

**Translated Script**

**Help with managing your money**

**Note:** The information in this section is currently only available in some languages. Translations in additional languages will be added to the website as they become available.

* You can get free and confidential help with managing your money.
* Services Australia has a free Financial Information Service (FIS).
* FIS provides free information and resources to help you make informed decisions about your money.
* You can talk to a FIS Officer
	+ over the phone
	+ via a video chat
	+ at a face-to-face appointment
* Find out more about FIS at servicesaustralia.gov.au/financialinformationservice.
* You can also talk to a financial counsellor.
* A financial counsellor can help you and your family to set up a budget and plan for the future.
* They can also:
	+ negotiate on your behalf with people and organisations you owe money to
	+ advocate with government or non-government organisations
	+ explain what you can do if you can’t pay bills
	+ explain what happens if you can’t pay a debt.
* Financial counselling services are voluntary, free and confidential
* You can access a financial counsellor through:
* face-to-face meetings
* calling the National Debt Helpline on 1800 007 007
* by visiting ndh.org.au
* You can find information to help you budget, deal with debt and manage your money at servicesaustralia.gov.au/manageyourmoney
* You can also find support services by visiting dss.gov.au/supportservices
* You can find free legal advice services about money matters for Aboriginal and Torres Strait Islander peoples by calling the **Mob Strong Debt Helpline 1800 808 488**