



Australian Government

Cashless Debit Card

How to pay rent

Centrepay

- If you already use Centrepay to pay rent, you do not need to do anything.
- If you want to start paying rent using Centrepay, please contact Centrelink.

The Rent Deduction Scheme

- If you already use the Rent Deduction Scheme to pay rent, you do not need to do anything.
- If you want to start using the Rent Deduction Scheme to pay rent, please contact Centrelink.

BPAY

- To pay your rent using BPAY, you can log in to your Cashless Debit Card account online at www.indue.com.au/dct and set up a new recurring payment using the 'Transfers and BPAY' link.

Direct Debits and transfers

- To arrange direct debits you will need to provide your biller with your Cashless Debit Card BSB and Account Number.
- If you already have a direct debit or transfer arrangements in place to pay your bills, you will need to cancel it and provide your biller with your new Cashless Debit Card BSB and Account Number.

Still need help?

- For assistance to set up any of these payments or if you cannot pay rent using the above methods, please arrange proof of your current rental arrangements and call the Cashless Debit Card Hotline on **1800 252 604**.



Where can I find out more? Contact the Department of Social Services:
Go to www.dss.gov.au/cashlessdebitcard
Phone: 1800 252 604 or Email: cashlessdebitcard@dss.gov.au



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Get the facts

The Cashless Debit Card is just like a regular bank card — use the card to:

- pay rent or mortgage
- pay bills
- pay for medical appointments
- pay electricity bills
- pay car registration
- buy groceries
- check balance and transaction history for free

Did you know?

- Medicare rebates can still go into your regular bank account
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The Cashless Debit Card cannot be used to buy alcohol, gambling products, some gift cards or to withdraw cash.

People on the cashless debit card receive:

- 20 per cent of their welfare payment into their usual bank account
 - 80 per cent of their welfare payment onto their cashless debit card
 - 100 per cent of lump sum payments from Centrelink (e.g. Family Tax Benefit) are placed onto the cashless debit card
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