# Text version of Department of Social Services information brochure on External Merits review.

August 2013

## External Merits Review

Support for people seeking a review of DisabilityCare Australia decisions in the Administrative Appeals Tribunal.

**Do you disagree with a decision of DisabilityCare Australia?**

If you disagree with a decision made by DisabilityCare Australia you can apply to have the decision reviewed by DisabilityCare Australia. This is called an internal review. If you still disagree with a decision after an internal review, you can apply to the Administrative Appeals Tribunal (AAT) for an external merits review. The AAT is separate and independent from DisabilityCare Australia

## What support is available?

When you apply to the AAT you will be told that an independent support person will be able to help you with your application. The support person can assist you to understand the process, attend conferences and hearings with you, and assist you in putting your case to the AAT

There are support persons available in each of the DisabilityCare Australia launch sites. They are available to all AAT applicants and are located at the addresses listed below.

## New South Wales (Hunter)

Disability Advocacy NSW

Suite 3, Level 1, 408 King Street

Newcastle West, NSW 2302

(02) 4927 0111 or 1300 365 085

## South Australia

Brain Injury Network South Australia

70 Light Square,

Adelaide, SA 5000

(08) 8217 7600 OR 1300 733 049

## Tasmania

Advocacy Tasmania Inc.

Suite 6, Mayfair Plaza

236 Sandy Bay Road

Sandy Bay, TAS 7006

1800 005 131

## Victoria (Barwon)

Regional Information and Advocacy Council

21 Regent Street

Belmont, VIC 3216

(03) 5245 7986

## More information

For more information and to access support from AAT visit [www.aat.gov.au](http://www.aat.gov.au) or call 1300 366 700.

For more information about DisabilityCare Australia and when it will roll out in your location, visit [www.disabilitycareaustralia.gov.au](http://www.disabilitycareaustralia.gov.au) or call 1800 800 110.