

From: s47F [@ach.org.au](mailto:[redacted]@ach.org.au)  
To: "Louise.ONeill@health.gov.au" <Louise.ONeill@health.gov.au>,

Date: 22/01/2014 17:17  
Subject: Red Tape Reduction [SEC=No Protective Marking]

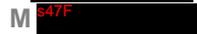
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For your information, the email below has been forwarded to the following people:

Barossa Village Incorporated – Phillip Schmaal  
ECH Inc – Rob Hankins  
Eldercare – Jane Pickering  
Helping Hand Aged Care – Ian Hardy  
James Brown Memorial Trust – Dennis Chamberlain  
Padman Health Care – Viv Padman  
Resthaven Incorporated – Richard Hearn  
Southern Cross Care (SA & NT Inc) – Andrew Larpent  
The Society of Saint Hilarion Inc Aged Care – Marcia Fisher

Cheers



  
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**From:**  **On Behalf Of** Mike Rungie  
**Sent:** Wednesday, 22 January 2014 3:55 PM  
**To:** 'Rob Hankins'  
**Subject:** Red Tape Reduction

Dear Rob

This is an invitation to you and one of your Directors to attend a discussion with Minister Andrews on Tuesday 18 February at the BioSA Conference Centre, 40 – 46 West Thebarton Road, Thebarton.

At the request of the Minister, a Group of 15 Providers/Peaks have been informally developing suggestions on Red Tape Reduction within the Aged Care Program. As part of our suggestion to create a single agreement between DSS and Providers, the Minister proposed a greater accountability role for Boards, with extended “audited” reporting by Boards to DSS within a Framework covering Governance, Fiscal and Quality areas. The Minister has requested an opportunity for him to discuss this with some Directors.

Attached is a summary of the discussions to date that have led to this workshop. DSS are also writing a background paper which will be circulated to those attending when we receive it. We will also circulate an Agenda closer to the time of the meeting. This attachment is provided to give attendees background to what have been informal discussions only. We ask that it not be distributed.

We have extended this invitation to most of the Provider members of the Group of 15, plus some additions to give the Minister some additional coverage. In addition we have invited 4 "auditors" with substantial experience in Aged Care. The invitation list is set out below.

Can you please RSVP, including the name of your Director attending to [REDACTED]. If you have any queries can you ring me on [REDACTED] or email [REDACTED].

**Mike Rungie**

Chief Executive Officer

22 Henley Beach Road Mile End SA 5031

PO Box 646 Torrensville Plaza, Torrensville SA 5031



T [REDACTED]

F [REDACTED]

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# Red Tape Reduction: An informal meeting of Provider Boards with Minister Andrews on 18 February, 2014 at 10.00am

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Attached (Attachment A) is the summary of an informal meeting on 19 December, 2013 between Minister Andrews, Department of Social Services (DSS) staff and representatives of 15 SA Providers/Peaks to discuss potential Red Tape Reduction in the aged care program.

Part of this discussion centred on greater Provider accountability (and less Government oversight), Boards would work within a Framework with responsibilities for compliance and reporting to Government in the areas of Governance, Fiscal and Quality.

Minister Andrews proposed a meeting in Adelaide of Board Members and “auditors” to further discuss this direction, to be held on 18 February, 2014.

A background paper is being prepared by DSS for circulation prior to the meeting.

A Director (to be nominated by the Organisation) plus CEO from 10 Organisation have been invited. All Organisations are drawn from the original Group of 15, with some limited additions to ensure coverage of other Provider areas. In addition 4 “Auditors” have been invited, all of whom have substantial aged care experience.

## **Organisations from which a Director and CEO have been invited:**

ACH Group – Mike Rungie  
Barossa Village Incorporated – Phillip Schmaal  
ECH Inc – Rob Hankins  
Eldercare – Jane Pickering  
Helping Hand Aged Care – Ian Hardy  
James Brown Memorial Trust – Dennis Chamberlain  
Padman Health Care – Viv Padman  
Resthaven Incorporated – Richard Hearn  
Southern Cross Care (SA & NT Inc) – Andrew Larpent  
The Society of Saint Hilarion Inc Aged Care – Marcia Fisher

## **In addition “Auditors” invited are:**

s47F [REDACTED], BDO  
s47F [REDACTED], Mann Judd  
s47F [REDACTED], Stewart Brown  
s47F [REDACTED], O’Loughlin Lawyers

Ministerial and DSS staff will attend.

The meeting will be held 10.00 to 12.00 on Tuesday 18 February at BioSA Conference Centre, 40 – 46 West Thebarton Road, Thebarton.

An Agenda for the meeting is being prepared by Kathy Casey, Louise O'Neill and Mike Rungie following the dot points in the report of the meeting on 19 December, 2013. Mr Brent Blanks, Chair of ACH Group, will chair the meeting.

**Prior to the meeting all attending will receive:**

- List of names of those attending
- Background paper from DSS
- Agenda

## RED TAPE REDUCTION: Report on Informal Discussion with Minister Andrews – 19/12/13

### Background

At the invitation of Minister Andrews on 1 November, 2013, a Group of 15 South Australian Providers/Peaks met and identified 5 early proposals to reduce red tape in the Aged Care Program. Representatives of the Group met with Minister Andrews on 28 November, 2013, at which he requested further development of the proposal for a single overarching provider agreement. Representatives of the Group met again with Minister Andrews and members of Department of Social Services (DSS) on 19 December, 2013 to discuss detail of the working up of a single Provider agreement, and some of the other 5 earlier proposals.

### Outcomes from the 19/12/13 meeting

- The attached 7 principles of the Single Agreement (previously developed by and circulated to the Group) were considered to be in the right direction.
- As part of greater Provider accountability (and less Government oversight), Boards would work within a Framework with 3 key responsibilities for compliance and reporting to Government:
  1. **Governance Responsibilities:** In addition to those already spelt out in Acts, there may be specific requirements of Boards in Aged Care.
  2. **Fiscal Responsibilities:** In addition to those already required in Acts and by Auditors, there may be specific requirements of Boards in Aged Care.
  3. **Quality Responsibilities:** In addition to those quality requirements already contained in the various forms of Quality Agency and other accreditations, there may be specific requirements of Boards in Aged Care.
- Boards would report to DSS on an annual basis on conformance in the 3 areas of the Framework via the use of annual external auditor statements.
- Boards would achieve “earned autonomy” by meeting the requirements of the Framework, over a certain period of time. This means that the current accountability system and the new “earned Autonomy” systems would operate in parallel.
- A small trial of accountability via “earned autonomy” should be established, with the Minister suggesting this could be set up in SA.
- We would coordinate a small workshop with the Minister and some Provider Board Members and “Auditors” to further test and develop the Framework.
- The Group would coordinate responses to DSS re any possible exclusions, inclusions, or standardisations for the Single Agreement.
- The Group should continue to collect ideas for Red Tape Reduction in addition to the 5 already proposed, and coordinate a response back to Minister Andrews.

### Next Steps

- Feedback from the Group to DSS re the Single Agreement detail.
- Further proposals for Red Tape Reduction to Minister Andrews.
- Develop a proposed format for the Board /Auditor Responsibility workshop. I will liaise with Minister’s office re their preferences for running of the day.
- Prepare agenda for the next meeting of representatives of the Group with the Minister on 18 February, 2014.

