



Australian Government

Department of Social Services

# Support Services Summary

## Directory – Top End Australia

January 2023

For further information on the Cashless Debit Card program visit [servicesaustralia.gov.au/debitcard](https://servicesaustralia.gov.au/debitcard) or call 1800 252 604

# Support Services Summary Directory – Top End Australia

This directory provides an overview of contacts for available support services.

## Managing money

Name	Contact details
CatholicCare NT	58 Schmidt Street, Tennant Creek Mon – Fri, 9:00am to 5:00pm (08) 8962 3065  Berrimah (08) 8944 2000  Katherine (08) 8971 0777  Pirlangimpi (08) 8978 3921  Wadeye (08) 8978 2515
AnglicareNT Ltd.	5 Namaruk Drive Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8985 0000
HK Training & Consultancy	Outreach services to West Arnhem Land and Kakadu communities of Gunbalanya, Jabiru, Mudginberri, Waruwi and Minjilang Belyuen, Bagot, Knuckeyes Lagoon, Minmirama Park, Palmerston Indigenous Village, One Mile Dam, Kululuk Nightcliff Renal Centre.  (08) 8927 2499
Bawinanga Aboriginal Corporation	Lot 476, Maningrida Northern Territory Mon – Fri, 9:00am to 4:00pm (08) 8979 6555

## Food and Emergency Relief

Name	Contact details
CatholicCare NT	58 Schmidt Street, Tennant Creek Mon – Fri, 9:00am to 5:00pm (08) 8962 3065  Berrimah (08) 8944 2000  Katherine (08) 8971 0777  Pirlangimpi (08) 8978 3921  Wadeye (08) 8978 2515
HK Training & Consultancy Pty Ltd	3/17 Scaturchio Street, Casuarina Mon – Fri, 8:00am to 4:00pm 1800 728 508
AnglicareNT Ltd.	60 Winnellie Road, Winnellie Mon – Fri, 8:30am to 4:30pm (08) 8985 0000  5 Nemaruk Drive Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8985 0000  Shop G6 Satepak House 11 Palmerston Circuit, Palmerston Mon – Fri, 8:30am to 4:30pm (08) 89464800  93 Chesterfield Circuit, Nhulunbuy Mon – Fri, 8:30am to 4:30pm (08) 8939 3400
Australian Red Cross Society	15 Katherine Terrace, Katherine Mon, 10:00am to 2:00pm Tues – Fri, 8:00am to 4:00pm Sat, 8am to 4:00pm

Name	Contact details
Australian Red Cross Society	(08) 8912 4904 Casuarina 13 14 95  Gray (08) 8932 6790
Crisis Accommodation Gove Incorporated	(08) 8987 1166 Confidential – address given upon telephone contact
Dawn House Incorporated	(08) 8945 1388 Confidential – address given upon telephone contact
Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties (FORWAARD Aboriginal Corporation)	Stuart Park (08) 8923 6666
Mission Australia	1/10 Third Street, Katherine Mon – Fri, 9:00am to 5:00pm (08) 8965 1000  1 Carey St, Darwin Mon – Fri, 9:00am to 5:00pm (08) 89350900
Multicultural Council of the Northern Territory Incorporated	Shop 15 Malak Shopping Centre, Malak Place Malak Mon – Fri, 9:00am to 5:00pm (08) 8945 9122
Northern Territory AIDS and Hepatitis Council Incorporated	46 Woods Street, Darwin Mon – Fri, 9:00am to 5:30pm (08) 8944 7777
St Vincent de Paul Society (NT) Inc	3 Westralia St, Stuart Park Mon – Sat, 9:00am to 5:00pm (08) 8981 7783  3 Rolyat St, Palmerston City Mon – Sat, 9:00am to 5:00pm (08) 8932 3691  3 Bradshaw Terrace, Casuarina

Name	Contact details
St Vincent de Paul Society (NT) Inc	Mon – Sat, 9:00am to 5:00pm (08) 8984 8100
The Salvation Army (Northern Territory) Property Trust	13 72 58  Woodroffe (08) 8932 7639  Anula (08) 8945 1947  Darwin (08) 8981 5994  22 Katherine Terrace, Katherine Mon – Fri, 9:00am to 5:00pm (08) 8971 2265
SecondBite	1800 263 283
Oz Harvest Limited	1800 108 006
Foodbank Australia Limited	9 Mel Road, Berrimah Mon – Fri, 8:00am to 12:00pm Sat, 9:00am to 12:00pm (08) 8947 3669

## Alcohol and other drug support and treatment services

Name	Contact details
The Salvation Army NT Property Trust	(08) 7972 7600
Council for Aboriginal Alcohol Program Aboriginal Services Inc. (CAAPS)	1800 894 800 (free call NT only)
Amity Community Services Inc	(08) 8944 6565
CatholicCare NT	(08) 8944 2000
Forster Foundation For Drug Rehabilitation	(08) 8942 7400

Name	Contact details
The Salvation Army (Northern Territory) Property Trust	(08) 8997 1000
Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties Aboriginal Corporation	(08) 8971 0970
Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation	(08) 8972 8600

## Gambling addiction support

Name	Contact details
AnglicareNT Ltd.	60 Winnellie Road, Winnelli Mon – Fri, 8:30am to 4:30pm (08) 8985 0000
	<p>Headspace – Darwin CASCOM Centre 13-17 Scaturchio Street Mon, 9:00am to 5:00pm Tues – Thurs, 9:00am to 7:00pm Sat, 9:00am to 5:00pm (08) 8931 5999</p> <p>Headspace- Katherine Randazzo Centre 16 Katherine Terrace, Katherine Mon, Wed –Fri, 9:00am to 5:00pm Tues, 10:30am to 7:00pm (08) 8912 4000</p> <p>Headspace – Palmerston 11 Palmerston Circt, Palmerston Mon, Tues, Thurs – Fri, 9:00am to 5:00pm Wed, 10:30am to 7:00pm (08) 8931 900</p> <p>Katherine 15 Third Street, Katherine Mon – Fri, 8:30am to 4:30pm (08) 8946 4800</p>

Name	Contact details
AnglicareNT Ltd.	5 Namarluk Drive, Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8939 3400
	Nhulunbuy 93 Chesterfield Cirt, Nhulunbuy Mon – Fri, 8:30am to 4:30pm (08) 8939 3400

## Mental health/emotional support

Name	Contact details
Department of Health Northern Territory	(08) 8999 2979  General Enquires (08) 8922 8044
Miwatj Health Aboriginal Corporation	1424 Arnhem Road, Nhulunbuy  Mon – Fri, 8:00am to 4:30pm (08) 8939 1900
Kalano Community Association Aboriginal Corporation – Men’s Health Care	(08) 8972 9180 - to speak to a SEWB/Mental Health staff member, arrange an appointment or arrange transport
Kalano Community Association Aboriginal Corporation – Wurli-Wurlinjang Health Service	If you need support, please contact us immediately on (08) 89 729 180  Katherine (08) 8973 8724  After hours medical help, Wurli’s After Hours Clinic: Wednesday’s 6-9pm (08) 8972 9157
Kalano Community Association Aboriginal Corporation – Womens and Childrens Health Care	Patient and Client Services including Transport Services and Medical-related enquiries: 1800 987 547

Name	Contact details
	(08) 89729100
Kalano Community Association Aboriginal Corporation – Gudbinji Chronic Conditions Clinic	(08) 8972 9157 - to speak to the Gudbinji Receptionist (08) 8972 9100 - to arrange transport
Kalano Community Association Aboriginal Corporation – Binjari Health Service	(08) 8971 0970
Ironbark Aboriginal Corporation	Building 1, Level 2, 631 Stuart Highway, Berrimah Mon – Fri, 8:00am to 4:30pm (08) 8931 6600
Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation	9 Keith Lane, Fannie Bay Mon – Fri, 8:30am to 5:00pm Sat, 1:00pm to 4:00pm Sun, 10:00am to 1:00pm (08) 8972 2588

## Social Support

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Adelaide River (08) 89767027
	Alyangula (08) 89876255
	Angurugu (08) 89876632
	Batchelor (08) 89760011
	Belyuen (08) 89785023
	Bickerton Island (08) 89877054
	Borrooloola (08) 89227321



Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Casuarina Community Care Centre (08) 89227321
	Gapuwiyak (NGO) (08) 89790178
	Jabiru (08) 89792018
	Maningrida (NGO) (08) 89795930
	Milikapiti (08) 89783902
	Minjilang (NGO) (08) 89790229
	Naiiyu Nambiyu (Daly river) (08) 89782435
	Wurrumiyanga (08) 89783984
	Numbulwar (08) 89754670
	Palmerston Community Care (08) 89993344
	Palumpa (08) 89782359 Peppimenarti (08) 89781066
	Pine Creek (08) 89761268
	Barkly (08) 8962 4254
	Ali Curung (08) 8964 1954
	Canteen Creek 08 8964 1510

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Epenarra 08 8964 1559
	Elliott 08 8969 2060
	Alcoota (Engawala) 08 8956 9944
	Aputula (Finke) 08 8956 0961
	Bonya (08) 8956 6300
	Docker River (Kaltukatjara)
	Haasts Bluff (Ikuntji) (08) 8956 7342
	Harts Range (Atitjere) (08) 8956 8472
	Hermannsburg (Ntaria) (08) 8956 9778
	Imanpa (Mt Ebenezer) (08) 8956 7433 or (08) 8951 6040
	Kings Canyon (Watarrka) (08) 8956 7484
	Laramba (Napperby) (08) 8956 7807
	Mt Liebig (Amunturrngu) (08) 8956 8792
	Nyirripi (08) 8956 8595
	Papunya (08) 8956 8835
	Tara (Neutral Junction) (08) 8956 8505 or (08) 8956 8803
	Ti Tree

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Stirling, Harts Range, Bonya, Alcoota)	(08) 8956 9789 6 Mile (08) 8956 9736 Titjikala (Maryvale) (08) 8956 9736 Wallace Rockhole (08) 8956 0906 Wilora (Stirling) (08) 8956 7763 Willowra (08) 8956 9950 Yuelamu (Mt Allen) (08) 8956 8788 Yuendumu (08) 8956 8747 Yulara (Uluru) (08) 8956 4030
Wurli Wurlinjang Health Service (Katherine)	(08) 8972 9100
Katherine West Health Board Aboriginal Corporation	Unit 10, 38 First Street, Katherine Mon – Thurs, 8:30am to 4:00pm Fri, 1:00pm to 4:00pm (08) 8971 9300
Top End Health Service (Jabiru)	(08) 8999 4988
Top End Health Service (Tiwi)	Royal Darwin Hospital (08) 8922 8888 Child and Adolescent Mental Health Team (08) 8999 4959 East Arnhem Mental Health Team (08) 8987 0414

Name	Contact details
Top End Health Service (Tiwi)	Katherine Mental Health Team (08) 8987 0414 1800 682 228 after business hours
Mala'la Health Service Aboriginal Corporation (Malabam Health Board (Maningrida))	Maningrida (08) 8979 5772  Primary Health Care (08) 8979 5930  Aged Care and Community Services (08) 8979 5474  GREATS Youth Services (08) 8979 5772

## Nationally Available Services

This section provides an overview of national support services available

Organisation	Description	Contact details
Alcohol and Drug Information Service (ADIS) NSW	For free and confidential 24/7 counselling helpline for people concerned around alcohol and/or drug misuse.	1800 250 015
Lifeline 13YARN	13YARN (Thirteen YARN) is the first national crisis support line for First Nations people who are feeling overwhelmed or having difficulty coping. The service offers a confidential one-on-one opportunity with a Lifeline-trained First Nations Crisis Support Worker who can provide crisis support 24/7. 13YARN empowers the community with the opportunity to talk without judgement and provide a culturally safe space to speak about their needs, worries or concerns.	13YARN (13 92 76)
Australian National University (e-hub Assist)	Online self-help mental health programs	<a href="http://ehubhealth.com">e-hub Assist - Home (ehubhealth.com)</a>
Black Dog Institute	Online self-help programs, psychoeducation and positive psychology	<a href="http://blackdoginstitute.com.au">Black Dog Institute   Science. Compassion. Action.</a>

Blue Knot Foundation	Information and support line for anyone affected by complex trauma.	Blue Knot Helpline and Redress Support Service 1300 657 380 Mon - Sun, 9am to 5pm National Counselling and Referral Service – Disability 1800 421 468 or 02 6146 1468 Mon-Fri, 9am to 6pm Sat-Sun and public holidays, 9am to 5pm
Butterfly Foundation	Telephone, online counselling, referral and online support groups for eating disorders and body image issues	1800 33 4673 Mon-Sun, 8am to midnight
Lifeline Australia	24/7 crisis support and telephone counselling	13 11 14
Alcoholics Anonymous	Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.	1300 222 222
Beyond Blue	24/7 online and email counselling and moderated forums	1300 22 4636
ReachOut	24/7 online support for people aged 14 to 25	(02) 8029 7777
National Debt Helpline	Provides help to sort out your money (budget).	1800 007 007 Mon-Fri, 9:30am to 4:30pm

Mob Strong Debt Helpline	Provides help to sort out your money (budget).	1800 808 488 Mon-Fri, 9:30am to 4:30pm
Salvation Army	Provides help with food and bills.	13 72 58
St Vincent de Paul Society	Provides help with food and bills.	13 18 12
1800RESPECT	24/7 Domestic or family violence counselling.	1800 737 732
Family Drug Support Australia	24/7 Alcohol or other drug use counselling.	1300 368 186
National Gambling Helpline	24/7 Support for anyone affected by gambling.	1800 858 858
Narcotics Anonymous	Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.	1300 652 820