955 million of competitive neutrality revenue.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 159,979 | 159,979 | 159,979 | 159,979 | 159,979 |
| Child support receivables | 1,209,905 | 1,279,805 | 1,348,810 | 1,419,320 | 1,491,366 |
| Trade and other receivables | 17,012 | 16,661 | 16,661 | 16,661 | 16,661 |
| ***Total financial assets*** | ***1,386,896*** | ***1,456,445*** | ***1,525,450*** | ***1,595,960*** | ***1,668,006*** |
| **Total assets administered on**  **behalf of Government** | **1,386,896** | **1,456,445** | **1,525,450** | **1,595,960** | **1,668,006** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Child support and other payables | 34,309 | 34,309 | 34,309 | 34,309 | 34,309 |
| Recovery of compensation payable | 8,031 | 8,031 | 8,031 | 8,031 | 8,031 |
| Child support payments received  in advance | 22,558 | 22,558 | 22,558 | 22,558 | 22,558 |
| ***Total payables*** | ***64,898*** | ***64,898*** | ***64,898*** | ***64,898*** | ***64,898*** |
| **Provisions** |  |  |  |  |  |
| Child support provisions | 1,207,942 | 1,278,339 | 1,347,345 | 1,417,855 | 1,489,901 |
| Recovery of compensation provisions | 90,646 | 90,646 | 90,646 | 90,646 | 90,646 |
| ***Total provisions*** | ***1,298,588*** | ***1,368,985*** | ***1,437,991*** | ***1,508,501*** | ***1,580,547*** |
| **Total liabilities administered on**  **behalf of Government** | **1,363,486** | **1,433,883** | **1,502,889** | **1,573,399** | **1,645,445** |
| **Net assets/(liabilities)** | **23,410** | **22,562** | **22,561** | **22,561** | **22,561** |

Prepared on Australian Accounting Standards basis.

Table 3.10: Schedule of budgeted administered cash flow (for the period ended 30 June)

|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Child support | 1,623,060 | 1,633,846 | 1,671,616 | 1,710,536 | 1,750,301 |
| Health compensation | 354,506 | 389,659 | 398,842 | 408,247 | 417,880 |
| Dividends | 3,959 | – | – | – | – |
| Other | 20,038 | 1,224 | 1,524 | 1,524 | 1,524 |
| ***Total cash received*** | ***2,001,563*** | ***2,024,729*** | ***2,071,982*** | ***2,120,307*** | ***2,169,705*** |
| **Cash used** |  |  |  |  |  |
| Child support | 1,622,986 | 1,624,781 | 1,662,342 | 1,701,046 | 1,740,590 |
| Health compensation | 264,966 | 337,922 | 347,105 | 356,510 | 366,143 |
| Other | 1,575 | 900 | 1,200 | 1,200 | 1,200 |
| ***Total cash used*** | ***1,889,527*** | ***1,963,603*** | ***2,010,647*** | ***2,058,756*** | ***2,107,933*** |
| **Net cash from/(used by)**  **operating activities** | **112,036** | **61,126** | **61,335** | **61,551** | **61,772** |
| ***Net increase/(decrease) in***  ***cash held*** | ***112,036*** | ***61,126*** | ***61,335*** | ***61,551*** | ***61,772*** |
| Cash and cash equivalents at  beginning of reporting period | 120,021 | 159,979 | 159,979 | 159,979 | 159,979 |
| Cash from Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 41,868 | 51,034 | 52,200 | 53,403 | 54,630 |
| *Total cash from the Official*  *Public Account* | *41,868* | *51,034* | *52,200* | *53,403* | *54,630* |
| Cash to the Official Public Account for: |  |  |  |  |  |
| – Appropriations | 42,353 | 50,436 | 51,602 | 52,803 | 54,031 |
| – Special accounts | 49,117 | 51,587 | 51,587 | 51,587 | 51,587 |
| – Other | 22,476 | 10,137 | 10,346 | 10,564 | 10,784 |
| *Total cash to the Official Public*  *Account* | *113,946* | *112,160* | *113,535* | *114,954* | *116,402* |
| **Cash and cash equivalents at end**  **of reporting period** | **159,979** | **159,979** | **159,979** | **159,979** | **159,979** |

Prepared on Australian Accounting Standards basis.

# Portfolio glossary

|  |  |
| --- | --- |
| Accrual Accounting | System of accounting in which items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid. |
| Additional Estimates | Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts. |
| Administered Funds | Usually, the funds or expenses an entity manages on behalf of the Government. |
| Administered Items | Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right. |
| Annual Appropriation | Two appropriation Bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations. |
| Appropriation | An amount of public money Parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts. |
| Appropriation Bills (No. 3 And No. 4) | If an amount provided in Appropriation Acts (No. 1 or No. 2) is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). Once these Bills are passed by Parliament and given Royal Assent, they become the Appropriation Acts (No. 3 and No. 4). However, they are also commonly referred to as the Additional Estimates Bills. |

|  |  |
| --- | --- |
| Assets | Future economic benefits controlled by an entity as a result of past transactions or other past events. |
| Average Staffing Level | The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full-time equivalent. |
| Consolidated Revenue Fund | The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government. |
| Departmental Items | Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program. |
| Depreciation | Apportionment of an asset’s capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time. |
| Estimates | An entity’s expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance. (See also *forward estimates* and *additional estimates*.) |
| Expenses | Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity. |
| Forward Estimates | The financial statement estimate for the three out years after the budget year. |
| Grants | Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return. |

|  |  |
| --- | --- |
| Measure | A new policy or savings decision of the Government with financial impacts on the Government’s underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth. |
| Mid-Year Economic And Fiscal Outlook (MYEFO) | Provides an update of the Government’s budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government’s fiscal performance against the fiscal strategy set out in its current fiscal strategy statement. |
| Outcome | The intended result, consequence or impact of government actions on the Australian community. |
| Outcome Statement | Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework:   * to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities * to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds * to measure and assess entity and program (non‑financial) performance in contributing to government policy objectives. |
| Performance Information | Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them. |
| Portfolio | A minister’s area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes. |

|  |  |
| --- | --- |
| Program | An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement. |
| *Public Governance, Performance and Accountability Act 2013* | The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014. |
| Revenue | Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity. |
| Special Accounts | Balances existing within the CRF that are supported by standing appropriations (PGPA Act sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (PGPA Act, section 78) or through an Act of Parliament (referred to in section 80 of the PGPA Act). |
| Special Appropriation (Including Standing Appropriations) | An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.  Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation. |

# Abbreviations

|  |  |
| --- | --- |
| CRF | Consolidated Revenue Fund |
| DCB | Departmental Capital Budget |
| DSS | Department of Social Services |
| ICT | Information Communication Technology |
| MYEFO | Mid-Year Economic and Fiscal Outlook |
| NDIS | National Disability Insurance Scheme |
| PAES | Portfolio Additional Estimates Statements |
| PGPA Act | *Public Governance, Performance and Accountability Act 2013* |