# Welfare Review Submission Template

## Pillar One: Simpler and sustainable income support system

Changes to Australia’s income support system over time have resulted in unintended complexities, inconsistencies and disincentives for some people to work. Achieving a simpler and sustainable income support system should involve a simpler architecture, a fair rate structure, a common approach to adjusting payments, a new approach to support for families with children and young people, effective rent assistance, and rewards for work and targeting assistance to need.

### Simpler architecture

**Page 42 to 52** of the Interim Report considers the need for a simpler architecture for the income support system. The Reference Group proposes four primary payment types and fewer supplements. The primary payment types proposed are: a Disability Support Pension for people with a permanent impairment and no capacity to work; atiered working age payment for people with some capacity to work now or in the future, including independent young people; a child payment for dependent children and young people; and an age pension for people above the age at which they are generally expected to work.

In shaping the future directions for a simpler architecture the Reference Group would like feedback on:

* What is the preferred architecture of the payment system?
* Should people with a permanent impairment and no capacity to work receive a separate payment from other working age recipients?
* How could supplements be simplified? What should they be?
* What are the incremental steps to a new architecture?

| *IN regards to carers payments i would like to highlight the research finding of carers victoria;**I would like to highlight the Relevant research provided within the INVISIBLE CARE Report (Carers Victorias report August 2013) – Access to Carer Payment and Carer allowance by Victorian Carers of a Person with Mental Illness. THis report attempts to convey the level of feeling that carers of a person with a mental illness have about access to Carer Payment and Carer Allowance. Lack of access to the payment is frequently seen as a deeply symbolic issue by a group who already feel that their role, and its value, often goes unnoticed or is misunderstood within the community.**the report highlights that mothers of a son or daughter with schizophrenia who lived separately were amongst those least likely to receive carer allowance or carer payment, even though they provided significant care to a highly vulnurable population. THE ADAT (Adult disability tool) questionanaire includes very view questions in realtion to advocacy, managing crisis, liasing with health professionals and trasport to health appointment.**One of the more noteworthy findings from this study is that carers and family members of this group face significant and often bewildering difficulties in accessing the income support and recognition they deserve.**Recommendations to improve awareness of carer allowance (ADULT) and carer payment (ADULT): Within the community:* *Carers Victoria recommends that the Commonwealth department of HUman Services (DHS) considers the distribution and target of information about carer allowance (adult) and CArer Payment( Adult) specifically for carers of a person with mental illness. particular attention should be given to those who may not have existing contact with centrelink or specialist mental health services.**CArers victoria recommends that the Department of human services identifies opportunities to identify carers of a person with a mental illness through existing income support programs and initiatives. For eample, there are opportunities to engage with family members who accompany dsp applicants or recipients to centrelink interviews.**Carers victoria recommends that the dept of health and aging 9doha0 and dept of families , housing ccommunity services and indigenous affairs (FAHCSIA) seek opportunites to promote awareness and good practice in realtion to Carer Payment through the design and administration of of its programs and services. Examples of opportunities in this regard include: Mental Health practice nurses, Personal Helpers and Mentor sprogram (PHAMS), new employment focused PHAMS<day to day living partners, partners in recovery (PIR), medicare locals and service coordination funding.* |
| --- |

### Fair rate structure

**Page 55 to 60** of the Interim Report considers changes that could be considered to rates of payment for different groups. In shaping the future directions for a fairer rate structure the Reference Group would like feedback on:

* How should rates be set, taking into account circumstances such as age, capacity to work, single/couple status, living arrangements and/or parental responsibilities?

| *NO COMMENT* |
| --- |

### Common approach to adjusting payments

**Page 60 to 64** of the Interim Report considers a common approach to adjusting payments to ensure a more coherent social support system over time. In shaping the future directions for a common approach to maintaining adequacy the Reference Group would like feedback on:

* What might be the basis for a common approach to adjusting payments for changes in costs of living and community living standards?

| *NO COMMENT* |
| --- |

### Support for families with children and young people

**Page 65 to 68** of the Interim Report considers how the payments could be changed to improve support to families with children and young people. In shaping the future directions for support for families with children and young people the Reference Group would like feedback on:

* How can we better support families with the costs of children and young people to ensure they complete their education and transition to work?
* In what circumstances should young people be able to access income support in their own right?

| *NO COMMENT* |
| --- |

### Effective rent assistance

**Page 68 to 71** of the Interim Report considers Rent Assistance and suggests a review to determine the appropriate level of assistance and the best mechanism for adjusting assistance levels over time. In shaping the future directions for Rent Assistance the Reference Group would like feedback on:

* How could Rent Assistance be better targeted to meet the needs of people in public or private rental housing?

| *NO COMMENT* |
| --- |

### Rewards for work and targeting assistance to need

**Page 72 to 78** of the Interim Report considers changes to means testing for improved targeting to need and better integration of the administration of the tax and transfers systems to improve incentives to work. In shaping the future directions for rewards for work and targeting assistance to need the Reference Group would like feedback on:

* How should means testing be designed to allow an appropriate reward for work?
* At what income should income support cease?
* What would be a simpler, more consistent approach to means testing income and assets?

| *NO COMMENT* |
| --- |

## Pillar Two: Strengthening individual and family capability

Reforms are needed to improve lifetime wellbeing by equipping people with skills for employment and increasing their self-reliance. To strengthen individual and family capability changes are proposed in the areas of mutual obligation, early intervention, education and training, improving individual and family functioning and evaluating outcomes.

### Mutual obligation

**Page 80 to 85** of the Interim Report considers more tailored and broadening of mutual obligation and the role of income management. In shaping the future directions for mutual obligation the Reference Group would like feedback on:

* How should participation requirements be better matched to individual circumstances?
* How can carers be better supported to maintain labour market attachment and access employment?
* What is the best way of ensuring that people on income support meet their obligations?
* In what circumstances should income management be applied?

| *NO COMMENT* |
| --- |

### Early intervention

**Page 85 to 88** of the Interim Report considers risked based analysis to target early intervention and investment and targeting policies and programmes to children at risk. In shaping the future directions for early intervention the Reference Group would like feedback on:

* How can programmes similar to the New Zealand investment model be adapted and implemented in Australia?
* How can the social support system better deliver early intervention for children at risk?

| *NO COMMENT* |
| --- |

### Education and Training

**Page 89 to 90** of the Interim Report considers the need for a stronger focus on foundation skills in both schools and vocational education and training, and on transitions from school to work. In shaping the future directions for education and training the Reference Group would like feedback on:

* What can be done to improve access to literacy, numeracy and job relevant training for young people at risk of unemployment?
* How can early intervention and prevention programmes more effectively improve skills for young people?
* How can a focus on ‘earn or learn’ for young Australians be enhanced?

| *NO COMMENT* |
| --- |

### Improving individual and family functioning

**Page 90 to 93** of the Interim Report considers cost effective approaches that support employment outcomes by improving family functioning and the provision of services especially to people with mental health conditions to assist them to stabilise their lives and engage in education, work and social activities. In shaping the future directions for improving individual and family functioning, the Reference Group would like feedback on:

* How can services enhance family functioning to improve employment outcomes?
* How can services be improved to achieve employment and social participation for people with complex needs?

| 1. *Carers and family members bring can provide insight and support to family members in assisting their family members source and maintain meaningful and sustainable employment .*
2. *meaningful employment opportunities for people with mental health issues must be offered, and must include more opportunities than simply cleaning work, which has been traditionally offered. people with mental health issues must be supported in the work place, with reviews conducted by carers, family members and people with lived experience. there must be strong mechanisms in place to ensure bullying and harassment are identified and dealt with. Mechanism could include 24 phone lines, which must be advertised in work places and also provided to every person prior to commencing work. carers and family members must also be provided with contacts for support when they suspect bullying, harrassment or exploitation in the workplace*
3. *conflict of interests with employment agencies must screened and punishable*
4. *tertiary education must be offered as an option, with appropriate supports in place to ensure the best possible outcomes, including access to alternative forms of assessment for students who experience anxiety*
 |
| --- |

### Evaluating outcomes

**Page 93** of the Interim Report considers improved monitoring and evaluation of programmes aimed at increasing individual and family capability to focus on whether outcomes are being achieved for the most disadvantaged. In shaping the future directions for evaluating outcomes the Reference Group would like feedback on:

* How can government funding of programmes developing individual and family capabilities be more effectively evaluated to determine outcomes?

| *seek feedback from clients. carers, family members, and peers and link the feedback to the funding streams of the organisations. also seek feedback from gp’s and psychiatrists in regards to people with mental health issues.*  |
| --- |

## Pillar Three: Engaging with employers

Employers play a key role in improving outcomes for people on income support by providing jobs. Reforms are needed to ensure that the social support system effectively engages with employers and has an employment focus. These reforms include making jobs available, improving pathways to employment and supporting employers.

### Employment focus – making jobs available

**Page 95 to 100** of the Interim Report considers what initiatives result in businesses employing more disadvantaged job seekers. In shaping the future directions for making jobs available the Reference Group would like feedback on:

* How can business-led covenants be developed to generate employment for people with disability and mental health conditions?
* How can successful demand-led employment initiatives be replicated, such as those of social enterprises?

|  |
| --- |

### Improving pathways to employment

**Page 101 to 107** of the Interim Report considers the different pathways to employment for disadvantaged job seekers such as vocational education and training and mental health support models. In shaping the future directions for improving pathways to employment the Reference Group would like feedback on:

* How can transition pathways for disadvantaged job seekers, including young people, be enhanced?
* How can vocational education and training into real jobs be better targeted?
* How can approaches like Individual Placement and Support that combine vocational rehabilitation and personal support for people with mental health conditions be adapted and expanded?

|  |
| --- |

### Supporting employers

**Page 108 to 110** of the Interim Report considers what can be done to support employers employ more people that are on income support including better job matching, wage subsidies and less red tape. In shaping the future directions for supporting employers the Reference Group would like feedback on:

* How can an employment focus be embedded across all employment and support services?
* How can the job services system be improved to enhance job matching and effective assessment of income support recipients?
* How can the administrative burden on employers and job service providers be reduced?

|  |
| --- |

## Pillar Four: Building community capacity

Vibrant communities create employment and social participation for individuals, families and groups. Investments by government, business and civil society play an important role in strengthening communities. Also, access to technology and community resilience helps communities build capacity. Building community capacity is an effective force for positive change, especially for disadvantaged communities.

### Role of civil society

**Page 112 to 116** of the Interim Report considers the role of civil society in building community capacity. In shaping the future directions for the role of civil society the Reference Group would like feedback on:

* How can the expertise and resources of corporates and philanthropic investors drive innovative solutions for disadvantaged communities?
* How can the Community Business Partnership be leveraged to increase the rate of philanthropic giving of individuals and corporates?
* How can disadvantaged job seekers be encouraged to participate in their community to improve their employment outcomes?

|  |
| --- |

### Role of government

**Page 116 to 120** of the Interim Report considers the role of government in building community capacity. In shaping the future directions for the role of government the Reference Group would like feedback on:

* How can community capacity building initiatives be evaluated to ensure they achieve desired outcomes?
* How can the income management model be developed to build community capacity?

|  |
| --- |

### Role of local business

**Page 121 to 123** of the Interim Report considers the role of local business in building community capacity. In shaping the future directions for the role of local business the Reference Group would like feedback on:

* How can communities generate opportunities for micro business to drive employment outcomes?
* How can mutuals and co-operatives assist in improving the outcomes for disadvantaged communities?

|  |
| --- |

### Access to technology

**Page 124 to 125** of the Interim Report considers access to affordable technology and its role in building community capacity. In shaping the future directions for access to technology the Reference Group would like feedback on:

* How can disadvantaged job seekers’ access to information and communication technology be improved?

| *liase with key corporations re apple and negotiate for everyone with a disability to have access to technology. IPADS are extremely user friendly .* |
| --- |

### Community Resilience

**Page 125 to 126**of the Interim Report considers how community resilience can play a role in helping disadvantaged communities. In shaping the future directions for community resilience the Reference Group would like feedback on:

* What strategies help build community resilience, particularly in disadvantaged communities?
* How can innovative community models create incentives for self-sufficiency and employment?

|  |
| --- |