National Standards for Disability Services
Making sure that people with disability receive good quality services.

**Standard 1: Rights**
You have the right to be treated fairly when you use disability services.

**Standard 2: Participation and Inclusion**
You can take part in the community and feel included when you use disability services.

**Standard 3: Individual Outcomes**
Your service supports you to make choices about what you want to do. You can work toward your goals.

**Standard 4: Feedback and Complaints**
You can tell people what you think about the services you receive.

**Standard 5: Service Access**
Finding and using services is fair. You can access the services you need.

**Standard 6: Service Management**
Disability services should be managed well.

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