# The Complaints Resolution and Referral Service – Transcript

The Complaints Resolution and Referral Service is free, independent and impartial.

If you have a problem with your Disability Employment Service,

Australian Disability Enterprise, or Disability Advocacy Service,

you can make a complaint to the Complaints Resolution and Referral Service.

It can help you resolve your issue — whether you’re not getting the right pay,

working in unsafe or poor conditions, feeling disrespected, or experiencing abuse or neglect.

All complaints are treated with understanding and are completely confidential.

The Service is open Monday to Friday, 9am to 7pm.

The Complaints Resolution and Referral Service is here to help your voice be heard.

To make a complaint, call 1800 880 052 or visit the website for more information.