



Australian Government

Cashless Debit Card

How to pay bills

The Cashless Debit Card has a range of options for paying bills such as phone, electricity and loan repayments.

Direct Debit

- To pay bills using direct debit, contact your biller and provide them your Cashless Debit Card BSB and Account Number.
- If you already have a direct debit or transfer arrangements in place to pay your bills, you will need to cancel it and provide your biller with your new Cashless Debit Card BSB and Account Number.

BPAY

- To use BPAY, log in to your Cashless Debit Card online account at www.indue.com.au/dct and use the 'Transfers and BPAY' link.

Regular Payments

- To set up regular bill payments, log in to your Cashless Debit Card online account at www.indue.com.au/dct and set up the payments using the 'Transfers and BPAY' link.

Still need help?

- Where it is not possible to use the Cashless Debit Card to pay bills, the Department of Social Services will work with you to ensure that you are able to make your payments.
- Contact the Cashless Debit Card Hotline on **1800 252 604** for assistance



Where can I find out more? Contact the Department of Social Services:
Go to www.dss.gov.au/cashlessdebitcard
Phone: 1800 252 604 or Email: cashlessdebitcard@dss.gov.au



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Get the facts

The Cashless Debit Card is just like a regular bank card — use the card to:

- pay rent or mortgage
- pay bills
- pay for medical appointments
- pay electricity bills
- pay car registration
- buy groceries
- check balance and transaction history for free

Did you know?

- Medicare rebates can still go into your regular bank account

The Cashless Debit Card cannot be used to buy alcohol, gambling products, some gift cards or to withdraw cash.

People on the Cashless Debit Card receive:

- 20 per cent of their welfare payment into their usual bank account
- 80 per cent of their welfare payment onto their Cashless Debit Card
- 100 per cent of lump sum payments from Centrelink (e.g. Family Tax Benefit) are placed onto the Cashless Debit Card



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