**Cashless Debit Card** Important information for program participants

If you meet the age and payment criteria and reside within a trial site, you will soon receive your Cashless Debit Card.

In the Ceduna region, South Australia, and the East Kimberley and Goldfields region, Western Australia, the program applies to all people who receive a working age welfare payment. Aged and Veterans’ Pension recipients can volunteer to go onto the Cashless Debit Card.

In the Bundaberg and Hervey Bay region, Queensland, the program applies to people aged 35 years and under who receive Newstart Allowance, Youth Allowance, or Parenting Payment (Single or Partnered).

# To activate your card, make sure you have these details with you:

* Cashless Debit Card ID and Activation Number
* Centrelink Customer Reference Number (CRN)
* date of birth
* an active email address
* regular bank account number
* payment type

*Please tell Centrelink if your details have changed.*

# Activate your card:

There are several ways to activate your card:

* **Online** — by visiting the Indue website at www.cdc.indue.com.au
* **Phone** — call the Indue Customer Service Centre on 1800 710 265
* **In person** — visit support staff at one of the local partners.

**Cashless Debit Card**

Get the facts

**The Cashless Debit Card is just like a regular bank card — use the card to:**

* pay rent or mortgage
* pay bills
* pay for medical appointments
* pay electricity bills
* pay car registration
* buy groceries
* check balance and transaction history for free

**Did you know?**

* Medicare rebates can still go into your regular bank account

**The Cashless Debit Card cannot be used to buy alcohol, gambling products, some gift cards or to withdraw cash.**

People on the Cashless Debit Card receive:

* 20 per cent of their welfare payment into their usual bank account
* 80 per cent of their welfare payment onto their Cashless Debit Card
* 100 per cent of lump sum payments from Centrelink (e.g. Family Tax Benefit) are placed onto the Cashless Debit Card